



ANNUAL REPORT | 2015



Beyond Logistics Solutions

# NATIONWIPE EXPRESS

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# CORPORATE INFORMATION

#### **BOARD OF DIRECTORS**

Tun Dato' Seri Zaki bin Tun Azmi Chairman Independent, Non-Executive Director

Rozilawati binti Haji Basir Member Non-Indepedendent, Executive Director

#### Dato' Adnan bin Shamsuddin

Member Senior Independent, Non-Executive Director

Tan Sri Dato' Sulaiman bin Sujak Member Independent, Non-Executive Director

#### Dr. Roshayati binti Basir

Non Independent, Non-Executive Director

Yong Kok Liew Independent, Non-Executive Director

#### AUDIT COMMITTEE

Yong Kok Liew Chairman Independent, Non-Executive Director

#### Dato' Adnan bin Shamsuddin

Member Senior Independent, Non-Executive Director

Dr. Roshayati binti Basir Member Non Independent, Non-Executive Director

#### NOMINATION COMMITTEE

**Tun Dato' Seri Zaki bin Tun Azmi** Chairman Independent, Non-Executive Director Tan Sri Dato' Sulaiman bin Sujak Member Independent, Non-Executive Director

**Dr. Roshayati binti Basir** Member Non Independent, Non-Executive Director

Yong Kok Liew Member Independent, Non-Executive Director

#### **REMUNERATION COMMITTEE**

**Tun Dato' Seri Zaki bin Tun Azmi** Chairman Independent, Non-Executive Director

Tan Sri Dato' Sulaiman bin Sujak Member Independent, Non-Executive Director

**Dr. Roshayati binti Basir** Member Non Independent, Non-Executive Director

#### Yong Kok Liew

Member Independent, Non-Executive Director

#### **RISK MANAGEMENT COMMITTEE**

Yong Kok Liew Chairman Independent, Non-Executive Director

#### **REGISTERED OFFICE**

Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan. Tel No. : +603 5163 3333 Fax No. : +603 5518 2084 Website : www.nationwide2u.com

#### **COMPANY SECRETARY**

Amilia binti Sabtu (CA 18550)

#### REGISTRAR

Symphony Share Registrars Sdn. Bhd. (378993-D) Level 6, Symphony House, Pusat Dagangan Dana 1, Jalan PJU 1A/46, 47301 Petaling Jaya, Selangor Darul Ehsan. Tel No. : +603 7841 8000 Fax No. : +603 7841 8151 / 8152

#### AUDITORS

Messrs. Hanafiah Raslan & Mohamad (AF:0002) Chartered Accountants, Level 23A, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur. Tel No. : +603 7495 8723 Fax No. : +603 7495 7914 / 7994

#### **PRINCIPAL BANKERS**

Malayan Banking Berhad HSBC Bank Malaysia Berhad

#### STOCK EXCHANGE LISTING

Main Board, Bursa Malaysia Securities Berhad





# CORPORATE VISION, MISSION, AND CORE VALUES

# VISION

To Be The Premier Total Logistics Provider Globally Providing Innovation In Services With State Of The Art Technology

# MISSION

## Nationwide Express D.E.L.I.V.E.R.S

- Dedicated Workforce
- Efficient and Excellent Services
- Learning Organisation
- Intimacy with Business Partners
- Value Stakeholders
- Exceed Customers' Expectations
- Respect for Individual Dignity
- Socially Responsible

# **CORE VALUES**

## **Trustworthiness & Excellence Driven**

Our Core Values denote and represent the deeply held beliefs within Nationwide Express. These timeless principles are intrinsic values, which are seen in all our employees through our day-to-day behaviour and attitude. We hold these values close to our hearts as these are the very values, which makes us Nationwide Express!



# THE BRAND



Nationwide Express is a household name and a brand to be reckoned with! It is a brand that was introduced thirty (30) years ago, and over the years has evolved into a brand name which is synonymous to courier and express delivery services in the Malaysian logistics scene.

Our brand image is communicated on the basis of our existing core values; namely Trustworthiness and Excellence Driven. Our objectives are simple yet compelling – to instil customers' loyalty and accentuate product superiority. In short, Nationwide Express is in a class above the rest!

We recognise that a strong brand is a valuable corporate asset, and we are aggressively formulating ongoing branding strategies to enhance the present image from a mere courier service to a total logistics service provider. In addition, various marketing and communication initiatives such as advertising, direct marketing, brand associations and public relations will further improve our market presence as well as awareness amongst all stakeholders. A strong brand like ours will not only reflect the services we offer, but portray what we stand for!

As a household name, we have been awarded numerous brand awards over the last few years, namely:-

- the Best Malaysian Brand 2004 the Logistics Industry in Malaysia at the International Brand and Consumer Fair (IBCOF) 2004;
- the Superbrands of Malaysia Award 2005;
- the BrandLaureate Award 2006/2007 Courier Industry;
- the Asia Pacific Super Excellent Brand 2006/2007;
- the Superbrands of Malaysia Award 2008 Malaysian Choice; and
- the recipient of Certificate of Excellence 2010 and 2011 from the Ministry & International Trade of Industry.

For the financial year 2014/2015, we continued to enhance Nationwide Express' brand market dominance, brand resilience, brand goodwill, customer loyalty and overall market acceptance. In raising our branding standard, we will strive to display our branding excellence especially in our business activities i.e. delivering our brand promises, enduring values and impeccable social and business standards. With this, we trust that Nationwide Express' excellent performance, achievement and conformity of products and services – assurance of quality, safety and reliability will be constantly recognised by all.

Nationwide Express' brand achievements are not only recognised as a mark of excellence achieved by us. It also provides Nationwide Express with a significant promotional asset which helps reassure consumers that they are making the right choice and encourages new consumers to join the brand franchise. The awards and recognitions bestowed on Nationwide Express strengthen our brand position, add prestige and set Nationwide Express apart from its competitors.

So, "Nationwide Express" your shipments anywhere and anytime, because it is 'a promise delivered!'



# ISO 9001:2008 ACCREDITATION

In these days of strong competition and rising expectation from our customers, it is of strategic importance that we perform to the highest standards of quality. At Nationwide Express, quality is a continuous improvement process and we owe it to our customers, our industries and to ourselves.

Excellence for Nationwide Express is about distinguishing ourselves in the 6Ps, namely, People, Policies, Products, Practices, Performance and Processes. To be an excellent organization, these six (6) elements must be viewed in an integrated, interactive and continuous improvement fashion.

Accordingly, with the ISO 9001:2000 accreditation, Nationwide Express stand tall as our standard is at par with the International Standards for quality management and quality assurance system. The adoption and implementation of ISO 9001:2000 ensure the establishment of an effective service quality system that provides excellent services to the customers.

The attainment of ISO 9001:2000 certification is in the best interest of Nationwide Express to enable us to be competitive in the global market. Indeed, as a certified ISO 9001:2000 organization, Nationwide Express is recognized and accepted by their customers for quality products produced and services rendered.

The ISO 9001:2000 accreditation is pertinent to Nationwide Express in our effort to provide efficient and excellent service to exceed our customer' expectation. In today's fast moving world, customers look for good services, quality and accessibility whereby ISO 9001:2000 is one of the tools that contribute to this effort. The requirements are aimed at creating and maintaining an ever-improving quality management system that proactively strives to only meet the customer' satisfaction but most importantly exceeds it! ISO 9001:2000 has become the "International Language of Quality".

In order for our growing company to continually improve, we need a good document quality management system. We need the ISO certification as a tool that can assist Nationwide Express in the achievement of the highest level of customers' satisfaction by reducing the probability of non-conformity within the operation processes.

The ISO standards are challenging be met. To pursue them, we need to ensure the standard operating procedures as outlined in our quality manual are properly developed and fully documented. Focus and dedication are needed to follow these consistently in a highly efficient manner. This process demands strong leadership from senior management and a sense of teamwork commitment among employees at all levels. Thanks to all, Nationwide Express is so proud to be an ISO accredited company!

By gaining ISO 9001:2000 certification it demonstrates that Nationwide Express implemented a tightly coupled Quality System that implies integrity and provides the structure to produce good quality services. This quality approach would in turn lead us to the path in delivering competitive, superior and world class to our customers.

#### NATIONWIDE EXPRESS ISO 9001:2008 QUALITY POLICY

Total Delivery Commitment To Achieve Customer Satisfaction Through Our Quality And Reliable Service"

Total

Total Involvement of everyone in the process of continuous improving the effectiveness of quality management system and focusing on staff development to enhance the job competency

Customer

Internal and external customers.

Satisfaction

Meeting agreed requirements, perceived internal and external customer needs.

#### **Quality and Reliable Services**

Need to prioritize customer requirements and to exceed customer expectations in the quality of service.

Corporate Overview



**NOTICE IS HEREBY GIVEN THAT** the 29th Annual General Meeting of Nationwide Express Courier Services Berhad will be held at Training Room, Nationwide Express Courier Services Berhad, Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan on **11<sup>th</sup> day** September **2015** at **10.30 a.m**. for the following purposes:-

### AGENDA

AS ORDINARY BUSINESS

No.	Age	nda	Remarks
1.		eceive the Audited Financial Statements for the financial year ended 31 <sup>st</sup> March 5 and the Reports of the Directors and Auditors thereon.	Please refer to Note 1
2.	To a	pprove the payment of Directors' fees for the ensuing financial year.	Ordinary Resolution 1
3.		e-elect a Director, Tun Dato' Seri Zaki bin Tun Azmi, who retires in accordance Section 129 of the Companies Act, 1965.	Ordinary Resolution 2
4.		e-elect a Director, Tan Sri Dato' Sulaiman bin Sujak, who retires in accordance Section 129 of the Companies Act, 1965.	Ordinary Resolution 3
5.		e-elect a Director, Cik Rozilawati binti Haji Basir, who retires in accordance with cle 69 of the Company's Articles of Association.	Ordinary Resolution 4
6.		e-elect a Director, Dato' Adnan bin Shamsuddin, who retires in accordance with cle 69 of the Company's Articles of Association.	Ordinary Resolution 5
7.		e-appoint Messrs. Hanafiah Raslan & Mohamad as Auditors of the Company to authorise the Directors to fix their remuneration.	Ordinary Resolution 6
AS SP	ECIA	L BUSINESS	
8.	Rete	ention of Independent Directors	
	(a)	THAT subject to the passing of Resolution No. 3, approval be and is hereby given to Tan Sri Dato' Sulaiman Bin Sujak, who has served as an Independent Non-Executive Director of the Company for a cumulative term of more than nine (9) years, to continue to act as a Independent Non-Executive Director of the Company until the conclusion of the next Annual General Meeting in accordance with the Malaysian Code of Corporate Governance 2012.	Ordinary Resolution 7
	(b)	THAT subject to the passing of Resolution No. 5, approval be and is hereby given to Dato' Adnan bin Shamsuddin, who has served as an Independent Non-Executive Director of the Company for a cumulative term of more than nine (9) years, to continue to act as an Independent Non-Executive Director of the Company until the conclusion of the next Annual General Meeting in accordance with the Malaysian Code of Corporate Governance 2012.	Ordinary Resolution 8
	(c)	THAT approval be and is hereby given to Yong Kok Liew, who has served as a Senior Independent Non-Executive Director of the Company for a cumulative term of more than nine (9) years, to continue to act as an Independent Non- Executive Director of the Company until the conclusion of the next Annual General Meeting in accordance with the Malaysian Code of Corporate	Ordinary Resolution 9

Governance 2012.



#### BY ORDER OF THE BOARD

AMILIA BINTI SABTU (CA18550) Company Secretary

Shah Alam, Selangor 21<sup>st</sup> August 2015

#### NOTES:-

1. Receiving of the Audited Financial Statements

Item 1 of the Agenda is intended for discussion only as the provision of Section 169(1) of the Companies Act, 1965 does not require a formal approval of the shareholders of the Audited Financial Statements. As such, this item is not put forward for voting.

- 2. Explanatory Notes on Ordinary Business
  - (i) Re-appointment of Directors above 70 years of age

The proposed Ordinary Resolution 2 and 3 of the Agenda is in accordance with Section 129(6) of the Companies Act, 1965 which requires that a seperate resolution be passed for Directors above the aged of 70. The Director so appointed shall hold office until the conclusion of the next Annual General Meeting of the Company. This resolution must be passed by a majority of not less than three-fourth of such Members of the Company as being entitled to vote in person or where proxies are allowed, by proxy at the Annual General Meeting of the Company.

- 3. Explanatory Notes on Special Business
  - (i) Retention of Independent Directors

The proposed Ordinary Resolutions 7, 8 and 9 are to seek the shareholders' approval to retain directors who have served as an Independent Non-Executive Directors of the Company for a cumulative term of more than nine (9) years. The Board and the Nomination Committee has assessed the independence of the following directors and recommends them to continue to act as an Independent Non-Executive Director of the Company based on the following justifications:-

Resolution 7 - Tan Sri Dato' Sulaiman bin Sujak

- (a) Tan Sri Dato' Sulaiman bin Sujak has fulfilled the criteria under the definition of an Independent Director as set out in the Main Market Listing Requirements of Bursa Malaysia Securities Berhad (Bursa Securities) and hence he would be able to provide an element of objectivity, independent judgment and balance to the Board.
- (b) Tan Sri Dato' Sulaiman bin Sujak has the respective knowledge, skills and experience that would enable him to ensure the effectiveness of the Board in providing independent, objective and effective oversight to the Board.
- (c) Tan Sri Dato' Sulaiman bin Sujak is very disciplined especially in respects of the internal controls of the Company. He has performed his duty diligently and in the best interests of the Company and has always provided the Board balance required by providing the Board a check and balance on matters being deliberated by the Board.

Corporate Overview



- (d) Tan Sri Dato' Sulaiman bin Sujak has vast experience in various industries that would enable him to provide the Board with a diverse set of experience, expertise and independent judgment to better manage the Group.
- (e) Having been with the Company for more than nine (9) years, Tan Sri Dato' Sulaiman bin Sujak is familiar with the Group's business operations and has devoted sufficient time and attention to his professional obligations for informed and balance decision making.
- (f) Tan Sri Dato' Sulaiman bin Sujak has exercised due care during his tenure as Independent Non-Executive Directors of the Company and has carried out his professional duties in the interest of the Company and shareholders.

Resolution 8 – Dato' Adnan bin Shamsuddin

- (a) Dato' Adnan bin Shamsuddin has fulfilled the criteria under the definition of an Independent Director as set out in the Main Market Listing Requirements of Bursa Securities and hence he would be able to provide an element of objectivity, independent judgment and balance to the Board.
- (b) Being the Senior Independent Non-Executive Director, Dato' Adnan bin Shamsuddin has the respective knowledge, skills and experience especially in the areas of operational excellence and human capital management that would enable him to give prudent counsel to ensure the effectiveness of the Audit Committee in providing independent, objective and effective oversight to the Board.
- (c) Being the whistleblowing director, Dato' Adnan bin Shamsuddin has performed his duty diligently and in the best interests of the Company and has always provided the Board balance required by providing the Board a check and balance on matters being deliberated by the Board.
- (d) Dato' Adnan bin Shamsuddin has vast experience in various industries that would enable him to provide the Board with a diverse set of experience, expertise and independent judgment to better manage the Group.
- (e) Having been with the Company for more than nine (9) years, Dato' Adnan bin Shamsuddin is familiar with the Group's business operations and has devoted sufficient time and attention to his professional obligations for informed and balance decision making.
- (f) Dato' Adnan bin Shamsuddin has exercised due care during his tenure as Independent Non-Executive Directors of the Company and has carried out his professional duties in the interest of the Company and shareholders.

Resolution 9 – Yong Kok Liew

- (a) Yong Kok Liew has fulfilled the criteria under the definition of an Independent Director as set out in the Main Market Listing Requirements of Bursa Securities and hence he would be able to provide an element of objectivity, independent judgment and balance to the Board.
- (b) Being the Chairman of the Audit Committee, his wealth of experience in the accounting and audit fields enables him to provide immeasurable guidance both technically as well as judgment wise during Board deliberations. Being a member of the Malaysian Institute of Accountants and also an associate member of the Chartered Institute of Management Accountants, U.K, Yong Kok Liew has the respective knowledge, skills and experience that would enable him to ensure the effectiveness of the Audit Committees in providing independent, objective and effective oversight to the Board.
- (c) Yong Kok Liew has performed his duty diligently and in the best interests of the Company and has always provided the Board balance required by providing the Board a check and balance on matters being deliberated by the Board.
- (d) Yong Kok Liew has vast experience in various industries that would enable him to provide the Board with a diverse set of experience, expertise and independent judgment to better manage the Group.



- (e) Having been with the Company for more than nine (9) years, Yong Kok Liew is familiar with the Group's business operations and has devoted sufficient time and attention to his professional obligations for informed and balance decision making.
- (f) Yong Kok Liew has exercised due care during his tenure as Independent Non-Executive Directors of the Company and has carried out his professional duties in the interest of the Company and shareholders.
- 4. Form of Proxy
  - (i) A Member of the Company entitled to attend and vote at the meeting is entitled to appoint a proxy or proxies to attend and vote instead of him/her. A proxy may but need not be a Member of the Company.
  - (ii) Where a Member appoints two (2) or more proxies, the appointment shall be invalid unless he/she specifies the proportion of his/her shareholding to be represented by each proxy.
  - (iii) A Member who is an authorised nominee as defined under the Securities Industry (Central Depositories) Act, 1991, may appoint one (1) proxy in respect of each securities account.
  - (iv) Where a Member is an exempt authorised nominee which holds shares in the Company for multiple beneficial owners in one (1) securities account ("Omnibus Account") as defined under the Securities Industry (Central Depositories) Act, 1991, there is no limit to the number of proxies which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
  - (v) The instruments appointing a proxy in the case of individual shall be signed by the appointer or his attorney duly authorised in writing and in the case of a corporation, the instrument appointing a proxy must be under seal or under the hand of an officer or attorney duly authorised.
  - (vi) Only Members whose names appear in the Record of Depositors as at 4<sup>th</sup> September 2015 will be entitled to attend, speak and vote at the meeting or appoint a proxy to attend, speak and vote instead of him/her.
  - (vii) To be valid, the original instrument appointing a proxy must be deposited at the Registered Office of the Company at Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan, not less than forty eight (48) hours before the time appointed for holding of the Annual General Meeting and any adjournment thereof.



# STATEMENT ACCOMPANYING NOTICE OF ANNUAL GENERAL MEETING

#### 1. NAME OF INDIVIDUALS STANDING FOR RE-ELECTION

The Directors who are standing for re-election are as follows:-

- Tun Dato' Seri Zaki bin Tun Azmi, pursuant to Section 129 of the Companies Act, 1965;
- Tan Sri Dato' Sulaiman bin Sujak, pursuant to Section 129 of the Companies Act, 1965; and
- Rozilawati binti Haji Basir, pursuant to Article 69 of the Company's Articles of Association.
- Dato' Adnan bin Shamsuddin, pursuant to Article 69 of the Company's Articles of Association.

The profiles of the Directors standing for re-election are set out on page 36 to 38 of this Annual Report.

#### 2. DETAILS OF ATTENDANCE OF DIRECTORS AT BOARD MEETINGS

A total of seven (7) Board meetings were held in the financial year ended 31st March 2015. The details of attendance of individual Directors at the Board Meetings held in the financial year ended 31st March 2015 are as follows:-

Directors	No. of I	Board Meetings
	Held	Attendance
Tun Dato' Seri Zaki bin Tun Azmi	7	7
Rozilawati binti Haji Basir	7	7
Dato' Adnan bin Shamsuddin	7	7
Tan Sri Dato' Sulaiman bin Sujak	7	7
Dr. Roshayati binti Basir	7	7
Yong Kok Liew	7	7

#### 3. GENERAL MEETING HELD DURING THE FINANCIAL YEAR ENDED 31<sup>st</sup> MARCH 2015

Type :	28	B <sup>th</sup> ANNUAL	GENERAL	MEETING
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- Date : 15<sup>th</sup> September 2014
- Time : 3.00 p.m.
- Venue : Nationwide Express Courier Services Berhad, Lot 6 & 7, Jalan Utas 15/7, Section 15, 40000 Shah Alam, Selangor Darul Ehsan.

#### 4. DIRECTORS' SHAREHOLDINGS IN THE COMPANY & ITS SUBSIDIARIES

Directors	The Company Direct Indirect The Subsidiaries			
	2			
Tun Dato' Seri Zaki bin Tun Azmi	0	0	0	
Rozilawati binti Haji Basir*	1,657,256	34,648,679	#	
Dato' Adnan bin Shamsuddin	0	0	0	
Tan Sri Dato' Sulaiman bin Sujak	56,000	0	0	
Dr. Roshayati binti Basir*	0	32,949,679	#	
Yong Kok Liew	0	0	0	

\* Deemed interested by virtue of her shareholdings in BHR Enterprise Sdn Bhd of more than 15% pursuant to Section 6A of the Companies Act, 1965. Deemed interested by virtue of her shareholdings in BHR Enterprise Sdn Bhd of more than 15% pursuant to Section 6A of the Companies Act, 1965.

# By virtue of her major indirect shareholdings in shares of the Company, she is also deemed interested in all shares of the Company's subsidiaries to the extent that the Company has an interest.



# STATEMENT ACCOMPANYING NOTICE OF ANNUAL GENERAL MEETING

#### 5. FAMILY RELATIONSHIPS WITH ANY DIRECTORS AND/OR MAJOR SHAREHOLDERS OF THE COMPANY

None of the Directors have family relationship with any Directors and/or major shareholders of the Company except for Rozilawati binti Haji Basir and Dr. Roshayati binti Basir who are sisters and have family relationships with BHR Enterprise Sdn Bhd, the major shareholder of the Company.

#### 6. CONFLICT OF INTEREST

Save for that disclosed in the section on Related Party Transactions, none of the Directors have any conflict of interest with the Company and its subsidiaries.

# 7. LIST OF CONVICTIONS FOR OFFENCES WITHIN THE PAST TEN (10) YEARS OTHER THAN TRAFFIC OFFENCES

None of the Directors have any conviction for offences within the past ten (10) years other than traffic offences.

#### 8. OTHER INFORMATION

- Status of Utilisation Of Proceeds Raised from Corporate Exercise No proceeds were raised by the Company from any corporate exercise during the financial year.
- Share Buybacks During the financial year, the Company did not enter into any share buyback transactions.
- **Options, Warrants or Convertible Securities** No options, warrants or convertible securities were exercised during the financial year.
- American Depository Receipt (ADR) or Global Depository Receipt (GDR) Programmes During the financial year, the Company did not sponsor any ADR or GDR programme.
- Imposition of Sanctions and Penalties
   There were no sanctions or penalties imposed on the Company and its subsidiaries, directors or management
   by the relevant regulatory bodies during the financial year.
- **Non-Audit Fees** There were no non-audit fees paid to the External Auditors during the financial year.
- **Profit Estimate, Forecast or Projection** The Company did not release any profit estimate, forecast or projection for the financial year.
- **Profit Guarantee** During the financial year, there were no profit guarantees given by the Company.
- Material Contracts and Contracts relating to Loans There were no material contracts and contracts relating to loans entered into by the Company and its subsidiaries, which involve the Directors or major shareholders since the previous financial year ended 31<sup>st</sup> March 2015.





# FIVE YEARS GROUP FINANCIAL REVIEW

FINANCIAL YEAR ENDED	31/03/11	31/03/12	31/03/13	31/03/14	31/03/15
TURNOVER (RM'000)	92.390	96.178	99,036	97.742	99,334
PROFIT/(LOSS) BEFORE TAXATION (RM'000)	2.164	2.118	(2,641)	(603)	99,334 945
TAXATION (RM'000)	(894)	(913)	(281)	(289)	(1,109)
PROFIT/(LOSS) AFTER TAXATION (RM'000)	1,270	1,205	(2,922)	(892)	(164)
SHAREHOLDERS' FUND (RM'000)	67,632	67,279	63,021	62,145	61,982
NET EARNINGS PER SHARE (SEN)	2.10	2.00	(4.90)	(1.50)	(0.30)
GROSS DIVIDEND (%)	3.50	3.00	-	-	-

Turnover (RM'000) **99,334** 



 $\begin{array}{c} \text{Profit (Loss) before taxation} \\ \text{(RM'000)} \\ 945 \end{array}$ 



Taxation (RM'000) (1,109)



 $\stackrel{\text{Profit/(Loss) after taxation}}{(164)}$ 



Net earning per share (SEN) (0.30)









# PRODUCTS & SOLUTIONS

Over the last thirty years Nationwide Express has developed a range of dedicated products and solutions tailored to meet the demands of our discerning customers. Nationwide Express as a total logistics solutions provider, provide an array of products and solutions covering courier, freight forwarding, warehousing and so on.

#### A. Courier Products & Solutions

To instantly respond to our customer's urgent collections and delivery instructions, Nationwide Express adhere, to rigorous express service standards of 24 hours deliveries within Peninsular Malaysia and 48 hours to East Malaysia. Courier products and solutions are differenced into two types, namely:

- 1. Standard courier products and solutions
  - (a) Schedule Pick-up:
    - A pre-arranged shipments of daily express pick-up at pre-arranged address at scheduled time;
  - (b) Express Pick-up:
    - A shipment arrangement of non-schedule express pick-up by calling Nationwide's service hotline telephone numbers; and
  - (c) Express Lodge-in:
     A self-drop-off of express shipment at any of our stations, drop-off centres and/or retail outlets.
- 2. Premium courier products and solutions
  - (a) NationCover:
    - An optional insurance protection programme for shipments against all risks during the course of carriage;
  - (b) Diplomat Service:
    - Usual task of day door-to-door rush delivery service within Malaysia;
  - (c) Late Pick-up:
    - An advanced arrangement, of late pick-ups, with a next-day delivery of shipment; and
  - (d) Early Delivery:
    - An advanced arrangement, of customer's most urgent shipments which can be delivered in the early morning.

#### B. Freight Forwarding Products & Solutions

We do not just deliver letters and small packages; we also offer the following freight forwarding products and solutions:

- 1. Freight Forwarding:
  - A movement of bulky shipments either console or chartered via land, sea and/or air;
- 2. Warehousing & Distribution (pick, pack & ship):
  - In addition to the traditional warehousing service of break bulking and repacking of consignments, we also offers direct delivery of goods from warehouse to customer and return collection of goods from customer to warehouse; and
- 3. Others:
  - A set of services which includes customs clearing services, co-loading, dangerous goods handling, customized logistics and excess baggage.



### **PRODUCTS & SOLUTIONS**

#### C. Customized Products & Solutions

The Special Delivery Department (SDD) at Nationwide Express focuses on the secure handling of sensitive materials and high value items. Customers can be rest assured knowing that all of their items entrusted to our SDD dedicated are handled by a group of specialty trained staff, and will be safely delivered.

- 1. High Value Items:
  - High value items are handled by SDD dedicated to ensure high value items are securely delivered utilizing special unit, separate sorting hub and special fleet of vehicles with guards, GPS and other security devices;
- 2. High Security Items:
  - Similar with the high value items, our SDD is dedicated to effectively handle sensitive material which demands high security; and
- 3. E-Commerce Fulfilment:
  - A service designed for online store front businesses. A logistics service from Nationwide Express that focuses solely on the e-commerce industry, which ensures that consignments purchased online are safely delivered to the buyer.
- 4. E-solutions:
  - E-shipping:
    - For the customer's convenience, we have introduced an e-solution known as Nationwide Express Internet Shipping (NEIS). This interactive solution is specially developed to enable the customers to prepare and manage shipments faster, smarter and more accurate. This e-shipping technology needs no special software or training.
    - The NEIS is an easy process that allows anyone with a PC and internet connection to fully utilize it. Customers can now print consignments on a regular sheet of paper or label printer by selecting from the online address book. By utilizing the NEIS, customers can avoid the hassle of searching for contact details, re-keying or writing on consignments, transcribing errors and manual usage management and tracking.
  - E-invoice:
    - Nationwide Express provide e-invoice as an option for the Customers to view, save and print the invoices in PDF format; and
  - E-statement:
    - Customers are also given the option to view, save and print the statement of accounts.
- 5. Mailroom Management Services
  - (a) Internal Mailroom:
    - A central point handling letters, documents and packages for business occupants within in a building;
  - (b) External Mailroom:
    - Station in a premise handling outgoing letters, documents and packages for business occupants.



## PRODUCTS & SOLUTIONS

6. Metrobox:

Exclusively designed and recommended for high value shipments with enhanced security and protection features. It is the first product in the market that gives you peace of mind because of its durability, classified and convenient made from the high quality materials. It comes in four sizes; value, economy, super and maxi, ranging from 1 to 2 kg and equipped with special features:

- Tempered proof lid and edges;
- High quality material with security lock;
- Joints covered to prevent water ingression;
- Maximum inner protection;
- Anti-rust warranty; and
- Light weight equipment handles.

By using Metrobox, customers are free to send shipments which are of high-value, expensive, require top security protection, private and confidential (only your recipient is authorised to receive and open the box) and any unthinkable factors which customer might think impossible to send by courier.



# CORPORATE SUSTAINABILITY STATEMENT

#### APPROACH

Nationwide Express acknowledges Corporate Sustainability ("CS") as part of our commitment to bring about positive change in the environment, community, workplace and marketplace whilst conducting our daily business. We adopt CS by integrating open and transparent business practices into our business operations which are based on ethical values and respect for employees, communities and the environment. The way we do business is designed to deliver sustainable value to the society at large and to all stakeholders, including our shareholders.

Our CS program is based on the Bursa Malaysia's Powering Business Sustainability – A Guide For Directors and CS Framework set by Bursa Malaysia which acts as a guide for the public listed companies in implementing and reporting on CS. Nationwide Express inculcates the culture of CS by disclosing our CS activities as well as engages CS as a part of the way we work and think. We believe that CS is not about how we spend the money but about how we make money.

Our CR program looks at four (4) main focal areas for CS practice – the Environment, the Workplace, the Community and the Marketplace. In instilling good CS practice, Nationwide Express remains focused on excellent economic performance, superior social practices and good environmental practices.

#### **CS MISSION STATEMENT**

The Company views CS as an integral part towards remaining or sustaining to be relevant and competitive in the industry. To create long term value for our stakeholders, we will build on our platform of supporting good corporate governance by embedding environmental and social considerations into our operations.

At Nationwide Express, we fully understand the ethical imperative to be good corporate citizens and are dedicated to managing our business activities in a manner that is professional and ethically correct. In line with our mission, 'Nationwide Express D.E.L.I.V.E.R.S.', we believe in delivering the best to all our stakeholders.

#### CS CHARTER

The CS Charter sets out Nationwide Express' commitments towards CS and provides our stakeholders with an outline of what CS means to the Company.

- **Marketplace:** we are committed in building a sustainable, innovative and competitive marketplace which is receptive to the needs of our stakeholders and takes into consideration the key social and environmental issues to aid in the formulation of best practices.
- Accountability & Transparency: we are committed towards upholding the highest local and international standards of corporate governance and corporate ethics.

**People:** we want to be recognized as a responsible employer, offering fair employment practices and remuneration, a safe working environment, provides training and support for skill enhancement, ensuring work-life balance. We want to be a company that respects all employees and promote human rights within our sphere of influence.

- Environment: we work to embed an internationally recognised environment friendly management system in our operational process to reduce our environmental impact. We also recognise the importance of improving the environment in which we operate and we endeavour to influence and encourage our employees, vendors, customers and partners to address this need.
- **Community Investment:** we work to engage with and support the sustainable development of local communities.
- **Commitment to CS improvement:** we will continuously review and develop our CS practices and strategies.

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## CORPORATE SUSTAINABILITY STATEMENT

#### MAIN FOCAL AREAS

#### Environment

Although Nationwide Express' overall environmental impact is indirect, we still strive to manage our operations in a manner which reduces consumption of resources and waste. In FY 14/15, the Company continued with its paper usage reduction and recycling initiatives. As vehicles are our main assets which also contribute to pollution which eventually contributes to the climate change and global warming, we strive to ensure that our vehicles be maintained accordingly. In line with the Company's five (5) years vehicle replacement programme, we shall be purchasing green technology vehicles. This will be an important element in the Company's support of climate change issues as we endeavour to reduce our own energy use and carbon dioxide output.

During the year the following activities were recorded:-

- We worked towards minimising our greenhouse gas emissions by implementing more energy-saving initiatives, such as continuing with our five (5) years vehicle replacement programme and purchasing green technology vehicles.
- We carried out more conservation efforts through initiatives such as recycling the paper usage, utilizing energy saving light bulbs, etc.

#### Workplace

We strive to maintain high standards of recruitment, development and retention of employees. We have several initiatives in the workplace aimed at being a sustainable employer of choice. A number of steps were taken during the year as follows:-

- We enhanced our corporate governance practices with the review of our whistleblower policy and procedure, fostering an environment where integrity and ethical behaviour are encouraged and maintained.
- We continued with the education of our employees on matters of safety and health.
- We made improvements in regard to employee engagement. Our intranet is now a focal point for employees to access timely and comprehensive information and current developments in the Company. We also maintained other employee engagement activities amongst others various sports and recreational activities for employees.
- We continued to focus on talent development by offering our employees many learning opportunities via our in-house as well as external training programmes.
- We also reviewed our performance management system and compensation package to ensure we remained competitive and thereby strengthened our ability to attract and retain talents.
- We continued to hold the annual Best Employee and Long Service Award whereby the Company recognize the employees who had served the Company to the best of their abilities and also to show appreciation for the employees who had been loyal serving the Company over the years.
- To inculcate the spirit of sportsmanship and kindred amongst the employees, sports activities were held throughout the year. The Company's bowling, football and futsal teams were established based from the tournaments held. These teams shall then represent the Company in any friendly match held with our customers and/or by the industry.



## CORPORATE SUSTAINABILITY STATEMENT

#### Community

Community investment (CI) at Nationwide Express refers to how our invested or donated money, time, products, services, influence, management knowledge and other resources make a positive contribution to deserving local communities. Community investment at Nationwide Express will include cash and donations in-kind to organisations, corporate incentives for employee contribution and employee volunteer programs. CI is a component of CS and does not constitute CS in its entirety at the Company.

Nationwide Express views CI as a long-term effort to creating meaningful impact for the communities surrounding us. Our CI efforts aim to:-

- improve the quality of life through enhanced education for the young;
- provide opportunities for the underprivileged;
- encourage employee volunteerism; and
- generate sustainable acceptance and appreciation by communities.

Initiatives undertaken during the year under review included the following:-

- We empowered more youth in the community through our internship programmes. We participated in TalentCorp and MCMC's initiative of structured internship programme.
- We strengthened our connection to the community with the help of employee volunteers especially for the National Cancer Society activities.
- Blood donation drive was held every six (6) months at Nationwide Express. The event was organized by Kelab Sukan dan Kebajikan Nationwide (KSKN) and the National Blood Bank at the Corporate Office of Nationwide Express. The event was an expression of Nationwide Express' effort in helping to ensure sufficient supply of safe and quality blood supply for the Malaysian medical purposes.
- As a responsible logistics provider, we worked with the government agencies, our customers, NGOs and the community to assist in transporting the flood relief to the affected areas.

#### Marketplace

Many important stakeholders are found in the Marketplace such as shareholders, suppliers, customers, Participating Organisations, Government Departments and Agencies, Regulators and Industry Associations.

Nationwide Express believes in interacting responsibly with these groups in various ways, such as supporting the market with good products and services, engaging in ethical procurement and organizing frequent dialogues. We consult industry players as part of our product development process, and in making business decisions on issues, which have an impact on them.

The following were the key Marketplace initiatives undertaken during the year:-

- We continued to invest in product and service development to enhance our services, efficiency and productivity.
- We further improved our risk management system, establishing crisis management processes.
- We were re-certified for ISO 9001:2008, providing assurance of our commitment to continuous improvement and customer satisfaction.





The Board of Directors of Nationwide Express Courier Services Berhad ("the Board") is committed to ensure that the highest standards of Corporate Governance are practiced throughout the Group as a fundamental part of discharging its responsibilities to safeguard the shareholders' investment and ultimately enhance shareholders' value.

In view of this, the Board has taken steps to ensure compliance with the Malaysian Code of Corporate Governance as follows:-

#### A. BOARD OF DIRECTORS

#### Composition of the Board

The Board currently consists of six (6) members, comprising five (5) Non-Executive Directors and one (1) Executive Director. Four (4) of the Non-Executive Directors are independent. The profile of each Director is set out in the Profile of Directors on pages 36 to 38 of the Annual Report.

The roles of the Chairman and the Managing Director are separate with clear distinction of responsibilities between them to provide effective leadership of the Board and the Group.

The Chairman, who is an Independent Non-Executive Director, is primarily responsible for ensuring that the Board meets regularly throughout the year and the meetings are conducted in an orderly manner. The Chairman also plays a pivotal role in ensuring that the Directors are effectively apprised on the business and operations of the Group and encourages healthy debate on issues arising at the Board meetings to ensure that decisions are arrived after taking into consideration the interests of shareholders, employees, customers and other stakeholders. The Chairman also bears the responsibility of ensuring the integrity and effectiveness of the Non-Executive Directors.

The Managing Director is responsible for the day-to-day management of the Group's businesses, which include implementing the policies and decisions of the Board, overseeing the operations to ensure organizational effectiveness, and managing the development and implementation of the Company's business and corporate strategies. The Managing Director reports to the Chairman with respect to matters concerning the Board members and is obliged to report and discuss at Board meetings all material matters currently or potentially affecting the Group and its performance, including all strategic projects and regulatory developments.

The Board has a well-balanced number of Non-Executive Directors, with more than one-third Independent Non-Executive Directors. The Board has ensured the appointment of the Independent Directors who are not member of the management and the appointees are free of any relationship which could interfere with the exercise of independent opinion and the ability to act in the best interest of the Group. The Board is of the view that its four (4) Independent Non-Executive Directors who have extensive knowledge and experience are justifiable to represent the investment of the public and minority interests.

The Independent Non-Executive Directors are free from any business or other relationship that could materially interfere with the exercise of their independent judgment. Together they play an important role in ensuring that the strategies proposed by the management are fully deliberated and examined, taking into account the long term interest of the shareholders, employees, customers and the many communities in which the Group conducts its business.

Dato' Adnan bin Shamsuddin is the Company's Senior Independent Director. The role of the Senior Independent Director is to serve as a point of contact to whom concerns may be conveyed.

#### **Board Responsibilities**

The Board retains full and effective control of the Group. This includes responsibilities for determining the Company's overall strategic direction as well as development and control of the Group. Key issues such as approval of all corporate announcements including the announcement of the quarterly financial results prior to releasing them to Bursa Securities as well as material agreements, major capital expenditures, budgets and succession planning for the top management are reserved for the Board.

Corporate Overview



The Board has delegated specific responsibilities to the respective Committees of the Board which operate within clearly defined terms of reference. The Board Committees consist of Audit Committee, Nomination Committee, Remuneration Committee. The Board Committees comprise members of the Board, and each Board Committee holds separate meetings throughout the financial year. Meetings of the Board Committees provide an avenue for members of the respective Committees to focus on specific issues to enable full and in-depth discussion of business operations of the Group. Reviews, recommendations, findings and decisions reached at these Board Committees Meetings are reported directly to the Board for its deliberations, approvals and/or endorsements. The members of the various Board Committees are set out on page 2 of this Annual Report.

#### Board Meetings & Supply of Information to the Board

Board meetings are scheduled in advance at the beginning of the new financial year to enable Directors to plan ahead and fit the year's meetings into their own schedules. The Board has at least four (4) regularly scheduled meetings annually, with additional meetings for particular matters convened as and when necessary. Informal meetings and consultations are frequently and freely held to share expertise and experience. A total of seven (7) Board meetings were held during the financial year. Details of the Directors' meetings attendances are disclosed on page 11 of this Annual Report.

To assist the Board in retaining full and effective control of the Group through reviews in the Meetings, the Board deliberates on a formal agenda and schedule of matters arising for approval or notation. During the financial year ended 31<sup>st</sup> March 2015, the Board reviewed and approved, amongst other matters, the Group's Business Plans and Budget, as well as the financial results and performance of the Group's businesses. The Board also reviewed and approved the acquisition and disposal of assets or investment of the Company and its subsidiaries that are material to the Group.

The Board as a whole determines, whether as a full Board or in their individual capacity, to take independent professional advice, where necessary and in appropriate circumstances, in furtherance of their duties, at the Group's expense. Directors also have direct access to the advice and services of the Group's Company Secretary who is responsible for ensuring that Board procedures are followed.

#### Appointments and Re-election of the Board

The Board has implemented procedures for the nomination and election of Directors via the Nomination Committee. Comprising mainly Independent Non-Executive Directors, the Nomination Committee is responsible for identifying and recommending to the Board suitable nominees for appointment to the Board and Board Committees. The Nomination Committee meets as and when required, and at least once every financial year. Newly appointed Directors are briefed by the Chairman, Company Secretary and members of the management on the nature of business and current issues within the Company and the Group. Newly appointed Directors are also given the opportunity to visit and familiarize themselves with the Company's operations to better understand the Company's business.

The Articles of Association of the Company provide that at the first annual general meeting (AGM) of the Company, all the Directors shall retire from office and at least one-third of the Board are subject to retirement by rotation at each subsequent AGM. The Directors to retire in each year are the Directors who have been longest in the office since their appointment and re-appointment. The Articles of Association of the Company also provide that all the Board members shall retire from office at least once in each three (3) years and shall be eligible for re-election. Directors who are over seventy (70) years of age are required to submit themselves for reappointment annually, in accordance with Section 129(6) of the Companies Act, 1965.

#### Independence of Directors

Each of the four (4) Independent Non-Executive Directors has provided written declaration to the Nomination Committee and the Board confirming that they continue to fulfil the criteria of independence as set out in the Bursa Malaysia Main Market Listing Requirements.



The Board acknowledges the Code's recommendation that the tenure of an independent director should not exceed a cumulative term of nine (9) years. However, the Board does not consider that independence can be assessed with reference to a set period of time. Rather, regards must be given on their capacity to act in accordance with their fiduciary duties and where there exist any relationships or interest which could materially interfere with the exercise of their independent judgment.

In the circumstances, the Nomination Committee and the Board, through the annual assessment carried out have concluded that the Company's three (3) Independent Non-Executive Directors i.e. Tan Sri Dato' Sulaiman bin Sujak Dato' Adnan bin Shamsuddin and Yong Kok Liew who has served on the Board for a cumulative term of more than nine (9) years, remain independent in character and judgment and that they are each free from any business or other relationship which could materially impair the exercise of their independent judgment. The Company has diverse operations that have grown over time and, in the Board's view, derives the benefits from having long serving Directors with detailed knowledge of the history and experience of the operations.

The Board will table a proposal to retain the said three (3) Independent Non-Executive Directors as independent directors for shareholders' approval at the forthcoming Annual General Meeting of the Company. Justification on the continuation of the said three (3) Independent Non-Executive Directors as independent directors are provided in the notice of meeting.

#### **Training & Development Programme**

The Board acknowledges the importance of continuous education and training programmes to enable effective discharge of its responsibility.

All Directors have successfully attended and completed the Mandatory Accreditation Training Programme ("MAP") and fulfilled the Continuing Education Programme ("CEP") requirements as prescribed by the Listing Requirements of Bursa Malaysia Securities Berhad ("Bursa Securities"). With the repeal of the Practice Note No. 15/2003 with effect from 1st January 2005, the directors of public listed company ("PLC") must evaluate and determine the training needs of its directors on a continuous basis. The subject matter of the training must be one that aids the PLC director to discharge his/her duties as a director. During the year, all the Directors have attended various trainings programmes and seminars organized by the relevant regulatory authorities and professional bodies to further enhance their business acumen and professionalism in discharging their duties to the Company, the details of which are set out below:-

Director	Name of courses/seminars/ workshops/conferences	Organised by	Date held
Tun Dato' Seri Zaki bin Tun Azmi	1. Corporate Governance The Best Bet	Malaysian Institute of Corporate Governance (MICG)	22 June 2014
	2. Roundtable on the Malaysian Code for Institutional Investors 2014	Minority Shareholder Watchdog Group (MSWG)	27 June 2014
	3. Bursa Malaysia Focus Group Session On Strengthening Corporate Governance Disclosure	Bursa Malaysia	6 May 2015
Cik Rozilawati binti Haji Basir	1. Goods & Services Tax (GST) Updates & Overview	KPMG Tax Services Sdn Bhd	21 April 2014
YBhg Tan Sri Dato' Sulaiman bin Sujak	1. Goods & Services Tax (GST) Awareness Training	Salihin Consulting Group	23 June 2014
	2. Detecting Financial Fraud	Tricor Corporation	27 January 2015



Director	Name of courses/seminars/ workshops/conferences	Organised by	Date held
YBhg Dato' Adnan bin Shamsuddin	1. Goods & Services Tax (GST) Updates & Overview	KPMG Tax Services Sdn Bhd	21 April 2014
	2. Board Chairman Series : The Role Of The Chairman	ICLIF Leadership & Governance Centre	18 August 2014
	3. Nominating Committee Programme 2 : Effective Board Evaluation	ICLIF Leadership & Governance Centre	18 August 2014
Dr. Roshayati binti Basir	1. Goods & Services Tax (GST) Updates & Overview	KPMG Tax Services Sdn Bhd	21 April 2014
	2. MICG Annual Director Duties, Governance & Regulatory Updates Seminar 2014	MICG	22 April 2014
	3. Directors Breakfast Series "Great Companies Deserve Great Boards"	Bursa Malaysia	10 October 2014
Yong Kok Liew	<ol> <li>Understanding Goods &amp; Services Tax (GST) in Malaysia</li> </ol>	Good Hexagon Sdn Bhd	23 May 2014



#### B. DIRECTORS' REMUNERATION

#### **Remuneration Policy and Procedure**

The Board has set up a Remuneration Committee on 20<sup>th</sup> December 2000 and its responsibilities include reviewing all annual salaries, incentives and other employment conditions for the Board of Directors. Information prepared by independent consultants and appropriate survey data on the remuneration practice of comparable companies is taken into consideration. Meetings of the Remuneration Committee are held as and when necessary, and at least once a year. The Committee members are as listed in the Corporate Information. The remuneration for the Non-Executive Directors is determined by the Board during which the interested Directors will abstain from deliberating. The Company pays its Directors annual fees, which are approved by the shareholders. In addition, members of the Board Committees are paid allowances for each meeting they attend. The Remuneration Committee reviews the performance of the Managing Director and also considers the Board's proposed bonus and increment for the year.

#### Directors' Remuneration (based on entitlement)

	Group		Company	
	2015	15 2014	2015	2014
	RM'000	RM'000	RM'000	RM'000
Executive director's remuneration:				
Salaries and other emoluments	537	-	537	-
Estimated money value of benefit-in-kind	4	-	4	-
	541	-	541	-
Non-executive director's remuneration:				
Fees	243	327	231	291
Other emoluments	48	51	39	40
Estimated money value of benefit-in-kind	_	32	-	32
	291	410	270	363
Total directors' remuneration (excluding benefits-in-kind)	828	378	807	331
Estimated money value of benefits-in-kind	4	32	4	32
Total directors' remuneration including benefits-in-kind	832	410	811	363

Included in directors' remuneration of the Group are other emoluments received by directors of subsidiary companies who are not a director of the Company amounting to RM32,000 (2014 : RM31,000).

The number of directors of the Company whose total remuneration during the year fell within the following bands is analysed below:

	Number of	Number of Directors		
	2015	2014		
Executive Director RM500,001 - RM550,000	1	-		
Non-Executive Directors:				
RM150,001 – RM200,000	-	1		
RM100,001 – RM150,000	-	-		
RM50,001 – RM100,000	5	4		

Corporate Overview



#### C. SHAREHOLDERS

#### **Investors and Shareholders relations**

The Group recognizes the importance of timely and thorough dissemination of information to shareholders. In this regards, the Group strictly adheres to disclosure requirements of Bursa Malaysia. The annual report has comprehensive information pertaining to the Group, while various disclosures on quarterly and annual results provide investors with financial information. The Board also has nominated the Managing Director, Cik Rozilawati binti Haji Basir who is Non-Independent Executive Director to discuss any matters or issues with investors and shareholders.

Apart from the mandatory public announcements through Bursa Malaysia, the Group has also set up a website at www.nationwide2u.com to provide corporate, financial and non-financial information.

#### Annual General Meeting

The Annual General Meeting is the principal forum for dialogue with shareholders. Notice of the Annual General Meeting and annual reports are sent out to shareholders at least twenty one (21) days before the date of the meeting. Beside the usual agenda for the Annual General Meeting, the Board presents the progress and performance of the business as contained in the annual report and provides opportunities for shareholders to raise questions pertaining to the business activities of the Group. All Directors are available to provide responses to questions from the shareholders during these meetings. For re-election of Directors, the Board ensures that full information is disclosed through the notice of meeting regarding Directors who are retiring and who are willing to serve if re-elected. Items of special business included in the notice of the meeting will be accompanied by an explanatory statement to facilitate full understanding and evaluation of the issues involved.

#### D. ACCOUNTABILITY AND AUDIT

#### **Financial Reporting**

For financial reporting through quarterly reports to Bursa Malaysia and the annual report to shareholders, the Directors have a responsibility to present a fair statement of the Group's position and prospects. The Audit Committee assists the Board in scrutinizing information for disclosure to ensure accuracy, adequacy and completeness. The Statement by Directors pursuant to Section 169 of the Companies Act, 1965 is set out on page 49 of this Annual Report.

#### Internal Controls and Internal Audit Function

The Company continues to maintain and review its internal control procedures to ensure, as far as possible, the protection of its assets and its shareholders' investment. Details of the Group's key elements of Internal Control and Internal Audit functions are set out in the Statement on Internal Control Report and Audit Committee Report on pages 29 to 34 and 40 to 42 of this Annual Report respectively.

#### **Relationship with Auditors**

The role of the Audit Committee in relation to the External Auditors i.e. Messrs. Hanafiah Raslan & Mohamad and Internal Auditors are disclosed in the Audit Committee Report as set out on pages 40 to 42. The Group has always maintained a close and transparent relationship with its auditors in seeking professional advice and ensuring compliance with the accounting standards in Malaysia. The Head of Internal Audit who reports functionally to the Audit Committee meetings. Three (3) meetings were held between the External Auditors and members of the Audit Committee, without the presence of the Management during the year. Going forward, the Audit Committee will hold at least two (2) meetings a year with the External Auditors, the Internal Auditors or both as promoted by the Amended Code on Corporate Governance and the amended Chapter 15 of the Bursa Malaysia's Listing Requirements.



#### Whistle-Blowing Policy

The Group is committed to the highest standard of integrity and accountability in the conduct of its businesses and operations. In striving to conduct its affairs in an ethical, responsible and transparent manner, the Group provides an avenue for all employees and stakeholders of the Group to disclose any improper conduct within the Group vide the implementation of the Group's whistle-blowing policy.

The whistle-blowing policy establishes the Group's position in encouraging employees and other stakeholders to raise genuine concerns about possible improprieties in matters relating to financial reporting, compliance and other malpractices or misconduct that may have occurred. The whistle-blowing channels are established to help employees or other stakeholders raise concerns to the Managing Director (wb\_md@nationwide2u.com) or in the case where reporting to management is a concern to the Senior Independent Director (wb\_director@nationwide2u.com), without fear of reprisals or retaliations.

The policy outlines when, how and to whom a concern may be properly raised, distinguishes a concern from a personal grievance and allows the whistleblower the opportunity to raise a concern outside their management line and in confidence. The identity of the whistleblower is kept confidential and protection is accorded to the whistleblower against any form of reprisal or retribution. Any concerns raised will be investigated by the Whistle Blowing Committee and a report and update is provided to the Board of Directors, through the Audit Committee.

#### Statement of Compliance with the Best Practices of the Code

The Group is committed to achieving high standards of Corporate Governance throughout the Group and to the highest level of integrity and ethical standards in all its business dealings. The Board considers that it has complied throughout the financial year with the Best Practices as set out in the Code.

Statement made in accordance with the resolution of the Board of Directors dated 21st July 2015.



#### 1. INTRODUCTION

The Board of Directors ("the Board") recognises the importance of maintaining a sound system of internal control and risk management practices to safeguard the shareholders' investments and the Group's assets. In line with the requirements of the Malaysian Code on Corporate Governance and Bursa Securities, the Board is pleased to provide a statement, which outlines the nature and scope of internal control of the Group pursuant to Paragraph 15.26(b) of Main Market Listing Requirement of Bursa Malaysia Securities Berhad.

#### 2. **RESPONSIBILITY**

The Board has overall responsibility for the Group's system of internal control, which includes financial, operational, compliance and risk management necessary for the Group to achieve its business objectives within an acceptable risk profile. The role of management is to implement the Board's policies on risk and control.

The Board takes all the necessary steps to maintain a sound internal control system, by periodically reviewing its adequacy and integrity. A sound internal control system, however, can only provide reasonable, but not absolute assurance against misstatements, loss, fraud or the breach of a set of regulations and is designed to mitigate rather than to eliminate the risk of failure to achieve business objectives.

The Board has established an ongoing process for identifying, evaluating and managing significant risk faced by the Group. The Board has also received assurance from the Managing Director and the Chief Financial Officer on whether the Company's risk management and internal control system is operating adequately and effectively, in all material aspects, based on the risk management and internal control system of the Group.

While the Board maintains ultimate control over risk issues, it has delegated to the management the implementation of a system of risk management and internal control within an established framework. This framework encompasses the Company and its Group of subsidiaries.

#### 3. WHISTLEBLOWING POLICY

To reinforce the culture of good business ethics, the Group also has introduced a whistleblowing framework and policy to provide an avenue for stakeholders and employees to raise genuine concerns internally or report any suspected breach or wrongdoing which includes fraud, misappropriation of assets, breach of any law or regulation, including the Group's policies and procedures, to the Managing Director and/or the Senior Independent Director without any fear or reprisals.

#### 3.1 PROCEDURES

Any concern should be raised to the immediate superior. If for any reason, it is believed that this is not possible or appropriate, then the concern should be reported to the Managing Director. Channel of reporting to the Managing Director is as follows:-

Managing Director Via Email wb\_md@nationwide2u.com Via Mail *Mark Strictly Confidential* Nationwide Express Courier Services Berhad Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan. Attention : Managing Director



#### 3.1 PROCEDURES (CONT'D)

In the case where reporting to management is a concern, then the report should be made to the Senior Independent Director. Channel of reporting to the Senior Independent Director is as follows:-

Whistleblowing Director Via Email wb\_director@nationwide2u.com Via Mail *Mark Strictly Confidential* Nationwide Express Courier Services Berhad Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan. Attention : Whistleblowing Director

#### 4. KEY ELEMENTS OF INTERNAL CONTROL

The key processes that the Board has established in reviewing the adequacy and integrity of the Group's internal control includes the following:-

#### (a) Organisational Structure

The Group has appropriate organisational structure, which enables adequate monitoring of activities and ensures effective flow of information across the Group. In addition, lines of responsibility and delegations of authority of the Board and Management are clearly defined and documented.

#### (b) Audit Committee

The Audit Committee, on behalf of the Board, considers the effectiveness of the operation of internal control procedures within the Group based on the findings and reports from internal auditors, external auditors and risk management committee, and report its conclusion to the Board.

Its terms of reference and the Audit Committee Report are disclosed in pages 40 to 42 of the Annual Report.

#### (c) Business Plan and Budget

All material business proposals are pre-evaluated by Management in terms of their risk and viability from operational, financial and strategic direction standpoint, before escalating them to the Board for review and approval.

A comprehensive budgeting process is established requiring all key operating companies and business units in the Group to prepare budgets annually, which are discussed and approved by the Board. A budgetary control mechanism is in place for the Management to track any significant variances and to provide corrective measurement accordingly.

In order to ensure coherence in goals and objectives throughout the Group, the overall Group's agreed Key Performance Indicators ("KPI") are translated into individual subsidiary companies' KPI and dissected down further into individuals KPI, which ties to rewards.

#### (d) Information and Communication

The various lines of business provide regular and comprehensive information to the Management for monitoring of the Group's performance against the strategic plans approved by the Board.

**Business Rev** 



Policies and procedures are clearly documented and regularly updated to reflect the changing business environment and risk profile or to resolve operational deficiencies.

Performance monitoring including discussions of significant issues are conducted at least quarterly at Head of Department meetings, which are attended by all managers at Head Office. On a quarterly basis, the Group hold nationwide alignment meetings, which are attended by all managers including station managers, to resolve significant issues and to ensure coherence in goals and objectives.

#### (e) Competency

The Group has in place experienced and competent employees in areas of responsibility to support the effectiveness of the Group's system of internal control. The Group also provides relevant training to the employees to ensure continuous improvement of their competencies.

#### (f) Internal Audit

The main role of the internal audit is to review the effectiveness of the system of internal control and in discharging its responsibilities it exercises impartiality, proficiency and professionalism. The Internal Audit Department's risk-based approach is systematically organised to periodically monitor compliance with procedures and to assess the integrity of the financial information provided.

The audit team works in line with its Internal Audit Annual Work Plan, a program agreed annually with the Audit Committee. The audit team advises executives and operational management on areas requiring improvements and subsequently monitors the implementation of its recommendations.

#### (g) Risk Management Committee

The Risk Management Committee has been established by the Board of Directors to assist in fulfilling its responsibilities for corporate governance and overseeing financial reporting, internal controls and risk management. The membership of Risk Management Committee is comprised of non-executive independent Directors only. The chairperson of the committee is not the chairperson of the Board of Directors. The committee meets at least twice a year and made regular reports of development in risk management to the Board of Directors.

#### (h) Tender Committee

The Tender Committee, which consists of three (3) members from the Senior Management, reviews all significant procurement exercises based on the established policies and procedures of the Company before review and approval by the Managing Director or the Board.

#### (i) Finance Committee

The Finance Committee consists of eight (8) members which comprises of the Managing Director, the Senior Management and the Heads of Subsidiaries, reviews the monthly financial numbers of the Company and its subsidiary companies to ensure the completeness and accuracy of the information provided. The Committee also ensures that all statutory submissions are submitted on a timely manner and that the Group complies at all times, with the relevant statutory regulations.

#### (j) Senior Management Committee

The Senior Management Committee, which comprises of the Managing Director and five (5) Senior Managers, meets at least once a month to review the Group's performance and to ensure that all functions within the organization are working towards the Group's goals and objectives. Certain major issues are decided at the Senior Management Committee. Any other matters which are beyond the authority of the Senior Management Committee will be escalated to the Executive Committee and accordingly to the Board of Directors for decision through the Managing Director.



#### 5. INTERNAL AUDIT FUNCTION

The Internal Audit (IA) function is considered an integral part of the assurance framework and its primary mission is to provide assurance on the adequacy and effectiveness of the risk, control and governance framework of the company. In its current structure, the IA is able to provide directors and senior management with pertinent information about weaknesses in the system of internal control allowing management to take prompt, remedial action.

The purpose, authority and responsibility of the internal audit department / function (IAD) as well as the nature of the assurance and consultancy activities provided by the function are articulated in the internal audit charter. The Audit committee is of the opinion that the internal audit function is appropriate to its size and the nature and scope of its activities.

The IAD reports directly to the audit committee who reviews and approves the IAD's annual audit plan, financial budget and human resource requirements to ensure that the function is adequately resourced with competent and proficient internal auditors. The audit committee also conducts periodic evaluations on the IA function to assess its performance.

During the year, the IAD conducted internal audit activities in accordance with the risk-based audit plans that are consistent with the organisation's goals, complexity and risks of its activities. The IAD evaluated the adequacy and effectiveness of key controls in responding to risks within the organisation's governance, operations and information systems regarding the:-

- (a) Reliability and integrity of financial and operational information;
- (b) Effectiveness and efficiency of operation ;
- (c) Safeguarding of asset; and
- (d) Compliance with relevant laws, regulations and contractual obligations.

Internal auditors reported internal control deficiencies to the appropriate level of management when identified. Significant matters were promptly reported directly to the audit committee and senior management being present.

At present, there are three (3) personnel in the Department, comprising of one (1) Acting Head, one (1) Audit Executive and one (1) Audit Assistant. The total cost incurred in managing the IAD for the financial year under review was about RM166,000.00 inclusive of manpower, travelling and accommodation and training expenses.

#### 6. ENTERPRISE RISK MANAGEMENT

The Board acknowledges that effective risk management is an essential and indispensable part of corporate management. The Group strives to embed within the organizational structure, defined roles and responsibilities for all aspects of risk management with the appropriate tools to support the identification, assessment, treatment and reporting of key risks.

The Group endeavours to develop, implement and maintain sound risk management practices and systems that are consistent with good corporate governance by applying these principles:

- Aligning risk appetite and strategy The Group's risk appetite is ascertained and taken into consideration when evaluating strategic alternatives and developing mechanisms to manage risks.
- Enhancing risk response decisions Enterprise Risk Management provides the rigor to identify and select among alternatives risk responses –risk avoidance, reduction, sharing & acceptance.
- Reducing operational surprises and losses Enhanced capability in risk identification, assessment, and mitigation thus reducing the occurrence of surprises and its related costs or losses.

<u>Corporate Overvi</u>



- Identifying and managing multiple and cross-enterprise risks
   The interrelated impacts of risks originated from different parts of company are assessed and managed in totality rather than in silos.
- Seizing opportunities
   Opportunities are also identified through the identification of risk events.

An enterprise-wide approach to risk management known as "Enterprise Risk Management (ERM) Framework" has been adopted within the Group to ensure an ongoing process of identifying, evaluating, monitoring and managing the significant risk exposures inherent in its business operation to give effect to this responsibility. The following initiatives were undertaken:

- (a) Streamlining risk management and business planning activities to ensure that controls and mitigation plans for risk management are built into business plans and budgets of the Group;
- (b) Carrying out the risk assessments through brain-storming sessions where existing risks are assessed, discussed, revisited and updated whilst new risks and action plans are identified and categorized. Risk owners were identified for the purpose of implementing action plans. Follow-up on the action plans was closely monitored;
- (c) Implementing a comprehensive and systematic risk assessment and reporting process by monitoring the risk profiles;
- (d) Prioritising risk treatment efforts by producing risk profiles that document all potential risks that could affect the business objectives;
- (e) Promoting risk management awareness in the business processes through workshops and reading materials; and
- (f) Fostering a culture of continuous improvement in risk management through audit and review processes.

The Board has delegated its oversight functions to Risk Management Committee ("RMC") to assume the ultimate responsibilities for the supervision and monitoring principal risks. RMC in overall, is responsible to assist the Board in ensuring the effective functioning of the Enterprise Risk Management Framework within the Group and to provide direction and counsel to the risk management process as well as to advise the Board on risk related issues and recommend strategies, policies and risk tolerance for the Board's approval. The Group Risk Management governance structure is as follows:





The Board reviews the Company's risk management and internal control based on the following:-

- (a) periodic internal audit and risk management reports;
- (b) continuous reviews in the Risk Management Committee involving the Managing Director and the Management team that are discussed and presented to the Board;
- (c) assurance was given to the Board by the Managing Director and the Chief Financial Officer that the Company's risk management and internal control system is operating adequately and effectively, in all material aspects, based on the risk management and internal control system of the Group.

In overall of the current practices and actions, the Board confirms that the Group Risk Management Framework and systems are sufficient and effective. The Board will continuously review the system for improvement and enhancement so as to ensure the risk management system implementation aligns with the Group business objectives.

#### 7. REVIEW OF THIS STATEMENT BY EXTERNAL AUDITORS

Pursuant to Paragraph 15.23 of the Bursa Malaysia Securities Berhad Main Market Listing requirements, the external auditors have reviewed this Statement for inclusion in the Annual Report for the year ended 31<sup>st</sup> March 2015 and reported to the Board that nothing has come to their attention that causes them to believe that this Statement is inconsistent with their understanding of the process adopted by the Board in reviewing the adequacy and integrity of the system of internal controls.

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<u>Corporate Overview</u>




# PROFILE OF **DIRECTORS**

# TUN DATO' SERI ZAKI BIN TUN AZMI

Independent, Non-Executive Chairman

Barrister-At-Law (Lincoln's Inn) 70 years of age – Malaysian

Tun Zaki was appointed Independent, Non-Executive Director and Independent, Non-Executive Chairman of the Board of Nationwide Express Courier Services Berhad on 2<sup>nd</sup> April 2014. Tun Zaki also serves the Company as the Chairman of the Nomination Committee and the Remuneration Committee with effect from 21<sup>st</sup> July 2014.

Tun Zaki obtained his Barrister-at-Law qualification from the Lincoln's Inn in 1969. Tun Zaki joined the Malaysian Judicial and Legal Services as a Magistrate in 1970 and later transferred to the Attorney General's Chambers where he held several positions for 15 years before going into private legal practice in 1985.

Tun Zaki left legal practice in 2007 when he was appointed as a Judge of the Federal Court of Malaysia and shortly thereafter, appointed as the President of Court of Appeal of Malaysia, the second highest judicial office. On 18<sup>th</sup> October 2008, Tun Zaki was appointed as the 12<sup>th</sup> Chief Justice of Malaysia and became the first Chairman of the Judicial Appointment Commission on 16<sup>th</sup> February 2009 until his retirement as Chief Justice in September 2011.

Tun Zaki is also the Chairman of Astro Malaysia Holdings Berhad and SP Setia Berhad as well as the chancellor of MAHSA University College and the Multimedia University. Tun Zaki is also on the Board of a few private limited companies and Chairman of the Board of Directors of University Malaysia Sabah.

Tun Zaki does not have any family relationship with any Director and/or major shareholder nor any conflict of interest with the Company. Tun Zaki has never been convicted for any offence within the past ten (10) years other than traffic offences.

## **ROZILAWATI BINTI HAJI BASIR**

Managing Director/Non-Independent, Executive Director

B.A. (Hons) Degree Social Sciences majoring in Law (University of Hertfordshire, UK) Masters in Business Administration in International Business (University of Bristol, UK) 44 years of age – Malaysian

Rozilawati binti Haji Basir was re-designated from Non Independent, Non-Executive Chairman to Managing Director (Non Independent, Executive Director) of Nationwide Express Courier Services Berhad with effect from 2<sup>nd</sup> April 2014. Prior to her re-designation, Cik Rozilawati was the appointed Non Independent, Non-Executive Chairman of the Board effective 1<sup>st</sup> April 2010, having joined Nationwide Express Courier Services Berhad as a Director on 1<sup>st</sup> September 2000 and Executive Director/Chief Executive Officer since 31<sup>st</sup> March 2003 till 31<sup>st</sup> March 2010. Cik Rozilawati has wide experience in the areas of corporate strategy, marketing, development of new businesses and entrepreneurship both locally and overseas. Rozilawati is also a Non-Independent Non-Executive Director of Kumpulan Fima Berhad and serves as Director of several private limited companies in Malaysia and Singapore. She is the sister of Dr. Roshayati binti Basir, a Director of the Company and has family relationships with BHR Enterprise Sdn Bhd, the major shareholder of Nationwide Express Courier Services Berhad. She has direct interest as well as an indirect interest in the Company via BHR Enterprise Sdn Bhd. She has never been convicted for any offence within the past ten (10) years other than traffic offences.



## PROFILE OF DIRECTORS

## DATO' ADNAN BIN SHAMSUDDIN

Senior Independent, Non-Executive Director

B.A. (Hons) in Economics (University Malaya)M.A. Economics (University of Southern California)68 years of age - Malaysian

Dato' Adnan bin Shamsuddin was appointed to the Board on 7<sup>th</sup> July 2004 and Chairman of the Board since 20<sup>th</sup> August 2004 till 31<sup>st</sup> March 2010. Dato' Adnan has been redesignated as Senior Independent Non-Executive Director effective 1<sup>st</sup> April 2010. Dato' Adnan began his career by joining the Administrative and Diplomatic Services, of the Government of Malaysia in April 1971 and was appointed as Assistant Secretary, Ministry of Transport. Dato' Adnan was awarded a scholarship to pursue graduate studies in United States in 1975, and on completion was posted as Director of Air Transport, Department of Civil Aviation. In 1983, Dato' Adnan was promoted to the post of Deputy Director General of Civil Aviation. When the airport was corporatised in November 1992, Dato' Adnan opted to join Malaysia Airports Holdings Berhad and served as Executive Director until he retired in April 2003. Dato' Adnan is also an Independent Non-Executive Chairman of Fima Corporation Berhad. Dato' Adnan does not have any family relationship with any Director and/or major shareholder, nor any conflict of interest with the Company. YBhg Dato' Adnan has never been committed for any offence within the past ten (10) years other than traffic offences.

## TAN SRI DATO' SULAIMAN BIN SUJAK

Independent, Non-Executive Director

Graduate of Royal Air Force College, Cranwell, England Senior Executive Graduate Programme, Stanford University, USA Royal College of Defence Studies, London 81 years of age – Malaysian

Tan Sri Dato' Sulaiman bin Sujak was appointed as Director on 2<sup>nd</sup> January 2003. Tan Sri Sulaiman also serves the Company as the Member of the Nomination Committee and the Remuneration Committee. Tan Sri Sulaiman was an advisor (now known as Assistant Governor) of Bank Negara Malaysia and was a Commercial Director of Kumpulan Guthrie Berhad. Tan Sri Sulaiman was also the Deputy Chairman of Malaysian Airline System Berhad for twenty four (24) years. Tan Sri Sulaiman had served both the Royal Air Force and the Royal Malaysian Air Force and was the first Malaysian Air Force Chief. Tan Sri Sulaiman had also served as Director of HSBC Bank Malaysia Berhad and Cycle & Carriage Bintang Berhad. YBhg Tan Sri Sulaiman does not have any family relationship with any Director and/or major shareholder, nor any conflict of interest with the Company. Tan Sri Sulaiman has never committed for any offence within the past ten (10) years other than traffic offences.



## PROFILE OF **DIRECTORS**

## DR. ROSHAYATI BINTI BASIR

Non-Independent, Non-Executive Director

## MBBS (Mal), University of Malaya

Master in Med. Radiology, Universiti Kebangsaan Malaysia 51 years of age, Malaysian

Dr. Roshayati binti Basir was appointed to the Board on 30<sup>th</sup> March 2004. She also serves the Company as Member of the Audit Committee, the Nomination Committee and the Remuneration Committee. She is a doctor by profession. She did her Internship with Hospital Kuala Lumpur in 1989. She then served as Medical Officer (Surgery) with Universiti Kebangsaan Malaysia in 1990 and later in 1992 as Trainee Radiologist. In 1996, she joined Hospital Kuala Lumpur as Radiologist. Currently, she is the Consultant Radiologist with Sunway Medical Centre. She is a Member of the Academy of Medicine (Malaysia). Dr. Roshayati is also a Non-Independent Non-Executive Director of Fima Corporation Berhad. She is the sister of Rozilawati binti Haji Basir, the Managing Director of the Company and has family relationships with BHR Enterprise Sdn Bhd, the major shareholder of Nationwide Express Courier Services Berhad. She has an indirect interest in the Company via BHR Enterprise Sdn Bhd. She has never committed for any offence within the past ten (10) years other than traffic offences.

#### YONG KOK LIEW

Independent, Non-Executive Director

Chartered Institute of Management Accountants, UK 65 years of age - Malaysian

Yong Kok Liew was appointed to the Board on 22<sup>nd</sup> August 2005. He also serves the Company as the Chairman of the Audit Committee and Risk Management Committee and Member of the Nomination Committee and the Remuneration Committee. He is a member of the Malaysian Institute of Accountants and also an associate member of the Chartered Institute of Management Accountants, U.K.

He started his working career in 1969 with Messrs. KPMG Peat Marwick. Prior to his present engagement as adviser to Toyo Ink Group Berhad, he was the General Manager of Toyo Ink (M) Sdn Bhd (2001-2007), Senior General Manager, Operations at Kumpulan Fima Berhad (1985-1990), General Manager, Kotak Malaysia (KOM) Sdn Bhd (1981-2000), Group Financial Controller, Kumpulan Fima Berhad (1979-1980), Group Internal Auditor of Kumpulan Fima Berhad (1975-1979) and Financial Accountant, Cold Storage (M) Berhad (1974-1975). He does not have any family relationship with any Director and/or major shareholder, nor any conflict of interest with the Company. He has never committed for any offence within the past ten (10) years other than traffic offences.



# STATEMENT OF DIRECTORS' RESPONSIBILITY IN RELATION TO THE AUDITED FINANCIAL STATEMENTS

The Companies Act, 1965 ("the Act") requires the Directors to prepare financial statements for each financial year in accordance with the requirements of the Act, Malaysian Financial Reporting Standards ("MFRS"), the International Financial Reporting Standards ("IFRS") and the Main Market Listing Requirements of Bursa Securities and to present these before the Company at its Annual General Meeting. The Directors are required to prepare financial statements which give a true and fair view of the state of affairs of the Group and the Company as at the end of each financial year and of their results and their cash flows for that year then ended.

In preparing the financial statements, the Directors took into consideration the following:-

- the Group and the Company have used appropriate accounting policies and are consistently applied;
- reasonable and prudent judgments and estimates were made; and
- all applicable approved accounting standards in Malaysia have been followed.

In preparing the financial statements for the year under review, the Directors have placed reliance on the system of internal control within the Group and the Company to form a basis of reasonable grounds that accounting systems and records maintained by the Group and the Company provide a true and fair view of the current state of affairs of the Group and the Company, a true and fair view of the financial year results and that it sufficiently explains the transactions and financial position of the Group and the Company.

The Directors are responsible for ensuring that the Group and the Company maintains accounting records that disclose with reasonable accuracy the financial position of the Group and the Company, and which enable them to ensure that the financial statements comply with the Act. The Directors have general responsibilities for taking such steps that are reasonably available to them to safeguard the assets of the Group and the Company and to prevent and detect fraud and other irregularities.



# REPORT ON AUDIT COMMITTEE

#### 1. MEMBERS OF THE AUDIT COMMITTEE

## Yong Kok Liew

Chairman Independent, Non-Executive Director

Dato' Adnan bin Shamsuddin Member Senior Independent, Non-Executive Director

#### Dr. Roshayati binti Basir

Member Non Independent, Non-Executive Director

#### 2. TERMS OF REFERENCE

## 2.1 Constitution

The Board constitutes and establishes an Audit Committee (AC) with the authority, responsibilities and specific duties as described below.

#### 2.2 Composition

In line with the Malaysian Code of Corporate Governance, all three (3) members of the AC are Non-Executive Directors (NED). Two (2) AC members, including the AC chairman are independent NED.

All members of the AC have a working familiarity with basic finance and accounting practices, and the AC chairman is a member of the Malaysian Institute of Accountants (MIA) and also an associate member of the Chartered Institute of Management Accountant (UK).

#### 2.3 Responsibilities And Duties

The functions of an AC shall be to:-

- (a) Review the following and report the same to the board of directors:-
  - (i) Review with the external auditors:-
    - (1) the audit plan;
    - (2) the evaluation of the system of internal accounting control;
    - (3) the management letter and management's response;
  - (ii) Review the assistance given by the Company's officers to the auditors;
  - (iii) Review the adequacy of the scope, functions, competency and resources of the internal audit functions and that it has the necessary authority to carry out its work;
  - (iv) Review the scope and results of the internal audit programmes;
  - (v) Review the quarterly results and year-end financial statements, prior to the approval by the board of directors, focusing particularly on:-
    - (1) changes in or implementation of major accounting policy changes;
    - (2) significant and unusual events; and
    - (3) compliance with accounting standards and other legal requirement;



# REPORT ON AUDIT COMMITTEE

- Review any related party transaction and conflict of interest situation that may arise within the listed issuer or group including any transaction, procedure or course of conduct that raises questions of management integrity;
- (vii) Review any letter of resignation from the external auditors;
- (viii) Review whether there is reason (supported by grounds) to believe that the listed issuer's external auditor is not suitable for re-appointment; and
- (b) Recommend the nomination of persons as external auditors.
- (c) Monitor the implementation of the Group's risk management policies, ensuring an appropriate enterprise-wide risk management system is in place with adequate and effective processes.
- (d) With the Board's approval, the Committee shall be authorized to delegate certain functions to subcommittees to support, and consistent with, the Committee's oversight responsibilities. These subcommittees shall act within agreed terms of reference and shall report all of their recommendations to the Committee for full deliberation and discussion. These sub-committees are not authorized to implement its recommendations on behalf of the Committee but shall make the relevant recommendations to the Committee for its consideration and implementation.

## 2.4 Meetings

The Committee met on six (6) occasions during the financial year. As promoted by the Code on Corporate Governance and Chapter 15 of the Bursa Malaysia's Listing Requirements, three (3) meetings were also held between the External Auditors and members of the Audit Committee in the absence of management during the year.

## 3. ATTENDANCE

Members of the Committee are to be present at all meetings. The quorum for the meeting shall be two (2). The Chairman may request that members of the management, the internal auditors and representatives of the external auditors to be present at meetings of the Committee.

AUDIT COMMITTEE MEMBERS	NO.	27/05/14	27/06/14	17/07/14	26/08/14	27/11/14	11/02/15
Yong Kok Liew	6/6	Present	Present	Present	Present	Present	Present
Dato' Adnan bin Shamsuddin	6/6	Present	Present	Present	Present	Present	Present
Dr. Roshayati binti Basir	6/6	Present	Present	Present	Present	Present	Present

Six (6) meetings were held during the financial year. The records of attendance are as follows:-

#### 4. MINUTES

- The Company Secretary shall be the Secretary to the AC.
- Minutes of each meeting shall be prepared and sent to committee members and the Company Directors who are not members.

## 5. FINDINGS AND RECOMMENDATIONS

The AC shall report its findings and recommendations to the Board but the AC itself shall have no executive power with respect to those findings and recommendations.



# REPORT ON AUDIT COMMITTEE

## 6. ACTIVITIES

In line with the terms of reference of the Committee, the following main activities were carried out during the financial year in discharging its duties and responsibilities.

- (a) Reviewed the quarterly unaudited financial results and annual audited financial statements of the Company and Group before submission to the Board of Directors ("Board") for consideration and approval.
- (b) Reviewed the compliance of Main Market Listing Requirements of Bursa Securities, applicable Financial Reporting Standards and provisions of the Companies Act, 1965.
- (c) Reviewed the external auditors' scope of work and audit plan, prior to the commencement of audit work.
- (d) Reviewed the audit findings, audit report, management letters and responses with the external auditors.
- (e) Reviewed the internal audit plan and programme, considered the major findings of internal audit and actions taken by the management in response to the audit findings.
- (f) Reviewed related party transactions and conflict of interest situations that may arise in the Company.
- (g) Met with the external auditors without the presence of the management.

#### 7. INTERNAL AUDIT ACTIVITIES REPORT

The Internal Audit Department (IAD) was established on 1<sup>st</sup> June 1999. At present, there are three (3) personnel in the Department, comprising of one (1) Acting Head, one (1) Audit Executive and one (1) Audit Assistant. Its principle functions are to conduct review of operations and procedures, and subsequently highlight findings and suggest recommendations to the AC for further improvement.

During the financial year, IAD reviewed compliance to operational procedures, reviewed the internal control system and work processes at twelve (12) stations in the following areas:-

- (a) performance;
- (b) control environment;
- (c) risk assessment;
- (d) control activities;
- (e) information and communication; and
- (f) monitoring.

Key issues, including management's feedback and audit recommendations were highlighted to the AC. The external auditors have reviewed and endorsed the key issues and management's feedback.

Future Internal Audit Plans were reviewed and approved for execution by the AC to ensure best practices are followed by the Company. The external auditors have given their views on the nature, scope and approaches of future audits to the AC.

The quarterly and year-end financial statements were reviewed by the AC before submitting to the Board. Attention was given on the compliances to the Malaysian Accounting Standard Board (MASB), and other legal and regulatory requirements.

Corporate Overview



# CHAIRMAN'S STATEMENT

Dear shareholders,

On behalf of the Board of Directors of the Group, it is my pleasure to present to you the Annual Report and Audited Financial Statements of the Group for the financial year ended 31<sup>st</sup> March 2015.

## THE GROUP'S OVERVIEW

The Group revenue for the year ended 31<sup>st</sup> March 2015 stood at RM99.33 million as compared to RM97.74 million in the previous year, an increase of RM1.59 million due to the increase in revenue contributed by the courier segment during the year. The Group's loss net of tax for the year has decreased to RM0.16 million compared to a loss net of tax of RM0.89 million in the previous year mainly due to the consolidation of resources and a marked improvement in revenue stream.

The Group focused its efforts on prudent spending and full cost optimisation across the entire value chain to overcome the odds to stay on track, whilst meeting the demands of our customers without compromising on the quality standard of our business processes. To obtain operational synergies, the Group pursued to streamline and integrate the operations of our Group of companies to garner positive growth of revenue and accordingly strengthen our domestic market dominance.

Amongst the initiatives undertaken were the centralisation of various back office functions with resultant administrative cost savings and improved business visibility. Substantial progress has also been made in reducing direct costs by renegotiating the uncompetitive arrangements. Restructuring and rightsizing have also been implemented across the Group.

The Group is strengthening its capacity to ensure that the Group is in a position to meet customers' requirements. To achieve this, the Group has been vigorously implementing its capacity enhancement programmes.

## THE GROUP'S OVERVIEW

In looking ahead, we will continue to focus on opportunities for further efficiency gains and continuing cost reduction. The restructuring initiatives are integral to this process. There are also good growth opportunities as we continue to seek out opportunities to diversify our revenue base in particular to support the logistics need due to the rise in online businesses. As a courier and logistics Group of companies, we act as a catalyst to the e-commerce businesses. With online shopping market in Malaysia growing at an accelerated pace exceeding RM1.9 million by 2016 and Malaysian online shoppers spending an average of RM2,461 per person, this would bring in unlimited e-commerce business opportunities for us to provide the customers with quick and reliable delivery.<sup>1</sup>

Strategic initiatives have been put in place for the Group to promote not only the continuous revenue growth but also profitability of the Group. The Group main focus is to enhance the profitability of the companies within the Group to sustain competitive returns to its shareholders. The Group will focus on providing efficient services within our various streams of business activities to ensure sustainable profits at the most effective level of cost of operation.

<sup>1</sup> Malaysian Business



## CHAIRMAN'S STATEMENT

#### APPRECIATION

This year's performance would not have been possible without the concerted effort of many parties. On behalf of the Board of Directors, I wish to put on record our heartfelt gratitude to all our stakeholders especially the Management and the employees for their dedication during these challenging times. I am indeed grateful to your enduring support and confidence in the Group.

Going forward into FY 15/16, we anticipate another year of challenges and opportunities and call upon all stakeholders to lend us their steadfast support. We have a good core business to work with but it requires fortitude and persistence under prevailing conditions to meet these challenges. With the support and cooperation of everyone, we shall leapfrog into the future with enthusiasm and confidence to successfully realize the Group's vision.

Thank you.

**Tun Dato' Seri Zaki bin Tun Azmi** *Chairman* 



# GMD'S OPERATIONAL REVIEW

It has been two (2) years since the group suffered a massive loss of RM2.6mil, and various initiatives had been undertaken over the last two (2) years to improve the situation and turnaround the Company. The financial year under review was a year of postulating and close monitoring, whilst continuing to do more housekeeping to stabilise the business. Operationally, the Group had shown a profit and thus turned around the company!

The turnaround plan is based on 2 main thrusts;

- 1) To improve service level; and
- 2) To control and mitigate the escalation of fixed costs

#### **IMPROVE THE OPERATIONAL EFFICIENCY**

In improving our operational efficiency, we made several new changes. Amongst others, we created dedicated teams to cater to specific customer's needs. At the same time, we have reduced a lot of manual processes by automating them. Thus, improving our standards of deliveries.

As part of our aggressive housekeeping, we closed down unprofitable branches and moved others to more strategic locations. These new locations were chosen for better visibility and better connectivity. To ensure efficiency and higher productivity, our staff were given diversified job functions and were encouraged to multi-skill their tasks, for better management of their time.

#### COST CONTROL AND MITIGATION

Costs management is key, and in controlling our costs we had imposed very strict monitoring in administrative spending. Stringent and rigid structure had also been created to monitor and control the escalation of fixed costs.

In ensuring costs are mitigated accordingly, we had revised all rates to ensure customer's rates are above our costs structure, and are commensurate with our service standards.

#### ENHANCE CUSTOMER RELATIONSHIP

As a service provider, we aim to make every customer experience not only exceptional but also consistent, therefore, it is imperative that we manage our customers' expectations! One of the things we started doing, was to automate the reporting system.

We have also consolidated our Customer Services (CS) function and customer care services under one toll free number services 1-300-222-777, or popularly known as NationCare.

## **EMPLOYEE ENGAGEMENT**

Our employees are our biggest assets, therefore, we believe in employee engagement and on continuous improvement through classroom training, on-the-job training, two-way verbal dialogues, counselling and daily briefings. All these are in place, to ensure improved productivity!

We also encourage regular employee engagement with human resource personnel to ensure the well-being of our staff and their immediate family are looked into.



# GMD'S OPERATIONAL REVIEW

The landscape for courier and logistics has once again changed, with the e-commerce 'boom'. Today, our customers are not just young and discerning, but also impatient and tempestuous! Therefore, we have to equip ourselves to ensure we are a force to be reckoned with in this e-commerce environment and meet the new demands from the new generation of customers, which require much faster information and value for money in services.

With many more challenges ahead of us, Nationwide Express will be resilient to weather these challenges. Armed with diligence and hard work, strong team work and support from all staff, we will emerge as the premier service provider!



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# DIRECTORS' REPORT

The Directors hereby present their report together with the audited financial statements of the Group and of the Company for the financial year ended 31 March 2015.

## **PRINCIPAL ACTIVITIES**

The principal activities of the Group consist of providing express courier services, trucking services, freight forwarding services, customised logistics services, mailroom management services, retail and warehousing.

The principal activities of the subsidiaries are described in Note 14 to the financial statements.

There has been no significant change in the nature of the principal activities during the financial year.

#### RESULTS

	Group RM'000	Company RM'000
Net (Loss)/profit for the year	(164)	2,127

There was no material transfer to or from reserves or provisions during the financial year.

In the opinion of the Directors, the results of the operations of the Group and of the Company during the financial year were not substantially affected by any item, transaction or event of a material and unusual nature, other than as disclosed in the financial statements.

#### DIVIDENDS

The Directors do not recommend the payment of any dividends for the financial year ended 31 March 2015.

#### DIRECTORS

The names of the Directors of the Company in office since the date of the last report and at the date of this report are:

Tun Dato' Seri Zaki bin Tun Azmi Rozilawati binti Haji Basir Dato' Adnan bin Shamsuddin Tan Sri Dato' Sulaiman bin Sujak Dr. Roshayati binti Basir Yong Kok Liew

In accordance with the Company's Articles of Association, Rozilawati binti Haji Basir and Dato' Adnan bin Shamsuddin retire at the forthcoming Annual General Meeting and being eligible, offer themselve for re-election.

Tun Dato' Seri Zaki bin Tun Azmi and Tan Sri Dato' Sulaiman bin Sujak retire, pursuant to Section 129(2) of the Companies Act, 1965 and a resolution is being proposed for their re-election as Director under the provision of Section 129(6) of the said Act to hold office until the next Annual General Meeting of the Company.

Corporate Overview



## DIRECTORS' REPORT

## **DIRECTORS' BENEFITS**

Neither at the end of the financial year, nor at any time during the year, did there subsist any arrangement to which the Company was a party, whereby the Directors might acquire benefits by means of acquisition of shares in or debentures of the Company or any other body corporate.

Since the end of the previous financial year, no Director has received or become entitled to receive a benefit (other than the benefits included in the aggregate amount of emoluments received or due and receivable by the Directors or the fixed salary of a full-time employee of the Company as shown in Note 9 to the financial statements) by reason of a contract made by the Company or a related corporation with any Director or with a firm of which he is a member, or with a company in which he has a substantial financial interest.

## DIRECTORS' INTERESTS

According to the register of Directors' shareholdings, the interests of Directors in office at the end of the financial year in shares in the Company and its related corporations during the financial year were as follows:

Shares in the Company	Number of Ordinary Shares of RM1 Eac					
Direct Interest	1 April 2014	Bought	Sold	31 March 2015		
Tan Sri Dato' Sulaiman bin Sujak	56,000	-	-	56,000		
Rozilawati binti Haji Basir	-	1,657,256	-	1,657,256		
Indirect Interest						
Rozilawati binti Haji Basir <sup>*(1)(2)(3)</sup> Dr. Roshavati binti Basir <sup>*(1)</sup>	32,958,679	1,690,000	-	34,648,679		
	32,930,679	19,000	-	32,949,679		

\* Deemed interested by virtue of the following:

(1) Her shareholding in BHR Enterprise Sdn Bhd ("BHR"), the ultimate holding company of the Company;

- (2) M & A Nominee (Tempatan) Sdn Bhd, one of the major shareholders of the Company, in which Rozilawati binti Haji Basir has 0.28% equity interest; and
- (3) Her mother, Puan Sri Datin Hamidah binti Abdul Rahman's direct shareholding in the Company.

None of the other Directors in office at the end of the financial year had any interest in shares in the Company or its related corporations during the financial year.

## OTHER STATUTORY INFORMATION

- (a) Before the statements of comprehensive income and statements of financial position of the Group and of the Company were made out, the Directors took reasonable steps:
  - to ascertain that proper action had been taken in relation to the writing off of bad debts and the making of allowance for doubtful debts and satisfied themselves that all known bad debts had been written off and that adequate allowance had been made for doubtful debts; and
  - (ii) to ensure that any current assets which were unlikely to realise their values as shown in the accounting records in the ordinary course of business had been written down to an amount which they might be expected so to realise.



## DIRECTORS' REPORT

## OTHER STATUTORY INFORMATION (CONT'D)

- (b) At the date of this report, the Directors are not aware of any circumstances which would render:
  - (i) the amount written off for bad debts or the amount of the allowance for doubtful debts in the financial statements of the Group and of the Company inadequate to any substantial extent; and
  - (ii) the values attributed to the current assets in the financial statements of the Group and of the Company misleading.
- (c) At the date of this report, the Directors are not aware of any circumstances which have arisen which would render adherence to the existing method of valuation of assets or liabilities of the Group and of the Company misleading or inappropriate.
- (d) At the date of this report, the Directors are not aware of any circumstances not otherwise dealt with in this report or the financial statements of the Group and of the Company which would render any amount stated in the financial statements misleading.
- (e) As at the date of this report, there does not exist any charge on the assets of the Group or of the Company which has arisen since the end of the financial year which secures the liabilities of any other person.
- (f) Contingent liabilities of the Group and of the Company is disclosed in note 25.
- (g) In the opinion of the Directors:
  - no contingent liability or other liability has become enforceable or is likely to become enforceable within the period of twelve months after the end of the financial year which will or may affect the ability of the Group or of the Company to meet their obligations when they fall due; and
  - (ii) no item, transaction or event of a material and unusual nature has arisen in the interval between the end of the financial year and the date of this report which is likely to affect substantially the results of the operations of the Group or of the Company for the financial year in which this report is made.

#### AUDITORS

The auditors, Hanafiah Raslan & Mohamad, have expressed their willingness to continue in office.

Signed on behalf of the Board in accordance with a resolution of the Directors dated 13 July 2015.

Rozilawati binti Haji Basir

Yong Kok Liew

Corporate Overview



# STATEMENT BY **DIRECTORS** PURSUANT TO SECTION 169(15) OF THE COMPANIES ACT, 1965

We, Rozilawati binti Haji Basir and Yong Kok Liew, being two of the Directors of Nationwide Express Courier Services Berhad, do hereby state that, in the opinion of the Directors, the accompanying financial statements set out on pages 54 to 98 are drawn up in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 1965 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Company as at 31 March 2015 and of their financial performance and cash flows for the year then ended.

The supplementary information set out on page 99 have been prepared in accordance with the Guidance on Special Matter No. 1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements, as issued by the Malaysian Institute of Accountants.

Signed on behalf of the Board in accordance with a resolution of the Directors dated 13 July 2015

Rozilawati binti Haji Basir

Yong Kok Liew

# STATUTORY **DECLARATION** PURSUANT TO SECTION 169(16) OF THE COMPANIES ACT, 1965

I, Amilia binti Sabtu, being the officer primarily responsible for the financial management of Nationwide Express Courier Services Berhad, do solemnly and sincerely declare that the accompanying financial statements set out on pages 54 to 98 are in my opinion correct, and I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act, 1960.

Subscribed and solemnly declared by the abovenamed Amilia binti Sabtu at Shah Alam in Selangor Darul Ehsan on 13 July 2015.

Amilia binti Sabtu

Before me,



# INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF NATIONWIDE EXPRESS COURIER SERVICES BERHAD (INCORPORATED IN MALAYSIA)

## **REPORT ON THE FINANCIAL STATEMENTS**

We have audited the financial statements of Nationwide Express Courier Services Berhad, which comprise the statements of financial position as at 31 March 2015 of the Group and of the Company, and the statements of comprehensive income, statements of changes in equity and statements of cash flows of the Group and of the Company for the year then ended, and a summary of significant accounting policies and other explanatory information, as set out on pages 54 to 98.

#### Directors' responsibility for the financial statements

The Directors of the Company are responsible for the preparation of financial statements so as to give a true and fair view in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 1965 in Malaysia. The Directors are also responsible for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with approved standards on auditing in Malaysia. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgement, including the assessment of risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation of financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the Directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements give a true and fair view of the financial position of the Group and of the Company as at 31 March 2015 and of their financial performance and cash flows for the year then ended in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 1965 in Malaysia.

## Report on other legal and regulatory requirements

In accordance with the requirements of the Companies Act, 1965 in Malaysia, we also report the following:

- (a) In our opinion, the accounting and other records and the registers required by the Act to be kept by the Company and its subsidiaries of which we have acted as auditors have been properly kept in accordance with the provisions of the Act
- (b) We have considered the financial statements and the auditors' report of the subsidiary of which we have not acted as auditors, which is indicated in Note 14 to the financial statements, being financial statements that have been included in the consolidated financial statements.
- (c) We are satisfied that the financial statements of the subsidiaries that have been consolidated with the financial statements of the Company are in form and content appropriate and proper for the purposes of the preparation of the consolidated financial statements and we have received satisfactory information and explanations required by us for those purposes.
- (d) The auditors' reports on the financial statements of the subsidiaries were not subject to any qualification and did not include any comment required to be made under Section 174(3) of the Act.



## INDEPENDENT **AUDITORS' REPORT** TO THE MEMBERS OF NATIONWIDE EXPRESS COURIER SERVICES BERHAD (INCORPORATED IN MALAYSIA)

## Other reporting responsibilities

The supplementary information set out on page 99 is disclosed to meet the requirement of Bursa Malaysia Securities Berhad. The Directors are responsible for the preparation of the supplementary information in accordance with Guidance on Special Matter No. 1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements, as issued by the Malaysian Institute of Accountants ("MIA Guidance") and the directive of Bursa Malaysia Securities Berhad. In our opinion, the supplementary information is prepared, in all material respects, in accordance with the MIA Guidance and the directive of Bursa Malaysia Securities Berhad.

## Other matters

This report is made solely to the members of the Company, as a body, in accordance with Section 174 of the Companies Act, 1965 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

Hanafiah, Raslan & Mohamad AF: 0002 Chartered Accountants

Kuala Lumpur, Malaysia 13 July 2015 Muhammad Affan bin Daud No. 3063/02/16(J) Chartered Accountant



# STATEMENTS OF COMPREHENSIVE INCOME

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2015

		Gr	oup	Company	
	Note	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Revenue	4	99,334	97,742	82,317	79,628
Cost of services		(75,314)	(74,053)	(63,814)	(62,527)
Gross profit		24,020	23,689	18,503	17,101
Other items of income					
Interest income		355	283	345	275
Other income	5	246	71	3,900	4,486
Other items of expense					
Administrative expenses		(21,072)	(21,985)	(18,294)	(18,827)
Selling and marketing expenses		(2,147)	(2,287)	(1,811)	(1,798)
Other expenses		(101)	(304)	-	(190)
Finance costs	6	(356)	70)	(356)	(70)
Profit/(loss) before tax	7	945	(603)	2,287	977
Income tax (expense) / credit	10	(1,109)	(289)	(160)	35
Net (loss)/profit for the year		-164	-892	2,127	1,012
Other comprehensive income Foreign currency translation -					
to be reclassified subsequently to profit or loss		1	16	-	-
Total comprehensive (loss)/income for the year		(163)	(876)	2,127	1,012
Basic loss per share (sen)	11	(0.3)	(1.5)		

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# STATEMENTS OF FINANCIAL POSITION AS AT 31 MARCH 2015

		Group		Company	
	Note	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
ASSETS					
Non-current assets					
Property, plant and equipment	13	30,259	34,081	30,092	33,756
Investments in subsidiaries	14	-	-	2,500	2,787
Deferred tax assets	15	-	526	-	-
		30,259	34,607	32,592	36,543
Current assets					
Inventories	16	412	431	309	392
Trade and other receivables	17	33,243	25,112	34,399	27,911
Cash and bank balances	18	13,246	18,167	12,160	16,537
		46,901	43,710	46,868	44,840
TOTAL ASSETS		77,160	78,317	79,460	81,383
holders of the Company Share capital Share premium Reserves	19 20	60,116 413 1,453	60,116 413 1,616	60,116 413 5,041	60,116 413 2,914
Total Equity		61,982	62,145	65,570	63,443
Non-current liability					
Deferred tax liabilities	15	49	8	74	8
Loans and borrowings	21	3,737	5,624	3,737	5,624
		3,786	5,632	3,811	5,632
Current liabilities					
Other payables	22	8,857	8,451	7,544	10,219
Loans and borrowings	21	2,535	2,089	2,535	2,089
		11,392	10,540	10,079	12,308
Total liabilities		15,178	16,172	13,890	17,940
		- , -			



# STATEMENTS OF CHANGES IN EQUITY

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2015

				Distributable		
Group	Note	Equity, total RM'000	Share capital RM'000	Share premium RM'000	translation reserve RM'000	Retained profits RM'000
At 1 April 2013		63,021	60,116	413	37	2,455
Total comprehensive loss for the year		(876)	-	-	16	(892)
At 31 March 2014		62,145	60,116	413	53	1,563
At 1 April 2014		62,145	60,116	413	53	1,563
Total comprehensive loss for the year		(163)	-	-	1	(164)
At 31 March 2015		61,982	60,116	413	54	1,399
Company At 1 April 2013		62,431	60,116	413	-	1,902
Total comprehensive loss for the year		1,012	-	-	-	1,012
At 31 March 2014		63,443	60,116	413	-	2,914
At 1 April 2014		63,443	60,116	413	-	2,914
Total comprehensive income for the year		2,127	-	-	-	2,127
At 31 March 2015		65,570	60,116	413	-	5,041



# STATEMENTS OF CASH FLOWS FOR THE FINANCIAL YEAR ENDED 31 MARCH 2015

	Group		Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
OPERATING ACTIVITIES				
Profit/(LOSS) before tax	945	(603)	2,287	977
Adjustments for:				
Depreciation of property, plant				
and equipment	4,672	4,038	4,502	3,831
Property, plant and equipment				
written off	60	32	60	32
(Gain)/loss on disposal of				
property, plant and equipment	(181)	(16)	(181)	1
Bad debt written off	-	294	-	294
Net impairment loss on				
trade and other receivables	1,242	1,441	1,011	1,055
Impairment loss of				
investment in subsidiary	-	-	287	300
Impairment loss on				
inventories	-	199	-	92
Interest expense	356	70	356	70
Interest income	(355)	(283)	(345)	(275)
Operating profit before				
working capital changes	6,739	5,172	7,977	6,377
Decrease/(increase) in inventories	19	43	83	(95)
Increase in receivables	(9,198)	(1,432)	(7,400)	(4,497)
Increase/(decrease) in payables	406	884	(2,674)	1,879
Cash (used in)/generated from operations	(2,034)	4,667	(2,014)	3,664
Interest paid	(356)	(70)	(356)	(70)
Tax paid	(837)	(1,449)	(194)	(641)
Tax refund	120	1,305	-	1,306
Net cash (used in)/generated from operating				
activities	(3,107)	4,453	(2,564)	4,259

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# STATEMENTS OF CASH FLOWS

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2015 (CONTD.)

	Group		Com	Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000	
INVESTING ACTIVITIES					
Interest received	355	283	345	275	
Additions of property, plant and equipment	(955)	(1,580)	(943)	(1,477)	
Proceeds from sale of	(000)	(1,000)	(0.10)	(1,117)	
property, plant and equipment	226	99	226	82	
Net cash used in investing activities	(374)	(1,198)	(372)	(1,120)	
FINANCING ACTIVITIES					
Deposits pledged with					
licensed bank	(905)	328	(905)	328	
Repayment of hire purchase financing	(1,441)	(26)	(1,441)	(26)	
Net cash generated from/(used in)					
financing activities	(2,346)	302	(2,346)	302	
NET (DECREASE)/INCREASE IN CASH					
AND CASH EQUIVALENTS EFFECTS OF EXCHANGE	(5,827)	3,557	(5,282)	3,441	
RATE CHANGES	1	16	-	-	
CASH AND BANK BALANCES					
AT BEGINNING OF YEAR	17,925	14,352	16,295	12,854	
CASH AND BANK BALANCES					
AT END OF YEAR (NOTE 18)	12,099	17,925	11,013	16,295	



## 1. CORPORATE INFORMATION

The principal activities of the Group consist of providing express courier services, trucking services, freight forwarding services, customised logistics services, mailroom management services, retail and warehousing.

The principal activities of the subsidiaries are described in Note 14. There has been no significant change in the nature of the principal activities during the financial year.

The Company is a public limited liability company, incorporated and domiciled in Malaysia, and is listed on the Main Market of Bursa Malaysia Securities Berhad. The principal place of business of the Company is located at Lot 6 & 7, Jalan Utas 15/7, Seksyen 15, 40000 Shah Alam, Selangor Darul Ehsan.

The ultimate holding company of the Company is BHR Enterprise Sdn Bhd, a company incorporated in Malaysia.

The financial statements were authorised for issue by the Board of Directors in accordance with a resolution of the directors on 13 July 2015.

## 2. SIGNIFICANT ACCOUNTING POLICIES

#### 2.1 Basis of preparation

The financial statements of the Group and of the Company have been prepared in accordance with Malaysian Financial Reporting Standards ("MFRS"), International Financial Reporting Standards ("IFRS") and the requirements of the Companies Act, 1965 in Malaysia.

The financial statements have been prepared on the historical cost basis except as disclosed in the accounting policies below.

The financial statements are presented in Ringgit Malaysia ("RM") and all values are rounded to the nearest thousand (RM'000) except when otherwise indicated.

## 2.2 Changes in accounting policies

The accounting policies adopted for this financial statements are consistent with those adopted by the Group in the audited financial statements for the year ended 31 March 2014 except for the adoption of the following new and revised MFRSs and Issues Committee ("IC") Interpretations which are relevant to the Group's operations with effect from 1 April 2014:

Description	Effective for annual periods beginning on or after
Amendments to MFRS 132: Disclosure-Offsetting Financial Assets	
and Financial Liabilities	1 January 2014
Amendments to MFRS 10, MFRS 12 and MFRS 127:	
Investment Entities	1 January 2014
Amendments to MFRS 136: Recoverable Amount Disclosures	
for Non-Financial Assets	1 January 2014
Amendments to MFRS 139: Novation of Derivatives and	
Continuation of Hedge Accounting	1 January 2014
IC Interpretation 21 Levies	1 January 2014

#### (i) Amendments to MFRS 132: Offsetting Financial Assets and Financial Liabilities

The amendments clarify the meaning of "currently has a legally enforceable right to set-off" and "simultaneous realisation and settlement". These amendments are to be applied retrospectively. These amendments have no impact on the Group since none of the entities in the Group has any offsetting arrangements.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.2 Changes in accounting policies (cont'd)

#### (ii) Amendments to MFRS 10, MFRS 12 and MFRS 127: Investment Entities

These amendments provide an exception to the consolidation requirements for entities that meet the definition of an investment entity under MFRS 10 Consolidated Financial Statements and must be applied retrospectively, subject to certain transition relief. The exception to consolidation requires investment entities to account for subsidiaries at fair value through profit or loss. These amendments have no impact on the Group, since none of the entities in the Group qualifies to be an investment entity under MFRS 10.

#### (iii) <u>Amendments to MFRS 136: Recoverable Amount Disclosure for Non-Financial Assets</u>

The amendments to MFRS 136 remove the requirement to disclose the recoverable amount of a cash-generating unit (CGU) to which goodwill or other intangible assets with indefinite useful lives has been allocated when there has been no impairment or reversal of impairment of the related CGU. In addition, the amendments introduce additional disclosure requirements when the recoverable amount is measured at fair value less costs of disposal. These new disclosures include the fair value hierarchy, key assumptions and valuation techniques used which are in line with the disclosure required by MFRS 13 Fair Value Measurements.

The application of these amendments has had no material impact on the disclosures in the Group's and the Company's financial statements.

#### (iv) Amendments to MFRS 139: Novation of Derivatives and Continuation of Hedge Accounting

These amendments provide relief from the requirement to discontinue hedge accounting when a derivative designated as a hedging instrument is novated under certain circumstances. The amendments also clarify that any change to the fair value of the derivative designated as a hedging instrument arising from the novation should be included in the assessment and measure of hedge effectiveness. Retrospective application is required.

These amendments have no impact on the Group as the Group does not have any derivatives that are subject to novation.

#### (v) IC Interpretation 21 Levies

IC 21 defines a levy and clarifies that the obligating event which gives rise to the liability is the activity that triggers the payment of the levy, as identified by legislation. For a levy which is triggered upon reaching a minimum threshold, IC 21 clarifies that no liability should be recognised before the specified minimum threshold is reached. Retrospective application is required. The application of IC 21 has had no material impact on the disclosures or on the amounts recognised in the Group's and the Company's financial statements.

## 2.3 Standards and interpretations issued but not yet effective

The standards and interpretations that are issued but not yet effective up to the date of issuance of the Group's and of the Company's financial statements are disclosed below. The Group and the Company intend to adopt these standards, if applicable, when they become effective.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

## 2.3 Standards and interpretations issued but not yet effective (cont'd)

Description	Effective for annual periods beginning on or after
Amendments to MFRS 119: Defined Benefit Plans:	
Employee Contributions	1 July 2014
Annual Improvements to MFRSs 2010-2012 Cycle	1 July 2014
Annual Improvements to MFRSs 2011-2013 Cycle	1 July 2014
Annual Improvements to MFRSs 2012-2014 Cycle	1 January 2016
Amendments to MFRS 116 and MFRS 138: Clarification	
of Acceptable Methods of Depreciation and Amortisation	1 January 2016
Amendments to MFRS 116 and MFRS 141:	
Agriculture: Bearer Plants	1 January 2016
Amendments to MFRS 10 and MFRS 128: Sale or Contribution	
of Assets between an Investor and its Associate or Joint Venture	1 January 2016
Amendments to MFRS 11: Accounting for Acquisitions	
of Interests in Joint Operations	1 January 2016
Amendments to MFRS 127: Equity Method in Separate Financial	
Statements	1 January 2016
Amendments to MFRS 101: Disclosure Initiative	1 January 2016
Amendments to MFRS 10, MFRS 12 and MFRS 128:	
Investment Entities: Applying the Consolidation Exception	1 January 2016
MFRS 14: Regulatory Deferral Accounts	1 January 2016
MFRS 15: Revenue from Contracts with Customers	1 January 2017
MFRS 9: Financial Instruments	1 January 2018

The directors expect that the adoption of the above standards and interpretations will have no material impact on the financial statements in the period of initial application except as discussed below:

(i) Amendments to MFRS 119 Defined Benefit Plans: Employee Contributions

The amendments to MFRS 119 clarify how an entity should account for contributions made by employees or third parties to defined benefit plans, based on whether those contributions are dependent on the number of years of service provided by the employee. For contributions that are independent of the number of years of services, an entity is permitted to recognise such contributions as a reduction in the service cost in the period in which the service is rendered, instead of allocating the contributions to the periods of service. For contributions that are dependent on the number of years of service service is rendered, instead of allocating the contributions to the periods of service. For contributions that are dependent on the number of years of service, the entity is required to attribute them to the employees' periods of service.

The directors of the Company do not anticipate that the application of these amendments will have a significant impact on the Group's and the Company's financial statements.

(ii) Amendments to MFRS 116 and MFRS 138: Clarification of Acceptable Methods of Depreciation and Amortisation

The amendments clarify that revenue reflects a pattern of economic benefits that are generated from operating a business (of which the asset is part) rather than the economic benefits that are consumed through the use of an asset. As a result, a revenue-based method cannot be used to depreciate property, plant and equipment and may only be used in very limited circumstances to amortise intangible assets.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.3 Standards and interpretations issued but not yet effective (cont'd)

(ii) Amendments to MFRS 116 and MFRS 138: Clarification of Acceptable Methods of Depreciation and Amortisation (contd.)

The amendments are effective prospectively for annual periods beginning on or after 1 January 2016, with early adoption permitted. These amendments are not expected to have any impact to the Group as the Group has not used a revenue-based method to depreciate its non-current assets.

(iii) Amendments to MFRS 127: Equity Method in Separate Financial Statements

The amendments will allow entities to use the equity method to account for investments in subsidiaries, joint ventures and associate in their separate financial statements. Entities already applying MFRS and electing to change to the equity method in its separate financial statements will have to apply this change retrospectively. For first-time adopters of MFRS electing to use the equity method in its separate financial statements, they will be required to apply this method from the date of transition to MFRS. The amendments are effective for annual periods beginning on or after 1 January 2016, with early adoption permitted. These amendments will not have any impact on the Group's and the Company's financial statements.

(iv) Amendments to MFRS 101: Disclosure Initiatives

The amendments to MFRS 101 include narrow-focus improvements in the following five areas:

- MaterialityDisaggregation and subtotals
- Notes structure
- Disclosure of accounting policies
- Presentation of items of other comprehensive income arising from equity accounted investments

The directors of the Company do not anticipate that the application of these amendments will have a material impact on the Group's and the Company's financial statements.

 Amendments to MFRS 10, MFRS 12 and MFRS 128: Investment Entities: Applying the Consolidation Exception

The amendments clarify that the exemption from presenting consolidated financial satements applies to a parent entity that is a subsidiary of an investment entity, when the investment entity measures all of its subsidiaries at fair value. The amendments further clarify that only a subsidiary that is not an investment entity itself and provides support services to the investment entity is consolidated. In addition, the amendments also provides that if an entity that is not itself an investment entity has an interest in an associate or joint venture that is an investment entity, the entity may, when applying the equity method, retain the fair value measurement applied by that investment entity associate or joint venture to the investment entity associate's or joint venture's interests in subsidiaries.

The amendments are to be applied retrospectively and are effective for annual periods beginning on or after 1 January 2016, with early adoption permitted. These amendments will not have any impact on the Group's and the Company's financial statements.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.3 Standards and interpretations issued but not yet effective (cont'd)

(vi) MFRS 15 Revenue from Contracts with Customers

MFRS 15 establishes a new five-step models that will apply to revenue arising from contracts with customers. MFRS 15 will supersede the current revenue recognition guidance including MFRS 118 Revenue, MFRS 111 Construction Contracts and the related interpretations when it becomes effective.

The core principle of MFRS 15 is that an entity should recognise revenue which depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services.

Under MFRS 15, an entity recognises revenue when (or as) a performance obligation is satisfied, i.e when "control" of the goods or services underlying the particular performance obligation is transferred to the customer.

Either a full or modified retrospective application is required for annual periods beginning on or after 1 January 2017 with early adoption permitted. The Company is currently assessing the impact of MFRS 15 and plans to adopt the new standard on the required effective date.

(vii) MFRS 9 Financial Instruments

In November 2014, MASB issued the final version of MFRS 9 Financial Instruments which reflects all phases of the financial instruments project and replaces MFRS 139 Financial Instruments: Recognition and Measurement and all previous versions of MFRS 9. The standard introduces new requirements for classification and measurement, impairment and hedge accounting. MFRS 9 is effective for annual periods beginning on or after 1 January 2018, with early application permitted. Retrospective application is required, but comparative information is not compulsory. The adoption of MFRS 9 will have an effect on the classification and measurement of the Company's financial assets, but no impact on the classification and measurement of the Company's financial liabilities.

## 2.4 Basis of consolidation

The consolidated financial statements comprise the financial statements of the Company and its subsidiaries as at the reporting date. The financial statements of the subsidiaries used in the preparation of the consolidated financial statements are prepared for the same reporting date as the Company. Consistent accounting policies are applied for like transactions and events in similar circumstances.

The Company controls an investee if and only if the Company has all the following:

- Power over the investee (such as existing rights that give it the current ability to direct the relevant activities of the investee);
- (ii) Exposure, or rights, to variable returns from its investment with the investee; and
- (iii) The ability to use its power over the investee to affect its returns.

When the Company has less than a majority of the voting rights of an investee, the Company considers the following in assessing whether or not the Company's voting rights in an investee are sufficient to give it power over the investee:



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.4 Basis of consolidation (cont'd)

- The size of the Company's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- (ii) Potential voting rights held by the Company, other vote holders or other parties;
- (iii) Rights arising from other contractual arrangements; and
- (iv) Any additional facts and circumstances that indicate that the Company has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

Subsidiaries are consolidated when the Company obtains control over the subsidiary and ceases when the Company loses control of the subsidiary. All intra-group balances, income and expenses and unrealised gains and losses resulting from intra-group transactions are eliminated in full.

Losses within a subsidiary are attributed to the non-controlling interests even if that results in a deficit balance.

Changes in the Group's ownership interests in subsidiaries that do not result in the Group losing control over the subsidiaries are accounted for as equity transactions. The carrying amounts of the Group's interests and the non-controlling interests are adjusted to reflect the changes in their relative interests in the subsidiaries. The resulting difference is recognised directly in equity and attributed to owners of the Company.

When the Group loses control of a subsidiary, a gain or loss calculated as the difference between (i) the aggregate of the fair value of the consideration received and the fair value of any retained interest and (ii) the previous carrying amount of the assets and liabilities of the subsidiary and any non-controlling interest, is recognised in profit or loss. The subsidiary's cumulative gain or loss which has been recognised in other comprehensive income and accumulated in equity are reclassified to profit or loss or where applicable, transferred directly to retained earnings. The fair value of any investment retained in the former subsidiary at the date control is lost is regarded as the cost on initial recognition of the investment.

#### **Business combinations**

Acquisitions of subsidiaries are accounted for using the acquisition method. The cost of an acquisition is measured as the aggregate of the consideration transferred, measured at acquisition date fair value and the amount of any non-controlling interests in the acquiree. The Group elects on a transaction-by-transaction basis whether to measure the non-controlling interests in the acquiree either at fair value or at the proportionate share of the acquiree's identifiable net assets. Transaction costs incurred are expensed and included in administrative expenses.

Any contingent consideration to be transferred by the acquirer will be recognised at fair value at the acquisition date. Subsequent changes in the fair value of the contingent consideration which is deemed to be an asset or liability, will be recognised in accordance with MFRS 139 either in profit or loss or as a change to other comprehensive income. If the contingent consideration is classified as equity, it will not be remeasured. Subsequent settlement is accounted for within equity. In instances where the contingent consideration does not fall within the scope of MFRS 139, it is measured in accordance with the appropriate MFRS.

When the Group acquires a business, it assesses the financial assets and liabilities assumed for appropriate classification and designation in accordance with the contractual terms, economic circumstances and pertinent conditions as at the acquisition date. This includes the separation of embedded derivatives in host contracts by the acquiree.

If the business combination is achieved in stages, the acquisition date fair value of the acquirer's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date through profit or loss.



#### 2.4 Basis of consolidation (cont'd)

#### **Business combinations (cont'd)**

Goodwill is initially measured at cost, being the excess of the aggregate of the consideration transferred and the amount recognised for non-controlling interests over the net identifiable assets acquired and liabilities assumed. If this consideration is lower than fair value of the net assets of the subsidiary acquired, the difference is recognised in profit or loss.

#### 2.5 Foreign currencies

(a) Functional and presentation currency

The individual financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates ("the functional currency"). The consolidated financial statements are presented in Ringgit Malaysia ("RM"), which is also the Company's functional currency.

## (b) Foreign currency transactions

Transactions in foreign currencies are measured in the respective functional currencies of the Company and its subsidiaries and are recorded on initial recognition in the functional currencies at exchange rates approximating those ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the reporting date. Non-monetary items denominated in foreign currencies as at the dates of the initial transactions. Non-monetary items denominated in foreign currencies measured at fair value are translated using the exchange rates at the date when the fair value was determined.

Exchange differences arising on the settlement of monetary items or on translating monetary items at the reporting date are recognised in profit or loss except for exchange differences arising on monetary items that form part of the Group's net investment in foreign operations, which are recognised initially in other comprehensive income and accumulated under foreign currency translation reserve in equity. The foreign currency translation reserve is reclassified from equity to profit or loss of the Group on disposal of the foreign operation.

Exchange differences arising on the translation of non-monetary items carried at fair value are included in profit or loss for the period except for the differences arising on the translation of non-monetary items in respect of which gains and losses are recognised directly in equity. Exchange differences arising from such non-monetary items are also recognised directly in equity.

#### (c) Foreign operations

The assets and liabilities of foreign operations are translated into RM at the rate of exchange ruling at the reporting date and income and expenses are translated at exchange rates at the dates of the transactions. The exchange differences arising on the translation are taken directly to other comprehensive income.

Goodwill and fair value adjustments arising on the acquisition of foreign operations are treated as assets and liabilities of the foreign operations and are recorded in the functional currency of the foreign operations and translated at the closing rate at the reporting date.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.6 Property, plant and equipment

All items of property, plant and equipment are initially recorded at cost. The cost of an item of property, plant and equipment is recognised as an asset if, and only if, it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably.

Subsequent to recognition, property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses. When significant parts of property, plant and equipment are required to be replaced in intervals, the Group recognises such parts as individual assets with specific useful lives and depreciation, respectively. Likewise, when a major inspection is performed, its cost is recognised in the carrying amount of the plant and equipment as a replacement if the recognition criteria are satisfied. All other repair and maintenance costs are recognised in profit or loss as incurred.

Capital work-in-progress is not depreciated as these assets are not available for use. Depreciation of other property, plant and equipment is provided for on a straight line basis to write off the cost of each asset to its residual value over the estimated useful life at the following annual rates:

Leasehold buildings	4%
Leasehold land	Over the remaining period of 73 years
Leasehold improvements	33.33%
Motor vehicles	14.28%
Computers/machines/office equipment	14.28% - 33.33%
Furniture and fittings	14.28%

The residual value, useful life and depreciation method are reviewed at each financial year-end, and adjusted prospectively, if appropriate.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. The difference between the net disposal proceeds, if any and the net carrying amount is recognised in the profit or loss.

## 2.7 Subsidiaries

#### A subsidiary is an entity over which the Group has all the following:

- Power over the investee (such as existing rights that give it the current ability to direct the relevant activities of the investee);
- (ii) Exposure, or rights, to variable returns from its investment with the investee; and
- (iii) The ability to use its power over the investee to affect its returns.

In the Company's separate financial statements, investments in subsidiaries are accounted for at cost less impairment losses. On disposal of such investments, the difference between net disposal proceeds and their carrying amounts is included in profit or loss.

#### 2.8 Impairment of non-financial assets

The carrying amounts of the Group's assets, other than inventories and deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, the asset's recoverable amount is estimated to determine the amount of impairment loss.

For the purpose of impairment testing of these assets, recoverable amount is determined on an individual asset basis unless the asset does not generate cash flows that are largely independent of those from other assets. If this is the case, recoverable amount is determined for the cash-generating unit ("CGU") to which the asset belongs to. Goodwill acquired in a business combination is, from the acquisition date, allocated to each of the Group's CGUs, or groups of CGUs, that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the Group are assigned to those units or groups of units.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.8 Impairment of non-financial assets (cont'd)

An asset's recoverable amount is the higher of an asset's or CGU's fair value less costs to sell and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. Impairment losses recognised in respect of a CGU or groups of CGUs are allocated first to reduce the carrying amount of any goodwill allocated to those units or groups of units and then, to reduce the carrying amount of the other assets in the unit or groups of units on a pro-rata basis.

An impairment loss is recognised in profit or loss in the period in which it arises.

An impairment loss for an asset other than goodwill is reversed if, and only if, there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognised. The carrying amount of an asset other than goodwill is increased to its revised recoverable amount, provided that this amount does not exceed the carrying amount that would have been determined (net of amortisation or depreciation) had no impairment loss been recognised for the asset in prior years. A reversal of impairment loss for an asset other than goodwill is recognised in profit or loss.

#### 2.9 Financial assets

Financial assets are recognised in the statements of financial position when, and only when, the Group and the Company become a party to the contractual provisions of the financial instrument. transaction costs.

The Group and the Company determine the classification of their financial assets at initial recognition.

#### Loans and receivables

Financial assets with fixed or determinable payments that are not quoted in an active market are classified as loans and receivables.

Subsequent to initial recognition, loans and receivables are measured at amortised cost using the effective interest method. Gains and losses are recognised in profit or loss when the loans and receivables are derecognised or impaired, and through the amortisation process.

Loans and receivables are classified as current assets, except for those having maturity dates later than 12 months after the reporting date which are classified as non-current.

A financial asset is derecognised when the contractual right to receive cash flows from the asset has expired. On derecognition of a financial asset in its entirety, the difference between the carrying amount and the sum of the consideration received is recognised in profit or loss.

#### 2.10 Impairment of financial assets

The Group and the Company assess at each reporting date whether there is any objective evidence that a financial asset is impaired.

To determine whether there is objective evidence that an impairment loss on financial assets has been incurred, the Group and the Company consider factors such as the probability of insolvency or significant financial difficulties of the debtor and default or significant delay in payments. For certain categories of financial assets, such as trade receivables, assets that are assessed not to be impaired individually are subsequently assessed for impairment on a collective basis based on similar risk characteristics.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.10 Impairment of financial assets (cont'd)

Objective evidence of impairment for a portfolio of receivables could include the Group's and the Company's past experience of collecting payments, an increase in the number of delayed payments in the portfolio past the average credit period and observable changes in national or local economic conditions that correlate with default on receivables.

If any such evidence exists, the amount of impairment loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. The impairment loss is recognised in profit or loss.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of trade receivables, where the carrying amount is reduced through the use of an allowance account. When a trade receivable becomes uncollectible, it is written off against the allowance account.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed to the extent that the carrying amount of the asset does not exceed its amortised cost at the reversal date. The amount of reversal is recognised in profit or loss.

#### 2.11 Cash and cash equivalents

For the purposes of the statements of cash flows, cash and cash equivalents include cash on hand and at bank, deposit at call and short term highly liquid investments which have an insignificant risk of changes in value.

#### 2.12 Inventories

Inventories mainly comprise consumables and are stated at lower of cost and net realisable value. Cost is determined using the first in, first out method. The cost of inventories comprises costs of purchase. Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs necessary to make the sale.

#### 2.13 Financial liabilities

Financial liabilities are classified according to the substance of the contractual arrangements entered into and the definitions of a financial liability.

Financial liabilities within the scope of MFRS 139 Financial Instruments: Recognition and Measurement, are recognised in the statement of financial position when, and only when, the Group and the Company become a party to the contractual provisions of the financial instrument. Financial liabilities are classified as other financial liabilities.

#### Other financial liabilities

The Group's and the Company's other financial liabilities include trade payables, other payables and loans and borrowings.

Trade and other payables are recognised initially at fair value plus directly attributable transaction costs and subsequently measured at amortised cost using the effective interest method.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

## 2.13 Financial liabilities (cont'd)

#### Other financial liabilities (cont'd)

Loans and borrowings are recognised initially at fair value, net of transaction costs incurred, and subsequently measured at amortised cost using the effective interest method. Borrowings are classified as current liabilities, unless the Group has an unconditional right to defer settlement of the liability for at least 12 months after the reporting date.

A financial liability is derecognised when the obligation under the liability is extinguished. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in profit or loss.

#### 2.14 Provisions for liabilities

Provisions are recognised when the Group has a present obligation as a result of a past event and it is probable that an outflow of resource embodying economic benefits will be required to settle the obligation, and the amount of the obligation can be estimated reliably. Provisions are reviewed at each reporting date and adjusted to reflect the current best estimate. Where the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects, where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognised as finance cost.

#### 2.15 Borrowing costs

Borrowing costs are capitalised as part of the cost of a qualifying asset if they are directly attributable to the acquisition, construction or production of that asset. Capitalisation of borrowing costs commences when the activities to prepare the asset for its intended use or sale are in progress and the expenditures and borrowing costs are incurred. Borrowing costs are capitalised until the assets are substantially completed for their intended use or sale.

All other borrowing costs are recognised in profit or loss in the period they are incurred. Borrowing costs consist of interest and other costs that the Group and the Company incurred in connection with the borrowing of funds.

#### 2.16 Employee benefits

#### (a) Short term benefits

Wages, salaries, bonuses and social security contributions are recognised as expenses in the year in which the associated services are rendered by employees of the Group. Short term accumulating compensated absences such as paid annual leave are recognised when services are rendered by employees that increase their entitlement to future compensated absences. Short term non-accumulating compensated absences such as sick leave are recognised when the absences occur.

## (b) Defined contribution plan

Defined contribution plans are post-employment benefit plans under which the Group pays fixed contributions into separate entities or funds and will have no legal or constructive obligation to pay further contributions if any of the funds do not hold sufficient assets to pay all employee benefits relating to employee services in the current and preceding financial years. Such contributions are recognised as expenses in the profit or loss as incurred. As required by law, companies in Malaysia make such contributions to the Employee Provident Fund ("EPF"). The Group's foreign subsidiary also makes contributions to its country's statutory pension scheme.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.17 Leases

#### Finance leases - the Group as lessee

Assets acquired by way of hire purchase or finance leases are stated at an amount equals to the lower of their fair values and the present value of the minimum lease payments at the inception of the leases, less accumulated depreciation and impairment losses. The corresponding liability is included in the statement of financial position as borrowings. In calculating the present value of the minimum lease payments, the discount factor used is the interest rate implicit in the lease, when it is practicable to determine; otherwise, the Company's incremental borrowing rate is used. Any initial direct costs are also added to the carrying amount of such assets.

Lease payments are apportioned between the finance costs and the reduction of the outstanding liability. Finance costs, which represent the difference between the total leasing commitments and the fair value of the assets acquired, are recognised as expenses in the profit or loss over the term of the relevant lease so as to produce a constant periodic rate of charge on the remaining balance of the obligations for each accounting period.

The depreciation policy for leased assets is consistent with that for depreciable property, plant and equipment as described in Note 2.6.

#### 2.18 Revenue and other income

Revenue and other income are recognised to the extent that it is probable that the economic benefits will flow to the Group and the Company and they can be reliably measured. The following specific recognition criteria must also be met before revenue and other income are recognised:

#### (a) Revenue from services

Revenue from services rendered is recognised net of service taxes and discounts as and when the services are performed.

## (b) Interest income

Interest income is recognised on an accrual basis using the effective interest method.

#### (c) Dividend income

Dividend income is recognised when the Company's right to receive payment is established.

#### (d) Rental income

Rental income is accounted for on a straight-line basis over the lease terms. The aggregate costs of incentives provided to lessees are recognised as a reduction of rental income over the lease term on a straight-line basis.

#### 2.19 Taxation

Tax on the profit or loss for the year comprises current and deferred tax. Income tax is recognised in the profit or loss except to the extent it relates to items recognised directly in equity, in which case it is recognised in equity.

#### (a) Current tax

Current tax expense is the expected tax payable on the taxable income for the period, using the statutory tax rate at the

reporting date, and any adjustment to tax payable in respect of previous years.



## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

## 2.19 Taxation (cont'd)

#### (b) Deferred tax

Deferred tax is provided using the liability method on temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax liabilities are recognised for all temporary differences, except:

- where the deferred tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss; and
- in respect of taxable temporary differences associated with investments in subsidiary companies, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred tax assets are recognised for all deductible temporary differences, carry forward of unused tax credits and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised except:

- where the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss; and
- in respect of deductible temporary differences associated with investments in subsidiary companies, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profit will allow the deferred tax assets to be utilised.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realised or the liability is settled, based on tax rates and tax laws that have been enacted or substantively enacted at the reporting date.

Deferred tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in other comprehensive income or directly in equity and deferred tax arising from a business combination is adjusted against goodwill on acquisition.

Deferred tax assets and deferred tax liabilities are offset, if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.


#### 3. SIGNIFICANT ACCOUNTING JUDGEMENTS AND ESTIMATES

The preparation of the Group's and the Company's financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, and the disclosure of contingent liabilities at the reporting date. However, uncertainty about these assumptions and estimates could result in outcomes that could require a material adjustment to the carrying amount of the asset or liability affected in the future.

#### 3.1 Key sources of estimation uncertainty

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below:

#### (a) Impairment of loans and receivables

The Group assesses at each reporting date whether there is any objective evidence that a financial asset is impaired. To determine whether there is objective evidence of impairment, the Group considers factors such as the probability of insolvency or significant financial difficulties of the debtor and default or significant delay in payments. The Group's and the Company's accumulated impairment of loans and receivables for the year as at 31 March 2015 was RM4,720,000 (2014: RM3,650,000) and RM2,977,000 (2014: RM2,105,000) respectively, as disclosed in Note 17(a).

#### (b) Income taxes

Significant judgement is required in determining the allowances and deductibility of certain expenses during the estimation of the provision for income taxes. There are many transactions and calculations for which the ultimate tax determination is uncertain during the ordinary course of business. The Group and the Company recognise liabilities for anticipated tax matters based on estimates of whether additional taxes will be due. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the income tax and deferred tax provisions in the period in which the determination is made. The Group's and the Company's tax expense for the year as at 31 March 2015 was RM1,109,000 (2014: RM289,000) and RM160,000 (2014: tax benefit of RM35,000) respectively, as disclosed in Note 10.

#### (c) Deferred tax assets

Deferred tax assets are recognised for all deductible temporary differences to the extent that it is probable that taxable profit will be available against which the deductible temporary differences can be utilised. Significant management judgement is required to determine the amount of deferred tax assets that can be recognised, based upon the likely timing and level of future taxable profits together with future tax planning strategies. The Group's deferred tax assets as at 31 March 2015 was RM1,725,000 (2014: RM2,268,000) as disclosed in Note 15.

#### (d) Depreciation of motor vehicles

The cost of motor vehicles is depreciated on a straight-line basis over the assets' useful lives. Management estimates the useful lives of these motor vehicles to be within 7 to 12 years. These are common life expectancies applied in courier services industry. Changes in the level of usage could impact the economic useful lives and the residual value of these assets, therefore future depreciation charges could be revised.

<u>Business Review</u>



# 4. **REVENUE**

Revenue of the Group and the Company consists of the following:

	Group		Con	npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Domestic courier services	98,155	96,260	82,317	79,628
Foreign courier services	1,179	1,482	-	-
	99,334	97,742	82,317	79,628

# 5. OTHER INCOME

	Group		Company		
Rental receivable from subsidiaries	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000	
	-	-	1,010	1,030	
Dividend income from subsidiaries	-	-	2,260	2,850	
Gain on disposal of motor vehicles	181	16	181	-	
Sundry income	65	55	449	606	
	246	71	3,900	4,486	

# 6. FINANCE COSTS

	Gr	Group		npany	
	2015 RM'000	2015 2014 2015		2014 RM'000	
Interest expense on hire purchase and finance lease liabilities	356	70	356	70	



# 7. (LOSS)/PROFIT BEFORE TAX

The following amounts have been included in arriving at loss/(profit) before tax:

		Gr	oup	Company		
	Note	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000	
Employee benefits expense	8	37,018	36,849	31,631	31,551	
Non-executive directors' remuneration	9	291	378	270	331	
Auditors' remuneration:						
<ul> <li>Holding company's auditors</li> </ul>						
- statutory audit		184	163	140	120	
- non-audit fee		8	5	8	5	
<ul> <li>Other auditors of foreign subsidiary</li> </ul>		10	18	-	-	
Rental of premises		2,848	2,791	2,748	2,644	
Rental of equipment and motor vehicles		1,934	2,173	1,802	1,855	
Bad debts written off		-	294	-	294	
Net impairment loss on trade						
and other receivables		1,242	1,441	1,011	1,055	
Impairment loss of investment in subsidiary		-	-	287	300	
Impairment loss on inventories		-	199	-	92	
Depreciation of property, plant and equipment	13	4,672	4,038	4,502	3,831	
Property, plant and equipment written off	13	60	32	60	32	
(Gain)/loss on disposal of						
property, plant and equipment		(181)	(16)	(181)	1	
Realised (income)/loss on foreign exchange, net		(34)	35	1	4	

# 8. EMPLOYEE BENEFITS EXPENSE

	Group		Company		
Social security contributions Contributions to defined contribution plan	2015 RM'000 32,820	2014 RM'000	2015 RM'000	2014 RM'000	
Wages and salaries		32,551	28,168	27,998	
Social security contributions	492	502	438	449	
Contributions to defined contribution plan	3,353	3,402	2,915	2,954	
Other staff related expenses	353	394	110	150	
	37,018	36,849	31,631	31,551	



# 9. DIRECTORS' REMUNERATION

	Gi	oup	Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Executive director's remuneration:				
Salaries and other emoluments	537	-	537	-
Estimated money value of benefit-in-kind	4	-	4	-
	541	-	541	-
Non-executive director's remuneration:				
Fees	243	327	231	291
Other emoluments	48	51	39	40
Estimated money value of benefit-in-kind	-	32	-	32
	291	410	270	363
Total directors' remuneration				
(excluding benefits-in-kind) (Note 8)	828	378	807	331
Estimated money value of benefits-in-kind	4	32	4	32
Total directors' remuneration including				
benefits-in-kind	832	410	811	363

Included in directors' remuneration of the Group are other emoluments received by directors of subsidiary companies who are not a director of the Company amounting to RM32,000 (2014: RM31,000).

The number of directors of the Company whose total remuneration during the year fell within the following bands is analysed below:

M500,001 - RM550,000 <b>on-Executive Directors:</b> M150,001 - RM200,000 M100,001 - RM150,000	Number of 2015	Directors 2014	
Executive Director RM500,001 - RM550,000	1	-	
Non-Executive Directors: RM150,001 - RM200,000 RM100,001 - RM150,000 RM50,001 - RM100,000	- - 5	1 - 4	



#### 10. INCOME TAX EXPENSE

Major components of income tax expense

The major components of income tax expense for the years ended 31 March 2015 and 2014 are:

	Gr	oup	Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Current income tax:				
Malaysian income tax	551	606	86	59
(Over)/under provision in prior year	(9)	77	8	25
	542	683	94	84
Deferred tax (Note 15):				
Relating to origination and				
reversal of temporary differences	259	(408)	10	(176)
Relating to reduction in Malaysian income tax rate				
Under provision of deferred	(15)	-	(15)	-
tax in prior year	323	14	71	57
	567	(394)	66	(119)
Total income tax expenses/(tax credit)	1,109	289	160	(35)

Domestic current income tax is calculated at the Malaysian statutory tax rate of 25% (2014: 25%) of the estimated assessable profit for the year. The domestic statutory rate will be reduced to 24% from the current year's rate of 25%, effective year assessment 2016.

The corporate tax rate applicable to the subsidiary in Singapore was 17% (2014: 17%).

Reconciliation between tax expense and accounting profit

The reconciliation between tax expense and the product of accounting profit multiplied by the applicable corporate tax rate for the years ended 31 March 2015 and 2014 are as follows:

	2015 RM'000	2014 RM'000
Group		
Profit/(loss) before tax	945	(603)
Taxation at Malaysian statutory tax rate of 25% (2014: 25%)	236	(151)
Effect on opening deferred tax of reduction in Malaysian income tax rate	(15)	-
Effect of different tax rates for subsidiary in Singapore	39	12
Effect of expenses not deductible for tax purposes	285	330
Utilisation of previously unrecognised unabsorbed capital allowances	-	(8)
Deferred tax assets not recognised on unabsorbed capital allowances	246	-
Deferred tax assets not recognised on unutilised tax losses	4	1
Deferred tax assets not recognised on other temporary difference	-	14
Under provision of deferred tax in prior year	323	14
(Over)/under provision of income tax in prior year	(9)	77
Tax expense for the year	1,109	289



# 10. INCOME TAX EXPENSE (CONT'D)

Company	2015 RM'000	2014 RM'000
Profit before tax	2,287	977
Taxation at Malaysian statutory tax rate of 25% (2014: 25%)	572	244
Effect on opening deferred tax of reduction in Malaysian income tax rate	(15)	-
Income not subject to tax Effect of expenses not deductible for tax purposes	(565) 89	(713) 352
Under provision of deferred tax in prior year	71	57
Under provision of income tax in prior year	8	25
Tax expense/(benefit) for the year	160	(35)

# 11. LOSS PER SHARE

Basic loss per share is calculated by dividing the loss net of tax attributable to shareholders of the Company by the weighted average number of ordinary shares in outstanding during the financial year.

	2015	2014
Loss net of tax attributable to shareholders (RM'000)	(164)	(892)
Weighted average number of ordinary shares in issue ('000)	60,116	60,116
Basic loss per share (sen)	(0.3)	(1.5)

# 12. DIVIDENDS

The Directors do not recommend the payment of any dividends for the financial year ended 31 March 2015.



# 13. PROPERTY, PLANT AND EQUIPMENT

	Capital work-in- progress RM'000	Leasehold buildings RM'000	Leasehold land RM'000	Leasehold improvements RM'000	Motor vehicles RM'000	Computers/ Machines /Office equipment RM'000	Furniture and fittings RM'000	Total RM'000
Group								
At 31 March 2015 Cost								
At 1 April 2014	657	11,572	16,824	4,970	22,641	23,714	2,535	82,913
Additions	391	-	-	42	-	505	17	955
Disposals	-	-	-	-	(1,236)	-	_	(1,236)
Transfers	(758)	-	-	271	-	487	-	-
Written off	(60)	-	-	-	-	-	-	(60)
At 31 March 2015	230	11,572	16,824	5,283	21,405	24,706	2,552	82,572
Accumulated Depreciation								
At 1 April 2014	-	5,071	3,326	4,597	12,626	20,958	2,254	48,832
Charge for the year	-	495	230	435	1,826	1,603	83	4,672
Disposals	-	-	-	-	(1,191)	-	-	(1,191)
At 31 March 2014	-	5,566	3,556	5,032	13,261	22,561	2,337	52,313
Net Carrying Amou	nt							
At 31 March 2015	230	6,006	13,268	251	8,144	2,145	215	30,259
At 31 March 2014 Cost								
At 1 April 2013	1,421	11,572	16,824	4,822	17,107	22,331	2,458	76,535
Additions	2,263	-	-	106	3,634	880	93	6,976
Disposals	_,	-	-	-	(212)	(46)	-	(258)
Transfers	(3,027)	-	_	102	2,357	568	_	(200)
Written off	-	-	-	(60)	(245)	(19)	(16)	(340)
At 31 March 2014	657	11,572	16,824	4,970	22,641	23,714	2,535	82,913
Accumulated Depreciation								
At 1 April 2013	-	4,584	3,096	4,248	11,643	19,564	2,142	45,277
Charge for the year	-	487	230	377	1,357	1,459	128	4,038
Disposals	-	-	-	-	(129)	(46)	-	(175)
Written off	-	-	-	(28)	(245)	(19)	(16)	(308)
At 31 March 2014	-	4,584	3,096	4,248	11,643	19,564	2,142	45,277
Net Carrying Amou	nt							
At 31 March 2014	657	6,501	13,498	373	10,015	2,756	281	34,081



# 13. PROPERTY, PLANT AND EQUIPMENT (CONT'D)

	Capital work-in- orogress RM'000	Leasehold buildings RM'000	Leasehold land RM'000	Leasehold improvements RM'000	Motor vehicles RM'000	Computers/ Machines /Office equipment RM'000	Furniture and fittings RM'000	Total RM'000
Company								
At 31 March 2015 Cost								
At 1 April 2014	655	11,572	16,824	4,465	22,518	22,091	2,403	80,528
Additions	391	-	-	42	-	489	21	943
Disposals	-	-	-	-	(1,236)	_	-	(1,236)
Transfers	(879)	_	-	393	171	288	27	-
Written off	(60)	-	-	-	-	-	-	(60)
At 31 March 2014	107	11,572	16,824	4,900	21,453	22,868	2,451	80,175
Accumulated Depreciation								
At 1 April 2014	-	5,071	3,326	4,127	12,475	19,644	2,129	46,772
Charge for the year	-	495	230	411	1,825	1,437	104	4,502
Disposals	-	-	-	-	(1,191)	-	-	(1,191)
At 31 March 2015	-	5,566	3,556	4,538	13,109	21,081	2,233	50,083
Net Carrying Amount								
At 31 March 2015	107	6,006	13,268	362	8,344	1,787	218	30,092
At 31 March 2014 Cost								
At 1 April 2013	1,419	11,572	16,824	4,262	16,694	20,631	2,292	73,694
Additions	2,263	-	-	80	3,633	804	93	6,873
Disposals	_,_ 00	-	-	-	(167)	-	-	(167)
Transfers	(3,027)	_	-	102	2,358	567	-	(101)
Transfer from subsidiar	( , ,		_	81	2,000	89	18	188
Written off	- -	-	-	(60)	-	-	-	(60)
At 31 March 2014	655	11,572	16,824	4,465	22,518	22,091	2,403	80,528
Accumulated Depreciation								
At 1 April 2013	-	4,584	3,096	3,804	11,204	18,361	2,004	43,053
Charge for the year	-	487	230	351	1,355	1,283	125	3,831
Disposals	-	-	-	-	(84)	-	-	(84)
Written off	-	-	-	(28)	-	-	-	(28)
At 31 March 2014	-	5,071	3,326	4,127	12,475	19,644	2,129	46,772
Net Carrying Amount								
At 31 March 2014	655	6,501	13,498	338	10,043	2,447	274	33,756



#### 13. PROPERTY, PLANT AND EQUIPMENT (CONT'D)

The Group and the Company have not acquired property, plant and equipment during the financial year (2014: RM5,396,000), by means of revolving credit and finance lease arrangement. The net carrying amount of assets under revolving credit and finance lease arrangements are as follows:

	Group and	Group and Company		
	2015 RM'000	2014 RM'000		
Motor vehicles	7,473	9,443		
Computers/Machine/Office equipment	676	789		
Capital work in progress	-	244		

#### 14. INVESTMENTS IN SUBSIDIARIES

	Com	ipany
	2015 RM'000	2014 RM'000
Unquoted shares, at cost	3,587	3,587
Less: Accumulated impairment losses	(1,087)	(800)
	2,500	2,787

- (a) On 1 April 2013, a subsidiary of the Company, Nationwide Express Metro Sdn. Bhd. has increased its issued and paid up capital from RM25,000 divided into 25,000 ordinary shares of RM1.00 each to RM2,500,000 divided into 2,500,000 ordinary shares of RM1.00 each by capitalising the sum of RM2,475,000 being the advance from the holding company, Nationwide Express Courier Services Berhad. That new ordinary shares be allotted as fully paid-up and distributed to the member shall rank pari passu in all respects with the existing ordinary shares of the Company.
- (b) Details of the subsidiaries are as follows:

Name of Company	Country of Incorporation	Effective Inte 2014	rest (%) 2013	Principal Activities
Nationwide Express Freight Forwarders Sdn. Bhd.	Malaysia	100	100	Trucking, freight forwarding and warehousing services
Nationwide Express Metro Sdn. Bhd.	Malaysia	100	100	Customised logistics and mailroom management services
Nationwide Express Courier Pte. Ltd.*	Singapore	100	100	Express courier and customised logistics services
Nationwide Express Distribution Sdn. Bhd.	Malaysia	100	100	Dormant
Nationwide Express Logistics Sdn. Bhd.	Malaysia	100	100	Freight forwarding and warehousing services
Nationwide Express Retail Sdn. Bhd.	Malaysia	100	100	Dormant

\* Audited by a firm of auditors other than Hanafiah Raslan & Mohamad



# 15. DEFERRED TAX

	Group		Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
At 1 April Recognised in the profit or loss (Note 10)	(518) 567	(124) (394)	8 66	127 (119)
At 31 March	49	(518)	74	8
Presented after appropriate offsetting as follows:				
Deferred tax assets Deferred tax liabilities	(1,268) 1,317	(2,268) 1,750	(1,225) 1,299	(1,628) 1,636
	49	(518)	74	8

The components and movements of deferred tax liability and assets during the financial year prior to offsetting are as follows:

# Deferred Tax Liability of the Group:

	Property, Plant & Equipment RM'000
At 1 April 2014 Recognised in the profit or loss	1,750 433
At 31 March 2015	1,317
At 1 April 2013 Recognised in the profit or loss	1,687 63
At 31 March 2014	1,750

#### Deferred Tax Assets of the Group:

	Allowance for Impairment on Trade Receivables RM'000	Provisions for Liabilities RM'000	Unused Tax Losses and Unabsorbed Capital Allowance RM'000	Total RM'000
At 1 April 2014 Recognised in the profit or loss	(1,105) 287	(76) (25)	(1,087) 738	(2,268) 1,000
At 31 March 2015	(818)	(101)	(349)	(1,268)
At 1 April 2013 Recognised in the profit or loss	(755) (350)	(324) 248	(732) (355)	(1,811) (457)
At 31 March 2014	(1,105)	(76)	(1,087)	(2,268)



#### 15. DEFERRED TAX (CONT'D)

Deferred Tax Liability of the Company:

	Property, Plant & Equipment RM'000
At 1 April 2014 Recognised in the profit or loss	1,636 (337)
At 31 March 2015	1,299
At 1 April 2013 Recognised in the profit or loss	1,546 90
At 31 March 2014	1,636

#### Deferred Tax Assets of the Company:

	Allowance for Impairment on Trade Receivables RM'000	Provisions for Liabilities RM'000	Unabsorbed Capital Allowance RM'000	Total RM'000
At 1 April 2014 Recognised in the profit or loss	(805) (10)	(50) (24)	(773) 437	(1,628) 403
At 31 March 2015	(815)	(74)	(336)	(1,225)
At 1 April 2013 Recognised in the profit or loss	(480) (325)	(292) 242	(647) (126)	(1,419) (209)
At 31 March 2014	(805)	(50)	(773)	(1,628)

Deferred tax assets have not been recognised in respect of the following items:

	Com	pany
	2015 RM'000	2014 RM'000
Unabsorbed capital allowance	406	90
Unused tax losses	1,619	1,139
Other temporary difference	2,584	240
	4,609	1,469

The availability of the unabsorbed capital allowance and unused tax losses for offsetting against future taxable profits of the respective subsidiaries are subject to no substantial changes in shareholdings of those subsidiaries and the Company under Section 44(5A) and (5B) of Income Tax Act,a 1967.



#### 16. INVENTORIES

	Gi	Group		npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Net realisable value				
Consumables	412	431	309	392

# 17. TRADE AND OTHER RECEIVABLES

	Gr	Group		pany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Trade receivables				
Third parties	31,557	22,965	25,000	18,472
less: Allowance for impairment	(4,720)	(3,650)	(2,977)	(2,105)
Trade receivables, net	26,837	19,315	22,023	16,367
Other receivables				
Amount due from related parties:				
Subsidiaries	-	-	7,134	6,381
Tax recoverable	704	529	554	455
Deposits	2,251	1,888	2,139	1,778
Prepayments	3,010	2,390	2,035	2,067
Sundry receivables	1,771	2,148	1,598	1,808
	7,736	6,955	13,460	12,489
Less: Allowance for impairment	(1,330)	(1,158)	(1,084)	(945)
Other receivables, net	6,406	5,797	12,376	11,544
	33,243	25,112	34,399	27,911



#### 17. TRADE AND OTHER RECEIVABLES (CONT'D)

#### (a) Trade receivables

Trade receivables are non-interest bearing and are generally on 30 to 90 days (2014: 30 to 90 days) terms. They are recognised at their original invoice amounts which represent their fair values on initial recognition.

Ageing analysis of trade receivables

The ageing analysis of the Group's trade receivables is as follows:

	Group		Com	Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000	
Neither past due nor impaired Past due but not impaired:	10,946	12,177	8,746	10,495	
1 to 30 days	5,812	3,812	4,990	2,923	
31 to 90 days	4,936	1,557	3,925	1,258	
91 to 120 days	2,799	707	2,445	570	
More than 121 days	2,344	1,062	1,917	1,121	
	15,891	7,138	13,277	5,872	
Impaired	4,720	3,650	2,977	2,105	
	31,557	22,965	25,000	18,472	

Receivables that are neither past due nor impaired

Trade and other receivables that are neither past due nor impaired are creditworthy debtors with good payment records with the Group and the Company.

None of the Group's and the Company's trade receivables that are neither past due nor impaired have been renegotiated during the financial year.

Receivables that are past due but not impaired

The Group and the Company have trade receivables amounting to RM16,714,000 (2014: RM7,138,000) and RM13,277,000 (2014: RM5,872,000) respectively that are past due at the reporting date but not impaired.

No allowance for impairment is made as in the opinion of the directors, the outstanding debts are expected to be collected in due course.



# 17. TRADE AND OTHER RECEIVABLES (CONT'D)

#### (a) Trade receivables (cont'd)

Movement in allowance accounts:

#### Group

·	Individually Impaired RM'000	Collectively Impaired RM'000	2015 RM'000	Individually Impaired RM'000	Collectively Impaired RM'000	2014 RM'000
At 1 April	2,641	1,009	3,650	2,039	654	2,693
Charge for the year Write back of	162	1,069	1,231	832	355	1,187
impairment losses	(161)	-	(161)	-	-	-
Written off	1	1,069 -	1,070 -	832 (230)	355 -	1,187 (230)
At 31 March	2,642	2,078	4,720	2,641	1,009	3,650

# Company

	Individually Impaired RM'000	Collectively Impaired RM'000	2015 RM'000	Individually Impaired RM'000	Collectively Impaired RM'000	2014 RM'000
At 1 April	1,096	1,009	2,105	711	654	1,365
Charge for the year Write back of	162	871	1,033	436	355	791
impairment losses	(161)	-	(161)	-	-	-
	1	871	872	436	355	791
Written off	-	-	-	(51)	-	(51)
At 31 March	1,097	1,880	2,977	1,096	1,009	2,105



#### 17. TRADE AND OTHER RECEIVABLES (CONT'D)

#### (b) Credit risk

Other information on financial risk of trade receivables are disclosed in Note 27.

#### (c) Other receivables

Movement in allowance accounts:

	G	Group		Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000	
At 1 April	1,158	904	945	681	
Charge for the year	172	254	139	264	
At 31 March	1,330	1,158	1,084	945	

# 18. CASH AND BANK BALANCES

	Group		Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Cash on hand and at banks	3,523	9,232	2,732	7,887
Deposits with licensed banks	9,723	8,935	9,428	8,650
Cash and bank balances	13,246	18,167	12,160	16,537

#### Cash at bank pledged as security

Cash at bank of the Group amounting to RM182,000 (2014: 31,800) are mortgaged by way of Memorandum of Deposit to secure the Group's bank loans (Note 21).

In addition, deposits of the Group amounting to RM965,000 (2014: RM210,000) are pledged to licensed banks for credit facilities.

The weighted average effective interest rate per annum of deposits at the reporting date are as follows:

	Group		Company	
	2015 % p.a.	2014 % p.a.	2015 % p.a.	2014 % p.a.
Licensed banks	3.41	3.08	3.42	3.09

The average remaining maturity of deposits as at the end of the financial year are as follows:

	Group		Company	
	2015 Days	2014 Days	2015 Days	2014 Days
Licensed banks	74	58	65	48



#### 18. CASH AND BANK BALANCES (CONT'D)

For the purpose of statement of cash flows, cash and cash equivalents comprise of following at the reporting date:

	Gr	oup	Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Cash and bank balances Less: Cash at banks and deposits pledged with	13,246	18,167	12,160	16,537
a licensed bank	(1,147)	(242)	(1,147)	(242)
Cash and cash equivalents	(1,147)	(242)	(1,147)	(242)

#### 19. SHARE CAPITAL

	Group and Company Number of Ordinary			
	Shares 2015 '000	of RM1 Each 2014 '000	Am 2015 RM'000	ount 2014 RM'000
Authorised: At 1 April/31 March	100,000	100,000	100,000	100,000
<b>Issued and Fully Paid-Up:</b> At 1 April/31 March	60,116	60,116	60,116	60,116

The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to one vote per share at meetings of the Company. All ordinary shares rank equally with regard to the Company's residual assets.

#### 20. RESERVES

	G	Group		npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Exchange translation reserve - non-distributable	54	53	-	-
Retained profits - distributable	1,399	1,563	5,041	2,914
	1,453	1,616	5,041	2,914

As at 31 March 2015, the Company may distribute the entire balance of the retained earnings under the single tier system.



#### 21. LOANS AND BORROWINGS

	Group and	Company
	2015 RM'000	2014 RM'000
Current		
Secured:		
Obligations under finance lease	1,689	1,068
Revolving credit	846	1,021
	2,535	2,089
Non-current		
Secured:		
Obligations under finance lease	3,737	5,624
Total loans and borrowings	6,272	7,713

The remaining maturities of the loans and borrowings are as follows:

	Group and 2015	Company 2014
On demand or within one year	2,535	2,089
More than 1 year and less than 2 years	1,689	1,487
More than 2 years and less than 5 years	2,048	4,137
	6,272	7,713

Obligations under finance leases

These obligations are secured by a charge over the Designated Account by way of Memorandum of Deposit (Note 18) and charge/ownership claim over the specific motor vehicles financed. The finance lease bears interest of 1.50% plus Islamic financial institution cost of fund per annum.



#### 21. LOANS AND BORROWINGS (CONT'D)

Obligations under finance leases (cont'd)

	Group and Compa 2015 2	
	RM'000	RM'000
Future minimum lease payments:		
Not later than 1 year	1,922	1,352
Later than 1 year and not later than 2 years	1,837	1,735
Later than 2 years and not later than 5 years	2,115	4,467
	5,874	7,554
Less: Future finance charges	(448)	(862)
Present value of finance lease liabilities	5,426	6,692
Present value of finance lease liabilities:		
Not later than 1 year	1,689	1,068
Later than 1 year and not later than 2 years	1,689	1,487
Later than 2 years and not later than 5 years	2,048	4,137
	5,426	6,692

Revolving credit

Revolving credit also secured by a charge over the Designated Account by way of Memorandum of Deposit (Note 18). The revolving credit bears interest of 1.50% plus Islamic financial institution cost of fund per annum.

# 22. OTHER PAYABLES

	Group		Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Amount due to subsidiaries	-	-	317	3,013
Sundry payables	2,428	3,949	1,582	3,429
Accruals	6,429	4,502	5,645	3,777
	8,857	8,451	7,544	10,219

Other payables are non-interest bearing and the normal trade credit terms granted to the Group range from 1 month to 3 months (2014: 1 month to 3 months).

Amount due to subsidiaries are unsecured, non-interest bearing and repayable on demand.



# 23. RELATED PARTY TRANSACTIONS

#### (a) Sale and purchase of goods and services

In addition to the transactions detailed elsewhere in the financial statements, the Group and the Company had the following transactions with related parties during the financial year:

	Gi	roup	Company	
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Rental fees payable to a subsidiary: - Nationwide Express Freight Forwarders Sdn. Bhd.	-	-	(170)	(175)
Freight forwarding charges payable to a subsidiary: - Nationwide Express Freight				
Forwarders Sdn. Bhd.	-	-	(848)	(768)
Mailroom charges payable to a subsidiary: - Nationwide Express Metro Sdn. Bhd.	-	-	(78)	(78)
Delivery and courier charges receivable from subsidiaries: - Nationwide Express Metro Sdn. Bhd.			337	460
- Nationwide Express Freight Forwarders	-	-		
Sdn. Bhd. - Nationwide Express Logistics Sdn. Bhd.	-	-	51 42	101 39
Delivery and courier charges payable to subsidiaries: - Nationwide Express Courier Pte. Ltd.	-	-	(1,025)	(1,117)
Delivery and courier charges receivable from a related party: - Percetakan Keselamatan Nasional				
Sdn. Bhd. * - Fima Corporation Berhad	130 2	210	130 2	210
Shared service costs charged to subsidiaries:				
<ul> <li>Nationwide Express Metro Sdn. Bhd.</li> <li>Nationwide Express Freight</li> </ul>	-	-	564	529
Forwarders Sdn. Bhd. - Nationwide Express Logistics Sdn. Bhd.	-	-	758 39	687 50
Rental expense payable to a related party: - Percetakan Keselamatan Nasional				
- Percetakan Keselamatan Nasional Sdn. Bhd. * - Kumpulan Fima Berhad *	(63) (16)	(63) (16)	(63) (16)	(63) (16)



# 23. RELATED PARTY TRANSACTIONS

#### (a) Sale and purchase of goods and services (cont'd)

	Group		Con	npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Rental fees receivable from subsidiaries: - Nationwide Express Freight				
Forwarders Sdn. Bhd.	-	-	939	939
- Nationwide Express Metro Sdn. Bhd.	-	-	57	57
- Nationwide Express Logistics Sdn. Bhd.	-	-	13	13
Insurance Premium Payable				
- BIB Insurance Brokers Sdn. Bhd**	716	-	716	-

\* Kumpulan Fima Berhad and Percetakan Keselamatan Nasional are related parties to the Group and the Company by virtue of a common substantial shareholder, BHR Enterprise Sdn Bhd.

\*\* BIB Insurance Brokers Sdn. Bhd is a related party to the Group and the Company by virtue of Tun Dato' Seri Zaki bin Tun Azmi interest/shareholding in BIB Insurance Brokers Sdn. Bhd.

#### (b) Compensation of key management personnel

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities, directly or indirectly, including any director (whether executive or otherwise).

The key management personnel compensation is as follows:

	Group		Con	npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Short-term employee benefits Post-employment benefits:	1,125	614	901	441
Defined contribution plan	131	68	106	51
	1,256	682	1,007	492

#### 24. CAPITAL COMMITMENTS

	Group and 2015 RM'000	Company 2014 RM'000
Property, plant and equipment: Approved and contracted for	571	561
Approved but not contracted for	10,926	1,022
	11,497	1,583



#### 25. CONTINGENT LIABILITIES

	Gr	Group		npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Claims from third parties	-	115	-	79

The Directors are of the opinion that based on the merit of the cases and supported by legal advice, no provision for the consequential loss is required to be made in the financial statements.

#### 26. SEGMENTAL REPORTING

For management purposes, the Group is organised into the following business segments:

- i. Express courier services ("Courier") which consist of express courier services and mailroom management services;
- ii. Freight forwarding and warehousing services ("Freight") consist of freight forwarding services, trucking services and warehousing services; and
- iii. Others consist of retail services (previous corresponding year) and customised overseas logistics services.

Management monitors the operating results of its business separately for the purpose of making decisions about resource allocation and performance assessment. Segment performance is evaluated based on operating profit or loss which in certain respects as explained below, is measured differently from the operating profit or loss in the consolidated financial statements. Group financing (including finance costs), income taxes and segmental reporting on assets and liabilities are managed on a group basis and not allocated to operating segments.

		c	As per consolidated financial		
	Courier RM'000	Freight RM'000	Retail and others El RM'000	iminations RM'000	statements RM'000
2015					
Revenue					
External	89,593	5,687	4,054	-	99,334
Inter-segment	2,616	1,279	-	(3,895)	-
Total revenue	92,209	6,966	4,054	(3,895)	99,334
Results					
Interest income	347	8	-	-	355
Dividend income	2,260	-	-	(2,260)	-
Depreciation	4,520	127	25	-	4,672
Segment loss net of tax	2,925	(1,049)	446	(2,486)	(164)
Segment assets	84,141	3,613	839	(11,433)	77,160
Segment liabilities	15,480	6,087	2,478	(8,867)	15,178



#### 26. SEGMENTAL REPORTING (CONT'D)

Courier RM'000	Freight RM'000	Retail and others El RM'000		As per consolidated financial statements RM'000
87,630	6,225	3,887	-	97,742
2,865	1,229	-	(4,094)	-
90,495	7,454	3,887	(4,094)	97,742
275	8	-	-	283
2,850	-	-	(2,850)	-
3,853	136	49	-	4,038
2,448	(681)	(109)	(2,550)	(892)
87,208	4,133	328	(13,352)	78,317
19,267	5,045	2,418	(10,558)	16,172
	RM'000 87,630 2,865 90,495 275 2,850 3,853 2,448 87,208	RM'000         RM'000           87,630         6,225           2,865         1,229           90,495         7,454           275         8           2,850         -           3,853         136           2,448         (681)           87,208         4,133	Courier RM'000         Freight RM'000         others El RM'000           87,630         6,225         3,887           2,865         1,229         -           90,495         7,454         3,887           275         8         -           2,850         -         -           3,853         136         49           2,448         (681)         (109)           87,208         4,133         328	Courier RM'000Freight RM'000Retail and othersRM'00087,6306,2253,887-2,8651,229-(4,094)90,4957,4543,887(4,094)27582,850(2,850)3,85313649-2,448(681)(109)(2,550)87,2084,133328(13,352)

#### Geographical information

The activities of the Group during the current and previous financial years substantially relate to the providing express courier services, trucking services, freight forwarding services, customised logistics services, mailroom management services, retail and warehousing and were predominantly conducted in Malaysia.

Consequently, revenue and non-current assets information based on the geographical location of customers and assets is predominantly in respect of Malaysia.

#### 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES

The Group's financial risk management policy seeks to ensure that adequate financial resources are available for the development of the Group's businesses whilst managing its interest rate foreign currency, liquidity funding and credit risks. The Board reviews and agrees policies for managing each of these risks and they are summarised below. It is, and has been throughout the year under review, the Group's policy that no trading in derivative financial instruments shall be undertaken.

#### (a) Interest rate risk

Interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Fair value interest rate risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates. As the Group has no significant interest-bearing financial assets, the Group's income and operating cash flows are substantially independent of changes in market interest-bearing financial assets are mainly short term in nature and have been mostly placed in fixed deposits.



#### 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES (CONT'D)

#### (a) Interest rate risk (cont'd)

The Group's interest rate risk arises primarily from interest-bearing borrowings. Borrowings at floating rates expose the Group to cash flow interest rate risk.

The interest rate profile of the Group's and the Company's interest-bearing financial instruments, based on carrying amount as at reporting date was:

	Group		Com	npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Fixed rate instruments Financial assets	9,723	8,935	9,428	8,650
Floating rate instruments Financial liabilities	6,272	7,713	6,272	7,713

Cash flow sensitivity analysis for floating rate instruments

The following table demonstrates the indicative pre-tax effects on the profit or loss and equity of applying reasonably foreseeable market movements in the following interbank offered rates:

	Increase/ decrease in basis points	Group Profit or loss RM'000
2015	25	(10)
Base financing rate	+25	(16)
Base financing rate	-25	16
2014		
Base financing rate	+25	(19)
Base financing rate	-25	19

#### (b) Foreign currency risk

The Group mainly operates locally. However, a proportion of the Group's purchases and sales are made in Singapore Dollars. Foreign exchange denominated liabilities and assets together with expected cash flows from highly probable purchases and sales give rise to foreign exchange exposure. The Group's exposure to foreign currency changes is not material.

#### (c) Liquidity/Funding risk

The Group defines liquidity/funding risk as the risk that funds will not be available to meet liabilities as they fall due.

The Group manages its operating cash flows and the availability of funding to ensure that all funding needs are met. As part of its overall liquidity management, the Group maintains sufficient levels of cash or cash convertible instruments to meet its working capital requirements. To ensure availability of funds, the Group closely monitors its cash flow position on a regular basis.



#### 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES (CONT'D)

#### (c) Liquidity/Funding risk (cont'd)

# Analysis of financial instruments by remaining contractual maturities

The table below summarises the maturity profile of the Group's and the Company's liabilities at the reporting date based on contractual undiscounted repayment obligations.

	IContractual cash flows			
	On demand or within	One to		
	one year RM'000	five years RM'000	Total RM'000	
2015				
Group				
Financial liabilities:	0.057		0.057	
Other payables	8,857	-	8,857	
Obligations under finance lease	1,922	3,952	5,874	
Revolving credit	846	-	846	
Total undiscounted financial liabilities	11,625	3,952	15,577	
Company				
Financial liabilities:				
Other payables	7,544	-	7,544	
Obligations under finance lease	1,922	3,951	5,873	
Revolving credit	846	-	846	
Total undiscounted financial liabilities	10,312	3,951	14,263	
2014				
Group				
Financial liabilities:				
Other payables	8,451	-	8,451	
Obligations under finance lease	1,352	6,202	7,554	
Revolving credit	1,191	-	1,191	
Total undiscounted financial liabilities	9,803	6,202	17,196	
Company				
Financial liabilities:				
Other payables	10,219	-	10,219	
Obligations under finance lease	1,352	6,202	7,554	
Total undiscounted financial liabilities	12,762	6,202	18,964	



#### 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES (CONT'D)

#### (d) Credit risk

The Group's credit risk is primarily attributable to trade receivables. The Group trades only with recognised and creditworthy third parties. It is the Group's policy that all customers who wish to trade on credit terms are subject to credit verification procedures. In addition, receivable balances are monitored on an ongoing basis and the Group's exposure to bad debts is not significant. For transactions that are not denominated in Ringgit Malaysia, the Group does not offer credit terms without the specific approval of the Head of Credit Control. Since the Group trades only with recognised and creditworthy third parties, there is no requirement of collateral.

The credit risk of the Group's other financial assets, which comprise cash and cash equivalents, arises from default of the counterparty, with a maximum exposure equal to the carrying amount of these financial assets.

The Group does not have any significant exposure to any individual customer or counterparty nor does it have any major concentration on credit risk related to any financial assets.

#### Financial assets that are neither past due nor impaired

Information regarding trade and other receivables that are neither past due nor impaired is disclosed in Note 17(a). Deposits with banks and other financial institutions, that are neither past due nor impaired are placed with or entered into with reputable financial institutions or companies with high credit ratings and no history of default.

Financial assets that are either past due or impaired

Information regarding financial assets that are either past due or impaired is disclosed in Note 17(a).

#### 28. FINANCIAL INSTRUMENTS

#### (a) Determination of fair value

As stipulated in Amendments to MFRS 7: Improving Disclosures about Financial Instruments, the Group and the Company are required to classify fair value measurement using a fair value hierarchy. The fair value hierarchy would have the following levels:

- Level 1 the fair value is measured using quoted prices (unadjusted) in active markets for identical assets or liabilities
- Level 2 the fair value is measured using inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices)
- Level 3 the fair value is measured using inputs for the asset or liability that are not based on observable market data (unobservable inputs)



Fair value of financial instruments

# NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2015

#### 28. FINANCIAL INSTRUMENTS (CONT'D)

#### (a) Determination of fair value (cont'd)

The following table analyses financial instruments not carried at fair value for which fair value is disclosed, together with their fair values and carrying amounts shown in the financial position. The different levels have been defined as follows:

	not carried at fair value					
	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000	Carrying amount RM'000	
Group and Company						
2015						
Financial liablities: Obligations						
under finance lease	-	4,403	-	4,403	5,426	
Revolving credit	-	846	-	846	846	
2014						
Financial liablities:						
Obligations						
under finance lease	-	6,781	-	6,781	6,692	
Revolving	-	1,021	-	1,021	1,021	

Fair values of the Group's interest-bearing borrowings and loans are determined using discounted cash flows method using discount rate that reflects the issuer's borrowing rate as at the end of the reporting period.

#### (b) Classes of financial assets and financial liabilities

The financial instruments of the Group and of the Company as at end of the financial year are categorised into the following classes:

	Gr	oup	Company		
	2015 2014 RM'000 RM'000		2015 RM'000	2014 RM'000	
Loans and receivables					
Trade and other receivables(Note 17) Less: Prepayments (Note 17) Tax recoverable (Note 17)	33,243 (3,010) (704)	25,112 (2,390) (529)	34,399 (2,035) (554)	27,911 (2,067) (455)	
	29,529	22,193	31,810	25,389	



#### 28. FINANCIAL INSTRUMENTS (CONT'D)

#### (b) Classes of financial assets and financial liabilities (contd)

	Gi 2015 RM'000	oup 2014 RM'000	Com 2015 RM'000	1pany 2014 RM'000
Add: Cash and bank balances (Note 18)	13,246	18,167	12,160	16,537
Total loans and receivables	42,775	40,360	43,970	41,926
Financial liabilities measured at amortised cost				
Other payables (Note 22) Obligations under finance lease (Note 21) Revolving credit (Note 21)	8,857 5,426 846	8,451 6,692 1,021	7,544 5,426 846	10,219 6,692 1,021
Total financial liabilities measured at amortised cost	15,129	16,164	13,816	17,932

#### 29. CAPITAL MANAGEMENT

The primary objective of the Group's capital management is to ensure that it maintains an optimal capital structure in order to support its business and maximise shareholder value.

The Group manages its capital structure and makes adjustments to it, in light of changes in economic conditions. To maintain or adjust the capital structure, the Group may adjust the dividend payment to shareholders. The Group's approach in managing capital based on defined guidelines that are approved by the Board.

There has been no change in the Group's approach to capital management during the year.



# 30. SUPPLEMENTARY INFORMATION

The following analysis of realised and unrealised retained earnings of the Group and the Company is prepared in accordance with Guidance on Special Matter No.1, Determination of Realised and Unrealised Profits and Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad ("Bursa Malaysia") Listing Requirements as issued by the Malaysian Institute of Accountants and presented in accordance with the directive issued by Bursa Malaysia.

	Gi	Group		npany
	2015 RM'000	2014 RM'000	2015 RM'000	2014 RM'000
Total retained profits of the				
Company and its subsidiaries Realised	530	411	5.115	2,922
Unrealised	(49)	518	(74)	(8)
	481	929	5,041	2,914
Add : Consolidation adjustments	918	634	-	-
Retained profits as per financial statements	1,399	1,563	5,041	2,914

The disclosure of realised and unrealised retained profits above is solely for compliance with the directive issued by the Bursa Malaysia and should not be used for any other purpose.



# ANALYSIS OF SHAREHOLDINGS

# LIST OF THIRTY (30) LARGEST SHAREHOLDERS As at 30th June 2015

NO.	NAMES	INVESTOR ID & OLD INVESTOR ID	HOLDINGS	%
1	BHR Enterprise Sdn Bhd	64889-A	32,949,679	54.78
2.	Naluri Haruman Sdn Bhd	408030-P	7,800,000	12.97
3.	Zalaraz Sdn Bhd	117907-W	2,177,800	3.62
4.	Kulim (Malaysia) Berhad	023370-V	2,000,000	3.33
5.	M & A Nominee (Tempatan) Sdn Bhd Pledged Securities Accour for Rozilawati Binti Haji Basir (M & A)	nt 320471T	1,828,256	3.04
6.	Hamidah Binti Abdul Rahman	410508-07-5022 2064201	1,528,00	2.54
7.	Inter-Pacific Equity Nominees	178048D	1,000,000	1.66
	(Tempatan) Sdn Bhd Pledged Securities Account for Indah Pusaka Sdn Bhd (Al005)	440810-01-5423	461,600	0.77
8.	Inter-Pacific Equity Nominees (Tempatan) Sdn Bhd	178048D	421,900	0.70
0.	Pledged Securities Account For Arsam Bin Damis (AA0023)	440810-01-5423	461,600	0.77
9.	Tan Ng Tee @ Tan Cheng Yew	431022-10-5669	350,350	0.58
9. 10.	M & A Nominee (Tempatan) Sdn Bhd	431022-10-5009 320471T		
	Pledged Securities Account for Vintage Forte Sdn Bhd (M & A)		295,000	0.49
11.	Affin Hwang Nominees (Tempatan) Sdn Bhd Pledged Securities Account	41117T	283,700	0.47
10	for Mohd Fauzy Bin Abdullah (M09)	450000 00 5440	057.000	0.40
12.	Ding Ah Dieh @ Ding Pik Cing	450928-08-5418	257,200	0.43
13.	Koo Tai Ping @ Koh Kian Tee	440810-10-5423	218,900	0.36
		5769166		
14.	Teoh Seng Bee	500103-02-5034	156,100	0.26
		3929217		
15.	Gan Ah Tua	450207-01-5276 7652950	156,000	0.26
16.	Maybank Nominees (Tempatan)Sdn Bhd Pledged Securities Account for Yoong Fui Kien	258939H	140,100	0.23
17.	Loh Yee Min	450720-71-5097	119,700	0.20
18.	Citigroup Nominees (Tempatan) Sdn Bhd	7871132 267011M	116,100	0.19
10	Pledged Securities Account for Rosman Bin Haji Omar		~~~~~	
19.	Lai Kui Yin	410401-10-5092 3852126	98,600	0.16
20.	Liew Han Huei	591203-05-5085	98,000	0.16
		5769166		
21.	Chai Pui Yin @ Chua Pui Eng	541116-12-5190 H0027148	90,000	0.15
22.	Lim Peng Hock	491010-08-6071 3977108	90,000	0.15
23.	HLIB Nominees (Tempatan) Sdn Bhd	0011100		
	Pledged Securities Account for Leong Kam Leng	270268W	89,500	0.15
24.	Tham Yoke Wah	650524-09-5093	86,000	0.14
25.	Liau Choon Hwa & Sons Sdn Bhd	TEM30761	79,100	0.13
26.	Toh Kam Choy	2132334	78,400	0.13
27.	Affin Hwang Nominees (Tempatan) Sdn Bhd Phillip Securities Pte Ltd for Kong Hwai Ming	278474A	75,000	0.12
28.	Lum Siew Kheong	520101-10-5661	74,800	0.12
29.	PM Nominees (Tempatan) Sdn Bhd	4323680 393510U	72,900	0.12
00	Malpac Management Sdn Bhd for Jegadevan A/L M Nadchatira		05 000	0.11
30.	Teh Teaw Kee	620312-08-5259 6390493	65,000	0.11



# ANALYSIS OF **SHAREHOLDINGS**

# DISTRIBUTION TABLE ACCORDING TO THE NUMBER OF SECURITIES

As at 30th June 2015

	No. of I	Holder	No. of Sec	curities	%		
Category	Malaysian	Foreign	Malaysian	Foreign	Malaysian	Foreign	
Less than 99	144	2	4515	12	0.01	0.00	
100 - 1,000	146	2	79782	1100	0.13	0.00	
1,001 - 10,000	811	11	3013886	34200	5.01	0.06	
10,001 - 100,000	191	5	4954120	173800	8.24	0.29	
100,001 - 3,005,809*	15	0	9220850	0	15.34	0.00	
3,005,810 and above**	2	0	40749679	0	67.78	0.00	
Directors' Shareholdings	2	0	1884256	0	3.13	0.00	
Total	1,311	20	59,907,088	209,112	99.65	0.35	

Note- \* Less than 5% of Issued Holdings

\*\* 5% and above of Issued Holdings

#### LIST OF DIRECTORS REGISTERED SHARES

As at 30th June 2015

Name		Held Through	Held Through	Total		
	Designation	Nationality	0	Nominees	Shareholdings	%
Tun Dato' Seri Zaki bin Tun Azmi	Chairman	Malaysian	0	0	0	0.00
Rozilawati Binti Haji Basir	Managing	-	0	0	32,930,679	54.78
- M & A Nominees (Tempatan) Sdn Bhd	Director	Malaysian	0	1,828,256	1,828,256	3.04
Dato' Adnan bin Shamsuddin	Director	Malaysian	0	0	0	0.00
Tan Sri Dato' Sulaiman Bin Sujak	C Director	Malaysian	56,000	0	56,000	0.09
Dr. Roshayati Binti Basir	Director	Malaysian	0	0	0	0.00
Yong Kok Liew	Director	Malaysian	0	0	0	0.00
Total			56,000	1,828,256	1,884,256	3.13

# LIST OF SUBSTANTIAL SHAREHOLDERS (5% AND ABOVE)

As at 30th June 2015

No.	Names	NRIC/ Registration No.	Total Shareholdings	%
1. 2.	BHR Enterprise Sdn Bhd Naluri Haruman Sdn Bhd	64889A 408030P	32,949,679 7,800,000	54.81 12.97
			40,749,679	67.78



# ANALYSIS OF **SHAREHOLDINGS**

#### DISTRIBUTION TABLE ACCORDING TO CATEGORY OF HOLDERS

NO. OF HOLDERS CATEGORY OF MALAYSIAN			NO	NO. OF SECURITIES PERCENTAGE (%) MALAYSIAN MALAYSIAN			%)		
SHAREHOLDERS	BUMI	NON-BUMI	FOREIGN	BUMI	NON-BUMI	FOREIGN	BUMI	NON-BUMI	FOREIGN
<ol> <li>Individuals</li> <li>Body Corporate         <ul> <li>a.Banks/ Finance</li> </ul> </li> </ol>	74	1,072	15	3,639,296	7,439,074	112,212	6.05	12.37	0.19
Companies b.Investment Trusts Foundation /	/	0	0	0	0	0	0.00	0.00	0.00
Charities c.Industrial and	0	0	0	0	0	0	0.00	0.00	0.00
Commercial Com 3) Government	os. 10	18	0	44,966,689	274,727	0	74.80	0.46	0.00
Agencies/Instititions	s 0	0	0	0	0	0	0.00	0.00	0.00
4) Nominees	72	65	5	736,881	2,851,421	96,900	1.22	4.74	0.16
5) Others	0	0	0	0	0	0	0.00	0.00	0.00
TOTAL	156	1,155	20	49,341,866	10,565,222	209,112	82.08	17.57	0.35
GRAND TOTAL		1,331			60,116,200			100.00	

\*Bumiputera Shareholdings include shares held through institutions chanelling funds of individual Bumiputera and trust agencies, such as Lembaga Tabung Haji Permodalan Nasional Berhad and State Economic Development Corporations. For Purposes of this submission, shares held by Khazanah Nasional Berhad, Minister of Finance Incorp, Bank Negara, Employees Provident Fund Board and Minister of Finance Incorp, Bank Negara Malaysia, Employees Provident Fund Board and Kumpulan Wang Amanah Pencen should be classified under non-Bumiputera column.



# LIST OF **PROPERTIES**

Location	Description Existing Use	Approximate Age Of Buildings (Years)	Tenure	Land Area (Sq. Ft)	Built-Up Area (Sq. Ft)	Net Book Value As At 31/03/2015
Lot 6, PN6411, Section 15, District of Petaling, Selangor Darul Ehsan	Industrial land / hub and office buildings	34	Leasehold expiring on 7/11/72	86,879	33,600	Building: RM2.32 Million
Lot 7, PN6412, Section 15, Daerah Petaling, Selangor Darul Ehsan	Industrial land/ hub and office buildings	27	Leasehold expiring on 7/11/72	141,092	23,760	Land: RM11.18 Million
H.S(D) 168513, Within Town of Shah Alam, District of Petaling, Selangor Darul Ehsan.	Industrial land / warehouse and office building	28	Leasehold expiring 8/5/72	145,500	67,553	Building: RM3.46 Million Land: RM2.23 Million

# HEAD QUARTERS

#### CORPORATE OFFICE

Lot 11A, Persiaran Selangor, Section 15 40200 Shah Alam, Selangor Darul Ehsan Tel : 03-5163 3333 Fax : 03-5 5180 2080

#### LOGISTICS CENTRE

Lot 6 & 7, Jalan Utas 15/7, Section 15, 40000 Shah Alam, Selangor Darul Ehsan Tel : 03-5512 1000 / 1-300 222 777 Fax : 03-5031 8896/5031 8897 Toll Free No. : 1 300-222-77

#### **BUSINESS SERVICE CENTRES**

#### MALURI

No. 24, Jalan Jejaka 5, Taman Maluri 55100 Cheras, Kuala Lumpur Tel : 03-9200 5658 Fax : 03-9200 5697 Contact : Venayaga Muthu Maran

#### MANJALARA/SG BULOH - DSB

No. 35, Jalan 3/62A, Bandar Seri Manjalara, 52200 Kuala Lumpur. Tel : 03-6280 1931 Fax : 03-6261 7846 Contact : Siti Khadijah Mohd Yusoff

#### PUCHONG

No. 9, Jalan TPP 1/1, Taman Perindustrian Puchong 47100 Puchong, Selangor Darul Ehsan Tel : 03-8062 1008 Fax : 03-8061 0608 Contact : Shamsudin Othman

#### SHAH ALAM

Lot 6 & 7, Jalan Utas 15/7, Section 15, 40000 Shah Alam, Selangor Darul Ehsan Tel : 03-5512 1000 Fax : 03-5031 8896/5031 8897 Contact : Hamir Jantan

#### PETALING JAYA

Lot 8230-8231, Jalan 222 / 225, 46100 Petaling Jaya, Selangor. Tel : 03-7931 1434/1433/1427/4728 Fax : 03-7954 1410 Contact :Amir Hussin

# JALAN PAHANG

Lot L87-08 KPJ Tawakkal Health Centre, 202A Jalan Pahang 53000 Kuala Lumpur Tel : 03 – 4021 0024 Contact : Syed Rahim

# CENTRAL

#### **STATIONS**

#### BANTING

No. 444, Jalan Jugra 42700 Banting, Selangor Darul Ehsan. Tel : 03-3187 4887 Fax : 03-3187 9902 Contact : Kamaruddin Abu

#### **KAJANG**

Lot 6, Jalan P/1A, Sec 13, Kawasan Perindustrian Bangi, 43650 Bandar Baru Bangi, Selangor Darul Ehsan Tel : 03-8925 8689 Fax : 03-8925 5682 Contact : Jasni Ramli

#### **KLANG**

35, Jalan Kapar, 41400 Klang, Selangor Darul Ehsan Tel : 03-3344 0441/ 0442 Fax : 03-3344 3472 Contact : Sazali Salim

#### PORT KLANG

No. 31, Jalan Melaka, Off Persiaran Raja Muda Musa, 42000 Port Klang, Selangor Darul Ehsan. Tel : 03-3168 0237/3165 4985 Fax : 03-3165 6313 Contact : S. Malarvannan



**Business Review** 

Corporate Overview



# NETWORK LISTING

#### RAWANG

No.20, Jalan RS1 Rawang Sentral 48000 Rawang, Selangor Darul Ehsan Tel : 03-6091 5293 Fax : 03-6092 7306 Contact : V. Subramaniam

#### SERVICE CENTRES

#### TANJUNG MALIM

BMP Global Enterprise No.35 Rumah Murah Hulu Bernam, Hulu Selangor 35900 Tanjung Malim, Perak Tel: 05-4599440/010-8055366 Contact: Prema Anthan A/L Parangodan

#### SOUTHERN

#### **STATIONS**

#### **BATU PAHAT**

No. 53, Jalan Penjaja 3, Kim's Park Business Centre, 83000 Batu Pahat, Johor Darul Takzim. Tel : 07-431 4869 Fax : 07-432 1445 Contact : Mohd Razib Othman

#### JOHOR BAHRU

No. 1 & 3, Jalan Bayu 2/4, Taman Perindustrian Tampoi Jaya, 81200 Johor Bahru, Johor Darul Takzim. Tel : 07-235 4896/4901/4903 Fax : 07-2354908 Contact : Mohd Hanif Hassan

#### **KLUANG**

No 27, Susur 1, Jalan Johor Tenggara, 86000 Kluang, Johor Darul Takzim. Tel : 07- 7721026 Fax : 07- 7720600 Contact : Nur Hidayat Omar

#### MELAKA

No. 7 Jalan IKS-M4 Taman IKS Merdeka 75370 Batu Berendam ,Melaka. Tel : 06-3361800/1803/1813/1814 H/P : 012-2555883 Fax : 06-3361815 Contact : Faieza Long Chik

#### MUAR

No. 5-7, Ground Floor, Jalan Ibrahim, 84000 Muar, Johor Darul Takzim. Tel : 06-9513069 Fax : 06-9516301 Contact : Nur Hidayah Tapri

#### NILAI

No. Pt 7264, Putra Point, Jalan BBN 1/2B, 71800 Bandar Baru Nilai, Negeri Sembilan Darul Khusus. Tel : 06 -7941030 Fax : 06-794 1032 Contact : Padzilah Salleh

#### SEGAMAT

No. 40F Jalan Genuang Kampung, 85000 Segamat ,Johor Darul Takzim. Te I: 607-9317406 / 7407 Fax : 607-9318408 Contact : Mohd Sharif Kunjali

#### SEREMBAN

No. 28, Ground Floor & 1st Floor, Jalan MSJ 1, Medan Perniagaan Senawang Jaya, 70450 Senawang, Negeri Sembilan Darul Khusus . Tel : 06-7627759 / 019-3907574 Fax : 06-789720 Contact : Azizi Osman

#### **KULAI/PONTIAN**

4010 Jalan Iris 7, Indahpura 81440 Kulai, Johor Tel : 07-6637268/017-7218573 PIC : Khairil Azmi

#### ALOR GAJAH/TAMPIN

No.KM 2-TT 7556 Kompleks Perniagaan 1 Jelatang Business Park 78000 Alor Gajah, Melaka Tel : 012-2555883 PIC : Faiezah Long Chik

#### SERVICE CENTRES

#### **KOTA TINGGI**

T Courier Services No. 14A, 1st Floor, Jalan Mawai 81900 Kota Tinggi, Johor Darul Takzim. Tel : 07-8821322 Fax : 07-8821322 Contact : Leong Poi Lee

# **KUALA PILAH**

TAAasha Enterprise, No.119, Jalan Perpatih, 72000 Kuala Pilah, Negeri Sembilan Darul Khusus. Tel : 064810706/019 6823997 Contact : M Subramaniam A/L Velayudhan

#### MERSING

Gemilang Budimas Enterprise, No.25D Plaza D'Jetty Jln Abu Bakar 86800 Mersing, Johor Darul Takzim. Tel : 013-770 6276 Contact : A. Rashid A. Rahman

# PASIR GUDANG

Mohfaz Jaya Vision Enterprise, No. 5, Jalan Cendana 1, Taman Cendana 81700 Pasir Gudang, Johor Darul Takzim. Tel : 07-255 2660/012-3156307 Fax : 07-255 2660 Contact : Mohd Faizal Abdul Majid

#### YONG PENG

19 A Jalan Besar, 83700 Yong Peng, Johor Darul Takzim. Tel : 07-467 6978 / 013-704 126 Contact : Ahmad Arshad Armawai

#### RENGIT

T19 Kmpg Parit Haji Salleh Ros Batu 11 Parit Raja 86400 Batu Pahat, Johor Tel: 011-27667359 Contact : Roslee Mohd Duan

#### NORTHERN

#### <u>STATIONS</u>

#### ALOR SETAR

Lot 135 & 136, Tingkat Bawah, Kompleks Alor Setar, Lebuhraya Darulaman, 05150 Alor Setar, Kedah Darul Aman. Tel : 04-731 2205 Fax : 04-733 3603 Contact : Kamal Abd. Jalil

#### BUTTERWORTH

Lot 5356 Jalan Jelawat, Seberang Jaya Industrial Park, 13700 Seberang Jaya, Pulau Pinang. Tel : 04-399 5568 / 5569 Fax : 04-399 5542 Contact : Wan Lazawardi Wan Mahali

#### IPOH

No 2-2A Medan Istana 5, Bandar Ipoh Raya, 30000 Ipoh Perak Darul Ridzuan. Tel -05-255 4916 / 0666 Fax -05-254 6221 Contact : Norpadil Nizam Padilah Kamal

#### KUALA KANGSAR

No. 42, Taman Raja Idris, Jalan Idris, 33000 Kuala Kangsar, Perak Darul Ridzuan. Tel : 05-7763897/019-5509608 Fax : 05-7773268 Contact : Wan Zulkifli Ahmad

#### PARIT BUNTAR

12, Jalan Wawasan Dua, Taman Wawasan Jaya, 34200 Parit Buntar, Perak. Tel : 05-716 9882 Fax : 05-717 4882 Contact : Rosli Hamad

#### PENANG

No. 2, Jalan Perusahaan Jelutong 2, Fortune Park, 11600 Penang, Pulau Pinang. Tel : 04-281 3107 Fax : 04-281 6403 Contact : Norazlina Othman

#### SITIAWAN

No. 33, Jalan Haji Mohd Ali, 32000 Sitiawan, Perak Darul Ridzuan. Tel : 05-691 6832 Fax : 05-692 8269 Contact : Alex Yu

# SUNGAI PETANI

No. 20, Jalan Pahlawan, Taman Lagenda Indah, 08000 Sungai Petani, Kedah Darul Aman. Tel : 04-422 2504 Fax : 04-424 4868 Contact : Dalilah Mat Isa

#### T**AIPING**

16, Jalan Medan Taiping 4, Medan Taiping, 34000 Taiping, Perak. Tel : 05-807 6332 Fax : 05-808 8322 Contact : Sia Ming Kong

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# NETWORK LISTING

#### **TELUK INTAN**

69B, Jalan Changkat Jong, 36000 Teluk Intan, Perak Darul Ridzuan. Tel : 05-621 0266 / 019-392 1573 Fax : 05-621 5066 Contact : Abd Aziz Janni

#### SERVICE CENTRES

#### **JITRA**

PMC Enterprise, No. E04 & E05, Arked Mara Jitra, Jalan Sungai Korok, 06000 Jitra, Kedah Darul Aman. Tel : 04-917 9325 / 013-437 8653 Fax : 04-917 9325 Contact : Azimah Omar

# KANGAR

Movan Express, No. 148, Persiaran Jubli Emas, 01000 Kangar, Perlis. Tel : 04-976 1562 / 012-427 3359 Fax : 04-978 1645 Contact : Nooraishah Ahmad

#### LANGKAWI

Nadi Enterprise No. 24, Persiaran Mutiara, Pusat Dagangan Kelana Mas, 07000 Langkawi, Kedah Darul Aman. Tel : 04-966 6906 Fax : 04-966 5567 H/P : 012-489 3377 Contact : Sahidi Saad

#### **KUALA KEDAH**

No.22A RUmah Kedai Peremba, Jalan Tunku Abdul Rahman 05400 Alor Setar, Kedah Tel: 04-7713471/013-4212798 Contact : Noor Haslinda Hussin

# EAST COAST

# <u>STATIONS</u>

#### **KEMAMAN**

Lot 10273, Tingkat Bawah, Bangunan Hj Ibrahi, Jalan Penghiburan, 24000 Kemaman, Terengganu Darul Iman. Tel : 09-850 3270 / 71/72/73/74 Fax : 09-8504005 Contact : Nurul Amira Baharuddin

#### **KOTA BHARU**

Lot 234, Jalan Tengku Besar, 15000 Kota Bharu, Kelantan Darul Naim. Tel : 09-741 7070 / 71/72 Fax : 09-747 7255 Contact : Syaifful Hafez Bustaman

#### KUALA TERENGGANU

58A & 58B Tingkat Bawah Jalan Sultan Zainal Abidin 20000 K. Terengganu Darul Iman, Tel : 09-6233686/1922 Fax : 09-6251792 Contact : Ramzuzaidi Ramli

#### **KUANTAN**

Lot PT 6591 Jalan Kuini Bukit Merah Paka 25200 Kuantan, Pahang Darul Makmur. Tel : 012-9080971 Contact : Puteri Azlin Diana Mohd Mohaidini

#### TEMERLOH

No. 18, Jalan Sudirman 7, Bandar Sri Semantan, 28000 Temerloh, Pahang Darul Makmur. Tel : 09-296 2122/290 1655 H/p no : 019-2862667 Fax : 09-296 0810 Contact : Azlina Basir

#### SERVICE CENTRES

#### **GUA MUSANG**

Aik Cheong, No. 51, Jalan Besar, 18300 Gua Musang, Kelantan Darul Naim. Tel : 09-912 1775/019-91225745 Contact : Ang Koon Choe

#### JENGKA

C7 Feldra Sungai Nerek 28030, Temerloh, Pahang Darul Makmur Tel : 014-8254905 Contact : Mohd Kuzairi Mohamed

#### JERANTUT

L-193, Felda Seroja Jengka 18 29030 Temerloh, Pahang Tel : 017-9400205/017-9400205 Contact : Muhammad Hasrun Mohd Hassan
### JERTEH

H.M. Berjaya Enterprise No. 2,Dalam Pasar Jerteh Sebelah Telekom, Jerteh 22000 Jerteh, TerengganuT Tel : 09-9024204 Contact : Hazira bt Mazney

### JERTEH

H.M. Berjaya Enterprise No. 2,Dalam Pasar Jerteh Sebelah Telekom, Jerteh 22000 Jerteh, TerengganuT Tel : 09-9024204 Contact : Hazira Mazney

### **KUALA BERANG**

Lot 276, Arked MDHT, Jalan Besar, 21700 Kuala Berang, Terengganu Darul Iman Tel : 019-939 7962 H/P : 019-9397962 Contact : Nik Jamaluddin Nik Man

### DUNGUN

Lot 2761 Jalan Batu 48 Hadapan Public Bank 23000 Dungun, Terengganu Tel : Fax: Contact : Alias Ali

### KUALA KRA

H.M. Berjaya Enterprise No. 52 Bangunan Wisma Kova Jalan Ah Seng 18000 Kuala Krai, Kelantan Darul Naim Tel : 09-960 5410 Contact : Hazira Mazney

#### MACHANG

H.M. Berjaya Enterprise Lot 1885C, Taman Purnama 18500 Machang, Kelantan Darul Naim Tel : 09-975 7689/019-9024204 Contact : Hazira Mazney

### **KUALA LIPIS**

Dianas Enterprise No.1 Kedai MDL Bandar Baru 27200 Kuala Lipis Pahang Darul Makmur Tel : 09-3122251/019-9047378 Contact Nordiana Yusoff

#### **BENTONG/KARAK**

Anjerida Enterprise, No. 86, Arked Mara, Jalan Ah Peng, 28700 Bentong, Pahang. Tel : 09-222 7417/016-9340349 Contact : Ajerah Bakar

### KERTEH

NATIONWIDE EXPRESS COURIER SERVICES BERHAD

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Al-Semat Enterprise Lot 10941, Taman Nabila Kerteh 24300 Kemaman, Terengganu Tel: 019-9599131 Contact : Mohd Hasbullah Shaput Abas

### MARAN

Phang Kim Seong No. 20, Bangunan LKNP, Bandar Baru, 26500 Maran, Pahang Darul Makmur. Tel : 09-477 1310/019-9169683 Contact : Phang Kim Seong

#### MARANG

Amy Arrow Enterprise, Lot PT 2791 K-6 Rama Desa MPKT Jalan Kubang, Kuala Terengganu 21080 Terengganu Darul Iman. Tel : 019-9034115 Contact : Mohd Amy Solihin Mohd Yusof

#### PASIR PUTIH

H.M. Berjaya Enterprise, No. 18B, Jalan Pasir Lama, 16800 Pasir Putih, Kelantan Darul Naim. Tel : 019-9024204 Contact : Hazira Mazney

#### PAKA

Lot PT 6591 Jalan Kuini Bukit Merah, Paka 23100 Dungun, Terengganu Tel : 019-4783660 Contact : Rozita Abu Bakar

#### RAUB

No. 1, Jalan Lipis, 27600 Raub, Pahang Darul Makmur. H/P : 013-937 3389 Contact : R. Sushil Kumar

Corporate Overview



### CHINI/GAMBANG

Rumah Tinggi Enterprise KM35, Lorong Bukit Setongkol 2 Perkampungan Cenderawasih 25200 Kuantan, Pahang Tel: 013-9411689/019-9302551 Contact : Ridzuan Abdul Malik

### SETIU

Amy Arrow Enterprise, Lot 14313P (A) Kg Gong Badak Jalan Gong Badak Kuala Terengganu 21300 Terengganu Darul Iman. Tel : 019-9312629 Contact : Mohd Amy Solihin Mohd Yusof

### TANAH MERAH

Alatulis Nan Lee, 310, Jalan Besar 17500 Tanah Merah, Kelantan Darul Naim. Tel : 09-955 5233/019-9393968 Contact : Chan Kong Chai

### TRIANG

Hazrieyl Hakiem Enterprise No.11Bangunan IKIP Jalan Dulang 2 Jerantut 27200 Pahang Darul Makmur. Tel : 013-9227565/019-9077632 Contact : Muhammad Nor Azihan Manan

### EAST MALAYSIA

### **STATIONS**

### **KOTA KINABALU**

Lot 15,Grd Floor, Lot 16, Ground & 1st Floor HS Commercial Centre 88300 Kota Kinabalu, Sabah. Tel : 088-71 8036/72 6876 Fax : 088-71 1059 Contact : Remegius Benedict

#### LABUAN

Lot 12, Ground Floor, Lazenda Phase 3, 87008 Labuan. Tel : 087-415893 / 087-415923 Fax : 087-425893 Contact : Liling Diring

### LAHAD DATU

MDLD 3979, Lot 94 Ground Floor, Fajar Centre Jalan Segama, 91100 Lahad Datu, Sabah. Tel : 089-88 3953 Fax : 089-88 3939 Contact : Tony Liew Kok Leong SANDAKAN Block 35, Lot No.6, Ground Flooor, Bandar Indah Ph 06, Mile 4, North Road, 90000 Sandakan. Tel : 089-217113 / 089-218795 Fax : 089-311182 Contact : John Kafly

#### TAWAU

MPT 4404, Lot 4, Ground Floor Block A, Bandaran Baru, 91000 Tawau, Sabah. Tel : 089-77 8851/77 8852 Fax : 089-76 5497 Contact : Tapar Duriangta Abd Rajak

### SERVICE CENTRES

#### KENINGAU

Lot Kedai Hospital Keningau P.O.Box 1172 89008 Keningau, Sabah. Tel : 087-391268 / 016-815 6981 Contact : Mohd Shafie Rusim

### **KOTA BELUD**

Chian Siong Eng, Driving School Centre, Jalan Kota Kinabalu, P.O. Box 90 89157 Kota Belud, Sabah. Tel: 088-97 7126/019-8519588 Contact: Chian Siong Eng

### **KOTA MARUDU/PITAS**

Kampong Salimandut, Jln Damai Post Box 529, 89108 Kota Marudu, Sabah. H/P : 010-954 5841 Contact : Juanito Emilio

### KUDAT

Syarikat Len Niap (Kudat) Sdn Bhd, Block C, Lot 17, SEDCO Shophouse, Pekan Tomborungus, P.O. Box 72, 89059 Kudat, Sabah. Tel : 088-61 1626/61 2487/019-8103932 Fax : 088-61 2486 Contact : Lee Sip Kim

### KUNAK

DNC Enterprise TB 5752 Taman Da Hua 2 Jalan Bunga Raya, 91007, Tawau Sabah H/P : 012-8148781 Contact : Irawati Dominikus



### PAPAR/BEAUFORT/SIPITANG/ KUALA PENYU

17 Taman Ganang Kepayang P.O Box 13500, 88839 Kota Kinabalu, Sabah. Tel : 088-212131 / 019-8511775 Contact : Lim Vui Lip

### RANAU/ TAMPARULI/ TUARAN/ TELIPUK/ SEPANGGAR/ MENGGATAL

Masdi Bin Hamzah Lot 5, Tgk 1 KM 0.5 Wisma TSK Ranau,Tamparuli Road,, 89308 Ranau Sabah. Tel : 019-8022788 Contact : Masdi Hamzah

### SEMPORNA

Mohd Adnan bin Surip, Kg Jawa Kongsi 10, Jalan Apas 91000 Tawau, Sabah. H/P : 019-899 7582 Contact : Mohd Adnan Surip

### TENOM

Tham Ken Sing, Jalan Kolam, Taman Bahagia, P.O. Box 132, 89907 Tenom, Sabah. Tel : 087-73 6041/019-831 8287 Contact : Tham Ken Sing

### BELURAN

Mohd Salleh Abdullah Block 34, Lot 5C, Batu 4 Taman Mesra 90000 Sandakan Sabah Tel : 019-8036896 Contact : Mohd Salleh Abdullah

### KOTA KINABATANGAN

WDT 385 Kota Kinabatangan 90200 Sabah Tel: 013-8729655/010-5134264 Contact: Guspini Hj Odat

### EAST MALAYSIA : SARAWAK

### <u>STATIONS</u>

### KUCHING

Lot 4577 & 4578 Taman Borneo, Lorong Lapangan Terbang 4, Greenheight, 93350 Kuching, Sarawak. Tel : 082-46 4605/574387/574407 Fax : 082-57 2466 Contact : Donald Stanly

#### MIRI

Lot 1083, Ground Floor & 1st Floor, Jalan Merpati, 98000 Miri, Sarawak. Tel : 085-41 0408 H/P : 016-8712238 Fax : 085-41 0478 Contact : Kamarul Zaman Yusop

### SIBU

No. 2B & 2C, Ground Floor, Hua Kiew Road, 96000 Sibu, Sarawak. Tel : 6084-325 072 / 75 Fax : 6084-325 076 Contact : Nicholas Melian

### BINTULU

Lot 311, Ground Floor, Parkcity Commercial Square, Phase 4, Jalan Tun Ahmas Zaidi, 97000 Bintulu, Sarawak. Tel : 086-33 7433 / 40 Fax : 086-33 7440 Contact : Siti Nur Natasya

### SERVICE CENTRES

#### **BINTANGOR/MERADONG**

Wong King Tee Services, No.6 Jalan Dermaga, 96500 Bintangor, Sarawak. Tel : 084-69 2353 / 019-8830364 Fax : 084-69 2353 Contact : Wong King Tee

#### DALAT

Ngia Heng Trading Company, Lot 490 Dalat New Township, 96300 Dalat, Sarawak. Tel : 084-863010/014-8837625 Fax : 084-86 3010 Contact : Kho Kok Seng

#### SRI AMAN

No,88A Jalan Datuk Kg Hilir 95000 Sri Aman Sarawak Tel ; 019-2219769 Contact Person : Kusumawati Noh

### DARO

140, Kampung Itol, 96200 Daro, Sibu, Sarawak. Tel : 084-864250 / 013-8946902 Contact : Shahrul Liza Tiong Abdullah

Corporate Overview



### KANOWIT

Chop Chip Bee,General Shop 10, Main Bazaar, 96700 Sibu, Sarawak. Tel : 084-75 2128 Contact : Wong Ing Kiat

### KAPIT

Syarikat Agastan Trading, 7, Jalan Tan Sit Leong, P.O. Box 6, 96800 Kapit, Sibu, Sarawak. Tel : 084-79 7330/79 7332 Contact : Augustine Leo Agas

### LAWAS

Kowas Transport No. 20 Jalan Datu Tale 98850 Lawas, Miri, Sarawak Tel : 085- 285 450 / 372 Fax : 085 -285 841 H/Phone No :019 – 8546456 Contact Person : Yee Ching Wai

### LIMBANG

Tehing Communication, Lot 781,Ground Floor, Bangunan Marudin , Jln Bangkita 98700, Limbang, Sarawak. Tel : 085 – 216868 H/Phone No : 019-8142277 Fax No : 085-212899 Contact Person : Josephine Thing

### LUNDU

No. 32, Taman Lundu Jaya, 94500 Lundu, Sarawak. Tel : 082-735525/013-5752422 Contact : Uwet A/K Barba

### MARUDI

Putra Jaya / Smart Mobile Sdn Bhd, Lot 88 B Mtd Jalan Kampung Cina, 98050 Marudi, Sarawak. Tel No : 085-756115 / 019-8856860 Contact Person : Wong Yick Ling

### MUKAH

No.26 Mukah Newtownship 96400 Mukah, Sarawak. Tel : 084-872808 Contact : Tang Ting ping

### SARIKEI

Chan's Office 9A 1st Floor, Jalan Abdul Razak, 96100 Sarikei, Sarawak. Tel : 084-65 4479 Fax : 084-65 5057 Contact : Lily Chan Law Feng

### SERIAN

Room 101, 1st Floor, Serian Co-Operative Building, Jalan Pekan Baru, 94700 Serian, Sarawak. Tel : 082-874401/019-883 0364 Contact : Linten Renya

### SONG

Neo Tiong Soon Coffeeshop, 12A, Jalan Bazar, 96008 Song, Sarawak. Tel : 084-77 7261 Contact : Neo Wei Sing

### **KOTA SAMARAHAN**

No.78, Kpg Pulau Kandis Batu 21, Jalan Kuching/Serian 94200 Kuching, Sarawak Tel : 082-238258/016-8883160 Contact Person : Lennon A/K Juray

### BAU

No.103 Phase 3, Lorong Greenwood Greenwood Park, 9th Mile Penrissen Road,93250 Kuching, Sarawak Tel: 016-8165862/016-4406018 Contact Person : Nancy Anak Pungat

### TM POINT AUTHORIZED DEALER (TAD)

### HQ & CENTRAL REGION

# TAD BUKIT JALIL

Budaya Semarak No. 10 Block 4 Jalil Link, Jalan Jalil Jaya, Bukit Jalil, 57000 Kuala Lumpur. Tel : 03-89939985

### TAD MONT KIARA

Banjaran Maju Jaya Sdn Bhd No 11-G, Blok A Jalan Solaris 1, Solaris Mont Kiara, 50480 Kuala Lumpur. Tel : 03-62037881 Contact : Nur Hazirah Salleh



### TAD SG BULOH

Metro Retail Sdn Bhd 1-GF, Jalan BRP 1/6A, Bukit Rahman Putra, Seksyen U20, Sungai Buloh, 40160 Shah Alam, Selangor.

### SOURTHERN REGION

### TAD CHENG

Ethereal No.96, Jalan Cheng Baru 1, Taman Cheng baru, 75250 Melaka. Tel : 06-3122177

### TAD MITC

Streamax Resources Sdn. Bhd Lower Ground, Menara TM Melaka, No.2 Jalan Wisma Negeri MITC, 75450 Ayer Keroh, Melaka. Tel : 06-2333223

### TAD SENAWANG

Audecom 150-G, Jalan Taman Komersil 1, Taman Komersil Senawang, 70450 Seremban, Negeri Sembilan. Tel : 06-6774588 / 6588

### TAD TAMAN U

Titian Nurid Sdn. Bhd No.20 Jalan Kebudayaan 5,Taman Universiti, 81300 Skudai, Johor. Tel : 07-5206262

# NORTHERN REGION

#### TAD GURUN

DMJ Communication Network Sdn Bhd, Lot No 1 & 58, Jerai Plaza 08300 Gurun, Kedah. Tel : 04-4619020 Contact : Mohd Syafiq Ezwan / Datin Hjh Siti Hajar

#### TAD SERI MANJUNG

SBS Supply and Services (M) Sdn Bhd, 2398 Taman Samudera, 32040 Seri Manjung, Perak. Tel : 05-6889953

#### TAD TAMAN TUANKU HAMINAH

DSA Resources Sdn Bhd, No. 20, Jalan Tuanku Haminah, Taman Tuanku Haminah, 08000 Sg Petani, Kedah.

### PETRONAS SERVICE STATIONS (PSS)

#### HQ & CENTRAL REGION

#### PSS AU 1

Jelatek Service Station Lot 4865, Jalan Au 1, Taman Keramat, 54200 Kuala Lumpur. Tel : 03-42566855

#### **PSS AXIS IND. PARK**

Nst Mesra Kiosk, No 2, Jalan Sepadu 25/123, Taman Perindustrian Axis, Seksyen 25, 40400 Shah Alam, Selangor. Tel : 03-51227519

#### **PSS BANDAR KINRARA**

Stesen Minyak ZAZ, Lot 37331 Jalan Kinrara 5, Section 5 Bandar Kinrara, 47100 Puchong, Selangor. Tel : 03-80761184

### **PSS BKT ANTARABANGSA**

Jamaludin Nordin Enterprise Lot Pt 3429, Jalan Wangsa 2, Bukit Antarabangsa, 68000 Ampang, Selangor. Tel : 03-40242242 / 15462

#### **PSS CHERAS PERDANA**

Anfal Enterprise Lot 21854 (Pt16292), Taman Cheras Perdana, 43200 Cheras, Selangor. Tel : 03-90851144

### **PSS DAMANSARA JAYA 1**

Titian Enolil Lot 8629, Jalan SS 22/41, Damansara Jaya 1, 47400 Petaling Jaya, Selangor. Tel : 03-77276899

### **PSS JALAN SELANGOR**

Stesen Minyak ZK Lot 15, Jalan Selangor, 46000 Petaling Jaya, Selangor. Tel : 03-79590141

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### PSS JALAN 222, PJ

Mazah Service Station Lot 1, Jalan 51A/227A, 46100 Petaling Jaya, Selangor. Tel : 03-79602959 / 3959

PSS JLN RHU AMPANG SSP AHA Dagang (Petronas) Lot 4295 & 4310, Jalan Rhu Off Jalan Ampang, 50450 Kuala Lumpur. Tel : 03-42569332

### **PSS JKAL**

Ps Ampang Ukay (Petronas) Lot 318, Jalan Kolam Air Lama, Ampang Jaya, 68000 Ampang, Selangor. Tel : 03-42576673

### **PSS KEPONG 1**

Karina Elwasiq Enterprise Lot No Pt 6517, Jalan Jambu Jertih, 52000 Kepong, Kuala Lumpur. Tel : 012-3888645

### **PSS PANDAN INDAH**

Stesen Minyak Pandan Indah Lot Pt 18231, Jalan Pandan Indah 1/25, 68000 Ampang, Selangor. Tel : 03-92742352

### **PSS PRESINT 9**

Stesen Petronas Presint 9 Lot Pt 1442, Presint 9, Putrajaya, Mukim Dengkil, Daerah Putrajaya, 43900 Putrajaya. Tel : 03-88892008

### **PSS SEKSYEN 20 SHAH ALAM**

Stesen Servis Laluan Sutera Lot 2, Jalan 20/1, Section 20, 40000 Shah Alam, Selangor. Tel : 03-55425130

### **PSS SETAPAK INDAH**

Sahabat Mesra Enterprise Lot Pt 2381, Jalan 1A/6, Taman Setapak Indah, 53000 Kuala Lumpur. Tel : 03-40244844

### **PSS SETIAWANGSA**

MARZ Autoservices Lot 16794, Jalan Bukit Setiawangsa, Taman Setiawangsa, 50450 Kuala Lumpur. Tel : 03-42566440

### **PSS SRI HARTAMAS**

Stesen Minyak Kurnia Lot 48653, Taman Sri Hartamas, 50480 Sri Hartamas, Kuala Lumpur. Tel : 03-62011052 / 3363

### **PSS TAMAN MALURI**

Station ZY Enterprise Lot Pt 128, Jalan Kampung Pandan, Taman Maluri, 54200 Ampang, Kuala Lumpur. Tel : 03-92854766

### **PSS TAMAN SEGAR**

Stesen Diwanis Lot Pt 39732, Taman Segar, 56100 Cheras, Kuala Lumpur. TEL : 03-91326585

### PSS TAMAN SAMUDRA

Stesen Minyak Gemilang Lot 29071 & 29072, Taman Samudera, 68100 Batu Caves, Selangor. Tel : 03-61870601

### **PSS TTDI**

Stesen Petronas TTDI Lot 29395 & 29396 Persiaran Zaaba, Taman Tun Dr Ismail, 60000 Kuala Lumpur. Tel : 03-77282587 / 6711

#### PSS USJ 2

Ali Lok Enterprise Lot Pt 2781, Jalan Usj 2/2D, Subang UEP, 47600 Subang Jaya, Selangor. Tel : 03-56351759

### PSS USJ 9

Stesen USJ 9 (Petronas), Lot 10446, Jalan Bakti, Subang USJ 9/3, 47600 Subang Jaya, Selangor. Tel : 03-56370342

### SOURTHERN REGION

PSS Air Keroh 1 HME Service Station Lot 4351, Mukim Bukit Katil, Ayer Keroh Height, 75450 Ayer Keroh, Melaka. Tel : 06-2326073

### **PSS AIR KEROH 2**

Randis Enterprise Lot 2432, Mukim Bukit Baru, Jalan Air Keroh, 75450 Melaka.

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**PSS AIR KEROH 3** Titian Sinar Enterprise Lot 2854, Jalan Ayer Keroh, Durian Tunggal, 71300 Melaka.

### **PSS BUKIT BERUANG**

Putra Jaya Enterprise Lot 4157, Taman Kerjasama, Bukit Beruang, 75450 Melaka. Tel : 06-2320944

### **PSS JALAN SALLEH**

Rizqun Karim Enterprise Lot 1311, GM 3713, Mukim Bandar Muar, Jalan Salleh, 84000 Muar, Johor.

# PSS JALAN SULAIMAN

Berkat dan Jaya Trading Lot 881, Jalan Sulaiman, 84000 Muar, Johor.

#### **PSS JASIN**

YS Saliha Service Station Lot 55, Pekan Jasin, 77700 Jasin, Melaka. Tel : 06-5293567

### PSS KM11 JALAN SKUDAI

H.J Enterprise Lot 13309, Km 11, Jalan Skudai, 81200 Johor Bahru, Johor. Tel : 07-2377128

### **PSS MATAHARI HEIGHTS**

Imanadia Enterprise Lot 1846 PN648 (Lot.Pt 4087 HSD 154332), Mukim Ampangan, Matahari Heights, Pusat Bandar Senawang, Negeri Sembilan. Tel : 06-6791187

### **PSS SEREMBAN JAYA**

Pss Seremban Jaya Lot 13796, Pekan Seremban Jaya, 70450 Seremban, Negeri Sembilan. Tel : 06-6785530

### **PSS TAMAN DESA JAYA**

Venustar Service Station Lot 69921, Taman Desa Jaya, 81100 Johor Bahru, Johor. Tel : 07-3560778 / 3584851

### PSS TAMAN MOLEK

Wan Fizilina Kiosk Lot Ptd 88326, Mukim Plentong, Taman Molek, 81100 Johor Bahru, Johor. Tel : 07-3560045

### **PSS TG AGAS**

Rifaidil Enterprise Lot Ptd 6717, Mukim Kesang Km 1 Jalan Tg. Agas, 84000 Muar, Johor. Tel : 06-9549963

### NORTHERN REGION

### PSS BANDAR BARU KAMPAR

JN Tawakal Enterprise Lot 126025, Jalan Baru Sinar, Taman Bandar Baru, 31950 Kampar, Perak.

### **PSS GUAR CHEMPEDAK**

Fairus Aida Enterprise Lot 60, Jalan Besar, Guar Chempedak, 08800 Gurun, Kedah.

### **PSS KAMPUNG KEPAYANG**

Townmin Enterprise Lot PT 3931 & 3932, KM 13, Jalan Ipoh-Gopeng, 31300 Kg Kepayang, Perak.

#### PSS JALAN MESJID NEGERI

Sarinani Kiosk Enterprise Lot 73 (No. 427), Jalan Masjid Negeri, 11600 Georgetown, Pulau Pinang. Tel : 04-6578472

#### **PSS JALAN PAUH**

HYM Service Station Lot Pt 1612, Taman Pauh Jaya, Jalan Permatang Pauh, 13500 Butterworth, Pulau Pinang. Tel : 04-3987960

### **PSS JALAN LAHAT**

Kurnia Murni Enterprise Lot 17169, Jalan Lahat, Menglembu, 31450 Ipoh, Perak. Tel : 05-3220885

#### **PSS JLN RAJA SY ALWI**

Zamri Trading & Services Lot 2880, KM 2, Jalan Raja Syed Alwi, 01000 Kangar, Perlis.



### **PSS JALAN SULTAN AZLAN SHAH**

Optima Teguh Enterprise Lot Pt 197129, Jalan Sultan Azlan Shah, 31400 Ipoh, Perak.

### PSS KUAH, LANGKAWI

Koperasi Pembangunan Daerah Langkawi Berhad Lot 264, Jalan Kisap, Pekan Kuah, 07000 Langkawi, Kedah.

### **PSS KULIM SQUARE**

Rahimi Ideal Flow, Lot 4141 (Plot 2), Jalan Lunas, 09000 Kulim, Kedah.

### **PSS TELUK INTAN 2**

Aseel Enterprise Lot 1808, Jalan Maharajalela, 36000 Teluk Intan, Perak.

## **PSS PENGKALAN UTAMA**

Shazadiyana Enterprise Lot 191532, Mukim Hulu Kinta, Jalan Pasir Putih, Taman Pengkalan Utama, 31650 Ipoh, Perak.

### **PSS SUNWAY IPOH**

Sai Ram Petro (PPS Sunway City) Lot PT 303545, Sumway City Tambun Mukim Hulu Kinta, 31150 Ipoh, Perak

### EAST COAST REGION

### **PSS INDERA MAHKOTA**

Norlin Petrol & Services PT 33423, Sektor 1, Bandar Indera Mahkota, 25000 Kuantan, Pahang.

#### **PSS KM4, TANAH PUTIH**

Stesen Service Timur Sejati Lot 10693, KM4, Jalan Gambang, 25150 Kuantan, Pahang.

### PSS JALAN SEMAMBU

DMS Station Enterprise Lot 29025, Mukim Kuala Kuantan, Jalan Semambu, 25250 Kuantan, Pahang.

### PSS PAKA 2

Budgent Enterprise Lot 2475, GM 5709, Mukim Kuala Paka, Jalan Kerteh- Paka, 23100 Dungun, Terengganu.

### **PSS TAMAN TUALANG INDAH**

Era Petroleum Stesen Petronas Taman Tualang Indah, Temerloh Industrial Park, 28400 Mentakab, Pahang.

### EAST MALAYSIA REGION

PSS Jalan Matang Syarikat Aidra Jaya Lot 6282, Jalan Matang, 93050 Kuching, Sarawak. Tel : 082-648255

### INTERNATIONAL OFFICES

### SINGAPORE

Nationwide Express Courier Pte Ltd No. 6, Harper Road #02-07 Leong Huat Building Singapore 369764 Tel : 02-6285 4223 Fax : 02-6284 4223 Contact : Sameerah Liew Abdullah

### BRUNEI

Archipelago Express Unit 3-5, Blk C, Latifuddin Complex, Simpang 168-38, Jalan Tungku Link, BE3619 Negara Brunei Darussalam Tel : 08-02233505/504/506 Fax : 08-022240526 Email : mimi@archipelago2002.com / henry@archipelago2002.com Contact : Adeline / Henry

### INDONESIA

PT Citra Van Titipan Kilat Jalan Raden Saleh, No. 2 Jakarta, 10430 Indonesia. Tel : 62-21-4704979 Fax : 62-214705020 Contact : Ade Harry Email : adeharry@tiki-online.com / diyan@tiki-online.com / najib\_united@yahoo.com

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NATIONWIDE EXPRESS COURIER SERVICES BERHAD Company No. 133096 – M (Incorporated In Malaysia)

A. I/We	NRIC No.
(FULL NAME IN CAPITALS LETTERS)	
of	
(FULL ADDRESS	)
being a member/members of NATIONWIDE EXPRESS COURIER SI	ERVICES BERHAD do hereby appoint
	_NRIC No
(FULL NAME IN CAPITALS LETTERS)	
of	
(FULL ADDRESS	
Where it is decided to appoint a second proxy, this section must also	be completed. Otherwise, it should be deleted.
B. I/We	NRIC No.
(FULL NAME IN CAPITALS LETTERS)	
of	
(FULL ADDRESS	
being a member/members of NATIONWIDE EXPRESS COURIER SI	ERVICES BERHAD do hereby appoint
	NRIC No
(FULL NAME IN CAPITALS LETTERS)	
of	

or failing him/her, THE CHAIRMAN OF THE MEETING as my/our first proxy to vote for me/us on my/our behalf at the 29th Annual General Meeting of the Company to be held Training Room, Nationwide Express Courier Services Berhad, Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan on Friday, 11th September 2015 at 10.30 a.m., and at any adjournment thereof.

The proportions of my/our proxy holdings to be represented by my/our proxies are as follows:-

First Proxy A	%	In case of a vote by a show of hands, First Proxy A/Second Proxy B shall vote on my/our
Second Proxy B	%	behalf.
	100%	

Resolutions			First Proxy A		Second Proxy B	
AS ORDINARY B	USINESS	For Against F		For	Against	
Ordinary Resolution 1	To approve the payment of Directors' fees for the ensuing financial year					
Ordinary Resolution 2	To re-elect a Director, Tun Dato' Seri Zaki bin Tun Azmi, who retires in accordance with Section 129 of the Companies Act, 1965					
Ordinary Resolution 3	To re-elect a Director, Tan Sri Dato' Sulaiman bin Sujak, who retires in accordance with Section 129 of the Companies Act, 1965					
Ordinary Resolution 4	To re-elect a Director, Cik Rozilawati binti Haji Basir, who retires in accordance with Article 69 of the Company's Articles of Association					
Ordinary Resolution 5	To re-elect a Director, Dato' Adnan bin Shamsuddin, who retires in accordance with Article 69 of the Company's Articles of Association					
Ordinary Resolution 6	To re-appoint Messrs. Hanafiah Raslan & Mohamad as Auditors of the Company and to authorise the Directors to fix their remuneration					
AS SPECIAL BUSINESS						
Ordinary Resolution 7	Subject to the passing of Resolution No. 3, to retain Tan Sri Dato' Sulaiman Bin Sujak as Independent Non-Executive Director of the Company					
Ordinary Resolution 8	Subject to the passing of Resolution No. 5, to retain Dato' Adnan bin Shamsuddin as Independent Non-Executive Director of the Company					
Ordinary Resolution 9	To retain Yong Kok Liew as Independent Non-Executive Director of the Company					
	To transact any other ordinary business of which due notice shall have been given.					

(Please indicate with an "X" on the spaces provided on how you wish your votes to be casted. If the absence of specific directions, your proxy will vote or abstain at his/her discretion.)

Dated this \_\_\_\_\_ day of \_\_\_\_ 2015. CDS Account No. No. of Shares held

(FULL ADDRESS)

#### Notes:

- (i) A member entitled to attend and vote at the meeting is entitled to appoint a proxy to attend and vote in his stead. A proxy may but need not be a member of the Company.
- (ii) Where a member appoints two (2) proxies, the appointment shall be invalid unless he/she specifies the proportion of his/her shareholdings to be represented by each proxy.
- (iii) A member who is an authorised nominee as defined under the Securities Industry (Central Depositories) Act, 1991, may appoint one (1) proxy in respect of each securities account.
- (iv) Where a member in an exempt authorised nominee which holds shares in the Company for multiple beneficial owners in one (1) securities account ('omnibus') as defined under the Securities Industry.(Central Depositories) Act, 1991, there is no limit to the number of proxies which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- (v) The instrument appointing a proxy in the case of an individual shall be signed by the appointer or his attorney duly authorised in writing and in the case a corporation, the instrument appointing a proxy must be under seal or under the hand of an officer or attorney duly authorised.
- (vi) Only members whose names appear in the Record of Depositors as at 4<sup>th</sup> September 2014 will be entitled to attend and vote at the meeting or proxy to attend and vote in his/her stead.
- (vii) To be valid, the original instrument appointing a proxy must be deposited at the Registered Office of the Company at Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan, Malaysia, not less than forty eight (48) hours before the time appointed for holding the meeting and any adjournment thereof.

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STAMP

The Company Secretary

# NATIONWIDE EXPRESS COURIER SERVICES BERHAD

(Company No. 133096-M) Lot 11A, Persiaran Selangor Section 15 40200 Shah Alam Selangor Darul Ehsan

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Nationwide Express Courier Services Berhad (133096-M)

Lot IIA, Persiaran Selangor Section I5 40200 Shah Alam Selangor Darul Ehsan

Tel : 03-5163 3333 Fax : 03-5518 2084

Customer Service Hotline no. **I300-222-777** 

# www.nationwide2u.com

