



ANNUAL REPORT | 2014

30 *years*  
and still counting...



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## CORPORATE INFORMATION

**BOARD OF DIRECTORS**

**Tun Dato' Seri Zaki bin Tun Azmi**  
Chairman  
*Independent, Non-Executive Director*

**Rozilawati binti Haji Basir**  
Managing Director  
*Non-Independent, Executive Director*

**Dato' Adnan bin Shamsuddin**  
Member  
*Senior Independent, Non-Executive Director*

**Tan Sri Dato' Sulaiman bin Sujak**  
Member  
*Independent, Non-Executive Director*

**Dr. Roshayati binti Basir**  
Member  
*Non Independent, Non-Executive Director*

**Yong Kok Liew**  
Member  
*Independent, Non-Executive Director*

**AUDIT COMMITTEE**

**Yong Kok Liew**  
Chairman  
*Independent, Non-Executive Director*

**Dato' Adnan bin Shamsuddin**  
Member  
*Senior Independent, Non-Executive Director*

**Dr. Roshayati binti Basir**  
Member  
*Non Independent, Non-Executive Director*

**NOMINATION COMMITTEE**

**Tun Dato' Seri Zaki bin Tun Azmi**  
Chairman  
*Independent, Non-Executive Director*

**Tan Sri Dato' Sulaiman bin Sujak**  
Member  
*Independent, Non-Executive Director*

**Dr. Roshayati binti Basir**  
Member  
*Non Independent, Non-Executive Director*

**Yong Kok Liew**  
Member  
*Independent, Non-Executive Director*

**REMUNERATION COMMITTEE**

**Tun Dato' Seri Zaki bin Tun Azmi**  
Chairman  
*Independent, Non-Executive Director*

**Tan Sri Dato' Sulaiman bin Sujak**  
Member  
*Independent, Non-Executive Director*

**Dr. Roshayati binti Basir**  
Member  
*Non Independent, Non-Executive Director*

**Yong Kok Liew**  
Member  
*Independent, Non-Executive Director*

**REGISTERED OFFICE**

Lot 11A, Persiaran Selangor,  
Section 15, 40200 Shah Alam,  
Selangor Darul Ehsan.  
Tel No. : +603 5163 3333  
Fax No. : +603 5518 2084  
Website : [www.nationwide2u.com](http://www.nationwide2u.com)

**COMPANY SECRETARY**

Amilia binti Sabtu  
(CA 18550)

**REGISTRAR**

Symphony Share Registrars Sdn.  
Bhd. (378993-D)  
Level 6, Symphony House,  
Pusat Dagangan Dana 1,  
Jalan PJU 1A/46,  
47301 Petaling Jaya,  
Selangor Darul Ehsan.  
Tel No. : +603 7841 8000  
Fax No. : +603 7841 8151 / 8152

**AUDITORS**

Messrs. Hanafiah Raslan & Mohamad  
(AF:0002)  
Chartered Accountants,  
Level 23A, Menara Milenium,  
Jalan Damanlela, Pusat Bandar  
Damansara,  
Damansara Heights,  
50490 Kuala Lumpur.  
Tel No. : +603 7495 8723  
Fax No. : +603 7495 7914 / 7994

**PRINCIPAL BANKERS**

Malayan Banking Berhad  
HSBC Bank Malaysia Berhad

**STOCK EXCHANGE LISTING**

Main Board, Bursa Malaysia  
Securities Berhad



## CORPORATE VISION, MISSION, AND CORE VALUES

### VISION

To Be The Premier Total Logistics Provider Globally Providing Innovation In Services With State Of The Art Technology

### MISSION

#### **Nationwide Express D.E.L.I.V.E.R.S**

- **D**edicated Workforce
- **E**fficient and Excellent Services
- **L**earning Organisation
- **I**ntimacy with Business Partners
- **V**alue Stakeholders
- **E**xceed Customers' Expectations
- **R**espect for Individual Dignity
- **S**ocially Responsible

### CORE VALUES

#### **Trustworthiness & Excellence Driven**

Our Core Values denote and represent the deeply held beliefs within Nationwide Express. These timeless principles are intrinsic values, which are seen in all our employees through our day-to-day behaviour and attitude. We hold these values close to our hearts as these are the very values, which makes us Nationwide Express!



## THE BRAND



Nationwide Express is a household name and a brand to be reckoned with! It is a brand that was introduced over twenty nine (29) years ago, and over the years has evolved into a brand name which is synonymous to courier and express delivery services in the Malaysian logistics scene.

Our brand image is communicated on the basis of our existing core values; namely Trustworthiness and Excellence Driven. Our objectives are simple yet compelling – to instil customers' loyalty and accentuate product superiority. In short, Nationwide Express is in a class above the rest!

We recognise that a strong brand is a valuable corporate asset, and we are aggressively formulating ongoing branding strategies to enhance the present image from a mere courier service to a total logistics service provider. In addition, various marketing and communication initiatives such as advertising, direct marketing, brand associations and public relations will further improve our market presence as well as awareness amongst all stakeholders. A strong brand like ours will not only reflect the services we offer, but portray what we stand for!

As a household name, we have been awarded numerous brand awards over the last few years, namely:-

- the Best Malaysian Brand 2004 - the Logistics Industry in Malaysia at the International Brand and Consumer Fair (IBCOF) 2004;
- the Superbrands of Malaysia Award 2005;
- the BrandLaureate Award 2006/2007 – Courier Industry;
- the Asia Pacific Super Excellent Brand 2006/2007;
- the Superbrands of Malaysia Award 2008 – Malaysian Choice; and
- the recipient of Certificate of Excellence 2010 and 2011 from the Ministry & International Trade of Industry.

For the financial year 2013/2014, we continued to enhance Nationwide Express' brand market dominance, brand resilience, brand goodwill, customer loyalty and overall market acceptance. In raising our branding standard, we will strive to display our branding excellence especially in our business activities i.e. delivering our brand promises, enduring values and impeccable social and business standards. With this, we trust that Nationwide Express' excellent performance, achievement and conformity of products and services – assurance of quality, safety and reliability will be constantly recognised by all.

Nationwide Express' brand achievements are not only recognised as a mark of excellence achieved by us. It also provides Nationwide Express with a significant promotional asset which helps reassure consumers that they are making the right choice and encourages new consumers to join the brand franchise. The awards and recognitions bestowed on Nationwide Express strengthen our brand position, add prestige and set Nationwide Express apart from its competitors.



## ISO 9001:2008 ACCREDITATION

In these days of strong competition and rising expectation from our customers, it is of strategic importance that we perform to the highest standard of quality. At Nationwide Express, quality is a continuous improvement process and we owe it to our customers, our industries and to ourselves.

Being accredited with the ISO 9001 certification since 2007, an International Standard for quality management system, Nationwide Express stands tall as an excellent service provider in quality to our customers as well as to the internal management and employees. Excellence for Nationwide Express is about distinguishing ourselves in the 6Ps, namely, People, Policies, Products, Practices, Performance and Processes. In today's fast moving world, customers look for good services, quality and accessibility whereby ISO 9001 is one of the tools that contributes to this effort. By complying with the requirements of the Standards, we aim to create and maintaining an ever-improving quality management system that proactively strives to not only meet the customers' satisfaction but most importantly exceeds it.

The attainment of the ISO 9001 certification is also in the best interest of Nationwide Express in order for us to be competitive in the global market as these Standards have become the "International Language of Quality".

In line with our Quality Policy of "Total Delivery Commitment to Achieve Customer Satisfaction through our Quality and Reliable Service", Nationwide Express has determined the processes needed for the quality management system and inculcated the compliance culture in the internal management and employees. The availability of resources and necessary information to support business operation has been assured and a proper monitoring and corrective actions have been taken for the purpose of continuous improvement.

All these efforts could not stand alone without support from Senior Management and teamwork commitment amongst employees at all levels. Thanks to all, Nationwide Express is so proud to be an ISO 9001 accredited company!

### NATIONWIDE EXPRESS ISO 9001:2008 QUALITY POLICY

"Total Delivery Commitment to Achieve Customer Satisfaction through our Quality and Reliable Services"

#### Total

Total involvement of everyone in the process of continuously improving the effectiveness of quality management system and focusing on staff development to enhance job competency.

#### Customer

Internal and external customers.

#### Satisfaction

Meeting agreed requirements, perceived internal and external customer needs.

#### Quality and Reliable Services

Need to prioritise customer requirements and to exceed customer expectations in the quality of service



## NOTICE OF ANNUAL GENERAL MEETING

**NOTICE IS HEREBY GIVEN THAT** the 28th Annual General Meeting of Nationwide Express Courier Services Berhad will be held at Nationwide Express Courier Services Berhad, Lot 6 & 7, Jalan Utas 15/7, Section 15, 40000 Shah Alam, Selangor Darul Ehsan on **Monday, 15th September 2014 at 3.00 p.m.** for the following purposes:-

### AGENDA AS ORDINARY BUSINESS

No.	Agenda	Remarks
1.	To receive the Audited Financial Statements for the financial year ended 31st March 2014 and the Reports of the Directors and Auditors thereon.	Please refer to Note 1
2.	To approve the payment of Directors' fees for the ensuing financial year.	<b>Ordinary Resolution 1</b>
3.	To re-elect a Director, Tan Sri Dato' Sulaiman bin Sujak, who retires in accordance with Section 129 of the Companies Act, 1965.	<b>Ordinary Resolution 2</b>
4.	To re-elect a Director, Tun Dato' Seri Zaki bin Tun Azmi, who retires in accordance with Article 75 of the Company's Articles of Association.	<b>Ordinary Resolution 3</b>
5.	To re-elect a Director, Dr. Roshayati binti Basir, who retires in accordance with Article 69 of the Company's Articles of Association.	<b>Ordinary Resolution 4</b>
6.	To re-appoint Messrs. Hanafiah Raslan & Mohamad as Auditors of the Company and to authorise the Directors to fix their remuneration.	<b>Ordinary Resolution 5</b>

### AS SPECIAL BUSINESS

6.	Retention of Independent Directors	
(a)	THAT subject to the passing of Resolution No. 2, approval be and is hereby given to Tan Sri Dato' Sulaiman Bin Sujak, who has served as an Independent Non-Executive Director of the Company for a cumulative term of more than nine (9) years, to continue to act as a Independent Non-Executive Director of the Company until the conclusion of the next Annual General Meeting in accordance with the Malaysian Code of Corporate Governance 2012.	<b>Ordinary Resolution 6</b>
(b)	THAT approval be and is hereby given to Yong Kok Liew, who has served as an Independent Non-Executive Director of the Company for a cumulative term of more than nine (9) years, to continue to act as an Independent Non-Executive Director of the Company until the conclusion of the next Annual General Meeting in accordance with the Malaysian Code of Corporate Governance 2012.	<b>Ordinary Resolution 7</b>
(c)	THAT approval be and is hereby given to Dato' Adnan bin Shamsuddin, who has served as a Senior Independent Non-Executive Director of the Company for a cumulative term of more than nine (9) years, to continue to act as an Independent Non-Executive Director of the Company until the conclusion of the next Annual General Meeting in accordance with the Malaysian Code of Corporate Governance 2012.	<b>Ordinary Resolution 8</b>
7.	To transact any other ordinary business of which due notice shall have been given.	



## NOTICE OF ANNUAL GENERAL MEETING

### BY ORDER OF THE BOARD

**AMILIA BINTI SABTU (CA18550)**

Company Secretary

Shah Alam, Selangor

**25th August 2014**

### NOTES:-

#### 1. Receiving of the Audited Financial Statements

Item 1 of the Agenda is intended for discussion only as the provision of Section 169(1) of the Companies Act, 1965 does not require a formal approval of the shareholders of the Audited Financial Statements. As such, this item is not put forward for voting.

#### 2. Explanatory Notes on Ordinary Business

##### (i) Re-appointment of Directors above 70 years of age

The proposed Ordinary Resolution 2 of the Agenda is in accordance with Section 129(6) of the Companies Act, 1965 which requires that a separate resolution be passed for Directors above the aged of 70. The Director so appointed shall hold office until the conclusion of the next Annual General Meeting of the Company. This resolution must be passed by a majority of not less than three-fourth of such Members of the Company as being entitled to vote in person or where proxies are allowed, by proxy at the Annual General Meeting of the Company.

#### 3. Explanatory Notes on Special Business

##### (i) Retention of Independent Directors

The proposed Ordinary Resolutions 6, 7 and 8 are to seek the shareholders' approval to retain directors who have served as Independent Non-Executive Directors of the Company for a cumulative term of more than nine (9) years. The Board and the Nomination Committee as well as an independent third party have assessed the independence of the following directors and recommends them to continue to act as Independent Non-Executive Director of the Company based on the following justifications:-

##### Resolution 6 – Tan Sri Dato' Sulaiman bin Sujak

- (a) Tan Sri Dato' Sulaiman bin Sujak has fulfilled the criteria under the definition of an Independent Director as set out in the Main Market Listing Requirements of Bursa Malaysia Securities Berhad (Bursa Securities) and hence he would be able to provide an element of objectivity, independent judgement and balance to the Board.
- (b) Tan Sri Dato' Sulaiman bin Sujak has the respective knowledge, skills and experience that would enable him to provide independent, objective and effective oversight to the Board.
- (c) Tan Sri Dato' Sulaiman bin Sujak is very disciplined especially in respect of the internal controls of the Company. He has performed his duty diligently and in the best interests of the Company and has always provided the check and balance on matters being deliberated by the Board.



## NOTICE OF ANNUAL GENERAL MEETING

- (d) Tan Sri Dato' Sulaiman bin Sujak has vast experience in various industries that would enable him to provide the Board with a diverse set of experience, expertise and independent judgement to better manage the Group.
- (e) Having been with the Company for more than nine (9) years, Tan Sri Dato' Sulaiman bin Sujak is familiar with the Group's business operations and has devoted sufficient time and attention to his professional obligations for informed and balance decision making.
- (f) Tan Sri Dato' Sulaiman bin Sujak has exercised due care during his tenure as Independent Non-Executive Directors of the Company and has carried out his professional duties in the interest of the Company and shareholders.

### Resolution 7 – Yong Kok Liew

- (a) Yong Kok Liew has fulfilled the criteria under the definition of an Independent Director as set out in the Main Market Listing Requirements of Bursa Malaysia Securities Berhad (Bursa Securities) and hence he would be able to provide an element of objectivity, independent judgment and balance to the Board.
- (b) His wealth of experience in the accounting and audit fields will enable him to provide immeasurable guidance both technically as well as judgment wise during Board deliberations. Being a member of the Malaysian Institute of Accountants and also an associate member of the Chartered Institute of Management Accountants, U.K, Yong Kok Liew has the respective knowledge, skills and experience that would enable him to ensure the effectiveness of the Audit and Risk Management Committees in providing independent, objective and effective oversight to the Board.
- (c) Yong Kok Liew has performed his duty diligently and in the best interests of the Company and has always provided the Board check and balance on matters being deliberated by the Board.
- (d) Yong Kok Liew has vast experience in various industries that would enable him to provide the Board with a diverse set of experience, expertise and independent judgment to better manage the Group.
- (e) Having been with the Company for more than nine (9) years, Yong Kok Liew is familiar with the Group's business operations and has devoted sufficient time and attention to his professional obligations for informed and balance decision making.
- (f) Yong Kok Liew has exercised due care during his tenure as Independent Non-Executive Directors of the Company and has carried out his professional duties in the interest of the Company and shareholders.

### Resolution 8 – Dato' Adnan bin Shamsuddin

- (a) Dato' Adnan bin Shamsuddin has fulfilled the criteria under the definition of an Independent Director as set out in the Main Market Listing Requirements of Bursa Malaysia Securities Berhad (Bursa Securities) and hence he would be able to provide an element of objectivity, independent judgment and balance to the Board.
- (b) Being the Senior Independent Non-Executive Director, Dato' Adnan bin Shamsuddin has the respective knowledge, skills and experience especially in the areas of operational excellence and human capital management that would enable him to give prudent counsel to ensure the effectiveness of the Audit Committee in providing independent, objective and effective oversight to the Board.
- (c) Being the whistleblowing director, Dato' Adnan bin Shamsuddin has performed his duty diligently and in the best interests of the Company and has always provided the Board balance required by providing the Board a check and balance on matters being deliberated by the Board.
- (d) Dato' Adnan bin Shamsuddin has vast experience in various industries that would enable him to provide the Board with a diverse set of experience, expertise and independent judgment to better manage the Group.



## NOTICE OF ANNUAL GENERAL MEETING

- (e) Having been with the Company for more than nine (9) years, Dato' Adnan bin Shamsuddin is familiar with the Group's business operations and has devoted sufficient time and attention to his professional obligations for informed and balance decision making.
- (f) Dato' Adnan bin Shamsuddin has exercised due care during his tenure as Independent Non-Executive Directors of the Company and has carried out his professional duties in the interest of the Company and shareholders.

### 4. Form of Proxy

- (i) A Member of the Company entitled to attend and vote at the meeting is entitled to appoint a proxy or proxies to attend and vote instead of him/her. A proxy may but need not be a Member of the Company.
- (ii) Where a Member appoints two (2) or more proxies, the appointment shall be invalid unless he/she specifies the proportion of his/her shareholding to be represented by each proxy.
- (iii) A Member who is an authorised nominee as defined under the Securities Industry (Central Depositories) Act, 1991, may appoint one (1) proxy in respect of each securities account.
- (iv) Where a Member is an exempt authorised nominee which holds shares in the Company for multiple beneficial owners in one (1) securities account ("Omnibus Account") as defined under the Securities Industry (Central Depositories) Act, 1991, there is no limit to the number of proxies which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- (v) The instruments appointing a proxy in the case of individual shall be signed by the appointer or his attorney duly authorised in writing and in the case of a corporation, the instrument appointing a proxy must be under seal or under the hand of an officer or attorney duly authorised.
- (vi) Only Members whose names appear in the Record of Depositors as at 8th September 2014 will be entitled to attend, speak and vote at the meeting or appoint a proxy to attend, speak and vote instead of him/her.
- (vii) To be valid, the original instrument appointing a proxy must be deposited at the Registered Office of the Company at Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan, not less than forty eight (48) hours before the time appointed for holding of the Annual General Meeting and any adjournment thereof.



## STATEMENT ACCOMPANYING NOTICE OF ANNUAL GENERAL MEETING

### 1. NAME OF INDIVIDUALS STANDING FOR RE-ELECTION

The Directors who are standing for re-election are as follows:-

- Tan Sri Dato' Sulaiman bin Sujak, pursuant to Section 129 of the Companies Act, 1965;
- Tun Dato' Seri Zaki bin Tun Azmi, pursuant to Article 75 of the Company's Articles of Association; and
- Dr. Roshayati binti Basir, pursuant to Article 69 of the Company's Articles of Association.

The profiles of the Directors standing for re-election are set out on page 32 to 34 of this Annual Report.

### 2. DETAILS OF ATTENDANCE OF DIRECTORS AT BOARD MEETINGS

A total of six (6) Board meetings were held in the financial year ended 31st March 2014. The details of attendance of individual Directors at the Board Meetings held in the financial year ended 31st March 2014 are as follows:-

Directors	No. of Board Meetings Held Attendance	
*Tun Dato' Seri Zaki bin Tun Azmi	-	-
Rozilawati binti Haji Basir	6	6
Dato' Adnan bin Shamsuddin	6	6
Tan Sri Dato' Sulaiman bin Sujak	6	6
Dr. Roshayati binti Basir	6	6
Yong Kok Liew	6	6

\* Tun Dato' Seri Zaki bin Tun Azmi was appointed as Chairman of the Board of the Company effective 2nd April 2014.

### 3. GENERAL MEETING HELD DURING THE FINANCIAL YEAR ENDED 31ST MARCH 2013

Type : 27TH ANNUAL GENERAL MEETING  
 Date : 26th September 2013  
 Time : 10.00 a.m.  
 Venue : Kelab Shah Alam,  
 Jalan Akuatik, Seksyen 13,  
 40100 Shah Alam, Selangor Darul Ehsan

### 4. DIRECTORS' SHAREHOLDINGS IN THE COMPANY & ITS SUBSIDIARIES

Directors	Direct	The Company Indirect	The Subsidiaries
Tun Dato' Seri Zaki bin Tun Azmi	0	0	0
Rozilawati binti Haji Basir	0	32,930,679 <sup>#</sup>	-
Dato' Adnan bin Shamsuddin	0	0	0
Tan Sri Dato' Sulaiman bin Sujak	56,000	0	0
Dr. Roshayati binti Basir	0	32,930,679 <sup>#</sup>	-
Yong Kok Liew	0	0	0

<sup>#</sup> Deemed interested by virtue of her shareholdings in BHR Enterprise Sdn Bhd of more than 15% pursuant to Section 6A of the Companies Act, 1965.

\* By virtue of her major indirect shareholdings in shares of the Company, she is also deemed interested in all shares of the Company's subsidiaries to the extent that the Company has an interest.



## STATEMENT ACCOMPANYING NOTICE OF ANNUAL GENERAL MEETING

### 5. FAMILY RELATIONSHIPS WITH ANY DIRECTORS AND/OR MAJOR SHAREHOLDERS OF THE COMPANY

None of the Directors have family relationship with any Directors and/or major shareholders of the Company except for Rozilawati binti Haji Basir and Dr. Roshayati binti Basir who are sisters and have family relationships with BHR Enterprise Sdn Bhd, the major shareholder of the Company.

### 6. CONFLICT OF INTEREST

Save for that disclosed in the section on Related Party Transactions, none of the Directors have any conflict of interest with the Company and its subsidiaries.

### 7. LIST OF CONVICTIONS FOR OFFENCES WITHIN THE PAST TEN (10) YEARS OTHER THAN TRAFFIC OFFENCES

None of the Directors have any conviction for offences within the past ten (10) years other than traffic offences.

### 8. OTHER INFORMATION

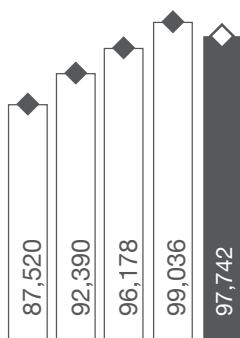
- **Status of Utilisation Of Proceeds Raised from Corporate Exercise**  
No proceeds were raised by the Company from any corporate exercise during the financial year.
- **Share Buybacks**  
During the financial year, the Company did not enter into any share buyback transactions.
- **Options, Warrants or Convertible Securities**  
No options, warrants or convertible securities were exercised during the financial year.
- **American Depositary Receipt (ADR) or Global Depositary Receipt (GDR) Programmes**  
During the financial year, the Company did not sponsor any ADR or GDR programme.
- **Imposition of Sanctions and Penalties**  
There were no sanctions or penalties imposed on the Company and its subsidiaries, directors or management by the relevant regulatory bodies during the financial year.
- **Non-Audit Fees**  
There were no non-audit fees paid to the External Auditors during the financial year.
- **Profit Estimate, Forecast or Projection**  
The Company did not release any profit estimate, forecast or projection for the financial year.
- **Profit Guarantee**  
During the financial year, there were no profit guarantees given by the Company.
- **Material Contracts and Contracts relating to Loans**  
There were no material contracts and contracts relating to loans entered into by the Company and its subsidiaries, which involve the Directors or major shareholders since the previous financial year ended 31st March 2014.



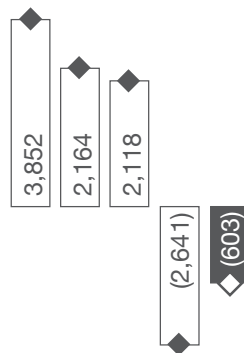
## FIVE YEARS GROUP FINANCIAL REVIEW

FINANCIAL YEAR ENDED	31/03/10	31/03/11	31/03/12	31/03/13	31/03/14
TURNOVER (RM'000)	87,520	92,390	96,178	99,036	97,742
PROFIT/(LOSS) BEFORE TAXATION (RM'000)	2,852	2,164	2,118	(2,641)	(603)
TAXATION (RM'000)	(1,060)	(894)	(913)	(281)	(289)
PROFIT/(LOSS) AFTER TAXATION (RM'000)	1,792	1,270	1,205	(2,922)	(892)
SHAREHOLDERS' FUND (RM'000)	68,090	67,632	67,279	63,021	62,145
NET EARNINGS PER SHARE (SEN)	3.0	2.1	2.0	(4.9)	(1.5)
GROSS DIVIDEND (%)	4.0	3.5	3.0	0.0	0.0

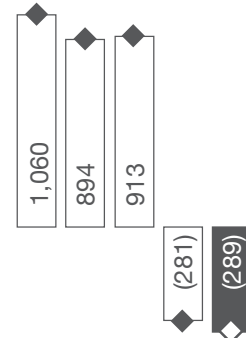
Turnover  
(RM'000)  
**97,742**



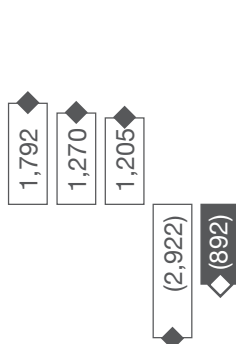
Profit (Loss) before taxation  
(RM'000)  
**(603)**



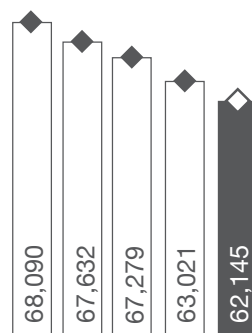
Taxation  
(RM'000)  
**(289)**



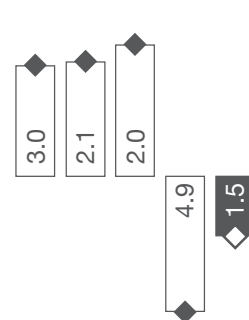
Profit/(Loss) after taxation  
(RM'000)  
**(892)**



Shareholder's fund  
(RM'000)  
**62,145**



Net earning per share  
(SEN)  
**(1.5)**





## PRODUCTS & SOLUTIONS

Over the last twenty nine (29) years Nationwide Express has developed a range of dedicated products and solutions tailored to meet the demands of our discerning customers. Nationwide Express as a total logistics solutions provider, provide an array of products and solutions covering courier, freight forwarding, warehousing and so on.

### A. Courier Products & Solutions

To instantly respond to our customer's urgent collection and delivery instructions, Nationwide Express adhere, to rigorous express service standards of 24 hours deliveries within Peninsular Malaysia and 48 hours to East Malaysia. Courier products and solutions are divided into 2 types, namely:

1. Standard courier products and solutions
  - (a) Schedule Pick-up:
    - A pre-arranged shipment of daily express pick-up at pre-arranged address at scheduled time;
  - (b) Express Pick-up:
    - A shipment arrangement of non-scheduled express pick-up by calling Nationwide Express' service hotline telephone numbers; and
  - (c) Express Lodge-in:
    - A self-drop-off of express shipment at any of our stations, drop-off centres and/or retail outlets.
2. Premium courier products and solutions
  - (a) NationCover:
    - An optional insurance protection programme for shipments against all risks during the course of carriage;
  - (b) Diplomat Service:
    - Usual task of day door-to-door rush delivery service within Malaysia;
  - (c) Late Pick-up:
    - An advanced arrangement, of late pick-ups, with a next-day delivery of shipment; and
  - (d) Early Delivery:
    - An advanced arrangement, of customer's most urgent shipments which can be delivered in the early morning.

### B. Freight Forwarding Products & Solutions

We do not just deliver letters and small packages; we also offer the following freight forwarding products and solutions:

1. Freight Forwarding:
  - A movement of bulky shipments either consoled or chartered via land, sea and/or air;
2. Warehousing & Distribution (pick, pack & ship):
  - In addition to the traditional warehousing service of break bulking and repacking of consignments, we also offers direct delivery of goods from warehouse to customer and return collection of goods from customer to warehouse; and
3. Others:
  - A set of services which includes customs clearing services, co-loading, dangerous goods handling, customized logistics and excess baggage.



## PRODUCTS & SOLUTIONS

### C. Customized Products & Solutions

Nationwide Express focuses on the secure handling of sensitive materials and high value items. Customers can be rest assured knowing that all of their items entrusted to our Special Delivery Team (SDT) are handled by a group of dedicated trained staff to ensure the shipment are delivered.

1. High Value Items:  
High value items are handled by SDT dedicated to ensure high value items are securely delivered utilizing special unit, separate sorting hub and special fleet of vehicles with guards, GPS and other security devices;
2. High Security Items:  
Similar with the high value items, our SDT is dedicated to effectively handle sensitive material which demands high security; and
3. E-Commerce Fulfilment:  
A service designed for online store front businesses. A logistics service from Nationwide Express that focuses solely on the e-commerce industry, which ensures that consignments purchased online are safely delivered to the buyer.
4. E-solutions:
  - E-shipping:
    - For the customer's convenience, we have introduced an e-solution known as Nationwide Express Internet Shipping (NEIS). This interactive solution is specially developed to enable the customers to prepare and manage shipments faster, smarter and more accurate. This e-shipping technology needs no special software or training.
    - NEIS is an easy process that allows anyone with a PC and internet connection to fully utilize it. Customers can now print consignments on a regular sheet of paper or label printer by selecting from the online address book. By utilizing NEIS, customers can avoid the hassle of searching for contact details, re-keying or writing on consignments, transcribing errors and manual usage management and tracking.
  - E-invoice:  
Nationwide Express provides e-invoice for the Customers to view, save and print the invoices in PDF format; and
  - E-statement:  
Customers are also given the option to view, save and print the statement of accounts.
5. Mailroom Management Services
  - (a) Internal Mailroom:
    - A central point of handling letters, documents and packages for business occupants within a building and;
  - (b) External Mailroom:
    - Station in a premise handling outgoing letters, documents and packages for business occupants.



## PRODUCTS & SOLUTIONS

### 6. Metrobox:

A product exclusively designed and recommended for high value shipments with enhanced security and protection features. It is the first product in the market that gives you peace of mind because of its durability, classified and convenient made from the high quality materials. It comes in 4 sizes; value, economy, super and maxi, ranging from 1 to 2 kg and equipped with the following special features:

- Tempered proof lid and edges;
- High quality material with security lock;
- Joints covered to prevent water ingress;
- Maximum inner protection;
- Anti-rust warranty; and
- Light weight equipment handles.

By using Metrobox, customers are free to send shipments which are of high-value, expensive, require top security protection, private and confidential (only your recipient is authorised to receive and open the box) and any unthinkable factors which customer might think impossible to send by courier.

### 7. Pharmaceutical Dedicated Delivery – PDD

The growing demand in cold chain industry and in line with the government's "Good Distribution Practice" (GDP), Nationwide Express has accordingly established our Pharmaceutical Dedicated Delivery (PDD) to better serve our customers.

Type of services provided:

1. Room temperature delivery
2. Chilled delivery

Type of delivery:

1. Same day delivery  
Special pick-up time arrangement for same day delivery.
2. Next day delivery
3. Special Ad-Hoc delivery  
Hand carried by dedicated staff with definite time delivery.
4. Chartered delivery

### 8. 1 Call Centre Solution

To better serve our valued customers with their inquiries and complaints, Nationwide Express has established NationCare toll free telephone number at 1-300-222-777 and email at [nationcare@nationwide2u.com](mailto:nationcare@nationwide2u.com).



## CORPORATE SUSTAINABILITY STATEMENT

### APPROACH

Nationwide Express acknowledges Corporate Sustainability (“CS”) as part of our commitment to bring about positive change in the environment, community, workplace and marketplace whilst conducting our daily business. We adopt CS by integrating open and transparent business practices into our business operations which are based on ethical values and respect for employees, communities and the environment. The way we do business is designed to deliver sustainable value to the society at large and to all stakeholders, including our shareholders.

Our CS program is based on the Bursa Malaysia’s Powering Business Sustainability – A Guide For Directors and CS Framework set by Bursa Malaysia which acts as a guide for the public listed companies in implementing and reporting on CS. Nationwide Express inculcates the culture of CS by disclosing our CS activities as well as engages CS as a part of the way we work and think. We believe that CS is not about how we spend the money but about how we make money.

Our CS program looks at four (4) main focal areas for CS practice – the Environment, the Workplace, the Community and the Marketplace. In instilling good CS practice, Nationwide Express remains focused on excellent economic performance, superior social practices and good environmental practices.

### CS MISSION STATEMENT

The Company views CS as an integral part towards remaining or sustaining to be relevant and competitive in the industry. To create long term value for our stakeholders, we will build on our platform of supporting good corporate governance by embedding environmental and social considerations into our operations.

At Nationwide Express, we fully understand the ethical imperative to be good corporate citizens and are dedicated to managing our business activities in a manner that is professional and ethically correct. In line with our mission, ‘Nationwide Express D.E.L.I.V.E.R.S.’, we believe in delivering the best to all our stakeholders.

### CS CHARTER

The CS Charter sets out Nationwide Express’ commitments towards CS and provides our stakeholders with an outline of what CS means to the Company.

- **Marketplace:** we are committed in building a sustainable, innovative and competitive marketplace which is receptive to the needs of our stakeholders and takes into consideration the key social and environmental issues to aid in the formulation of best practices.
- **Accountability & Transparency:** we are committed towards upholding the highest local and international standards of corporate governance and corporate ethics.
- **People:** we want to be recognized as a responsible employer, offering fair employment practices and remuneration, a safe working environment, provides training and support for skill enhancement, ensuring work-life balance. We want to be a company that respects all employees and promote human rights within our sphere of influence.
- **Environment:** we work to embed an internationally recognised environment friendly management system in our operational process to reduce our environmental impact. We also recognise the importance of improving the environment in which we operate and we endeavour to influence and encourage our employees, vendors, customers and partners to address this need.
- **Community Investment:** we work to engage with and support the sustainable development of local communities.
- **Commitment to CS improvement:** we will continuously review and develop our CS practices and strategies.



## CORPORATE SUSTAINABILITY STATEMENT

### MAIN FOCAL AREAS

#### • Environment

Although Nationwide Express' overall environmental impact is indirect, we still strive to manage our operations in a manner which reduces consumption of resources and waste. In FY 13/14, the Company continued with its paper usage reduction and recycling initiatives. As vehicles are our main assets which also contribute to pollution which eventually contributes to the climate change and global warming, we strive to ensure that our vehicles are maintained accordingly and the carbon output of the vehicles never exceed the allowed quantity allowed. In line with the Company's five (5) years vehicle replacement programme, we shall be purchasing green technology vehicles. This will be an important element in the Company's support of climate change issues as we endeavour to reduce our own energy use and carbon dioxide output.

During the year the following activities were recorded:-

- We worked towards minimising our greenhouse gas emissions by implementing more energy-saving initiatives, such as continuing with our five (5) year vehicle replacement programme and purchasing green technology vehicles.
- We carried out more conservation efforts through initiatives such as recycling paper.

#### • Workplace

We strive to maintain high standards of recruitment, development and retention of employees. We have several initiatives in the workplace aimed at being a sustainable employer of choice. A number of steps were taken during the year as follows:-

- We enhanced our corporate governance practices with the review of our whistleblower policy and procedure, fostering an environment where integrity and ethical behaviour are encouraged and maintained.
- We continued with the education of our employees on matters of safety and health.
- We made improvements in regard to employee engagement. Our intranet is now a focal point for employees to access timely and comprehensive information and current developments in the Company. We also maintained other employee engagement activities amongst others various sports and recreational activities for employees.
- We continued to focus on talent development by offering our employees many learning opportunities via our in-house as well as external training programmes.
- We also reviewed our performance management system and compensation package to ensure we remained competitive and thereby strengthened our ability to attract and retain talents.
- We continued to hold the annual Best Employee and Long Service Award whereby the Company recognize the employees who had served the Company to the best of their abilities and also to show appreciation for the employees who had been loyal serving the Company over the years.
- To inculcate the spirit of sportsmanship and kindred amongst the employees, sports activities were held throughout the year. The Company's bowling, football and futsal teams were established based from the tournaments held. These teams shall then represent the Company in any friendly match held with our customers and/or the industry.

#### • Community

Community investment (CI) at Nationwide Express refers to how our invested or donated money, time, products, services, influence, management knowledge and other resources make a positive contribution to deserving local communities. Community investment at Nationwide Express will include cash and donations in-kind to organisations, corporate incentives for employee contribution and employee volunteer programs. CI is a component of CS and does not constitute CS in its entirety at the Company.



## CORPORATE SUSTAINABILITY STATEMENT

Nationwide Express views CI as a long-term effort to creating meaningful impact for the communities surrounding us. Our CI efforts aim to:-

- improve the quality of life through enhanced education for the young;
- provide opportunities for the underprivileged;
- encourage employee volunteerism; and
- generate sustainable acceptance and appreciation by communities.

Initiatives undertaken during the year under review included the following:-

- Over the past few years, the Company has been actively involved with National Cancer Society Malaysia (NCSM) in carrying out its corporate sustainability programme, amongst others the participation in the Relay For Life Programme which was held in St. David's High School, Bukit Baru Melaka and Dataran MBPJ, Amcorp Mall Petaling Jaya on 6th and 7th July 2013 and 24th and 25th August 2013 respectively.
- We empowered more youth in the community through our internship programmes. We participated in TalentCorp and MCMC's initiative of structured internship programme.
- We strengthened our connection to the community with the help of employee volunteers especially for the National Cancer Society activities.
- Blood donation drive was held every six (6) months at Nationwide Express. The event was organized by Kelab Sukan dan Kebajikan Nationwide (KSKN) and the National Blood Bank at the Corporate Office of Nationwide Express. The event was an expression of Nationwide Express' effort in helping to ensure sufficient supply of safe and quality blood supply for the Malaysian medical purposes.
- The Company also promotes sports programme as one of its corporate sustainability activities. For the financial year 2013/2014, the Company acted as one of the official sponsors of the Sudirman Cup i.e. one of the Badminton World Federation Tournament.

### • **Marketplace**

Many important stakeholders are found in the Marketplace such as shareholders, suppliers, customers, Participating Organisations, Government Departments and Agencies, Regulators and Industry Associations.

Nationwide Express believes in interacting responsibly with these groups in various ways, such as supporting the market with good products and services, engaging in ethical procurement and organizing frequent dialogues. We consult industry players as part of our product development process, and in making business decisions on issues, which have an impact on them.

The following were the key Marketplace initiatives undertaken during the year:-

- We continued to invest in product and service development to enhance our services, efficiency and productivity.
- We further improved our risk management system, establishing crisis management processes.
- We were re-certified for ISO 9001:2008, providing assurance of our commitment to continuous improvement and customer satisfaction.



## STATEMENT ON CORPORATE GOVERNANCE

The Board of Directors of Nationwide Express Courier Services Berhad ("the Board") is committed to ensure that the highest standards of Corporate Governance are practiced throughout the Group as a fundamental part of discharging its responsibilities to safeguard the shareholders' investment and ultimately enhance shareholders' value.

In view of this, the Board has taken steps to ensure compliance with the Malaysian Code of Corporate Governance as follows:-

### A. BOARD OF DIRECTORS

#### Composition of the Board

The Board currently consists of six (6) members, comprising five (5) Non-Executive Directors and one (1) Executive Director. Four (4) of the Non- Executive Directors are independent. The profile of each Director is set out in the Profile of Directors on pages 32 to 34 of the Annual Report.

The roles of the Chairman and the Managing Director are separate with clear distinction of responsibilities between them to provide effective leadership of the Board and the Group.

The Chairman, who is an Independent Non-Executive Director, is primarily responsible for ensuring that the Board meets regularly throughout the year and the meetings are conducted in an orderly manner. The Chairman also plays a pivotal role in ensuring that the Directors are effectively apprised on the business and operations of the Group and encourages healthy debate on issues arising at the Board meetings to ensure that decisions are arrived after taking into consideration the interests of shareholders, employees, customers and other stakeholders. She also bears the responsibility of ensuring the integrity and effectiveness of the Non-Executive Directors.

The Managing Director is responsible for the day-to-day management of the Group's businesses, which include implementing the policies and decisions of the Board, overseeing the operations to ensure organizational effectiveness, and managing the development and implementation of the Company's business and corporate strategies. The Managing Director reports to the Chairman with respect to matters concerning the Board members and is obliged to report and discuss at Board meetings all material matters currently or potentially affecting the Group and its performance, including all strategic projects and regulatory developments.

The Board has a well-balanced number of Non-Executive Directors, with more than one-third Independent Non-Executive Directors. The Board has ensured the appointment of the Independent Directors who are not member of management and the appointees are free of any relationship which could interfere with the exercise of independent opinion and the ability to act in the best interest of the Group. The Board is of the view that its four (4) Independent Non-Executive Directors who have extensive knowledge and experience are justifiable to represent the investment of the public and minority interests.

The Independent Non-Executive Directors are free from any business or other relationship that could materially interfere with the exercise of their independent judgment. Together they play an important role in ensuring that the strategies proposed by the management are fully deliberated and examined, taking into account the long term interest of the shareholders, employees, customers and the many communities in which the Group conducts its business.

YBhg Dato' Adnan bin Shamsuddin is the Company's Senior Independent Director. The role of the Senior Independent Director is to serve as a point of contact to whom concerns may be conveyed.

#### Board Responsibilities

The Board retains full and effective control of the Group. This includes responsibilities for determining the Company's overall strategic direction as well as development and control of the Group. Key issues such as approval of all corporate announcements including the announcement of the quarterly financial results prior to releasing them to Bursa Securities as well as material agreements, major capital expenditures, budgets and succession planning for the top management are reserved for the Board.



## STATEMENT ON CORPORATE GOVERNANCE

The Board has delegated specific responsibilities to the respective Committees of the Board which operate within clearly defined terms of reference. The Board Committees consist of Audit Committee, Nomination Committee and Remuneration Committee. The Board Committees comprise members of the Board, and each Board Committee holds separate meetings throughout the financial year. Meetings of the Board Committees provide an avenue for members of the respective Committees to focus on specific issues to enable full and in-depth discussion of business operations of the Group. Reviews, recommendations, findings and decisions reached at these Board Committees Meetings are reported directly to the Board for its deliberations, approvals and/or endorsements. The members of the various Board Committees are set out on page 2 of this Annual Report.

### **Board Meetings & Supply of Information to the Board**

Board meetings are scheduled in advance at the beginning of the new financial year to enable Directors to plan ahead and fit the year's meetings into their own schedules. The Board has at least four (4) regularly scheduled meetings annually, with additional meetings for particular matters convened as and when necessary. Informal meetings and consultations are frequently and freely held to share expertise and experience. A total of six (6) Board meetings were held during the financial year. Details of the Directors' meetings attendances are disclosed on page 10 of this Annual Report.

To assist the Board in retaining full and effective control of the Group through reviews in the Meetings, the Board deliberates on a formal agenda and schedule of matters arising for approval or notation. During the financial year ended 31st March 2014, the Board reviewed and approved, amongst other matters, the Group's Business Plans and Budget, as well as the financial results and performance of the Group's businesses. The Board also reviewed and approved the acquisition and disposal of assets or investment of the Company and its subsidiaries that are material to the Group.

The Board as a whole determines, whether as a full Board or in their individual capacity, to take independent professional advice, where necessary and in appropriate circumstances, in furtherance of their duties, at the Group's expense. Directors also have direct access to the advice and services of the Group's Company Secretary who is responsible for ensuring that Board procedures are followed.

### **Appointments and Re-election of the Board**

The Board has implemented procedures for the nomination and election of Directors via the Nomination Committee. Comprising mainly Independent Non-Executive Directors, the Nomination Committee is responsible for identifying and recommending to the Board suitable nominees for appointment to the Board and Board Committees. The Nomination Committee meets as and when required, and at least once every financial year. Newly appointed Directors are briefed by the Chairman, Company Secretary and members of the management on the nature of business and current issues within the Company and the Group. Newly appointed Directors are also given the opportunity to visit and familiarize themselves with the Company's operations to better understand the Company's business.

The Articles of Association of the Company provide that at the first annual general meeting (AGM) of the Company, all the Directors shall retire from office and at least one-third of the Board are subject to retirement by rotation at each subsequent AGM. The Directors to retire in each year are the Directors who have been longest in the office since their appointment and re-appointment. The Articles of Association of the Company also provide that all the Board members shall retire from office at least once in each three (3) years and shall be eligible for re-election. Directors who are over seventy (70) years of age are required to submit themselves for reappointment annually, in accordance with Section 129(6) of the Companies Act, 1965.

### **Independence of Directors**

Each of the four (4) Independent Non-Executive Directors has provided written declaration to the Nomination Committee and the Board confirming that they continue to fulfil the criteria of independence as set out in the Bursa Malaysia Main Market Listing Requirements.



## STATEMENT ON CORPORATE GOVERNANCE

The Board acknowledges the Code's recommendation that the tenure of an independent director should not exceed a cumulative term of nine (9) years. However, the Board does not consider that independence can be assessed with reference to a set period of time. Rather, regards must be given on their capacity to act in accordance with their fiduciary duties and where there exist any relationships or interest which could materially interfere with the exercise of their independent judgment.

In the circumstances, the Nomination Committee and the Board, through the internal annual assessment and an independent third party assessment carried out, have concluded that the Company's three (3) Independent Non-Executive Directors i.e. YBhg Tan Sri Dato' Sulaiman bin Sujak, YBhg Dato' Adnan bin Shamsuddin and Mr. Yong Kok Liew who has served on the Board for a cumulative term of more than nine (9) years, remain independent in character and judgment and that they are each free from any business or other relationship which could materially impair the exercise of their independent judgment. The Company has diverse operations that have grown over time and, in the Board's view, derives the benefits from having long serving Directors with detailed knowledge of the history and experience of the operations.

The Board will table a proposal to retain the said three (3) Independent Non-Executive Directors as independent directors for shareholders' approval at the forthcoming Annual General Meeting of the Company. Justification on the continuation of the said three (3) Independent Non-Executive Directors as independent directors are provided in the notice of meeting.

### Training & Development Programme

The Board acknowledges the importance of continuous education and training programmes to enable effective discharge of its responsibility.

All Directors have successfully attended and completed the Mandatory Accreditation Training Programme ("MAP") and fulfilled the Continuing Education Programme ("CEP") requirements as prescribed by the Listing Requirements of Bursa Malaysia Securities Berhad ("Bursa Securities"). With the repeal of the Practice Note No. 15/2003 with effect from 1st January 2005, the directors of public listed company ("PLC") must evaluate and determine the training needs of its directors on a continuous basis. The subject matter of the training must be one that aids the PLC director to discharge his/her duties as a director. During the year, all the Directors have attended various trainings programmes and seminars organized by the relevant regulatory authorities and professional bodies to further enhance their business acumen and professionalism in discharging their duties to the Company, the details of which are set out below:-

Director	Name of courses/seminars/ workshops/conferences	Organised by	Date held
YABhg Tun Dato' Seri Zaki bin Tun Azmi	1. Nominating Committee Program	ICLIF Leadership & Governance Centre	15 May 2013
	2. Advocacy Sessions On Corporate Disclosure For Directors	Bursa Malaysia Berhad	21 May 2013
	3. Focus Group Session on Revised Corporate Governance Guide	Bursa Malaysia Berhad	14 June 2013
	4. Mandatory Accreditation Programme	Bursa Malaysia Berhad	7-8 November 2013
	5. Board Chairman Series: The Role of The Board Chairman	Bursa Malaysia & ICLIF Leadership & Governance Centre	14 November 2013
	6. Content Market Update	The Walt Disney Company	5 December 2013
	7. Corporate Governance Statement Reporting Workshop	Bursa Malaysia Berhad	5 March 2014



## STATEMENT ON CORPORATE GOVERNANCE

Director	Name of courses/seminars/ workshops/conferences	Organised by	Date held
Cik Rozilawati binti Haji Basir	1. Risk Management	Ernst & Young	3 September 2013
	2. Asia Pacific Postal Forum On E-Commerce & Sustainable Logistics	Asian Pacific Postal Union Bureau	18 – 20 November 2013
YBhg Tan Sri Dato' Sulaiman bin Sujak	1. Risk Management - Boosting Your Risk Governance	Permodalan Nasional Berhad	4 June 2013
	2. Wealth Creation And Preservation	Permodalan Nasional Berhad	1 October 2013
	3. On Leading A Learning Organisation In An Age Of Change	ICLIF Leadership & Governance Centre/Bank Negara Malaysia	25 October 2013
	4. Leadership Energy Summit Asia (LESA)	ICLIF Leadership & Governance Centre/Bank Negara Malaysia	3 December 2013
YBhg Dato' Adnan bin Shamsuddin	1. Special Dialogue & Presentation Session On ASEAN CG Scorecard 2013	Minority Shareholders Watch Group	13 June 2013
	2. Derivative Hedging	CIMB Bank Berhad	24 June 2013
	3. Risk Management	Ernst & Young	3 September 2013
	4. Advocacy Sessions On Corporate Disclosure For Directors	Bursa Malaysia Berhad	5 September 2013
	5. Nominating Committee Programme	ICLIF Leadership & Governance Centre	8 October 2013
Dr. Roshayati binti Basir	1. Derivative Hedging	CIMB Bank Berhad	24 June 2013
	2. Risk Management	Ernst & Young	3 September 2013
	3. Advocacy Sessions On Corporate Disclosure For Directors	Bursa Malaysia Berhad	5 September 2013
Yong Kok Liew	1. Understanding Financial Statements & Legal Responsibility For Financial Statements Integrity	Terus Mesra Sdn Bhd	10 March 2014
	2. Understanding Goods & Services Tax (GST) in Malaysia	Good Hexagon Sdn Bhd	23 May 2014



## STATEMENT ON CORPORATE GOVERNANCE

### B. DIRECTORS' REMUNERATION

#### Remuneration Policy and Procedure

The Board has set up a Remuneration Committee on 20th December 2000 and its responsibilities include reviewing all annual salaries, incentives and other employment conditions for the Board of Directors. Information prepared by independent consultants and appropriate survey data on the remuneration practice of comparable companies is taken into consideration. Meetings of the Remuneration Committee are held as and when necessary, and at least once a year. The Committee members are as listed in the Corporate Information. The remuneration for the Non-Executive Directors is determined by the Board during which the interested Directors will abstain from deliberating. The Company pays its Directors annual fees, which are approved by the shareholders. In addition, members of the Board Committees are paid allowances for each meeting they attend. The Remuneration Committee reviews the performance of the Managing Director and also considers the Board's proposed bonus and increment for the year.

#### • Directors' Remuneration (based on entitlement)

	Group 2014 RM'000	Company 2013 RM'000	2014 RM'000	2013 RM'000
Non-executive director's remuneration:				
Fees	327	327	291	291
Other emoluments	51	61	40	35
Estimated money value of benefit-in-kind	32	33	32	33
	410	421	363	359
Total directors' remuneration (excluding benefits-in-kind)	378	388	331	326
Estimated money value of benefits-in-kind	32	33	32	33
Total directors' remuneration including benefits-in-kind	410	421	363	359

Included in directors' remuneration of the Group are other emoluments received by directors of subsidiary companies who are not a director of the Company amounting to RM31,000 (2013 : RM30,000).

The number of directors of the Company whose total remuneration during the year fell within the following bands is analysed below:

	Number of Directors	
	2014	2013
Non-Executive Directors:		
RM200,001 – RM250,000	1	1
RM150,001 – RM200,000	-	-
RM100,001 – RM150,000	-	-
RM50,001 – RM100,000	4	4
RM1 – RM50,000	-	-



## STATEMENT ON CORPORATE GOVERNANCE

### C. SHAREHOLDERS

#### Investors and Shareholders relations

The Group recognizes the importance of timely and thorough dissemination of information to shareholders. In this regards, the Group strictly adheres to disclosure requirements of Bursa Malaysia. The annual report has comprehensive information pertaining to the Group, while various disclosures on quarterly and annual results provide investors with financial information. The Board also has nominated the Managing Director, Cik Rozilawati binti Haji Basir who is Non-Independent Executive Director to discuss any matters or issues with investors and shareholders.

Apart from the mandatory public announcements through Bursa Malaysia, the Group has also set up a website at [www.nationwide2u.com](http://www.nationwide2u.com) to provide corporate, financial and non-financial information.

#### Annual General Meeting

The Annual General Meeting is the principal forum for dialogue with shareholders. Notice of the Annual General Meeting and annual reports are sent out to shareholders at least twenty one (21) days before the date of the meeting. Beside the usual agenda for the Annual General Meeting, the Board presents the progress and performance of the business as contained in the annual report and provides opportunities for shareholders to raise questions pertaining to the business activities of the Group. All Directors are available to provide responses to questions from the shareholders during these meetings. For re-election of Directors, the Board ensures that full information is disclosed through the notice of meeting regarding Directors who are retiring and who are willing to serve if re-elected. Items of special business included in the notice of the meeting will be accompanied by an explanatory statement to facilitate full understanding and evaluation of the issues involved.

### D. ACCOUNTABILITY AND AUDIT

#### Financial Reporting

For financial reporting through quarterly reports to Bursa Malaysia and the annual report to shareholders, the Directors have a responsibility to present a fair statement of the Group's position and prospects. The Audit Committee assists the Board in scrutinizing information for disclosure to ensure accuracy, adequacy and completeness. The Statement by Directors pursuant to Section 169 of the Companies Act, 1965 is set out on page 47 of this Annual Report.

#### Internal Controls and Internal Audit Function

The Company continues to maintain and review its internal control procedures to ensure, as far as possible, the protection of its assets and its shareholders' investment. Details of the Group's key elements of Internal Control and Internal Audit functions are set out in the Statement of Risk Management & Internal Control and Report on Audit Committee Report on pages 26 to 31 and 36 to 39 of this Annual Report respectively.

#### Relationship with Auditors

The role of the Audit Committee in relation to the External Auditors i.e. Messrs. Hanafiah Raslan & Mohamad and Internal Auditors are disclosed in the Report on Audit Committee as set out on pages 36 to 39. The Group has always maintained a close and transparent relationship with its auditors in seeking professional advice and ensuring compliance with the accounting standards in Malaysia. The Head of Internal Audit who reports functionally to the Audit Committee is present at all Audit Committee meetings. Two (2) meetings were held between the External Auditors and members of the Audit Committee, without the presence of the Management during the year. Going forward, the Audit Committee will hold at least two (2) meetings a year with the External Auditors, the Internal Auditors or both as promoted by the Amended Code on Corporate Governance and the amended Chapter 15 of the Bursa Malaysia's Listing Requirements.



## STATEMENT ON CORPORATE GOVERNANCE

### **Whistle-Blowing Policy**

The Group is committed to the highest standard of integrity and accountability in the conduct of its businesses and operations. In striving to conduct its affairs in an ethical, responsible and transparent manner, the Group provides an avenue for all employees and stakeholders of the Group to disclose any improper conduct within the Group vide the implementation of the Group's whistle-blowing policy.

The whistle-blowing policy establishes the Group's position in encouraging employees and other stakeholders to raise genuine concerns about possible improprieties in matters relating to financial reporting, compliance and other malpractices or misconduct that may have occurred. The whistle-blowing channels are established to help employees or other stakeholders raise concerns to the Managing Director ([wb\\_md@nationwide2u.com](mailto:wb_md@nationwide2u.com)) or in the case where reporting to management is a concern to the Senior Independent Director ([wb\\_director@nationwide2u.com](mailto:wb_director@nationwide2u.com)), without fear of reprisals or retaliations.

The policy outlines when, how and to whom a concern may be properly raised, distinguishes a concern from a personal grievance and allows the whistleblower the opportunity to raise a concern outside their management line and in confidence. The identity of the whistleblower is kept confidential and protection is accorded to the whistleblower against any form of reprisal or retribution. Any concerns raised will be investigated by the Whistle Blowing Committee and a report and update is provided to the Board of Directors, through the Audit Committee.

### **Statement of Compliance with the Best Practices of the Code**

The Group is committed to achieving high standards of Corporate Governance throughout the Group and to the highest level of integrity and ethical standards in all its business dealings. The Board considers that it has complied throughout the financial year with the Best Practices as set out in the Code.

Statement made in accordance with the resolution of the Board of Directors dated 21st July 2014.



## STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

### 1. INTRODUCTION

The Board of Directors (“the Board”) recognises the importance of maintaining a sound system of internal control and risk management practices to safeguard the shareholders’ investments and the Group’s assets. In line with the requirements of the Malaysian Code on Corporate Governance and Bursa Securities, the Board is pleased to provide a statement, which outlines the nature and scope of internal control of the Group pursuant to Paragraph 15.26(b) of Main Market Listing Requirement of Bursa Malaysia Securities Berhad.

### 2. RESPONSIBILITY

The Board has overall responsibility for the Group’s system of internal control, which includes financial, operational, compliance and risk management necessary for the Group to achieve its business objectives within an acceptable risk profile. The role of management is to implement the Board’s policies on risk and control.

The Board takes all the necessary steps to maintain a sound internal control system, by periodically reviewing its adequacy and integrity. A sound internal control system, however, can only provide reasonable, but not absolute assurance against misstatements, loss, fraud or the breach of a set of regulations and is designed to mitigate rather than to eliminate the risk of failure to achieve business objectives.

The Board has established an ongoing process for identifying, evaluating and managing significant risk faced by the Group. The Board has also received assurance from the Managing Director and the Chief Financial Officer on whether the Company’s risk management and internal control system is operating adequately and effectively, in all material aspects, based on the risk management and internal control system of the Group.

While the Board maintains ultimate control over risk issues, it has delegated to the management the implementation of a system of risk management and internal control within an established framework. This framework encompasses the Company and its Group of subsidiaries.

### 3. WHISTLEBLOWING POLICY

To reinforce the culture of good business ethics, the Group also has introduced a whistleblowing framework and policy to provide an avenue for stakeholders and employees to raise genuine concerns internally or report any suspected breach or wrongdoing which includes fraud, misappropriation of assets, breach of any law or regulation, including the Group’s policies and procedures, to the Managing Director and/or the Senior Independent Director without any fear or reprisals.

#### 3.1 PROCEDURES

Any concern should be raised to the immediate superior. If for any reason, it is believed that this is not possible or appropriate, then the concern should be reported to the Managing Director. Channel of reporting to the Managing Director is as follows:-

Managing Director  
Via Email  
wb\_md@nationwide2u.com  
Via Mail  
*Mark Strictly Confidential*  
Nationwide Express Courier Services Berhad  
Lot 11A, Persiaran Selangor, Section 15,  
40200 Shah Alam,  
Selangor Darul Ehsan.  
Attention : Managing Director



## STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

### 3.1 PROCEDURES (CONT'D)

In the case where reporting to management is a concern, then the report should be made to the Senior Independent Director. Channel of reporting to the Senior Independent Director is as follows:-

Whistleblowing Director  
Via Email  
wb\_director@nationwide2u.com  
Via Mail  
Mark Strictly Confidential  
Nationwide Express Courier Services Berhad  
Lot 11A, Persiaran Selangor, Section 15,  
40200 Shah Alam,  
Selangor Darul Ehsan.  
Attention : Whistleblowing Director

## 4. KEY ELEMENTS OF INTERNAL CONTROL

The key processes that the Board has established in reviewing the adequacy and integrity of the Group's internal control includes the following:-

### (a) Organisational Structure

The Group has appropriate organisational structure, which enables adequate monitoring of activities and ensures effective flow of information across the Group. In addition, lines of responsibility and delegations of authority of the Board and Management are clearly defined and documented.

### (b) Audit Committee

The Audit Committee, on behalf of the Board, considers the effectiveness of the operation of internal control procedures within the Group based on the findings and reports from internal auditors, external auditors and risk management committee, and report its conclusion to the Board.

Its terms of reference and the Audit Committee Report are disclosed in pages 36 to 39 of the Annual Report.

### (c) Business Plan and Budget

All material business proposals are pre-evaluated by Management in terms of their risk and viability from operational, financial and strategic direction standpoint, before escalating them to the Board for review and approval.

A comprehensive budgeting process is established requiring all key operating companies and business units in the Group to prepare budgets annually, which are discussed and approved by the Board. A budgetary control mechanism is in place for the Management to track any significant variances and to provide corrective measurement accordingly.

In order to ensure coherence in goals and objectives throughout the Group, the overall Group's agreed Key Performance Indicators ("KPI") are translated into individual subsidiary companies' KPI and dissected down further into individuals KPI, which ties to rewards.

### (d) Information and Communication

The various lines of business provide regular and comprehensive information to the Management for monitoring of the Group's performance against the strategic plans approved by the Board.



## STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

Policies and procedures are clearly documented and regularly updated to reflect the changing business environment and risk profile or to resolve operational deficiencies.

Performance monitoring including discussions of significant issues are conducted at least quarterly at Head of Department meetings, which are attended by all managers at Head Office. On a quarterly basis, the Group hold nationwide alignment meetings, which are attended by all managers including station managers, to resolve significant issues and to ensure coherence in goals and objectives.

**(e) Competency**

The Group has in place experienced and competent employees in areas of responsibility to support the effectiveness of the Group's system of internal control. The Group also provides relevant training to the employees to ensure continuous improvement of their competencies.

**(f) Internal Audit**

The main role of the internal audit is to review the effectiveness of the system of internal control and in discharging its responsibilities it exercises impartiality, proficiency and professionalism. The Internal Audit Department's risk-based approach is systematically organised to periodically monitor compliance with procedures and to assess the integrity of the financial information provided.

The audit team works in line with its Internal Audit Annual Work Plan, a program agreed annually with the Audit Committee. The audit team advises executives and operational management on areas requiring improvements and subsequently monitors the implementation of its recommendations.

**(g) Risk Management Committee**

The Risk Management Committee has been established by the Board of Directors to assist in fulfilling its responsibilities for corporate governance and overseeing financial reporting, internal controls and risk management. The membership of Risk Management Committee is comprised of non-executive independent Directors only. The chairperson of the committee is not the chairperson of the Board of Directors. The committee meets at least twice a year and made regular reports of development in risk management to the Board of Directors.

**(h) Tender Committee**

The Tender Committee, which consists of three (3) members from the Senior Management, reviews all significant procurement exercises based on the established policies and procedures of the Company before review and approval by the Managing Director or the Board.

**(i) Finance Committee**

The Finance Committee consists of eight (8) members which comprises of the Managing Director, the Senior Management and the Heads of Subsidiaries, reviews the monthly financial numbers of the Company and its subsidiary companies to ensure the completeness and accuracy of the information provided. The Committee also ensures that all statutory submissions are submitted on a timely manner and that the Group complies at all times, with the relevant statutory regulations.

**(j) Senior Management Committee**

The Senior Management Committee, which comprises of the Managing Director and five (5) Senior Managers, meets at least once a month to review the Group's performance and to ensure that all functions within the organization are working towards the Group's goals and objectives. Certain major issues are decided at the Senior Management Committee. Any other matters which are beyond the authority of the Senior Management Committee will be escalated to the Executive Committee and accordingly to the Board of Directors for decision through the Managing Director.



## STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

### 5. INTERNAL AUDIT FUNCTION

The Internal Audit (IA) function is considered an integral part of the assurance framework and its primary mission is to provide assurance on the adequacy and effectiveness of the risk, control and governance framework of the company. In its current structure, the IA is able to provide directors and senior management with pertinent information about weaknesses in the system of internal control allowing management to take prompt, remedial action.

The purpose, authority and responsibility of the internal audit department / function (IAD) as well as the nature of the assurance and consultancy activities provided by the function are articulated in the internal audit charter. The Audit committee is of the opinion that the internal audit function is appropriate to its size and the nature and scope of its activities.

The IAD reports directly to the audit committee who reviews and approves the IAD's annual audit plan, financial budget and human resource requirements to ensure that the function is adequately resourced with competent and proficient internal auditors. The audit committee also conducts periodic evaluations on the IA function to assess its performance.

During the year, the IAD conducted internal audit activities in accordance with the risk-based audit plans that are consistent with the organisation's goals, complexity and risks of its activities. The IAD evaluated the adequacy and effectiveness of key controls in responding to risks within the organisation's governance, operations and information systems regarding the:-

- (a) Reliability and integrity of financial and operational information;
- (b) Effectiveness and efficiency of operation ;
- (c) Safeguarding of asset; and
- (d) Compliance with relevant laws, regulations and contractual obligations.

Internal auditors reported internal control deficiencies to the appropriate level of management when identified. Significant matters were promptly reported directly to the audit committee and senior management being present.

At present, there are five (5) personnel in the Department, comprising of one (1) Head, three (3) Audit Executives and one (1) Audit Assistant. The total cost incurred in managing the IAD for the financial year under review was about RM190,000.00 inclusive of manpower, travelling and accommodation and training expenses.

### 6. ENTERPRISE RISK MANAGEMENT

The Group has a well-defined organizational structure that is aligned to its business and operations requirement. Clear lines of responsibility and accountability, approval, authorization and control procedures have been laid down and communicated throughout the Group.

The internal control mechanisms are embedded in various work processes and procedures at appropriate levels of the Group. These procedures, documented in various Standard Operating Manuals were reviewed and updated regularly, or when it is deemed necessary by the relevant heads of departments.

The Group has in place a formal risk management process for identifying, evaluating, monitoring, and managing significant risks that may materially affect the Group. Continuous effort to identify and assess all types of risks in terms of likelihood and magnitude of impact are currently undertaken as well as to evaluate the adequacy of mechanisms in place to manage, mitigate, avoid or eliminate these risks.

The Board reviews the Company's risk management and internal control based on the following:-

- (a) periodic internal audit and risk management reports;
- (b) continuous reviews in the Risk Management Committee involving the Managing Director and the Chief Financial Officer that are discussed and presented to the Board;



## STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

- (c) assurance was given to the Board by the Managing Director and the Chief Financial Officer that the Company's risk management and internal control system is operating adequately and effectively, in all material aspects, based on the risk management and internal control system of the Group.

At Nationwide Express, our risk management principles are in line with the ISO 31000 Risk Management Standard which are as follows:-

**(a) Risk management is an integral part of all organisational processes**

Risk management is not a stand-alone activity that is separate from the main activities and processes of the Company. All employees of the Company and its operating subsidiaries are responsible to ensure risk management is adequately and effectively practiced when performing assigned duties.

**(b) Risk management is a crucial part of decision making**

Risk related information is necessary and form part of key considerations in the decision making process. Risk management helps decision makers make informed choices, prioritise actions and distinguish among alternative courses of action. Decision making shall be guided by established framework, policies and procedures.

**(d) Compliance culture is an important element for effective risk management**

All employees of the Company shall at all times observe adherence to established framework, policies and procedures. Non-compliance is viewed seriously and shall be reported to the relevant stakeholders on timely basis.

**(e) Timeliness, accuracy and transparency enable effective risk management**

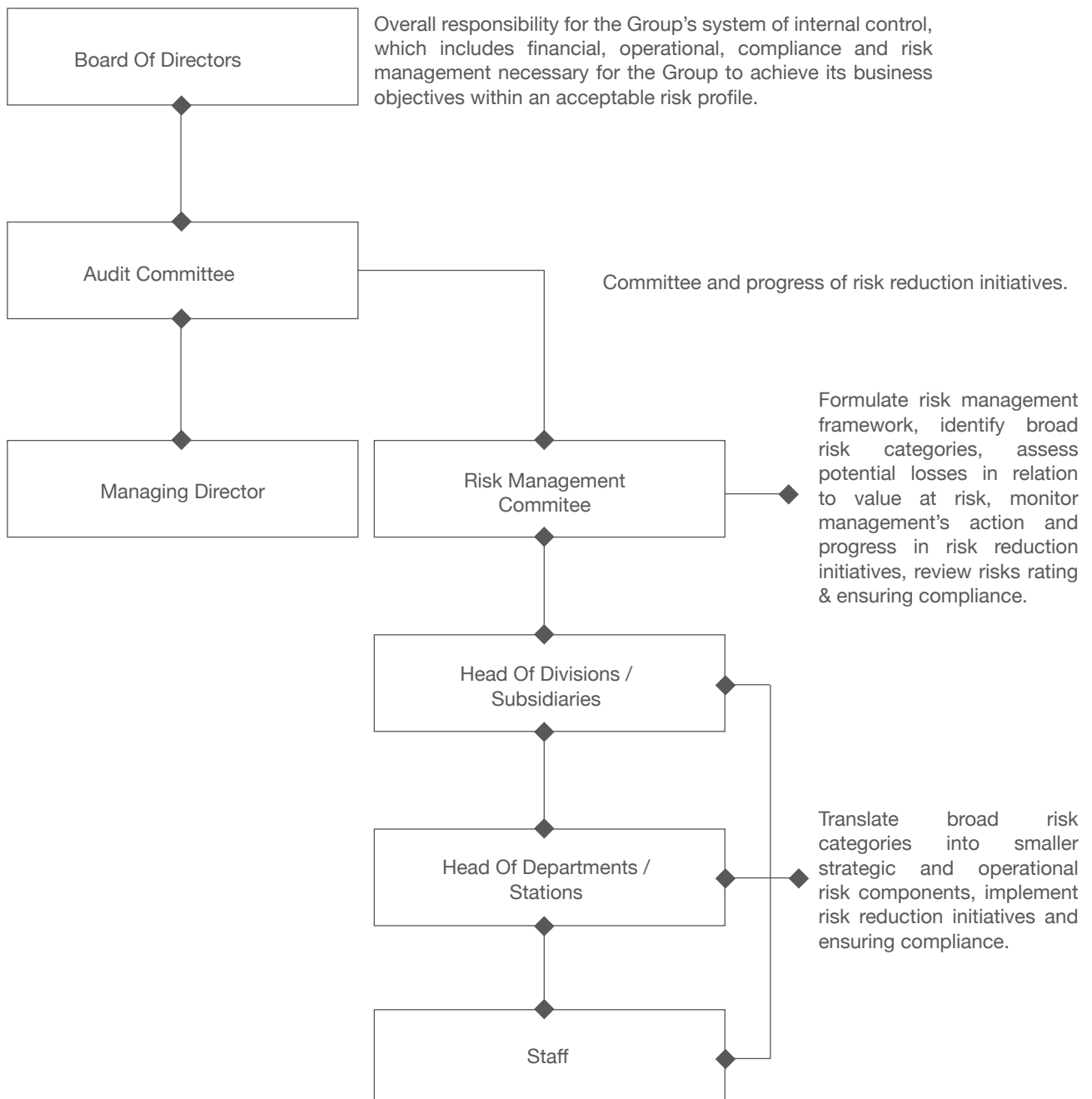
Risk issues are to be cascaded up or down to relevant stakeholders in a timely basis to ensure prompt actions can be taken to manage the associated risks. The reporting parties shall strive to provide adequate and accurate details or information pertaining to the risk issues.

**(f) Risk Management facilitates continual improvement of the company**

The Company shall develop and implement strategies to improve risk management maturity alongside all other aspects of the Company.



## STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL





## PROFILE OF DIRECTORS

### **YABHG TUN DATO' SERI ZAKI BIN TUN AZMI**

Independent, Non-Executive Chairman

*Barrister-At-Law (Lincoln's Inn)  
69 years of age – Malaysian*

YABhg Tun Zaki was appointed Independent, Non-Executive Director and Independent, Non-Executive Chairman of the Board of Nationwide Express Courier Services Berhad on 2nd April 2014. YABhg Tun Zaki also serves as the chairman of the Nomination Committee and the Remuneration Committee of the Company.

YABhg Tun Zaki obtained his Barrister-at-Law qualification from the Lincoln's Inn in 1969. YABhg Tun Zaki joined the Malaysian Judicial and Legal Services as a Magistrate in 1970 and later transferred to the Attorney General's Chambers where he held several positions for 15 years before going into private legal practice in 1985.

YABhg Tun Zaki left legal practice in 2007 when he was appointed as a Judge of the Federal Court of Malaysia and shortly thereafter, appointed as the President of Court of Appeal of Malaysia, the second highest judicial office. On 18th October 2008, YABhg Tun Zaki was appointed as the 12th Chief Justice of Malaysia and became the first Chairman of the Judicial Appointment Commission on 16th February 2009 until his retirement as Chief Justice in September 2011.

YABhg Tun Zaki is also the Chairman of Astro Malaysia Holdings Berhad and SP Setia Berhad as well as the chancellor of MAHSA University College and the Multimedia University. YABhg Tun Zaki is also on the Board of a few private limited companies and Chairman of the Board of Directors of University Malaysia Sabah.

YABhg Tun Zaki does not have any family relationship with any Director and/or major shareholder nor any conflict of interest with the Company. YABhg Tun Zaki has never been convicted for any offence within the past ten (10) years other than traffic offences.

### **CIK ROZILAWATI BINTI HAJI BASIR**

Managing Director/Non-Independent, Executive Director

*B.A. (Hons) Degree Social Sciences majoring in Law  
(University of Hertfordshire, UK)  
Masters in Business Administration in International  
Business  
(University of Bristol, UK)  
43 years of age – Malaysian*

Cik Rozilawati binti Haji Basir was re-designated from Non Independent, Non-Executive Chairman to Managing Director (Non Independent, Executive Director) of Nationwide Express Courier Services Berhad with effect from 2nd April 2014. Prior to her re-designation, Cik Rozilawati was the appointed Non Independent, Non-Executive Chairman of the Board effective 1st April 2010, having joined Nationwide Express Courier Services Berhad as a Director on 1st September 2000 and Executive Director/Chief Executive Officer since 31st March 2003 till 31st March 2010. Cik Rozilawati has wide experience in the areas of corporate strategy, marketing, development of new businesses and entrepreneurship both locally and overseas. Cik Rozilawati is also a Non-Independent Non-Executive Director of Kumpulan Fima Berhad and serves as Director of several private limited companies in Malaysia and Singapore. She is the sister of Dr. Roshayati binti Basir, a Director of the Company and has family relationships with BHR Enterprise Sdn Bhd, the major shareholder of Nationwide Express Courier Services Berhad. She has an indirect interest in the Company via BHR Enterprise Sdn Bhd. She has never been convicted for any offence within the past ten (10) years other than traffic offences.



## PROFILE OF DIRECTORS

### **YBHG DATO' ADNAN BIN SHAMSUDDIN**

Senior Independent, Non-Executive Director

*B.A. (Hons) in Economics (University Malaya)  
M.A. Economics (University of Southern California)  
67 years of age - Malaysian*

YBhg Dato' Adnan bin Shamsuddin was appointed to the Board on 7th July 2004 and Chairman of the Board since 20th August 2004 till 31st March 2010. YBhg Dato' Adnan has been redesignated as Senior Independent Non-Executive Director effective 1st April 2010. YBhg Dato' Adnan began his career by joining the Administrative and Diplomatic Services, of the Government of Malaysia in April 1971 and was appointed as Assistant Secretary, Ministry of Transport. YBhg Dato' Adnan was awarded a scholarship to pursue graduate studies in United States in 1975, and on completion was posted as Director of Air Transport, Department of Civil Aviation. In 1983, YBhg Dato' Adnan was promoted to the post of Deputy Director General of Civil Aviation. When the airport was corporatised in November 1992, YBhg Dato' Adnan opted to join Malaysia Airports Holdings Berhad and served as Executive Director until he retired in April 2003. YBhg Dato' Adnan is also an Independent Non-Executive Chairman of Fima Corporation Berhad. YBhg Dato' Adnan does not have any family relationship with any Director and/or major shareholder, nor any conflict of interest with the Company. YBhg Dato' Adnan has never been committed for any offence within the past ten (10) years other than traffic offences.

### **YBHG TAN SRI DATO' SULAIMAN BIN SUJAK**

Independent, Non-Executive Director

*Graduate of Royal Air Force College, Cranwell, England  
Senior Executive Graduate Programme, Stanford University, USA  
Royal College of Defence Studies, London  
80 years of age - Malaysian*

YBhg Tan Sri Dato' Sulaiman bin Sujak was appointed as Director on 2nd January 2003. YBhg Tan Sri Sulaiman also serves as Member of the Nomination Committee and the Remuneration Committee. YBhg Tan Sri Sulaiman was an advisor (now known as Assistant Governor) of Bank Negara Malaysia and was a Commercial Director of Kumpulan Guthrie Berhad. YBhg Tan Sri Sulaiman was also the Deputy Chairman of Malaysian Airline System Berhad for twenty four (24) years. YBhg Tan Sri Sulaiman had served both the Royal Air Force and the Royal Malaysian Air Force and was the first Malaysian Air Force Chief. Currently, YBhg Tan Sri Sulaiman is a Director of Cycle & Carriage Bintang Berhad. YBhg Tan Sri Sulaiman does not have any family relationship with any Director and/or major shareholder, nor any conflict of interest with the Company. YBhg Tan Sri Sulaiman has never committed for any offence within the past ten (10) years other than traffic offences.



## PROFILE OF DIRECTORS

### **DR. ROSHAYATI BINTI BASIR**

Non-Independent, Non-Executive Director

*MBBS (Mal), University of Malaya  
Master in Med. Radiology, Universiti Kebangsaan Malaysia  
50 years of age, Malaysian*

Dr. Roshayati binti Basir was appointed to the Board on 30th March 2004. She also serves as Member of the Audit Committee, Nomination Committee, and the Remuneration Committee. She is a doctor by profession. She did her Internship with Hospital Kuala Lumpur in 1989. She then served as Medical Officer (Surgery) with Universiti Kebangsaan Malaysia in 1990 and later in 1992 as Trainee Radiologist. In 1996, she joined Hospital Kuala Lumpur as Radiologist. Currently, she is the Consultant Radiologist with Sunway Medical Centre. She is a Member of the Academy of Medicine (Malaysia). Dr. Roshayati is also a Non-Independent Non-Executive Director of Fima Corporation Berhad. She is the sister of Cik Rozilawati binti Haji Basir, the Managing Director of the Company and has family relationships with BHR Enterprise Sdn Bhd, the major shareholder of Nationwide Express Courier Services Berhad. She has an indirect interest in the Company via BHR Enterprise Sdn Bhd. She has never committed for any offence within the past ten (10) years other than traffic offences.

### **MR. YONG KOK LIEW**

Independent, Non-Executive Director

*Chartered Institute of Management Accountants, UK  
64 years of age - Malaysian*

Mr. Yong Kok Liew was appointed to the Board on 22nd August 2005. He also serves as the Chairman of the Audit Committee and Member of the Nomination Committee and the Remuneration Committee. He is a member of the Malaysian Institute of Accountants and also an associate member of the Chartered Institute of Management Accountants, U.K.

He started his working career in 1969 with Messrs. KPMG Peat Marwick. Prior to his present engagement as adviser to Toyo Ink Group Berhad, he was the General Manager of Toyo Ink (M) Sdn Bhd (2001-2007), Senior General Manager, Operations at Kumpulan Fima Berhad (1985-1990), General Manager, Kotak Malaysia (KOM) Sdn Bhd (1981-2000), Group Financial Controller, Kumpulan Fima Berhad (1979-1980), Group Internal Auditor of Kumpulan Fima Berhad (1975-1979) and Financial Accountant, Cold Storage (M) Berhad (1974-1975). He does not have any family relationship with any Director and/or major shareholder, nor any conflict of interest with the Company. He has never committed for any offence within the past ten (10) years other than traffic offences.



## STATEMENT OF DIRECTORS' RESPONSIBILITY IN RELATION TO THE AUDITED FINANCIAL STATEMENTS

This statement is prepared as required by the Companies Act, 1965 and the Listing Requirements of Bursa Malaysia Securities Berhad. The Directors are required to prepare financial statements which give a true and fair view of the state of affairs of the Group and the Company as at the end of each financial year and of their results and their cash flows for that year then ended.

In preparing the financial statements, the Directors took into consideration the following:-

- the Group and the Company have used appropriate accounting policies and are consistently applied;
- reasonable and prudent judgments and estimates were made; and
- all applicable approved accounting standards in Malaysia have been followed.

In preparing the financial statements for the year under review, the Directors have placed reliance on the system of internal control within the Group and the Company to form a basis of reasonable grounds that accounting systems and records maintained by the Group and the Company provide a true and fair view of the current state of affairs of the Group and the Company, a true and fair view of the financial year results and that it sufficiently explains the transactions and financial position of the Group and the Company.

The Directors are responsible for ensuring that the Group and the Company maintains accounting records that disclose with reasonable accuracy the financial position of the Group and the Company, and which enable them to ensure that the financial statements comply with the Companies Act, 1965. The Directors have general responsibilities for taking such steps that are reasonably available to them to safeguard the assets of the Group and the Company and to prevent and detect fraud and other irregularities.



## REPORT ON AUDIT COMMITTEE

### 1. MEMBERS OF THE AUDIT COMMITTEE

**Yong Kok Liew**

Chairman

*Independent, Non-Executive Director*

**Dato' Adnan bin Shamsuddin**

Member

*Senior Independent, Non-Executive Director*

**Dr. Roshayati binti Basir**

Member

*Non Independent, Non-Executive Director*

### 2. TERMS OF REFERENCE

#### 2.1 Constitution

The Board constitutes and establishes an Audit Committee (AC) with the authority, responsibilities and specific duties as described below.

#### 2.2 Composition

In line with the Malaysian Code of Corporate Governance, all three (3) members of the AC are Non-Executive Directors (NED). Two (2) AC members, including the AC chairman are independent NED.

All members of the AC have a working familiarity with basic finance and accounting practices, The chairman of the AC i.e. Mr. Yong Kok Liew is a member of the Malaysian Institute of Accountants (MIA) and also an associate member of the Chartered Institute of Management Accountant (UK).

#### 2.3 Responsibilities And Duties

The functions of an AC shall be to:-

- (a) Review the following and report the same to the board of directors:-
  - (i) Review with the external auditors:-
    - (1) the audit plan;
    - (2) the evaluation of the system of internal accounting control;
    - (3) the management letter and management's response;
  - (ii) Review the assistance given by the Company's officers to the auditors;
  - (iii) Review the adequacy of the scope, functions, competency and resources of the internal audit functions and that it has the necessary authority to carry out its work;
  - (iv) Review the scope and results of the internal audit programmes;
  - (v) Review the quarterly results and year-end financial statements, prior to the approval by the board of directors, focusing particularly on:-
    - (1) changes in or implementation of major accounting policy changes;
    - (2) significant and unusual events; and
    - (3) compliance with accounting standards and other legal requirement;



## REPORT ON AUDIT COMMITTEE

- (vi) Review any related party transaction and conflict of interest situation that may arise within the listed issuer or group including any transaction, procedure or course of conduct that raises questions of management integrity;
- (vii) Review any letter of resignation from the external auditors;
- (viii) Review whether there is reason (supported by grounds) to believe that the listed issuer's external auditor is not suitable for re-appointment; and
- (b) Recommend the nomination of persons as external auditors.
- (c) Monitor the implementation of the Group's risk management policies, ensuring an appropriate enterprise-wide risk management system is in place with adequate and effective processes.
- (d) With the Board's approval, the Committee shall be authorized to delegate certain functions to sub-committees to support, and consistent with, the Committee's oversight responsibilities. These sub-committees shall act within agreed terms of reference and shall report all of their recommendations to the Committee for full deliberation and discussion. These sub-committees are not authorized to implement its recommendations on behalf of the Committee but shall make the relevant recommendations to the Committee for its consideration and implementation.

### 2.4 Meetings

The Committee met on five (5) occasions during the financial year. As promoted by the Code on Corporate Governance and Chapter 15 of the Bursa Malaysia's Listing Requirements, two (2) meetings were also held between the External Auditors and members of the Audit Committee in the absence of management during the year.

## 3. ATTENDANCE

Members of the Committee are to be present at all meetings. The quorum for the meeting shall be two (2). The Chairman may request that members of the management, the internal auditors and representatives of the external auditors to be present at meetings of the Committee.

Five (5) meetings were held during the financial year. The records of attendance are as follows:-

AUDIT COMMITTEE MEMBERS	NO.	28 MAY 13	29 JUL 13	27 AUG 13	27 NOV 13	25 FEB 14
*Tan Sri Dato' Sulaiman bin Sujak	5/5	Present	Present	Present	Present	Present
Dato' Adnan bin Shamsuddin	5/5	Present	Present	Present	Present	Present
Mr. Yong Kok Liew	5/5	Present	Present	Present	Present	Present
Dr. Roshayati binti Basir	5/5	Present	Present	Present	Present	Present

\* Tan Sri Dato' Sulaiman bin Sujak relinquished his position as Chairman and Member of the Audit Committee with effect from 21 July 2014.

## 4. MINUTES

- The Company Secretary shall be the Secretary to the AC.
- Minutes of each meeting shall be prepared and sent to committee members and the Company Directors who are not members.



## REPORT ON AUDIT COMMITTEE

### 5. FINDINGS AND RECOMMENDATIONS

The AC shall report its findings and recommendations to the Board but the AC itself shall have no executive power with respect to those findings and recommendations.

### 6. ACTIVITIES

In line with the terms of reference of the Committee, the following main activities were carried out during the financial year in discharging its duties and responsibilities.

- (a) Reviewed the quarterly unaudited financial results and annual audited financial statements of the Company and Group before submission to the Board of Directors ("Board") for consideration and approval.
- (b) Reviewed the compliance of Main Market Listing Requirements of Bursa Securities, applicable Financial Reporting Standards and provisions of the Companies Act, 1965.
- (c) Reviewed the external auditors' scope of work and audit plan, prior to the commencement of audit work.
- (d) Reviewed the audit findings, audit report, management letters and responses with the external auditors.
- (e) Reviewed the internal audit plan and programme, considered the major findings of internal audit and actions taken by the management in response to the audit findings.
- (f) Reviewed related party transactions and conflict of interest situations that may arise in the Company.
- (g) Met with the external auditors without the presence of the management.

### 7. INTERNAL AUDIT ACTIVITIES REPORT

The Internal Audit Department (IAD) was established on 1st June 1999. At present, there are five (5) personnel in the Department, comprising of one (1) Manager, three (3) Audit Executives and one (1) Audit Assistant. Its principle functions are to conduct review of operations and procedures, and subsequently highlight findings and suggest recommendations to the AC for further improvement.

During the financial year, IAD reviewed compliance to operational procedures, reviewed the internal control system and work processes in the following areas:-

- (a) Management of Fleet
  - (i) Vehicles allocation procedures;
  - (ii) Vehicles maintenance expenses;
  - (iii) Management Information System in Fleet Management;
  - (iv) Reviewed internal controls over the usage of company's fuel cards.
- (b) Management of Store Items
  - (i) Procedures in issuing store items;
  - (ii) Departmental controls over cost of stationary;
  - (iii) Security of Store.
- (c) Staff Cost and Payroll
  - (i) Review the effectiveness and efficiency of payroll processing;
  - (ii) Control over Overtime Cost;
  - (iii) Manpower budgeting.



## REPORT ON AUDIT COMMITTEE

(d) Procurement Process

- (i) Procedures in making payments to suppliers;
- (ii) Monitoring of contractors' repair works;
- (iii) Monitoring of suppliers performance;
- (iv) Compliance to the company's Limit of Authority ("LOA").

(e) Credit Collections

- (i) Credit Notes Claims;
- (ii) Handling default customers' account;
- (iii) Handling customers' return cheques;
- (iv) Collection calls activities.

Key issues, including management's feedback and audit recommendations were highlighted to the AC. The external auditors have reviewed and endorsed the key issues and management's feedback.

Future Internal Audit Plans were reviewed and approved for execution by the AC to ensure best practices are followed by the Company. The external auditors have given their views on the nature, scope and approaches of future audits to the AC.

The quarterly and year-end financial statements were reviewed by the AC before submitting to the Board. Attention was given on the compliances to the Malaysian Accounting Standard Board (MASB), and other legal and regulatory requirements.



## CHAIRMAN'S STATEMENT

Dear shareholders,

On behalf of the Board of Directors of Nationwide Express, it is my duty to present to you the Annual Report and Audited Financial Statements of Nationwide Express for the financial year ended 31st March 2014.

### FINANCIAL RESULTS AND PERFORMANCE

Nationwide Express reported consolidated revenue of RM97.74 million for the year ended 31st March 2014, as compared to RM99.04 million in the previous year. The lower revenue was a result of expiry of long term contracts and lower sales. There were also several issues relating to the operational performance which, had contributed to the lower service level recorded. Nationwide Express still suffers a net loss of tax for the year of RM0.89 million, as compared to a net loss of tax of RM2.92 million in the previous year. However the costs of services have improved by a reduction of almost RM4 million, from RM77,837 to RM74,053 in terms of the total cost of services. This marked improvement was mainly due to internal restructuring and better costs management.

This has been a difficult year for Nationwide Express. There has been a great deal to occupy us to put things back on track as we continue to reshape the business, amidst intense competition, whilst addressing the fundamental changes taking place in the logistics industry.

### MOVING FORWARD – PROSPECTS & CHALLENGES

Since April 2014, Nationwide Express is more focused on changing its position from loss making to profit, with the re-designation of Cik Rozilawati Basir as the Managing Director, and my appointment as the Chairman of the Group. Strategic initiatives have been put in place for Nationwide Express to promote its continuous revenue growth and to ensure better 'after sales' service, as well as consistent and reliable operational services. As a new member of the Board, I will be more involved and will work closely with the management to ensure these initiatives are implemented accordingly, as Nationwide Express aims to provide efficient services within our various streams of business activities to ensure sustainable profits at the most effective level of operational costs and for better bottom line results.

The challenging trading conditions of the past year have impacted profits and it remains a focus of our management attention. Nationwide Express is strengthening its strategic focus and its capacity to meet the growing demands of customers and to meet customers' requirements. To achieve this, Nationwide Express has been vigorously implementing its capacity enhancement programmes. Amongst the initiatives undertaken was to purchase new fleet of vehicles of variable sizes to cater the operational needs.

We continue to devote a lot of energy and creativity to creating products and services, which customers want to buy at prices they find attractive. We strive to focus on improving the experience for our esteemed customers with continued but prudent investments to refurbish our stations, significant investment in quality and a renewal of product ranges, for example, the introduction of the new Pharmaceutical Dedicated Delivery ("PDD") service.

More broadly, however, it has been a year when Nationwide Express has moved from addressing existing business issues to driving our strategy for future growth and value. There is never a year in which we focus solely on one or the other. However, it is fair to say that at some point in the past year the balance of where our energies and resources are focused tipped from addressing past issues to investing in the future. Notwithstanding, we remain focused on the present but we are starting to quicken our pace into the future.



## CHAIRMAN'S STATEMENT

### APPRECIATION

This year's performance would not have been possible without the concerted effort of many parties. I wish to record our heartfelt gratitude to all our stakeholders - to the management team and staff who are still with us, through the good and bad times, striving for a better tomorrow, to my fellow board members for their wisdom and integrity, and to our loyal customers and business partners for their continuous collaboration. I am indeed grateful for your enduring support and confidence in Nationwide Express.

Going forward into FY 14/15, I anticipate another year of challenges and opportunities and call upon all stakeholders to lend us your steadfast support. With the support and cooperation of everyone, Nationwide Express shall charge into the future and face challenges with enthusiasm and confidence to successfully realize the Nationwide Express vision.

Thank you.

**YABhg Tun Dato' Seri Zaki bin Tun Azmi**  
*Chairman*





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## DIRECTORS' REPORT

The Directors hereby submit their report together with the audited financial statements of the Group and of the Company for the financial year ended 31 March 2014.

### PRINCIPAL ACTIVITIES

The principal activities of the Group consist of providing express courier services, trucking services, freight forwarding services, customised logistics services, mailroom management services, retail and warehousing. The principal activities of the Company are those of providing express courier and customised logistics services.

The principal activities of the subsidiaries are described in Note 14 to the financial statements.

There has been no significant change in the nature of the principal activities during the financial year.

### RESULTS

	Group RM'000	Company RM'000
(Loss)/profit net of tax	(892)	1,012

There was no material transfer to or from reserves or provisions during the financial year.

In the opinion of the Directors, the results of the operations of the Group and of the Company during the financial year were not substantially affected by any item, transaction or event of a material and unusual nature, other than as disclosed in the financial statements.

### DIVIDENDS

The Directors do not recommend the payment of any dividends for the financial year ended 31 March 2014.

### DIRECTORS

The names of the Directors of the Company in office since the date of the last report and at the date of this report are:

Tun Dato' Seri Zaki bin Tun Azmi (appointed on 2 April 2014)  
Rozilawati binti Haji Basir  
Dato' Adnan bin Shamsuddin  
Tan Sri Dato' Sulaiman bin Sujak  
Dr. Roshayati binti Basir  
Yong Kok Liew

In accordance with the Company's Articles of Association, Dr. Roshayati binti Basir retires at the forthcoming Annual General Meeting and being eligible, offers herself for re-election.

Tan Sri Dato' Sulaiman bin Sujak retires, pursuant to Section 129(2) of the Companies Act, 1965 and a resolution is being proposed for his re-election as Director under the provision of Section 129(6) of the said Act to hold office until the next Annual General Meeting of the Company.



## DIRECTORS' REPORT

### DIRECTORS' BENEFITS

Neither at the end of the financial year, nor at any time during the year, did there subsist any arrangement to which the Company was a party, whereby the Directors might acquire benefits by means of acquisition of shares in or debentures of the Company or any other body corporate.

Since the end of the previous financial year, no Director has received or become entitled to receive a benefit (other than the benefits included in the aggregate amount of emoluments received or due and receivable by the Directors or the fixed salary of a full-time employee of the Company as shown in Note 9 to the financial statements) by reason of a contract made by the Company or a related corporation with any Director or with a firm of which he is a member, or with a company in which he has a substantial financial interest.

### DIRECTORS' INTERESTS

According to the register of Directors' shareholdings, the interests of Directors in office at the end of the financial year in shares in the Company and its related corporations during the financial year were as follows:

#### The Company

Direct Interest	1 April 2013	Bought	Sold	31 March 2014
Tan Sri Dato' Sulaiman bin Sujak	56,000	-	-	56,000
<b>Indirect Interest</b>				
Rozilawati binti Haji Basir	32,930,679	-	-	32,930,679
Dr. Roshayati binti Basir	32,930,679	-	-	32,930,679

The indirect interests are held by virtue of shareholdings in BHR Enterprise Sdn Bhd.

Rozilawati binti Haji Basir and Dr. Roshayati binti Basir, by virtue of their interests in shares in BHR Enterprise Sdn Bhd are also deemed interested in shares of the Company to the extent BHR Enterprise Sdn Bhd has an interest.

None of the other Directors in office at the end of the financial year had any interest in shares in the Company or its related corporations during the financial year.

### OTHER STATUTORY INFORMATION

- (a) Before the statements of comprehensive income and statements of financial position of the Group and of the Company were made out, the Directors took reasonable steps:
  - (i) to ascertain that proper action had been taken in relation to the writing off of bad debts and the making of allowance for doubtful debts and satisfied themselves that all known bad debts had been written off and that adequate allowance had been made for doubtful debts; and
  - (ii) to ensure that any current assets which were unlikely to realise their values as shown in the accounting records in the ordinary course of business had been written down to an amount which they might be expected so to realise.
- (b) At the date of this report, the Directors are not aware of any circumstances which would render:
  - (i) the amount written off for bad debts or the amount of the allowance for doubtful debts in the financial statements of the Group and of the Company inadequate to any substantial extent; and
  - (ii) the values attributed to the current assets in the financial statements of the Group and of the Company misleading.



## DIRECTORS' REPORT

### OTHER STATUTORY INFORMATION (CONT'D)

- (c) At the date of this report, the Directors are not aware of any circumstances which have arisen which would render adherence to the existing method of valuation of assets or liabilities of the Group and of the Company misleading or inappropriate.
- (d) At the date of this report, the Directors are not aware of any circumstances not otherwise dealt with in this report or the financial statements of the Group and of the Company which would render any amount stated in the financial statements misleading.
- (e) As at the date of this report, there does not exist any charge on the assets of the Group or of the Company which has arisen since the end of the financial year which secures the liabilities of any other person.
- (f) Contingent liabilities of the Group and of the Company is disclosed in note 25.
- (g) In the opinion of the Directors:
  - (i) no contingent liability or other liability has become enforceable or is likely to become enforceable within the period of twelve months after the end of the financial year which will or may affect the ability of the Group or of the Company to meet their obligations when they fall due; and
  - (ii) no item, transaction or event of a material and unusual nature has arisen in the interval between the end of the financial year and the date of this report which is likely to affect substantially the results of the operations of the Group or of the Company for the financial year in which this report is made.

### AUDITORS

The auditors, Hanafiah Raslan & Mohamad, have expressed their willingness to continue in office.

Signed on behalf of the Board in accordance with a resolution of the Directors dated 21 July 2014.

**Rozilawati binti Haji Basir**

**Tan Sri Dato' Sulaiman bin Sujak**



## STATEMENT BY **DIRECTORS** PURSUANT TO SECTION 169(15) OF THE COMPANIES ACT, 1965

We, Rozilawati binti Haji Basir and Tan Sri Dato' Sulaiman bin Sujak, being two of the Directors of Nationwide Express Courier Services Berhad, do hereby state that, in the opinion of the Directors, the accompanying financial statements set out on pages 10 to 68 are drawn up in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 1965 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Company as at 31 March 2014 and of their financial performance and cash flows for the year then ended.

The supplementary information set out on page 69 have been prepared in accordance with the Guidance on Special Matter No. 1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements, as issued by the Malaysian Institute of Accountants.

Signed on behalf of the Board in accordance with a resolution of the Directors dated 21 July 2014.

**Rozilawati binti Haji Basir**

**Tan Sri Dato' Sulaiman bin Sujak**

## STATUTORY **DECLARATION** PURSUANT TO SECTION 169(16) OF THE COMPANIES ACT, 1965

I, Amiruddin bin Abdul Shukor, being the officer primarily responsible for the financial management of Nationwide Express Courier Services Berhad, do solemnly and sincerely declare that the accompanying financial statements set out on pages 10 to 69 are in my opinion correct, and I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act, 1960.

Subscribed and solemnly declared by  
the abovenamed Amiruddin bin Abdul Shukor  
at Kuala Lumpur in the Federal Territory  
on 21 July 2014

**Amiruddin bin Abdul Shukor**

Before me,



## INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF NATIONWIDE EXPRESS COURIER SERVICES BERHAD  
(INCORPORATED IN MALAYSIA)

### REPORT ON THE FINANCIAL STATEMENTS

We have audited the financial statements of Nationwide Express Courier Services Berhad, which comprise the statements of financial position as at 31 March 2014 of the Group and of the Company, and the statements of comprehensive income, statements of changes in equity and statements of cash flows of the Group and of the Company for the year then ended, and a summary of significant accounting policies and other explanatory information, as set out on pages 10 to 68.

#### *Directors' responsibility for the financial statements*

The Directors of the Company are responsible for the preparation of financial statements so as to give a true and fair view in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 1965 in Malaysia. The Directors are also responsible for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### *Auditors' responsibility*

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with approved standards on auditing in Malaysia. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgement, including the assessment of risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation of financial statements that give true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### *Opinion*

In our opinion, the financial statements give a true and fair view of the financial position of the Group and of the Company as at 31 March 2014 and of their financial performance and cash flows for the year then ended in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 1965 in Malaysia.

### Report on other legal and regulatory requirements

In accordance with the requirements of the Companies Act, 1965 in Malaysia, we also report the following:

- (a) In our opinion, the accounting and other records and the registers required by the Act to be kept by the Company and its subsidiaries of which we have acted as auditors have been properly kept in accordance with the provisions of the Act.
- (b) We have considered the financial statements and the auditors' report of the subsidiary of which we have not acted as auditors, which is indicated in Note 14 to the financial statements, being financial statements that have been included in the consolidated financial statements.
- (c) We are satisfied that the financial statements of the subsidiaries that have been consolidated with the financial statements of the Company are in form and content appropriate and proper for the purposes of the preparation of the consolidated financial statements and we have received satisfactory information and explanations required by us for those purposes.
- (d) The auditors' reports on the financial statements of the subsidiaries were not subject to any qualification and did not include any comment required to be made under Section 174(3) of the Act.



## INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF NATIONWIDE EXPRESS COURIER SERVICES BERHAD  
(INCORPORATED IN MALAYSIA)

### Other reporting responsibilities

The supplementary information set out on page 69 is disclosed to meet the requirement of Bursa Malaysia Securities Berhad. The directors are responsible for the preparation of the supplementary information in accordance with Guidance on Special Matter No. 1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements, as issued by the Malaysian Institute of Accountants ("MIA Guidance") and the directive of Bursa Malaysia Securities Berhad. In our opinion, the supplementary information is prepared, in all material respects, in accordance with the MIA Guidance and the directive of Bursa Malaysia Securities Berhad.

### Other matters

This report is made solely to the members of the Company, as a body, in accordance with Section 174 of the Companies Act, 1965 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

Hanafiah, Raslan & Mohamad  
AF: 0002  
Chartered Accountants

Kuala Lumpur, Malaysia  
21 July 2014

Muhammad Affan bin Daud  
No. 3063/02/16(J)  
Chartered Accountant



## STATEMENTS OF COMPREHENSIVE INCOME

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2014

	Note	Group		Company	
		2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
<b>Revenue</b>	4	97,742	99,036	79,628	80,439
Cost of services		(74,053)	(77,837)	(62,527)	(66,716)
<b>Gross profit</b>		23,689	21,199	17,101	13,723
<b>Other items of income</b>					
Interest income		283	254	275	240
Other income	5	55	48	4,485	2,747
<b>Other items of expense</b>					
Administrative expenses		(21,969)	(21,344)	(18,826)	(16,475)
Selling and marketing expenses		(2,287)	(2,502)	(1,798)	(2,043)
Other expenses		(304)	(283)	(190)	(179)
Finance costs	6	(70)	(13)	(70)	(13)
<b>(Loss)/Profit before tax</b>	7	(603)	(2,641)	977	(2,000)
Income tax (expense) / benefit	10	(289)	(281)	35	171
<b>(Loss)/Profit net of tax</b>		(892)	(2,922)	1,012	(1,829)
<b>Other comprehensive income</b>					
Foreign currency translation - to be reclassified subsequently to profit or loss		16	17	-	-
<b>Total comprehensive income for the year</b>		(876)	(2,905)	1,012	(1,829)
Basic loss per share (sen)	11	(1.5)	(4.9)		

The accompanying accounting policies and explanatory notes form an integral part of the financial statements.



## STATEMENTS OF FINANCIAL POSITION

AS AT 31 MARCH 2014

	Note	Group 2014 RM'000	Group 2013 RM'000	Company 2014 RM'000	Company 2013 RM'000
<b>Group ASSETS</b>					
<b>Non-current assets</b>					
Property, plant and equipment	13	34,081	31,258	33,756	30,641
Investments in subsidiaries	14	-	-	2,787	612
Deferred tax assets	15	526	253	-	-
		34,607	31,511	36,543	31,253
<b>Current assets</b>					
Inventories	16	431	673	392	389
Trade and other receivables	17	25,112	25,954	27,911	28,175
Cash and bank balances	18	18,167	14,922	16,537	13,424
		43,710	41,549	44,840	41,988
<b>TOTAL ASSETS</b>		<b>78,317</b>	<b>73,060</b>	<b>81,383</b>	<b>73,241</b>
<b>EQUITY AND LIABILITIES</b>					
<b>Equity attributable to equity holders of the Company</b>					
Share capital	19	60,116	60,116	60,116	60,116
Share premium		413	413	413	413
Reserves	20	1,616	2,492	2,914	1,902
<b>Total Equity</b>		<b>62,145</b>	<b>63,021</b>	<b>63,443</b>	<b>62,431</b>
<b>Non-current liability</b>					
Deferred tax liabilities	15	8	129	8	127
Loans and borrowings	21	5,624	-	5,624	-
		5,632	129	5,632	127
<b>Current liabilities</b>					
Other payables	22	8,451	9,884	10,219	10,657
Loans and borrowings	21	2,089	26	2,089	26
		10,540	9,910	12,308	10,683
<b>Total liabilities</b>		<b>16,172</b>	<b>10,039</b>	<b>17,940</b>	<b>10,810</b>
<b>TOTAL EQUITY AND LIABILITIES</b>		<b>78,317</b>	<b>73,060</b>	<b>81,383</b>	<b>73,241</b>

The accompanying accounting policies and explanatory notes form an integral part of the financial statements.



## STATEMENTS OF CHANGES IN EQUITY

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2014

Group	Note	Equity, total RM'000	Share capital RM'000	Share premium RM'000	Non- distributable Exchange translation reserve RM'000	Distributable Retained profits RM'000
<b>At 1 April 2012</b>		67,279	60,116	413	20	6,730
Total comprehensive loss for the year		(2,905)	-	-	17	(2,922)
Dividends	12	(1,353)	-	-	-	(1,353)
<b>At 31 March 2013</b>		63,021	60,116	413	37	2,455
<b>At 1 April 2013</b>		63,021	60,116	413	37	2,455
Total comprehensive loss for the year		(876)	-	-	16	(892)
<b>At 31 March 2014</b>		<b>62,145</b>	<b>60,116</b>	<b>413</b>	<b>53</b>	<b>1,563</b>
<b>Company</b>						
<b>At 1 April 2012</b>		65,613	60,116	413	-	5,084
Total comprehensive loss for the year		(1,829)	-	-	-	(1,829)
Dividends	12	(1,353)	-	-	-	(1,353)
<b>At 31 March 2013</b>		62,431	60,116	413	-	1,902
<b>At 1 April 2013</b>		62,431	60,116	413	-	1,902
Total comprehensive income for the year		1,012	-	-	-	1,012
<b>At 31 March 2014</b>		<b>63,443</b>	<b>60,116</b>	<b>413</b>	<b>-</b>	<b>2,914</b>

The accompanying accounting policies and explanatory notes form an integral part of the financial statements.



## STATEMENTS OF CASH FLOWS

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2014

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
<b>OPERATING ACTIVITIES</b>				
(Loss)/profit before tax	(603)	(2,641)	977	(2,000)
Adjustments for:				
Depreciation of property, plant and equipment	4,038	3,388	3,831	3,149
Property, plant and equipment written off	32	-	32	-
(Gain)/loss on disposal of property, plant and equipment	(16)	(258)	1	(258)
Bad debt written off	294	-	294	-
Net impairment loss/(write back) on trade and other receivables	1,441	827	1,055	(21)
Impairment loss of investment in subsidiary	-	-	300	-
Impairment loss on inventories	199	-	92	-
Interest expense	70	13	70	13
Interest income	(283)	(254)	(275)	(240)
Operating profit before working capital changes	5,172	1,075	6,377	643
Decrease/(increase) in inventories	43	9	(95)	13
(Increase)/decrease in receivables	(1,432)	897	(4,497)	834
Increase in payables	884	4,521	1,879	4,442
Cash generated from operations	4,667	6,502	3,664	5,932
Interest paid	(70)	(13)	(70)	(13)
Tax paid	(1,449)	(947)	(641)	(628)
Tax refund	1,305	1,645	1,306	1,110
Net cash generated from operating activities	4,453	7,187	4,259	6,401

The accompanying accounting policies and explanatory notes form an integral part of the financial statements.



**STATEMENTS OF CASH FLOWS**  
FOR THE FINANCIAL YEAR ENDED 31 MARCH 2014

	<b>Group</b>		<b>Company</b>	
	<b>2014</b>	<b>2013</b>	<b>2014</b>	<b>2013</b>
	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
<b>INVESTING ACTIVITIES</b>				
Interest received	283	254	275	240
Additions of property, plant and equipment	(1,580)	(4,979)	(1,477)	(4,508)
Proceeds from sale of property, plant and equipment	99	258	82	258
Net cash used in investing activities	(1,198)	(4,467)	(1,120)	(4,010)
<b>FINANCING ACTIVITIES</b>				
Dividends paid	-	(1,353)	-	(1,353)
Refund of deposits pledged with licensed bank	328	-	328	-
Repayment of hire purchase financing	(26)	(155)	(26)	(155)
Net cash generated from/(used in) financing activities	302	(1,508)	302	(1,508)
<b>NET INCREASE IN CASH AND CASH EQUIVALENTS</b>	<b>3,557</b>	<b>1,212</b>	<b>3,441</b>	<b>883</b>
<b>EFFECTS OF EXCHANGE RATE CHANGES</b>	<b>16</b>	<b>19</b>	<b>-</b>	<b>-</b>
<b>CASH AND BANK BALANCES AT BEGINNING OF YEAR</b>	<b>14,352</b>	<b>13,121</b>	<b>12,854</b>	<b>11,971</b>
<b>CASH AND BANK BALANCES AT END OF YEAR (NOTE 18)</b>	<b>17,925</b>	<b>14,352</b>	<b>16,295</b>	<b>12,854</b>

The accompanying accounting policies and explanatory notes form an integral part of the financial statements.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 1. CORPORATE INFORMATION

The principal activities of the Group consist of providing express courier services, trucking services, freight forwarding services, customised logistics services, mailroom management services, retail and warehousing. The principal activities of the Company are those of providing express courier and customised logistics services.

The principal activities of the subsidiaries are described in Note 14. There has been no significant change in the nature of the principal activities during the financial year.

The Company is a public limited liability company, incorporated and domiciled in Malaysia, and is listed on the Main Market of Bursa Malaysia Securities Berhad. The principal place of business of the Company is located at Lot 6 & 7, Jalan Utas 15/7, Seksyen 15, 40000 Shah Alam, Selangor Darul Ehsan.

The ultimate holding company of the Company is BHR Enterprise Sdn Bhd, a company incorporated in Malaysia.

The financial statements were authorised for issue by the Board of Directors in accordance with a resolution of the directors on 21 July 2014.

### 2. SIGNIFICANT ACCOUNTING POLICIES

#### 2.1 Basis of preparation

The financial statements of the Group and of the Company have been prepared in accordance with Malaysian Financial Reporting Standards ("MFRS"), International Financial Reporting Standards ("IFRS") and the requirements of the Companies Act, 1965 in Malaysia.

The financial statements have been prepared on the historical cost basis except as disclosed in the accounting policies below.

The financial statements are presented in Ringgit Malaysia (RM) and all values are rounded to the nearest thousand (RM'000) except when otherwise indicated.

#### 2.2 Changes in accounting policies

The accounting policies adopted are consistent with those of the previous financial year except as follows:

On 1 April 2013, the Group and the Company adopted the following new and amended MFRS and IC Interpretations mandatory for annual financial periods beginning on or after 1 January 2013.

Description	Effective for annual periods beginning on or after
Amendments to MFRS 101: Presentation of Items of Other Comprehensive Income	1 July 2012
MFRS 3 Business Combinations (IFRS 3 Business Combinations issued by IASB in March 2004)	1 January 2013
MFRS 10 Consolidated Financial Statements	1 January 2013
MFRS 11 Joint Arrangements	1 January 2013
MFRS 12 Disclosure of Interests in Other Entities	1 January 2013
MFRS 13 Fair Value Measurement	1 January 2013
MFRS 119 Employee Benefits (IAS 19 as amended by IASB in June 2011)	1 January 2013
MFRS 127 Separate Financial Statements (IAS 27 as amended by IASB in May 2011)	1 January 2013
MFRS 128 Investment in Associate and Joint Ventures (IAS 28 as amended by IASB in May 2011)	1 January 2013
IC Interpretation 20 Stripping Costs in the Production Phase of a Surface Mine	1 January 2013
Amendments to MFRS 7: Disclosures – Offsetting Financial Assets and Financial Liabilities	1 January 2013



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

## 2.2 Changes in accounting policies (cont'd)

Description	Effective for annual periods beginning on or after
Amendments to MFRS 1: Government Loans Amendments to MFRS 10, MFRS 11 and MFRS 12: Consolidated Financial Statements, Joint Arrangements and Disclosure of Interests in Other Entities: Transition Guidance	1 January 2013     1 January 2013

The initial application of the above new and revised MFRSs and IC Interpretations do not have any significant impact on the financial statements of the Group and the Company except for those discussed below:

(i) MFRS 10 Consolidated Financial Statements

MFRS 10 replaces part of MFRS 127 Consolidated and Separate Financial Statements that deals with consolidated financial statements and IC Interpretation 112 Consolidation – Special Purpose Entities. Under MFRS 10, an investor controls an investee when:

- (1) the investor has power over an investee;
- (2) the investor has exposure, or rights, to variable returns from its involvement with the investee; and
- (3) the investor has ability to use its power over the investee to affect the amount of the investor's returns.

Under MFRS 127 Consolidated and Separate Financial Statements, control was defined as the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

MFRS 10 includes detailed guidance to explain when an investor has control over the investee. MFRS 10 requires the investor to take into account all relevant facts and circumstances.

This standard has no impact on the Group's financial position or performance during the current financial year.

(ii) MFRS 127 Separate Financial Statements

As a consequence of the new MFRS 10 and MFRS 12, MFRS 127 is limited to accounting for subsidiary companies, jointly controlled entities and associated companies in separate financial statements.

This standard has no impact on the Group's financial position or performance in the period of initial application.

(iii) MFRS 13 Fair Value Measurement

MFRS 13 establishes a single source of guidance under MFRS for all fair value measurements. MFRS 13 does not change when an entity is required to use fair value, but rather provides guidance on how to measure fair value under MFRS. MFRS 13 defines fair value as an exit price. As a result of the guidance in MFRS 13, the Group re-assessed its policies for measuring fair values in particular, its valuation inputs such as non-performance risk for fair value measurement of liabilities. MFRS 13 also requires additional disclosures.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.2 Changes in accounting policies (cont'd)

##### (iii) MFRS 13 Fair Value Measurement (cont'd)

Application of MFRS 13 has not materially impacted the fair value of the Group. Additional disclosures where required, are provided in the individual notes relating to the assets and liabilities whose fair values were determined.

#### 2.3 Standards and interpretations issued but not yet effective

The standards and interpretations that are issued but not yet effective up to the date of issuance of the Group's and of the Company's financial statements are disclosed below. The Group and the Company intend to adopt these standards, if applicable, when they become effective.

Description	Effective for annual periods beginning on or after
Amendments to MFRS 132: Offsetting Financial Assets and Financial Liabilities	1 January 2014
Amendments to MFRS 10, MFRS 12 and MFRS 127: Investment Entities	1 January 2014
Amendments to MFRS 136: Recoverable Amount Disclosures for Non-Financial Assets	1 January 2014
Amendments to MFRS 139: Novation of Derivatives and Continuation of Hedge Accounting	1 January 2014
IC Interpretation 21 Levies	1 January 2014
Amendments to MFRS 119: Defined Benefit Plans: Employee Contributions	1 July 2014
Annual Improvements to MFRSs 2010–2012 Cycle	1 July 2014
Annual Improvements to MFRSs 2011–2013 Cycle	1 July 2014
MFRS 9 Financial Instruments (IFRS 9 issued by IASB in November 2009)	To be announced
MFRS 9 Financial Instruments (IFRS 9 issued by IASB in October 2010)	To be announced
MFRS 9 Financial Instruments: Hedge Accounting and amendments to MFRS 9, MFRS 7 and MFRS 139	To be announced

The directors expect that the adoption of the above standards and interpretations will have no material impact on the financial statements in the period of initial application except as discussed below:

#### **MFRS 9 Financial Instruments**

MFRS 9 reflects the first phase of work on the replacement of MFRS 139 and applies to classification and measurement of financial assets and financial liabilities as defined in MFRS 139.

The standard was initially effective for annual periods beginning on or after 1 January 2013, but Amendments to MFRS 9: Mandatory Effective Date of MFRS 9 and Transition Disclosures, issued in March 2012, moved the mandatory effective date to 1 January 2015. Subsequently, on 14 February 2014, it was announced that the new effective date will be decided when project is closer to completion. The adoption of the first phase of MFRS 9 will have an effect on the classification and measurement of the Group's financial assets, but will not have an impact on classification and measurements of the Group's financial liabilities. The Group will quantify the effect in conjunction with the other phases, when the final standard including all phases is issued.

#### 2.4 Basis of consolidation

The consolidated financial statements comprise the financial statements of the Company and its subsidiaries as at the reporting date. The financial statements of the subsidiaries used in the preparation of the consolidated financial statements are prepared for the same reporting date as the Company. Consistent accounting policies are applied for like transactions and events in similar circumstances.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.4 Basis of consolidation (cont'd)

The Company controls an investee if and only if the Company has all the following:

- (i) Power over the investee (such as existing rights that give it the current ability to direct the relevant activities of the investee);
- (ii) Exposure, or rights, to variable returns from its investment with the investee; and
- (iii) The ability to use its power over the investee to affect its returns.

When the Company has less than a majority of the voting rights of an investee, the Company considers the following in assessing whether or not the Company's voting rights in an investee are sufficient to give it power over the investee:

- (i) The size of the Company's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- (ii) Potential voting rights held by the Company, other vote holders or other parties;
- (iii) Rights arising from other contractual arrangements; and
- (iv) Any additional facts and circumstances that indicate that the Company has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

Subsidiaries are consolidated when the Company obtains control over the subsidiary and ceases when the Company loses control of the subsidiary. All intra-group balances, income and expenses and unrealised gains and losses resulting from intra-group transactions are eliminated in full.

Losses within a subsidiary are attributed to the non-controlling interests even if that results in a deficit balance.

Changes in the Group's ownership interests in subsidiaries that do not result in the Group losing control over the subsidiaries are accounted for as equity transactions. The carrying amounts of the Group's interests and the non-controlling interests are adjusted to reflect the changes in their relative interests in the subsidiaries. The resulting difference is recognised directly in equity and attributed to owners of the Company.

When the Group loses control of a subsidiary, a gain or loss calculated as the difference between (i) the aggregate of the fair value of the consideration received and the fair value of any retained interest and (ii) the previous carrying amount of the assets and liabilities of the subsidiary and any non-controlling interest, is recognised in profit or loss. The subsidiary's cumulative gain or loss which has been recognised in other comprehensive income and accumulated in equity are reclassified to profit or loss or where applicable, transferred directly to retained earnings. The fair value of any investment retained in the former subsidiary at the date control is lost is regarded as the cost on initial recognition of the investment.

#### Business combinations

Acquisitions of subsidiaries are accounted for using the acquisition method. The cost of an acquisition is measured as the aggregate of the consideration transferred, measured at acquisition date fair value and the amount of any non-controlling interests in the acquiree. The Group elects on a transaction-by-transaction basis whether to measure the non-controlling interests in the acquiree either at fair value or at the proportionate share of the acquiree's identifiable net assets. Transaction costs incurred are expensed and included in administrative expenses.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.4 Basis of consolidation (cont'd)

##### Business combinations (cont'd)

Any contingent consideration to be transferred by the acquirer will be recognised at fair value at the acquisition date. Subsequent changes in the fair value of the contingent consideration which is deemed to be an asset or liability, will be recognised in accordance with MFRS 139 either in profit or loss or as a change to other comprehensive income. If the contingent consideration is classified as equity, it will not be remeasured. Subsequent settlement is accounted for within equity. In instances where the contingent consideration does not fall within the scope of MFRS 139, it is measured in accordance with the appropriate MFRS.

When the Group acquires a business, it assesses the financial assets and liabilities assumed for appropriate classification and designation in accordance with the contractual terms, economic circumstances and pertinent conditions as at the acquisition date. This includes the separation of embedded derivatives in host contracts by the acquiree.

If the business combination is achieved in stages, the acquisition date fair value of the acquirer's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date through profit or loss.

Goodwill is initially measured at cost, being the excess of the aggregate of the consideration transferred and the amount recognised for non-controlling interests over the net identifiable assets acquired and liabilities assumed. If this consideration is lower than fair value of the net assets of the subsidiary acquired, the difference is recognised in profit or loss.

#### 2.5 Foreign currencies

##### (a) Functional and presentation currency

The individual financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates ("the functional currency"). The consolidated financial statements are presented in Ringgit Malaysia (RM), which is also the Company's functional currency.

##### (b) Foreign currency transactions

Transactions in foreign currencies are measured in the respective functional currencies of the Company and its subsidiaries and are recorded on initial recognition in the functional currencies at exchange rates approximating those ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the reporting date. Non-monetary items denominated in foreign currencies that are measured at historical cost are translated using the exchange rates as at the dates of the initial transactions. Non-monetary items denominated in foreign currencies measured at fair value are translated using the exchange rates at the date when the fair value was determined.

Exchange differences arising on the settlement of monetary items or on translating monetary items at the reporting date are recognised in profit or loss except for exchange differences arising on monetary items that form part of the Group's net investment in foreign operations, which are recognised initially in other comprehensive income and accumulated under foreign currency translation reserve in equity. The foreign currency translation reserve is reclassified from equity to profit or loss of the Group on disposal of the foreign operation.

Exchange differences arising on the translation of non-monetary items carried at fair value are included in profit or loss for the period except for the differences arising on the translation of non-monetary items in respect of which gains and losses are recognised directly in equity. Exchange differences arising from such non-monetary items are also recognised directly in equity.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

**2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)****2.5 Foreign currencies (cont'd)****(c) Foreign operations**

The assets and liabilities of foreign operations are translated into RM at the rate of exchange ruling at the reporting date and income and expenses are translated at exchange rates at the dates of the transactions. The exchange differences arising on the translation are taken directly to other comprehensive income.

Goodwill and fair value adjustments arising on the acquisition of foreign operations are treated as assets and liabilities of the foreign operations and are recorded in the functional currency of the foreign operations and translated at the closing rate at the reporting date.

**2.6 Property, plant and equipment**

All items of property, plant and equipment are initially recorded at cost. The cost of an item of property, plant and equipment is recognised as an asset if, and only if, it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably.

Subsequent to recognition, property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses. When significant parts of property, plant and equipment are required to be replaced in intervals, the Group recognises such parts as individual assets with specific useful lives and depreciation, respectively. Likewise, when a major inspection is performed, its cost is recognised in the carrying amount of the plant and equipment as a replacement if the recognition criteria are satisfied. All other repair and maintenance costs are recognised in profit or loss as incurred.

Property, plant and equipment are stated at cost less accumulated depreciation and any accumulated impairment losses. The policy for the recognition and measurement of impairment losses is in accordance with Note 2.8.

Capital work-in-progress is not depreciated as these assets are not available for use. Depreciation of other property, plant and equipment is provided for on a straight line basis to write off the cost of each asset to its residual value over the estimated useful life at the following annual rates:

Leasehold buildings	4%
Leasehold land	over the lease period
Leasehold improvements	33.33%
Motor vehicles	14.28%
Computers/machines/office equipment	14.28% - 33.33%
Furniture and fittings	14.28%

The residual value, useful life and depreciation method are reviewed at each financial year-end, and adjusted prospectively, if appropriate.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. The difference between the net disposal proceeds, if any and the net carrying amount is recognised in the profit or loss.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.7 Subsidiaries

A subsidiary is an entity over which the Group has all the following:

- (i) Power over the investee (such as existing rights that give it the current ability to direct the relevant activities of the investee);
- (ii) Exposure, or rights, to variable returns from its investment with the investee; and
- (iii) The ability to use its power over the investee to affect its returns.

In the Company's separate financial statements, investments in subsidiaries are accounted for at cost less impairment losses. On disposal of such investments, the difference between net disposal proceeds and their carrying amounts is included in profit or loss.

#### 2.8 Impairment of non-financial assets

The carrying amounts of the Group's assets, other than inventories and deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, the asset's recoverable amount is estimated to determine the amount of impairment loss.

For the purpose of impairment testing of these assets, recoverable amount is determined on an individual asset basis unless the asset does not generate cash flows that are largely independent of those from other assets. If this is the case, recoverable amount is determined for the cash-generating unit (CGU) to which the asset belongs to. Goodwill acquired in a business combination is, from the acquisition date, allocated to each of the Group's CGUs, or groups of CGUs, that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the Group are assigned to those units or groups of units.

An asset's recoverable amount is the higher of an asset's or CGU's fair value less costs to sell and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. Impairment losses recognised in respect of a CGU or groups of CGUs are allocated first to reduce the carrying amount of any goodwill allocated to those units or groups of units and then, to reduce the carrying amount of the other assets in the unit or groups of units on a pro-rata basis.

An impairment loss is recognised in profit or loss in the period in which it arises.

An impairment loss for an asset other than goodwill is reversed if, and only if, there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognised. The carrying amount of an asset other than goodwill is increased to its revised recoverable amount, provided that this amount does not exceed the carrying amount that would have been determined (net of amortisation or depreciation) had no impairment loss been recognised for the asset in prior years. A reversal of impairment loss for an asset other than goodwill is recognised in profit or loss.

#### 2.9 Financial assets

Financial assets are recognised in the statements of financial position when, and only when, the Group and the Company become a party to the contractual provisions of the financial instrument.

When financial assets are recognised initially, they are measured at fair value, plus directly attributable transaction costs.

The Group and the Company determine the classification of their financial assets at initial recognition.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.9 Financial assets (cont'd)

##### Loans and receivables

Financial assets with fixed or determinable payments that are not quoted in an active market are classified as loans and receivables.

Subsequent to initial recognition, loans and receivables are measured at amortised cost using the effective interest method. Gains and losses are recognised in profit or loss when the loans and receivables are derecognised or impaired, and through the amortisation process.

Loans and receivables are classified as current assets, except for those having maturity dates later than 12 months after the reporting date which are classified as non-current.

A financial asset is derecognised when the contractual right to receive cash flows from the asset has expired. On derecognition of a financial asset in its entirety, the difference between the carrying amount and the sum of the consideration received is recognised in profit or loss.

#### 2.10 Impairment of financial assets

The Group and the Company assess at each reporting date whether there is any objective evidence that a financial asset is impaired.

To determine whether there is objective evidence that an impairment loss on financial assets has been incurred, the Group and the Company consider factors such as the probability of insolvency or significant financial difficulties of the debtor and default or significant delay in payments. For certain categories of financial assets, such as trade receivables, assets that are assessed not to be impaired individually are subsequently assessed for impairment on a collective basis based on similar risk characteristics.

Objective evidence of impairment for a portfolio of receivables could include the Group's and the Company's past experience of collecting payments, an increase in the number of delayed payments in the portfolio past the average credit period and observable changes in national or local economic conditions that correlate with default on receivables.

If any such evidence exists, the amount of impairment loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. The impairment loss is recognised in profit or loss.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of trade receivables, where the carrying amount is reduced through the use of an allowance account. When a trade receivable becomes uncollectible, it is written off against the allowance account.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed to the extent that the carrying amount of the asset does not exceed its amortised cost at the reversal date. The amount of reversal is recognised in profit or loss.

#### 2.11 Cash and cash equivalents

For the purposes of the statements of cash flows, cash and cash equivalents include cash on hand and at bank, deposit at call and short term highly liquid investments which have an insignificant risk of changes in value.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.12 Inventories

Inventories mainly comprise consumables and are stated at lower of cost and net realisable value. Cost is determined using the first in, first out method. The cost of inventories comprises costs of purchase. Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs necessary to make the sale.

#### 2.13 Financial liabilities

Financial liabilities are classified according to the substance of the contractual arrangements entered into and the definitions of a financial liability.

Financial liabilities within the scope of MFRS 139 Financial Instruments: Recognition and Measurement, are recognised in the statement of financial position when, and only when, the Group and the Company become a party to the contractual provisions of the financial instrument. Financial liabilities are classified as other financial liabilities.

##### Other financial liabilities

The Group's and the Company's other financial liabilities include trade payables, other payables and loans and borrowings.

Trade and other payables are recognised initially at fair value plus directly attributable transaction costs and subsequently measured at amortised cost using the effective interest method.

Loans and borrowings are recognised initially at fair value, net of transaction costs incurred, and subsequently measured at amortised cost using the effective interest method. Borrowings are classified as current liabilities, unless the Group has an unconditional right to defer settlement of the liability for at least 12 months after the reporting date.

A financial liability is derecognised when the obligation under the liability is extinguished. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in profit or loss.

#### 2.14 Provisions for liabilities

Provisions are recognised when the Group has a present obligation as a result of a past event and it is probable that an outflow of resource embodying economic benefits will be required to settle the obligation, and the amount of the obligation can be estimated reliably. Provisions are reviewed at each reporting date and adjusted to reflect the current best estimate. Where the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects, where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognised as finance cost.

#### 2.15 Borrowing costs

Borrowing costs are capitalised as part of the cost of a qualifying asset if they are directly attributable to the acquisition, construction or production of that asset. Capitalisation of borrowing costs commences when the activities to prepare the asset for its intended use or sale are in progress and the expenditures and borrowing costs are incurred. Borrowing costs are capitalised until the assets are substantially completed for their intended use or sale.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

**2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)****2.15 Borrowing costs (cont'd)**

All other borrowing costs are recognised in profit or loss in the period they are incurred. Borrowing costs consist of interest and other costs that the Group and the Company incurred in connection with the borrowing of funds.

**2.16 Employee benefits****(a) Short term benefits**

Wages, salaries, bonuses and social security contributions are recognised as an expense in the year in which the associated services are rendered by employees of the Group. Short term accumulating compensated absences such as paid annual leave are recognised when services are rendered by employees that increase their entitlement to future compensated absences. Short term non-accumulating compensated absences such as sick leave are recognised when the absences occur.

**(b) Defined contribution plan**

Defined contribution plans are post-employment benefit plans under which the Group pays fixed contributions into separate entities or funds and will have no legal or constructive obligation to pay further contributions if any of the funds do not hold sufficient assets to pay all employee benefits relating to employee services in the current and preceding financial years. Such contributions are recognised as an expense in the profit or loss as incurred. As required by law, companies in Malaysia make such contributions to the Employee Provident Fund ("EPF"). The Group's foreign subsidiary also makes contributions to its country's statutory pension scheme.

**2.17 Leases****Finance leases - the Group as lessee**

Assets acquired by way of hire purchase or finance leases are stated at an amount equal to the lower of their fair values and the present value of the minimum lease payments at the inception of the leases, less accumulated depreciation and impairment losses. The corresponding liability is included in the statement of financial position as borrowings. In calculating the present value of the minimum lease payments, the discount factor used is the interest rate implicit in the lease, when it is practicable to determine; otherwise, the Company's incremental borrowing rate is used. Any initial direct costs are also added to the carrying amount of such assets.

Lease payments are apportioned between the finance costs and the reduction of the outstanding liability. Finance costs, which represent the difference between the total leasing commitments and the fair value of the assets acquired, are recognised as an expense in the profit or loss over the term of the relevant lease so as to produce a constant periodic rate of charge on the remaining balance of the obligations for each accounting period.

The depreciation policy for leased assets is consistent with that for depreciable property, plant and equipment as described in Note 2.6.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.18 Revenue recognition

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Group and the Company and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised:

**(a) Revenue from services**

Revenue from services rendered is recognised net of service taxes and discounts as and when the services are performed.

**(b) Interest income**

Interest income is recognised on an accrual basis using the effective interest method.

**(c) Dividend income**

Dividend income is recognised when the Company's right to receive payment is established.

**(d) Rental income**

Rental income is accounted for on a straight-line basis over the lease terms. The aggregate costs of incentives provided to lessees are recognised as a reduction of rental income over the lease term on a straight-line basis.

#### 2.19 Taxation

Tax on the profit or loss for the year comprises current and deferred tax. Income tax is recognised in the profit or loss except to the extent it relates to items recognised directly in equity, in which case it is recognised in equity.

**(a) Current tax**

Current tax expense is the expected tax payable on the taxable income for the period, using the statutory tax rate at the reporting date, and any adjustment to tax payable in respect of previous years.

**(b) Deferred tax**

Deferred tax is provided using the liability method on temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax liabilities are recognised for all temporary differences, except:

- where the deferred tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss; and
- in respect of taxable temporary differences associated with investments in subsidiary companies, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

#### 2.19 Taxation (cont'd)

##### (b) Deferred tax (cont'd)

Deferred tax assets are recognised for all deductible temporary differences, carry forward of unused tax credits and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised except:

- where the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss; and
- in respect of deductible temporary differences associated with investments in subsidiary companies, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profit will allow the deferred tax assets to be utilised.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realised or the liability is settled, based on tax rates and tax laws that have been enacted or substantively enacted at the reporting date.

Deferred tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in other comprehensive income or directly in equity and deferred tax arising from a business combination is adjusted against goodwill on acquisition.

Deferred tax assets and deferred tax liabilities are offset, if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

### 3. SIGNIFICANT ACCOUNTING JUDGEMENTS AND ESTIMATES

The preparation of the Group's and the Company's financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, and the disclosure of contingent liabilities at the reporting date. However, uncertainty about these assumptions and estimates could result in outcomes that could require a material adjustment to the carrying amount of the asset or liability affected in the future.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 3. SIGNIFICANT ACCOUNTING JUDGEMENTS AND ESTIMATES (CONT'D)

#### 3.1 Key sources of estimation uncertainty

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below:

##### (a) Impairment of loans and receivables

The Group assesses at each reporting date whether there is any objective evidence that a financial asset is impaired. To determine whether there is objective evidence of impairment, the Group considers factors such as the probability of insolvency or significant financial difficulties of the debtor and default or significant delay in payments. The Group's and the Company's accumulated impairment of loans and receivables for the year as at 31 March 2014 was RM3,650,000 (2013: RM2,693,000) and RM2,105,000 (2013: RM1,365,000) respectively, as disclosed in Note 17(a).

##### (b) Income taxes

Significant judgment is required in determining the allowances and deductibility of certain expenses during the estimation of the provision for income taxes. There are many transactions and calculations for which the ultimate tax determination is uncertain during the ordinary course of business. The Group and the Company recognise liabilities for anticipated tax matters based on estimates of whether additional taxes will be due. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the income tax and deferred tax provisions in the period in which the determination is made. The Group's and the Company's tax expense for the year as at 31 March 2014 was RM289,000 (2013: RM281,000) and tax benefit of RM35,000 (2013: tax benefit of RM171,000) respectively, as disclosed in Note 10.

##### (c) Deferred tax assets

Deferred tax assets are recognised for all deductible temporary differences to the extent that it is probable that taxable profit will be available against which the deductible temporary differences can be utilised. Significant management judgment is required to determine the amount of deferred tax assets that can be recognised, based upon the likely timing and level of future taxable profits together with future tax planning strategies. The Group's deferred tax assets as at 31 March 2014 was RM2,268,000 (2013: RM1,811,000) as disclosed in Note 15.

##### (d) Depreciation of motor vehicles

The cost of motor vehicles is depreciated on a straight-line basis over the assets' useful lives. Management estimates the useful lives of these motor vehicles to be within 7 to 12 years. These are common life expectancies applied in courier services industry. Changes in the level of usage could impact the economic useful lives and the residual value of these assets, therefore future depreciation charges could be revised.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 4. REVENUE

Revenue of the Group and the Company consists of the following:

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Domestic courier services	96,260	97,396	79,628	79,001
Foreign courier services	1,482	1,640	-	1,438
	97,742	99,036	79,628	80,439

## 5. OTHER INCOME

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Rental receivable from subsidiaries	-	-	1,030	1,001
Dividend income from subsidiaries	-	-	2,850	1,112
Sundry income	55	48	605	634
	55	48	4,485	2,747

## 6. FINANCE COSTS

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Interest expense on hire purchase and finance lease liabilities	70	13	70	13



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 7. (LOSS)/PROFIT BEFORE TAX

The following amounts have been included in arriving at loss/(profit) before tax:

		Group		Company	
	Note	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Employee benefits expense	8	36,849	37,312	31,551	30,106
Non-executive directors' remuneration	9	378	388	331	326
Auditors' remuneration:					
- Holding company's auditors					
- statutory audit		163	148	120	105
- non-audit fee		5	5	5	5
- Other auditors of foreign subsidiary		18	20	-	-
Rental of premises		2,791	2,724	2,644	2,058
Rental of equipment and motor vehicles		2,173	2,674	1,855	2,390
Bad debts written off		294	-	294	-
Net impairment loss/(write back)					
on trade and other receivables		1,441	827	1,055	(21)
Impairment loss of investment in subsidiary		-	-	300	-
Impairment loss on inventories		199	-	92	-
Depreciation of property, plant and equipment	13	4,038	3,388	3,831	3,149
Property, plant and equipment written off	13	32	-	32	-
(Gain)/loss on disposal of					
property, plant and equipment		(16)	(258)	1	(258)
Realised loss on foreign exchange, net		35	26	4	-

### 8. EMPLOYEE BENEFITS EXPENSE

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Wages and salaries	32,551	33,000	27,998	26,748
Social security contributions	502	449	449	368
Contributions to defined contribution plan	3,402	3,380	2,954	2,784
Other staff related expenses	394	483	150	206
	36,849	37,312	31,551	30,106



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 9. DIRECTORS' REMUNERATION

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Non-executive director's remuneration:				
Fees	327	327	291	291
Other emoluments	51	61	40	35
Estimated money value of benefit-in-kind	32	33	32	33
	410	421	363	359
Total directors' remuneration (excluding benefits-in-kind) (Note 8)	378	388	331	326
Estimated money value of benefits-in-kind	32	33	32	33
Total directors' remuneration including benefits-in-kind	410	421	363	359

Included in directors' remuneration of the Group are other emoluments received by directors of subsidiary companies who are not a director of the Company amounting to RM31,000 (2013: RM30,000).

The number of directors of the Company whose total remuneration during the year fell within the following bands is analysed below:

	Number of Directors	
	2014	2013
Non-Executive Directors:		
RM150,001 - RM200,000	1	1
RM100,001 - RM150,000	-	-
RM50,001 - RM100,000	4	4
RM1 - RM50,000	-	-



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 10. INCOME TAX EXPENSE

#### Major components of income tax expense

The major components of income tax expense for the years ended 31 March 2014 and 2013 are:

	<b>Group</b>		<b>Company</b>	
	<b>2014</b>	<b>2013</b>	<b>2014</b>	<b>2013</b>
	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
Current income tax:				
Malaysian income tax	606	584	59	60
Under provision in prior year	77	55	25	57
	683	639	84	117
Deferred tax (Note 15):				
Relating to origination and reversal of temporary differences	(408)	(327)	(176)	(257)
Under/(over) provision of deferred tax in prior year	14	(31)	57	(31)
	(394)	(358)	(119)	(288)
Total income tax expenses	289	281	(35)	(171)

Domestic current income tax is calculated at the Malaysian statutory tax rate of 25% (2013: 25%) of the estimated assessable profit for the year. The domestic statutory rate will be reduced to 24% from the current year's rate of 25%, effective year assessment 2016.

The corporate tax rate applicable to the subsidiary in Singapore was 17% (2013: 17%).

#### Reconciliation between tax expense and accounting profit

The reconciliation between tax expense and the product of accounting profit multiplied by the applicable corporate tax rate for the years ended 31 March 2014 and 2013 are as follows:

	<b>2014</b>	<b>2013</b>
	<b>RM'000</b>	<b>RM'000</b>
<b>Group</b>		
Loss before tax	(603)	(2,641)
Taxation at Malaysian statutory tax rate of 25% (2013: 25%)	(151)	(660)
Effect of different tax rate for subsidiary in Singapore	12	21
Effect of expenses not deductible for tax purposes	330	760
Utilisation of previously unrecognised unabsorbed capital allowances	(8)	-
Deferred tax assets not recognised on unabsorbed capital allowances	-	26
Deferred tax assets not recognised on unutilised tax losses	1	110
Deferred tax assets not recognised on other temporary difference	14	-
Under/(over) provision of deferred tax in prior year	14	(31)
Under provision of income tax in prior year	77	55
Tax expense for the year	289	281



## NOTES TO THE FINANCIAL STATEMENTS

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## 10. INCOME TAX EXPENSE (CONT'D)

Company	2014 RM'000	2013 RM'000
Profit/(loss) before tax	977	(2,000)
Taxation at Malaysian statutory tax rate of 25% (2013: 25%)	244	(500)
Income not subject to tax	(713)	-
Effect of expenses not deductible for tax purposes	352	303
Under/(over) provision of deferred tax in prior year	57	(31)
Under provision of income tax in prior year	25	57
Tax benefit for the year	(35)	(171)

## 11. LOSS PER SHARE

Basic loss per share is calculated by dividing the loss net of tax attributable to shareholders of the Company by the weighted average number of ordinary shares in outstanding during the financial year.

	2014	2013
Loss net of tax attributable to shareholders (RM'000)	(892)	(2,922)
Weighted average number of ordinary shares in issue ('000)	60,116	60,116
Basic loss per share (sen)	(1.5)	(4.9)

## 12. DIVIDENDS

	Amount		Net Dividends per Ordinary Shares	
	2014 RM'000	2013 RM'000	2014 Sen	2013 Sen
In respect of the financial year ended 31 March 2012:				
- Final dividend of 3% less 25% taxation paid on 29 October 2012	-	1,353	-	2.3
	-	1,353	-	2.3

The Directors do not recommend the payment of any dividends for the financial year ended 31 March 2014.



## NOTES TO THE FINANCIAL STATEMENTS

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## 13. PROPERTY, PLANT AND EQUIPMENT

	Capital work-in- progress RM'000	Leasehold buildings RM'000	Leasehold land RM'000	Leasehold improvements RM'000	Motor vehicles RM'000	Computers/ Machines /Office equipment RM'000	Furniture and fittings RM'000	Total RM'000
<b>Group</b>								
<b>At 31 March 2014</b>								
<b>Cost</b>								
At 1 April 2013	1,421	11,572	16,824	4,822	17,107	22,331	2,458	76,535
Additions	2,263	-	-	106	3,634	880	93	6,976
Disposals	-	-	-	-	(212)	(46)	-	(258)
Transfers	(3,027)	-	-	102	2,357	568	-	-
Written off	-	-	-	(60)	(245)	(19)	(16)	(340)
At 31 March 2014	657	11,572	16,824	4,970	22,641	23,714	2,535	82,913
<b>Accumulated Depreciation</b>								
At 1 April 2013	-	4,584	3,096	4,248	11,643	19,564	2,142	45,277
Charge for the year	-	487	230	377	1,357	1,459	128	4,038
Disposals	-	-	-	-	(129)	(46)	-	(175)
Written off	-	-	-	(28)	(245)	(19)	(16)	(308)
At 31 March 2014	-	5,071	3,326	4,597	12,626	20,958	2,254	48,832
<b>Net Carrying Amount</b>								
At 31 March 2014	657	6,501	13,498	373	10,015	2,756	281	34,081
<b>At 31 March 2013</b>								
<b>Cost</b>								
At 1 April 2012	2,164	11,572	16,824	4,408	15,630	19,990	2,412	73,000
Additions	2,574	-	-	414	1,036	909	46	4,979
Disposals	-	-	-	(22)	(1,422)	-	-	(1,444)
Transfers	(3,317)	-	-	22	1,863	1,432	-	-
At 31 March 2013	1,421	11,572	16,824	4,822	17,107	22,331	2,458	76,535
<b>Accumulated Depreciation</b>								
At 1 April 2012	-	4,065	2,866	3,985	12,180	18,216	2,021	43,333
Charge for the year	-	519	230	285	885	1,348	121	3,388
Disposals	-	-	-	(22)	(1,422)	-	-	(1,444)
At 31 March 2013	-	4,584	3,096	4,248	11,643	19,564	2,142	45,277
<b>Net Carrying Amount</b>								
At 31 March 2013	1,421	6,988	13,728	574	5,464	2,767	316	31,258



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 13. PROPERTY, PLANT AND EQUIPMENT (CONT'D)

	Capital work-in- progress RM'000	Leasehold buildings RM'000	Leasehold land RM'000	Leasehold improvements RM'000	Motor vehicles RM'000	Computers/ Machines /Office equipment RM'000	Furniture and fittings RM'000	Total RM'000
<b>Company</b>								
<b>At 31 March 2014</b>								
<b>Cost</b>								
At 1 April 2013	1,419	11,572	16,824	4,262	16,694	20,631	2,292	73,694
Additions	2,263	-	-	80	3,633	804	93	6,873
Disposals	-	-	-	-	(167)	-	-	(167)
Transfers	(3,027)	-	-	102	2,358	567	-	-
Transfers from subsidiary	-	-	-	81	-	89	18	188
Written off	-	-	-	(60)	-	-	-	(60)
At 31 March 2014	655	11,572	16,824	4,465	22,518	22,091	2,403	80,528
<b>Accumulated Depreciation</b>								
At 1 April 2013	-	4,584	3,096	3,804	11,204	18,361	2,004	43,053
Charge for the year	-	487	230	351	1,355	1,283	125	3,831
Disposals	-	-	-	-	(84)	-	-	(84)
Written off	-	-	-	(28)	-	-	-	(28)
At 31 March 2014	-	5,071	3,326	4,127	12,475	19,644	2,129	46,772
<b>Net Carrying Amount</b>								
At 31 March 2014	655	6,501	13,498	338	10,043	2,447	274	33,756
<b>At 31 March 2013</b>								
<b>Cost</b>								
At 1 April 2012	2,141	11,572	16,824	3,926	15,218	18,670	2,257	70,608
Additions	2,414	-	-	336	1,035	688	35	4,508
Disposals	-	-	-	-	(1,422)	-	-	(1,422)
Transfers	(3,136)	-	-	-	1,863	1,273	-	-
At 31 March 2013	1,419	11,572	16,824	4,262	16,694	20,631	2,292	73,694
<b>Accumulated Depreciation</b>								
At 1 April 2012	-	4,065	2,866	3,575	11,743	17,181	1,896	41,326
Charge for the year	-	519	230	229	883	1,180	108	3,149
Disposals	-	-	-	-	(1,422)	-	-	(1,422)
At 31 March 2013	-	4,584	3,096	3,804	11,204	18,361	2,004	43,053
<b>Net Carrying Amount</b>								
At 31 March 2013	1,419	6,988	13,728	458	5,490	2,270	288	30,641



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 13. PROPERTY, PLANT AND EQUIPMENT (CONT'D)

The Group and the Company acquired property, plant and equipment during the financial year at aggregate cost of RM5,396,000 (2013 : RMnil), by means of revolving credit and finance lease arrangement. The net carrying amount of assets under revolving credit and finance lease arrangements are as follows:

	Group and Company 2014 RM'000	2013 RM'000
Motor vehicles	9,443	2,049
Computers/Machine/Office equipment	789	-
Capital work in progress	244	-

### 14. INVESTMENTS IN SUBSIDIARIES

	Company 2014 RM'000	2013 RM'000
Unquoted shares, at cost	3,587	1,112
Less: Accumulated impairment losses	(800)	(500)
	2,787	612

(a) On 1 April 2013, a subsidiary of the Company, Nationwide Express Metro Sdn. Bhd. has increase its issued and paid up capital from RM25,000 divided into 25,000 ordinary shares of RM1.00 each to RM2,500,000 divided into 2,500,000 ordinary shares of RM1.00 each by capitalising the sum of RM2,475,000 being the advance from the holding company, Nationwide Express Courier Services Berhad. That new ordinary shares be allotted as fully paid-up and distributed to the member shall rank pari passu in all respects with the existing ordinary shares of the Company.

(b) Details of the subsidiaries are as follows:

Name of Company	Country of Incorporation	Effective Interest (%)		Principal Activities
		2014	2013	
Nationwide Express Freight Forwarders Sdn. Bhd.	Malaysia	100	100	Trucking, freight forwarding and warehousing services
Nationwide Express Metro Sdn. Bhd.	Malaysia	100	100	Customised logistics and mailroom management services
Nationwide Express Courier Pte. Ltd.*	Singapore	100	100	Express courier and customised logistics services
Nationwide Express Distribution Sdn. Bhd.	Malaysia	100	100	Dormant
Nationwide Express Logistics Sdn. Bhd.	Malaysia	100	100	Freight forwarding and warehousing services
Nationwide Express Retail Sdn. Bhd.	Malaysia	100	100	Retail

\* Audited by a firm of auditors other than Hanafiah Raslan & Mohamad



## NOTES TO THE FINANCIAL STATEMENTS

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## 15. DEFERRED TAX

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
At 1 April	(124)	234	127	415
Recognised in the profit or loss (Note 10)	(394)	(358)	(119)	(288)
At 31 March	(518)	(124)	8	127
Presented after appropriate offsetting as follows:				
Deferred tax assets	(2,268)	(1,811)	(1,628)	(1,419)
Deferred tax liabilities	1,750	1,687	1,636	1,546
	(518)	(124)	8	127

The components and movements of deferred tax liability and assets during the financial year prior to offsetting are as follows:

**Deferred Tax Liability of the Group:**

	Property, Plant & Equipment RM'000
At 1 April 2013	1,687
Recognised in the profit or loss	63
At 31 March 2014	1,750
At 1 April 2012	1,286
Recognised in the profit or loss	401
At 31 March 2013	1,687

**Deferred Tax Assets of the Group:**

	Allowance for Impairment on Trade Receivables RM'000	Provisions for Liabilities RM'000	Unused Tax Losses and Unabsorbed Capital Allowance RM'000	Total RM'000
At 1 April 2013	(755)	(324)	(732)	(1,811)
Recognised in the profit or loss	(350)	248	(355)	(457)
At 31 March 2014	(1,105)	(76)	(1,087)	(2,268)
At 1 April 2012	(693)	(304)	(55)	(1,052)
Recognised in the profit or loss	(62)	(20)	(677)	(759)
At 31 March 2013	(755)	(324)	(732)	(1,811)



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 15. DEFERRED TAX (CONT'D)

## Deferred Tax Liability of the Company:

	Property, Plant & Equipment RM'000
At 1 April 2013	1,546
Recognised in the profit or loss	90
At 31 March 2014	1,636
At 1 April 2012	1,183
Recognised in the profit or loss	363
At 31 March 2013	1,546

## Deferred Tax Assets of the Company:

	Allowance for Impairment on Trade Receivables RM'000	Provisions for Liabilities RM'000	Unabsorbed Capital Allowance RM'000	Total RM'000
At 1 April 2013	(480)	(292)	(647)	(1,419)
Recognised in the profit or loss	(325)	242	(126)	(209)
At 31 March 2014	(805)	(50)	(773)	(1,628)
At 1 April 2012	(496)	(272)	-	(768)
Recognised in the profit or loss	16	(20)	(647)	(651)
At 31 March 2013	(480)	(292)	(647)	(1,419)

Deferred tax assets have not been recognised in respect of the following items:

	Company	
	2014 RM'000	2013 RM'000
Unabsorbed capital allowance	90	121
Unused tax losses	1,139	1,137
Other temporary difference	240	186
	1,469	1,444

The availability of the unabsorbed capital allowance and unused tax losses for offsetting against future taxable profits of the respective subsidiaries are subject to no substantial changes in shareholdings of those subsidiaries and the Company under Section 44(5A) and (5B) of Income Tax Act, 1967.



## NOTES TO THE FINANCIAL STATEMENTS

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## 16. INVENTORIES

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
<b>Cost</b>				
Consumables	-	673	-	389
<b>Net realisable value</b>				
Consumables	431	-	392	-
	431	673	392	389

## 17. TRADE AND OTHER RECEIVABLES

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
<b>Trade receivables</b>				
Third parties	22,965	22,094	18,472	17,432
less: Allowance for impairment	(3,650)	(2,693)	(2,105)	(1,365)
Trade receivables, net	19,315	19,401	16,367	16,067
<b>Other receivables</b>				
Amount due from related parties:				
Subsidiaries	-	-	6,381	5,916
Related company	-	367	-	298
Tax recoverable	529	1,066	455	1,204
Deposits	1,888	1,917	1,778	1,617
Prepayments	2,390	2,446	2,067	2,298
Sundry receivables	2,148	1,661	1,808	1,456
	6,955	7,457	12,489	12,789
less: Allowance for impairment	(1,158)	(904)	(945)	(681)
Other receivables, net	5,797	6,553	11,544	12,108
	25,112	25,954	27,911	28,175



## NOTES TO THE FINANCIAL STATEMENTS

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### 17. TRADE AND OTHER RECEIVABLES (CONT'D)

#### (a) Trade receivables

Trade receivables are non-interest bearing and are generally on 30 to 90 days (2013: 30 to 90 days) terms. They are recognised at their original invoice amounts which represent their fair values on initial recognition.

#### Ageing analysis of trade receivables

The ageing analysis of the Group's trade receivables is as follows:

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Neither past due nor impaired	12,177	12,357	10,495	6,985
Past due but not impaired:				
1 to 30 days	3,812	3,623	2,923	4,617
31 to 90 days	1,557	1,207	1,258	3,508
91 to 120 days	707	923	570	458
More than 121 days	1,062	1,291	1,121	499
	7,138	7,044	5,872	9,082
Impaired	3,650	2,693	2,105	1,365
	22,965	22,094	18,472	17,432

#### Receivables that are neither past due nor impaired

Trade and other receivables that are neither past due nor impaired are creditworthy debtors with good payment records with the Group and the Company.

None of the Group's and the Company's trade receivables that are neither past due nor impaired have been renegotiated during the financial year.

#### Receivables that are past due but not impaired

The Group and the Company have trade receivables amounting to RM7,138,000 (2013: RM7,044,000) and RM5,872,000 (2013: RM9,082,000) respectively that are past due at the reporting date but not impaired.

No allowance for impairment is made as in the opinion of the directors, the outstanding debts are expected to be collected in due course.



## NOTES TO THE FINANCIAL STATEMENTS

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## 17. TRADE AND OTHER RECEIVABLES (CONT'D)

## (a) Trade receivables (cont'd)

Movement in allowance accounts:

Group	Individually Impaired RM'000	Collectively Impaired RM'000	2014 RM'000	Individually Impaired RM'000	Collectively Impaired RM'000	2013 RM'000
At 1 April	2,039	654	2,693	827	1,159	1,986
Charge for the year	832	355	1,187	1,679	-	1,679
Write back of impairment losses	-	-	-	(467)	(505)	(972)
Written off	832 (230)	355 -	1,187 (230)	1,212 -	(505) -	707 -
At 31 March	2,641	1,009	3,650	2,039	654	2,693

Company	Individually Impaired RM'000	Collectively Impaired RM'000	2014 RM'000	Individually Impaired RM'000	Collectively Impaired RM'000	2013 RM'000
At 1 April	711	654	1,365	389	1,159	1,548
Charge for the year	436	355	791	366	-	366
Write back of impairment losses	-	-	-	(44)	(505)	(549)
Written off	436 (51)	355 -	791 (51)	322 -	(505) -	(183) -
At 31 March	1,096	1,009	2,105	711	654	1,365 51

## (b) Credit risk

Other information on financial risk of trade receivables are disclosed in Note 27.

## (c) Amount due from related companies

All related companies receivable are unsecured and to be settled in cash. Further details on related party transactions are disclosed in Note 23.



## NOTES TO THE FINANCIAL STATEMENTS

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### 17. TRADE AND OTHER RECEIVABLES (CONT'D)

#### (d) Other receivables

Movement in allowance accounts:

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
At 1 April	904	784	681	519
Charge for the year	254	120	264	162
At 31 March	1,158	904	945	681

### 18. CASH AND BANK BALANCES

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Cash on hand and at banks	9,232	8,226	7,887	7,003
Deposits with licensed banks	8,935	6,696	8,650	6,421
Cash and bank balances	18,167	14,922	16,537	13,424

#### Cash at bank pledged as security

Cash at bank of the Group amounting to RM31,800 (2013: Nil) are mortgaged by way of Memorandum of Deposit to secure the Group's bank loans (Note 21).

In addition, deposits of the Group amounting to RM210,000 (2013: RM570,000) are pledged to licensed banks for credit facilities.

The weighted average effective interest rate per annum of deposits at the reporting date are as follows:

	Group		Company	
	2014	2013	2014	2013
	% p.a.	% p.a.	% p.a.	% p.a.
Licensed banks	3.08	3.10	3.09	2.99

The average remaining maturity of deposits as at the end of the financial year are as follows:

	Group		Company	
	2014	2013	2014	2013
	Days	Days	Days	Days
Licensed banks	58	31	48	16



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 18. CASH AND BANK BALANCES (CONT'D)

For the purpose of statement of cash flows, cash and cash equivalents comprise of following at the reporting date:

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Cash and bank balances	18,167	14,922	16,537	13,424
Less: Cash at banks and deposits pledged with a licensed bank	(242)	(570)	(242)	(570)
Cash and cash equivalents	17,925	14,352	16,295	12,854

## 19. SHARE CAPITAL

	Group and Company			
	Number of Ordinary Shares of RM1 Each		Amount	
	2014 '000	2013 '000	2014 RM'000	2013 RM'000
<b>Authorised:</b>				
At 1 April/31 March	100,000	100,000	100,000	100,000
<b>Issued and Fully Paid-Up:</b>				
At 1 April/31 March	60,116	60,116	60,116	60,116

The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to one vote per share at meetings of the Company. All ordinary shares rank equally with regard to the Company's residual assets.

## 20. RESERVES

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Exchange translation reserve				
- non-distributable	53	37	-	-
Retained profits				
- distributable	1,563	2,455	2,914	1,902
	1,616	2,492	2,914	1,902

Prior to the year of assessment 2008, Malaysian companies adopted the full imputation system. In accordance with the Finance Act 2007 which was gazetted on 28 December 2007, companies shall not be entitled to deduct tax on dividends paid, credited or distributed to its shareholders, and such dividends will be exempted from tax in the hands of the shareholders ("single tier system"). However, there is a transitional period of six years, expiring on 31 December 2013, to allow companies to pay franked dividends to their shareholders under limited circumstances. Companies also have an irrevocable option to disregard the 108 balance and opt to pay dividends under the single tier system. The change in the tax legislation also provides for the 108 balance to be locked-in as at 31 December 2007 in accordance with Section 39 of the Finance Act 2007.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 20. RESERVES (CONT'D)

The Company did not elect for the irrevocable option to disregard the Section 108 balance. Accordingly, during the transitional period, the Company may utilise the credit in the Section 108 balance to distribute cash dividend payments to ordinary shareholders as defined under the Finance Act 2007. As at 31 March 2013, the Company has sufficient credit in the Section 108 balance to pay franked dividend out of its retained profits. Any Section 108 balance which has not been utilised as at 31 March 2014 is disregarded. Thereafter, the Company may distribute dividends out of its entire retained earnings under the single tier system.

### 21. LOANS AND BORROWINGS

	<b>Group and Company</b>	
	<b>2014</b>	<b>2013</b>
	<b>RM'000</b>	<b>RM'000</b>
<b>Current</b>		
Secured:		
Obligations under finance lease	1,068	26
Revolving credit	1,021	-
	2,089	26
<b>Non-current</b>		
Secured:		
Obligations under finance lease	5,624	-
Total loans and borrowings	7,713	26

The remaining maturities of the loans and borrowings are as follows:

	<b>Group and Company</b>	
	<b>2014</b>	<b>2013</b>
On demand or within one year	2,089	26
More than 1 year and less than 2 years	1,487	-
More than 2 years and less than 5 years	4,137	-
	7,713	26

#### Obligations under finance leases

These obligations are secured by a charge over the Designated Account by way of Memorandum of Deposit (Note 18) and charge/ownership claim over the specific motor vehicles financed. The finance lease bear interest of 1.50% plus Islamic financial institution cost of fund per annum.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 21. LOANS AND BORROWINGS (CONT'D)

Obligations under finance leases (cont'd)

	Group and Company	
	2014	2013
	RM'000	RM'000
<b>Future minimum lease payments:</b>		
Not later than 1 year	1,352	28
Later than 1 year and not later than 2 years	1,735	-
Later than 2 years and not later than 5 years	4,467	-
	7,554	28
Less: Future finance charges	(862)	(2)
Present value of finance lease liabilities	6,692	26
<b>Present value of finance lease liabilities:</b>		
Not later than 1 year	1,068	26
Later than 1 year and not later than 2 years	1,487	-
Later than 2 years and not later than 5 years	4,137	-
	6,692	26

Revolving credit

Revolving credit also secured by a charge over the Designated Account by way of Memorandum of Deposit (Note 18). The revolving credit bear interest of 1.50% plus Islamic financial institution cost of fund per annum.

## 22. OTHER PAYABLES

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Amount due to subsidiaries	-	-	3,013	2,213
Sundry payables	3,949	4,341	3,429	4,647
Accruals	4,502	5,543	3,777	3,797
	8,451	9,884	10,219	10,657

Other payables are non-interest bearing and the normal trade credit terms granted to the Group range from 1 month to 3 months (2013: 1 month to 3 months).

Amount due to subsidiaries are unsecured, non-interest bearing and repayable on demand.



## NOTES TO THE FINANCIAL STATEMENTS

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## 23. RELATED PARTY TRANSACTIONS

## (a) Sale and purchase of goods and services

In addition to the transactions detailed elsewhere in the financial statements, the Group and the Company had the following transactions with related parties during the financial year:

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Rental fees payable to a subsidiary:				
- Nationwide Express Freight Forwarders Sdn. Bhd.	-	-	(175)	(172)
Freight forwarding charges payable to a subsidiary:				
- Nationwide Express Freight Forwarders Sdn. Bhd.	-	-	(768)	(820)
Mailroom charges payable to a subsidiary:				
- Nationwide Express Metro Sdn. Bhd.	-	-	(78)	(78)
Delivery and courier charges receivable from subsidiaries:				
- Nationwide Express Metro Sdn. Bhd.	-	-	460	404
- Nationwide Express Retail Sdn. Bhd.	-	-	-	88
- Nationwide Express Freight Forwarders Sdn. Bhd.	-	-	101	76
- Nationwide Express Logistics Sdn. Bhd.	-	-	39	44
Delivery and courier charges payable to subsidiaries:				
- Nationwide Express Courier Pte. Ltd.	-	-	(1,117)	(930)
- Nationwide Express Retail Sdn. Bhd.	-	-	-	(3,772)
Delivery and courier charges receivable from a related party:				
- Percetakan Keselamatan Nasional Sdn. Bhd. *	210	177	210	133
Shared service costs charged to subsidiaries:				
- Nationwide Express Metro Sdn. Bhd.	-	-	529	546
- Nationwide Express Freight Forwarders Sdn. Bhd.	-	-	687	720
- Nationwide Express Retail Sdn. Bhd.	-	-	-	17
- Nationwide Express Logistics Sdn. Bhd.	-	-	50	27
Rental expense payable to a related party:				
- Percetakan Keselamatan Nasional Sdn. Bhd. *	(63)	(67)	(63)	(67)
- Kumpulan Fima Berhad *	(16)	(15)	(16)	-



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 23. RELATED PARTY TRANSACTIONS

## (a) Sale and purchase of goods and services (cont'd)

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Printing charges payable to a related party:				
- Percetakan Keselamatan Nasional Sdn. Bhd.*	-	(1)	-	(1)
Rental fees receivable from subsidiaries:				
- Nationwide Express Freight Forwarders Sdn. Bhd.	-	-	939	939
- Nationwide Express Metro Sdn. Bhd.	-	-	57	57
- Nationwide Express Retail Sdn. Bhd.	-	-	-	5
- Nationwide Express Logistics Sdn. Bhd.	-	-	13	13

\* Kumpulan Fima Berhad and Percetakan Keselamatan Nasional are related parties to the Group and the Company by virtue of a common substantial shareholder, BHR Enterprise Sdn Bhd.

## (b) Compensation of key management personnel

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities, directly or indirectly, including any director (whether executive or otherwise).

The key management personnel compensation is as follows:

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Short-term employee benefits	614	891	441	729
Post-employment benefits:				
Defined contribution plan	68	107	51	85
	682	998	492	814

## 24. CAPITAL COMMITMENTS

	Group and Company	
	2014	2013
	RM'000	RM'000
Property, plant and equipment:		
Approved and contracted for	561	1,251
Approved but not contracted for	1,022	9,631
	1,583	10,882



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 25. CONTINGENT LIABILITIES

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Claims from third parties	115	-	79	-

The Directors are of the opinion that based on the merit of the cases and supported by legal advice, no provision for the consequential loss is required to be made in the financial statements.

### 26. SEGMENTAL REPORTING

For management purposes, the Group is organised into the following business segments:

- Express courier services ("Courier") which consist of express courier services and mailroom management services;
- Freight forwarding and warehousing services ("Freight") consist of freight forwarding services, trucking services and warehousing services; and
- Others consist of retail services (previous corresponding year) and customised overseas logistics services.

Management monitors the operating results of its business separately for the purpose of making decisions about resource allocation and performance assessment. Segment performance is evaluated based on operating profit or loss which in certain respects as explained below, is measured differently from the operating profit or loss in the consolidated financial statements. Group financing (including finance costs), income taxes and segmental reporting on assets and liabilities are managed on a group basis and not allocated to operating segments.

	Courier RM'000	Freight RM'000	Retail and others RM'000	Eliminations RM'000	As per consolidated financial statements RM'000
<b>2014</b>					
<b>Revenue</b>					
External	87,630	6,225	3,887	-	97,742
Inter-segment	2,865	1,229	-	(4,094)	-
Total revenue	90,495	7,454	3,887	(4,094)	97,742
<b>Results</b>					
Interest income	275	8	-	-	283
Dividend income	2,850	-	-	(2,850)	-
Depreciation	3,853	136	49	-	4,038
Segment loss net of tax	2,748	(681)	(109)	(2,850)	(892)
<b>Segment assets</b>	87,208	4,133	328	(13,352)	78,317
<b>Segment liabilities</b>	19,267	5,045	2,418	(10,558)	16,172



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 26. SEGMENTAL REPORTING (CONT'D)

	Courier RM'000	Freight RM'000	Retail and others RM'000	Eliminations RM'000	As per consolidated financial statements RM'000
<b>2013</b>					
<b>Revenue</b>					
External	88,311	6,636	4,089	-	99,036
Inter-segment	2,712	1,411	3,772	(7,895)	-
<b>Total revenue</b>	<b>91,023</b>	<b>8,047</b>	<b>7,861</b>	<b>(7,895)</b>	<b>99,036</b>
<b>Results</b>					
Interest income	240	14	-	-	254
Dividend income	1,112	-	-	(1,112)	-
Depreciation	3,177	99	112	-	3,388
<b>Segment loss net of tax</b>	<b>(498)</b>	<b>(1,021)</b>	<b>(291)</b>	<b>(1,112)</b>	<b>(2,922)</b>
<b>Segment assets</b>	<b>78,137</b>	<b>3,691</b>	<b>904</b>	<b>(9,672)</b>	<b>73,060</b>
<b>Segment liabilities</b>	<b>12,060</b>	<b>4,142</b>	<b>2,887</b>	<b>(9,050)</b>	<b>10,039</b>

Geographical information

The activities of the Group during the current and previous financial years substantially relate to the providing express courier services, trucking services, freight forwarding services, customised logistics services, mailroom management services, retail and warehousing and were predominantly conducted in Malaysia.

Consequently, revenue and non-current assets information based on the geographical location of customers and assets is predominantly in respect of Malaysia.

## 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES

The Group's financial risk management policy seeks to ensure that adequate financial resources are available for the development of the Group's businesses whilst managing its interest rate foreign currency, liquidity funding and credit risks. The Board reviews and agrees policies for managing each of these risks and they are summarised below. It is, and has been throughout the year under review, the Group's policy that no trading in derivative financial instruments shall be undertaken.

**(a) Interest rate risk**

Interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Fair value interest rate risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates. As the Group has no significant interest-bearing financial assets, the Group's income and operating cash flows are substantially independent of changes in market interest rates. The Group's interest-bearing financial assets are mainly short term in nature and have been mostly placed in fixed deposits.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES (CONT'D)

#### (a) Interest rate risk (cont'd)

The Group's interest rate risk arises primarily from interest-bearing borrowings. Borrowings at floating rates expose the Group to cash flow interest rate risk.

The interest rate profile of the Group's and the Company's interest-bearing financial instruments, based on carrying amount as at reporting date was:

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
<b>Fixed rate instruments</b>				
Financial assets	8,935	6,696	8,650	6,421
<b>Floating rate instruments</b>				
Financial liabilities	7,713	26	7,713	26

#### Cash flow sensitivity analysis for floating rate instruments

The following table demonstrates the indicative pre-tax effects on the profit or loss and equity of applying reasonably foreseeable market movements in the following interbank offered rates:

	Increase/ decrease in basis points RM'000	Group Profit or loss
<b>2014</b>		
Base financing rate	+25	(19)
Base financing rate	-25	19
<b>2013</b>		
Base financing rate	+25	-
Base financing rate	-25	-

#### (b) Foreign currency risk

The Group mainly operates locally. However, a proportion of the Group's purchases and sales are made in Singapore Dollars. Foreign exchange denominated liabilities and assets together with expected cash flows from highly probable purchases and sales give rise to foreign exchange exposure. The Group's exposure to foreign currency changes is not material.

#### (c) Liquidity/Funding risk

The Group defines liquidity/funding risk as the risk that funds will not be available to meet liabilities as they fall due.

The Group manages its operating cash flows and the availability of funding to ensure that all funding needs are met. As part of its overall liquidity management, the Group maintains sufficient levels of cash or cash convertible instruments to meet its working capital requirements. To ensure availability of funds, the Group closely monitors its cash flow position on a regular basis.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES (CONT'D)

## (c) Liquidity/Funding risk (cont'd)

## Analysis of financial instruments by remaining contractual maturities

The table below summarises the maturity profile of the Group's and the Company's liabilities at the reporting date based on contractual undiscounted repayment obligations.

	I-----Contractual cash flows-----I		
	On demand or within one year RM'000	One to five years RM'000	Total RM'000
<b>2014</b>			
<b>Group</b>			
<b>Financial liabilities:</b>			
Other payables	8,451	-	8,451
Obligations under finance lease	1,352	6,202	7,554
Revolving credit	1,191	-	1,191
Total undiscounted financial liabilities	10,994	6,202	17,196
<b>Company</b>			
<b>Financial liabilities:</b>			
Other payables	10,219	-	10,219
Obligations under finance lease	1,352	6,202	7,554
Revolving credit	1,191	-	1,191
Total undiscounted financial liabilities	12,762	6,202	18,964
<b>2013</b>			
<b>Group</b>			
<b>Financial liabilities:</b>			
Other payables	9,884	-	9,884
Obligations under finance lease	28	-	28
Total undiscounted financial liabilities	9,912	-	9,912
<b>Company</b>			
<b>Financial liabilities:</b>			
Other payables	10,657	-	10,657
Obligations under finance lease	28	-	28
Total undiscounted financial liabilities	10,685	-	10,685



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

### 27. FINANCIAL RISK MANAGEMENT OBJECTIVE AND POLICIES (CONT'D)

#### (d) Credit risk

The Group's credit risk is primarily attributable to trade receivables. The Group trades only with recognised and creditworthy third parties. It is the Group's policy that all customers who wish to trade on credit terms are subject to credit verification procedures. In addition, receivable balances are monitored on an ongoing basis and the Group's exposure to bad debts is not significant. For transactions that are not denominated in Ringgit Malaysia, the Group does not offer credit terms without the specific approval of the Head of Credit Control. Since the Group trades only with recognised and creditworthy third parties, there is no requirement of collateral.

The credit risk of the Group's other financial assets, which comprise cash and cash equivalents, arises from default of the counterparty, with a maximum exposure equal to the carrying amount of these financial assets.

The Group does not have any significant exposure to any individual customer or counterparty nor does it have any major concentration on credit risk related to any financial assets.

#### Financial assets that are neither past due nor impaired

Information regarding trade and other receivables that are neither past due nor impaired is disclosed in Note 17(a). Deposits with banks and other financial institutions, that are neither past due nor impaired are placed with or entered into with reputable financial institutions or companies with high credit ratings and no history of default.

#### Financial assets that are either past due or impaired

Information regarding financial assets that are either past due or impaired is disclosed in Note 17(a).

### 28. FINANCIAL INSTRUMENTS

#### (a) Determination of fair value

As stipulated in Amendments to MFRS 7: Improving Disclosures about Financial Instruments, the Group and the Company are required to classify fair value measurement using a fair value hierarchy. The fair value hierarchy would have the following levels:

Level 1	the fair value is measured using quoted prices (unadjusted) in active markets for identical assets or liabilities
Level 2	the fair value is measured using inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices)
Level 3	the fair value is measured using inputs for the asset or liability that are not based on observable market data (unobservable inputs)



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 28. FINANCIAL INSTRUMENTS (CONT'D)

## (a) Determination of fair value (cont'd)

The following table analyses financial instruments not carried at fair value for which fair value is disclosed, together with their fair values and carrying amounts shown in the financial position. The different levels have been defined as follows:

	Fair value of financial instruments not carried at fair value				Carrying amount RM'000
	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000	
Group and Company					
2014					
Financial liabilities:					
Obligations					
under finance lease	-	6,781	-	6,781	6,692
Revolving credit	-	1,021	-	1,021	1,021
2013					
Financial liabilities:					
Obligations					
under finance lease	-	25	-	25	26

Fair values of the Group's interest-bearing borrowings and loans are determined using discounted cash flows method using discount rate that reflects the issuer's borrowing rate as at the end of the reporting period.

## (b) Classes of financial assets and financial liabilities

The financial instruments of the Group and of the Company as at end of the financial year are categorised into the following classes:

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
<b>Loans and receivables</b>				
Trade and other receivables(Note 17)	25,112	25,954	27,911	28,175
Less: Prepayments (Note 17)	(2,390)	(2,446)	(2,067)	(2,298)
Tax recoverable (Note 17)	(529)	(1,066)	(455)	(1,204)
	22,193	22,442	25,389	24,673



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 28. FINANCIAL INSTRUMENTS (CONT'D)

## (b) Classes of financial assets and financial liabilities (contd)

	Group		Company	
	2014 RM'000	2013 RM'000	2014 RM'000	2013 RM'000
Add: Cash and bank balances (Note 18)	18,167	14,922	16,537	13,424
Total loans and receivables	40,360	37,364	41,926	38,097
<b>Financial liabilities measured at amortised cost</b>				
Other payables (Note 22)	8,451	9,884	10,219	10,657
Obligations under finance lease (Note 21)	6,692	26	6,692	26
Revolving credit (Note 21)	1,021	-	1,021	-
Total financial liabilities measured at amortised cost	16,164	9,910	17,932	10,683

## 29. CAPITAL MANAGEMENT

The primary objective of the Group's capital management is to ensure that it maintains an optimal capital structure in order to support its business and maximise shareholder value.

The Group manages its capital structure and makes adjustments to it, in light of changes in economic conditions. To maintain or adjust the capital structure, the Group may adjust the dividend payment to shareholders. The Group's approach in managing capital based on defined guidelines that are approved by the Board.

There were no changes in the Group's approach to capital management during the year.



## NOTES TO THE FINANCIAL STATEMENTS

31 MARCH 2014

## 30. SUPPLEMENTARY INFORMATION

The following analysis of realised and unrealised retained earnings of the Group and the Company is prepared in accordance with Guidance on Special Matter No.1, Determination of Realised and Unrealised Profits and Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad ("Bursa Malaysia") Listing Requirements as issued by the Malaysian Institute of Accountants and presented in accordance with the directive issued by Bursa Malaysia.

	Group		Company	
	2014	2013	2014	2013
	RM'000	RM'000	RM'000	RM'000
Total retained profits of the Company and its subsidiaries				
Realised	438	2,059	2,922	2,029
Unrealised	491	124	(8)	(127)
	929	2,183	2,914	1,902
Add : Consolidation adjustments	634	272	-	-
Retained profits as per financial statements	1,563	2,455	2,914	1,902

The disclosure of realised and unrealised retained profits above is solely for compliance with the directive issued by the Bursa Malaysia and should not be used for any other purpose.



## ANALYSIS OF SHAREHOLDINGS

### LIST OF THIRTY (30) LARGEST SHAREHOLDERS

As at 30th June 2014

NO.	NAMES	COMPANY/IC NO.	SHAREHOLDINGS	%
1	BHR Enterprise Sdn Bhd	64889-A	32,930,679	54.78
2.	Naluri Haruman Sdn Bhd	408030-P	7,800,000	12.97
3.	Mohd Noor bin Ismail	350509-01-5281	3,157,256	5.25
		3887905		
4.	Zalaraz Sdn Bhd	117907-W	2,187,800	3.64
5.	Kulim (Malaysia) Berhad	023370-V	2,000,000	3.33
6.	M & A Nominee (Tempatan) Sdn Bhd	320471T	587,300	0.98
7.	Charles Ross Mckinnon	LN746450	514,000	0.86
8.	Koo Tai Ping @ Koh Kian Tee	440810-01-5423	461,600	0.77
		3768231		
9.	Maybank Nominees (Tempatan) Sdn Bhd	258939-H	388,430	0.65
10.	Tan Ng Tee @ Tan Cheng Yew	431022-10-5669	366,100	0.61
		2650517		
11.	Ding Ah Dieh @ Ding Pik Cing	450928-08-5418	330,500	0.55
		7590824		
12.	HDM Nominees (Tempatan) Sdn Bhd	41117-T	283,757	0.47
13.	Liew Han Huei	591203-05-5085	279,700	0.47
		5769166		
14.	HLIB Nominees (Tempatan) Sdn Bhd	270268-W	179,000	0.30
15.	Life Enterprise Sdn Bhd	173834-U	178,100	0.30
16.	Teoh Seng Bee	500103-02-5034	156,100	0.26
		3929217		
17.	Gan Ah Tua	450207-01-5276	156,000	0.26
		7652950		
18.	Gan Eng Chee	430515-10-5603	146,000	0.24
		4131519		
19.	Citigroup Nominees (Tempatan) Sdn Bhd	267011-M	138,700	0.23
20.	Loh Yee Min	450720-71-5097	119,700	0.20
		7871132		
21.	Heng Sau Wah	470419-10-5036	114,400	0.19
22.	Lai Kui Yin	410401-10-5092	98,600	0.16
		3852126		
23.	Cimsec Nominees (Tempatan) Sdn Bhd	265449-P	95,700	0.16
24.	Chai Pui Yin @ Chua Pui Eng	541116-12-5190	94,500	0.16
		H0027148		
25.	Yew Chiang Corporation Sdn Bhd	680179	92,000	0.15
26.	Public Nominees (Tempatan) Sdn Bhd	6464-T	83,420	0.14
27.	Liau Choon Hwa & Sons Sdn Bhd	TEM30761	79,100	0.13
28.	Toh Kam Choy	2132334	78,400	0.13
29.	TA Nominees (Tempatan) Sdn Bhd	268290-H	76,500	0.13
30.	Lum Siew Kheong	520101-10-5661	74,800	0.12
		4323680		



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## ANALYSIS OF SHAREHOLDINGS

As at 30th June 2014

Size of Holdings	No. of holders	%	No. of Holdings	%
1 - 99	144	10.30	4,682	0.01
100 - 1,000	152	10.87	86,747	0.14
1,001 - 10,000	877	62.73	3,153,930	5.25
10,001 - 100,000	205	14.66	5,050,400	8.40
100,001- 3,005,809 (*)	17	1.22	7,932,506	13.20
3,005,810 and above (**)	3	0.21	43,887,935	73.01
<b>Total</b>	<b>1,398</b>	<b>100.00</b>	<b>60,116,200</b>	<b>100.00</b>

## LIST OF DIRECTORS REGISTERED SHARES

As at 30th June 2014

Directors' Name	Direct Interest		Deemed Interest	
	No. Of Shares	%	No. Of Shares	%
Tun Dato' Seri Zaki bin Tun Azmi	0	0	0	0
Rozilawati Binti Haji Basir	0	0	32,930,679	54.78
Dato' Adnan bin Shamsuddin	0	0	0	0
Tan Sri Dato' Sulaiman Bin Sujak	56,000	0.9	0	0
Dr. Roshayati Binti Basir	0	0	32,930,679	54.78
Yong Kok Liew	0	0	0	0

## LIST OF SUBSTANTIAL SHAREHOLDERS (5% AND ABOVE)

As at 30th June 2014

No.	Names	Shareholdings	%
1.	BHR Enterprise Sdn Bhd	32,930,679	54.78
2.	Naluri Haruman Sdn Bhd	7,800,000	12.97
3.	Mohd Noor Bin Ismail	3,157,256	5.25



## ANALYSIS OF SHAREHOLDINGS

## ANALYSIS OF EQUITY STRUCTURE

TYPE OF OWNERSHIP	SHAREHOLDERS	%	SHAREHOLDINGS	%
<b>MALAYSIAN</b>				
1) Government Agencies	0	0.00	0	0.00
2) BUMIPUTRA				
a) Individuals	79	5.40	3,500,846	5.82
b) Companies	11	0.75	44,960,689	74.79
c) Nominees Companies	76	5.19	542,383	0.90
<b>TOTAL BUMIPUTRA SHAREHOLDINGS</b>	<b>166</b>	<b>11.34</b>	<b>49,003,918</b>	<b>81.51</b>
3) NON-BUMIPUTRA				
a) Individuals	1206	82.38	8,964,968	14.92
b) Companies	19	1.30	493,277	0.82
c) Nominees Companies	56	3.82	1,523,077	2.53
<b>TOTAL NON-BUMIPUTRA SHAREHOLDINGS</b>	<b>1281</b>	<b>87.51</b>	<b>10,981,322</b>	<b>18.27</b>
<b>MALAYSIAN TOTAL</b>	<b>1447</b>	<b>98.84</b>	<b>59,985,240</b>	<b>99.78</b>
<b>FOREIGN</b>				
4) FOREIGN:				
a) Individuals	13	0.89	109,060	0.18
b) Companies	0	0.00	0	0.00
c) Nominees Companies	4	0.27	21,900	0.04
<b>FOREIGN TOTAL</b>	<b>17</b>	<b>1.16</b>	<b>130,960</b>	<b>0.22</b>
<b>GRAND TOTAL</b>	<b>1464</b>	<b>100.00</b>	<b>60,116,200</b>	<b>100.00</b>

## DISTRIBUTION TABLE ACCORDING TO CATEGORY OF HOLDERS

CATEGORY OF SHAREHOLDERS	NO. OF HOLDERS			NO. OF SECURITIES			PERCENTAGE (%)		
	BUMI	NON-BUMI	FOREIGN	BUMI	NON-BUMI	FOREIGN	BUMI	NON-BUMI	FOREIGN
1) Individuals	79	1148	15	3,505,146	8,381,131	623,062	5.83	13.94	1.04
2) Body Corporate									
a. Banks/ Finance Companies	0	0	0	0	0	0	0.00	0.00	0.00
b. Investment Trusts / Foundation / Charities	0	0	0	0	0	0	0.00	0.00	0.00
c. Other types of companies	10	19	0	44,957,689	483,277	0	74.78	0.80	0.00
3) Government Agencies/Institutions	0	0	0	0	0	0	0.00	0.00	0.00
4) Nominees	69	54	4	666,518	1,477,477	21,900	1.11	2.46	0.04
5) Others	0	0	0	0	0	0	0.00	0.00	0.00
<b>TOTAL</b>	<b>158</b>	<b>1,221</b>	<b>19</b>	<b>49,129,353</b>	<b>10,341,885</b>	<b>644,952</b>	<b>81.72</b>	<b>17.20</b>	<b>1.07</b>
<b>GRAND TOTAL</b>		<b>1,398</b>			<b>60,116,200</b>			<b>100.00</b>	



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## LIST OF PROPERTIES

Location	Description Existing Use	Approximate Age Of Buildings (Years)	Tenure	Land Area (Sq. Ft)	Built-Up Area (Sq. Ft)	Net Book Value As At 31/03/2014
Lot 6, PN6411, Section 15, District of Petaling, Selangor Darul Ehsan	Industrial land / hub and office buildings	33	Leasehold expiring on 7/11/72	86,879	33,600	Building: RM2.32 Million  Land: RM11.18 Million
Lot 7, PN6412, Section 15, Daerah Petaling, Selangor Darul Ehsan	Industrial land/ hub and office buildings	26	Leasehold expiring on 7/11/72	141,092	23,760	Building: RM2.32 Million  Land: RM11.18 Million
H.S(D) 168513, Within Town of Shah Alam, District of Petaling, Selangor Darul Ehsan.	Industrial land / warehouse and office building	27	Leasehold expiring 8/5/72	145,500	67,553	Building: RM3.46 Million  Land: RM2.23 Million



## NETWORK LISTING

### HEAD QUARTERS

### CORPORATE OFFICE

Lot 11A,  
Persiaran Selangor, Section 15  
40200 Shah Alam,  
Selangor Darul Ehsan  
Tel : 03-5163 3333  
Fax : 03-5180 2084

### LOGISTICS CENTRE

Lot 6 & 7, Jalan Utas 15/7,  
Section 15, 40000 Shah Alam,  
Selangor Darul Ehsan  
NAtionCare : 1-300 222 777  
Tel : 03-5512 1000  
Fax : 03-5031 8896/5031 8897

### BUSINESS SERVICE CENTRES

#### MALURI

No. 24, Jalan Jejaka 5,  
Taman Maluri  
55100 Cheras,  
Kuala Lumpur  
Tel : 03-9200 5658  
Fax : 03-9200 5697  
Contact : Khairul Nizam

#### MANJALARA/SG BULOH - DSB

No. 35, Jalan 3/62A,  
Bandar Seri Manjalara,  
52200 Kuala Lumpur.  
Tel : 03-6280 1931  
Fax : 03-6261 7846  
Contact : Muhd Amiruddin b Abu Bakar

#### PUCHONG

No. 9, Jalan TPP 1/1,  
Taman Perindustrian Puchong  
47100 Puchong,  
Selangor Darul Ehsan  
Tel : 03-8062 1008  
Fax : 03-8061 0608  
Contact : Nor Azman b Ahmad

#### SHAH ALAM

Lot 6 & 7, Jalan Utas 15/7,  
Section 15, 40000 Shah Alam,  
Selangor Darul Ehsan  
Tel : 03-5512 1000  
Fax : 03-5031 8896/5031 8897  
Contact : Junaidi b Aman

### PETALING JAYA

Lot 8230-8231,  
Jalan 222 / 225,  
46100 Petaling Jaya,  
Selangor.  
Tel : 03-7954 1427 / 03-7931 4728  
Fax : 03-7954 1410  
Contact : Amir Hussin

### RETAIL OUTLET

#### PLAZA DAMANSARA

Block C, Plaza Damansara,  
45, Jalan Medan Setia 1  
Bukit Damansara,  
50490 Kuala Lumpur.  
Tel : 03-2095 0192  
Fax : 03-2095 0181  
Contact : Saiful Hamdi b Roslan

### CENTRAL STATION

#### BANTING

No. 444, Jalan Sultan Abdul Samad,  
42700 Banting,  
Selangor Darul Ehsan.  
Tel : 03-3187 4887  
Fax : 03-3187 9902  
Contact : Kamaruddin Bin Abu

#### KAJANG

6, Jalan P/1A, Sec 13,  
Kawasan Perindustrian Bangi,  
43650 Bandar Baru Bangi,  
Selangor Darul Ehsan  
Tel : 03-8925 8689  
Fax : 03-8925 5682  
Contact : Jasni Ramli

#### KLANG

35, Jalan Kapar,  
41400 Klang,  
Selangor Darul Ehsan  
Tel : 03-3344 0441/ 0442  
Fax : 03-3344 3472  
Contact : Sazali Salim

#### PORT KLANG

No. 31, Jalan Melaka,  
Off Persiaran Raja Muda Musa,  
42000 Port Klang,  
Selangor Darul Ehsan.  
Tel : 03-3168 0237/3165 4985  
Fax : 03-3165 6313  
Contact : S. Malarvannan



## NETWORK LISTING

### RAWANG

No. 20, Jalan Rawang  
Sentral RS1, Taman Rawang Sentral,  
48000 Rawang,  
Selangor Darul Ehsan  
Tel : 03-6091 5293  
Fax : 03-6092 7306  
Contact : V. Subramaniam

#### SERVICE CENTRES

### TANJUNG KARANG

Dorani Multi Idea Resources  
PT4 Batu 10 1/2,  
Jalan Besar Sg. Hj. Dorani,  
45300 Sg. Besar Hj. Dorani, Selangor.  
Tel : 03-3224 2871  
Contact : Hafiz b Zulkifli

#### SOUTHERN STATION

### BATU PAHAT

No. 53, Jalan Penjaja 3,  
Kim's Park Business Centre,  
83000 Batu Pahat,  
Johor Darul Takzim.  
Tel : 07-431 4869  
Fax : 07-432 1445  
Contact : Mohd Razib b Othman

### JOHOR BAHRU

No. 1 & 3, Jalan Bayu 2/4,  
Taman Perindustrian Tampoi Jaya,  
81200 Johor Bahru,  
Johor Darul Takzim.  
Tel : 07-235 4896/4901/4903  
Fax : 07-2354908  
Contact : Md. Hanif Hassan

### KLUANG

No 27, Susur 1, Jalan Johor Tenggara,  
86000 Kluang,  
Johor Darul Takzim.  
Tel : 07- 7721026  
Fax : 07- 7720600  
Contact : Nur Hidayat bt Omar

### MELAKA

G1 & 1-1, Jalan Rahmat 5,  
Pusat Bandar Malim Jaya,  
75250 Melaka.  
Tel : 06-336 0900  
Fax : 06-336 0890  
Contact : Zuhaimie Hj Mahadi

### MUAR

No. 5-7, Ground Floor,  
Jalan Ibrahim, 84000 Muar,  
Johor Darul Takzim.  
Tel : 06-9513069  
Fax : 06-9516301  
Contact : Nur Hidayah bt Tapri

### NILAI

No. Pt 7264, Putra Point, Jalan BBN 1/2B,  
71800 Bandar Baru Nilai,  
Negeri Sembilan Darul Khusus.  
Tel : 06 -7941030  
Fax : 06-794 1032  
Contact : Padzilah bt Salleh

### SEGAMAT

NO. 40F Jalan Genuang Kampung,  
85000 Segamat ,Johor Darul Takzim.  
Te l: 607-9317406 / 7407  
Fax : 607-9318408  
Contact : Mohd Sharif bin Kunjali

### SEREMBAN

No. 28, Ground Floor & 1st Floor,  
Jalan MSJ 1,  
Medan Perniagaan Senawang Jaya,  
70450 Senawang,  
Negeri Sembilan Darul Khusus .  
Tel : 06-7627759 / 019-3907574  
Fax : 06-789720  
Contact : Azizi b Osman

### KULAI

4010, Jalan Iris 7, Indahpura  
81000 Kulai, Johor  
Tel : 07-6637268  
Contact : Mohd Aqil

### PONTIAN

No. 4 (Ground Floor), Jalan Delima 8,  
Pusat Perdagangan Pontian,  
82000 Pontian, Johor  
Tel : 07-6874310  
Contact : Mohd Aqil

#### SERVICE CENTRES

### ALOR GAJAH

Huzaihas Enterprise,  
Blok D-11 Tingkat Bawah,  
Taman Kelemak Mewah,  
78000 Alor Gajah Melaka.  
Tel : 06-5567549  
Fax : 06-5567550  
Contact : Mohd Hasnol b Mohd Hashim



## NETWORK LISTING

### KOTA TINGGI

KT Courier Services  
No. 14A, 1st Floor, Jalan Mawai  
81900 Kota Tinggi, Johor Darul Takzim.  
Tel : 07-8821322  
Fax : 07-8821322  
Contact : Leong Poi Lee

### KUALA PILAH

TAAasha Enterprise,  
No.119, Jalan Perpatih,  
72000 Kuala Pilah,  
Negeri Sembilan Darul Khusus.  
Tel : 064810706  
Contact : M Subramaniam A/L Velayudhan

### MERSING

Gemilang Budimas Enterprise,  
No.25 (R&R) Pejabat Jln Abu Bakar  
86800 Mersing,  
Johor Darul Takzim.  
Tel : 013-770 6276  
Contact : A. Rashid b A. Rahman

### PASIR GUDANG

Mohfaz Jaya Vision Enterprise,  
No. 5, Jalan Cendana 1,  
Taman Cendana 81700 Pasir Gudang, Johor Darul Takzim.  
Tel : 07-255 2660  
Fax : 07-255 2660  
Contact : Mohd Faizal b Abdul Majid

### YONG PENG

19 A Jalan Besar,  
83700 Yong Peng,  
Johor Darul Takzim.  
Tel : 07-467 6978 / 013-704 126  
Contact : Ahmad Arshad b Armawai

### RENGIT

T19 Kmpg Parit Haji Salleh Ros  
Batu 11 Parit Raja  
86400 Batu Pahat, Johor  
Tel: 011-27667359  
Contact : Roslee Mohd Duan

### NORTHERN STATION

### ALOR SETAR

Lot 135 & 136, Tingkat Bawah, Kompleks Alor Setar,  
Lebuhraya Darulaman, 05150 Alor Setar,  
Kedah Darul Aman.  
Tel : 04-731 2205  
Fax : 04-733 3603  
Contact : Kamal b Abd. Jalil

### BUTTERWORTH

Lot 5356 Jalan Jelawat,  
Seberang Jaya Industrial Park,  
13700 Seberang Jaya,  
Pulau Pinang.  
Tel : 04-399 5568 / 5569  
Fax : 04-399 5542  
Contact : Khairul Rizal b Za'aba

### IPOH

No 2-2A Medan Istana 5,  
Bandar Ipoh Raya,  
30000 Ipoh Perak Darul Ridzuan.  
Tel -05-255 4916 / 0666  
Fax -05-254 6221  
Contact : Zamri b Ariffin

### KUALA KANGSAR

No. 42, Taman Raja Idris, Jalan Idris,  
33000 Kuala Kangsar,  
Perak Darul Ridzuan.  
Tel : 05-7763897  
Fax : 05-7773268  
Contact : Rosli b Hamad

### PARIT BUNTAR

12, Jalan Wawasan Dua,  
Taman Wawasan Jaya,  
34200 Parit Buntar, Perak.  
Tel : 05-716 9882  
Fax : 05-717 4882  
Contact : Mr. Francis

### PENANG

No. 2, Jalan Perusahaan Jelutong 2,  
Fortune Park, 11600 Penang,  
Pulau Pinang.  
Tel : 04-281 3107  
Fax : 04-281 6403  
Contact : Wan Lazawardi b Wan Mahadi

### SITIAWAN

No. 33, Jalan Haji Mohd Ali,  
32000 Sitiawan,  
Perak Darul Ridzuan.  
Tel : 05-691 6832  
Fax : 05-692 8269  
Contact : Alex Yu Heng Swee

### SUNGAI PETANI

No. 20, Jalan Pahlawan,  
Taman Lagenda Indah,  
08000 Sungai Petani,  
Kedah Darul Aman.  
Tel : 04-422 2504  
Fax : 04-424 4868  
Contact : Dalilah bt Mat Isa



## NETWORK LISTING

### TAIPING

16, Jalan Medan Taiping 4,  
Medan Taiping,  
34000 Taiping, Perak.  
Tel : 05-807 6332  
Fax : 05-808 8322  
Contact : Sia Ming Kong

### TELUK INTAN

69B, Jalan Changkat Jong,  
36000 Teluk Intan,  
Perak Darul Ridzuan.  
Tel : 05-621 0266 / 019-392 1573  
Fax : 05-621 5066  
Contact : Abd Aziz b Janni

#### SERVICE CENTRES

### JITRA

PMC Enterprise,  
No. E04 & E05, Arked Mara Jitra,  
Jalan Sungai Korok,  
06000 Jitra, Kedah Darul Aman.  
Tel : 04-917 9325 / 013-437 8653  
Fax : 04-917 9325  
Contact : Azimah bt Omar

### KANGAR

Movan Express,  
No. 148, Persiaran Jubli Emas,  
01000 Kangar, Perlis.  
Tel : 04-976 1562 / 012-427 3359  
Fax : 04-978 1645  
Contact : Nooraishah bt Ahmad

### LANGKAWI

Nadi Enterprise  
No. 24, Persiaran Mutiara,  
Pusat Dagangan Kelana Mas,  
07000 Langkawi,  
Kedah Darul Aman.  
Tel : 04-966 6906  
Fax : 04-966 5567  
H/P : 012-489 3377  
Contact : Sahidi b Saad

#### EAST COAST STATION

### KEMAMAN

PT 21689 Ground Floor,  
Jalan Kubang Kurus,  
24000 Kemaman  
Terengganu  
Tel : 09-850 3270 / 71  
Fax : 09-858 1366  
Contact :

### KOTA BHARU

Lot 234, Jalan Tengku Besar,  
15000 Kota Bharu,  
Kelantan Darul Naim.  
Tel : 09-741 7070 / 71  
Fax : 09-747 7255  
Contact : Hafez b Bustaman

### KUALA TERENGGANU

58A & 58B Tingket Bawah,  
Jalan Sultan Zainal Abidin,  
20000 Kuala Terengganu  
Tel : 09-6300130/31  
Fax : 09-6300150  
Contact : Ramzuzaidi b Ramli

### KUANTAN

B 184, Jalan Dato' Lim Hoe Lek,  
25200 Kuantan,  
Pahang Darul Makmur.  
Tel : 09-512 1285 /286/287/288  
Fax : 09-515 6911  
Contact : Ruzita bt Puzi

### TEMERLOH

No. 18, Jalan Sudirman 7,  
Bandar Sri Semantan,  
28000 Temerloh,  
Pahang Darul Makmur.  
Tel : 09-296 2122/290 1655  
Fax : 09-296 0810  
Contact : Siti Aminah Wahab

### BENTONG

Anjerida Enterprise,  
No. B-6, Arked Mara,  
Jalan Ah Peng,  
28700 Bentong, Pahang.  
Tel : 09-222 7417/016-9340349  
Contact : Ahmad Daud b Mohd Nor

#### SERVICE CENTRES

### GUA MUSANG

Aik Cheong,  
No. 51, Jalan Besar,  
18300 Gua Musang,  
Kelantan Darul Naim.  
Tel : 09-912 1775  
Contact : Ang Koon Choe

### JENGKA

Nor Harisyam B Kamaruddin  
NO.16 Kedai Mara Nadi Kota  
26400 Jengka,  
Pahang Darul Makmur  
Tel : 09-4663233/017-342 0676  
Contact : Nor Harisyam b Kamarudin



## NETWORK LISTING

### JERANTUT

Hazrieyl Hakiem Enterprise  
No.11 Bangunan IKIP Jalan Dulang 2  
27000 Jerantut Pahang DarulMakmur  
Tel : 013-9227565/019-9077632  
Contact : Muhammad Nor Azihan b Manan

### JERTEH

H.M. Berjaya Enterprise  
No. 2,Dalam Pasar Jerteh  
Sebelah Telekom, Jerteh  
22000 Jerteh, TerengganuT  
Tel : 09-9024204  
Contact : Hazira bt Mazney

### KARAK

Anjerida Enterprise,  
No. B-6, Arked Mara,  
Jalan Ah Peng,  
28700 Bentong, Pahang.  
Tel : 09-222 7417  
Contact : Ahmad Daud b Mohd Nor

### KUALA BERANG

Che Ku Norrani bt Che Ku Hitam,  
Lot 276, Arked MDHT, Jalan Besar,  
21700 Kuala Berang,  
Terengganu Darul Iman  
Tel : 019-939 7962  
Contact : Che Ku Norrani bt Che Ku Hitam

### KUALA KRAI

H.M. Berjaya Enterprise  
No. 52 Bangunan Wisma Kova  
Jalan Ah Seng  
18000 Kuala Krai,  
Kelantan Darul Naim  
Tel : 09-960 5410  
Contact : Hazira bt Mazney

### MACHANG

H.M. Berjaya Enterprise  
Lot 1885C, Taman Purnama  
18500 Machang,  
Kelantan Darul Naim  
Tel : 09-975 7689  
Contact : Hazira bt Mazney

### KUALA LIPIS

Dianas Enterprise  
No.1 Kedai MDL Bandar Baru  
27200 Kuala Lipis  
Pahang Darul Makmur  
Tel : 09-3122251/019-9047378  
Contact Nordiana Yusoff

### MARAN

Phang Kim Seong  
No. 20, Bangunan LKNP,  
Bandar Baru, 26500 Maran,  
Pahang Darul Makmur.  
Tel : 09-477 1310/019-9169683  
Contact : Phang Kim Seong

### MARANG

Amy Arrow Enterprise,  
Lot 424A Jalan Rhu Redang  
21600 Marang  
Terengganu Darul Iman.  
Tel : 019-931112629  
Contact : Amy Solihin

### PASIR PUTIH

H.M. Berjaya Enterprise,  
No. 18, Jalan Pasir Lama,  
16800 Pasir Putih,  
Kelantan Darul Naim.  
Tel : 019-9024204  
Contact : Hazira b Mazney

### RAUB

No. 1, Jalan Tun Razak,  
27600 Raub,  
Pahang Darul Makmur.  
H/P : 013-937 3389  
Contact : R. Sushil Kumar

### SETIU

Amy Arrow Enterprise,  
Lot 424A Jalan Rhu Rendang  
21600 Marang  
Terengganu Darul Iman.  
Tel : 019-9312629  
Contact : Mohd Amy Solihin

### TANAH MERAH

Alatulis Nan Lee,  
310, Jalan Besar  
17500 Tanah Merah,  
Kelantan Darul Naim.  
Tel : 09-955 5233/019-9393968  
Contact : Chan Kong Chai

### TRIANG

Hazrieyl Hakiem Enterprise  
No.17 Jalan Kerayong 2  
Bandar Baru Bera  
28200 Bera, Triang  
Pahang Darul Makmur.  
Tel : 013-9227565/019-9077632  
Contact : Muhammad Nor Azihan b Manan



## NETWORK LISTING

### **EAST MALAYSIA SABAH-STATION**

#### **KOTA KINABALU**

Ground & 1st Floor, Lot 31  
Towering Industrial Centre,  
KM. 7, Jalan Penampang,  
88300 Kota Kinabalu, Sabah.  
Tel : 088-71 8036/72 6876  
Fax : 088-71 1059  
Contact : Remegius Benedict

#### **LABUAN**

Lot 12, Ground Floor,  
Lazenda Phase 3,  
87008 Labuan.  
Tel : 087-415893 / 087-415923  
Fax : 087-425893  
Contact : Liling Diring

#### **LAHAD DATU**

MDLD 3979, Lot 94  
Ground Floor, Fajar Centre  
Jalan Segama,  
91100 Lahad Datu, Sabah.  
Tel : 089-88 3953  
Fax : 089-88 3939  
Contact : Tony Liew

#### **SANDAKAN**

Block 35, Lot No.6,  
Ground Floor,  
Bandar Indah Ph 06, Mile 4,  
North Road, 90000 Sandakan.  
Tel : 089-217113 / 089-218795  
Fax : 089-311182  
Contact : John Kafly

#### **TAWAU**

MPT 4404, Lot 4, Ground Floor  
Block A, Bandaran Baru,  
91000 Tawau, Sabah.  
Tel : 089-77 8851/77 8852  
Fax : 089-76 5497  
Contact : Tapar Duriangta b Abd Rajak

### **SERVICE CENTRES**

#### **KENINGAU**

Lot Kedai Hospital Keningau  
P.O.Box 1172  
89008 Keningau, Sabah.  
Tel : 087-391268 / 016-815 6981  
Contact : Mohd Shafie Bin Rusim

#### **KOTA BELUD**

Chian Siong Eng,  
Driving School Centre ,  
Jalan Kota Kinabalu,  
P.O. Box 90  
89157 Kota Belud, Sabah.  
Tel : 088-97 7126/019-8519588  
Contact : Chian Siong Eng

#### **KOTA MARUDU/PITAS**

Post Box 529, 89108 Kota Marudu, Sabah.  
H/P : 010-954 5841  
Contact : Juanito Emilio

#### **KUDAT**

Syarikat Len Niap (Kudat) Sdn Bhd,  
Block C, Lot 17, SEDCO Shophouse,  
Pekan Tomborungus,  
P.O. Box 72, 89059 Kudat, Sabah.  
Tel : 088-61 1626/61 2487/019-8103932  
Fax : 088-61 2486  
Contact : Lee Sip Kim

#### **KUNAK**

DNC Enterprise,  
TB 5752, Taman Da Hua 2,  
Jalan Bunga Raya,  
91007, Tawau , Sabah.  
H/P : 012-8148781  
Contact : Irawati bt Dominikus

#### **PAPAR/BEAUFORT/SIPITANG/ KUALA PENYU**

17 Taman Ganang Kepayang  
P.O Box 13500,  
88839 Kota Kinabalu, Sabah.  
Tel : 088-212131 / 019-8511775  
Contact : Lim Vui Lip

#### **RANAU/ TAMPARULI/ TUARAN/ TELIPUK/ SEPANGGAR/ MENGGATAL**

Masdi Bin Hamzah  
Lot 5, Tgk 1 KM 0.5 Wisma TSK  
Ranau, Tamparuli Road,  
89308 Ranau Sabah.  
Tel : 019-8022788  
Contact : Masdi Bin Hamzah



## NETWORK LISTING

### SEMPORNA

Mohd Adnan bin Surip,  
Kg Jawa Kongsu 10,  
Jalan Apas  
91000 Tawau, Sabah.  
H/P : 019-899 7582  
Contact : Mohd Adnan b Surip

### TENOM

Tham Ken Sing,  
Jalan Kolam, Taman Bahagia,  
P.O. Box 132, 89907 Tenom, Sabah.  
Tel : 087-73 6041/019-831 8287  
Contact : Tham Ken Sing

### BELURAN

Mohd Salleh Abdullah  
Block 34, Lot 5C, Batu 4  
Taman Mesra  
90000 Sandakan Sabah  
Tel : 019-8036896  
Contact Person : Mohd Salleh Abdullah

### SARAWAK STATION

### KUCHING

Lot 4577 & 4578 Taman Borneo,  
Lorong Lapangan Terbang 4, Greenheight,  
93350 Kuching, Sarawak.  
Tel : 082-46 4605/574387/574407  
Fax : 082-57 2466  
Contact : Donald Stanly

### MIRI

Lot 1083, Ground Floor & 1st Floor,  
Jalan Merpati,  
98000 Miri, Sarawak.  
Tel : 085-41 0408  
Fax : 085-41 0478  
Contact : Kamarulzaman

### SIBU

No. 2B & 2C, Ground Floor,  
Hua Kiew Road,  
96000 Sibu, Sarawak.  
Tel : 6084-325 072 / 75  
Fax : 6084-325 076  
Contact : Nicholas Melian

### BINTULU

Lot 311, Ground Floor,  
Parkcity Commercial Square,  
Phase 4, Jalan Tun Ahmas Zaidi,  
97000 Bintulu, Sarawak.  
Tel : 086-33 7433 / 40  
Fax : 086-33 7440  
Contact : Fathynasrani b Ahmad Supian

### SERVICE CENTRES

### BINTANGOR/MERADONG

Wong King Tee Services,  
No.6 Jalan Dermaga,  
96500 Bintangor, Sarawak.  
Tel : 084-69 2353 / 019-8830364  
Fax : 084-69 2353  
Contact : Wong King Tee

### DALAT

Ngia Heng Trading Company,  
Lot 490 Dalat New Township,  
96300 Dalat, Sarawak.  
Tel : 084-863010/014-8837625  
Fax : 084-86 3010  
Contact : Kho Kok Seng

### SRI AMAN

No,88A Jalan Datuk Kg Hilir  
95000 Sri Aman Sarawak  
Tel ; 019-2219769  
Contact Person : Kusumawati Noh

### DARO

140, Kampung Itol,  
96200 Daro, Sibu, Sarawak.  
Tel : 084-864250 / 013-8946902  
Contact : Shahrl Liza Tiong b Abdullah

### KANOWIT

Chop Chip Bee, General Shop  
10, Main Bazaar,  
96700 Sibu, Sarawak.  
Tel : 084-75 2128  
Contact : Wong Ing Kiat

### KAPIT

Syarikat Agastan Trading,  
7, Jalan Tan Sit Leong,  
P.O. Box 6, 96800 Kapit,  
Sibu, Sarawak.  
Tel : 084-79 7330/79 7332  
Contact : Augustine Leo Agas

### LAWAS

Kowas Transport  
No. 20 Jalan Datu Tale  
98850 Lawas, Miri, Sarawak  
Tel : 085- 285 450 / 372  
Fax : 085 -285 841  
H/Phone No :019 – 8546456  
Contact Person : Yee Ching Wai



## NETWORK LISTING

### LIMBANG

Tehing Communication,  
Lot 781, Ground Floor,  
Bangunan Marudin, Jln Bangkita  
98700, Limbang, Sarawak.  
Tel : 085 – 216868  
H/Phone No : 019-8142277  
Fax No : 085-212899  
Contact Person : Josephine Thing

### LUNDU

No. 32, Taman Lundu Jaya,  
94500 Lundu, Sarawak.  
Tel : 082-735525/013-5752422  
Contact : Uwet Ak Barba

### KOTA KINABATANGAN

WDT 385 Kota Kinabatangan  
80200 Sandakan Sabah  
Tel : 013-8729655  
Contact Person : Guspin Odot

### MARUDI

Putra Jaya / Smart Mobile Sdn Bhd,  
Lot 88 B Mtd Jalan Kampung Cina,  
98050 Marudi, Sarawak.  
Tel No : 085-756115 / 019-8856860  
Contact Person : Wong Yick Ling

### MUKAH

Ting Ming Kee Trading Co.,  
37, Lot 389 Block 68  
Medan Setia Jaya  
96400 Sibul, Sarawak.  
Tel : 084-87 4326 / 019-8881311  
Contact : Ting Ming Kee

### SARIKEI

Chan's Office  
9A 1st Floor,  
Jalan Abdul Razak,  
96100 Sarikei, Sarawak.  
Tel : 084-65 4479  
Fax : 084-65 5057  
Contact : Lily Chan Law Feng

### SERIAN

Room 101, 1st Floor,  
Serian Co-Operative Building,  
Jalan Pekan Baru, 94700 Serian, Sarawak.  
Tel : 082-874401/019-883 0364  
Contact : Linten Renya

### SONG

Neo Tiong Soon Coffeeshop,  
12A, Jalan Bazar,  
96008 Song, Sarawak.  
Tel : 084-77 7261  
Contact : Neo Wei Sing

### KOTA SAMARAHAN

No.78, Kpg Pulau Kandis  
Batu 21, Jalan Kuching/Serian  
94200 Kuching, Sarawak  
Tel : 082-238258/016-8883160  
Contact Person : Lennon A/K Juray

### BAU

No.103 Phase 3, Lorong Greenwood  
Greenwood Park, 9th Mile Penrissen Road,  
93250 Kuching, Sarawak  
Tel: 016-8165862/016-4406018  
Contact Person : Nancy Anak Pungat

#### TM POINT AUTHORIZED DEALER (TAD)

#### HQ & CENTRAL REGION

### TAD BUKIT JALIL

Budaya Semarak  
No. 10 Block 4 Jalil Link,  
Jalan Jalil Jaya, Bukit Jalil,  
57000 Kuala Lumpur.  
Tel : 03-89939985

### TAD MONT KIARA

Banjaran Maju Jaya Sdn Bhd  
No 11-G, Blok A Jalan Solaris 1,  
Solaris Mont Kiara,  
50480 Kuala Lumpur.  
Tel : 03-62037881  
Contact : Cik Nur Hazirah bt Salleh

### TAD SG BULOH

Metro Retail Sdn Bhd  
1-GF, Jalan BRP 1/6A,  
Bukit Rahman Putra,  
Seksyen U20, Sungai Buloh,  
40160 Shah Alam, Selangor.

#### SOUTHERN REGION

### TAD CHENG

Ethereal  
No.96, Jalan Cheng Baru 1,  
Taman Cheng baru,  
75250 Melaka.  
Tel : 06-3122177

### TAD MITC

Streamax Resources Sdn. Bhd  
Lower Ground, Menara TM Melaka,  
No.2 Jalan Wisma Negeri MITC,  
75450 Ayer Keroh, Melaka.  
Tel : 06-2333223



## NETWORK LISTING

### TAD SENAWANG

Audecom  
150-G, Jalan Taman Komersil 1,  
Taman Komersil Senawang,  
70450 Seremban, Negeri Sembilan.  
Tel : 06-6774588 / 6588

### TAD TAMAN U

Titian Nurid Sdn. Bhd  
No.20 Jalan Kebudayaan 5, Taman Universiti, 81300 Skudai, Johor.  
Tel : 07-5206262

#### NORTHERN REGION

### TAD GURUN

DMJ Communication Network Sdn Bhd,  
Lot No 1 & 58, Jerai Plaza  
08300 Gurun, Kedah.  
Tel : 04-4619020  
Contact : Mohd Syafiq Ezwan / Datin Hjh Siti Hajar

### TAD SERI MANJUNG

SBS Supply and Services (M) Sdn Bhd,  
2398 Taman Samudera,  
32040 Seri Manjung, Perak.  
Tel : 05-6889953

### TAD TAMAN TUANKU HAMINAH

DSA Resources Sdn Bhd,  
No. 20, Jalan Tuanku Haminah,  
Taman Tuanku Haminah,  
08000 Sg Petani, Kedah.

#### EAST COAST REGION

TAD Temerloh  
Elaza Niaga Sdn. Bhd,  
No 1.1 Aras Satu Plaza Temerloh,  
Jalan Ahmad Shah,  
Temerloh, Pahang.  
Tel : 09-2961216

#### PETRONAS SERVICE STATIONS (PSS)

#### HQ & CENTRAL REGION

### PSS AU 1

Jelatek Service Station  
Lot 4865, Jalan Au 1,  
Taman Keramat,  
54200 Kuala Lumpur.  
Tel : 03-42566855

### PSS AXIS IND. PARK

Nst Mesra Kiosk,  
No 2, Jalan Sepadu 25/123,  
Taman Perindustrian Axis,  
Seksyen 25,  
40400 Shah Alam, Selangor.  
Tel : 03-51227519

### PSS BANDAR KINRARA

Stesen Minyak ZAZ,  
Lot 37331 Jalan Kinrara 5,  
Section 5 Bandar Kinrara,  
47100 Puchong, Selangor.  
Tel : 03-80761184

### PSS BKT ANTARABANGSA

Jamaludin Nordin Enterprise  
Lot Pt 3429, Jalan Wangsa 2,  
Bukit Antarabangsa,  
68000 Ampang, Selangor.  
Tel : 03-40242242 / 15462

### PSS CHERAS PERDANA

Anfal Enterprise  
Lot 21854 (Pt16292),  
Taman Cheras Perdana,  
43200 Cheras, Selangor.  
Tel : 03-90851144

### PSS DAMANSARA JAYA 1

Titian Enolil  
Lot 8629, Jalan SS 22/41,  
Damansara Jaya 1,  
47400 Petaling Jaya, Selangor.  
Tel : 03-77276899

### PSS JALAN SELANGOR

Stesen Minyak ZK  
Lot 15, Jalan Selangor,  
46000 Petaling Jaya, Selangor.  
Tel : 03-79590141

### PSS JALAN 222, PJ

Mazah Service Station  
Lot 1, Jalan 51A/227A,  
46100 Petaling Jaya, Selangor.  
Tel : 03-79602959 / 3959

### PSS JLN RHU AMPANG

SSP AHA Dagang (Petronas)  
Lot 4295 & 4310,  
Jalan Rhu Off Jalan Ampang,  
50450 Kuala Lumpur.  
Tel : 03-42569332



## NETWORK LISTING

### PSS JKAL

Ps Ampang Ukay (Petronas)  
Lot 318, Jalan Kolam Air Lama,  
Ampang Jaya,  
68000 Ampang, Selangor.  
Tel : 03-42576673

### PSS KEPONG 1

Karina Elwasiq Enterprise  
Lot No Pt 6517, Jalan Jambu Jertih,  
52000 Kepong, Kuala Lumpur.  
Tel : 012-3888645

### PSS PANDAN INDAH

Stesen Minyak Pandan Indah  
Lot Pt 18231, Jalan Pandan Indah 1/25,  
68000 Ampang, Selangor.  
Tel : 03-92742352

### PSS PRESINT 9

Stesen Petronas Presint 9  
Lot Pt 1442, Presint 9, Putrajaya,  
Mukim Dengkil, Daerah Putrajaya,  
43900 Putrajaya.  
Tel : 03-88892008

### PSS SEKSYEN 20 SHAH ALAM

Stesen Servis Laluan Sutera  
Lot 2, Jalan 20/1,  
Section 20,  
40000 Shah Alam, Selangor.  
Tel : 03-55425130

### PSS SETAPAK INDAH

Sahabat Mesra Enterprise  
Lot Pt 2381, Jalan 1A/6,  
Taman Setapak Indah,  
53000 Kuala Lumpur.  
Tel : 03-40244844

### PSS SETIAWANGSA

MARZ Autoservices  
Lot 16794, Jalan Bukit Setiawangsa,  
Taman Setiawangsa,  
50450 Kuala Lumpur.  
Tel : 03-42566440

### PSS SRI HARTAMAS

Stesen Minyak Kurnia  
Lot 48653, Taman Sri Hartamas,  
50480 Sri Hartamas, Kuala Lumpur.  
Tel : 03-62011052 / 3363

### PSS TAMAN MALURI

Station ZY Enterprise  
Lot Pt 128, Jalan Kampung Pandan,  
Taman Maluri, 54200 Ampang, Kuala Lumpur.  
Tel : 03-92854766

### PSS TAMAN SEGAR

Stesen Diwanis  
Lot Pt 39732, Taman Segar,  
56100 Cheras, Kuala Lumpur.  
TEL : 03-91326585

### PSS TAMAN SAMUDRA

Stesen Minyak Gemilang  
Lot 29071 & 29072, Taman Samudera,  
68100 Batu Caves, Selangor.  
Tel : 03-61870601

### PSS TTDI

Stesen Petronas TTDI  
Lot 29395 & 29396 Persiaran Zaaba,  
Taman Tun Dr Ismail,  
60000 Kuala Lumpur.  
Tel : 03-77282587 / 6711

### PSS USJ 2

Ali Lok Enterprise  
Lot Pt 2781, Jalan Usj 2/2D, Subang UEP,  
47600 Subang Jaya, Selangor.  
Tel : 03-56351759

### PSS USJ 9

Stesen USJ 9 (Petronas),  
Lot 10446, Jalan Bakti,  
Subang USJ 9/3,  
47600 Subang Jaya, Selangor.  
Tel : 03-56370342

## SOUTHERN REGION

### PSS AIR KEROH 1

HME Service Station  
Lot 4351, Mukim Bukit Katil,  
Ayer Keroh Height,  
75450 Ayer Keroh, Melaka.  
Tel : 06-2326073

### PSS AIR KEROH 2

Randis Enterprise  
Lot 2432, Mukim Bukit Baru,  
Jalan Air Keroh,  
75450 Melaka.

### PSS AIR KEROH 3

Titian Sinar Enterprise  
Lot 2854, Jalan Ayer Keroh,  
Durian Tunggal,  
71300 Melaka.

### PSS BUKIT BERUANG

Putra Jaya Enterprise  
Lot 4157, Taman Kerjasama,  
Bukit Beruang,  
75450 Melaka.  
Tel : 06-2320944



## NETWORK LISTING

### PSS JALAN SALLEH

Rizqun Karim Enterprise  
Lot 1311, GM 3713,  
Mukim Bandar Muar, Jalan Salleh,  
84000 Muar, Johor.

### PSS JALAN SULAIMAN

Berkat dan Jaya Trading  
Lot 881, Jalan Sulaiman,  
84000 Muar, Johor.

### PSS JASIN

YS Saliha Service Station  
Lot 55, Pekan Jasin,  
77700 Jasin, Melaka.  
Tel : 06-5293567  
Contact : En. Khamis

### PSS KM11 JALAN SKUDAI

H.J Enterprise  
Lot 13309, Km 11, Jalan Skudai,  
81200 Johor Bahru, Johor.  
Tel : 07-2377128

### PSS MATAHARI HEIGHTS

Imanadia Enterprise  
Lot 1846 PN648 (Lot.Pt 4087 HSD 154332),  
Mukim Ampangan, Matahari Heights, Pusat Bandar Sen-  
awang,  
Negeri Sembilan.  
Tel : 06-6791187

### PSS SEREMBAN JAYA

Pss Seremban Jaya  
Lot 13796, Pekan Seremban Jaya,  
70450 Seremban, Negeri Sembilan. Tel : 06-6785530

### PSS TAMAN DESA JAYA

Venustar Service Station  
Lot 69921, Taman Desa Jaya,  
81100 Johor Bahru, Johor.  
Tel : 07-3560778 / 3584851

### PSS TAMAN MOLEK

Wan Fizilina Kiosk  
Lot Ptd 88326, Mukim Plentong,  
Taman Molek,  
81100 Johor Bahru, Johor.  
Tel : 07-3560045

### PSS TG AGAS

Rifaidil Enterprise  
Lot Ptd 6717,  
Mukim Kesang Km 1 Jalan Tg. Agas,  
84000 Muar, Johor.  
Tel : 06-9549963

### NORTHERN REGION

### PSS BANDAR BARU KAMPAR

JN Tawakal Enterprise  
Lot 126025, Jalan Baru Sinar,  
Taman Bandar Baru,  
31950 Kampar, Perak.

### PSS GUAR CHEMPEDAK

Fairus Aida Enterprise  
Lot 60, Jalan Besar, Guar Chempedak,  
08800 Gurun, Kedah.

### PSS KAMPUNG KEPAYANG

Townmin Enterprise  
Lot PT 3931 & 3932, KM 13,  
Jalan Ipoh-Gopeng,  
31300 Kg Kepayang, Perak.

### PSS JALAN MESJID NEGERI

Sarinani Kiosk Enterprise  
Lot 73 (No. 427), Jalan Masjid Negeri,  
11600 Georgetown, Pulau Pinang.  
Tel : 04-6578472

### PSS JALAN PAUH

HYM Service Station  
Lot Pt 1612, Taman Pauh Jaya,  
Jalan Permatang Pauh,  
13500 Butterworth, Pulau Pinang.  
Tel : 04-3987960

### PSS JALAN LAHAT

Kurnia Murni Enterprise  
Lot 17169, Jalan Lahat, Menglembu,  
31450 Ipoh, Perak.  
Tel : 05-3220885

### PSS JLN RAJA SY ALWI

Zamri Trading & Services  
Lot 2880, KM 2, Jalan Raja Syed Alwi,  
01000 Kangar, Perlis.

### PSS JALAN SULTAN AZLAN SHAH

Optima Teguh Enterprise  
Lot Pt 197129,  
Jalan Sultan Azlan Shah,  
31400 Ipoh, Perak.

### PSS KUAH, LANGKAWI

Koperasi Pembangunan Daerah Langkawi Berhad  
Lot 264, Jalan Kisap, Pekan Kuah,  
07000 Langkawi, Kedah.



## NETWORK LISTING

### PSS KULIM SQUARE

Rahimi Ideal Flow,  
Lot 4141 (Plot 2), Jalan Lunas,  
09000 Kulim, Kedah.

### PSS TELUK INTAN 2

Aseel Enterprise  
Lot 1808, Jalan Maharajalela,  
36000 Teluk Intan, Perak.

### PSS PENGKALAN UTAMA

Shazadiyana Enterprise  
Lot 191532, Mukim Hulu Kinta,  
Jalan Pasir Putih, Taman Pengkalan Utama,  
31650 Ipoh, Perak.

### PSS SUNWAY IPOH

Sai Ram Petro (PPS Sunway City)  
Lot PT 303545, Sunway City  
Tambun Mukim Hulu Kinta,  
31150 Ipoh, Perak

### EAST COAST REGION

PSS Indera Mahkota  
Norlin Petrol & Services  
PT 33423, Sektor 1,  
Bandar Indera Mahkota,  
25000 Kuantan, Pahang.

### PSS KM4, TANAH PUTIH

Stesen Service Timur Sejati  
Lot 10693, KM4, Jalan Gambang,  
25150 Kuantan, Pahang.

### PSS JALAN SEMAMBU

DMS Station Enterprise  
Lot 29025, Mukim Kuala Kuantan,  
Jalan Semambu,  
25250 Kuantan, Pahang.

### PSS PAKA 2

Budgent Enterprise  
Lot 2475, GM 5709, Mukim Kuala Paka,  
Jalan Kerteh- Paka,  
23100 Dungun, Terengganu.

### PSS TAMAN TUALANG INDAH

Era Petroleum  
Stesen Petronas Taman Tualang Indah,  
Temerloh Industrial Park,  
28400 Mentakab, Pahang.

### EAST MALAYSIA REGION

#### PSS JALAN MATANG

Syarikat Aidra Jaya  
Lot 6282, Jalan Matang,  
93050 Kuching, Sarawak.  
Tel : 082-648255

### INTERNATIONAL OFFICES

#### SINGAPORE

Nationwide Express Courier Pte Ltd  
No. 6, Harper Road #02-07  
Leong Huat Building  
Singapore 369764  
Tel : 02-6285 4223  
Fax : 02-6284 4223  
Contact : Kamsani b Ithnin

#### BRUNEI

ARCHIPELAGO Express Sdn Bhd  
Unit 3-5, Blk C, Latifuddin Complex,  
Simpang 168-38, Jalan Tungku Link, BE3619  
Negara Brunei Darussalam  
Tel : 08-02233505/504/506  
Fax : 08-022240526  
Email : mimi@archipelago2002.com /  
henry@archipelago2002.com  
Contact : Adeline / Henry

#### INDONESIA

PT Citra Van Titipan Kilat  
Jalan Raden Saleh, No. 2  
Jakarta, 10430 Indonesia.  
Tel : 62-21-4704979  
Fax : 62-214705020  
Contact : Ade Harry  
Email : adeharry@tiki-online.com /  
diyan@tiki-online.com /  
najib\_united@yahoo.com

# PROXY FORM



**NATIONWIDE EXPRESS COURIER SERVICES BERHAD**  
Company No. 133096 – M  
(Incorporated In Malaysia)

**A.** I/We \_\_\_\_\_  
(FULL NAME IN CAPITALS)  
of \_\_\_\_\_  
(ADDRESS)  
being a member/members of the Company, do hereby appoint \_\_\_\_\_  
(FULL NAME IN CAPITALS)  
of \_\_\_\_\_  
(ADDRESS)

Where it is decided to appoint a second proxy, this section must also be completed. Otherwise it should be deleted.

**B.** I/We \_\_\_\_\_  
(FULL NAME IN CAPITALS)  
of \_\_\_\_\_  
(ADDRESS)  
being a member/members of the Company, do hereby appoint \_\_\_\_\_  
(FULL NAME IN CAPITALS)  
of \_\_\_\_\_  
(ADDRESS)

or failing him/her THE CHAIRMAN OF THE MEETING as my/our first proxy, to vote for me/us and on my/us and behalf, at the twenty eighth (28th) Annual General Meeting of the Company to be held at Nationwide Express Courier Services Berhad, Lot 6 & 7, Jalan Utas 15/7, Section 15, 40000 Shah Alam, Selangor on Monday, 15th September 2014 at 3.00 p.m. and at any adjournment thereof.

The proportions of my/our holdings to be represented by my/our proxies are as follows:-

First Proxy A	%	In case of a vote by a show of hands, First Proxy A*/Second Proxy * shall vote on my/our behalf.
Second Proxy B	%	
	100%	

Resolutions		First Proxy A		Second Proxy B	
AS ORDINARY BUSINESS		For	Against	For	Against
<b>Ordinary Resolution 1</b>	To approve the payment of Directors' fees for the ensuing financial year.				
<b>Ordinary Resolution 2</b>	To re-elect a Director, Tan Sri Dato' Sulaiman bin Sujak, who retires in accordance with Section 129 of the Companies Act, 1965.				
<b>Ordinary Resolution 3</b>	To re-elect a Director, Tun Dato' Seri Zaki bin Tun Azmi who retires in accordance with Article 75 of the Company's Articles of Association				
<b>Ordinary Resolution 4</b>	To re-elect a Director, Yong Kok Liew, who retires in accordance with Article 69 of the Company's Articles of Association				
<b>Ordinary Resolution 5</b>	To re-appoint Messrs. Hanafiah Raslan & Mohamad as Auditors of the Company and to authorise the Directors to fix their remuneration.				
<b>AS SPECIAL BUSINESS</b>					
<b>Ordinary Resolution 6</b>	To retain Tan Sri Dato' Sulaiman bin Sujak as Independent Non-Executive Director				
<b>Ordinary Resolution 7</b>	To retain Yong Kok Liew as Independent Non-Executive Director				
<b>Ordinary Resolution 8</b>	To retain Dato' Adnan bin Shamsuddin as Independent Non-Executive Director				
	To transact any other ordinary business of which due notice shall have been given.				

Please indicate with 'X' on the spaces provided on how you wish your votes to be casted. In the absence of specific directions, your proxy will vote or abstain from voting at his/her discretion.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 2014.

CDS Account No.	
No. of Shares held	

\_\_\_\_\_  
Signature of Members/Common Seal

Notes:

- (i) A member entitled to attend and vote at the meeting is entitled to appoint a proxy to attend and vote in his stead. A proxy may but need not be a member of the Company.
- (ii) Where a member appoints two (2) proxies, the appointment shall be invalid unless he/she specifies the proportion of his/her shareholdings to be represented by each proxy.
- (iii) A member who is an authorised nominee as defined under the Securities Industry (Central Depositories) Act, 1991, may appoint one (1) proxy in respect of each securities account.
- (iv) Where a member in an exempt authorised nominee which holds shares in the Company for multiple beneficial owners in one (1) securities account ('omnibus') as defined under the Securities Industry (Central Depositories) Act, 1991, there is no limit to the number of proxies which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- (v) The instrument appointing a proxy in the case of an individual shall be signed by the appointer or his attorney duly authorised in writing and in the case a corporation, the instrument appointing a proxy must be under seal or under the hand of an officer or attorney duly authorised.
- (vi) Only members whose names appear in the Record of Depositors as at 8<sup>th</sup> September 2014 will be entitled to attend and vote at the meeting or proxy to attend and vote in his/her stead.
- (vii) To be valid, the original instrument appointing a proxy must be deposited at the Registered Office of the Company at Lot 11A, Persiaran Selangor, Section 15, 40200 Shah Alam, Selangor Darul Ehsan, Malaysia, not less than forty eight (48) hours before the time appointed for holding the meeting and any adjournment thereof.

\*Delete if inapplicable

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**STAMP**

The Company Secretary

**NATIONWIDE EXPRESS COURIER SERVICES  
BERHAD**

(Company No. 133096-M)  
Lot 11A, Persiaran Selangor  
Section 15  
40200 Shah Alam  
Selangor Darul Ehsan

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**[www.nationwide2u.com](http://www.nationwide2u.com)**

Nationwide Express Courier Services Berhad (133096-M)

Lot 11A, Persiaran Selangor  
Section 15  
40200 Shah Alam  
Selangor Darul Ehsan

Tel : 03-5163 3333  
Fax : 03-5518 2084