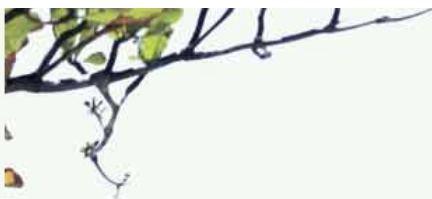




# FINANCIAL STATEMENTS



## Financial Statements 2011

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# DIRECTORS' REPORT

The Directors hereby submit their Report to the members together with the audited financial statements of the Group and of the Company for the financial year ended 31 December 2011.

## PRINCIPAL ACTIVITIES

The principal activity of the Company is investment holding, whilst the principal activities of the Group, comprising the Company and its subsidiaries, are the provision of mobile, fixed line and international gateway telecommunications services as well as internet and broadband services and corporate support functions for the Group. Details of the principal activities of the subsidiaries are shown in Note 18 to the financial statements.

There have been no significant changes in the nature of the principal activities of the Group and of the Company during the financial year.

## FINANCIAL RESULTS

	GROUP RM'000	COMPANY RM'000
Profit for the financial year attributable to:		
- Equity holders of the Company	2,526,872	2,139,087
- Non-controlling interest	3,967	0
Profit for the financial year	2,530,839	2,139,087

## DIVIDENDS

The dividends on ordinary shares paid by the Company since the end of the previous financial year were as follows:

	RM'000
In respect of the financial year ended 31 December 2010:	
(a) Fourth interim single-tier tax-exempt dividend of 8.0 sen per ordinary share, paid on 30 March 2011	600,000
(b) Final single-tier tax-exempt dividend of 8.0 sen per ordinary share, paid on 6 July 2011	600,000
	1,200,000
In respect of the financial year ended 31 December 2011:	
(a) First interim single-tier tax-exempt dividend of 8.0 sen per ordinary share, paid on 30 June 2011	600,000
(b) Second interim single-tier tax-exempt dividend of 8.0 sen per ordinary share, paid on 30 September 2011	600,000
(c) Third interim single-tier tax-exempt dividend of 8.0 sen per ordinary share, paid on 30 December 2011	600,000
	1,800,000

## DIVIDENDS (CONTINUED)

Subsequent to the financial year, on 24 February 2012, the Directors declared a fourth interim single-tier tax-exempt dividend of 8.0 sen per ordinary share in respect of the financial year ended 31 December 2011, amounting to RM600,000,000 which was paid on 30 March 2012. The financial statements for the financial year ended 31 December 2011 do not reflect these dividends. Upon declaration, the cash dividend payment will be accounted for in equity as an appropriation of retained earnings during the financial year ending 31 December 2012.

The Directors recommend the payment of a final single-tier tax-exempt dividend of 8.0 sen per ordinary share, amounting to RM600,000,000 in respect of the financial year ended 31 December 2011, which is subject to shareholders' approval at the forthcoming Annual General Meeting, will be paid on a date to be determined.

## RESERVES AND PROVISIONS

All material transfers to or from reserves and provisions during the financial year have been disclosed in the financial statements.

## SHARE CAPITAL

There were no changes in the authorised, issued and paid-up capital of the Company during the financial year.

## EMPLOYEE SHARE OPTION SCHEME

Pursuant to the Employee Share Option Scheme ("ESOS") implemented on 17 September 2009, the Company will make available new shares, not exceeding in aggregate 250,000,000 shares during the existence of the ESOS, to be issued under the options granted. The ESOS is for the benefit of eligible employees and eligible directors (executive and non-executive) of the Group and of the Company. The ESOS is for a period of ten years and is governed by the ESOS Bye-Laws as set out in the Company's Prospectus dated 28 October 2009 issued in relation to its initial public offering.

An ESOS Committee comprising Directors of the Company has been set up to administer the ESOS. The ESOS Committee may from time to time offer share options to eligible employees and eligible directors of the Group and of the Company to subscribe for new ordinary shares of RM0.10 each in the Company.

Details of the ESOS are disclosed in Note 28(b) to the financial statements.

During the financial year, the following allocations were made by the Company in relation to its ESOS:

OPTIONS	QUANTITY '000
Total granted	11,620
Total exercised	0
Total forfeited	(314)
Total outstanding as at 31 December 2011	11,306

The Company was granted an exemption by the Companies Commission of Malaysia on 2 March 2012 from having to disclose in this Report the names of employees who have been granted options in aggregate of less than 193,400 options during the financial year.

# DIRECTORS' REPORT

Continued

## EMPLOYEE SHARE OPTION SCHEME (CONTINUED)

The employees who have been granted options in aggregate of 193,400 or more than 193,400 options during the financial year are as follows:

NAME	NUMBER OF OPTIONS			
	AS AT 1.1.2011	GRANTED	EXERCISED	AS AT 31.12.2011
Azmi Haji Ujang	0	193,400	0	193,400
Chow Chee Yan	0	193,400	0	193,400
Mohamed Fitri bin Abdullah	0	300,000	0	300,000
Stephen John Mead	0	193,400	0	193,400
Mark Guy Dioguardi	0	600,000	0	600,000
Geoffrey King	0	200,000	0	200,000

The options over shares were granted pursuant to the ESOS and entitled the employees to subscribe for new ordinary shares of RM0.10 each at an exercise price of RM5.45 per ordinary share.

An analysis of the options granted to key management personnel including Directors is as follows:

	AGGREGATE MAXIMUM ALLOCATION		ACTUAL ALLOCATION <sup>(1)</sup>	
	SINCE 17.9.2009	FINANCIAL YEAR 31.12.2011	SINCE 17.9.2009	FINANCIAL YEAR 31.12.2011
Key management personnel	50%	50%	19.7%	19.7%

<sup>(1)</sup> The Directors and Chief Executive Officer of the Company have not, since the implementation of the ESOS, been granted any options.

## DIRECTORS

The Directors who have held office during the period since the date of the last report are as follows:

### Non-Executive Directors

Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda  
Robert William Boyle  
Dato' Mokhzani bin Mahathir  
Asgari bin Mohd Fuad Stephens  
Ghassan Hasbani  
Dr Zeyad Thamer H. AlEtaibi  
Dr Fahad Hussain S. Mushayt  
Augustus Ralph Marshall  
Chan Chee Beng

### Executive Director

Sandip Das

## DIRECTORS' BENEFITS

During and at the end of the financial year, no arrangements subsisted to which the Company is a party, being arrangements with the object or objects of enabling Directors of the Company to acquire benefits by means of the acquisition of shares in, or debentures of, the Company or any other body corporate.

Since the end of the previous financial year, no Director has received or become entitled to receive a benefit (other than remuneration received or due and receivable by the Directors as shown in Note 8 to the financial statements) by reason of a contract made by the Company or a related corporation with the Director or with a firm of which he is a member, or with a company in which he has a substantial financial interest.

## DIRECTORS' INTERESTS

According to the Register of Directors' shareholdings, particulars of interests of the Directors who held office at the end of the financial year in shares in the Company are as follows:

	NUMBER OF ORDINARY SHARES OF RM0.10 EACH IN THE COMPANY			
	AS AT 1.1.2011	BOUGHT	SOLD	AS AT 31.12.2011
Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda	750,000 <sup>(1)</sup>	0	0	750,000 <sup>(1)</sup>
Robert William Boyle	100,000 <sup>(2)</sup>	0	0	100,000 <sup>(2)</sup>
Dato' Mokhzani bin Mahathir	751,000 <sup>(3)</sup>	0	0	751,000 <sup>(3)</sup>
Asgari bin Mohd Fuad Stephens	750,000 <sup>(1)</sup>	0	0	750,000 <sup>(1)</sup>
Augustus Ralph Marshall	750,000 <sup>(1)</sup>	0	0	750,000 <sup>(1)</sup>
Chan Chee Beng	750,000	0	0	750,000
Sandip Das	750,000 <sup>(2)</sup>	0	0	750,000 <sup>(2)</sup>

<sup>(1)</sup> Held through a nominee, namely CIMSEC Nominees (Tempatan) Sdn. Bhd.

<sup>(2)</sup> Held through a nominee, namely CIMSEC Nominees (Asing) Sdn. Bhd.

<sup>(3)</sup> Includes deemed interest of 1,000 shares in the Company held by spouse pursuant to Section 134(12)(c) of the Companies Act, 1965

Other than as those disclosed above, according to the Register of Directors' shareholdings, none of the Directors in office at the end of the financial year held any interest in shares and options over shares in the Company and its related corporations during the financial year.

## IMMEDIATE HOLDING AND ULTIMATE HOLDING COMPANIES

The Directors regard Maxis Communications Berhad as the immediate holding company and Binariang GSM Sdn. Bhd. as the ultimate holding company. Both companies are incorporated and domiciled in Malaysia.

# DIRECTORS' REPORT

Continued

## STATUTORY INFORMATION ON THE FINANCIAL STATEMENTS

Before the income statements, statements of comprehensive income and statements of financial position of the Group and of the Company were made out, the Directors took reasonable steps:

- (a) to ascertain that proper action had been taken in relation to the writing off of bad debts and the making of allowance for impairment and satisfied themselves that all known bad debts had been written off and that adequate allowance had been made for impairment; and
- (b) to ensure that any current assets, other than debts, which were unlikely to realise in the ordinary course of business, their values as shown in the accounting records of the Group and of the Company had been written down to an amount which they might be expected so to realise.

At the date of this Report, the Directors are not aware of any circumstances:

- (a) which would render the amounts written off for bad debts or the amount of the allowance for impairment in the financial statements of the Group and of the Company inadequate to any substantial extent; or
- (b) which would render the values attributed to current assets in the financial statements of the Group and of the Company misleading; or
- (c) which have arisen which render adherence to the existing method of valuation of assets or liabilities of the Group and of the Company misleading or inappropriate.

No contingent or other liability has become enforceable or is likely to become enforceable within the period of twelve months after the end of the financial year which, in the opinion of the Directors, will or may affect the ability of the Group or of the Company to meet their obligations when they fall due.

At the date of this Report, there does not exist:

- (a) any charge on the assets of the Group and of the Company which has arisen since the end of the financial year which secures the liability of any other person; or
- (b) any contingent liability of the Group and of the Company which has arisen since the end of the financial year.

At the date of this Report, the Directors are not aware of any circumstances not otherwise dealt with in this Report or the financial statements which would render any amount stated in the financial statements misleading.

In the opinion of the Directors:

- (a) the results of the Group's and of the Company's operations during the financial year were not substantially affected by any item, transaction or event of a material and unusual nature except for the recognition of tax credits amounting to RM352,347,000 as disclosed in Note 12 to the financial statements; and
- (b) there has not arisen in the interval between the end of the financial year and the date of this Report any item, transaction or event of a material and unusual nature likely to affect substantially the results of the operations of the Group or of the Company for the financial year in which this Report is made.

**SIGNIFICANT EVENTS SUBSEQUENT TO THE REPORTING DATE**

Significant events subsequent to the reporting date are disclosed in Note 39 to the financial statements.


**AUDITORS**

The auditors, PricewaterhouseCoopers, have expressed their willingness to continue in office.

Signed on behalf of the Board of Directors in accordance with their resolution dated 10 April 2012.



**RAJA TAN SRI DATO' SERI ARSHAD BIN RAJA TUN UDA**  
DIRECTOR



**SANDIP DAS**  
DIRECTOR

Kuala Lumpur



# INCOME STATEMENTS

For the financial year ended 31 December 2011

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Revenue	6	8,799,921	8,868,873	2,360,000	2,615,000
Interconnect expenses, Universal Services Provision contributions and other direct cost of sales		(2,762,978)	(2,956,714)	0	0
Gross profit		6,036,943	5,912,159	2,360,000	2,615,000
Other income		13,730	41,421	2	0
Administrative expenses		(1,688,895)	(1,565,535)	(15,905)	(16,728)
Network operation costs		(1,032,728)	(977,951)	0	0
Other expenses		(97,347)	(66,750)	(7,688)	(2,905)
Profit from operations	7	3,231,703	3,343,344	2,336,409	2,595,367
Finance income	11(a)	39,873	28,758	85,765	61,019
Finance costs	11(b)	(267,500)	(239,600)	(282,260)	(220,118)
Profit before tax		3,004,076	3,132,502	2,139,914	2,436,268
Tax expenses	12	(473,237)	(837,088)	(827)	(910)
Profit for the financial year		2,530,839	2,295,414	2,139,087	2,435,358
Attributable to:					
- Equity holders of the Company		2,526,872	2,295,414		
- Non-controlling interest		3,967	0		
		2,530,839	2,295,414		
Earnings per share for profit attributable to the equity holders of the Company:					
- Basic (sen)	13(a)	33.69	30.61		
- Diluted (sen)	13(b)	33.69 <sup>^</sup>	*		

<sup>^</sup> The diluted earnings per share is the same as basic earnings per share as the effect of dilutive potential ordinary shares is anti-dilutive.

\* As there were no dilutive potential ordinary shares as at 31 December 2010, diluted earnings per share is not shown.

The notes on pages 116 to 196 form part of these financial statements.

## Financial Statements

# STATEMENTS OF COMPREHENSIVE INCOME

For the financial year ended 31 December 2011

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Profit for the financial year		2,530,839	2,295,414	2,139,087	2,435,358
Other comprehensive (expense)/income:**					
Currency translation differences	29(c)	(30)	35	0	0
Net change in cash flow hedge	29(c)	(109,792)	(98,857)	(109,792)	(98,857)
Other comprehensive expense for the financial year		(109,822)	(98,822)	(109,792)	(98,857)
Total comprehensive income for the financial year		2,421,017	2,196,592	2,029,295	2,336,501
Attributable to:					
- Equity holders of the Company		2,417,050	2,196,592		
- Non-controlling interest		3,967	0		
		2,421,017	2,196,592		

\*\* There is no income tax attributable to the components of other comprehensive income/(expense).

# STATEMENTS OF FINANCIAL POSITION

As at 31 December 2011

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
ASSETS					
NON-CURRENT ASSETS					
Property, plant and equipment	15	4,971,074	5,007,046	0	0
Intangible assets	16	11,059,649	11,019,419	0	0
Investments in subsidiaries	17	0	0	35,013,428	35,012,760
Loans to subsidiaries	17	0	0	1,358,792	1,522,717
Available-for-sale investment	21	50	0	0	0
Derivative financial instruments	22	3,201	0	3,201	0
Deferred tax assets	23	120,870	95,906	0	0
TOTAL NON-CURRENT ASSETS		16,154,844	16,122,371	36,375,421	36,535,477
CURRENT ASSETS					
Inventories	24	110,249	214,098	0	0
Receivables, deposits and prepayments	25	858,011	936,329	1,094	1,372
Amount due from a subsidiary	17	0	0	175	0
Amount due from a fellow subsidiary	20	0	10	0	0
Amount due from immediate holding company	20	418	266	0	0
Amounts due from related parties	26	16,428	13,792	0	0
Tax recoverable		12,444	40,723	754	490
Cash and cash equivalents	27	838,125	897,621	81,405	79,554
TOTAL CURRENT ASSETS		1,835,675	2,102,839	83,428	81,416
TOTAL ASSETS		17,990,519	18,225,210	36,458,849	36,616,893

The notes on pages 116 to 196 form part of these financial statements.

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
LESS: CURRENT LIABILITIES					
Provisions for liabilities and charges	30	64,465	59,937	0	0
Payables and accruals	31	2,828,255	3,105,357	1,816	1,608
Amounts due to related parties	26	23,214	42,944	0	0
Amounts due to subsidiaries	17	0	0	1,155	963
Amounts due to fellow subsidiaries	20	246	1,203	0	0
Amount due to immediate holding company	20	0	119	0	0
Borrowings	32	1,463,950	13,201	1,450,104	0
Taxation		5,735	100,367	0	0
TOTAL CURRENT LIABILITIES		4,385,865	3,323,128	1,453,075	2,571
NET CURRENT (LIABILITIES)/ASSETS		(2,550,190)	(1,220,289)	(1,369,647)	78,845
NON-CURRENT LIABILITIES					
Borrowings	32	4,409,118	5,060,667	4,387,411	5,043,647
Provisions for liabilities and charges	30	93,675	126,536	0	0
Payables and accruals	31	60,564	46,206	0	0
Loan from a related party	26	35,668	33,205	0	0
Derivative financial instruments	22	366,177	348,452	366,177	348,452
Deferred tax liabilities	23	551,068	620,317	0	0
TOTAL NON-CURRENT LIABILITIES		5,516,270	6,235,383	4,753,588	5,392,099
NET ASSETS		8,088,384	8,666,699	30,252,186	31,222,223
EQUITY					
Share capital	28	750,000	750,000	750,000	750,000
Reserves	29	7,334,417	7,916,699	29,502,186	30,472,223
Equity attributable to equity holders of the Company		8,084,417	8,666,699	30,252,186	31,222,223
Non-controlling interest		3,967	0	0	0
TOTAL EQUITY		8,088,384	8,666,699	30,252,186	31,222,223

The notes on pages 116 to 196 form part of these financial statements.

# STATEMENTS OF CHANGES IN EQUITY

For the financial year ended 31 December 2011

ATTRIBUTABLE TO EQUITY HOLDERS OF THE COMPANY										
GROUP	NOTE	NUMBER OF SHARES '000	NOMINAL VALUE RM'000	MERGER RELIEF (NOTE 29(a)) RM'000	RESERVE ARISING FROM REVERSE ACQUISITION (NOTE 29(b)) RM'000	OTHER RESERVES (NOTE 29(c)) RM'000	RETAINED EARNINGS RM'000	TOTAL RM'000	NON- CONTROLLING INTEREST RM'000	TOTAL EQUITY RM'000
As at 1 January 2011		7,500,000	750,000	30,440,400	(22,728,901)	(45,738)	250,938	8,666,699	0	8,666,699
Profit for the financial year		0	0	0	0	0	2,526,872	2,526,872	3,967	2,530,839
Other comprehensive expense for the financial year		0	0	0	0	(109,822)	0	(109,822)	0	(109,822)
Total comprehensive (expense)/ income for the financial year		0	0	0	0	(109,822)	2,526,872	2,417,050	3,967	2,421,017
Dividends for the financial year ended 2010	14									
- Fourth interim ordinary		0	0	0	0	0	(600,000)	(600,000)	0	(600,000)
- Final ordinary		0	0	(11,400)	0	0	(588,600)	(600,000)	0	(600,000)
Dividends for the financial year ended 2011	14									
- First interim ordinary		0	0	(600,000)	0	0	0	(600,000)	0	(600,000)
- Second interim ordinary		0	0	(100,000)	0	0	(500,000)	(600,000)	0	(600,000)
- Third interim ordinary		0	0	(100,000)	0	0	(500,000)	(600,000)	0	(600,000)
Employee Share Option Scheme ("ESOS")	28(b)									
- Options granted		0	0	0	0	668	0	668	0	668
As at 31 December 2011		7,500,000	750,000	29,629,000	(22,728,901)	(154,892)	589,210	8,084,417	3,967	8,088,384

The notes on pages 116 to 196 form part of these financial statements.

## ATTRIBUTABLE TO EQUITY HOLDERS OF THE COMPANY

GROUP	NOTE	NUMBER OF SHARES '000	NOMINAL VALUE RM'000	MERGER RELIEF (NOTE 29(a)) RM'000	RESERVE ARISING FROM REVERSE ACQUISITION (NOTE 29(b)) RM'000	OTHER RESERVES (NOTE 29(c)) RM'000	RETAINED EARNINGS RM'000	TOTAL EQUITY RM'000
As at 1 January 2010		7,500,000	750,000	30,440,400	(22,728,901)	53,084	430,524	8,945,107
Profit for the financial year		0	0	0	0	0	2,295,414	2,295,414
Other comprehensive expense for the financial year		0	0	0	0	(98,822)	0	(98,822)
Total comprehensive (expense)/ income for the financial year		0	0	0	0	(98,822)	2,295,414	2,196,592
Dividends for the financial year ended 2009	14							
- Second interim ordinary		0	0	0	0	0	(450,000)	(450,000)
- Final ordinary		0	0	0	0	0	(225,000)	(225,000)
Dividends for the financial year ended 2010	14							
- First interim ordinary		0	0	0	0	0	(600,000)	(600,000)
- Second interim ordinary		0	0	0	0	0	(600,000)	(600,000)
- Third interim ordinary		0	0	0	0	0	(600,000)	(600,000)
As at 31 December 2010		7,500,000	750,000	30,440,400	(22,728,901)	(45,738)	250,938	8,666,699

The notes on pages 116 to 196 form part of these financial statements.

# STATEMENTS OF CHANGES IN EQUITY

For the financial year ended 31 December 2011

Continued

COMPANY	NOTE	ISSUED AND FULLY PAID ORDINARY SHARES OF RM0.10 EACH		NON- DISTRIBUTABLE OTHER RESERVES (NOTE 29(c)) RM'000	DISTRIBUTABLE MERGER RELIEF (NOTE 29(a)) RM'000	RETAINED EARNINGS RM'000	TOTAL EQUITY RM'000
		NUMBER OF SHARES '000	NOMINAL VALUE RM'000				
As at 1 January 2011		7,500,000	750,000	(45,783)	30,440,400	77,606	31,222,223
Profit for the financial year		0	0	0	0	2,139,087	2,139,087
Other comprehensive expense for the financial year		0	0	(109,792)	0	0	(109,792)
Total comprehensive (expense)/income for the financial year		0	0	(109,792)	0	2,139,087	2,029,295
Dividends for the financial year ended 2010	14						
- Fourth interim ordinary		0	0	0	0	(600,000)	(600,000)
- Final ordinary		0	0	0	(11,400)	(588,600)	(600,000)
Dividends for the financial year ended 2011	14						
- First interim ordinary		0	0	0	(600,000)	0	(600,000)
- Second interim ordinary		0	0	0	(100,000)	(500,000)	(600,000)
- Third interim ordinary		0	0	0	(100,000)	(500,000)	(600,000)
ESOS	28(b)						
- Options granted		0	0	668	0	0	668
As at 31 December 2011		7,500,000	750,000	(154,907)	29,629,000	28,093	30,252,186
As at 1 January 2010		7,500,000	750,000	53,074	30,440,400	117,248	31,360,722
Profit for the financial year		0	0	0	0	2,435,358	2,435,358
Other comprehensive expense for the financial year		0	0	(98,857)	0	0	(98,857)
Total comprehensive (expense)/income for the financial year		0	0	(98,857)	0	2,435,358	2,336,501
Dividends for the financial year ended 2009	14						
- Second interim ordinary		0	0	0	0	(450,000)	(450,000)
- Final ordinary		0	0	0	0	(225,000)	(225,000)
Dividends for the financial year ended 2010	14						
- First interim ordinary		0	0	0	0	(600,000)	(600,000)
- Second interim ordinary		0	0	0	0	(600,000)	(600,000)
- Third interim ordinary		0	0	0	0	(600,000)	(600,000)
As at 31 December 2010		7,500,000	750,000	(45,783)	30,440,400	77,606	31,222,223

The notes on pages 116 to 196 form part of these financial statements.

## Financial Statements

# STATEMENTS OF CASH FLOWS

For the financial year ended 31 December 2011

		GROUP		COMPANY	
	NOTE	2011 RM'000	RESTATED 2010 RM'000	2011 RM'000	2010 RM'000
CASH FLOWS FROM OPERATING ACTIVITIES					
Profit for the financial year		2,530,839	2,295,414	2,139,087	2,435,358
Adjustments for:					
Allowance for:					
- impairment of receivables, deposits and prepayments	37(b)	147,832	122,610	0	0
- inventories obsolescence		22,669	13,424	0	0
Amortisation of intangible assets		137,453	74,592	0	0
Bad debts recovered		(14,267)	(9,351)	0	0
Depreciation of property, plant and equipment		1,011,288	975,848	0	0
Dividend income		0	0	(2,360,000)	(2,615,000)
ESOS expense		668	0	0	0
Finance costs		267,500	239,600	282,260	220,118
Finance income		(39,873)	(28,758)	(85,765)	(61,019)
Loss/(gain) on disposal of property, plant and equipment		1,761	(839)	0	0
Property, plant and equipment written off		40,647	22,673	0	0
Provision for:					
- staff incentive scheme		49,314	49,699	0	0
- site rectification and decommissioning works		901	47	0	0
Reversal of allowance for:					
- impairment of receivables, deposits and prepayments	37(b)	(12,335)	(4,089)	0	0
- inventories obsolescence		(1,165)	(7,826)	0	0
Tax expenses		473,237	837,088	827	910
Unrealised loss/(gain) on foreign exchange		8,264	(2,930)	1	0
Write-back of provision for:					
- staff incentive scheme		(166)	(11,420)	0	0
- site rectification and decommissioning works		0	(3,814)	0	0
		4,624,567	4,561,968	(23,590)	(19,633)

The notes on pages 116 to 196 form part of these financial statements.



# STATEMENTS OF CASH FLOWS

For the financial year ended 31 December 2011

Continued

	GROUP		COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
CASH FLOWS FROM OPERATING ACTIVITIES (continued)				
Payment under staff incentive scheme	(44,206)	(27,398)	0	0
Payments for site rectification and decommissioning works	(3,505)	(1,865)	0	0
Payment for ESOS – Equivalent Cash Consideration	(5,064)	(14,968)	0	0
Operating cash flows before working capital changes	4,571,792	4,517,737	(23,590)	(19,633)
Changes in working capital:				
Inventories	82,345	(86,284)	0	0
Receivables	(43,562)	(255,298)	309	(1,039)
Payables	(286,407)	608,791	32	(25,043)
Related parties balances	(22,366)	19,964	0	(2)
Fellow subsidiaries balances	(947)	(50)	17	563
Immediate holding company balances	4,793	22,193	0	(30)
Cash flow from/(used in) operations	4,305,648	4,827,053	(23,232)	(45,184)
Dividends received	0	0	2,360,000	3,015,000
Interest received	39,651	28,758	87,659	52,908
Tax paid	(633,803)	(765,255)	(1,091)	(1,400)
Net cash flow from operating activities	3,711,496	4,090,556	2,423,336	3,021,324
CASH FLOWS FROM INVESTING ACTIVITIES				
Loans to subsidiaries	0	0	(472,200)	(1,514,500)
Loans repayment from a subsidiary	0	0	634,200	0
Payments for handset subsidies	(177,683)	(75,146)	0	0
Purchase of property, plant and equipment	(988,685)	(1,381,060)	0	0
Purchase of available-for-sale investment	(50)	0	0	0
Proceeds from disposal of property, plant and equipment	492	991	0	0
Net cash flow (used in)/from investing activities	(1,165,926)	(1,455,215)	162,000	(1,514,500)

The notes on pages 116 to 196 form part of these financial statements.

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
CASH FLOWS FROM FINANCING ACTIVITIES					
Drawdown of borrowings		1,699,450	5,314,500	1,699,450	5,314,500
Repayment of borrowing		(1,000,000)	0	(1,000,000)	0
Repayment of loan from immediate holding company		0	(4,992,009)	0	(3,807,850)
Repayment of lease financing		(16,052)	(27,433)	0	0
Loans documentation fees paid		(15,830)	(44,530)	(15,830)	(44,530)
Interest paid		(272,544)	(255,182)	(267,105)	(231,497)
Ordinary share dividends paid		(3,000,000)	(2,925,000)	(3,000,000)	(2,925,000)
Net cash flow used in financing activities		(2,604,976)	(2,929,654)	(2,583,485)	(1,694,377)
NET (DECREASE)/INCREASE IN CASH AND CASH EQUIVALENTS		(59,406)	(294,313)	1,851	(187,553)
EFFECTS OF EXCHANGE RATE CHANGES		(90)	(134)	0	0
CASH AND CASH EQUIVALENTS AT THE BEGINNING OF THE FINANCIAL YEAR		897,621	1,192,068	79,554	267,107
CASH AND CASH EQUIVALENTS AT THE END OF THE FINANCIAL YEAR	27	838,125	897,621	81,405	79,554

The notes on pages 116 to 196 form part of these financial statements.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

## 1 GENERAL INFORMATION

The principal activity of the Company is investment holding, whilst the principal activities of the Group, comprising the Company and its subsidiaries, are the provision of mobile, fixed line and international gateway telecommunications services as well as internet and broadband services, and corporate support functions for the Group. Details of the principal activities of the subsidiaries are shown in Note 18 to the financial statements.

There have been no significant changes in the nature of the principal activities of the Group and of the Company during the financial year.

The Directors regard Maxis Communications Berhad ("MCB") as the immediate holding company and Binariang GSM Sdn. Bhd. as the ultimate holding company. Both companies are incorporated and domiciled in Malaysia.

The address of the registered office of business of the Company is as follows:

Level 18, Menara Maxis  
Kuala Lumpur City Centre  
Off Jalan Ampang  
50088 Kuala Lumpur

The address of the principal place of business of the Company is as follows:

Level 8, 10-23, Menara Maxis  
Kuala Lumpur City Centre  
Off Jalan Ampang  
50088 Kuala Lumpur

## 2 BASIS OF PREPARATION

The financial statements of the Group and of the Company have been prepared in accordance with the provisions of the Companies Act, 1965 and Financial Reporting Standards ("FRS"), Malaysian Accounting Standards Board ("MASB") Approved Accounting Standards in Malaysia for Entities Other than Private Entities. The financial statements have been prepared under the historical cost convention except as disclosed in the summary of significant accounting policies in Note 3 to the financial statements.

The preparation of financial statements in conformity with FRS requires the use of critical accounting estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reported financial year. It also requires Directors to exercise their judgment in the process of applying the Group's and the Company's accounting policies. Although these estimates are based on the Directors' best knowledge of current events and actions, actual results may differ.

The areas involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in Note 4 to the financial statements.

## 2 BASIS OF PREPARATION (CONTINUED)

- (i) Standards, amendments to published standards and Issues Committee ("IC") Interpretations to existing standards that are effective and applicable to the Group and the Company

The new standards, amendments and improvements to published standards and IC Interpretations that are effective for the Group's and the Company's financial year beginning on or after 1 January 2011 are as follows:

- Revised FRS 3 "Business Combinations"
- Revised FRS 127 "Consolidated and Separate Financial Statements"
- Amendments to FRS 2 "Share-based Payment" and "Group Cash-settled Share-based Payment Transactions"
- Amendments to FRS 5 "Non-current Assets Held-for-Sale and Discontinued Operations"
- Amendments to FRS 7 "Financial Instruments: Disclosures – Improving Disclosures About Financial Instruments"
- Amendments to FRS 138 "Intangible Assets"
- IC Interpretation 4 "Determining Whether an Arrangement Contains a Lease"
- Amendments to IC Interpretation 9 "Reassessment of Embedded Derivatives"
- Improvements to FRSS (2010)

The new standards, amendments and improvements to published standards and IC Interpretations do not have any significant impact on the accounting policies, financial results and position of the Group and the Company except for the following:

- The revised FRS 3 "Business Combinations" (effective prospectively from 1 July 2010). The revised standard continues to apply the acquisition method to business combinations, with some significant changes. There is a choice on an acquisition-by-acquisition basis to measure the non-controlling interest in the acquiree at fair value or at the non-controlling interest's proportionate share of the acquiree's net assets. All acquisition-related costs should be expensed. The adoption of this standard has resulted in changes to the Group's accounting policies as disclosed in Note 3(a) to the financial statements but does not have any impact on the financial results and position as the Group did not have any business combination during the current financial year.
- The revised FRS 127 "Consolidated and Separate Financial Statements" (effective prospectively from 1 July 2010) requires the effects of all transactions with non-controlling interests to be recorded in equity if there is no change in control and these transactions will no longer result in goodwill or gains and losses. When this standard is effective, all earnings and losses of the subsidiary are attributed to the parent and the non-controlling interest, even if the attribution of losses to the non-controlling interest results in a debit balance in the shareholders' equity. Profit or loss attribution to non-controlling interests for prior years is not restated. The standard also specifies the accounting when control is lost. Any remaining interest in the entity is remeasured to fair value, and a gain or loss is recognised in profit or loss. The Group has applied the revised FRS 127 prospectively to transactions with non-controlling interests from 1 January 2011. The adoption of this standard has resulted in changes to the Group's accounting policies as disclosed in Note 3(a) to the financial statements but has no significant impact other than the Group has recognised RM3,967,000 of profit attributable to the non-controlling interest in the current financial year.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 2 BASIS OF PREPARATION (CONTINUED)

- (ii) Standards and amendments to published standards that are applicable to the Group and the Company but not yet effective

The Group and the Company will apply the new standards and amendments to standards in the following periods:

- (i) Financial year beginning on/after 1 January 2012

The Group and the Company will be adopting the new International Financial Reporting Standards ("IFRS") – compliant framework, Malaysian Financial Reporting Standards ("MFRS"). MFRS 1 "First-time Adoption of MFRS" provides for certain optional exemptions and certain mandatory exceptions for first-time MFRS adopters. Save for the presentation of three Statements of Financial Position in the first MFRS financial statements, the Group and the Company do not expect any significant impact on the Group's and the Company's financial results and position, and changes to the accounting policies of the Group and the Company arising from the adoption of this standard.

- The MFRS 124 "Related Party Disclosures" (effective from 1 January 2012) removes the exemption to disclose transactions between government-related entities and the government, and all other government-related entities. The following new disclosures are now required for government-related entities:
  - The name of the government and the nature of the relationship;
  - The nature and amount of each individually significant transaction; and
  - The extent of any collectively significant transactions, qualitatively or quantitatively.
 This MFRS is not expected to have any material impact on the financial results and position of the Group and the Company.

- (ii) Financial year beginning on/after 1 January 2013

- MFRS 9 "Financial Instruments" (effective from 1 January 2015) addresses the classification, measurement and recognition of financial assets and financial liabilities. It replaces the part of MFRS 139 that relates to classification and measurement of financial instruments. MFRS 9 requires financial assets to be classified into two measurement categories: those measured at fair value and those measured at amortised cost. The determination is made at initial recognition. The classification depends on the entity's business model for managing its financial instruments and the contractual cash flow characteristics of the instrument. For financial liabilities, the standard retains most of the MFRS 139 requirements. However, where the financial liabilities are designated at fair value through profit or loss using fair value option, the part of a fair value change due to an entity's own credit risk is recorded in other comprehensive income rather than the income statement, unless this creates an accounting mismatch. The Group and the Company are currently assessing MFRS 9's full impact.
- MFRS 10 "Consolidated Financial Statements" (effective from 1 January 2013), which replaces part of MFRS 127 "Consolidated and Separate Financial Statements" and all of IC Interpretation 112 "Consolidation – Special Purpose Entities", build on existing principles by identifying the concept of control as the determining factor whether an entity should be included within the consolidated financial statements of the parent company. The standard provides additional guidance to assist in the determination of control where this is difficult to assess. The Group is currently assessing MFRS 10's full impact.

The remainder of MFRS 127 "Separate Financial Statements" (effective 1 January 2013) now contains accounting and disclosure requirements for investment in subsidiaries, joint ventures and associates only when an entity prepares separate financial statements. This MFRS does not have any significant impact on the financial results and position of the Group and the Company.

## 2 BASIS OF PREPARATION (CONTINUED)

### (ii) Standards and amendments to published standards that are applicable to the Group and the Company but not yet effective (continued)

#### (ii) Financial year beginning on/after 1 January 2013 (continued)

- MFRS 12 “Disclosures of Interests in Other Entities” (effective from 1 January 2013) includes the disclosure requirements for all forms of interests in other entities, including joint arrangements, associates, special purpose vehicles and other off balance sheet vehicles. The Group and the Company are currently assessing MFRS 12’s full impact.
- MFRS 13 “Fair Value Measurement” (effective from 1 January 2013) aims to improve consistency and reduce complexity by providing a precise definition of fair value and a single source of fair value measurement and disclosure requirements for use across MFRSs. The requirements do not extend the use of the fair value accounting but provide guidance on how it should be applied where its use is already required or permitted by other standards within MFRSs. The Group and the Company are currently assessing MFRS 13’s full impact.
- MFRS 119 “Employee Benefits” (effective from 1 January 2013) was amended as follows: to eliminate the corridor approach and recognise all actuarial gains and losses in other comprehensive income as they occur; to immediately recognise all past service costs; and to replace interest cost and expected return on plan assets with a net interest amount that is calculated by applying the discount rate to the net defined benefit liability (asset). These amendments do not have any impact on the financial results and position of the Group and the Company.
- Amendment to MFRS 7 “Financial Instruments: Disclosures” (effective from 1 January 2013) requires more extensive disclosures focusing on quantitative information about recognised financial instruments that are offset in the statement of financial position and those that are subject to master netting or similar arrangements irrespective of whether they are offset. The Group and the Company are currently assessing the impact of this amendment.
- Amendments to MFRS 101 “Presentation of Items of Other Comprehensive Income” (effective from 1 July 2012) provide improvements to the presentation of items of other comprehensive income. The main change is the requirement to group items within other comprehensive income that will be reclassified to the income statement in subsequent periods separately, from items of other comprehensive income that will not. The amendments also reaffirm existing requirements that items of other comprehensive income and income statement can be presented as a single statement or two consecutive statements. Save for the presentation of other comprehensive income, these amendments are not expected to have any material impact on the financial results and position of the Group and the Company.
- Amendment to MFRS 132 “Financial Instruments: Presentation” (effective from 1 January 2014) does not change the current offsetting model in MFRS 132. It clarifies the meaning of ‘currently has a legally enforceable right of set-off’ that the right of set-off must be available today (not contingent on a future event) and legally enforceable for all counterparties in the normal course of business. It clarifies that some gross settlement mechanisms with features that are effectively equivalent to net settlement will satisfy the MFRS 132 offsetting criteria. The Group and the Company are currently assessing the impact of this amendment.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Save for Notes 3(a) and 3(d)(ii) below, the following accounting policies have been applied consistently in dealing with items that are considered material in relation to the financial statements.

Certain comparative information has been reclassified to conform with the current financial year's presentation as disclosed in Note 37 to the financial statements.

### (a) Basis of consolidation

The Group has adopted the following accounting policies arising from the adoption of the revised FRS 3 "Business Combinations" and revised FRS 127 "Consolidated and Separate Financial Statements" as disclosed in Note 2(i) to the financial statements for all business combinations occurring on or after 1 January 2011. The changes in the accounting policies are applied prospectively and there was no impact to the current financial year ended 31 December 2011 except for the recognition of RM3,967,000 on profit attributable to the non-controlling interest where all earnings and losses of the subsidiary were attributed to the parent and the non-controlling interest.

#### (i) *Subsidiaries*

Subsidiaries are all entities (including special purpose entities) over which the Group has the power to govern the financial and operating policies generally accompanying a shareholding of more than one-half of the voting rights. The existence and effect of potential voting rights that are currently exercisable or convertible are considered when assessing whether the Group controls another entity. The Group also assesses existence of control where it does not have more than 50% of the voting power but is able to govern the financial and operating policies by virtue of de-facto control. De-facto control may arise in circumstances where the size of the Group's voting rights relative to the size and dispersion of holdings of other shareholders give the Group the power to govern the financial and operating policies.

Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are deconsolidated from the date that control ceases.

The Group applies the acquisition method to account for business combinations. The consideration transferred for the acquisition of a subsidiary is the fair values of the assets transferred, the liabilities incurred to the former owners of the acquiree and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. The Group recognises any non-controlling interest in the acquiree on an acquisition-by-acquisition basis, either at fair value or at the non-controlling interest's proportionate share of the recognised amounts of acquiree's identifiable net assets.

Acquisition-related costs are expensed as incurred.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (a) Basis of consolidation (continued)

##### (i) *Subsidiaries (continued)*

If the business combination is achieved in stages, the acquisition date fair value of the acquirer's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date through the income statement.

Any contingent consideration to be transferred by the Group is recognised at fair value at the acquisition date. Subsequent changes to the fair value of the contingent consideration that is deemed to be an asset or liability is recognised in accordance with FRS 139 either in income statement or as a change to other comprehensive income. Contingent consideration that is classified as equity is not remeasured, and its subsequent settlement is accounted for within equity.

Goodwill is initially measured as the excess of the aggregate of the consideration transferred and the fair value of non-controlling interest over the net identifiable assets acquired and liabilities assumed. If this consideration is lower than the fair value of the net assets of the subsidiary acquired, the difference is recognised in the income statement. See accounting policy Note 3(d)(ii) on goodwill.

Inter-company transactions, balances, income and expenses on transactions between Group companies are eliminated. Profits and losses resulting from inter-company transactions that are recognised in assets are also eliminated. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group.

All earnings and losses of the subsidiary are attributed to the parent and the non-controlling interests, even if the attribution of losses to the non-controlling interests results in a debit balance in the shareholders' equity. Profit or loss attribution to non-controlling interests for prior years is not restated.

Previously, contingent consideration in a business combination was recognised when it was probable that payment would be made. Acquisition-related costs were included as part of the cost of business combination. Any non-controlling interest in the acquiree was measured at the non-controlling interest's proportionate share of the acquiree's identifiable net assets. Any adjustment to the fair values of the subsidiary's identifiable assets, liabilities and contingent liabilities relating to previously held interests of the Group was accounted for as a revaluation.

Previously, where losses applicable to the non-controlling interests exceeded the non-controlling interests in the equity of a subsidiary, the excess, and any further losses applicable to the non-controlling interests, were charged against the Group's interest. If the subsidiary subsequently reported profits, the Group's interest was allocated all such profit until the non-controlling interest share of losses previously absorbed by the Group had been recovered.



# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (a) Basis of consolidation (continued)

#### (ii) *Changes in ownership interests in subsidiaries without change of control*

Transactions with non-controlling interests that do not result in loss of control are accounted for as equity transactions – that is, as transactions with the owners in their capacity as owners. The difference between fair value of any consideration paid and the relevant share acquired of the carrying value of net assets of the subsidiary is recorded in equity. Gains or losses on disposals to non-controlling interests are also recorded in equity.

Previously, the Group applied a policy of treating transactions with non-controlling interests as transactions with parties external to the Group. Accordingly, disposals resulted in gains or losses and purchases resulted in the recognition of goodwill, being the difference between consideration paid and the relevant share of the carrying value of net assets of the subsidiary acquired.

#### (iii) *Disposal of subsidiaries*

When the Group ceases to have control, any retained interest in the entity is re-measured to its fair value at the date when control is lost, with the change in carrying amount recognised in the income statement. The fair value is the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate, joint venture or financial asset. In addition, any amounts previously recognised in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to the income statement.

### (b) Foreign currencies

#### (i) *Functional and presentation currency*

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the "functional currency"). These financial statements are presented in Ringgit Malaysia ("RM"), which is the Company's functional and presentation currency.

When there is a change in an entity's functional currency, the entity shall apply the translation procedures applicable to the new functional currency prospectively from the date of the change.

#### (ii) *Transactions and balances*

Transactions in foreign currencies are translated to the respective functional currencies of the Group entities using the exchange rates prevailing at the date of the transactions.

Monetary assets and liabilities in foreign currencies at the reporting date are translated into the functional currency at exchange rates ruling at the date.

Exchange differences arising from the settlement of foreign currency transactions and the translation of monetary assets and liabilities denominated in foreign currencies at year end are recognised in the income statement.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (b) Foreign currencies (continued)

##### (iii) Group companies

The results and financial position of all the Group entities (none of which has the currency of a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- assets and liabilities for each statement of financial position presented are translated at the closing rate at the date of that statement of financial position;
- income and expenses for each income statement are translated at average exchange rates (unless this average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the rate on the dates of the transactions); and
- all resulting exchange differences are recognised as a separate component of equity.

On consolidation, exchange differences arising from the translation of the net investment in foreign operations are taken to shareholders' equity. When a foreign operation is disposed of, exchange differences that were recorded in equity are recognised in the income statement as part of the gain or loss on sale.

##### (iv) Closing rates

The principal closing rates used in translation of foreign currency amounts were as follows:

FOREIGN CURRENCIES	2011 RM	2010 RM
1 Euro ("EURO")	4.10	4.09
1 Pound Sterling ("GBP")	4.93	4.76
1 Singapore Dollar ("SGD")	2.45	2.40
1 Special Drawing Rights ("SDR") *	4.86	4.72
1 United States Dollar ("USD")	3.17	3.09
100 Indian Rupee ("INR")	5.97	6.87
100 Indonesian Rupiah ("IDR")	0.04	0.03

\* Represents the closing international accounting settlement rate with international carriers.

#### (c) Property, plant and equipment

Property, plant and equipment are stated at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of property, plant and equipment. The cost of certain property, plant and equipment items include the costs of dismantling and removing the item and restoring the sites on which these items are located. These costs are due to obligations incurred either when the items were installed or as a consequence of having used these items during a particular period.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (c) Property, plant and equipment (continued)

Certain telecommunication assets are stated at the amount of cash or cash equivalent that would have to be paid if the same or an equivalent asset was acquired. Included in telecommunications equipment are purchased computer software costs which are integral to such equipment.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged to the income statement during the year in which they are incurred.

Freehold land is not depreciated as it has an infinite life.

Leasehold lands and buildings held for own use are classified as operating or finance leases in the same way as leases of other assets.

Long-term leasehold land is land with a remaining lease period exceeding 50 years. Leasehold land is amortised over the lease term on a straight line method, summarised as follows:

Long-term leasehold land	77 – 90 years
Short-term leasehold land	50 years

All property, plant and equipment are depreciated on the straight line method to write off the cost of each category of assets to its residual value over its estimated useful life, summarised as follows:

Buildings	42 – 50 years
Telecommunications equipment	2 – 20 years*
Submarine cables (included within telecommunications equipment)	10 – 25 years
Site decommissioning works (included within telecommunications equipment)	15 years
Motor vehicles	5 years
Office furniture, fittings and equipment	3 – 7 years

\* In the previous financial year, the useful lives of the telecommunications equipment were estimated at 4 – 20 years. The change to the estimated useful lives arises due to the newly acquired telecommunications equipment for the Home services segment which is expected to have a shorter estimated useful life.

Capital work-in-progress comprising mainly telecommunications equipment, submarine cables and renovations are not depreciated until they are ready for their intended use.

Residual values and useful lives are reassessed and adjusted, if appropriate, at each reporting date.

At each reporting date, the Group assesses whether there is any impairment. Where an indication of impairment exists, the carrying amount of the asset is assessed and written down immediately to its recoverable amount. See accounting policy Note 3(g)(i) on impairment of non-financial assets.

Gains and losses on disposals are determined by comparing proceeds with carrying amounts and are included in the income statement.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (d) Intangible assets

##### *(i) Acquired telecommunication licences with allocated spectrum rights*

The Group acquires other intangible assets either as part of a business combination or through separate acquisition. Intangible assets acquired in a business combination are recorded at their fair value at the date of acquisition and recognised separately from goodwill. On initial acquisition, management judgment is applied to determine the appropriate allocation of purchase consideration to the assets being acquired, including goodwill and identifiable intangible assets.

Intangible assets that are considered to have a finite life are amortised on a straight line basis over the period of expected benefit. Intangible assets that are considered to have an infinite economic useful life are not amortised but tested for impairment in accordance with Note 3(g)(i) on an annual basis, or where an indication of impairment exists. The acquired intangible assets include telecommunication licences with allocated spectrum rights which have infinite economic useful life.

Management assesses the infinite economic useful life assumption applied to the acquired intangible assets annually.

##### *(ii) Goodwill*

Goodwill arises on the acquisitions of subsidiaries and it represents the excess of the fair values of considerations transferred for purchase of subsidiaries or businesses, the amount of any non-controlling interest in the acquiree and the acquisition-date fair value of any previously held equity interest in the acquiree over the fair value of the net identifiable assets acquired at the date of acquisition.

Previously, goodwill represented the excess of the cost of the acquisition over the Group's interest in the fair value of the net identifiable assets, liabilities and contingent liabilities of the acquiree at the date of acquisition.

Goodwill is measured at cost less any accumulated impairment losses. Negative goodwill is recognised immediately in the income statement.

Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold.

Goodwill is allocated to cash-generating units for the purpose of impairment testing and is tested annually for impairment or more frequently if events or changes in circumstances indicate that it might be impaired. See accounting policy Note 3(g)(i) on impairment of non-financial assets. Each cash-generating unit or a group of cash-generating units represents the lowest level within the Group at which goodwill is monitored for internal management purposes and which are expected to benefit from the synergies of the combination.

##### *(iii) Handset subsidies*

Expenditures incurred in providing the customer a free or subsidised handset, provided the customer signs a non-cancellable contract for a predetermined contractual period, are capitalised as intangible assets and amortised over the contractual period on a straight line method. Handset subsidies are assessed at each reporting date whether there is any indication that the handset subsidies may be impaired. See accounting policy Note 3(g)(i) on impairment of non-financial assets.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (e) Investments in subsidiaries

Investments in subsidiaries are stated at cost plus the fair value of share options granted to employees of the subsidiaries over the vesting period deemed as capital contribution. See accounting policy Note 3(t)(iii) on share-based compensation. Where an indication of impairment exists, the carrying amount of the investment is assessed and written down immediately to its recoverable amount. See accounting policy Note 3(g)(i) on impairment of non-financial assets.

### (f) Financial instruments

A financial instrument is any contract that gives rise to both a financial asset of one enterprise and a financial liability or equity instrument of another enterprise.

A financial asset is any asset that is cash, a contractual right to receive cash or another financial asset from another enterprise, a contractual right to exchange financial instruments with another enterprise under conditions that are potentially favourable, or an equity instrument of another enterprise.

A financial liability is any liability that is a contractual obligation to deliver cash or another financial asset to another enterprise, or to exchange financial instruments with another enterprise under conditions that are potentially unfavourable.

#### (i) *Classification and measurement*

##### Financial assets

The Group classifies its financial assets in the following categories: at fair value through profit or loss, held-to-maturity, loans and receivables, and available-for-sale. The classification depends on the purpose for which the financial assets were acquired. Management determines the classification of its financial assets at initial recognition.

The Group does not hold any financial assets carried at fair value through profit or loss and held-to-maturity.

Financial assets are classified as current assets; except for maturities greater than 12 months after the reporting date, in which case they are classified as non-current assets.

##### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Financial assets in this category are initially recognised at fair value plus transaction costs and subsequently carried at amortised cost using the effective interest method. Changes in the carrying value of these assets are recognised in the income statement.

The Group's loans and receivables comprise receivables (including inter-companies and related parties balances), cash and cash equivalents in the statements of financial position.

##### Available-for-sale

Available-for-sale financial assets are non-derivatives that are either designated in this category or not classified in any of the other categories. Financial assets in this category are initially recognised at fair value plus transaction costs and subsequently, at fair value. Any gains or losses from changes in fair value of the financial assets are recognised in other comprehensive income, except that impairment losses, foreign exchange gains and losses on monetary instruments, interest and dividends are recognised in the income statement. The cumulative gain or loss previously recognised in other comprehensive income is reclassified from equity to the income statement as a reclassification adjustment when the financial asset is derecognised.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (f) Financial instruments (continued)

##### (i) *Classification and measurement (continued)*

###### Financial assets (continued)

Investments in equity instruments for which the fair value cannot be reliably measured are recognised at cost less impairment loss.

The Group's available-for-sale financial asset comprises investment in unquoted shares.

###### Financial liabilities

The Group classifies its financial liabilities in the following categories: at fair value through profit or loss, other financial liabilities and financial guarantee contracts. Management determines the classification of its financial liabilities at initial recognition.

The Group does not hold any financial liabilities carried at fair value through profit or loss and financial guarantee contracts.

Other financial liabilities are non-derivative financial liabilities. Other financial liabilities are initially recognised at fair value plus transaction costs and subsequently carried at amortised cost using the effective interest method. Changes in the carrying value of these liabilities are recognised in the income statement.

The Group's other financial liabilities comprise payables (including inter-companies and related parties balances) and borrowings in the statements of financial position. Financial liabilities are classified as current liabilities; except for maturities greater than 12 months after the reporting date, in which case they are classified as non-current liabilities.

##### (ii) *Recognition of financial assets and financial liabilities*

Financial assets and financial liabilities are recognised when the Group becomes party to the contractual provisions of the instrument.

##### (iii) *Derecognition of financial assets and financial liabilities*

Financial assets are derecognised when the risks and rewards relating to the financial assets have expired or have been fully transferred or have been partially transferred with no control over the same.

Financial liabilities are derecognised when the liability is either discharged, cancelled, has expired or has been restructured with substantially different terms.

##### (iv) *Offsetting of financial assets and financial liabilities*

Financial assets and financial liabilities are offset and the net amount reported in the statements of financial position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or realise the net asset and settle the liability simultaneously.

# NOTES TO THE FINANCIAL STATEMENTS

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## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (g) Impairment of assets

#### (i) *Non-financial assets*

Assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that have a finite economic useful life are subject to amortisation and are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the carrying amount of the asset exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purpose of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). Non-financial assets other than goodwill that suffered impairment are reviewed for possible reversal of the impairment at each reporting date.

Any impairment loss is charged to the income statement. Impairment losses on goodwill are not reversed. In respect of other assets, any subsequent increase in recoverable amount is recognised in the income statement to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation and amortisation, if no impairment loss had been recognised.

#### (ii) *Financial assets*

##### Financial assets carried at amortised cost

Financial assets are impaired when there is objective evidence as a result of one or more events that the present value of estimated discounted future cash flows is lower than the carrying value. Any impairment losses are recognised immediately in the income statement.

Financial assets are continuously monitored and allowances applied against financial assets consist of both specific impairments and collective impairments based on the Group's historical loss experiences for the relevant aged category and taking into account general economic conditions. Historical loss experience allowances are calculated by line of business in order to reflect the specific nature of the financial assets relevant to that line of business.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the reversal of the previously recognised impairment loss is recognised in the income statement.

##### Financial assets classified as available-for-sale

Significant or prolonged decline in fair value below cost and significant financial difficulties of the issuer or obligor are considerations to determine whether there is objective evidence that investment securities classified as available-for-sale financial assets are impaired. If an available-for-sale financial asset is impaired, an amount comprising the difference between its cost (net of any principal payment and amortisation) and its current fair value, less any impairment loss previously recognised in income statement, is transferred from equity to income statement. Impairment losses in the income statement on available-for-sale equity investments are not reversed through the income statement in the subsequent period. Increase in fair value, if any, subsequent to impairment loss is recognised in other comprehensive income.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (h) Derivative financial instruments and hedging activities

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently remeasured at their fair value. The method of recognising the resulting gain or loss depends on whether the derivative is designated as a hedging instrument, and if so, the nature of the item being hedged.

The Group designates and documents at the inception of the transaction the relationship between hedging instruments and hedged items, as well as its risk management objectives and strategy for undertaking various hedging transactions. The Group assesses both at hedge inception and on an ongoing basis, whether the derivatives that are used in hedging transactions are highly effective in offsetting changes in fair values or cash flows of hedged items and applies hedge accounting only where effectiveness tests are met on both a prospective and retrospective basis. The full fair value of a hedging derivative is classified as a non-current asset or liability when the remaining maturity of the hedged item is more than 12 months, and as a current asset or liability when the remaining maturity of the hedged item is less than 12 months.

The Group does not have any fair value hedges and net investment hedges.

##### *Cash flow hedge*

The Group uses cash flow hedges to mitigate the risk of variability of future cash flows attributable to foreign currency and interest rate fluctuations over the hedging period on the foreign currency borrowings. Where a cash flow hedge qualifies for hedge accounting, the effective portion of gains and losses on remeasuring the fair value of the hedging instrument is recognised directly in equity in the cash flow hedging reserve until such time as the hedged items affect profit or loss, then the gains or losses are transferred to the income statement. Gains or losses on any portion of the hedge determined to be ineffective are recognised immediately in the income statement. The application of hedge accounting will create some volatility in equity reserve balances.

Where a hedging instrument expires or is sold or terminated, or when a hedge no longer meets the criteria for hedge accounting, any cumulative gains or losses existing in equity at that time remain in equity and are recognised when the forecast transaction is ultimately recognised in the income statement. Where a forecast transaction is no longer expected to occur, the cumulative gains or losses that were reported in equity are immediately transferred to the income statement.

#### (i) Fair value estimates

The fair value of the financial assets, financial liabilities and derivative financial instruments is estimated for recognition and measurement or for disclosure purposes.

In assessing the fair value of financial instruments, the Group makes certain assumptions and applies the estimated discounted value of future cash flows to determine the fair value of financial instruments. The fair values of financial assets and financial liabilities are estimated by discounting future cash flows at the current interest rate available to the respective companies.

The face values for financial assets and financial liabilities with a maturity of less than one year are assumed to be approximately equal to their fair values.

For derivative financial instruments that are measured at fair value, the fair values are determined using a valuation technique which utilises data from recognised financial information sources. Assumptions are based on market conditions existing at each reporting date. The fair value is calculated as the present value of estimated future cash flow using an appropriate market based yield curve.



# NOTES TO THE FINANCIAL STATEMENTS

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## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (j) Inventories

Inventories, which comprise telecommunications components, incidentals and devices, are stated at the lower of cost and net realisable value. Cost includes the actual cost of materials and incidentals in bringing the inventories to their present location and condition, and is determined on a weighted average basis. Net realisable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and selling expenses.

### (k) Receivables

Receivables are carried at invoice amount and/or income earned less an allowance for impairment. The allowance is established when there is objective evidence that the Group will not be able to collect all amounts due according to the original terms of receivables. When the debt becomes uncollectible, it is written off against the allowance account. Subsequent recoveries of amounts previously written off are recognised in the income statement.

### (l) Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, deposits held at call with licensed banks, other short-term, highly liquid investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are included within borrowings in current liabilities on the statements of financial position. For the purposes of the statements of cash flows, cash and cash equivalents are presented net of pledged deposits.

### (m) Share capital

#### (i) Classification

Ordinary shares and redeemable preference shares with discretionary dividends are classified as equity. Other shares are classified as equity and/or liability according to the economic substance of the particular instrument. Distributions to holder of a financial instrument classified as an equity instrument are charged directly to equity.

#### (ii) Share issue costs

External costs directly attributable to the issue of new shares are deducted, net of tax, against proceeds and shown in equity.

#### (iii) Dividends to shareholders of the Company

Dividend distribution to the Company's shareholders is recognised as a liability in the period they are declared.

### (n) Payables

Payables, including accruals, represent liabilities for goods received and services rendered to the Group prior to the end of the financial year and which remain unpaid. Payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities.

Payables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (o) Borrowings

Borrowing costs that are directly attributable to the acquisition, construction or production of a qualifying asset are capitalised as part of the cost of the assets. Other borrowing costs are recognised as an expense in the income statement when incurred.

Fees paid on the establishment of loan facilities are recognised as transaction costs of the loan to the extent that it is probable that some or all of the facility will be drawn down. In this case, the fee is deferred until the draw-down occurs. To the extent there is no evidence that it is probable that some or all of the facility will be drawn down, the fee is capitalised as a prepayment for liquidity services and amortised over the period of the facility to which it relates.

Interest, dividends, losses and gains relating to a financial instrument, or a component part, classified as a liability is reported within finance cost in the income statement.

Borrowings are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities.

##### *(i) Borrowings in a designated hedging relationship*

Borrowings subject to cash flow hedges are recognised initially at fair value based on the applicable spot price plus any transaction costs that are directly attributable to the issue of borrowing. These borrowings are subsequently carried at amortised costs, translated at applicable spot exchange rate at reporting date. Any difference between the final amount paid to discharge the borrowing and the initial proceeds is recognised in the income statement over the borrowing period using the effective interest method.

Currency gains or losses on the borrowings are recognised in the income statement, along with the associated gains or losses on the hedging instrument, which have been transferred from the cash flow hedging reserve to the income statement.

##### *(ii) Borrowings not in a designated hedging relationship*

Borrowings not in a designated hedging relationship are initially recognised at fair value plus transaction costs that are directly attributable to the issue of borrowing. These borrowings are subsequently carried at amortised costs. Any difference between the final amount paid to discharge the borrowing and the initial proceeds is recognised in the income statement over the borrowing period using the effective interest method.

#### (p) Provisions for liabilities and charges

Provisions are recognised when the Group has a present legal or constructive obligation as a result of past events, when it is probable that an outflow of resources will be required to settle the obligation and when a reliable estimate of the amount can be made. Provisions are measured at the present value of the expenditures expected to be required to settle the obligation by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the obligation. The increase in the provision due to passage of time is recognised as interest expense.

##### *(i) Site rectification and decommissioning works*

Provision for site rectification works is based on management's best estimate and the past trend of costs for rectification works to be carried out to fulfil new regulatory guidelines and requirements imposed after network cell sites were built.

# NOTES TO THE FINANCIAL STATEMENTS

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Continued

## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (p) Provisions for liabilities and charges (continued)

#### (i) *Site rectification and decommissioning works (continued)*

Provision for decommissioning works is the estimated costs of dismantling and removing the structures on identified sites and restoring these sites. This obligation is incurred either when the items are installed or as a consequence of having used the items during a particular period.

#### (ii) *Network construction costs and settlements*

Provisions for network construction costs and settlements are made in respect of network construction projects which are under notices of termination, legal claims, negotiations for settlements and costs in respect of obligations under network construction contracts.

#### (iii) *Staff incentive scheme*

Provision for staff incentive scheme is based on management's best estimate of the amount payable as at reporting date based on the performance of individual employees and financial performance of the Group.

### (q) Income taxes

The tax expense for the period comprises current and deferred tax. Tax is recognised in income statement except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity, respectively.

Current tax expenses are determined according to the tax laws of each jurisdiction in which the Group operates and include all taxes based upon the taxable profits (including withholding taxes payable by foreign subsidiaries on distribution of retained earnings to companies in the Group), and real property gains taxes payable on disposal of properties.

Deferred tax is recognised in full, using the liability method, on temporary differences arising between the amounts attributed to assets and liabilities for tax purposes and their carrying amounts in the financial statements. However, deferred tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss.

Deferred tax assets are recognised to the extent that it is probable that future taxable profit will be available against which the deductible temporary differences or unused tax losses can be utilised.

Deferred tax is recognised on temporary differences arising on investments in subsidiaries except where the timing of the reversal of the temporary difference can be controlled and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred tax is determined using tax rates (and tax laws) that have been enacted or substantively enacted by the reporting date and are expected to apply when the related deferred tax asset is realised or the deferred tax liability is settled.

The measurement of deferred tax liabilities and deferred tax assets shall reflect the tax consequences that would follow from the manner in which the entity expects, at the reporting date, to recover or settle the carrying amount of its assets and liabilities.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (r) Finance leases and hire purchase agreements

Leases and hire purchases of property, plant and equipment where the Group assumes substantially all benefits and risks of ownership are classified as finance leases.

Finance leases are capitalised at the inception of the lease at the lower of the fair value and the present value of the minimum lease payments. Each lease payment is allocated between the liability and finance charges so as to achieve a constant rate of interest on the finance lease balance outstanding. The corresponding rental obligations, net of finance charges, are included in borrowings. The interest element of the finance charge is charged to the income statement over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

Property, plant and equipment acquired under finance leases or hire purchase agreements are depreciated over the shorter of the estimated useful life of the asset and the lease term.

#### (s) Operating leases

Leases of assets where a significant portion of risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments made under operating leases are charged to the income statement on a straight line basis over the lease period.

#### (t) Employee benefits

##### (i) *Short-term employee benefits*

Wages, salaries, paid annual leave, bonuses and non-monetary benefits are accrued in the financial year in which the associated services are rendered by employees including full-time Executive Directors of the Group. The Group recognises a provision where contractually obliged or where there is a past practice that has created a constructive obligation.

##### (ii) *Post-employment benefits*

###### **Defined contribution plans**

A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity and will have no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior periods.

The Group's contributions to defined contribution plans are charged to the income statement in the period to which they relate. Once the contributions have been paid, the Group has no further payment obligations.

##### (iii) *Share-based compensation*

The Group operates an equity-settled, share-based compensation plan for eligible employees and directors of the Group and of the Company, pursuant to the Employee Share Option Scheme ("ESOS"). Where the Company pays for services of its employees using the options, the fair value of the employee services rendered in exchange for the grant of the share option is recognised as an expense in the income statement over the vesting periods of the grants, with the corresponding increase in equity.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (t) Employee benefits (continued)

#### *(iii) Share-based compensation (continued)*

The total amount to be expensed over the vesting period is determined by reference to the fair value of the option at grant date and the number of share options to be vested by the vesting date. At each reporting date, the Group revises its estimate of the number of options that are expected to vest by the vesting date. Any revision of this estimate is included in the income statement and a corresponding adjustment to equity over the remaining vesting period.

The fair value of employee share options is measured using a modified Black Scholes model. Measurement inputs include share price on measurement date, exercise price of the instrument, expected volatility (based on weighted average historical volatility adjusted for changes expected due to publicly available information), weighted average expected life of the instruments (based on maturity of the options), expected dividends and the risk-free interest rate (based on data from recognised financial information sources). Non-market vesting conditions attached to the transactions are not taken into account in determining fair value.

When share options are exercised, the proceeds received from the exercise of the share options together with the corresponding share options reserve, net of any directly attributable transactions costs are transferred to share capital (nominal value) and share premium. If the share options expire or lapse, the corresponding share options reserve attributable to the share options is transferred to retained earnings.

In the separate financial statements of the Company, the grant by the Company of options over its equity instruments to the employees of subsidiary undertakings in the Group is treated as a capital contribution. The fair value of employee services received, measured by reference to the grant date fair value, is recognised over the vesting period as an increase to investment in subsidiary undertakings, with a corresponding credit to equity.

### (u) Revenue recognition

Revenue comprises the fair value of the consideration received or receivable for the sale of goods and services in the ordinary course of the Group's activities. Revenue is shown net of service tax, returns, rebates, discounts and after eliminating sales within the Group.

The Group recognises revenue when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the entity and specific criteria have been met for each of the Group's activities as described below. The amount of revenue is not considered to be reliably measurable until all contingencies relating to the sale have been resolved. The Group bases its estimates on historical results, taking into consideration the type of customer, the type of transaction and the specifics of each arrangement.

#### *(i) Telecommunications revenue*

Revenues of mobile postpaid services and fixed line services are recognised at the time of customer usage and when services are rendered. Service discounts and incentives are accounted as a reduction of revenue when granted.

Unutilised amounts on certain mobile postpaid rate plans are deferred up to one month. Unutilised amounts exceeding one month are recognised as breakage revenue.

### 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### (u) Revenue recognition (continued)

##### (i) *Telecommunications revenue (continued)*

Revenue of mobile prepaid services comprises sales of starter packs and prepaid top-up tickets. Revenue from sales of starter packs is recognised at the point of sale to third parties while the revenue from the preloaded talk time within the pack is recognised when services are rendered. Revenue from sales of prepaid top-up tickets is recognised when services are rendered. The credits on preloaded talk time within the starter packs and prepaid top-up tickets can be deferred up to the point of customer churn, after which such amounts are recognised as revenue.

Unutilised credits of prepaid top-up tickets sold to customers and distributors and unutilised airtime on certain postpaid rate plans which have been deferred as described above are recognised as deferred income.

Revenue for provision of network facilities, public switched services, internet services and internet application services are recognised at the time of customer usage and when services are rendered. Service discounts and incentives are accounted as a reduction of revenue when granted.

Revenue earned from carriers for international gateway services is recognised at the time the calls occur and when services are rendered.

Revenue from the sale of device is recognised upon the transfer of significant risks and rewards of ownership of the goods to the customer which generally coincides with delivery and acceptance of the goods sold.

Where the Group's role in a transaction is that of a principal, revenue is recognised on a gross basis. This requires revenue to comprise the gross value of the transaction billed to the customer, after trade discounts, with any related expenditure charged as an operating cost. Where the Group's role in a transaction is that of an agent, revenue is recognised on a net basis and represents the margin earned.

##### (ii) *Dividend income*

Dividend income is recognised when the Group's right to receive payment is established.

##### (iii) *Interest income*

Interest income is recognised on a time proportion basis, taking into account the principal outstanding and the effective interest rate over the period to maturity, when it is determined that such income will accrue to the Group.

#### (v) Government grants

As a Universal Service Provider ("USP"), the Group is entitled to claim certain qualified expenses from the relevant authorities in relation to USP projects. The claim qualifies as a government grant and is recognised at its fair value where there is reasonable assurance that the grant will be received and the Group will comply with all the attached conditions.

Government grants relating to costs are deferred and recognised in the income statement over the financial period necessary to match them with the costs they are intended to compensate.

Government grants relating to the purchase of assets are included as deferred income and are credited to the income statement on a straight line basis over the expected useful lives of the related assets.

# NOTES TO THE FINANCIAL STATEMENTS

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## 3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

### (w) Contingent liabilities

The Group does not recognise a contingent liability but discloses its existence in the financial statements. A contingent liability is a possible obligation that arises from past events whose existence will be confirmed by the occurrence of one or more uncertain future events beyond the control of the Group or a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation. A contingent liability also arises in the extremely rare circumstance where there is a liability that cannot be recognised because it cannot be measured reliably.

In the acquisition of subsidiaries by the Group under a business combination, the contingent liabilities assumed are measured initially at their fair value at the acquisition date, irrespective of the extent of any non-controlling interests.

The Group recognises separately the contingent liabilities of the acquiree as part of allocating the cost of a business combination where their fair values can be measured reliably. Where the fair values cannot be measured reliably, the resulting effect will be reflected in the goodwill arising from the acquisition.

Subsequent to the initial recognition, the Group measures the contingent liabilities that are recognised separately at the date of acquisition at the higher of the amount that would be recognised in accordance with the provisions of FRS 137 and the amount initially recognised less, when appropriate, cumulative amortisation recognised in accordance with FRS 118.

### (x) Segment reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision-makers. The chief operating decision-makers comprise the Directors, Chief Executive Officer, Chief Financial Officer and Joint Chief Operating Officers. The chief operating decision-makers are responsible for allocating resources, assessing performance of the operating segments and making strategic decisions.

Segment revenues and expenses are those amounts resulting from the operating activities of a segment that are directly attributable to the segment and the relevant portion that can be allocated on a reasonable basis to the segment. Segment revenues and expenses are determined before intragroup balances and intragroup transactions are eliminated as part of the consolidation process, except to the extent that such intragroup balances and transactions are between group companies within a single segment.

## 4 CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

Estimates and judgments are continually evaluated by the Directors and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

### Critical accounting estimates and assumptions

The Group makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, rarely equal the related actual results. To enhance the information content of the estimates, certain key variables that are anticipated to have material impact on the Group's results and financial position are tested for sensitivity to changes in the underlying parameters. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are outlined below.

### (a) Intangible assets

The telecommunications licences with allocated spectrum rights are not subject to amortisation and are tested annually for impairment as the Directors are of the opinion that the licences can be renewed in perpetuity at negligible cost and the associated spectrum rights, similar to land, have an infinite economic useful life. Correspondingly, deferred tax has not been recognised.

#### 4 CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS (CONTINUED)

##### Critical accounting estimates and assumptions (continued)

##### (a) Intangible assets (continued)

The estimated economic useful life reflects the Group's expectation of the period over which the Group will continue to recover benefits from the licence.

The economic useful life is periodically reviewed, taking into consideration such factors as changes in technology and regulatory environment.

##### (b) Estimated useful lives of property, plant and equipment

The Group reviews annually the estimated useful lives of property, plant and equipment based on factors such as business plans and strategies, expected level of usage and future technological developments. It is possible that future results of operations could be materially affected by changes in these estimates brought about by changes in the factors mentioned. A reduction in the estimated useful lives of property, plant and equipment would increase the recorded depreciation and decrease the carrying value of property, plant and equipment. See Note 15 to the financial statements for the impact on the changes in the estimated useful lives of property, plant and equipment.

##### (c) Provisions for liabilities and charges

The Group recognises provisions for liabilities and charges when it has a present legal or constructive obligation arising as a result of a past event, and it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made. The recording of provision requires the application of judgments about the ultimate resolution of these obligations. As a result, provisions are reviewed at each reporting date and adjusted to reflect the Group's current best estimate. See Note 30 to the financial statements for the impact on change in estimate in relation to the provision for site rectification and decommissioning works.

#### 5 SEGMENT REPORTING

During the financial year, an additional reportable operating segment, Home services, which was previously included in the Fixed line services segment has been reported as a separate reportable operating segment in line with the internal reporting provided to the chief operating decision-makers. Fixed line services is now reported as Enterprise fixed services. The comparative segment information for the financial year ended 31 December 2010 has been restated to conform with the segment reporting presented in the current financial year and the restatement of comparative information is disclosed in Note 37(a) to the financial statements.

Arising from the above, the Group is now operating in four key reportable operating segments described as follows:

- (i) mobile services comprise postpaid mobile, prepaid mobile, mobile data, broadband and roaming services;
- (ii) enterprise fixed services comprise a full suite of voice services, data services, VSAT services and IP and managed services to cater for business customers;
- (iii) international gateway services comprise services to international telecommunications carriers for termination of traffic into Malaysia, services to send the Group's own international traffic abroad and bandwidth leasing services; and
- (iv) home services comprise fixed voice services and data services to home customers.

The Group also provides other services which are currently not significant enough to be reported separately.



# NOTES TO THE FINANCIAL STATEMENTS

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## 5 SEGMENT REPORTING (CONTINUED)

Inter-segment revenues comprise network services and management services rendered to other business segments within the Group. Some transactions are transacted at normal commercial terms that are no more favourable than that available to other third parties whilst the rest are allocated based on an equitable basis of allocation. There have been no significant changes to the basis of pricing inter-segment transfers.

The Group assesses the performance of the operating segments based on measure of revenue and profit from operations. Finance income and costs are not allocated to segments, as this type of activity is driven by the central treasury function, which manages the cash position of the Group. Tax expenses are not allocated to segments, as this type of activity is measured at entity based rather than taxation on segments.

Additions to non-current assets are the total costs incurred during the financial year to acquire property, plant and equipment and intangible assets.

### (a) Business segments

	MOBILE SERVICES RM'000	ENTERPRISE FIXED SERVICES RM'000	INTERNATIONAL GATEWAY SERVICES RM'000	HOME SERVICES RM'000	OTHER OPERATIONS RM'000	ELIMINATION RM'000	GROUP RM'000
<b>FINANCIAL YEAR ENDED 31 DECEMBER 2011</b>							
<u>Segment Revenue</u>							
External revenue	8,445,440	180,859	155,841	17,781	0	0	8,799,921
Inter-segment revenue	24,310	27,306	178,147	112	357,730	(587,605)	0
Segment revenue	8,469,750	208,165	333,988	17,893	357,730	(587,605)	8,799,921
<u>Segment Results</u>							
Segment operating profit/(loss)	3,234,737	25,468	22,832	(57,756)	6,422	0	3,231,703
Profit from operations							3,231,703
Finance income							39,873
Finance costs							(267,500)
Profit before tax							3,004,076
Tax expenses							(473,237)
Profit for the financial year							2,530,839
Depreciation and amortisation	1,070,439	25,276	18,505	8,922	25,599	0	1,148,741
Other material non-cash items	236,234	4,617	1,932	3,293	12,314	0	258,390
Additions to non-current assets	1,035,020	31,444	632	108,059	17,891	0	1,193,046

## 5 SEGMENT REPORTING (CONTINUED)

### (a) Business segments (continued)

	MOBILE SERVICES RM'000	ENTERPRISE FIXED SERVICES (NOTE 37(a)) RM'000	INTERNATIONAL GATEWAY SERVICES RM'000	HOME SERVICES (NOTE 37(a)) RM'000	OTHER OPERATIONS RM'000	ELIMINATION RM'000	GROUP RM'000
<b>FINANCIAL YEAR ENDED 31 DECEMBER 2010 (RESTATED)</b>							
<u>Segment Revenue</u>							
External revenue	8,279,042	167,655	404,921	17,255	0	0	8,868,873
Inter-segment revenue	41,698	27,446	219,628	293	288,031	(577,096)	0
Segment revenue	8,320,740	195,101	624,549	17,548	288,031	(577,096)	8,868,873
<u>Segment Results</u>							
Segment operating profit	3,282,098	34,633	8,706	13,755	4,152	0	3,343,344
Profit from operations							3,343,344
Finance income							28,758
Finance costs							(239,600)
Profit before tax							3,132,502
Tax expenses							(837,088)
Profit for the financial year							2,295,414
Depreciation and amortisation	970,308	28,705	24,168	954	26,305	0	1,050,440
Other material non-cash items	162,940	2,795	2,305	1,237	8,258	0	177,535
Additions to non-current assets	1,406,288	26,707	10,956	68,244	6,898	0	1,519,093

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 5 SEGMENT REPORTING (CONTINUED)

### (a) Business segments (continued)

Other material non-cash items consist of the following:

		GROUP	
	NOTE	2011 RM'000	RESTATED 2010 RM'000
Allowance(net) for:			
- impairment of receivables, deposits and prepayments	37(b)	135,497	118,521
- inventories obsolescence		21,504	5,598
ESOS expense		668	0
Loss/(gain) on disposal of property, plant and equipment		1,761	(839)
Property, plant and equipment written off		40,647	22,673
Provision/(write-back of provision) (net) for:			
- staff incentive scheme		49,148	38,279
- site rectification and decommissioning works		901	(3,767)
Unrealised loss/(gain) on foreign exchange		8,264	(2,930)
		258,390	177,535

### (b) Geographical information

The Group's business segments operate substantially in Malaysia. In determining the geographical segments of the Group, revenues are based on the country in which the customer or international operator is located. Non-current assets by geographical segments are not disclosed as all operations of the Group are based on Malaysia.

	GROUP	
	2011 RM'000	2010 RM'000
Malaysia	8,456,662	8,253,337
Other countries*	343,259	615,536
Total revenue	8,799,921	8,868,873

\* Represents revenue from roaming partners and hubbing revenue.

## 6 REVENUE

		GROUP		COMPANY	
	NOTE	2011 RM'000	RESTATED 2010 RM'000	2011 RM'000	2010 RM'000
Mobile services		8,260,954	8,153,958	0	0
Enterprise fixed services	37(a)	180,859	167,655	0	0
International gateway services		155,841	404,921	0	0
Home services	37(a)	17,781	17,255	0	0
Sale of devices		184,486	125,084	0	0
Dividend income from subsidiaries		0	0	2,360,000	2,615,000
		8,799,921	8,868,873	2,360,000	2,615,000

## 7 PROFIT FROM OPERATIONS

The following items have been charged/(credited) in arriving at the profit from operations:

		GROUP		COMPANY	
	NOTE	2011 RM'000	RESTATED 2010 RM'000	2011 RM'000	2010 RM'000
Allowance for:					
- impairment of receivables, deposits and prepayments	37(b)	147,832	122,610	0	0
- inventories obsolescence		22,669	13,424	0	0
Amortisation of intangible assets	16	137,453	74,592	0	0
Auditors' remuneration:					
- fees for statutory audits:					
- auditors of the Group		1,027	928	43	40
- others		21	32	0	0
- fees for audit related services <sup>(1)</sup>		1,463	1,234	776	707
- fees for other services:					
- auditors of the Group		175	0	0	0
- member firms of PwC Malaysia <sup>(2)</sup>		1,318	979	4	150
Bad debts recovered		(14,267)	(9,351)	0	0
Commissions, sales and marketing expenses	37(b)	587,787	649,105	0	0
Depreciation of property, plant and equipment	15	1,011,288	975,848	0	0
Device expense		157,904	125,493	0	0
(Gain)/loss on foreign exchange					
- realised		(24,485)	(23,679)	50	(107)
- unrealised		8,264	(2,930)	1	0
Government grant		(7,129)	(5,528)	0	0
Interconnect expense		752,481	1,055,180	0	0
Licenses and spectrum related fees under the Communications and Multimedia Act, 1998		138,011	123,919	0	0
Loss/(gain) on disposal of property, plant and equipment		1,761	(839)	0	0
Management fees charged by a fellow subsidiary		0	0	11,743	10,790

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 7 PROFIT FROM OPERATIONS (CONTINUED)

	NOTE	GROUP		COMPANY	
		2011 RM'000	RESTATED 2010 RM'000	2011 RM'000	2010 RM'000
Property, plant and equipment written off		40,647	22,673	0	0
Provision for:					
- staff incentive scheme	30	49,314	49,699	0	0
- site rectification and decommissioning works	30	901	47	0	0
Rental of land and buildings		56,120	51,330	0	0
Rental of equipment		20,012	24,012	0	0
Rental of network cell sites		246,765	233,602	0	0
Reversal of allowance for:					
- impairment of receivables, deposits and prepayments	37(b)	(12,335)	(4,089)	0	0
- inventories obsolescence		(1,165)	(7,826)	0	0
Roaming expense		194,869	246,384	0	0
Service tax on mobile prepaid services		222,288	200,620	0	0
Staff cost:					
- Directors' fees	8	2,760	2,760	2,760	2,760
- staff cost (including Executive Director's salaries and other short-term employee benefits)	10	440,618	386,133	0	0
Universal Service Provision contributions		436,618	409,134	0	0
Write-back of provision for:					
- staff incentive scheme	30	(166)	(11,420)	0	0
- site rectification and decommissioning works	30	0	(3,814)	0	0

(1) Fees incurred in connection with performance of quarterly reviews, agreed-upon procedures and regulatory compliance reporting paid or payable to PricewaterhouseCoopers ("PwC") Malaysia, auditors of the Group and of the Company.

(2) Fees incurred for assisting the Group in connection with tax compliance and advisory services paid or payable to member firms of PwC Malaysia, auditors of the Group and of the Company.

The Audit Committee, in ensuring the independence of the Group's external auditors is consistently maintained, has set out clear policies and guidelines as to the type of non-audit services that can be offered as well as a structured approval process that has to be adhered to before any such non-audit services are commissioned. Under these policies and guidelines, non-audit services can be offered by the Group's external auditors if the Group can realise efficiencies and value-added benefits from such services.

## 8 DIRECTORS' REMUNERATION

The Directors of the Company in office during the financial year are as follows:

### Non-Executive Directors

Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda  
 Robert William Boyle  
 Dato' Mokhzani bin Mahathir  
 Asgari bin Mohd Fuad Stephens  
 Eng Saud Majed A.AIDaweesh (resigned with effect from 10 February 2011)  
 Ghassan Hasbani  
 Dr Zeyad Thamer H.AIEtaibi (appointed with effect from 10 February 2011)  
 Dr Fahad Hussain S. Mushayt  
 Augustus Ralph Marshall  
 Chan Chee Beng

### Executive Director

Sandip Das

The aggregate amount of emoluments received/receivable by Directors of the Company during the financial year is as follows:

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Non-Executive Directors					
Fees	7	2,760	2,760	2,760	2,760
Estimated monetary value of benefits-in-kind		38	0	38	0
		2,798	2,760	2,798	2,760
Executive Director					
Salaries and other short-term employee benefits		4,676	4,988	348	91
ESOS – Equivalent Cash Consideration <sup>(1)</sup>		5,064	5,060	0	0
Estimated monetary value of benefits-in-kind		324	270	24	5
		10,064	10,318	372	96
Total Directors' remuneration		12,862	13,078	3,170	2,856

<sup>(1)</sup> In prior years, the immediate holding company operated an equity-settled, share-based compensation plan for eligible employees and full-time Executive Directors pursuant to its ESOS.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

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## 8 DIRECTORS' REMUNERATION (CONTINUED)

The remuneration of the Company's Directors analysed in bands of RM50,000 are as follows:

RANGE OF REMUNERATION*	EXECUTIVE	NON-EXECUTIVE
RM1 – RM50,000	0	1
RM200,001 – RM250,000	0	1
RM250,001 – RM300,000	0	5
RM300,001 – RM350,000	0	1
RM350,001 – RM400,000	0	1
RM450,001 – RM500,000	0	1
RM10,050,001 – RM10,100,000	1	0

\* Remuneration paid to the Directors of the Company include fees, salaries, other emoluments including bonus, employer's contribution to retirement benefits and other benefits, share-based payments and estimated monetary value of benefits-in-kind.

## 9 KEY MANAGEMENT PERSONNEL REMUNERATION

Key management personnel comprise persons including Directors of the Company, having authority and responsibility for planning, directing and controlling the activities of the Group entities either directly or indirectly.

The aggregate amount of emoluments received/receivable by key management personnel excluding Directors of the Company during the financial year is as follows:

NOTE	GROUP		COMPANY	
	2011 RM'000	RESTATED 2010 RM'000	2011 RM'000	2010 RM'000
Salaries and other short-term employee benefits	32,154	24,258	1,452	1,089
Defined contribution plan	2,283	1,307	97	71
ESOS – Equivalent Cash Consideration <sup>(1)</sup>	0	281	0	0
Estimated monetary value of benefits-in-kind	1,251	1,363	51	69
ESOS expense	153	0	0	0
37(b)	35,841	27,209	1,600	1,229

<sup>(1)</sup> In prior years, the immediate holding company operated an equity-settled, share-based compensation plan for eligible employees and full-time Executive Directors pursuant to its ESOS.

The total key management personnel remuneration of the Group and the Company for the financial year is RM48,703,000 (2010: RM40,287,000) and RM4,770,000 (2010: RM4,085,000) respectively.

**10 STAFF COST (INCLUDING EXECUTIVE DIRECTOR'S SALARIES AND OTHER SHORT-TERM EMPLOYEE BENEFITS)**

		GROUP	
	NOTE	2011 RM'000	2010 RM'000
Wages, salaries and bonuses		350,577	314,528
Defined contribution plan		38,838	32,896
Other employee benefits		50,535	38,709
ESOS expense	28(b)	668	0
		440,618	386,133

**11 FINANCE INCOME AND COSTS**

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
(a) Finance income					
Interest income on:					
- deposits with licensed banks		39,873	28,758	2,344	3,328
- loans due from subsidiaries		0	0	83,421	57,691
		39,873	28,758	85,765	61,019
(b) Finance costs					
Interest expense on:					
- bank loans		278,121	189,460	278,121	189,460
- finance leases		4,137	6,324	0	0
- deferred payment creditors		903	139	0	0
- loan from a related party		2,463	1,713	0	0
- loan from immediate holding company		0	27,692	0	21,123
- others		182	476	0	0
Accretion of site rectification and decommissioning works costs and changes in costs estimate on provision (net)	30	(22,445)	4,261	0	0
Loans documentation fees		3,766	65	3,766	65
Loss/(gain) on foreign exchange on bank loans		95,641	(240,125)	95,641	(240,125)
Fair value (gain)/loss on financial instruments:					
- cross currency interest rate swaps: cash flow hedge, transferred from equity	29(c)	(95,268)	249,595	(95,268)	249,595
		267,500	239,600	282,260	220,118



# NOTES TO THE FINANCIAL STATEMENTS

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## 12 TAX EXPENSES

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Current tax (Malaysian)					
- current year		707,157	633,329	830	910
- over accrual in prior years		(139,707)	(442)	(3)	0
		567,450	632,887	827	910
Deferred tax					
- Origination and reversal of temporary differences		(10,657)	201,967	0	0
- Recognition and reversal of prior years temporary differences		(83,556)	2,234	0	0
	23	(94,213)	204,201	0	0
Tax expenses		473,237	837,088	827	910

The Malaysian income tax is calculated at the statutory tax rate of 25% (2010: 25%) on the estimated chargeable profit for the financial year. Taxes in foreign jurisdictions are calculated at the rates prevailing in the respective jurisdictions.

The explanation of the relationship between the tax expense and profit before tax is as follows:

	GROUP		COMPANY	
	2011 %	2010 %	2011 %	2010 %
<u>Numerical reconciliation between the Malaysian tax rate and average effective tax rate</u>				
Malaysian tax rate	25	25	25	25
Tax effects of:				
- expenses not deductible for tax purposes	2	2	3	2
- income not subject to tax	0	0	(28)	(27)
- effect of tax incentive	(4)	0	0	0
- recognition and reversal of prior years temporary difference	(3)	0	0	0
- over accrual in prior years	(4)	0	0	0
Average effective tax rate	16	27	0	0

## 12 TAX EXPENSES (CONTINUED)

During the financial year, one of the subsidiaries of the Group has been granted Investment Allowance under the Last Mile Broadband Tax Incentive by the Ministry of Finance. This has resulted in the recognition of tax credits amounting to RM352,347,000, comprising RM223,317,000 in respect of prior financial years and RM129,030,000 for the current financial year.

The gazetted Finance Act 2007 introduced a single-tier company income tax system with effect from year of assessment 2008. Under the single-tier system, companies are not required to have tax credits under Section 108 of the Income Tax Act 1967 for dividend payment purposes. Dividends paid under this system are tax-exempt in the hands of the shareholder. The Section 108 tax credit as at 31 December 2007 will be available to the companies until such time that the credit is fully utilised or upon expiry of the six-year transitional period on 31 December 2013, whichever is earlier, unless the company opts to disregard the Section 108 credits to pay single-tier dividends under the special transitional provisions of the Finance Act 2007.

Subject to agreement by the tax authorities, a subsidiary of the Group has sufficient Section 108 tax credits to frank approximately RM7,239,000 (2010: RM7,239,000) of its retained earnings if paid out as dividends.

## 13 EARNINGS PER SHARE

### (a) Basic earnings per share

Basic earnings per share of the Group is calculated by dividing the profit attributable to ordinary equity holders of the Company for the financial year by the weighted average number of ordinary shares in issue during the financial year.

	GROUP	
	2011	2010
Profit attributable to the equity holders of the Company (RM'000)	2,526,872	2,295,414
Weighted average number of issued ordinary shares ('000)	7,500,000	7,500,000
Basic earnings per share (sen)	33.69	30.61

### (b) Diluted earnings per share

For the current financial year ended 31 December 2011, the diluted earnings per share is the same as basic earnings per share as the effect of dilutive potential ordinary shares is anti-dilutive. As at 31 December 2011, 11,306,300 share options were granted and remained unexercised pursuant to the ESOS that could potentially dilute the basic earnings per share in the future but is anti-dilutive in the current financial year ended 31 December 2011. For the previous financial year ended 31 December 2010, the diluted earnings per share was not applicable as there were no dilutive potential ordinary shares.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

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## 14 DIVIDENDS

	GROUP AND COMPANY			
	2011		2010	
	GROSS DIVIDEND PER SHARE SEN	AMOUNT OF DIVIDENDS, SINGLE-TIER TAX-EXEMPT RM'000	GROSS DIVIDEND PER SHARE SEN	AMOUNT OF DIVIDENDS, SINGLE-TIER TAX-EXEMPT RM'000
Dividends paid in respect of the financial year ended 31 December 2009:				
- Second interim ordinary	0	0	6.0	450,000
- Final ordinary	0	0	3.0	225,000
	0	0	9.0	675,000
Dividends paid in respect of the financial year ended 31 December 2010:				
- First interim ordinary	0	0	8.0	600,000
- Second interim ordinary	0	0	8.0	600,000
- Third interim ordinary	0	0	8.0	600,000
- Fourth interim ordinary	8.0	600,000	0	0
- Final ordinary	8.0	600,000	0	0
	16.0	1,200,000	24.0	1,800,000
Dividends paid in respect of the financial year ended 31 December 2011:				
- First interim ordinary	8.0	600,000	0	0
- Second interim ordinary	8.0	600,000	0	0
- Third interim ordinary	8.0	600,000	0	0
	24.0	1,800,000	0	0
Dividend per share recognised as distribution to ordinary equity holders of the Company	40.0	3,000,000	33.0	2,475,000

Subsequent to the financial year, on 24 February 2012, the Directors declared a fourth interim single-tier tax-exempt dividend of 8.0 sen per ordinary share in respect of the financial year ended 31 December 2011, amounting to RM600,000,000 which was paid on 30 March 2012.

The Directors recommend the payment of a final single-tier tax-exempt dividend of 8.0 sen per ordinary share, amounting to RM600,000,000 in respect of the financial year ended 31 December 2011, which subject to the shareholders' approval at the forthcoming Annual General Meeting, will be paid on a date to be determined.

## 15 PROPERTY, PLANT AND EQUIPMENT

	AS AT 1.1.2011 RM'000	ADDITIONS RM'000	CHANGE IN COST ESTIMATE (NOTE 30) RM'000	RECLASSI- FICATIONS RM'000	DISPOSALS RM'000	ASSETS WRITTEN OFF RM'000	CURRENCY TRANSLATION DIFFERENCE RM'000	AS AT 31.12.2011 RM'000
<b>2011</b>								
<b>GROUP</b>								
<u>At cost</u>								
Long-term leasehold land	3,111	0	0	0	0	0	0	3,111
Short-term leasehold land	3,490	0	0	0	0	0	0	3,490
Freehold land	18,260	0	0	0	0	0	0	18,260
Buildings	76,756	0	0	0	0	0	0	76,756
Telecommunications equipment	5,449,560	15,949	(13,535)	1,079,837	(3,785)	(54,375)	4	6,473,655
Motor vehicles	4,631	10,971	0	0	(4,613)	0	0	10,989
Office furniture, fittings and equipment	351,802	6,462	(57)	61,110	(5)	(4,341)	0	414,971
	5,907,610	33,382	(13,592)	1,140,947	(8,403)	(58,716)	4	7,001,232
Capital work-in-progress	551,077	995,573	0	(1,140,947)	0	(15,028)	0	390,675
	6,458,687	1,028,955	(13,592)	0	(8,403)	(73,744)	4	7,391,907

	AS AT 1.1.2011 RM'000	ADDITIONS RM'000	CHANGE IN COST ESTIMATE (NOTE 30) RM'000	RECLASSI- FICATIONS RM'000	RELEASED ON DISPOSALS RM'000	ASSETS WRITTEN OFF RM'000	CURRENCY TRANSLATION DIFFERENCE RM'000	AS AT 31.12.2011 RM'000
<b>2011</b>								
<b>GROUP</b>								
<u>Accumulated depreciation</u>								
Long-term leasehold land	48	39	0	0	0	0	0	87
Short-term leasehold land	100	79	0	0	0	0	0	179
Buildings	2,974	1,998	0	0	0	0	0	4,972
Telecommunications equipment	1,229,946	949,622	(2,850)	0	(1,601)	(29,519)	1	2,145,599
Motor vehicles	3,115	2,476	0	0	(4,544)	0	0	1,047
Office furniture, fittings and equipment	215,458	57,074	0	0	(5)	(3,578)	0	268,949
	1,451,641	1,011,288	(2,850)	0	(6,150)	(33,097)	1	2,420,833

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## 15 PROPERTY, PLANT AND EQUIPMENT (CONTINUED)

	AS AT 1.1.2010 RM'000	ADDITIONS RM'000	RECLASSI- FICATIONS RM'000	DISPOSALS RM'000	ASSETS WRITTEN OFF RM'000	CURRENCY TRANSLATION DIFFERENCE RM'000	AS AT 31.12.2010 RM'000
<b>2010</b>							
<b>GROUP</b>							
<u>At cost</u>							
Long-term leasehold land	3,111	0	0	0	0	0	3,111
Short-term leasehold land	3,490	0	0	0	0	0	3,490
Freehold land	18,260	0	0	0	0	0	18,260
Buildings	76,756	0	0	0	0	0	76,756
Telecommunications equipment	4,166,032	7,695	1,299,826	0	(23,990)	(3)	5,449,560
Motor vehicles	4,325	736	0	(386)	(44)	0	4,631
Office furniture, fittings and equipment	265,115	18,926	69,086	(4)	(1,321)	0	351,802
	4,537,089	27,357	1,368,912	(390)	(25,355)	(3)	5,907,610
Capital work-in-progress	503,984	1,416,590	(1,368,912)	0	(585)	0	551,077
	5,041,073	1,443,947	0	(390)	(25,940)	(3)	6,458,687
	AS AT 1.1.2010 RM'000	ADDITIONS RM'000	RECLASSI- FICATIONS RM'000	RELEASED ON DISPOSALS RM'000	ASSETS WRITTEN OFF RM'000	CURRENCY TRANSLATION DIFFERENCE RM'000	AS AT 31.12.2010 RM'000
<b>2010</b>							
<b>GROUP</b>							
<u>Accumulated depreciation</u>							
Long-term leasehold land	10	38	0	0	0	0	48
Short-term leasehold land	20	80	0	0	0	0	100
Buildings	976	1,998	0	0	0	0	2,974
Telecommunications equipment	347,760	884,353	0	0	(2,167)	0	1,229,946
Motor vehicles	767	2,630	0	(238)	(44)	0	3,115
Office furniture, fittings and equipment	129,765	86,749	0	0	(1,056)	0	215,458
	479,298	975,848	0	(238)	(3,267)	0	1,451,641

**15 PROPERTY, PLANT AND EQUIPMENT (CONTINUED)**

	<b>GROUP</b>	
	<b>2011 RM'000</b>	<b>2010 RM'000</b>
<u>Net book value</u>		
Long-term leasehold land	3,024	3,063
Short-term leasehold land	3,311	3,390
Freehold land	18,260	18,260
Buildings	71,784	73,782
Telecommunications equipment	4,328,056	4,219,614
Motor vehicles	9,942	1,516
Office furniture, fittings and equipment	146,022	136,344
Capital work-in-progress	390,675	551,077
	<b>4,971,074</b>	<b>5,007,046</b>

Capital work-in-progress is reclassified to the respective categories of property, plant and equipment on completion.

The Group revised the useful lives of certain telecommunications equipment and office equipment ranging from 4 years to 20 years to a remaining useful lives ranging from 16 months to 20 years as part of the network modernisation programme to support the business. During the financial year, the revision was accounted as a change in accounting estimate and as a result, the depreciation charge for the current financial year has increased by RM16,782,000.

Additions in property, plant and equipment during the financial year include purchases by means of finance leases and deferred payment schemes amounting to RM21,384,000 (2010: RM14,469,000) and RM16,370,000 (2010: RM42,270,000) respectively.

The net book value of property, plant and equipment held under finance leases at the reporting date are as follows:

	<b>GROUP</b>	
	<b>2011 RM'000</b>	<b>2010 RM'000</b>
Office equipment	53,615	61,042
Motor vehicles	8,662	22
	<b>62,277</b>	<b>61,064</b>

# NOTES TO THE FINANCIAL STATEMENTS

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## 16 INTANGIBLE ASSETS

GROUP	GOODWILL RM'000	TELECOMMU- NICATIONS LICENCES WITH ALLOCATED SPECTRUM RIGHTS RM'000	HANDSET SUBSIDIES RM'000	TOTAL RM'000
<b>2011</b>				
As at 1 January 2011	219,087	10,707,381	92,951	11,019,419
Additions during the financial year	0	0	177,683	177,683
Amortisation charge for the financial year (included within administrative expenses)	0	0	(137,453)	(137,453)
As at 31 December 2011	219,087	10,707,381	133,181	11,059,649
Cost	219,087	10,707,381	438,351	11,364,819
Accumulated amortisation	0	0	(305,170)	(305,170)
As at 31 December 2011	219,087	10,707,381	133,181	11,059,649
<b>2010</b>				
As at 1 January 2010	219,087	10,707,381	92,397	11,018,865
Additions during the financial year	0	0	75,146	75,146
Amortisation charge for the financial year (included within administrative expenses)	0	0	(74,592)	(74,592)
As at 31 December 2010	219,087	10,707,381	92,951	11,019,419
Cost	219,087	10,707,381	260,668	11,187,136
Accumulated amortisation	0	0	(167,717)	(167,717)
As at 31 December 2010	219,087	10,707,381	92,951	11,019,419

The remaining amortisation periods of handset subsidies as at financial year end ranged from 1 to 23 months (2010: 1 to 23 months).

## 16 INTANGIBLE ASSETS (CONTINUED)

### Impairment testing for cash-generated units containing goodwill

For the purpose of impairment testing, carrying amount of goodwill is allocated to the Group's cash-generated units ("CGU") identified as mobile services.

The recoverable amount of a CGU is determined based on value in use calculations. These calculations use pre-tax cash flow projections based on internally approved financial budgets covering a five-year (2010: five-year) period which reflect management's expectations of revenue and EBITDA margin based on past experience and future expectations of business performance.

The key assumptions used in the value in use calculations are as follows:

- (a) five years (2010: five years) financial budget period; and
- (b) pre-tax discount rate of 14.9% (2010: 14.6%) derived in accordance with the requirements of FRS 136 "Impairment of Assets" using the Group's post-tax discount rate of 8.3% (2010: 8.5%).

The key assumptions represent management's assessment of future trends in the regional mobile telecommunications industry and are based on both external sources and internal sources.

The discount rates used are pre-tax and reflect specific risks relating to the mobile services.

The forecasts are most sensitive to changes in discount rates in the forecast period. Based on the sensitivity analysis performed, the Directors have concluded that any variation of 10% in the base case assumptions would not cause the carrying amount of the CGU to exceed its recoverable amount.

## 17 INTEREST IN SUBSIDIARIES

		COMPANY	
	NOTE	2011 RM'000	2010 RM'000
Non-current assets:			
- Investments in subsidiaries	18	35,013,428	35,012,760
- Loans to subsidiaries	(a)	1,358,792	1,522,717
Current asset:			
- Amount due from a subsidiary	(b)	175	0
Current liability:			
- Amounts due to subsidiaries	(b)	(1,155)	(963)
		36,371,240	36,534,514



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## 17 INTEREST IN SUBSIDIARIES (CONTINUED)

### (a) Loans to subsidiaries - Interest bearing

The terms of the loans are as follows:

COMPANY				CURRENCY DENOMI- NATION	REPAYMENT TERMS
2011		2010			
PRINCIPAL AMOUNT RM'000	LOANS OUT- STANDING RM'000	PRINCIPAL AMOUNT RM'000	LOANS OUT- STANDING RM'000		
1,200,000	1,205,758	1,200,000	1,205,854	RM	The loan is repayable based on a scheduled repayment as below:
					Months after the first drawdown
					Instalment %
					72 27.8
					78 35.1
					84 37.1
0	0	314,500	316,863	RM	The loan was fully repaid during the financial year.
152,500	153,034	0	0	RM	The loan is repayable in one lump sum on 26 February 2021.
1,352,500	1,358,792	1,514,500	1,522,717		

The loans to subsidiaries are unsecured and carry interest rates ranging from 3.99% to 5.00% per annum (2010: 5.00% to 5.80%) as at the reporting date.

### (b) Amounts due from/(to) subsidiaries - Non-interest bearing

The amounts due from/(to) subsidiaries are unsecured and with 30 days credit period (2010: 30 days).

## 18 INVESTMENTS IN SUBSIDIARIES

		COMPANY	
	NOTE	2011 RM'000	2010 RM'000
Unquoted shares at cost		35,012,760	35,012,760
Fair value of share options granted to employees of subsidiaries	28(b)	668	0
		35,013,428	35,012,760

The information on the subsidiaries is as follows:

NAME	PRINCIPAL ACTIVITIES	GROUP'S EFFECTIVE EQUITY INTEREST		PAID-UP CAPITAL	
		2011	2010	2011	2010
<u>Incorporated in Malaysia</u>					
Advanced Wireless Technologies Sdn. Bhd. (517551-U)	Provider of wireless multimedia related services	75%	75%	RM3,333,336	RM3,333,336
Maxis Broadband Sdn. Bhd. (234053-D)	Operator of a national public switched network and provider of internet and internet application services and includes owning, maintaining, building and operating radio facilities and associated switches	100%	100%	RM1,000,002	RM1,000,002
Maxis Collections Sdn. Bhd. (383275-M)	Collector of telecommunications revenue for fellow subsidiaries	100%	100%	RM2	RM2
Maxis International Sdn. Bhd. (240071-T)	Operator of an international gateway	100%	100%	RM2,500,002	RM2,500,002
Maxis Mobile Sdn. Bhd. (229892-M)	Operator of mobile telecommunications for special niche projects such as Universal Services Provision, provider of corporate support and services functions to the penultimate holding company, immediate holding company and fellow subsidiaries and provider of hire purchase facility to a fellow subsidiary	100%	100%	RM2,500,002	RM2,500,002
Maxis Mobile Services Sdn. Bhd. (73315-V)	Provider of mobile telecommunications products and services	100%	100%	RM1,293,884,000	RM1,293,884,000

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## 18 INVESTMENTS IN SUBSIDIARIES (CONTINUED)

The information on the subsidiaries is as follows: (continued)

NAME	PRINCIPAL ACTIVITIES	GROUP'S EFFECTIVE EQUITY INTEREST			PAID-UP CAPITAL
		2011	2010	2011	2010
<u>Incorporated in Malaysia (continued)</u>					
Maxis Multimedia Sdn. Bhd. (530188-A)	Provider of multimedia related services (dormant)	100%	100%	RM2	RM2
<u>Subsidiary of Advanced Wireless Technologies Sdn. Bhd.</u>					
UMTS (Malaysia) Sdn. Bhd. (520422-D)	3G spectrum assignment holder	75%	75%	RM2,500,002	RM2,500,002
<u>Subsidiary of Maxis Broadband Sdn. Bhd.</u>					
Maxis Online Sdn. Bhd. (235849-A)	Holder of investments (dormant)	100%	100%	RM2	RM2
<u>Subsidiary of Maxis Mobile Sdn. Bhd.</u>					
Maxis Mobile (L) Ltd (LL-01709) <sup>(i)</sup>	Holder of investments	100%	100%	USD10,000	USD10,000
<u>Incorporated in the Republic of Singapore</u>					
<u>Subsidiary of Maxis International Sdn. Bhd.</u>					
Maxis Asia Access Pte Ltd (200001826C) <sup>#(ii)</sup>	Provider of international telecommunications services	100%	100%	SGD2	SGD2

Notes:

# Not audited by PwC.

<sup>(i)</sup> Maxis Mobile (L) Ltd is a company registered under the Labuan Companies Act, 1990, with shares issued in USD.

<sup>(ii)</sup> Maxis Asia Access Pte Ltd is a company established under the Companies Act, Cap. 50 of the Republic of Singapore, with shares issued in SGD.

## 19 FINANCIAL INSTRUMENTS BY CATEGORY

		GROUP		COMPANY	
	NOTE	2011 RM'000	RESTATED 2010 RM'000	2011 RM'000	2010 RM'000
Financial assets:					
Amount due from a subsidiary	17	0	0	175	0
Amount due from a fellow subsidiary	20	0	10	0	0
Amount due from immediate holding company	20	418	266	0	0
Amounts due from related parties	26	16,428	13,792	0	0
Loans to subsidiaries	17	0	0	1,358,792	1,522,717
Receivables and deposits	25	676,526	740,454	50	19
Cash and cash equivalents	27	838,125	897,621	81,405	79,554
Loans and receivables		1,531,497	1,652,143	1,440,422	1,602,290
Available-for-sale investment	21	50	0	0	0
Derivative financial instruments	22	3,201	0	3,201	0
Financial liabilities:					
Payables and accruals	31	1,696,553	1,854,055	1,816	1,608
Amounts due to related parties	26	23,214	42,944	0	0
Amounts due to subsidiaries	17	0	0	1,155	963
Amounts due to fellow subsidiaries	20	246	1,203	0	0
Amount due to immediate holding company	20	0	119	0	0
Borrowings	32	5,873,068	5,073,868	5,837,515	5,043,647
Loan from a related party	26	35,668	33,205	0	0
Other financial liabilities		7,628,749	7,005,394	5,840,486	5,046,218
Derivative financial instruments	22	366,177	348,452	366,177	348,452

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## 20 FELLOW SUBSIDIARIES AND IMMEDIATE HOLDING COMPANY BALANCES

	GROUP	
	2011 RM'000	2010 RM'000
Current assets:		
- Amount due from a fellow subsidiary	0	10
- Amount due from immediate holding company	418	266
Current liabilities:		
- Amounts due to fellow subsidiaries	(246)	(1,203)
- Amount due to immediate holding company	0	(119)
	172	(1,046)

The amounts due from/(to) fellow subsidiaries and immediate holding company are unsecured, non-interest bearing and with 30 days credit period (2010: 30 days).

## 21 AVAILABLE-FOR-SALE INVESTMENT

	GROUP	
	2011 RM'000	2010 RM'000
Unquoted shares, at cost	50	0

The Group has one-twenty-fourth (1/24<sup>th</sup>) interest in Konsortium Rangkaian Serantau Sdn. Bhd. This entity was formed for the purpose of implementing one of the entry points projects to lower the costs of Internet Protocol transit and domestic bandwidths by aggregating capacity of its shareholders to secure lower prices from suppliers. The fair value cannot be reliably measured as there is no active market upon which it is traded. Hence, it is carried at cost.

## 22 DERIVATIVE FINANCIAL INSTRUMENTS

	GROUP AND COMPANY		
	2011		2010
	ASSETS RM'000	LIABILITIES RM'000	LIABILITIES RM'000
Cross Currency Interest Rate Swaps ("CCIRSs"):			
- Cash flow hedge on USD denominated borrowings	2,774	366,177	348,452
- Cash flow hedge on SGD denominated borrowings	427	0	0
Non-current	3,201	366,177	348,452

## 22 DERIVATIVE FINANCIAL INSTRUMENTS (CONTINUED)

The details of the CCIRs are set out as below:

COM- MENCEMENT DATE	CONTRACT/ NOTIONAL AMOUNT RM'000	EXCHANGE RATE	INTEREST RATE
24 Feb 2010	2,550,000	The Group and Company pay RM in exchange for receiving USD at a predetermined exchange rate of RM3.40 to USD1.00 according to the scheduled principal and interest repayment of the syndicated loan in which principal exchange occurs semi-annually commencing from the fourth year of the syndicated loan.	The Group and Company pay a fixed interest rate of 4.75% per annum in exchange for receiving London Interbank Offered Rate ("LIBOR") plus a spread on the amortising outstanding principal amount.
13 Aug 2010	314,500	The Group and Company pay RM in exchange for receiving USD at a pre-determined exchange rate of RM3.145 to USD1.00 for its principal and interest in which at the end of the tenure, principal is on bullet repayment basis.	The Group and Company pay a fixed interest rate of 5.25% per annum in exchange for receiving LIBOR plus a spread on the notional principal amount.
28 Feb 2011	304,900	The Group and Company pay RM in exchange for receiving USD at a pre-determined exchange rate of RM3.048 to USD1.00 and RM3.050 to USD1.00 on each USD50 million respectively for its principal and interest in which at the end of the tenure, principal is on bullet repayment basis.	The Group and Company pay Kuala Lumpur Interbank Offered Rate ("KLIBOR") plus a spread in exchange for receiving LIBOR plus a spread on the notional principal amount.
28 Feb 2011	167,300	The Group and Company pay RM in exchange for receiving SGD at a pre-determined exchange rate of RM2.39 to SGD1.00 for its principal and interest in which at the end of the tenure, principal is on bullet repayment basis.	The Group and Company pay KLIBOR plus a spread in exchange for receiving Singapore Swap Offer Rate ("SOR") plus a spread on the notional principal amount.
14 Jun 2011	227,250	The Group and Company pay RM in exchange for receiving USD at a pre-determined exchange rate of RM3.03 to USD1.00 for its principal and interest in which at the end of the tenure, principal is on bullet repayment basis.	The Group and Company pay a fixed interest rate of 4.99% in exchange for receiving LIBOR plus a spread on the notional principal amount.

# NOTES TO THE FINANCIAL STATEMENTS

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## 22 DERIVATIVE FINANCIAL INSTRUMENTS (CONTINUED)

At the reporting date, the Group has recognised derivative financial assets and derivative financial liabilities of RM3,201,000 (2010: Nil) and RM366,177,000 (2010: RM348,452,000) respectively, a net increase of RM14,524,000 from the prior financial year, on remeasuring the fair values of the derivative financial instruments. The corresponding increase has been included in equity in the cash flow hedging reserve. For the current financial year, RM95,268,000 (2010: RM249,595,000) was transferred to the income statements to offset the unrealised foreign exchange loss of RM95,641,000 (2010: RM240,125,000) which arose from the weakening RM against USD and SGD offset by the recognition of additional interest expense of RM373,000 (2010: RM9,470,000) as the underlying interest rates were lower than the hedged interest rates on the borrowings. This has resulted in a debit balance in the cash flow hedging reserve as at 31 December 2011 of RM208,649,000 (2010: RM98,857,000).

The gains or losses recognised in the cash flow hedging reserve in equity will be continuously released to the income statement within finance cost until the underlying borrowings are repaid.

As the Group and the Company intend to hold the borrowings and associated derivative instruments to maturity, any changes to the fair values of the derivative instruments will not impact the income statements and will be taken to the cash flow hedging reserve in equity.

The method and assumption applied in determining the fair value of derivatives are disclosed in Note 3(i) to the financial statements.

## 23 DEFERRED TAXATION

Deferred tax assets and liabilities are offset when there is legally enforceable right to set off current tax assets against current tax liabilities and when the deferred taxes relate to the same tax authority. The following amounts, determined after appropriate offsetting, are shown in the statements of financial position:

	GROUP	
	2011 RM'000	2010 RM'000
Deferred tax assets	120,870	95,906
Deferred tax liabilities	(551,068)	(620,317)
	(430,198)	(524,411)

## 23 DEFERRED TAXATION (CONTINUED)

The movements in deferred tax assets/(liabilities) during the financial year comprise the following:

GROUP	NOTE	PROPERTY, PLANT AND EQUIPMENT RM'000	INTANGIBLE ASSETS RM'000	DEFERRED INCOME RM'000	PROVISIONS AND ACCRAUALS RM'000	INVESTMENT ALLOWANCE RM'000	OTHERS RM'000	TOTAL RM'000
As at 1 January 2011		(834,533)	(23,107)	84,757	138,620	109,286	566	(524,411)
(Charged)/credited to income statement	12	(82,363)	(10,188)	3,985	121,047	62,125	(393)	94,213
As at 31 December 2011		(916,896)	(33,295)	88,742	259,667	171,411	173	(430,198)
As at 1 January 2010		(635,997)	(21,673)	69,034	146,764	120,964	698	(320,210)
(Charged)/credited to income statement	12	(198,536)	(1,434)	15,723	(8,144)	(11,678)	(132)	(204,201)
As at 31 December 2010		(834,533)	(23,107)	84,757	138,620	109,286	566	(524,411)
								<b>GROUP</b>
								<b>2011 RM'000</b>
								<b>2010 RM'000</b>
Deferred tax assets (before offsetting)								
- deferred income					88,742			94,692
- intangible assets					0			131
- provisions and accruals					259,667			138,620
- investment allowances					171,411			109,286
- others					419			1,088
Offsetting					520,239			343,817
					(399,369)			(247,911)
Deferred tax assets (after offsetting)					120,870			95,906
Deferred tax liabilities (before offsetting)								
- property, plant and equipment					(916,896)			(834,533)
- intangible assets					(33,295)			(23,238)
- deferred income					0			(9,935)
- others					(246)			(522)
Offsetting					(950,437)			(868,228)
					399,369			247,911
Deferred tax liabilities (after offsetting)					(551,068)			(620,317)



# NOTES TO THE FINANCIAL STATEMENTS

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## 24 INVENTORIES

	GROUP	
	2011 RM'000	2010 RM'000
Telecommunications materials and supplies	13,617	24,343
Telecommunications equipment	28,277	75,502
Devices	68,355	114,253
	110,249	214,098

The Group reversed RM1,165,000 (2010: RM7,826,000) in respect of part of an inventory write down that was not required subsequently as the Group was able to utilise those inventories.

## 25 RECEIVABLES, DEPOSITS AND PREPAYMENTS

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Trade receivables	(a)	602,734	685,423	0	0
Other receivables		55,417	54,745	50	19
Deposits		107,132	95,337	0	0
Prepayments		181,485	195,875	1,044	1,353
		946,768	1,031,380	1,094	1,372
Allowance for impairment:	(b)				
- trade receivables		(70,681)	(80,049)	0	0
- other receivables		(5,120)	(2,104)	0	0
- deposits		(12,956)	(12,898)	0	0
		(88,757)	(95,051)	0	0
		858,011	936,329	1,094	1,372

(a) Trade receivables

The Group's credit policy provides trade receivables with credit periods of up to 30 days (2010: 30 days). The Group has no significant exposure to any individual customer, geographical location or industry category. Significant credit and recovery risks associated with receivables have been provided for in the financial statements.

## 25 RECEIVABLES, DEPOSITS AND PREPAYMENTS (CONTINUED)

### (a) Trade receivables (continued)

Given the varied nature of the Group's customer base, the following analysis of trade receivables by type of customer is considered the most appropriate disclosure of credit concentrations.

	GROUP	
	2011 RM'000	2010 RM'000
Subscribers:		
- individual	299,406	325,184
- corporate	126,354	112,936
Interconnect and roaming:		
- domestic	94,096	90,248
- international	18,827	50,719
Distributors	64,051	106,336
	602,734	685,423

Trade receivables are secured by subscribers' deposits and bank guarantees of RM41,994,000 (2010: RM50,888,000) and RM58,950,000 (2010: RM58,950,000) respectively.

The ageing analysis of the Group's gross trade receivables is as follows:

	GROUP	
	2011 RM'000	2010 RM'000
Neither past due nor impaired	400,961	511,659
1 to 90 days past due not impaired	28,058	19,974
91 to 180 days past due not impaired	7,287	2,910
More than 180 days past due not impaired	3,809	3,201
	440,115	537,744
Impaired <sup>(1)</sup>	162,619	147,679
	602,734	685,423

<sup>(1)</sup> Represents gross trade receivables which have been either partially or fully impaired.

#### Trade receivables that are neither past due nor impaired

With respect to the trade receivables that are neither past due nor impaired, there is no indication as of the reporting date that the debtors will not meet their payment obligations since the Group selects the highest possible quality creditworthy counter parties. The quality of these trade receivables is such that management believes no impairment provision is necessary, except in situations where they are part of individually impaired trade receivables.

# NOTES TO THE FINANCIAL STATEMENTS

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## 25 RECEIVABLES, DEPOSITS AND PREPAYMENTS (CONTINUED)

### (a) Trade receivables (continued)

#### Trade receivables that are past due but not impaired

No allowance for impairment was made in respect of these past due trade receivables based on the past historical collection trends.

### (b) Allowance for impairment

Movement on the Group allowance for impairment of receivables and deposits is as follows:

	GROUP	
	2011 RM'000	RESTATED 2010 RM'000
As at 1 January	95,051	180,842
Charged to income statement	147,832	122,610
Reversed from income statement	(12,335)	(4,089)
Amount written off	(141,791)	(204,312)
As at 31 December	88,757	95,051

## 26 RELATED PARTIES BALANCES

		GROUP	
	NOTE	2011 RM'000	2010 RM'000
Current asset:			
- Amounts due from related parties	(a)	16,428	13,792
Current liability:			
- Amounts due to related parties	(a)	(23,214)	(42,944)
Non-current liability:			
- Loan from a related party	(b)	(35,668)	(33,205)

(a) The amounts due from/(to) related parties are trade in nature, unsecured, interest free and ranging from 1 to 60 days credit period (2010: 1 to 60 days).

(b) Loan from a related party is unsecured and is denominated in RM. The principal and interest of the loan are repayable at the end of five years from the drawdown date of 9 December 2005. The loan has been extended for another five years, expiring on 9 December 2015. The outstanding interest on the loan at the extension date has been capitalised. The effective interest rate as at the reporting date is 7.60% per annum (2010: 7.30%).

## 27 CASH AND CASH EQUIVALENTS

Cash and cash equivalents at the end of the financial year comprise the following:

	GROUP		COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Deposits with licensed banks	746,194	810,486	81,262	79,414
Cash and bank balances	91,931	87,135	143	140
Cash and cash equivalents	838,125	897,621	81,405	79,554

Deposits with licensed banks are held in short-term money market and fixed deposits.

Deposits with licensed banks of the Group and of the Company at the end of the financial year have an average maturity of 14 days (2010: 9 days) and 10 days (2010: 10 days) respectively. Bank balances are deposits held at call with banks.

The credit quality of bank balances and deposits with licensed banks can be assessed by reference to external credit ratings as follows:

	GROUP		COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Local licensed banks <sup>(1)</sup> :				
- AAA	701,108	836,476	81,278	75,527
- AA2	66,909	44,524	127	4,027
- AA3	60,103	0	0	0
Offshore licensed bank <sup>(2)</sup> :				
- Aa1	41	0	0	0
- Aa2	0	40	0	0
- A1	9,462	16,191	0	0
	837,623	897,231	81,405	79,554

Source: Bloomberg with ratings provided by:

<sup>(1)</sup> RAM Ratings Services Berhad

<sup>(2)</sup> Moody's

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## 28 SHARE CAPITAL

### (a) Share capital

	2011 AND 2010 GROUP AND COMPANY	
	'000	RM'000
Authorised ordinary shares of RM0.10 each		
As at 1 January/ 31 December	12,000,000	1,200,000

### (b) ESOS

Pursuant to the ESOS implemented on 17 September 2009, the Company will make available new shares, not exceeding in aggregate 250,000,000 shares during the existence of the ESOS, to be issued under the options granted. The ESOS is for the benefit of eligible employees and eligible directors (executive and non-executive) of the Group and of the Company. The ESOS is for a period of 10 years and is governed by the ESOS Bye-Laws as set out in the Company's Prospectus dated 28 October 2009 issued in relation to its initial public offering.

An ESOS Committee comprising Directors of the Company has been set up to administer the ESOS. The ESOS Committee may from time to time offer share options to eligible employees and eligible directors of the Group and of the Company to subscribe for new ordinary shares of RM0.10 each in the Company.

The salient features of the ESOS are as follows:

- (i) The total number of shares which may be issued under the ESOS shall not exceed in aggregate 10% of the Company's issued and paid-up share capital at any time during the existence of the ESOS;
- (ii) Subject to the discretion of the Directors, any employee of the Company and its subsidiaries whose employment has been confirmed in writing and any director (executive or non-executive) of the Company, shall be eligible to participate in the ESOS;
- (iii) The number of new shares that may be offered under the ESOS shall be at the discretion of the Directors after taking into consideration the performance, seniority and number of years of service as well as the employees' actual or potential contribution to the Group;
- (iv) In the event of a change in the capital structure of the Company except under certain circumstances, the Directors may make or provide for adjustments to be made in the option price and/or in the number of shares covered by outstanding options as the Directors at their discretion, may in good faith determine to be equitably required in order to prevent dilution or enlargement of the rights of the optionee or provide for adjustments in the number of shares to give the optionee the same proportion of the issued ordinary share capital of the Company to which the optionee was previously entitled;
- (v) The subscription price upon the exercise of the option under the ESOS shall be the weighted average market price quoted for the five market days immediately preceding the date on which the option is granted;
- (vi) The options have a contractual term of 10 years. All options shall become exercisable to the extent of one-third of the shares granted on each of the first three anniversaries from the date the option was granted provided the optionee has been in continuous service with the Group throughout the period;
- (vii) Subject to paragraph (vi) above, an optionee may exercise an option in whole or part in multiples of 100 shares only at such time in accordance with any guidelines as may be prescribed by the Directors from time to time; and

## 28 SHARE CAPITAL (CONTINUED)

### (b) ESOS (continued)

- (viii) The optionees have no right to participate by virtue of the options in any share issue of any other company. However, shares issued upon the exercise of an option shall rank pari passu in all respects with the then existing issued shares save that they will not entitle the holders thereof to receive any rights or bonus issues or dividends or distributions the entitlement date of which precedes the date of issue of the shares.

Movements in the number of share options outstanding and its exercise price are as follows:

		NUMBER OF OPTIONS OVER ORDINARY SHARES OF RM0.10 EACH IN THE COMPANY						
GRANT DATE	EXPIRY DATE	EXERCISE PRICE RM/SHARE	OUTSTANDING				OUTSTANDING	EXERCISABLE
			AS AT	GRANTED	EXERCISED	FORFEITED	AS AT	AS AT
			1.1.2011 '000				31.12.2011 '000	31.12.2011 '000
<u>2011</u>								
1.7.2011	17.9.2019	5.45	0	11,620	0	(314)	11,306	81

The weighted average remaining contractual life for these options as at the reporting date is 7 years 8 months.

The weighted average fair value of options granted during the financial year determined using a modified Black Scholes model was RM0.18. The key inputs into the model were:

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Valuation assumptions:

Weighted average share price at date of grant (per share)	RM5.45
Exercise price (per share)	RM5.45
Expected volatility	9.3%
Expected option life	8.2 years
Expected dividend yield per annum	6.2%
Risk-free interest rate per annum	4.3%

The volatility measured at the standard deviation of continuously compounded share returns is based on statistical analysis of daily share prices since the Company's Initial Public Offering ("Listing").

Value of employee services received for issue of share options:

		2011	
	NOTE	GROUP RM'000	COMPANY RM'000
Share options granted during the financial year		668	668
Allocation to subsidiaries for share options granted to the employees of the subsidiaries	18	0	(668)
Total expense recognised as share-based payment		668	0

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## 29 RESERVES

### (a) Merger relief

Pursuant to Section 60(4)(a) of the Companies Act, 1965, the premium on the shares issued by the Company as consideration for the acquisition of the subsidiaries is not recorded as share premium. The difference between the issue price and the nominal value of shares issued is classified as merger relief.

### (b) Reserve arising from reverse acquisition

The difference between the issued equity of the Company and issued equity of Maxis Mobile Services Sdn. Bhd. ("MMSSB") together with the deemed purchase consideration of subsidiaries other than MMSSB and the cash distribution to MCB, is recorded as reserve arising from reverse acquisition.

### (c) Other reserves

GROUP	NOTE	SHARE-BASED PAYMENTS IN RELATION TO THE LISTING RM'000	SHARE OPTIONS RM'000	CASH FLOW HEDGING RM'000	CURRENCY TRANSLATION DIFFERENCES RM'000	TOTAL RM'000
<u>2011</u>						
As at 1 January 2011		53,074	0	(98,857)	45	(45,738)
Currency translation differences		0	0	0	(30)	(30)
Net change in hedging:						
- fair value losses		0	0	(14,524)	0	(14,524)
- transfers to finance costs	11(b)	0	0	(95,268)	0	(95,268)
Options granted		0	668	0	0	668
As at 31 December 2011		53,074	668	(208,649)	15	(154,892)
<u>2010</u>						
As at 1 January 2010		53,074	0	0	10	53,084
Currency translation differences		0	0	0	35	35
Net change in hedging:						
- fair value losses		0	0	(348,452)	0	(348,452)
- transfers to finance costs	11(b)	0	0	249,595	0	249,595
As at 31 December 2010		53,074	0	(98,857)	45	(45,738)

**29 RESERVES (CONTINUED)**

## (c) Other reserves (continued)

COMPANY	NOTE	SHARE-BASED PAYMENTS IN RELATION TO THE LISTING RM'000	SHARE OPTIONS RM'000	CASH FLOW HEDGING RM'000	TOTAL RM'000
<u>2011</u>					
As at 1 January 2011		53,074	0	(98,857)	(45,783)
Net change in hedging:					
- fair value losses		0	0	(14,524)	(14,524)
- transfers to finance costs	11(b)	0	0	(95,268)	(95,268)
Options granted		0	668	0	668
As at 31 December 2011		53,074	668	(208,649)	(154,907)
<u>2010</u>					
As at 1 January 2010		53,074	0	0	53,074
Net change in hedging:					
- fair value losses		0	0	(348,452)	(348,452)
- transfers to finance costs	11(b)	0	0	249,595	249,595
As at 31 December 2010		53,074	0	(98,857)	(45,783)

The share-based payment reserve represents discount on shares issued to retail investors in relation to the Listing.

The share options reserve comprises fair value options granted less any shares issued under the ESOS. When share options are exercised, the proceeds received from the exercise of these options together with the corresponding share options reserve, net of any directly attributable transactions costs are transferred to share capital (nominal value) and share premium. If the share options expire or lapse, the corresponding share options reserve attributable to these options is transferred to retained earnings.

The cash flow hedging reserve represents the deferred fair value losses relating to derivative financial instruments used to hedge certain borrowings of the Group and of the Company.

The currency translation differences reserve comprises all foreign exchange differences arising from the translation of the financial statements of foreign entities.



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## 30 PROVISIONS FOR LIABILITIES AND CHARGES

					GROUP
	NOTE	SITE RECTIFICATION AND DECOMMISSIONING WORKS RM'000	NETWORK CONSTRUCTION COST AND SETTLEMENTS RM'000	STAFF INCENTIVE SCHEME RM'000	TOTAL RM'000
As at 1 January 2011		137,063	9,350	40,060	186,473
Capitalised during the financial year		2,516	0	0	2,516
Changes in costs estimate on provision for site decommissioning works					
- included in finance costs	11(b)	(36,213)	0	0	(36,213)
- included in property, plant and equipment		(10,742)	0	0	(10,742)
Charged to the income statement					
- included in profit from operations	7	901	0	49,314	50,215
- included in finance costs	11(b)	13,768	0	0	13,768
Paid during the financial year		(3,505)	0	(44,206)	(47,711)
Reversed from the income statement	7	0	0	(166)	(166)
As at 31 December 2011		103,788	9,350	45,002	158,140
As at 1 January 2010		132,286	9,350	29,179	170,815
Capitalised during the financial year		6,148	0	0	6,148
Changes in costs estimate on provision for site decommissioning works					
- included in finance costs	11(b)	(9,136)	0	0	(9,136)
Charged to the income statement					
- included in profit from operations	7	47	0	49,699	49,746
- included in finance costs	11(b)	13,397	0	0	13,397
Paid during the financial year		(1,865)	0	(27,398)	(29,263)
Reversed from the income statement	7	(3,814)	0	(11,420)	(15,234)
As at 31 December 2010		137,063	9,350	40,060	186,473
Represented by:					
Current liabilities		10,113	9,350	45,002	64,465
Non-current liabilities		93,675	0	0	93,675
As at 31 December 2011		103,788	9,350	45,002	158,140
Current liabilities		10,527	9,350	40,060	59,937
Non-current liabilities		126,536	0	0	126,536
As at 31 December 2010		137,063	9,350	40,060	186,473

Descriptions of the above provisions are as disclosed in Note 3(p) to the financial statements.

### 30 PROVISIONS FOR LIABILITIES AND CHARGES (CONTINUED)

#### Site rectification and decommissioning works

In the current financial year, a provision of RM103,788,000 (2010: RM137,063,000) has been recognised for dismantlement, removal and site restoration costs. The provision is estimated using the assumption that decommissioning will only take place upon the expiry of the lease terms (inclusive of secondary terms) of 15 to 30 years (2010: 15 to 30 years). The provision has been estimated based on the current conditions of the sites, at the estimated costs to be incurred upon the expiry of lease terms and discounted at the current market interest rate available to the Group. The provisions will be utilised over the remaining lease periods which range from 1 to 16 years (2010: 1 to 16 years).

During the financial year, the Group revised the provision for decommissioning works based on the current estimated cost of dismantling and restoration works. The revision was accounted as a change in accounting estimate and as a result, the provision for site rectification and decommissioning works has decreased by RM46,955,000 with corresponding decreases in finance costs and carrying amount of property, plant and equipment by RM36,213,000 and RM10,742,000 respectively in the current financial year.

#### Network construction cost and settlements

In the Directors' opinion, the outcome of the notices of termination, legal claims, negotiations for settlements and costs in respect of obligations under network construction contracts will not give rise to any significant loss beyond the amounts provided at the reporting date.

### 31 PAYABLES AND ACCRUALS

	GROUP		COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
<u>Current</u>				
Intercarrier and roaming payables	39,474	55,222	0	0
Intercarrier and roaming accruals	62,865	62,493	0	0
Subscribers' deposits	132,743	141,019	0	0
Trade payables	908,256	1,095,827	0	0
Trade accruals	390,490	348,217	0	0
Other payables	111,625	114,008	39	11
Other accruals	763,053	842,400	1,777	1,597
Advance payments from subscribers	46,661	38,287	0	0
Deferred income	365,235	399,551	0	0
Payroll liabilities	5,398	4,693	0	0
Government grant	2,455	3,640	0	0
	2,828,255	3,105,357	1,816	1,608
<u>Non-current</u>				
Trade payables	59,351	41,884	0	0
Other accruals	1,213	4,322	0	0
	60,564	46,206	0	0
	2,888,819	3,151,563	1,816	1,608

# NOTES TO THE FINANCIAL STATEMENTS

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## 31 PAYABLES AND ACCRUALS (CONTINUED)

Current trade payables and other payables of the Group and of the Company carry credit period up to 120 days (2010: 120 days). The non-current trade payables include an amount of RM53,985,000 (2010: RM25,704,000) which is payable under deferred payment schemes, repayable on a half-yearly basis in 10 equal instalments commencing 30 months from the effective date and carry an interest rate of 2.49% (2010: 2.21%) per annum as at the reporting date.

Other accruals include lease equalisation for office buildings with the remaining lease periods ranging from 6 months to 1 year 5 months (2010: 1 year 6 months to 2 years 5 months).

## 32 BORROWINGS

		GROUP		COMPANY	
	NOTE	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
<u>Current</u>					
<u>Secured</u>					
Finance lease liabilities	(a)	13,846	13,201	0	0
<u>Unsecured</u>					
Term loan	(b)	1,450,104	0	1,450,104	0
		1,463,950	13,201	1,450,104	0
<u>Non-current</u>					
<u>Secured</u>					
Finance lease liabilities	(a)	21,707	17,020	0	0
<u>Unsecured</u>					
Syndicated term loans	(c)	2,671,802	2,595,934	2,671,802	2,595,934
Term loans	(b)	1,715,609	2,447,713	1,715,609	2,447,713
		4,409,118	5,060,667	4,387,411	5,043,647
		5,873,068	5,073,868	5,837,515	5,043,647

### (a) Finance lease liabilities

The Group leases office equipment and motor vehicles under finance leases with lease terms of 3 to 5 years.

Office equipment leased under the finance lease comprise mainly of Information Technology assets. The remaining lease terms are between 1 to 4 years (2010: 1 to 5 years). The Group has an option for extension for two further successive periods of up to 12 months. Contingent rental is based on a revenue sharing model and are charged as expenses in the period in which they are incurred. At the end of the lease term, title to the assets will be transferred to the Group upon full payment being made.

The finance leases for motor vehicles have remaining lease terms of 4 to 5 years (2010: 1 year). The leases have option for renewal for one year with no arrangement for contingent rental.

## 32 BORROWINGS (CONTINUED)

### (a) Finance lease liabilities (continued)

The weighted average effective interest rate of the Group's finance lease liabilities is 15.44% (2010: 14.37%) per annum.

The finance lease liabilities are effectively secured as:

- (i) the rights to the leased motor vehicles revert to the lessor in the event of defaults; and
- (ii) the title to the office equipment remain with the lessor until payment of the termination and/or exit charges.

Finance lease liabilities represent outstanding obligations payable in respect of office equipment and motor vehicles acquired under finance lease commitment and are analysed as follows:

	GROUP	
	2011 RM'000	2010 RM'000
Not later than one year	18,377	17,548
Later than one year and not later than five years	24,967	23,102
	43,344	40,650
Less: Future finance charges	(7,791)	(10,429)
Present value	35,553	30,221
Representing lease liabilities:		
- Current	13,846	13,201
- Non-current	21,707	17,020
	35,553	30,221

### (b) Non-current and current unsecured term loans

#### (i) RM2,450,000,000 term loan

In 2010, the Company drew down a term loan facility of RM2,450,000,000 which has a tenure of two years from the draw down date and is repayable in one lump sum at the end of the tenure. During the financial year, the Company has partly refinanced the term loan facility of RM1,000,000,000 with a new term loan facility of the same amount.

#### (ii) RM1,000,000,000 term loan

The new term loan facility of RM1,000,000,000 described in (i) above has a tenure of 11 years from the first draw down date, 27 December 2011, and is repayable in one lump sum at the end of the tenure.

# NOTES TO THE FINANCIAL STATEMENTS

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## 32 BORROWINGS (CONTINUED)

### (b) Non-current and current unsecured term loans (continued)

#### (iii) USD100,000,000 term loans

These loans of USD50,000,000 each have tenure of 10 years from the first draw down date, 28 February 2011, and are hedged by using CCIRS as disclosed in Note 22 to the financial statements to hedge against fluctuation in the USD/RM exchange rate and fluctuations in LIBOR on its term loan. They are repayable in one lump sum at the end of the tenure, 28 February 2021.

#### (iv) SGD70,000,000 term loan

This loan has a tenure of 10 years from the first draw down date, 28 February 2011, and is hedged by using CCIRS as disclosed in Note 22 to the financial statements to hedge against fluctuation in the SGD/RM exchange rate and fluctuations in SOR on its term loan. It is repayable in one lump sum at the end of the tenure, 28 February 2021.

#### (v) USD75,000,000 term loan

This loan has a tenure of 10 years from the first draw down date, 14 June 2011, and is hedged by using CCIRS as disclosed in Note 22 to the financial statements to hedge against fluctuation in the USD/RM exchange rate and fluctuations in LIBOR on its term loan. It is repayable in one lump sum at the end of the tenure, 14 June 2021.

### (c) Non-current unsecured syndicated term loans

#### (i) USD750,000,000 syndicated term loan

This loan has a tenure of 7 years from the first draw down date, 24 February 2010, and is hedged by using CCIRS as disclosed in Note 22 to the financial statements to hedge against fluctuation in the USD/RM exchange rate and fluctuations in LIBOR on its syndicated term loan. The loan is repayable semi-annually commencing 24 August 2014.

#### (ii) USD100,000,000 syndicated term loan

This loan has a tenure of 10 years from the first draw down date, 13 August 2010, and is hedged by using CCIRS as disclosed in Note 22 to the financial statements to hedge against fluctuation in the USD/RM exchange rate and fluctuations in LIBOR on its syndicated term loan. It is repayable in one lump sum at the end of the tenure, 13 August 2020.

## 32 BORROWINGS (CONTINUED)

### Contractual terms of borrowings

GROUP	CONTRACTUAL	FUNCTIONAL	TOTAL	MATURITY PROFILE					
	INTEREST RATE			CURRENCY/ CURRENCY EXPOSURE	CARRYING AMOUNT RM'000	< 1 YEAR RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
	AT REPORTING DATE (PER ANNUM) %								
At 31 December 2011									
Secured									
Finance lease liabilities		RM/RM	35,553	13,846	10,613	11,094	0		
Unsecured									
Syndicated term loans	1.35% - 1.60% + LIBOR <sup>(1)</sup>	RM/USD	2,671,802	0	0	1,943,482	728,320		
Term loans	0.75% - 1.25% + COF <sup>(2)</sup>	RM/RM	2,445,391	1,450,104	0	0	995,287		
	1.50% - 1.60% + LIBOR <sup>(1)</sup>	RM/USD	550,501	0	0	0	550,501		
	1.25% + SOR <sup>(3)</sup>	RM/SGD	169,821	0	0	0	169,821		
			5,873,068	1,463,950	10,613	1,954,576	2,443,929		

### At 31 December 2010

<b>Secured</b>							
Finance lease liabilities		RM/RM	30,221	13,201	6,880	10,140	0
<b>Unsecured</b>							
Syndicated term loans	1.35% - 1.60% + LIBOR <sup>(1)</sup>	RM/USD	2,595,934	0	0	1,129,400	1,466,534
Term loan	1.15% + COF <sup>(2)</sup>	RM/RM	2,447,713	0	2,447,713	0	0
			<b>5,073,868</b>	<b>13,201</b>	<b>2,454,593</b>	<b>1,139,540</b>	<b>1,466,534</b>

<sup>(1)</sup> LIBOR denotes London Interbank Offered Rate.

<sup>(2)</sup> COF denotes Cost of Funds.

<sup>(3)</sup> SOR denotes Singapore Swap Offer Rate.

# NOTES TO THE FINANCIAL STATEMENTS

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## 32 BORROWINGS (CONTINUED)

Contractual terms of borrowings (continued)

COMPANY	CONTRACTUAL	FUNCTIONAL	TOTAL	MATURITY PROFILE					
	INTEREST RATE			CURRENCY/	CARRYING	< 1 YEAR	1-2 YEARS	2-5 YEARS	> 5 YEARS
	AT REPORTING			CURRENCY	AMOUNT				
	DATE	EXPOSURE							
	(PER ANNUM)		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	
	%								
At 31 December 2011									
Unsecured									
Syndicated term loans	1.35% - 1.60% + LIBOR <sup>(1)</sup>	RM/USD	2,671,802	0	0	1,943,482	728,320		
Term loans	0.75% - 1.25% + COF <sup>(2)</sup>	RM/RM	2,445,391	1,450,104	0	0	995,287		
	1.50% - 1.60% + LIBOR <sup>(1)</sup>	RM/USD	550,501	0	0	0	550,501		
	1.25% + SOR <sup>(3)</sup>	RM/SGD	169,821	0	0	0	169,821		
			5,837,515	1,450,104	0	1,943,482	2,443,929		

At 31 December 2010

Unsecured							
Syndicated term loans	1.35% - 1.60% + LIBOR <sup>(1)</sup>	RM/USD	2,595,934	0	0	1,129,400	1,466,534
Term loan	1.15% + COF <sup>(2)</sup>	RM/RM	2,447,713	0	2,447,713	0	0
			5,043,647	0	2,447,713	1,129,400	1,466,534

<sup>(1)</sup> LIBOR denotes London Interbank Offered Rate.<sup>(2)</sup> COF denotes Cost of Funds.<sup>(3)</sup> SOR denotes Singapore Swap Offer Rate.

### 33 FINANCIAL RISK MANAGEMENT

The Group's activities expose it to a variety of financial risks, including market risk (interest rate risk and foreign exchange risk), credit risk, liquidity risk and capital risk. The Group's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the Group's financial performance. The Group uses derivative financial instruments to hedge designated risk exposures of the underlying hedge items and does not enter into derivative financial instruments for speculative purposes.

Financial risk management is carried out by the Chief Financial Officer in consultation with the relevant departments under policies/mandates approved by the Board of Directors. The policy provides written principles for overall risk management, as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk, credit risk and use of derivative financial instruments.

#### (a) Market risk

Market risk is the risk that the fair value or future cash flow of the financial instruments that the Group has will fluctuate because of changes in market prices. The various components of market risk that the Group is exposed to are discussed below.

##### (i) Foreign exchange risk

The objectives of the Group's currency risk management policies are to allow the Group to effectively manage the foreign exchange fluctuation against its functional currency that may arise from future commercial transactions and recognised assets and liabilities. Forward foreign currency exchange contracts are used to manage foreign exchange exposures arising from all known material foreign currency denominated commitments as and when they arise and to hedge the movements in exchange rates by establishing the rate at which a foreign currency monetary item will be settled. Gains and losses on foreign currency forward contracts entered into as hedges of foreign currency monetary items are recognised in the financial statements when the exchange differences of the hedged monetary items are recognised in the financial statements. Cross currency interest rate swap contracts are also used to hedge the volatility in the cash flow attributable to variability in the foreign currency denominated borrowings from the inception to maturity of the borrowings.

The currency exposure of financial assets and financial liabilities of the Group and Company that are not denominated in the functional currency of the respective companies are set out below. Currency risks in respect of intragroup receivables and payables have been included in the Group's currency exposure table as this exposure is not eliminated at the Group level.



# NOTES TO THE FINANCIAL STATEMENTS

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## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (a) Market risk (continued)

#### (i) Foreign exchange risk (continued)

#### CURRENCY EXPOSURE AT 31 DECEMBER 2011

GROUP	SGD RM'000	USD RM'000	SDR RM'000	EURO RM'000	OTHERS RM'000
Functional currency Ringgit Malaysia					
Receivables	0	23,364	62,411	138	2
Deposits, bank and cash balances	0	24,838	0	0	41
Payables	(412)	(243,342)	(35,861)	(134)	(5,568)
Amounts due from related parties, net	0	2,176	141	20	0
Syndicated term loans	0	(2,671,802)	0	0	0
Term loans	(169,821)	(550,501)	0	0	0
Gross exposure	(170,233)	(3,415,267)	26,691	24	(5,525)
CCIRS					
- Syndicated term loans	0	2,671,802	0	0	0
- Term loans	169,821	550,501	0	0	0
Net exposure	(412)	(192,964)	26,691	24	(5,525)

#### CURRENCY EXPOSURE AT 31 DECEMBER 2010

	SGD RM'000	USD RM'000	SDR RM'000	EURO RM'000	OTHERS RM'000
Functional currency Ringgit Malaysia					
Receivables	0	29,927	17,989	304	0
Deposits, bank and cash balances	0	23,126	0	0	40
Payables	(962)	(169,669)	(6,552)	(89)	(1,527)
Amounts due (to)/from related parties, net	0	(4,368)	255	0	0
Syndicated term loans	0	(2,595,934)	0	0	0
Gross exposure	(962)	(2,716,918)	11,692	215	(1,487)
CCIRS					
- Syndicated term loans	0	2,595,934	0	0	0
Net exposure	(962)	(120,984)	11,692	215	(1,487)

**33 FINANCIAL RISK MANAGEMENT (CONTINUED)**

## (a) Market risk (continued)

## (i) Foreign exchange risk (continued)

**CURRENCY EXPOSURE AT 31 DECEMBER 2011**

COMPANY	SGD RM'000	USD RM'000	SDR RM'000	EURO RM'000	OTHERS RM'000
Functional currency Ringgit Malaysia					
Deposits, bank and cash balances	0	1	0	0	0
Syndicated term loans	0	(2,671,802)	0	0	0
Term loans	(169,821)	(550,501)	0	0	0
Gross exposure	(169,821)	(3,222,302)	0	0	0
CCIRS					
- Syndicated term loans	0	2,671,802	0	0	0
- Term loans	169,821	550,501	0	0	0
Net exposure	0	1	0	0	0

**CURRENCY EXPOSURE AT 31 DECEMBER 2010**

	SGD RM'000	USD RM'000	SDR RM'000	EURO RM'000	OTHERS RM'000
Functional currency Ringgit Malaysia					
Deposits, bank and cash balances	0	1	0	0	0
Syndicated term loans	0	(2,595,934)	0	0	0
Gross exposure	0	(2,595,933)	0	0	0
CCIRS					
- Syndicated term loans	0	2,595,934	0	0	0
Net exposure	0	1	0	0	0

The sensitivity of the Group's profit before tax for the year and equity to a reasonably possible change in the USD exchange rates against the Group's functional currency, RM, with all other factors remaining constant and based on the composition of assets and liabilities at the reporting date are set out as below.

# NOTES TO THE FINANCIAL STATEMENTS

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## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (a) Market risk (continued)

#### (i) Foreign exchange risk (continued)

	IMPACT ON PROFIT BEFORE TAX FOR THE YEAR				IMPACT ON EQUITY <sup>(1)</sup>	
	GROUP		COMPANY		GROUP AND COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
USD/RM						
- strengthened 5% (2010: 5%)	(9,648)	(6,049)	0	0	13,268	10,860
- weakened 5% (2010: 5%)	9,648	6,049	0	0	(13,268)	(10,860)

<sup>(1)</sup> Represents cash flow hedging reserve

The impacts on profit before tax for the year are mainly as a result of foreign currency gains/losses on translation of USD denominated receivables, deposits, bank balances and payables. For USD denominated borrowings, as these are effectively hedged, the foreign currency movements will not have any impact on the income statement.

Other balances denominated in foreign currencies are not significant and hence, profit is not materially impacted.

#### (ii) Interest rate risk

The Group's interest rate risk arises from deposits with licensed banks, deferred payment creditors, borrowings and loan from a related party carrying fixed and variable interest rates. The objectives of the Group's interest risk management policies are to allow the Group to effectively manage the interest rate fluctuation through the use of fixed and floating interest rate debt and derivative financial instruments. The Group adopts a non-speculative stance which favours predictability over short-term interest rate fluctuations. The interest rate profile of the Group's borrowings is also regularly reviewed against prevailing and anticipated market interest rates to determine whether refinancing or early repayment is warranted.

The Group manages its cash flow interest rate risk by using cross currency interest rate swaps. Such swaps have the economic effect of converting certain borrowings from floating rates to fixed rates.

### 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### (a) Market risk (continued)

##### (ii) Interest rate risk (continued)

The net exposure of financial assets and financial liabilities of the Group and of the Company to interest rate risk (before and after taking effect of cross currency interest rate swap contract) and the periods in which the borrowings mature or reprice (whichever is earlier) are as follows:

GROUP	WEIGHTED	TOTAL CARRYING AMOUNT RM'000	FLOATING	FIXED INTEREST RATE				
	AVERAGE EFFECTIVE		INTEREST	< 1 YEAR RM'000	< 1 YEAR RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
	INTEREST RATE AT REPORTING DATE (PER ANNUM) %		RATE					
At 31 December 2011								
Deposits with licensed banks	3.02	746,194	0	746,194	0	0	0	0
Trade payables	2.49	(53,985)	(53,985)	0	0	0	0	0
Finance lease liabilities	15.44	(35,553)	0	(13,846)	(10,613)	(11,094)		0
Syndicated term loans	2.13	(2,671,802)	(2,671,802)	0	0	0	0	0
Term loans	4.06	(3,165,713)	(3,165,713)	0	0	0	0	0
Loan from a related party	7.60	(35,668)	(35,668)	0	0	0	0	0
Gross exposure		(5,216,527)	(5,927,168)	732,348	(10,613)	(11,094)		0
CCIRS								
- Syndicated term loans	4.81		2,671,802	0	0	(1,943,482)		(728,320)
- Term loans	4.19		237,483	0	0	0		(237,483)
Net exposure			(3,017,883)	732,348	(10,613)	(1,954,576)		(965,803)

# NOTES TO THE FINANCIAL STATEMENTS

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## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (a) Market risk (continued)

#### (ii) Interest rate risk (continued)

The net exposure of financial assets and financial liabilities of the Group and of the Company to interest rate risk (before and after taking effect of cross currency interest rate swap contract) and the periods in which the borrowings mature or reprice (whichever is earlier) are as follows:

GROUP	WEIGHTED	TOTAL CARRYING AMOUNT RM'000	FLOATING	FIXED INTEREST RATE				
	AVERAGE EFFECTIVE		INTEREST	< 1 YEAR RM'000	< 1 YEAR RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
	INTEREST RATE AT REPORTING DATE (PER ANNUM) %		RATE					
At 31 December 2010								
Deposits with licensed banks	2.75	810,486	0	810,486	0	0	0	0
Trade payables	2.21	(25,704)	(25,704)	0	0	0	0	0
Finance lease liabilities	14.37	(30,221)	0	(13,201)	(6,880)	(10,140)	0	0
Syndicated term loans	1.91	(2,595,934)	(2,595,934)	0	0	0	0	0
Term loan	4.38	(2,447,713)	(2,447,713)	0	0	0	0	0
Loan from a related party	7.30	(33,205)	(33,205)	0	0	0	0	0
Gross exposure		(4,322,291)	(5,102,556)	797,285	(6,880)	(10,140)		0
CCIRS								
- Syndicated term loans	4.81		2,595,934	0	0	(1,129,400)	(1,466,534)	
Net exposure			(2,506,622)	797,285	(6,880)	(1,139,540)	(1,466,534)	

### 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### (a) Market risk (continued)

##### (ii) Interest rate risk (continued)

COMPANY	WEIGHTED	TOTAL CARRYING AMOUNT RM'000	FLOATING	FIXED INTEREST RATE			
	AVERAGE EFFECTIVE		INTEREST	< 1 YEAR RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
	INTEREST RATE AT REPORTING DATE (PER ANNUM) %		RATE < 1 YEAR RM'000				
At 31 December 2011							
Loans to subsidiaries	4.89	1,358,792	153,034	0	0	758,404	447,354
Deposits with licensed banks	2.87	81,262	0	81,262	0	0	0
Syndicated term loans	2.13	(2,671,802)	(2,671,802)	0	0	0	0
Term loans	4.06	(3,165,713)	(3,165,713)	0	0	0	0
Gross exposure		(4,397,461)	(5,684,481)	81,262	0	758,404	447,354
CCIRS							
- Syndicated term loans	4.81		2,671,802	0	0	(1,943,482)	(728,320)
- Term loans	4.19		237,483	0	0	0	(237,483)
Net exposure			(2,775,196)	81,262	0	(1,185,078)	(518,449)
At 31 December 2010							
Loans to subsidiaries	5.17	1,522,717	0	0	0	0	1,522,717
Deposits with licensed banks	2.67	79,414	0	79,414	0	0	0
Syndicated term loans	1.91	(2,595,934)	(2,595,934)	0	0	0	0
Term loan	4.38	(2,447,713)	(2,447,713)	0	0	0	0
Gross exposure		(3,441,516)	(5,043,647)	79,414	0	0	1,522,717
CCIRS							
- Syndicated term loans	4.81		2,595,934	0	0	(1,129,400)	(1,466,534)
Net exposure			(2,447,713)	79,414	0	(1,129,400)	56,183

# NOTES TO THE FINANCIAL STATEMENTS

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## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (a) Market risk (continued)

#### (ii) Interest rate risk (continued)

The sensitivity of the Group's profit before tax for the year and equity to a reasonably possible change in RM, USD and SGD interest rates with all other factors held constant and based on composition of liabilities with floating interest rates at the reporting date are as follows:

	IMPACT ON PROFIT BEFORE TAX FOR THE YEAR				IMPACT ON EQUITY <sup>(1)</sup>	
	GROUP		COMPANY		GROUP AND COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
<b>RM</b>						
- increased by 0.5% (2010: 0.5%)	(12,392)	(12,405)	(11,462)	(12,239)	0	0
- decreased by 0.5% (2010: 0.5%)	12,392	12,405	11,462	12,239	0	0
<b>USD</b>						
- increased by 0.5% (2010: 0.5%)	(270)	(129)	0	0	65,384	54,171
- decreased by 0.5% (2010: 0.5%)	270	129	0	0	(65,384)	(54,171)
<b>SGD</b>						
- increased by 0.5% (2010: 0.5%)	0	0	0	0	6,527	0
- decreased by 0.5% (2010: 0.5%)	0	0	0	0	(6,527)	0

<sup>(1)</sup> Represents cash flow hedging reserve

The impacts on profit before tax for the year are mainly as a result of interest expenses/income on floating rate payables, loan from a related party and borrowings not in a designated hedging relationship. For borrowings in a designated hedging relationship, as these are effectively hedged, the interest rate movements will not have any impact on the income statement.

### 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### (b) Credit risk

The objectives of the Group's credit risk management policies are to manage its exposure to credit risk from deposits, cash and bank balances, receivables and derivative financial instruments. It does not expect any third parties to fail to meet their obligations given the Group's policy of selecting creditworthy counter parties.

The Group has no significant concentration of credit risk as the Group's policy limits the concentration of financial exposure to any single counterparty. Credit risk of trade receivables is controlled by the application of credit approvals, limits and monitoring procedures. Credit risks are minimised and monitored via limiting the Group's dealings with creditworthy business partners and customers. Trade receivables are monitored on an on-going basis via the Group's management reporting procedures.

For deposits, cash and bank balances, the Group seeks to ensure that cash assets are invested safely and profitably by assessing counterparty risks and allocating placement limits for various creditworthy financial institutions. As for derivative financial instruments, the Group enters into the contracts with various reputable counterparties to minimise the credit risks. The Group considers the risk of material loss in the event of non-performance by the above parties to be unlikely. The Group's maximum exposure to credit risk is equal to the carrying value of those financial instruments.

#### (c) Liquidity risk

The objectives of the Group's liquidity risk management policies are to monitor rolling forecasts of the Group's liquidity requirements to ensure it has sufficient cash to meet operational needs, availability of funding by keeping committed credit lines and to meet external covenant compliance. Surplus cash held is invested in interest bearing money market deposits and time deposits. The Group is exposed to liquidity risk where there could be difficulty in raising funds to meet commitments associated with financial instruments.



# NOTES TO THE FINANCIAL STATEMENTS

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## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (c) Liquidity risk (continued)

The undiscounted contractual cash flow payables under the financial instruments as at the reporting date are as follows:

	TOTAL <sup>(1)</sup> RM'000	< 1 YEAR RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
Group					
At 31 December 2011					
Payables and accruals <sup>(2)</sup>					
- Principal	1,691,076	1,641,277	12,009	32,391	5,399
- Interest <sup>(3)</sup>	4,343	1,342	1,137	1,799	65
Amounts due to related parties	23,214	23,214	0	0	0
Amounts due to fellow subsidiaries	246	246	0	0	0
Loan from a related party					
- Principal	33,060	0	0	33,060	0
- Interest <sup>(3)</sup>	12,514	0	0	12,514	0
Finance lease liabilities	43,344	18,377	13,346	11,621	0
Bank borrowings <sup>(2)</sup>					
- Principal	5,869,466	1,450,000	0	1,960,819	2,458,647
- Interest <sup>(3)</sup>	854,265	119,487	108,597	279,869	346,312
Net settled derivative financial instruments (CCIRs) <sup>(2)(3)</sup>	675,236	100,999	100,982	367,206	106,049
	9,206,764	3,354,942	236,071	2,699,279	2,916,472

<sup>(1)</sup> As the amounts included in the table are the contractual undiscounted cash flows, these amounts will not reconcile with the amounts disclosed in the statements of financial position.

<sup>(2)</sup> Foreign denominated financial instruments are translated to RM using closing rate as at the reporting date.

<sup>(3)</sup> Based on contractual interest rates as at the reporting date.

### 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### (c) Liquidity risk (continued)

The undiscounted contractual cash flow payables under the financial instruments as at the reporting date are as follows:  
(continued)

	TOTAL <sup>(1)</sup> RESTATED RM'000	< 1 YEAR RESTATED RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
<b>Group</b>					
<b>At 31 December 2010</b>					
Payables and accruals <sup>(2)</sup>					
- Principal	1,837,837	1,807,811	5,680	16,635	7,711
- Interest <sup>(3)</sup>	2,488	614	578	1,123	173
Amounts due to related parties	42,944	42,944	0	0	0
Amount due to a fellow subsidiary	1,203	1,203	0	0	0
Amount due to immediate holding company	119	119	0	0	0
Loan from a related party					
- Principal	33,060	0	0	33,060	0
- Interest <sup>(3)</sup>	12,067	0	0	12,067	0
Finance lease liabilities	40,650	17,548	10,600	12,502	0
Bank borrowings <sup>(2)</sup>					
- Principal	5,074,374	0	2,450,000	1,146,234	1,478,140
- Interest <sup>(3)</sup>	373,725	150,508	61,819	118,565	42,833
Net settled derivative financial instruments (CCIRSs) <sup>(2)(3)</sup>	758,672	93,333	93,588	365,351	206,400
	8,177,139	2,114,080	2,622,265	1,705,537	1,735,257

<sup>(1)</sup> As the amounts included in the table are the contractual undiscounted cash flows, these amounts will not reconcile with the amounts disclosed in the statements of financial position.

<sup>(2)</sup> Foreign denominated financial instruments are translated to RM using closing rate as at the reporting date.

<sup>(3)</sup> Based on contractual interest rates as at the reporting date.

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

Continued

## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (c) Liquidity risk (continued)

The undiscounted contractual cash flow payables under the financial instruments as at the reporting date are as follows:  
(continued)

	TOTAL <sup>(1)</sup> RM'000	< 1 YEAR RM'000	1-2 YEARS RM'000	2-5 YEARS RM'000	> 5 YEARS RM'000
<b>Company</b>					
<b>At 31 December 2011</b>					
Payables and accruals	1,816	1,816	0	0	0
Amounts due to subsidiaries	1,155	1,155	0	0	0
Bank borrowings <sup>(2)</sup>					
- Principal	5,869,466	1,450,000	0	1,960,819	2,458,647
- Interest <sup>(3)</sup>	854,265	119,487	108,597	279,869	346,312
Net settled derivative financial instruments (CCIRs) <sup>(2)(3)</sup>	675,236	100,999	100,982	367,206	106,049
	<b>7,401,938</b>	<b>1,673,457</b>	<b>209,579</b>	<b>2,607,894</b>	<b>2,911,008</b>
<b>At 31 December 2010</b>					
Payables and accruals	1,608	1,608	0	0	0
Amounts due to subsidiaries	963	963	0	0	0
Bank borrowings <sup>(2)</sup>					
- Principal	5,074,374	0	2,450,000	1,146,234	1,478,140
- Interest <sup>(3)</sup>	373,725	150,508	61,819	118,565	42,833
Net settled derivative financial instruments (CCIRs) <sup>(2)(3)</sup>	758,672	93,333	93,588	365,351	206,400
	<b>6,209,342</b>	<b>246,412</b>	<b>2,605,407</b>	<b>1,630,150</b>	<b>1,727,373</b>

<sup>(1)</sup> As the amounts included in the table are the contractual undiscounted cash flows, these amounts will not reconcile with the amounts disclosed in the statements of financial position.

<sup>(2)</sup> Foreign denominated financial instruments are translated to RM using closing rate as at the reporting date.

<sup>(3)</sup> Based on contractual interest rates as at the reporting date.

### 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### (d) Capital risk management

The Group's objectives when managing capital are to safeguard the Group's ability to continue as a going concern while at the same time provide returns for shareholders and benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital.

In order to maintain or adjust the capital structure, the Group may adjust the amount of dividends paid to shareholders, issue new shares or return capital to shareholders.

The Group is also required by the external lenders to maintain financial covenant ratios on net debt to EBITDA and EBITDA to interest expense. These financial covenant ratios have been fully complied with by the Group for the financial year ended 31 December 2011 and 31 December 2010.

The Group monitors capital on the basis of the gearing ratio. This ratio is calculated as net debt divided by total equity. Net debt is calculated as total interest bearing financial liabilities (including loan from a related party, current and non-current borrowings and derivative financial instruments on a net basis and non-current trade payables as shown in the statement of financial position and Note 31 to the financial statements respectively) less cash and cash equivalents. Total equity is calculated as 'equity' as shown in the statement of financial position. The gearing ratios at 31 December 2011 and 2010 were as follows:

		GROUP	
	NOTE	2011 RM'000	2010 RM'000
Total interest bearing financial liabilities		6,331,063	5,497,409
Less: Cash and cash equivalents	27	(838,125)	(897,621)
Net debt		5,492,938	4,599,788
Total equity		8,088,384	8,666,699
Gearing ratios		0.68	0.53

The increase in the gearing ratio as at 31 December 2011 is primarily due to the additional borrowings drawn down during the financial year.

# NOTES TO THE FINANCIAL STATEMENTS

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Continued

## 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

### (e) Fair value estimation

#### (i) Financial instruments carried at amortised cost

The carrying amounts of non-current financial assets and liabilities of the Group and of the Company at the reporting date approximated their fair values except as set out below:

		GROUP		COMPANY	
	NOTE	CARRYING AMOUNT RM'000	FAIR VALUE RM'000	CARRYING AMOUNT RM'000	FAIR VALUE RM'000
At 31 December 2011					
Financial assets:					
Loans to subsidiaries	17	0	0	1,205,758	1,204,457
Financial liabilities:					
Payables and accruals	31	1,213	1,138	0	0
Borrowings					
- Finance lease liabilities	32(a)	21,707	19,458	0	0
At 31 December 2010					
Financial assets:					
Loans to subsidiaries	17	0	0	1,522,717	1,577,622
Financial liabilities:					
Payables and accruals	31	4,322	3,934	0	0
Borrowings					
- Finance lease liabilities	32(a)	17,020	15,048	0	0

The basis for determining fair values is disclosed in Note 3(i) to the financial statements.

### 33 FINANCIAL RISK MANAGEMENT (CONTINUED)

#### (e) Fair value estimation (continued)

##### (ii) Financial instruments carried at fair value

The table below analyses financial instruments carried at fair value, by valuation method. The different levels have been defined as follows:

Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.

Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).

Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

The following table represents the assets and liabilities measured at fair value, using Level 2 valuation method, at reporting date:

GROUP AND COMPANY			
	NOTE	2011 RM'000	2010 RM'000
Derivative financial instruments (CCIRs):			
- Assets		3,201	0
- Liabilities		(366,177)	(348,452)
	22	(362,976)	(348,452)

### 34 CAPITAL COMMITMENTS

Capital expenditure for property, plant and equipment approved by the Directors and not provided for in the financial statements as at the reporting date is as follows:

GROUP		
	2011 RM'000	2010 RM'000
Contracted for	177,104	477,651
Not contracted for	820,554	1,068,717
	997,658	1,546,368

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

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## 35 OPERATING LEASE COMMITMENTS

Generally, the Group leases certain network infrastructure, offices and customer service centres under operating leases. The leases run for a period of 2 to 15 years (2010: 2 to 15 years). Certain operating leases contain renewal options with market review clauses. The Group does not have the option to purchase the leased assets at the expiry of the lease period.

The future minimum lease payments under non-cancellable operating leases are as follows:

	GROUP	
	2011 RM'000	2010 RM'000
Not later than one year	160,788	159,577
Later than one year but not later than five years	419,541	461,828
Later than five years	111,216	137,577
	691,545	758,982

Included in the future minimum lease payments are lease commitments for network infrastructure which are subject to variation based on the number of co-sharing parties for each individual site.

## 36 RELATED PARTIES

In addition to related party disclosures mentioned elsewhere in the financial statements, set out below are other significant transactions and balances. The related party transactions described below were carried out on agreed terms with the related parties. None of these balances are secured.

	GROUP			
	TRANSACTION VALUE		BALANCE OUTSTANDING	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Sales of goods and services to:				
- MEASAT Broadcast Network Systems Sdn. Bhd. <sup>(1)</sup> (VSAT, telephony and international bandwidth services)	37,279	33,320	6,447	7,076
- Saudi Telecom Company ("STC") <sup>(2)</sup> (roaming and international calls)	14,035	10,980	2,312	248
- Aircel Limited Group <sup>(3)</sup> (interconnect, roaming and international calls)	13,779	37,712	17	10
Purchases of goods and services from:				
- Aircel Limited Group <sup>(3)</sup> (interconnect, roaming and international calls)	14,371	42,409	(263)	(1,203)
- Sri Lanka Telecom PLC Group <sup>(4)</sup> (roaming and international calls)	820	13,585	(80)	(589)

## 36 RELATED PARTIES (CONTINUED)

	GROUP			
	TRANSACTION VALUE		BALANCE OUTSTANDING	
	2011	2010	2011	2010
	RM'000	RM'000	RM'000	RM'000
Purchases of services from: (continued)				
- Tanjong City Centre Property Management Sdn. Bhd. <sup>(5)</sup> (rental, signage, parking and utility charges)	38,418	32,909	5,627	(102)
- MEASAT Satellite Systems Sdn. Bhd. <sup>(6)</sup> (transponder lease rental)	18,942	18,348	0	(4,979)
- Digital Five Sdn. Bhd. <sup>(1)</sup> (contents provision and publishing and advertising agent)	16,588	21,043	(9,004)	(16,972)
- MEASAT Broadcast Network Systems Sdn. Bhd. <sup>(1) (9)</sup> (advertising, mobile, video and online content and sponsorship of events)	8,656	51,831	(1,319)	(5,958)
- UTSB Management Sdn. Bhd. <sup>(5)</sup> (secondment and consultancy services)	25,000	25,000	(2,208)	(6,563)
- SRG Asia Pacific Sdn. Bhd. <sup>(5)</sup> (call handling and telemarketing services)	23,299	22,650	(5,194)	(2,948)
- STC <sup>(2)</sup> (roaming and international calls)	4,049	15,005	0	(4,367)
- UMTS (Malaysia) Sdn. Bhd. <sup>(7)</sup> (usage 3G spectrum)	30,037	24,947	(2,704)	(2,330)
Payment on behalf of operating expenses by MCB <sup>(8)</sup>	520	23,707	0	0

The Group has entered into the above related party transactions with parties whose relationships are set out below.

Usaha Tegas Sdn. Bhd. ("UTSB"), Saudi Telecom Company ("STC") and Harapan Nusantara Sdn. Bhd. ("Harapan Nusantara") are related parties to the Company, by virtue of having joint control over MCB via Binariang GSM Sdn. Bhd. ("BGSM"), pursuant to a shareholders' agreement in relation to BGSM. MCB is the immediate holding company of the Company.

UTSB is ultimately controlled by PanOcean Management Limited ("PanOcean"), via Excorp Holdings N.V. and Pacific States Investment Limited, the intermediate and immediate holding companies of UTSB respectively. PanOcean is the trustee of a discretionary trust, the beneficiaries of which are members of the family of Ananda Krishnan Tatparanandam ("TAK") and foundations including those for charitable purposes. Although PanOcean and TAK are deemed to have an interest in the shares of the Company through UTSB's deemed interest in BGSM and MCB, they do not have any economic or beneficial interest in the shares as such interest is held subject to the terms of the discretionary trust.

TAK also has a deemed interest in the shares of the Company via an entity which is a direct shareholder of BGSM and held by companies ultimately controlled by TAK.

<sup>(1)</sup> Subsidiary of Astro Holdings Sdn. Bhd. ("AHSB"), an associate of UTSB

<sup>(2)</sup> A major shareholder of BGSM, who has joint control over BGSM, the ultimate holding company of the Company

<sup>(3)</sup> Subsidiaries of MCB

<sup>(4)</sup> Associate of UTSB

<sup>(5)</sup> Subsidiary of UTSB

<sup>(6)</sup> A company controlled by TAK

<sup>(7)</sup> Subsidiary of the Company and associate of AHSB. The transaction values and outstanding balances are eliminated in the consolidated financial statements

<sup>(8)</sup> The immediate holding company of the Company

<sup>(9)</sup> Includes sponsorship of events and mobile and online content services of RM4,904,000 (2010: RM50,381,000) transacted on normal commercial terms with independent media buying agency



# NOTES TO THE FINANCIAL STATEMENTS

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## 36 RELATED PARTIES (CONTINUED)

	COMPANY	
	2011 RM'000	2010 RM'000
Amount charged by a subsidiary:		
- management fees	11,743	10,790
Payment on behalf of operating expenses for subsidiaries	1,077	134,084

## 37 CHANGES IN COMPARATIVE INFORMATION

### (a) Restatement of the segment reporting for the financial year ended 31 December 2010

An additional reportable operating segment, Home services, which was previously included in the Fixed line services segment has been reported as a separate reportable operating segment in line with the internal reporting provided to the chief operating decision-makers. The descriptions of the reportable operating segments are disclosed in Note 5 to the financial statements.

As a result, the comparative segment information for the financial year ended 31 December 2010 as disclosed in Notes 5 and 6 to the financial statements have been restated to conform with the segment reporting presented in the current financial year ended 31 December 2011.

BUSINESS SEGMENT	AS PREVIOUSLY STATED	AS RESTATED	
	FIXED LINE SERVICES RM'000	ENTERPRISE FIXED SERVICES RM'000	HOME SERVICES RM'000
<u>Segment Revenue</u>			
External revenue	184,910	167,655	17,255
Inter-segment revenue	27,739	27,446	293
Segment revenue	212,649	195,101	17,548
<u>Segment Results</u>			
Segment operating profit	48,388	34,633	13,755
Depreciation and amortisation	29,659	28,705	954
Other material non-cash items	4,032	2,795	1,237
Additions to non-current assets	94,951	26,707	68,244

**37 CHANGES IN COMPARATIVE INFORMATION (CONTINUED)**

- (b) Restatement of the statement of cash flows and notes to the financial statements for the financial year ended 31 December 2010

The following line items in the Group's statement of cash flows and notes to the financial statements as presented in Notes 5(a), 7, 9, 19 and 25(b) to the financial statements for the financial year ended 31 December 2010 have been restated to conform to the current financial year's presentation.

	AS PREVIOUSLY STATED RM'000	RECLASS- IFICATIONS RM'000	AS RESTATED RM'000
<u>Group</u>			
Statement of cash flows and Notes 5(a) and 7 to the financial statements:			
Allowance for impairment of receivables, deposits and prepayments	7,164	115,446	122,610
Reversal of allowance for impairment of receivables, deposits and prepayments	(92,955)	88,866	(4,089)
Allowance/(reversal) (net) for impairment of receivables, deposits and prepayments	(85,791)	204,312	118,521
Bad debts written off	204,312	(204,312)	0
Note 7 to the financial statements:			
Commissions, sales and marketing expenses	408,869	240,236	649,105
Note 9 to the financial statements:			
Salaries and other short-term employee benefits	28,772	(4,514)	24,258
Defined contribution plan	1,288	19	1,307
ESOS – Equivalent Cash Consideration	283	(2)	281
Estimated monetary value of benefit-in-kind	2,795	(1,432)	1,363
	33,138	(5,929)	27,209
Note 19 to the financial statements:			
Financial liabilities:			
Payables and accruals	2,713,725	(859,670)	1,854,055
Note 25(b) to the financial statements:			
Movement on allowance for impairment of receivables and deposits:			
As at 1 January 2010	180,842	0	180,842
Charged to income statement	7,164	115,446	122,610
Reversed from income statement	(92,955)	88,866	(4,089)
Amount written off	0	(204,312)	(204,312)
As at 31 December 2010	95,051	0	95,051

# NOTES TO THE FINANCIAL STATEMENTS

31 December 2011

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## 38 CONTINGENT LIABILITIES

In the normal course of business, the Group and the Company incur certain contingent liabilities arising from legal recourse sought by its customers. No material losses are anticipated as a result of these transactions.

The following contingent liabilities have not been provided for in the financial statements, as it is not anticipated that any material liabilities will arise from these contingencies.

	GROUP	
	2011 RM'000	2010 RM'000
Indemnity given to financial institutions - unsecured:		
(a) Royal Malaysian Customs (for bank guarantees in relation to clearance on import of goods)	24,256	35,234
(b) Malaysian Communications and Multimedia Commission (for performance guarantee in relation to 3G spectrum assignment)	25,363	39,000
(c) Supplier (for bank guarantees issued to a supplier to secure the Group's obligations in respect of purchases of products and services from the supplier)	30,577	0
(d) Others (for bank guarantees issued to mainly local authorities for the purpose of infrastructure works, utility companies and others)	38,711	41,085
	118,907	115,319

## 39 SIGNIFICANT SUBSEQUENT EVENTS

On 16 February 2012, the Company announced that it proposed to establish an unrated Islamic Medium Term Notes Programme with an aggregate nominal value of up to RM2.45 billion ("Sukuk Programme") based on the Islamic principle of Musharakah. The Sukuk Programme will have a tenure of 30 years from the date of first issue under the Sukuk Programme.

The Securities Commission has, vide its letter dated 20 February 2012, given its approval under Section 212(5) of the Capital Markets & Services Act 2007 for the Sukuk Programme.

On 24 February 2012, the Company made its first issuance under the Sukuk Programme of RM2.45 billion nominal value with a tenure of 10 years from the date of issue ("First Issuance"). The proceeds from the First Issuance are to be utilised for the purposes set out below:

- (i) RM1.45 billion for refinancing of existing loans which were fully repaid on the same date; and
- (ii) RM1.00 billion for the capital expenditure and/or working capital and/or general funding requirements and/or general corporate purposes.

## 40 APPROVAL OF FINANCIAL STATEMENTS

The financial statements have been approved for issue in accordance with a resolution of the Board of Directors on 10 April 2012.

## Financial Statements

# SUPPLEMENTARY INFORMATION

## Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements

The following analysis of realised and unrealised retained earnings at the legal entity level is prepared in accordance with Guidance on Special Matter No.1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad ("Bursa Malaysia") Listing Requirements, as issued by the Malaysian Institute of Accountants whilst the disclosure at the Group level is based on the prescribed format by Bursa Malaysia.

	GROUP		COMPANY	
	2011 RM'000	2010 RM'000	2011 RM'000	2010 RM'000
Realised	1,085,156	696,316	28,093	77,606
Unrealised	(465,588)	(538,676)	0	0
Total retained earnings	619,568	157,640	28,093	77,606
Less: Consolidation adjustments	(30,358)	93,298	0	0
Retained earnings as at 31 December	589,210	250,938	28,093	77,606

The disclosure of realised and unrealised profits/(losses) above is solely for compliance with the directive issued by Bursa Malaysia and should not be used for any other purpose.

# STATEMENT BY DIRECTORS

Pursuant to Section 169 (15) of the Companies Act, 1965

We, Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda and Sandip Das, being two of the Directors of Maxis Berhad, do hereby state that, in the opinion of the Directors, the accompanying financial statements set out on pages 106 to 196 are drawn up in accordance with MASB Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the Companies Act, 1965 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Company as at 31 December 2011 and of their financial performance and cash flows for the year then ended.

The supplementary information set out on page 197 have been prepared in accordance with the Guidance on Special Matter No.1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements, as issued by the Malaysian Institute of Accountants.

Signed on behalf of the Board of Directors in accordance with their resolution dated 10 April 2012.



**RAJA TAN SRI DATO' SERI ARSHAD BIN RAJA TUN UDA**  
DIRECTOR



**SANDIP DAS**  
DIRECTOR

Kuala Lumpur

Financial Statements

# STATUTORY DECLARATION

Pursuant to Section 169 (16) of the Companies Act, 1965

I, Nasution bin Mohamed, the officer primarily responsible for the financial management of Maxis Berhad, do solemnly and sincerely declare that the financial statements set out on pages 106 to 196 and supplementary information set out on page 197 are, to the best of my knowledge and belief, correct, and I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the Statutory Declarations Act, 1960.



**NASUTION BIN MOHAMED**

Subscribed and solemnly declared by the above-named Nasution bin Mohamed at Kuala Lumpur in Malaysia on 10 April 2012, before me.



PEESURUHJAYA SUMPAH  
No. W - 275  
Datin Hajah Raihela Wanchik  
★  
COMMISSIONER FOR OATHS  
★  
MALAYSIA

B-16-5  
Blok B, Ting. 16 Unit 5  
Megan Avenue II  
12 Jalan Yap Kwan Seng  
50450 Kuala Lumpur  
Tel: 012-3008300  
03-27156556

# INDEPENDENT AUDITORS' REPORT

To the Members of Maxis Berhad  
(Incorporated In Malaysia)  
(Company No. 867573 A)

## REPORT ON THE FINANCIAL STATEMENTS

We have audited the financial statements of Maxis Berhad on pages 106 to 196 which comprise the statements of financial position as at 31 December 2011 of the Group and of the Company, and the income statements, statements of comprehensive income, changes in equity and cash flows of the Group and of the Company for the year then ended, and a summary of significant accounting policies and other explanatory notes, as set out in Notes 1 to 40.

## Directors' Responsibility for the Financial Statements

The Directors of the Company are responsible for the preparation of financial statements that give a true and fair view in accordance with MASB Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the Companies Act, 1965, and for such internal control as the Directors determine are necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

## Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with approved standards on auditing in Malaysia. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation of financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Opinion

In our opinion, the financial statements have been properly drawn up in accordance with MASB Approved Accounting Standards in Malaysia for Entities Other than Private Entities and the Companies Act, 1965 so as to give a true and fair view of the financial position of the Group and of the Company as of 31 December 2011 and of their financial performance and cash flows for the year then ended.

## REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

In accordance with the requirements of the Companies Act, 1965 in Malaysia, we also report the following:

- (a) In our opinion, the accounting and other records and the registers required by the Act to be kept by the Company and its subsidiaries of which we have acted as auditors have been properly kept in accordance with the provisions of the Act.
- (b) We have considered the financial statements and the auditor's report of the subsidiary of which we have not acted as auditors, which is indicated in Note 18 to the financial statements.
- (c) We are satisfied that the financial statements of the subsidiaries that have been consolidated with the Company's financial statements are in form and content appropriate and proper for the purposes of the preparation of the financial statements of the Group and we have received satisfactory information and explanations required by us for those purposes.
- (d) The audit reports on the financial statements of the subsidiaries did not contain any qualification or any adverse comment made under Section 174(3) of the Act.

## OTHER REPORTING RESPONSIBILITIES

The supplementary information set out on page 197 is disclosed to meet the requirement of Bursa Malaysia Securities Berhad and is not part of the financial statements. The Directors are responsible for the preparation of the supplementary information in accordance with Guidance on Special Matter No. 1, Determination of Realised and Unrealised Profits or Losses in the Context of Disclosure Pursuant to Bursa Malaysia Securities Berhad Listing Requirements, as issued by the Malaysian Institute of Accountants ("MIA Guidance") and the directive of Bursa Malaysia Securities Berhad. In our opinion, the supplementary information is prepared, in all material respects, in accordance with the MIA Guidance and the directive of Bursa Malaysia Securities Berhad.

## OTHER MATTERS

This report is made solely to the members of the Company, as a body, in accordance with Section 174 of the Companies Act, 1965 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.



**PRICEWATERHOUSECOOPERS**

(No. AF: 1146)

CHARTERED ACCOUNTANTS



**UTHAYA KUMAR S/O K.VIVEKANANDA**

(No. 1455/06/12 (J))

CHARTERED ACCOUNTANT

Kuala Lumpur  
10 April 2012



# SMALL SHOP, BIG DREAMS

In business, how do you go from smaller to bigger, faster? You leverage a little into a lot. That's the beauty of Maxis Cloud. It's an IT, data and software centre that you call your own. Never lose data, just pay as you use, and use only as needed. With productivity enhancing services like Maxis Business Fibre and Unity Solutions, you have the tools to help your business grow.





# AUDIT COMMITTEE REPORT

The Board of Maxis is pleased to present the Audit Committee (the Committee) Report for the financial year ended 31 December 2011.

## MEMBERS AND MEETINGS

The Committee members and details of attendance of each member at committee meetings during 2011 are set out below:

NAME	STATUS	INDEPENDENT	MEETINGS ATTENDED
Robert William Boyle, Chairman of the Committee (Appointed as Chairman on 16.10.09)	Non-Executive Director	Yes	6 out of 6
Dato' Mokhzani bin Mahathir (Appointed as Member on 16.10.09)	Non-Executive Director	Yes	6 out of 6
Asgari bin Mohd Fuad Stephens (Appointed as Member on 16.10.09)	Non-Executive Director	Yes	6 out of 6
Dr Fahad Hussain S. Mushayt (Appointed as Member on 16.10.09)	Non-Executive Director	No	5 out of 6
Chan Chee Beng (Appointed as Member on 16.10.09)	Non-Executive Director	No	6 out of 6

During the financial year, the Committee conducted six meetings. The Group's internal and external auditors and certain members of Senior Management attended all the meetings.

The Committee also held four separate private sessions with internal auditors and two with external auditors without the presence of Management.

All members of the Committee are financially literate and are able to analyse and interpret financial statements to effectively discharge their duties and responsibilities as members of the Committee. Two of the members (Robert William Boyle and Chan Chee Beng) are Fellows of the Institute of Chartered Accountants in England and Wales.

This meets the Main Market Listing Requirements (MMLR) which stipulate that at least one qualified accountant is a member of the Committee.

Minutes of the meetings of the Committee were circulated to all members of the Board and significant issues were discussed at Board meetings.

Details of the Committee members' profiles are contained in the "Board of Directors Profiles" section set out on pages 24 to 29 of this Annual Report.

## SUMMARY OF ACTIVITIES OF THE COMMITTEE

The Chairman of the Committee reports regularly to the Board on the activities carried out by the Committee in the discharge of its duties and responsibilities as set out in the terms of reference. During the financial year, the Committee reviewed its terms of reference and there were no changes to it. The major activities undertaken during the year are as follows:

### Financial Results, Financial Statements and Announcements

- Reviewed with the appropriate officers of the Group, the quarterly financial results and annual audited financial statements of the Group, including the announcements pertaining thereto, before recommending to the Board for their approval and the release of the Group's results to Bursa Securities focusing on the matters set out in Section 8 of the Terms of Reference, "Responsibilities and Duties of the Committee" under the heading "Financial Reporting" as well as the following areas, where relevant:
  - MMLR of Bursa Securities;
  - Provisions of the Companies Act, 1965 and other legal and regulatory requirements; and
  - MASB approved accounting standards in Malaysia for entities other than private entities.

### Risks and Controls

- Reviewed the risk profile of the Group prepared by the Enterprise Risk Management department;
- Reviewed the progress of the risk management function in its on-going identification and monitoring of key risks and the controls implemented by the respective departments in managing these risks; and
- Evaluated the overall adequacy and effectiveness of the system of internal controls through a review of the results of work performed by internal and external auditors and discussions with key Senior Management.

### External Audit

- Reviewed with the external auditors, their terms of engagement, proposed audit remuneration and the audit plan for the financial year ended 31 December 2011 to ensure that their scope of work adequately covers the activities of the Group;
- Reviewed the results and issues arising from the external auditors' review of the quarterly and audit of the year-end financial statements and the resolution of issues highlighted in their report to the Committee;
- Reviewed the independence, suitability, objectivity and cost effectiveness of the external auditors before recommending to the Board their re-appointment and remuneration; and
- Reviewed compliance of the external auditors with the Maxis external audit independence policy.



# AUDIT COMMITTEE REPORT

Continued

## Internal Audit

- Reviewed with the internal auditors, their audit plan for the financial year ended 31 December 2011 ensuring that principal risk areas and key processes (identified by the Enterprise Risk Management department and Internal Audit department) were adequately identified and covered in the plan;
- Reviewed the recommendations by the internal auditors, representations made and corrective actions taken by Management in addressing and resolving issues and ensured that all issues were adequately addressed on a timely basis;
- Reviewed the results of ad-hoc investigations performed by the internal auditors and the actions taken relating to those investigations;
- Reviewed the adequacy of resources and the competencies of staff within the Internal Audit department to execute the plan, as well as the audit programmes used in the execution of the internal auditors' work and the results of their work;
- Reviewed the performance of Internal Audit department staff;
- Reviewed the results of the internal assessment performed on the internal audit function; and
- Reviewed the adequacy of the terms of reference of the internal audit function.

## Related Party Transactions

- Reviewed related party transactions for compliance with the MMLR of Bursa Securities and the Group's policies and procedures as well as the appropriateness of such transactions before recommending them to the Board for approval; and
- Reviewed the procedures for securing the shareholders' mandate for Recurrent Related Party Transactions.

## Employee Share Option Scheme

- Verified the allocation of share options pursuant to the criteria disclosed to the employees of the Group and established pursuant to the Employee Share Option Scheme for the financial year that ended on 31 December 2011.

## Others

- Reviewed with Management, the quarterly reports on new laws and regulations, material litigation, revenue assurance, business continuity and Enterprise Risk Management;
- Reviewed with Management, the annual report on system and information security;
- Reviewed the Employee Code of Business Practice, the Whistle-Blowing policy and the outcome of any defalcation cases investigated;
- Reviewed the Report of the Audit Committee, the Statement on Internal Control and the Statement on Corporate Governance prior to their inclusion in the Company's Annual Report;
- Reviewed the adequacy of the terms of reference of the Committee; and
- Conducted a self-assessment to monitor the Committee's overall effectiveness in meeting its responsibilities and reported the results as well as the improvements in procedures to the Board.

## TRAINING

The training attended by the Committee members during the financial year is reported under the Statement on Corporate Governance on pages 223 to 227.

## INTERNAL AUDIT FUNCTION

The Group has an independent internal audit function, the primary responsibility of which is to provide independent and objective assessment on the adequacy and effectiveness of the risk management, internal control and governance processes. The internal audit function adopts a risk-based audit methodology, which is aligned with the risks of the Group to ensure that the relevant controls addressing those risks are reviewed on a timely basis.

The activities carried out by the Internal Audit department include amongst others, the review of the adequacy and effectiveness of risk management and the system of internal controls, compliance with established rules, guidelines, laws and regulations, reliability and integrity of information and the means of safeguarding assets. Such reviews are performed with a view to making recommendations for improvements to existing controls and processes. On a quarterly basis, the Internal Audit department monitors and reports to the Committee, the implementation of recommendations by Management to ensure all key risks are properly addressed.

The Head of the Internal Audit department is responsible for enhancing the quality assurance and improvement programme of the internal audit function. Its effectiveness is monitored through internal self-assessment and independent external assessment, and the results are communicated to the Committee. The Head of the Internal Audit department reports directly to the Chairman of the Committee.

The major internal audit activities undertaken during the year are as follows:

- Reviewed the adequacy and effectiveness of critical processes, IT systems and network elements;
- Reviewed compliance with established policies and procedures and statutory requirements;
- Recommended improvements and enhancements to the existing system of internal control, risk management and governance processes;
- Carried out ad-hoc assignments and investigations requested by the Committee and/or Management;
- Followed-up on the implementation of recommendations by Management to ensure all key risks are addressed; and
- Developed a risk-based annual audit plan.

The total costs incurred for the internal audit function for the financial year ended 31 December 2011 amounted to RM4.7 million, which included the cost of co-sourcing activities amounting to RM72,410.

The internal audit function fully abides by the provisions of its Charter. The Charter is reviewed and approved by the Committee annually and complies fully with the Institute of Internal Auditors' International Professional Practices Framework.

# AUDIT COMMITTEE REPORT

Continued

## TERMS OF REFERENCE OF THE COMMITTEE

The Committee is governed by the following terms of reference which have been applied by the Group throughout the year:

### 1. Function of the Committee

The Committee is a committee of the Board with the function of assisting the Board in fulfilling its oversight responsibilities. The Committee will review the Group's financial reporting process, the system of internal controls and management of enterprise risk, the audit process and the Group's process for monitoring compliance with laws and regulations and its own code of business conduct, as well as such other matters, which may be specifically delegated to the Committee by the Board.

### 2. Composition of the Committee

The Committee shall consist of at least three Board members, a majority of whom shall be independent Directors. All members of the Committee must be Non-Executive Directors. Alternate Directors will not be appointed to the Committee. In order to form a quorum in respect of a meeting of the Committee, the majority of members present must be independent Directors.

The Chairman shall be an independent Non-Executive Director elected by the members of the Committee. The Chairman will, in consultation with the other members of the Committee, be responsible for calling meetings of the Committee, establishing its agenda and supervising the conduct thereof. The Board will review the composition of the Committee, as well as the term of office, performance and effectiveness of each member of the Committee annually, to determine whether the Committee and its members have carried out their duties in accordance with their terms of reference.

At least one member of the Committee:

- (i) must be a member of the Malaysian Institute of Accountants (MIA); or
- (ii) if he is not a member of the MIA, he must have at least three years working experience and:
  - he must have passed the examinations specified in Part I of the 1st Schedule of the Accountants Act, 1967; or
  - he must be a member of one of the associations of accountants specified in Part II of the 1st Schedule of the Accountants Act, 1967; or
- (iii) fulfill such other requirements as prescribed or approved by Bursa Securities.

In the event of any vacancy in the Committee resulting in non-compliance of Committee composition requirements, the Board must fill the vacancy within three months.

### 3. Meetings of the Committee

The Committee shall meet at least four times during each financial year and may regulate its own procedures including convening a meeting by means of video or teleconference in place of a meeting in person. In addition to its four meetings each financial year, the Committee may take action by way of circular resolutions.

The Committee may request to meet other Board members, any officer or employee of the Group, external legal counsel, internal or external auditors and consultants and if necessary, in separate private sessions. The Committee shall meet with the external and internal auditors in separate private sessions at least twice in each financial year without executive Board members and Senior Management present. The Chairman of the Committee shall provide to the Board a report of the Committee meetings.

#### **4. Consultants**

The Committee may retain, at such times and on such terms as the Committee determines in its sole discretion and at the Company's expense, special legal, accounting, or other consultants to advise and assist it in complying with its responsibilities.

#### **5. Training**

The Committee shall be provided with appropriate and timely training, both in the form of an induction programme for new members and on an ongoing basis for all members.

#### **6. Secretary of the Committee**

The Company Secretary shall be the Secretary of the Committee. The Secretary shall ensure that the Committee receives information and papers in a timely manner to enable full and proper consideration to be given to issues; record, prepare and circulate the minutes of the Committee meetings promptly to all members of the Board; and ensure that the minutes are properly kept and produced for inspection if required.

#### **7. Authority of the Committee**

The Committee is authorised by the Board, in accordance with the procedures to be determined by the Board (if any) and at the cost of the Company, to:

- Investigate any matter within its terms of reference;
- Have adequate resources to perform its duties;
- Have full and unrestricted access to the Group's information;
- Have direct communication channels with external and internal auditors and all employees of the Group;
- Obtain external independent and professional advice; and
- Convene meetings with internal and external auditors, if and when deemed necessary.

#### **8. Responsibilities and Duties of the Committee**

The Committee shall undertake the following responsibilities and duties:

**Risk Management and Internal Control.** Review with internal and external auditors, General Counsel and appropriate members of the staff, the adequacy of the Group's processes to identify, monitor and manage key risks and internal controls with respect to business practices.



# AUDIT COMMITTEE REPORT

Continued

**Financial Reporting.** Review with or without the presence of appropriate officers of the Group and the external auditors, the annual and quarterly financial statements of the Group including the announcements pertaining thereto, prior to Board approval, focusing on, inter alia, quality; the accuracy and adequacy of the financial disclosures; changes in accounting policies and practices and implementation of such changes; significant and unusual events; going concern assumptions; compliance with applicable approved accounting standards; legal and regulatory requirements and other matters as defined by the Board.

**Related Party Transactions.** Review any related party transactions, including the monitoring of recurrent related party transactions entered into by the Group to ensure they are undertaken on normal commercial terms, that the internal control procedures with regard to these transactions are sufficient and have been complied with and that there is compliance with any other relevant provisions of the MMLR and Practice Notes of Bursa Securities.

**Employee Share Option Scheme.** Verify the allocation of share options to the Group's eligible employees in accordance to the MMLR at the end of each financial year, if any.

**Internal Audit.** Review with the Internal Audit department its plans, scope, authority, independence and adequacy of resources to carry out its function; the results of the internal audit work and the appropriate actions taken on its recommendations; any appraisal or assessment of the performance of the internal auditors; approve the appointment or termination of the Head of Internal Audit department; approve the terms of reference of the Internal Audit department; and inform itself of staff resignations of the Internal Audit department and provide the resigning staff an opportunity to submit his/her reason for resigning.

**External Audit.** Review and report to the Board its recommendation on the proposed appointment, terms of engagement and proposed audit remuneration of the external auditor and any questions on resignation or dismissal of the external auditor; their audit plan and the nature, approach, scope and cost effectiveness of their annual audit and other examinations; the results of the external audit work including adjustments to the financial statements of the Group, if any; the accompanying management letters and responses; any factors related to the independence of the external auditors and the extent of assistance given by the Group and the Group's employees.

**Reporting Responsibilities.** Report its activities to the Board in such manner and at such times as it deems appropriate and report to Bursa Securities where the Committee is of the view that a matter reported by it to the Board has not been satisfactorily resolved resulting in a breach of the MMLR.

**Other Responsibilities.** Review matters in relation to compliance with legal, regulatory and statutory requirements, conflicts of interest and unethical conduct; review arrangements by which staff of the Group may, in confidence, raise concerns about possible improprieties in matters of financial reporting, financial control or other business or commercial related matters; review with the external auditors and Management the Group's Statement on Internal Control; examine such other matters, as the Committee considers appropriate or as defined by the Board; review and re-assess its terms of reference and recommend changes to the Board for approval and conduct a self-assessment to monitor its overall effectiveness in meeting its responsibilities once a year and report the results thereof to the Board; and prepare the annual Committee report to the Board.

## Corporate Governance

# STATEMENT ON CORPORATE GOVERNANCE

The Board of Maxis (the Board) is committed to upholding the highest standards of corporate governance throughout the Group as expressed in the Principles of and Best Practices in Corporate Governance set out in the Malaysian Code of Corporate Governance (the Code).

The Code has served as a fundamental guide to the Board in discharging its principal duty to act in the best interests of the Company as well as in managing the businesses and affairs of the Group efficiently. Given the Group's mission to be a premier integrated communications service provider, the Board acknowledges the corporate governance tenets of transparency, accountability, integrity and corporate performance as the prerequisites of a responsible corporate citizen.

The Board is pleased to share the manner in which the Principles of the Code have been applied within the Group in respect of the financial year ended 31 December 2011 and the extent to which the Company has complied with the Best Practices of the Code during the financial year ended 31 December 2011.

The Board who had approved this Statement on 10 April 2012 believes that the Principles and the Best Practices set out in the Code have, in all material respects, been adhered to.

## (I) BOARD OF DIRECTORS

### 1. Principal responsibilities of the Board

The Board adopted the following six specific responsibilities for effective discharge of its functions:

- Reviewing, adopting and monitoring the implementation of a strategic business plan for the Group;
- Overseeing the conduct of the Group's business to evaluate whether the business is being properly managed. This includes ensuring that there are measures in place against which Management's performance can be assessed;
- Identifying principal risks and ensuring the implementation of appropriate systems to manage these risks;
- Succession planning, including appointing, training, fixing the compensation of and where appropriate, replacing key management;
- Developing and implementing an investor relations programme or shareholder communications policy for the Group; and
- Reviewing the adequacy and integrity of the Group's systems of internal control and of management information, including ensuring that sound reporting framework and systems for compliance with applicable laws, regulations, rules, directives and guidelines are in place.

Within the powers accorded by the Company's Articles of Association (the Articles), the Board is charged with, among others, the development of corporate objectives and the review and approval of corporate plans, annual budgets, acquisitions and disposals of undertakings and properties of substantial value, major investments and financial decisions and changes to the management and control structure within the Group including key risk management, treasury, financial and operational policies and delegated authority limits.

It is also the duty of the Board to ensure that the Group's strategies promote sustainability, with attention given to environmental, social and governance (ESG) aspects of the Group's business. To this end, the Board approved Maxis' CR framework which clearly outlines Maxis' CR mission, strategic pillars, philosophies and governance structure in November 2011 for adoption. The CR framework provides a clear guiding principle in implementing CR programs that are consistent with the Company's strategic goals and facilitates a structured approach in delivering the Company's efforts across the profit, people and planet dimensions. Maxis' CR framework was disclosed in Maxis' inaugural Sustainability Report 2010/2011. The report covers a period of 18 months from January 2010 to June 2011 and follows the Global Reporting Initiative (GRI) framework, an internationally recognized standard for sustainability reporting. Maxis' Sustainability Report 2010/2011 is available on our website.

### 2. Board Balance and Independence

There are 10 members of the Board, comprising an Executive Director (who is also the Chief Executive Officer) and nine Non-Executive Directors (including the Chairman). Four of the Non-Executive Directors are independent and hence fulfill the prescribed requirements for one-third of the membership of the Board to be Independent Board Members.

# STATEMENT ON CORPORATE GOVERNANCE

Continued

The Board comprises members of high calibre and integrity with diverse professional backgrounds, skills and extensive experience and knowledge in the areas of telecommunications, information and technology, entertainment, finance, business, general management and strategy required for the successful direction of the Group.

With its diversity of skills, the Board has been able to provide clear and effective collective leadership to the Group and has brought informed and independent judgment to the Group's strategy and performance so as to ensure that the highest standards of conduct and integrity are always at the core of the Group. None of the Non-Executive Directors participate in the day-to-day management of the Group.

The presence of the Independent Non-Executive Directors is essential in providing unbiased and independent opinion, advice and judgment to ensure that the interests, not only of the Group, but also of its shareholders, employees, customers, suppliers and other communities in which the Group conducts its business are well represented and taken into account. The Independent Non-Executive Directors thus play a key role in corporate accountability. The assessment of the independence of each of its Independent Non-Executive Directors is undertaken twice a year according to a set criteria as prescribed by the MMLR.

As part of the Board's yearly appraisal and self assessment, the Board is of the view that its size is adequate for the discharge of its functions and responsibilities.

A brief description of the background of each Director is contained in the "Board of Directors Profiles" section as set out on pages 24 to 29 of this Annual Report.

### 3. Division of roles and responsibilities between the Chairman and the Chief Executive Officer

The Board appreciates the distinct roles and responsibilities of the Chairman of the Board and the Chief Executive Officer (CEO). This division ensures that there is a clear and proper balance of power and authority. As such, the role of the Chairman and CEO is separate. In addition to the above, the Chairman was not previously a CEO of the Company.

The Chairman's main responsibility is to ensure effective conduct of the Board and that all Directors, Executive and Non-Executive, have unrestricted and timely access to all relevant information necessary for informed decision-making. The Chairman encourages participation and deliberation by Board members to tap the wisdom of all the Board members and to promote consensus building as much as possible.

The CEO has overall responsibilities over the Group's operational and business units, organisational effectiveness and implementation of Board policies, directives, strategies and decisions. In addition, the CEO also functions as the intermediary between the Board and management.

Matters which are reserved for the Board's approval and delegation of powers to the Board Committees, the CEO and Management are expressly set out in an approved framework on limits of authority. Business affairs of the Group are governed by the Group's Manual on Limits of Authority. Any non-compliance issues are brought to the attention of management, Audit Committee and/or the Board, for effective supervisory decision-making and proper governance.

As the Group is expanding and its business growing, the division of authority is constantly reviewed to maintain the best levels of management efficiency and performance.

### 4. Board meetings and supply of information

The Board intends to meet at least four times a year, with additional meetings convened as and when the Board's approval and guidance is required. Upon consultation with the Chairman and the CEO, due notice shall be given of proposed dates of meetings during the financial year and standard agenda and matters to be tabled to the Board. Additional meetings are convened on an ad-hoc basis.

## Corporate Governance

Seven Board meetings were held during the financial year ended 31 December 2011 and details of the attendance of each Director are as follows:

DIRECTOR	DESIGNATION	NUMBER OF MEETINGS	
		ATTENDED DURING THE YEAR	PERCENTAGE
Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda	Chairman, Independent Non-Executive Director	6 out of 7	85.7%
Robert William Boyle	Independent Non-Executive Director	7 out of 7	100%
Dato' Mokhzani bin Mahathir	Independent Non-Executive Director	7 out of 7	100%
Asgari bin Mohd Fuad Stephens	Independent Non-Executive Director	7 out of 7	100%
Eng Saud Majed A. AlDaweesh (resigned on 10 February 2011)	Non-Executive Director	*	-
Dr Zeyad Thamer H. AlEtaibi	Non-Executive Director	7 out of 7	100%
Dr Fahad Hussain S. Mushayt	Non-Executive Director	6 out of 7	85.7%
Ghassan Hasbani	Non-Executive Director	6 out of 7	85.7%
Augustus Ralph Marshall	Non-Executive Director	7 out of 7	100%
Chan Chee Beng	Non-Executive Director	7 out of 7	100%
Sandip Das	Executive Director/ Chief Executive Officer	7 out of 7	100%

\* Eng Saud did not attend any meeting during the financial year ended 31 December 2011 as he resigned prior to the first Board meeting held in 2011.

The Board has unrestricted and immediate access to Senior Management and all information on the affairs of the Group.

At the request of the Board, the Management is obliged to supply all relevant information relating to the business and operations of the Group and governance matters, including customer satisfaction and survey quality, market share and market reaction in a timely manner for the Board to discharge its duties effectively. A set of Board papers (together with a detailed agenda in the case of a meeting) is furnished to the Board members in advance of each Board meeting or Directors' Circular Resolution for consideration, guidance and where required, for decision. The Board papers include, among others, the following documents or information:

- Reports of meetings of all committees of the Board including matters requiring the full Board's deliberation and approval;
- Performance reports of the Group, which include information on financial, industry and strategic business issues and updates;
- Major operational, financial, technical, legal and regulatory issues;
- Technological developments and updates;
- Reports on risk management;
- Reports on human capital, organisational and talent management; and
- Board papers on other matters of discussion/approval.

Additionally, the Board is furnished with ad-hoc reports to ensure that it is apprised of key business, financial, operational, corporate, legal, regulatory and industry matters, as and when the need arises.

The Senior Management are also invited to join in Board meetings to provide explanation or engage in dialogue with Board members as they may require.

All deliberations, discussions and decisions of the Board are minuted and recorded accordingly.

The Directors also have direct access to the advice and services of the General Counsel, Head of Internal Audit and Company Secretary in addition to other members of Senior Management. Each of the individual Directors is constantly advised and updated on statutory and regulatory requirements pertaining to their duties and responsibilities. Members of the Board may collectively or individually seek external and independent professional advice and assistance from experts in furtherance of their duties at the Group's expense.

# STATEMENT ON CORPORATE GOVERNANCE

Continued

All matters and/or transactions that fall within the ambit of the Board pursuant to the Companies Act 1965, MMLR, the Company's Articles of Association, the Terms of Reference of the respective Board Committees, the Group's Manual of Limits of Authority (such as transactions with value in excess of RM30 million, Long Range Plan and Annual Operating Plan) or any other applicable rule are tabled to the Board for discussion and approval prior to the making of a commitment or implementation.

## 5. Appointments to the Board

The Nomination Committee makes independent recommendations for appointments to the Board, and the Nomination Committee may consider the use of external consultants in the identification of Directors. In making these recommendations, the Nomination Committee assesses the suitability of candidates, taking into account the required mix of skills, knowledge, expertise and experience, professionalism, integrity, competencies and other qualities, before recommending their appointment to the Board for approval.

The Board makes clear at the outset its expectations of its new Directors in terms of their time commitment.

## 6. Re-election of Directors

In accordance with the Company's Articles, all Directors who are appointed by the Board may only hold office until the next following Annual General Meeting (AGM) subsequent to their appointment and shall then be eligible for re-election but shall not be taken into account in determining the Directors who are to retire by rotation at that AGM. The Articles also provide that one-third of the Directors are subject to retirement by rotation at every AGM but are eligible for re-election provided always that all Directors including the Managing Director and Executive Directors shall retire from office at least once in every three years.

Pursuant to Section 129(2) of the Companies Act, 1965, the office of a director of or over the age of 70 years becomes vacant at every AGM unless he is reappointed by a resolution passed at such an AGM of which no shorter notice than that required for the AGM has been given and the majority by which such resolution is passed is not less than three-fourths of all members present and voting at such AGM.

Directors who are due for retirement by rotation and eligible for re-election pursuant to Article 114 of the Company's Articles at the forthcoming AGM are Ghassan Hasbani, Dr Fahad Hussain S. Mushayt and Sandip Das. The profiles of the Directors who are due for re-election are set out on pages 26, 27 and 29 of this Annual Report.

The Board has considered the assessment of the three Directors standing for re-election and collectively agree that they meet the criteria of character, experience, integrity, competence and time to effectively discharge their respective roles as Directors as prescribed by the MMLR.

## 7. Training and Development of Directors

The Board will continue to evaluate and determine the training needs of its Directors on an ongoing basis, by determining areas that would best strengthen their contributions to the Board.

Orientation and familiarisation programmes which include visits to the Group's business operations and meetings with key management, where appropriate, are organised for newly appointed Directors to facilitate their understanding of the Group's operations and businesses. Regular talks are scheduled on various topics for the Board and these sessions are held together with Senior Management in order to encourage open discussion and comments.

Throughout the financial year under review, regular briefings/updates (some by external advisers) on various subjects including the following were held at Board and Pre-Board meetings. These form an integral part of the Directors' development programme:

- Market, economics and industry;
- Regulatory and legal developments;
- Technology;
- Telecommunications trends;
- Information on significant changes in business risks and procedures instituted to mitigate such risks;
- Corporate matters or new acquisitions by the Group;
- New developments in law, regulations and directors' duties and obligations;
- Customer related issues;
- Talent Development; and
- Corporate Responsibility.

The Directors have also participated in various internally organised programmes to enhance their understanding of specific industry or market issue and trends. Regular dinner talks such as talent and corporate responsibility and stakeholder dialogues have been part of the Maxis board agenda and this will continue into 2012 and beyond with greater intensity. Members of the Senior Management team have been invited to these sessions to foster positive board-management dynamics. Where necessary, the Directors have also participated in various external training programmes which they have collectively or individually considered as useful in discharging their responsibilities.

The Company Secretary facilitates the organisation of internal training programmes and keeps Directors informed of relevant external training programmes. Details of all internal and external training programmes attended by Directors are maintained by the Company Secretary. Some external conferences/workshops and internally organised programmes (apart from Board and pre-Board briefings) in which members of the Board have participated during the year 2011 are listed in Annexure A of this Statement.

All Directors have attended and completed the Mandatory Accreditation Programme prescribed by Bursa Securities. Dr Zeyad Thamer H. AlEtaibi, who was appointed as a Director on 10 February 2011 completed his Mandatory Accreditation Programme on 26 May 2011, which is within the prescribed period of four months from the date of his appointment.

#### 8. Board Effectiveness Assessment

The Nomination Committee facilitates and organises the yearly Board Effectiveness Assessment for assessment and evaluation of the Board of Directors and Board Committees. The objective is to improve the Board's effectiveness, identify gaps, maximise strengths and address weaknesses of the Board. The Chairman of the Board oversees the overall evaluation process and responses are analysed by the Nomination Committee, before being constructively tabled and communicated to the Board. Self-assessment and peer-assessment methodologies are used and issues for assessment are presented in a customised questionnaire. During the year, the Board of Directors and Board Committees were assessed and the results were shared with the Board. In addition, the individual Directors conducted self-assessments, the results of which were also shared with the Board.

The criteria on which the Board's effectiveness is evaluated include inter alia Board's and Board Committees' composition, Board's roles and responsibilities, performance which comprises strategy planning and performance, risk and human capital management, Board communications and conduct of the Board and Board Committees.

The Board Committees were inter alia assessed based on their roles and scope, frequency and length of meetings, supply of sufficient and timely information and also overall effectiveness and efficiency of the Board Committees.

The individual Directors each undertook self-assessment on the criteria for character, experience, integrity, competence and time in order to discharge their respective roles as Directors of Maxis Berhad.

#### 9. Company Secretary

The Company Secretary facilitates overall compliance with the MMLR and Companies Act, 1965 and other relevant laws and regulations. In performing this duty, the Company Secretary carries out, among others, the following tasks:

- Attending Board meetings and ensuring that the Board meetings are properly convened and proceedings are properly recorded;
- Ensuring timely communication of Board level decisions to Senior Management;
- Ensuring that all appointments to the Board and Committees are properly made;
- Maintaining records for the purposes of meeting statutory obligations;
- Ensuring that obligations arising from the MMLR or other regulatory requirements are met;
- Facilitating the provision of information as may be requested by the Directors from time to time; and
- Supporting the Board in ensuring adherence to Board policies and procedures.

The Board may remove the Company Secretary.

#### 10. Board Committees

The Board delegates certain responsibilities to the respective Committees of the Board which operate within clearly defined terms of reference and limits on authority. These Committees have the authority to examine particular issues and report their proceedings and deliberations to the Board. On Board reserved matters, Committees shall deliberate and thereafter state their recommendations to the Board for its approval.

During Board meetings, the Chairmen of the various Committees provide summary reports of the decisions and recommendations made at respective committee meetings, and highlight to the Board any further deliberation that is required at Board level. These Committee reports and deliberations are incorporated into the minutes of the Board meetings.

# STATEMENT ON CORPORATE GOVERNANCE

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The Company has four principal Board Committees:

**(a) Audit Committee**

The composition, terms of reference and a summary of the activities of the Audit Committee are set out separately in the Audit Committee Report as laid out on pages 204 to 210 of this Annual Report.

**(b) Nomination Committee**

The Nomination Committee of the Board consists of the following Non-Executive Directors, the majority of whom are independent:

- Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda (Independent Non-Executive Director and Chairman of the Nomination Committee);
- Robert William Boyle (Independent Non-Executive Director);
- Dato' Mokhzani bin Mahathir (Independent Non-Executive Director);
- Ghassan Hasbani (Non-Executive Director); and
- Chan Chee Beng (Non-Executive Director).

The Nomination Committee has been entrusted with the following duties and/or responsibilities:

- (a) formulating the nomination, selection and succession policies for the members of the Board and Board Committees;
- (b) making recommendations on the optimum size of the Board taking into consideration the desired skills and competencies required, and the candidates for directorships to be filled by the shareholders or the Board as well as formalising a transparent procedure for proposing new nominees to the Board and Board Committees;
- (c) reviewing the candidates' mix of skills, knowledge, expertise, experience, professionalism, integrity and, in the case of candidates for the position of Independent Non-Executive Directors, the candidates' ability to discharge such responsibilities/functions as are expected;
- (d) in making its recommendations, to consider candidates for directorships proposed by the Chief Executive Officer and, within the bounds of practicability, by any other senior executive or any Director or shareholder;
- (e) recommending to the Board appointments to fill casual vacancies;
- (f) assisting the Board in reviewing on an annual basis the required mix of skills and experience and other qualities including core competencies which Non-Executive Directors should bring to the Board;
- (g) assessing the effectiveness of the Board as a whole and the contribution of each individual Director and Board Committee member;
- (h) assisting the Board in nominating the membership of other Board Committee members;
- (i) assisting the Board to develop a criteria, formulate and implement an evaluation procedure to be carried out by the Committee annually for assessing the effectiveness of the Board, Board Committees and individual Directors;
- (j) determining the core competencies and skills required of Board members to best serve the business and operations of the Group as a whole;
- (k) reviewing the participation of the Non-Executive Directors, Board balance and to determine if additional Board members are required and ensure that at least one-third of the Board is independent;
- (l) documenting all assessments and evaluations carried out by the Committee in the discharge of all its functions and thereafter, reporting to the Board;
- (m) ensuring, where the Company has a significant shareholder, that the investment of the minority shareholders are fairly reflected through Board representation.

In discharging its duties, the Committee is at all times mindful of the provisions of the Malaysian Code on Corporate Governance and all applicable laws, regulations and guidelines.

In general, the Committee shall not have delegated powers from the Board to implement its recommendations but should be obliged to report its recommendations back to the full Board for consideration and implementation.

In carrying out its duties and responsibilities, the Committee has:

- (i) full, free and unrestricted access to any information, records, properties and personnel of the Maxis Group; and
- (ii) the power to obtain independent professional advice and expertise necessary for the performance of its duties.



All members of the Committee has access to the advice and services of the Company Secretary.

The Nomination Committee meets as and when necessary and can also make decisions by way of circular resolutions. The Nomination Committee held three meetings during the financial year ended 31 December 2011. All members attended the meetings.

The activities undertaken by the Nomination Committee during the financial year ended 31 December 2011 were as follows:

- (i) Reviewed the overall composition of the Board Committees and terms of reference of the Remuneration Committee
- (ii) Discussed and reviewed the results of the Assessment of the Effectiveness of the Board and the Board Committee for the financial year ended 31 December 2010
- (iii) Reviewed the methodology of the Assessment of the Effectiveness of the Board and Board Committee including individual directors for the financial year ended 31 December 2011

During the year, the Company did not engage any external party in respect of the annual review of the Board and/or individual Director or Board Committee.

#### (c) Remuneration Committee

The Remuneration Committee of the Board consists of the following Non-Executive Directors, the majority of whom are independent:

- Dato' Mokhzani bin Mahathir (Independent Non-Executive Director and Chairman of the Remuneration Committee);
- Robert William Boyle (Independent Non-Executive Director);
- Asgari bin Mohd Fuad Stephens (Independent Non-Executive Director);
- Ghassan Hasbani (Non-Executive Director) (appointed with effect from 10 February 2011);
- Eng Saud Majed A. AlDaweesh (Non-Executive Director) (resigned with effect from 10 February 2011); and
- Augustus Ralph Marshall (Non-Executive Director).

The Remuneration Committee has been entrusted with the following duties and/or responsibilities:

- (a) recommending to the Board the policy and framework for Directors' remuneration as well as the remuneration and terms of service of Executive Directors and to ensure that the procedure for the establishment of the policy and framework is transparent;
- (b) evaluating and reviewing the performance, KPIs and reward for Executive Directors, CEO, Joint Chief Operating Officer(s) and Chief Financial Officer of the Company (the Joint Chief Operating Officer(s) and Chief Financial Officer, collectively referred as CXO) on a yearly basis and ensuring that the remuneration packages (including but not limited to bonuses, incentive payments, share options and other share awards) for Executive Directors, CEO and the CXO are competitive, performance-based and reflective of their contributions to the Company's growth and profitability, in line with corporate objectives and strategy;
- (c) designing and implementing an evaluation procedure for Executive Directors and CEO of the Company;
- (d) ensuring performance targets are designed and established to achieve consistency with the interests of shareholders of the Company, with an appropriate balance between long and short term goals;
- (e) reviewing on a yearly basis the individual remuneration packages of the Executive Directors, and to make the appropriate recommendations to the Board;
- (f) making recommendations to the Board with respect to awards under incentive-compensation plans, employee share option schemes and other equity-based plans of the Company that apply to Directors, CEO and CXO;
- (g) reviewing the effectiveness of the Company's performance measurement and reward process;
- (h) reviewing the design of all share incentive plans for approval by the Board and shareholders. For any such plans, to determine on a yearly basis whether awards will be made and if so, the overall amount of such awards, the individual awards to Executive Directors, CEO and CXO, and the performance targets to be used;



# STATEMENT ON CORPORATE GOVERNANCE

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- (i) determining the policy for, and scope of, pension arrangements for each Executive Director, CEO and CXO;
- (j) overseeing the overall bonus structure of the Company and setting broad targets;
- (k) reviewing the overall organisational design and structure of the Company.

In general, the Committee shall not have delegated powers from the Board to implement its recommendations but shall be obliged to report its recommendations to the full Board for consideration and implementation.

In carrying out its duties and responsibilities, the Committee has:

- (i) full, free and unrestricted access to any information, records, properties and personnel of the Maxis Group;
- (ii) the power to obtain independent professional advice and expertise necessary for the performance of its duties.

All members of the Committee have access to the advice and services of the Company Secretary.

The Remuneration Committee meets as and when necessary and can also make decisions by way of circular resolutions. During the financial year ended 31 December 2011 the Remuneration Committee met twice in 2011 and all members of the Committee attended the Meetings.

During the year, the Remuneration Committee reviewed its Terms of Reference, affirmed the schedule of fees payable to Non-Executive Directors and also reviewed the KPIs and bonus recommendation and remuneration of the CEO.

## (d) Employee Share Option Scheme (ESOS) Committee

The ESOS Committee was established on 20 April 2011 with delegated authority to administer the ESOS and to decide on all relevant matters incidental thereto in accordance with the ESOS Bye-Laws including, but not limited to, the power to determine the criteria for eligible employees, the entitlement for eligible employees and the granting of option to such eligible employee.

Allocations to Directors shall also be reviewed and recommended by the Remuneration Committee and then approved by the Board as a whole with the relevant individual Director abstaining in respect of his individual allocation and subject to the approval of the shareholders of the Company at a general meeting.

The ESOS Committee consists of the following Directors:

- Dato' Mokhzani bin Mahathir (Independent Non-Executive Director and Chairman of the ESOS Committee)
- Asgari bin Mohd Fuad Stephens (Independent Non-Executive Director)
- Sandip Das (Executive Director)

In undertaking its responsibilities, the ESOS Committee will give due reference to;

- (i) the overall financial performance of the Company relative to the business plan agreed by the Board;
- (ii) the competitiveness of the total compensation package for each grade of employee;
- (iii) the individual contribution and strategic importance of current and potential key senior employees;
- (iv) changes in the regulatory framework governing share options grants to employees; and
- (v) the ESOS Bye-Laws of the Company as approved by the shareholders.

The ESOS Committee meets as and when necessary and can also make decisions by way of circular resolutions. The Committee met twice during the financial year ended 31 December 2011 and all the members attended the meetings. In addition, the Committee also met a number of times informally during the financial year ended 31 December 2011. The Committee reviewed and discussed the terms and criteria for the ESOS allocation for eligible employees.

## (II) REMUNERATION OF DIRECTORS AND SENIOR MANAGEMENT

The objectives of the Group's policy on Directors' remuneration are to attract and retain Directors of the calibre needed to run the Group successfully. In Maxis, the component parts of remuneration for the Executive Directors are structured so as to link rewards to corporate and individual performance. In the case of Non-Executive Directors, the level of remuneration reflects the experience, expertise and level of responsibilities undertaken by the particular Non-Executive Director concerned.

During the year under review, the Company hired Hay Group to review the remuneration packages of the CEO and CXO.

### 1. Remuneration procedures

The Remuneration Committee recommends to the Board, the policy and framework of the Directors' remuneration and the remuneration package for the Executive Directors. In recommending the Group's remuneration policy, the Remuneration Committee may receive advice from external consultants. It is nevertheless the ultimate responsibility of the Board to approve the remuneration of these Directors.

The Remuneration Committee also reviews the KPIs and bonus recommendation of the CEO and CXO. In determining the bonus, the Remuneration Committee reviews the performance based on their scorecards which specifies the achievements and results of KPIs for Corporate Goal (financial and business KPIs), Individual Priorities (operational KPIs) and Employee Development.

Unless otherwise determined by an ordinary resolution of the Company in a general meeting, the total fees of all Directors in any year shall be a fixed sum not exceeding in aggregate RM6,000,000.00 and divisible among the Directors as they may agree, or failing agreement, equally.

The determination of the remuneration packages of Non-Executive Directors (whether in addition to or in lieu of their fees as Directors), is a matter for the Board as a whole. Individual Directors do not participate in decisions regarding their own remuneration package.

### 2. Directors' Remuneration Package

The remuneration package of the Directors is as follows:

#### (a) Basic salary

The basic salary of the Executive Director is fixed for the duration of his contract. Any revision to the basic salary will be reviewed and recommended by the Remuneration Committee, taking into account the individual performance, the inflation price index, and information from independent sources on the rates of salary for similar positions in other comparable companies.

#### (b) Fees

In accordance with the Company's Articles, the total fees of all the Directors in any year shall be a fixed sum not exceeding in aggregate RM6,000,000.00 unless otherwise determined by an ordinary resolution of the Company in general meeting.

#### (c) Bonus scheme

The Group operates a bonus scheme for all employees, including the Executive Directors. The criteria for the scheme is dependent on the level of profits achieved from certain aspects of the Group's business activities as measured against targets, together with an assessment of each individual's performance during the period. Bonuses payable to the Executive Directors are reviewed by the Remuneration Committee and approved by the Board.

#### (d) Benefits-in-kind

Other customary benefits (such as private medical cover, car, etc) are made available to Directors as appropriate.

#### (e) Service contract

The notice period for the termination of an Executive Director's service contract is six months on either side.

The aggregate emoluments received by the Directors of the Company during the financial year ended 31 December 2011 and the total Directors' remuneration analysed in the band of RM50,000 are disclosed in the financial statements, as set out on pages 143 to 144 of this Annual Report.

# STATEMENT ON CORPORATE GOVERNANCE

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Details of the remuneration for each of the Non-Executive Directors of the Company, categorised into appropriate components for the financial year ended 31 December 2011 are as follows:

NAME OF DIRECTORS	FEE (RM)	BENEFIT IN KIND (RM)	TOTAL AMOUNT (RM)
Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda	450,000	37,651	487,651
Robert William Boyle	370,000	-	370,000
Dato' Mokhzani bin Mahathir	330,000	-	330,000
Asgari bin Mohd Fuad Stephens	280,000	-	280,000
Eng Saud Majed A. AlDaweesh	28,631	-	28,631
Ghassan Hasbani	268,899	-	268,899
Dr Zeyad Thamer H. AlEtaihi	222,470	-	222,470
Dr Fahad Hussain S. Mushayt	270,000	-	270,000
Augustus Ralph Marshall	260,000	-	260,000
Chan Chee Beng	280,000	-	280,000
Sandip Das (Executive Director) <sup>(Note 1)</sup>	-	-	-

Note:

- (1) The Executive Director's remuneration can be found on page 143 of this annual report.
- (2) Save as disclosed above, no other fees have been paid to the Directors by the Company and/or its subsidiaries.

## (III) SHAREHOLDERS AND OTHER STAKEHOLDERS

### 1. Shareholders and Investor Relations

The Board believes that the Group should be transparent and accountable to its shareholders and investors.

Other than through the issuance of its Annual Reports, Maxis has been actively communicating with its shareholders and stakeholders through the following channels:

- Release of financial results on a quarterly basis;
- Press releases and announcements to Bursa Securities and subsequently to the media;
- An online Investor Relations section and online Press Room, the "Maxis Media Centre", which can be accessed by shareholders and the general public via the Company's website [www.maxis.com.my](http://www.maxis.com.my)

The Group's website is updated from time to time to provide current and comprehensive information about the Group. Please also refer to the Investor Relations section on pages 8 to 11 of this Annual Report.

The Board has identified Dato' Mokhzani bin Mahathir as the Senior Independent Director to whom queries or concerns regarding the Group may be conveyed.

- (i) **Dato' Mokhzani bin Mahathir** can be contacted as follows:  
Telephone number: +603 2330 7000      Facsimile number: +603 2330 0590  
Email address: [mmokhza@maxis.com.my](mailto:mmokhza@maxis.com.my)

Queries or concerns regarding the Group may be also conveyed to the following persons:

- (ii) **Nasution Mohamed**  
Chief Financial Officer, for financial related matters  
Telephone number: +603 2330 7000      Facsimile number: +603 2330 0555
- (iii) **Roselina Khong**  
Investor Relations, for investor relations matters  
Telephone number: +603 2330 7000      Facsimile number: +603 2330 0555  
Email: [ir@maxis.com.my](mailto:ir@maxis.com.my)
- (iv) **Dipak Kaur**  
Company Secretary, for shareholders' enquiries  
Telephone number: +603 2330 7000      Facsimile number: +603 2330 0590

## 2. Annual General Meeting (AGM)

The AGM is the principal forum for dialogue with all shareholders who are encouraged and are given sufficient opportunity to enquire about the Group's activities and prospects as well as to communicate their expectations and concerns. Shareholders are encouraged to participate in the Question and Answer session on the resolutions being proposed or about the Group's operations in general. Shareholders who are unable to attend are allowed to appoint proxies in accordance with the Company's Articles to attend and vote on their behalf. The Chairman and the Board members are in attendance to provide clarification on shareholders' queries. Where appropriate, the Chairman of the Board will endeavour to provide the shareholders with written answers to any significant questions that cannot be readily answered during the AGM. Shareholders are welcome to raise queries by contacting Maxis at any time throughout the year and not only at the AGM.

Each notice of a general meeting, which includes any item of special business, will be accompanied by a statement regarding the effect of any proposed resolution in respect of such special business. Separate resolutions are proposed for substantially separate issues at the AGM.

A toll-free line has been set up to attend to all queries from shareholders pertaining to the Form of Proxy and all other matters relating to this forthcoming AGM. An email account has also been created for the shareholders to post their queries relating to the AGM. The toll-free number 1800 828 001 and email address [agm2012@maxis.com.my](mailto:agm2012@maxis.com.my) will be valid from 2 May 2012 to 8 June 2012.

## 3. Whistle-Blowing

In light of the requirements stipulated in the Capital Markets and Services Act 2007, the Bursa Securities Corporate Governance Guide and the Companies Act 1965, the Board recognises importance of whistle-blowing and is committed to maintaining the highest standards of ethical conduct within the Group.

A secure reporting mechanism for employees and third parties has been established called the 'Ethics Hotline' to report any alleged unethical behavior, actual or suspected fraud within the Group. Dedicated channels for reporting are set up. These channels, under the custodian of Internal Audit Department, are:

- Call or SMS to ethics hotline numbers (03-23306678 or 017-2003922);
- Email to [ethics@maxis.com.my](mailto:ethics@maxis.com.my);
- Send letters/documents to the Ethics Hotline Office (Level 21, Menara Maxis, Kuala Lumpur City Centre, 50088, Kuala Lumpur, Malaysia).

The Board and the Management give their assurance that employees' and third parties' identities are kept confidential and will not be at risk to any form of victimisation or retaliation from their superiors or any member of the Management provided they act in good faith in their reporting. All concerns raised will be investigated by a team comprising Internal Audit, Human Resource personnel and/or line management. All fraud and unethical cases will be deliberated at the Defalcation Committee (an internal committee comprising Management as members) which meets regularly on matters pertaining to fraud and unethical practices. A report and updates on the fraud and unethical cases are provided to the Audit Committee on a quarterly basis.

## (IV) CODE OF BUSINESS PRACTICE

The Group's Code of Business Practice Declaration (the Code) applies to all Directors and employees of the Group who are required to affirm on a yearly basis their commitment to observe the Code. The Code serves as documentation of the Directors' and employees' commitment to do business in a manner that is efficient, effective and fair and is meant as a reference for all Directors and all levels of employees as well as all parties that are engaged in business dealings with the Group.

The Code is a guide to assist the Group's employees in living up to the Group's high ethical business standards, and provides guidance on the way employees should conduct themselves when dealing with other parties doing business with the Group.

# STATEMENT ON CORPORATE GOVERNANCE

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The Code also provides guidelines for the manner in which all employees should conduct themselves at the work-place, while performing their daily duties for Maxis and as Maxis employees. Please also refer to section on the Ethical Business Practices on pages 239 to 240 of this Annual Report.

## (V) ACCOUNTABILITY AND AUDIT

### 1. Financial reporting

In presenting the annual financial statements and quarterly announcement of results to shareholders, the Directors will endeavour to present a clear, balanced and understandable assessment of the Group's financial position, performance and prospects. This also applies to other price-sensitive public reports and reports to regulators. The assessment is provided in this Annual Report through the Directors' Responsibility Statement as set out on page 235 of this Annual Report.

### 2. Related Party Transactions

The Company has put in place review and approval processes and procedures for related party transactions (RPTs) to ensure that the transaction prices, terms and conditions of the agreement and the quality of the products/services are comparable with those prevailing in the market. The quality of the products/services must meet industry standards. The transaction should be entered into on normal commercial terms, and on terms that are consistent with the Group's usual business practices and policies. This will ultimately ensure that the terms of the transactions are not favourable to the related party and are not detrimental to the minority shareholders of the Company.

The RPT review and approval processes and procedures focus on three areas:

(i) **Create RPT Awareness** – All Heads of business units, Finance, Legal and Internal Audit teams are made aware of all related parties to enable the Company to capture information on RPTs at source. Formal and informal briefings on the RPT requirements and relevant compliance requirements are conducted regularly for all business units.

(ii) **RPT approval process**

All RPTs (irrespective of their values) must be tabled to the Audit Committee (AC) for review and Board for approval.

Any new RPT proposed for the AC's recommendation and the Board's approval will be reviewed by various internal parties including the Company Secretary, Finance and Internal Audit Department, all of which are tasked with monitoring and reviewing transactions before the Board paper is submitted to the AC and Board.

Where transactions are on single source quotation and where benchmarking is not possible, justification by business units must be provided to ensure that the transactions are at arm's length basis, not favourable to the related party and not detrimental to the minority shareholders.

The non-interested Directors of the Board will consider the transaction as proposed in the Board paper and if it thinks appropriate, approve the RPT upon recommendation by the AC.

In respect of the recurrent related party transactions (RRPTs) which are within the shareholders' mandate (Mandate) obtained at the Company's Extraordinary General Meeting, additional review and approval procedures are adopted. Any individual RRPTs exceeding RM30 million each in value will be reviewed and considered by the AC prior to recommendation to the Board for approval, before the transaction can be entered into.

(iii) **Monitoring Compliance and Reporting**

The Company has a process for monthly reporting on the status of mandated RRPTs whereby the mandated RRPTs amount will be tracked on a monthly basis to ensure that the actual value of the mandated RRPTs entered into with parties within the same related party group does not exceed the aggregated estimated value of such mandated RRPTs.

Disclosure on the RRPTs for which Shareholders' mandate has been obtained together with the breakdown of the aggregate value of the RRPTs which had been conducted during the financial year ended 31 December 2011 is provided on pages 250 to 278 of this Annual Report.

**3. Internal Control**

The Group's Statement on Internal Control is set out on pages 230 to 234 of this Annual Report.

**4. Relationship With Auditors**

The role of the Audit Committee in relation to both the internal and external auditors is described in the Audit Committee Report as set out on pages 204 to 210 of this Annual Report.

**ANNEXURE A****COURSES/PROGRAMMES ATTENDED BY THE DIRECTORS FOR THE PERIOD FROM 1 JANUARY 2011 TO 31 DECEMBER 2011**

NAME OF DIRECTOR	COURSE/PROGRAMMES	DATE
Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda	The Mandate of Talent Corporation Malaysia Berhad and partnership with Maxis	21 February 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
Robert William Boyle	The Mandate of Talent Corporation Malaysia Berhad and partnership with Maxis	21 February 2011
	Deloitte Technical Update Seminar for Non-Executive Directors (NEDs)	February 2011
	PwC Public Sector NEDs Briefing	March 2011
	NHS Audit Committee Chairmen's briefing	April 2011
	Association of Investment Companies Conference	April 2011
	Offshore Investment Company Forum	May 2011
	Foundation Trust Network Update Seminar	June 2011
	PwC Corporate Governance Workshop	June 2011
	PwC Corporate Reporting Workshop	June 2011

# STATEMENT ON CORPORATE GOVERNANCE

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NAME OF DIRECTOR	COURSE/PROGRAMMES	DATE
	Deloitte NED Briefing	July 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	Deloitte Financial Products Retail Distribution Review Seminar	November 2011
	Financial Reporting Council Annual Seminar	November 2011
	PwC Audit Committee Workshop: Governance, Risk and Assurance	November 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
	PwC Cyber Security workshop	December 2011
Dato' Mokhzani bin Mahathir	The Mandate of Talent Corporation Malaysia Berhad and partnership with Maxis	21 February 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
Asgari bin Mohd Fuad Stephens	The Mandate of Talent Corporation Malaysia Berhad and partnership with Maxis	21 February 2011
	Inaugural ISIS Praxis Seminar	3 March 2011
	Islamic Equity Instruments and Islamic Equity Capital Market	27 April 2011
	Global Economic Prospects, Oil and Capital Flows	3 June 2011
	Options Strategies & Risk Management - Past, Present and Future	8 August 2011
	Improving Corporate Governance in Malaysia Capital Markets – The Role of the Audit Committee	11 August 2011
	The Financial Numbers Game: How Companies Use Creative Accounting	13 August 2011

NAME OF DIRECTOR	COURSE/PROGRAMMES	DATE
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	PwC Seminar 2011 – Shaping Sustainable Growth	13 October 2011
	2012 Budget Proposal: Tax Changes and Its Impact on Business	18 October 2011
	ISIS Praxis Seminar 2012	23 November 2011
Ghassan Hasbani	GSMA Mobile World Congress	14-17 February 2011
	Mobile Venture Forum	16-20 February 2011
	World Economic Forum	16 February 2011
	The Mandate of Talent Corporation Malaysia Berhad and Partnership with Maxis	21 February 2011
	The 6th Synergy Council Meetings	2 March 2011
	The Harvard Arab Alumni 6th Annual Arab World Conference	17 March 2011
	Annual TMT Leadership Event 2011: TMT in Emerging Markets	29-30 March 2011
	Rutberg Summit	13-15 April 2011
	5th TMT Finance and Investment Middle East 2011-Conference & Award Ceremony	9-10 May 2011
	Zeitgeist Europe 2011	15-17 May 2011
	ARAB Telecom and Internet Forum	2-3 June 2011
	8th Annual Media and Telecommunication Convention	6-7 June 2011
	The 7th Synergy Council Meetings	8 June 2011
	MELI Seminar - "The Challenge of Leadership"	9-14 September 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework & Strategy, and BOD's role in enabling CR within Maxis	26 September 2011



# STATEMENT ON CORPORATE GOVERNANCE

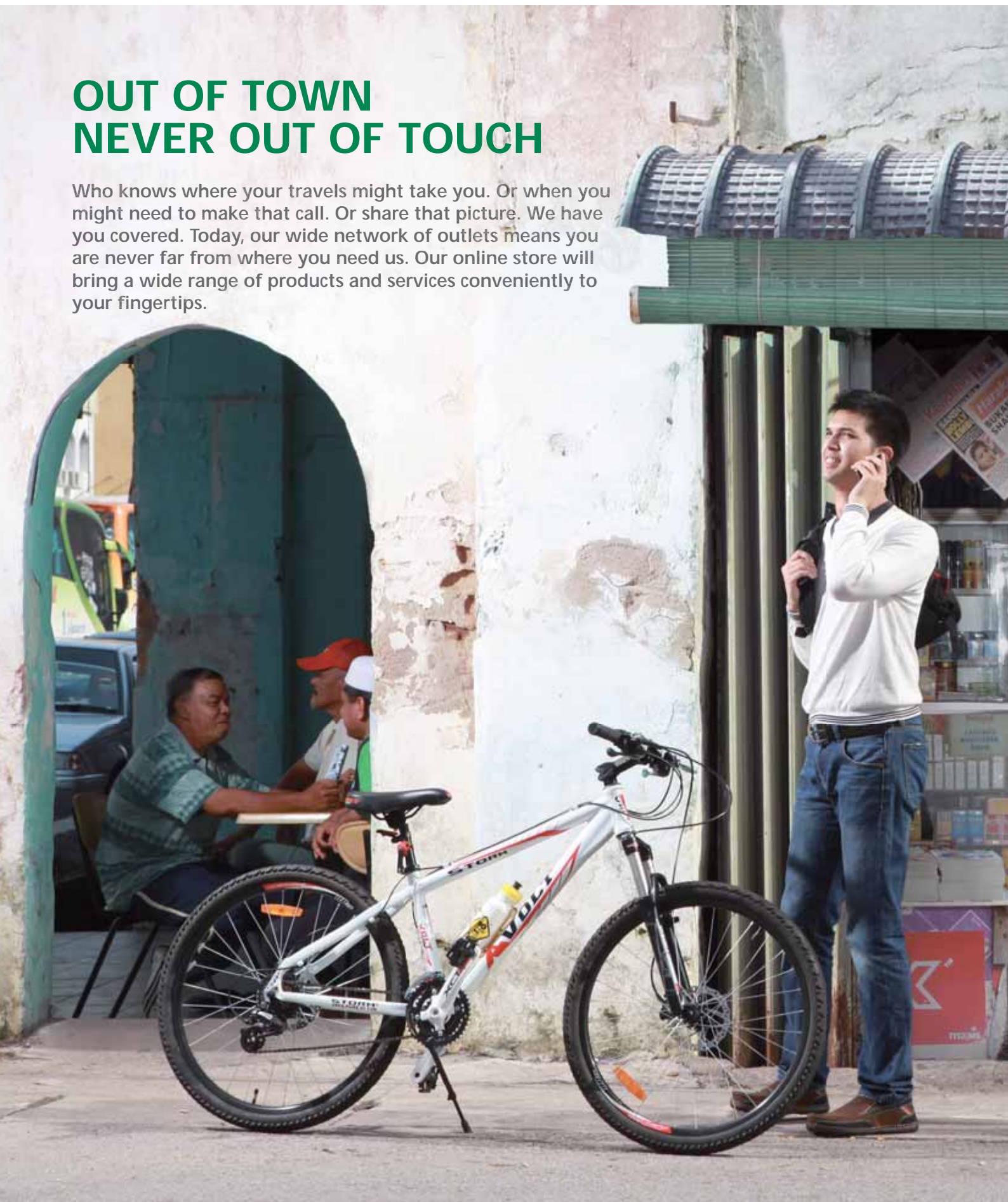
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NAME OF DIRECTOR	COURSE/PROGRAMMES	DATE
	The GITEX Technology Week	9-13 October 2011
	Special Meeting on Economic Growth and Job Creation in the Arab World	21-23 October 2011
	Next Generation Telecommunication 2011 Summit	31 October-2 November 2011
	HAAA Weekend	10-13 November 2011
	Ericsson Middle East Summit 2012	23 November 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
Dr Zeyad Thamer H. AlEtaibi	Mobile World Congress 2011	14-17 February 2011
	The Mandate of Talent Corporation Malaysia Berhad and Partnership with Maxis	21 February 2011
	Leadership Journey	10 & 11 May 2011
	Telecom CTO Technology Forum	17 May 2011
	Mandatory Accreditation Program for Directors of Public Listed Companies	25 & 26 May 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
Dr Fahad Hussain S. Mushayt	The Mandate of Talent Corporation Malaysia Berhad and Partnership with Maxis	21 February 2011
	Mobile World Congress 2011	14-17 February 2011
	Beyond Connectivity 2011	25-27 April 2011
	5th TMT Finance and Investment Middle East	9-10 May 2011
	Review of Board Effectiveness in the Gulf 2011 – Nominate a Senior Director Workshop	6-8 June 2011
	Orchestrating Winning Performance (OWP)	26 June-1 July 2011

NAME OF DIRECTOR	COURSE/PROGRAMMES	DATE
	Members and the Board : Your Role and its Effectiveness	7 August 2011
	Technology : Regulatory and Business Implications	8 August 2011
	Finance : Challenging Financial Results	9 August 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	Simplified Strategic Planning	16 & 17 October 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
Chan Chee Beng	The Mandate of Talent Corporation Malaysia Berhad and Partnership with Maxis	21 February 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011
Sandip Das	CRM Phase 2 workshop	9-10 February 2011
	The Mandate of Talent Corporation Malaysia Berhad and Partnership with Maxis	21 February 2011
	S P Setia Leadership Talk	6 April 2011
	Executive Coaching	29 April 2011
	Uplifting Maxis' Corporate Responsibility (CR) Practices – CR Framework and Strategy, covering an overview of Corporate Responsibility, Maxis' CR Framework and Strategy, and BOD's role in enabling CR within Maxis	26 September 2011
	PEMANDU, MITI and Infrastructure Focus Economic Transformation Round Table	6 October 2011
	McKinsey Rising Stars - CEO Conversation	16 November 2011
	Booz and Co's insights on the telco industry and the developments and trends that are shaping the sector	30 November 2011

## OUT OF TOWN NEVER OUT OF TOUCH

Who knows where your travels might take you. Or when you might need to make that call. Or share that picture. We have you covered. Today, our wide network of outlets means you are never far from where you need us. Our online store will bring a wide range of products and services conveniently to your fingertips.







# INTERNAL CONTROL STATEMENT

## INTRODUCTION

The Board is pleased to share the key aspects of the Group's internal control system in respect of the financial year ended 31 December 2011.

In discharging its stewardship responsibilities the Group has established procedures of internal control that are in accordance with the guidance provided to Directors as set out in the "Statement on Internal Control: Guidance for Directors of Public Listed Companies". These procedures, which are subject to regular review by the Board, provide an ongoing process for identifying, evaluating and managing significant risks faced by the Group that may affect the achievement of its business objectives.

## BOARD RESPONSIBILITY

The Board of Maxis, in discharging its responsibilities, is fully committed to the maintenance of a sound internal control environment to safeguard shareholders' investments and the Group's assets. The Board has overall responsibility for the Group's system of internal control and its effectiveness, as well as reviewing its adequacy and integrity. The system of internal control is designed to manage risks that may impede the achievement of the Group's business objectives rather than to eliminate these risks. Internal control systems can only provide reasonable and not absolute assurance against material misstatement or loss.

## RISK MANAGEMENT

The Board regards risk management as an integral part of the Group's business operations. There is an established structured process for identifying, analysing, measuring, monitoring and reporting on the significant risks that may affect the achievement of its business objectives. Maxis also has an automated system which complements the establishment and implementation of the Enterprise Risk Management process.

Management is responsible for creating a risk-aware culture and for ensuring the necessary knowledge for risk management is present. The Enterprise Risk Management department, in conjunction with the Group's operational managers, continuously monitors and evaluates the progress of the identified risks and reports the results to Senior Management. The Audit Committee is also provided with a half-yearly report on the enterprise risk map and the status of progress towards mitigating key risk areas.

Risk Awareness sessions are also conducted at the operational level to help sustain a risk-aware culture and promote an understanding of the importance of risk management across the different functions in the Group. In addition, a risk-based approach is embedded into existing key processes as well as new key projects and is reflective of the Group's internal control systems. This is elaborated in detail under a separate statement called "Risk Management" on pages 236 to 238.

## CONTROL ENVIRONMENT AND STRUCTURE

The Board and Management have established numerous processes for identifying, evaluating and managing the significant risks faced by the Group. These include updating the system of internal controls when there are changes to the business environment or regulatory guidelines. The key elements of the Group's control environment include:

### 1. Organisation Structure

In providing direction and oversight, the Board is supported by a number of established Board committees, namely the Audit, Nomination, Remuneration and ESOS Committees. Each Committee has clearly defined terms of reference and responsibilities.

Additionally, the Board has the power to establish ad-hoc committees comprising Directors or Directors and Management to oversee specific matters within the defined scope and terms of reference. Responsibility for implementing the Group's strategies and day-to-day businesses is delegated to Management. The organisation structure sets out clear segregation of roles and responsibilities, lines of accountability and levels of authority to ensure effective and independent stewardship.

## **2. Audit Committee**

The Audit Committee comprises only non-executive members of the Board, the majority of whom are independent Directors. The current composition of the Audit Committee comprises members who bring with them a wealth of knowledge, expertise and experience from different industries and backgrounds. The Audit Committee evaluates the adequacy and effectiveness of the Group's risk management and internal control systems and reviews internal control issues identified by internal auditors, external auditors and management. Throughout the financial year, the Audit Committee members are briefed on corporate governance practices, updates to Malaysian Financial Reporting Standards, as well as legal and regulatory requirements in addition to key matters affecting the financial statements of the Group.

The Audit Committee also reviews and reports to the Board the engagement and independence of the external auditors and their audit plan, nature, approach, scope and other examinations of the external audit matters. It also reviews the effectiveness of the internal audit function which is further described in the following section on Internal Audit.

The Audit Committee continues to meet regularly and has full and unimpeded access to the internal and external auditors and all employees of the Group. The Chairman of the Audit Committee provides the Board with reports on all meetings of the Audit Committee. Further details of the activities undertaken by the Audit Committee are set out in the Audit Committee Report on pages 204 to 210.

## **3. Internal Audit**

The Internal Audit department continues to independently review key processes, checks compliance with policies/procedures, evaluates the adequacy and effectiveness of internal control and risk management systems and highlights significant findings and corrective measures in respect of any non-compliance to Senior Management and the Audit Committee on a timely basis. Its work practices are governed by the Internal Audit Charter, which is subject to revision on an annual basis. The annual audit plan, established primarily on a risk-based approach, is reviewed and approved by the Audit Committee annually and an update is given to the Audit Committee every quarter. The Audit Committee oversees the Internal Audit department's function, its independence, scope of work and resources. The Internal Audit department also maintains a quality assurance and improvement programme and continuously monitors its overall effectiveness. An external assessment of the internal audit function is carried out at least once every five years.

The Internal Audit function meets the requirements of the latest International Standards for the Professional Practice of Internal Auditing of the Institute of Internal Auditors Inc. Further activities of the Internal Audit function are set out in the Audit Committee Report on pages 204 to 210.

## **4. Code of Business Practice**

The Group is committed to conducting business fairly, impartially and ethically and in full compliance with all laws and regulations. To this end, there is a detailed Maxis Code of Business Practice (the Code), which stipulates how Directors and employees as well as external parties such as vendors, suppliers and contractors should conduct themselves in all business matters. All Directors and employees are required to declare that they are in compliance with the Code upon joining the Group and on an annual basis. External parties such as vendors, suppliers and contractors who conduct business with the Group are required to sign a separate declaration that they have read and will adhere to the contents of the Code.

# INTERNAL CONTROL STATEMENT

Continued

To support the implementation and effectiveness of the Code, there is an established Office of Business Practice to provide policy guidance and to facilitate compliance. The Office of Business Practice will continuously look at ways to enhance the Group's highest standards of business conduct and ethics, and to benchmark these against best practices. The Company has also established the Ethics Hotline, a safe and effective channel to allow employees or parties dealing with us to report any observed behavioural inconsistencies which are not in accordance with the general standards and business ethics.

## 5. Revenue Assurance

The Revenue Assurance department is responsible for the continuous monitoring of potential revenue leakage that may arise from day-to-day operations. Processes and controls within the revenue cycle are reviewed on a rotational basis to ensure they function effectively and efficiently. This includes performance and examination of regular test calls, reconciliations of calls from switches to the billing systems and independent rating of calls via automated tools. These findings are reported to the Management. Since September 2011, the quarterly review has been changed to a half-yearly review where key issues on identified revenue leakages and the corresponding action taken are reported to the Audit Committee. The Revenue Assurance Working Committee meets quarterly to address key revenue assurance issues and drive revenue assurance initiatives across the Group.

## 6. Subscriber Fraud Management

The Subscriber Fraud Management (SFM) function complements the Revenue Assurance function. Whilst the Revenue Assurance function reviews controls within the revenue cycle as indicated above, the SFM function monitors daily subscriber calls on a near real-time basis. Appropriate actions are taken immediately for suspected fraudulent calls, using an industry developed system to monitor call patterns on a 24/7 basis throughout the financial year and other manual reporting investigations. It also reviews key new services and products for possible fraud risk and recommends counter-measures. Fraud findings with remedial actions taken are reported half-yearly to the Management and the Audit Committee.

## 7. Business Continuity Planning

The Business Continuity Planning (BCP) is responsible for identifying activities and operations that are critical to sustaining business operations in the event of a disaster. These activities include facilitating the building of additional redundancies in network infrastructure and establishing alternate sites where key operational activities can be resumed. A risk-based approach is applied in identifying the key initiatives and their levels of importance by reviewing critical systems and single-point failures as well as their impact on the business of the Group as a whole. During the financial year, selected critical areas as identified by risk priority were tested to assess the effectiveness of the implemented BCP initiatives. These tests were successfully executed and the progress of these initiatives was reported monthly to the Management and presented half-yearly to the BCP Steering Committee and the Audit Committee.

## 8. Regulatory

The Regulatory function reports to the Chief Financial Officer. It ensures compliance with the Communications and Multimedia Act 1998 (CMA), and its subsidiary legislation, which regulate the Group's core business in the communications and multimedia sector in Malaysia. As a licensee under the CMA, the Group adheres to its licensing conditions, as well as economic, technical, social and consumer protection regulations embedded in the CMA and its subsidiary legislation. The Group actively participates in new regulatory and industry development consultations initiated by the regulator SKMM.

The Regulatory function also frequently engages the SKMM and the Ministry of Information Communication and Culture in discussions on pertinent industry issues.

**9. Legal**

The Legal department plays a pivotal role in ensuring that the interests of the Group are preserved and safeguarded from a legal perspective. It also plays a key role in advising the Board and Management on legal and strategic matters. The Board is briefed through reports to the Audit Committee as and when there are any changes in applicable provisions of the law.

**10. Limits of Authority**

A Limits of Authority (LOA) manual sets out the authorisation limits for various levels of Maxis' Management and staff and also those matters requiring Board approval to ensure accountability, segregation of duties and control over the Group's financial commitments. The LOA manual is reviewed and updated periodically to reflect business, operational and structural changes.

**11. Policies and Procedures**

There is extensive documentation of policies, procedures, guidelines and service level agreements in manuals and on the Group's intranet site including those relating to Financial, Contract Management, Marketing, Procurement, Human Resources, Information Systems, Network Operations, Legal, System and Information Security Controls. Continuous control enhancements are made in line with Maxis' new and growing business strategy including the strengthening of controls over device management.

**12. Financial and Operational Information**

A detailed budgeting and reporting process has been established. Comprehensive budgets are prepared by the operating units and presented to the Board before the commencement of a new financial year. Upon approval of the budget, the Group's performance is then tracked and measured against the approved budget on a monthly basis. Reporting systems which highlight significant variances against plan are in place to track and monitor performance. These variances in financial as well as operational performance indices are incorporated in detail in the monthly management reports. On a quarterly basis, the results are reviewed by the Board to enable them to gauge the Group's overall performance compared to the approved budgets and prior periods.

**13. Systems and Information Security**

The Systems and Information Security department (SIS) is responsible for continuously monitoring and resolving security threats to the Company both internally and externally. This includes conducting security awareness, vulnerability assessment and penetration test programmes, and compliance audits on the IT systems and Networks of Maxis to reduce the impact of service interruption due to attacks, negligence and malware. The effectiveness of the security programme is validated by external security consulting companies.

Apart from the internal security compliance programmes, SIS is also targeting to seek and maintain compliance of several regulatory and industry security programmes, namely: ISO27001:2005, Payment Card Industry/Data Security Standard, and the Personal Data Protection Act 2010 by end of 2012.

SIS is governed by a group of Maxis Senior Leadership team members who will meet quarterly to direct and approve the corporate security policies and standards set by the department and security projects undertaken by the team. It is also responsible for updating the Audit Committee at least annually on the Company's security status.



# INTERNAL CONTROL STATEMENT

Continued

## MONITORING AND REVIEW

The processes that monitor and review the effectiveness of the system of internal controls include:

1. **Management Representation to the Board** by the Chief Executive Officer on the control environment of the Group, based on representations made to him by Management on the control environment in their respective areas. Any exceptions identified are highlighted to the Board.
2. **Internal Audit** in their quarterly report to the Audit Committee and Senior Management continues to highlight significant issues and exceptions identified during the course of their review on processes and controls compliance.
3. **Defalcation Committee** meets and deals regularly on matters pertaining to fraud and unethical practices. All issues arising from work carried out by the investigation team within the Internal Audit department and Management are channeled to this committee for deliberation. Appropriate actions are then taken based on the findings.
4. **Risk Management** reports to the Board on a half-yearly basis through the Audit Committee on the risk profile of the Group and the progress of action plans to manage and mitigate the risks.

## CONCLUSION

For the financial year under review and up to the date of issuance of the financial statements, the Board is satisfied with the adequacy, integrity and effectiveness of the Group's system of risk management and internal control. No material losses, contingencies or uncertainties have arisen from any inadequacy or failure of the Group's system of internal control that would require separate disclosure in the Group's Annual Report.

## REVIEW OF THE STATEMENT BY EXTERNAL AUDITORS

As required by paragraph 15.23 of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, the external auditors have reviewed this Internal Control Statement. Their review was performed in accordance with Recommended Practice Guide (RPG) 5: Guidance for Auditors on the Review of Directors' Statement on Internal Control, issued by the Malaysian Institute of Accountants. Based on their review, the external auditors have reported to the Board that nothing has come to their attention that causes them to believe that this statement is inconsistent with their understanding of the process the Board has adopted in the review of the adequacy and integrity of internal control of the Group. RPG 5 does not require the external auditors to, and they did not, consider whether this statement covers all risk and controls, or to form an opinion on the effectiveness of the Group's risk and control procedures.

## Corporate Governance

# DIRECTORS' RESPONSIBILITY STATEMENT

The Companies Act, 1965 (the Act) requires the Directors to prepare financial statements for each financial year in accordance with the Malaysian Accounting Standards Board's (MASB) Approved Accounting Standards in Malaysia for Entities Other than Private Entities, and the provisions of the Act and the Main Market Listing Requirements of Bursa Securities, and to lay these before the Company at its Annual General Meeting.

The Directors are responsible for ensuring that the financial statements provide a true and fair view of the financial position of the Group and the Company as at 31 December 2011 and of their financial performance and cash flows for the financial year ended 31 December 2011.

The Act also requires the Directors to keep such accounting and other records in a manner that enables them to sufficiently explain the transactions and financial position of the Company and the Group and to prepare true and fair financial statements and any documents required to be attached, as well as to enable such accounting records to be audited conveniently and properly.

In undertaking the responsibility placed upon them by law, the Directors have relied upon the Group's system of internal control to provide them with reasonable grounds to believe that the Group's accounting records, as well as other relevant records, have been maintained by the Group in a manner that enables them to sufficiently explain the transactions and financial position of the Group. This also enables the Directors to ensure that true and fair financial statements and documents required by the Act to be attached, are prepared for the financial year to which these financial statements relate.

Incorporated on pages 106 to 197 of this Annual Report are the financial statements of the Group and the Company for the financial year ended 31 December 2011.

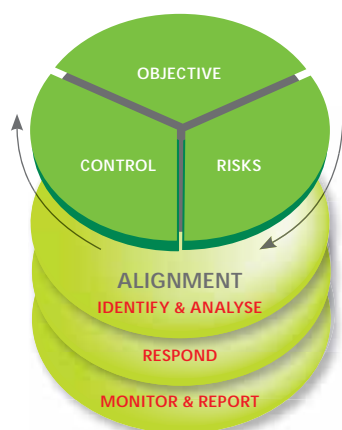
# RISK MANAGEMENT

## ENTERPRISE RISK MANAGEMENT

The Board is pleased to share the activities of Maxis Enterprise Risk Management in relation to the Group in respect of the financial year ended 31 December 2011.

The Maxis Group operates in a highly competitive and technology-based environment. The major risks to which the Group is exposed are strategic, operational, regulatory, financial, market, technological, products and reputational risks. These risks are proactively reviewed, monitored and managed by Maxis through the Enterprise Risk Management (ERM) process.

Maxis Enterprise Risk Management adopts a structured and integrated approach in managing key business risks in line with the risk management framework and best practices. This framework is consistent with the Committee of Sponsoring Organisations (COSO) Enterprise Risk Management framework and involves the systematic identification and analysis of risks which impact the organisation's objectives, formulation of response strategies and monitoring and reporting of the risk management progress on a regular basis. The implementation of the enterprise risk management framework ensures that major areas of risks are identified, managed and controlled or mitigated effectively.



### MAXIS' ENTERPRISE RISK MANAGEMENT FRAMEWORK

The ERM process is based on the following principles:

- Consider and manage risks enterprise-wide;
- Integrate risk management into business activities;
- Manage risks in accordance with the Risk Management framework;
- Tailor responses to business circumstances; and
- Communicate risks and responses to Management.

Risk management is firmly embedded within the business units through the annual strategic and budgeting processes. The business units, being the first line of defense against risks, are responsible for identifying, mitigating and managing risks within their respective areas. These units are to ensure that their day-to-day business activities are carried out within the established risk policies, procedures and limits.

All risks identified are assessed to determine the risk ranking and displayed on a 5 by 5 risk matrix. With this visual representation, the business owners and Senior Management team can prioritise their efforts and manage the different classes of risks appropriately.

Integrated within the ERM framework, Maxis has an automated risk management system, consisting of the Corporate Risk Scorecard, Corporate Digital Assurance and Consolidator and Scoring modules, for identifying, controlling, monitoring and reporting of risk exposure. These provide a comprehensive view of enterprise risks of Maxis on a single common platform.

The Board of Directors is ultimately responsible for identifying principal risks and ensuring the implementation of appropriate systems to manage these risks. The oversight of this critical area is carried out through the Audit Committee and reported to the Board at semi-annual meetings.

The ongoing effectiveness of the risk management framework is confirmed by Internal Audit through annual audit and review procedures.

There is a dedicated independent Enterprise Risk Management department responsible for managing the risk management process in the Group. The following activities were carried out by the department, amongst others, in the discharge of its duties and responsibilities as set out in the charter:

- Steered the Group's Risk Management programme and ensured timely updates of risk profiles by the respective business units;
- Provided reports to the Audit Committee on the consolidated risks faced by the respective business units and action plans to mitigate such risks;
- Presented a summary of key risks to the Audit Committee;
- Conducted risk awareness and review sessions with relevant heads of departments/risk owners to promote a proactive risk management culture and tracked risk implementation issues;
- Provided assistance to key business units to ensure risk management is firmly embedded as a process and that all key risks are identified and appropriate mitigating actions and controls are in place;
- Analysed risk assessment reports from all business units and conducted presentations at the Senior Leadership Team meeting (chaired by the CEO or CFO in the CEO's absence), for deliberation of risks that impact the annual operating plans and objectives by Senior Management;
- Monitored the results of the Enterprise Risk Management department's key performance indicators; and
- Provided relevant information on risk management to all Maxis staff through the internal website.

#### RISK RATING SCALE - 5 BY 5 MATRIX

<b>Impact</b>					
1. CATASTROPHIC					
2. MAJOR					
3. MODERATE					
4. MINOR					
5. INSIGNIFICANT					
<b>Likelihood of occurrence</b>	1. UNLIKELY	2. LOW PROBABILITY	3. POSSIBLE	4. HIGH PROBABILITY	5. ALMOST CERTAIN

	HIGH
	MEDIUM
	LOW

# RISK MANAGEMENT

Continued

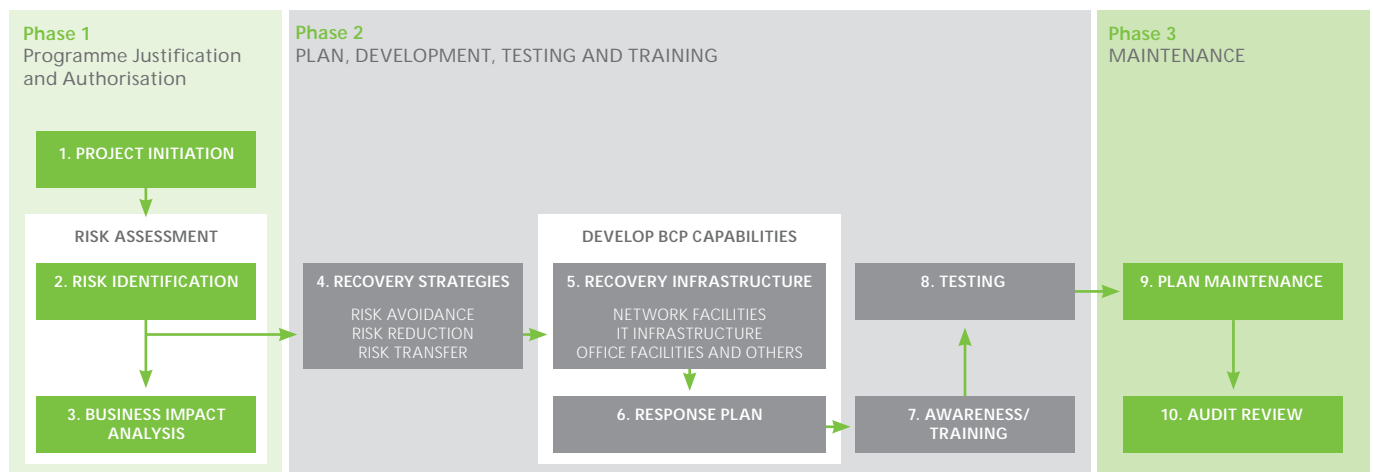
## MANAGING OPERATIONAL RISKS – BUSINESS CONTINUITY

In addition to the risk management function, Maxis has put in place disaster recovery and business continuity plans which are tested regularly to ensure prompt recovery of critical business functions in the event of major business or system disruptions. This is carried out via the establishment of a Crisis Management Team (CMT) to ensure uninterrupted service to our customers in Malaysia. To preserve shareholder value, Maxis is committed to ensuring the timely recovery of its core business and its continuity in the event of a disaster at any of its locations. Business Continuity (BC) is of paramount importance to the Company and its focus is maintained by a dedicated team of certified BC practitioners. Maxis is certified under the British Standard BS 25999 (Business Continuity Management), therefore key BC disciplines such as risk evaluation, development of BC strategies and infrastructure plus testing of response plans are in line with international BC best practices.

Annually, company-wide crisis simulation exercises, involving core divisions of operations, are conducted to test the response of the CMT members. In addition, an average of 50 simulation tests of varying complexity are conducted annually on core divisions and their respective critical equipment. Ongoing awareness programmes are also conducted for CMT coordinators and staff nationwide.

The progress of these initiatives is reported monthly to Management and presented twice a year to the Business Continuity Programme Steering Committee which is chaired by the Joint Chief Operating Officer. In addition, key risks are highlighted to the Audit Committee in conjunction with the ERM process. Where necessary the Group mitigates the risk of high-impact loss events through appropriate insurance coverage.

### BUSINESS CONTINUITY PROCESS FLOW



## Corporate Governance

# ETHICAL BUSINESS PRACTICES

**As a public listed Company, Maxis Berhad (including its subsidiaries and collectively referred to as “the Company”) is committed to conducting its business fairly, impartially and in full compliance with all laws and regulations. Honesty and integrity must be upheld at all times in the course of the Company’s daily dealings between its Directors, employees and its customers, vendors, contractors, suppliers and the business community generally. Directors and employees are prohibited from engaging in business practices that affect and impair the Company’s integrity, image and reputation.**

To this end, the Company has established the Code of Ethics. It was formalised and introduced to employees in September 1997. It generally governed the behaviour and action of employees in the daily performance of their work and their business conduct. In November 2001, the Code of Ethics was re-named the Maxis Code of Business Practice (the Code) consolidating the Code of Ethics along with the salient points of other policies namely the Procurement Manual, Work Schedule Policy, Fleet Policy, Manual of Limits of Authority, etc. Apart from providing policy guidance, it is intended to assist Directors, employees and parties doing business with the Company to understand and comply with the Company’s expectations of sound business practice.

The Code outlines four principal areas of business relationship. Its objective is to ensure that under no circumstances should the Company’s business interactions be tainted by improprieties or malpractices, be it by Directors, employees or parties doing business with the Company. This includes the clear message that the Company will not accept business courtesies, whether directly or indirectly, except courtesies channeled through the Office of Business Practice or those offered in situations that are accepted as business norms.

## RESPONSIBILITY AND ACCOUNTABILITY:

### Directors and Employees:

Directors and employees must comply with the Code; ignorance of its existence or any related amendment or variation to it will not be accepted as an excuse for its breach. The Company requires all Directors and employees to sign an annual declaration to abide by this Code, as it will be continuously updated to suit business requirements.

### Managers and Supervisors:

Managers and supervisors have the added responsibility of taking the lead and ensuring all employees conform to the Code, in both words and actions.

They must also be on the constant lookout for indications of any unethical or even illegal business conduct. They will also be held accountable to some extent if unethical or illegal business conduct committed by their employees are due to their negligence.

### Vendors and Suppliers/Contractors:

The Company also expects all its suppliers, vendors, contractors and their respective subcontractors to conform to the principles outlined in the Code in their relationships and dealings with the Company. If difficulties arise, the Company will work closely with them to resolve any issues arising, and if this fails, the Company will find other parties who can meet the Company’s business standards as prescribed in the Code.

### Open Door Practice:

If an employee has any concerns, queries, knowledge or information concerning any unethical business practices taking place involving the Company, he or she is expected to take appropriate and consistent action by informing his or her manager or the Office of Business Practice. All correspondences with the manager or the Office of Business Practice shall be treated in the strictest confidence unless required to be declared under law. Anonymous complaints and/or letters will, however, not be entertained. All employees shall further be treated with dignity and respect and will not be subject to retaliation, threats or harassment for raising concerns or reporting any violations of the Code.

The Open Door Practice is also applicable to the Company’s suppliers, vendors, contractors and/or their respective subcontractors, in that, if they have any concerns about any unethical business practices taking place in the Company, they shall be responsible to contact the Office of Business Practice immediately.

# ETHICAL BUSINESS PRACTICES

Continued

The Office of Business Practice can be contacted via:

Telephone: 03-23307002 (Office Hours)

E-mail: [codebp@maxis.com.my](mailto:codebp@maxis.com.my)

Office address: Office of Business Practice  
Maxis Code of Business Practice  
c/o Human Resources Division  
Level 17, Menara Maxis, KLCC  
50088, Kuala Lumpur.

## Ethics Hotline (A Whistle Blowing Mechanism):

To further support the efforts of the Office of Business Practice in ensuring better corporate governance, the Company has established a whistle blowing mechanism, called the Ethics Hotline.

It is a safe and effective channel for our employees, parties dealing with the Company or even our customers to report to the Company any observed behavioral inconsistencies and/or malpractices such as, but not exhaustive to, the following:

1. Abuse and theft
2. Breach of contract
3. Negligence resulting in substantial loss and/or specific danger to public health and safety
4. Manipulation of company data/records
5. Financial irregularities, including fraud or suspected fraud
6. Criminal offence
7. Breach of customer confidentiality and proprietary information
8. Deliberate violation of law and regulation
9. Wastage and/or misappropriation of company funds/properties
10. Breach of the Maxis Code of Business Practice
11. Any other unethical, biased, favoured, imprudent behaviour or conduct which is not in accordance with the general standards of business ethics

To ensure that this policy is adhered to, and that the concerns raised through this channel will be received and acted upon seriously, the Company will abide by the following guiding principles:

1. Investigate with impartiality
2. Ensure that the whistle blower and the person processing the protected disclosure is not victimised for doing so
3. Treat victimisation as a serious matter including instituting disciplinary action on such person(s)
4. Ensure complete confidentiality
5. Make no attempt to conceal evidence of the protected disclosure
6. Provide an opportunity of being heard to the persons involved especially to the 'accused'
7. Protected disclosure will be deliberated at the Defalcation Committee level (if it involves breach of ethical matters) and the findings will be reported to the Audit Committee.

Although the Company will treat every report it receives seriously, action may also be considered against the whistle blower if the report is found to be false and/or a deliberate attempt to shame and humiliate another party.

The Ethics Hotline will be manned on a 24-hour basis and all information received will be treated with strict confidentiality. Any observed behavioral inconsistencies can be reported through the following Ethics Hotline channels:

1. Ethics Hotline:  
(a) 03-23306678 (during office hours) (b) 017-2003922 (24-hours, SMS or call)
2. Email: [ethics@maxis.com.my](mailto:ethics@maxis.com.my)
3. Letters/documents to be addressed to: Ethics Hotline Office  
c/o Internal Audit Department  
Level 21, Menara Maxis  
50088, Kuala Lumpur, Malaysia.

(The Ethics Hotline details are also available in the Maxis website at [www.maxis.com.my](http://www.maxis.com.my))

## Analysis of Shareholdings

# SIZE OF SHAREHOLDINGS

As At 30 March 2012

## SHARE CAPITAL

Authorised	: RM1,200,000,000 divided into 12,000,000,000 ordinary shares of RM0.10 each
Issued and paid-up	: RM750,000,000 divided into 7,500,000,000 ordinary shares of RM0.10 each
Class of Shares	: Ordinary Shares of RM0.10 each
Voting Right	: One vote per ordinary share

SIZE OF HOLDINGS	NO. OF SHAREHOLDERS	% OF SHAREHOLDERS	NO. OF SHARES HELD	% OF ISSUED SHARES
Less than 100	268	0.49	2,124	0.00
100 - 1000	27,572	50.80	26,373,497	0.35
1001 - 10000	22,396	41.27	89,252,128	1.19
10001 - 100000	3,430	6.32	96,352,043	1.28
100001 - 374999999 (*)	605	1.12	2,038,020,208	27.18
375000000 and above (**)	1	0.00	5,250,000,000	70.00
Total	54,272	100.00	7,500,000,000	100.00

\* Less than 5% of issued holdings

\*\* 5% and above of issued holdings

**Note:**

Information in the above table is based on Record of Depositors dated 30 March 2012.



## Analysis of Shareholdings

## DISTRIBUTION TABLE ACCORDING TO

CATEGORY OF  
SHAREHOLDERS

As At 30 March 2012

CATEGORY OF SHAREHOLDERS	NO. OF SHAREHOLDERS	% OF SHAREHOLDERS	NO. OF SHARES HELD	% OF ISSUED SHARES
Individuals	49,024	90.33	188,365,730	2.51
Bank/Finance Companies	76	0.14	860,633,593	11.48
Investment Trusts/Foundations/Charities	4	0.01	53,000	0.00
Other Types of Companies	435	0.80	5,279,962,907	70.40
Government Agencies/Institutions	6	0.01	8,027,200	0.11
Nominees	4,727	8.71	1,162,957,570	15.50
Total	54,272	100.00	7,500,000,000	100.00

**Note:**

Information in the above table is based on Record of Depositors dated 30 March 2012.

## Analysis of Shareholdings

# DIRECTORS' INTEREST IN SHARES

As At 30 March 2012

Based on the Register of Directors' Shareholdings, the interests of the Directors in the shares of the Company (both direct and indirect) as at 30 March 2012 are as follows:

NAME	NUMBER OF ORDINARY SHARES OF RM0.10 EACH IN MAXIS ("MAXIS SHARES")		% OF ISSUED SHARES	
	DIRECT *	INDIRECT	DIRECT	INDIRECT
Raja Tan Sri Dato' Seri Arshad bin Raja Tun Uda	750,000 <sup>(1)</sup>	-	0.01	-
Robert William Boyle	100,000 <sup>(2)</sup>	-	#	-
Dato' Mokhzani bin Mahathir	750,000	1,000 <sup>(3)</sup>	0.01	#
Asgari bin Mohd Fuad Stephens	375,000 <sup>(1)</sup>	-	0.005	-
Ghassan Hasbani	-	-	-	-
Dr Zeyad Thamer H. AlEtaihi	-	-	-	-
Dr Fahad Hussain S Mushayt	-	-	-	-
Augustus Ralph Marshall	750,000 <sup>(1)</sup>	-	0.01	-
Chan Chee Beng	750,000	-	0.01	-
Sandip Das	750,000 <sup>(2)</sup>	-	0.01	-

\* Subscription of Maxis Shares under the preferential share allocation scheme pursuant to Initial Public Offering of Maxis

**Notes:**

# Negligible

(1) Held through a nominee, namely CIMSEC Nominees (Tempatan) Sdn Bhd

(2) Held through a nominee, namely CIMSEC Nominees (Asing) Sdn Bhd

(3) Deemed interest in shares of the Company held by spouse pursuant to Section 134 (12)(c) of the Companies Act, 1965

## Analysis of Shareholdings

# 30 LARGEST SHAREHOLDERS

As At 30 March 2012

NO.	NAME	NO. OF SHARES HELD	%
1	Maxis Communications Berhad	5,250,000,000	70.00
2	Citigroup Nominees (Tempatan) Sdn Bhd Employees Provident Fund Board	371,502,500	4.95
3	Amanahraya Trustees Berhad Skim Amanah Saham Bumiputera	365,888,700	4.88
4	Kumpulan Wang Persaraan (Diperbadankan)	88,970,800	1.19
5	Amanahraya Trustees Berhad Amanah Saham Malaysia	86,075,200	1.15
6	Amanahraya Trustees Berhad Amanah Saham Wawasan 2020	76,384,400	1.02
7	Cartaban Nominees (Asing) Sdn Bhd Exempt AN For State Street Bank & Trust Company (West CLT OD67)	59,377,400	0.79
8	Amanahraya Trustees Berhad As 1Malaysia	53,629,000	0.72
9	Lembaga Tabung Haji	47,631,267	0.64
10	Citigroup Nominees (Tempatan) Sdn Bhd Exempt AN For EastSpring Investments Berhad	43,090,600	0.57
11	HSBC Nominees (Asing) Sdn Bhd BBH And Co Boston For Vanguard Emerging Markets Stock Index Fund	41,541,350	0.55
12	HSBC Nominees (Asing) Sdn Bhd Exempt AN For JPMorgan Chase Bank, National Association (U.S.A.)	40,656,550	0.54
13	Valuecap Sdn Bhd	40,397,700	0.54
14	Amanahraya Trustees Berhad Amanah Saham Didik	38,613,000	0.51
15	Malaysia Nominees (Tempatan) Sendirian Berhad Great Eastern Life Assurance (Malaysia) Berhad (Par 1)	31,523,700	0.42
16	HSBC Nominees (Asing) Sdn Bhd Exempt AN For The Bank Of New York Mellon (Mellon Acct)	23,682,257	0.32
17	HSBC Nominees (Asing) Sdn Bhd Exempt AN For JPMorgan Chase Bank, National Association (U.A.E.)	20,474,300	0.27

NO.	NAME	NO. OF SHARES HELD	%
18	Cartaban Nominees (Asing) Sdn Bhd Government of Singapore Investment Corporation Pte Ltd for Government of Singapore (C )	20,438,500	0.27
19	Citigroup Nominees (Tempatan) Sdn Bhd Exempt AN for American International Assurance Berhad	18,977,400	0.25
20	HSBC Nominees (Asing) Sdn Bhd BNY Brussels for Wisdomtree Emerging Markets Equity Income Fund	18,476,500	0.25
21	Cartaban Nominees (Asing) Sdn Bhd BBH (LUX) SCA For Fidelity Funds South East Asia	11,403,500	0.15
22	Amanah Trustees Berhad Public Islamic Dividend Fund	11,134,400	0.15
23	CIMSEC Nominees (Tempatan) Sdn Bhd CIMB For Gegas Cekap Sdn Bhd (PB)	10,000,000	0.13
24	CIMSEC Nominees (Tempatan) Sdn Bhd CIMB For Tiara Getaway Sdn Bhd (PB)	10,000,000	0.13
25	HSBC Nominees (Asing) Sdn Bhd Exempt AN For JPMorgan Chase Bank, National Association (U.K)	9,184,770	0.12
26	Amanahraya Trustees Berhad Public Islamic Equity Fund	8,825,000	0.12
27	HSBC Nominees (Asing) Sdn Bhd Exempt AN For JPMorgan Chase Bank, National Association (NORGES BK LEND)	8,598,126	0.11
28	HSBC Nominees (Asing) Sdn Bhd TNTC For Mondrian Emerging Markets Equity Fund L.P.	8,492,300	0.11
29	HSBC Nominees (Asing) Sdn Bhd HSBC-FS For Schroder Asian Asset Income Fund	8,484,000	0.11
30	Citigroup Nominees (Asing) Sdn Bhd Legal & General Assurance (Pensions Management) Limited (A/C 1125250001)	8,241,531	0.11

**Note:**

Information in the above table is based on Record of Depositors dated 30 March 2012

## Analysis of Shareholdings

# INFORMATION ON SUBSTANTIAL SHAREHOLDERS

The shareholders holding more than 5% interest, direct and indirect, in the ordinary shares of RM0.10 each in Maxis Berhad ("the Company") ("Shares") based on the Register of Substantial Shareholders of the Company as at 30 March 2012 are as follows:

NAME OF SUBSTANTIAL SHAREHOLDER	DIRECT		INDIRECT	
	NO. OF SHARES HELD	%	NO. OF SHARES HELD	%
Maxis Communications Berhad ("MCB")	5,250,000,000	70.00	-	-
Binariang GSM Sdn Bhd ("BGSM") <sup>(1)</sup>	-	-	5,250,000,000	70.00
Usaha Tegas Equity Sdn Bhd ("UTE") <sup>(2)</sup>	-	-	5,250,000,000	70.00
Usaha Tegas Sdn Bhd ("Usaha Tegas") <sup>(3)</sup>	-	-	5,250,000,000	70.00
Pacific States Investment Limited ("PSIL") <sup>(4)</sup>	-	-	5,250,000,000	70.00
Excorp Holdings N.V. ("Excorp") <sup>(5)</sup>	-	-	5,250,000,000	70.00
PanOcean Management Limited ("PanOcean") <sup>(5)</sup>	-	-	5,250,000,000	70.00
Ananda Krishnan Tatparanandam ("TAK") <sup>(6)</sup>	-	-	5,250,000,000	70.00
Harapan Nusantara Sdn Bhd ("Harapan Nusantara") <sup>(7)</sup>	-	-	5,250,000,000	70.00
Tun Haji Mohammed Hanif bin Omar <sup>(8)</sup>	-	-	5,250,000,000	70.00
Dato' Haji Badri bin Haji Masri <sup>(8)</sup>	-	-	5,250,000,000	70.00
Mohamad Shahrin bin Merican <sup>(8)</sup>	11,000	*	5,250,000,000	70.00
STC Malaysia Holding Ltd ("STCM") <sup>(9)</sup>	-	-	5,250,000,000	70.00
STC Asia Telecom Holding Ltd ("STCAT") <sup>(10)</sup>	-	-	5,250,000,000	70.00
Saudi Telecom Company ("Saudi Telecom") <sup>(11)</sup>	-	-	5,250,000,000	70.00
Public Investment Fund ("PIF") <sup>(12)</sup>	-	-	5,250,000,000	70.00
Employees Provident Fund Board ("EPF")	367,560,700	4.90	11,047,000 <sup>(13)</sup>	0.15

## Notes:

\* Negligible

- (1) BGSM's deemed interest in the Shares arises by virtue of its direct equity interests of 100% in MCB.
- (2) UTE's deemed interest in the Shares arises by virtue of its direct equity interest of 100% in each of Wilayah Bintang Sdn Bhd, Tegas Mahsuri Sdn Bhd, Besitang (M) Sdn Bhd and Besitang Utara Sdn Bhd which in turn wholly-own Wilayah Resources Sdn Bhd, Tegas Puri Sdn Bhd, Besitang Barat Sdn Bhd and Besitang Selatan Sdn Bhd (collectively, "UT Subsidiaries") respectively. The UT Subsidiaries hold in aggregate 37% direct equity interest in BGSM, and therefore via such aggregate interest, UTE has a deemed interest over all the Shares held by MCB. See Note (1) above for BGSM's interest in the Shares.
- (3) Usaha Tegas is deemed to have an interest in all of the Shares in which UTE has an interest, by virtue of Usaha Tegas being entitled to exercise 100% of the votes attached to the voting shares of UTE. See Note (2) above for UTE's interest in the Shares.
- (4) PSIL is deemed to have an interest in all of the Shares in which Usaha Tegas has an interest, by virtue of PSIL being entitled to exercise 99.999% of the votes attached to the voting shares of Usaha Tegas. See Note (3) above for Usaha Tegas' interest in the Shares.
- (5) The shares in PSIL are held by Excorp which is in turn held by PanOcean. See Note (4) above for PSIL's interest in the Shares. PanOcean is the trustee of a discretionary trust, the beneficiaries of which are members of the family of TAK and foundations including those for charitable purposes. Although PanOcean and TAK are deemed to have an interest in the Shares in which PSIL has an interest, they do not have any economic or beneficial interest over such shares, as such interest is held subject to the terms of the discretionary trust.

(6) TAK is deemed to have an interest in the Shares by virtue of:

- a. his deemed interest in PanOcean. See Note (5) above for PanOcean's deemed interest in the Shares;
- b. his controlling interest in Eridanes International N.V. ("EINV"), the immediate holding company of East Asia Telecommunications Ltd ("EAT"), Global Multimedia Technologies (BVI) Ltd ("GMT") and Worldwide Communications Technologies Ltd ("WCT") which in turn collectively own Maxis Holdings Sdn Bhd ("MHSB"). EINV has a 53.50% equity interest in Shield Estate N.V. ("SENV") via MHSB;
- c. his controlling interest in MAI Holdings Sdn Bhd ("MAIH"), the immediate holding company of Pacific Fortune Sdn Bhd which in turn has a direct equity interest of 100% in each of Ria Utama Sdn Bhd ("RUSB") and Tetap Emas Sdn Bhd ("TESB") respectively. MAIH has a 34.27% equity interest in SENV via RUSB and TESB; and
- d. his controlling interest in MAI Sdn Berhad ("MAI"), the immediate holding company of Terang Equity Sdn Bhd, which in turn has a direct equity interest of 100% in Wangi Terang Sdn Bhd ("WTSB"). MAI has a 12.23% equity interest in SENV via WTSB, and SENV has an 8% equity interest in BGSM which in turn wholly-owns MCB. MCB owns 70% direct equity interest in the Company.

(7) Harapan Nusantara is deemed to have an interest in all of the Shares in which Mujur Anggun Sdn Bhd, Cabaran Mujur Sdn Bhd, Anak Samudra Sdn Bhd, Dumai Maju Sdn Bhd, Nusantara Makmur Sdn Bhd, Usaha Kenanga Sdn Bhd and Tegas Sari Sdn Bhd (collectively, "Harapan Nusantara Subsidiaries") have an interest, by virtue of Harapan Nusantara being entitled to control the exercise of 100% of the votes attached to the voting shares in each of the Harapan Nusantara Subsidiaries. The Harapan Nusantara Subsidiaries hold in aggregate 30% direct equity interest in BGSM and therefore, via such aggregate interest, Harapan Nusantara has a deemed interest over all the Shares held by MCB. See Note (1) above for BGSM's interest in the Shares.

The Shares held via the Harapan Nusantara Subsidiaries are held under discretionary trusts for Bumiputera objects. As such, Harapan Nusantara does not have any economic interest in the Shares via the Harapan Nusantara Subsidiaries, as such interest is held subject to the terms of the discretionary trusts for Bumiputera objects.

- (8) Deemed to have an interest in the Shares in which Harapan Nusantara has an interest, by virtue of his 25% direct equity interest in Harapan Nusantara. However, he does not have any economic interest in the Shares held via the Harapan Nusantara Subsidiaries as such interest is held subject to the terms of the discretionary trusts for Bumiputera objects. See Note (7) above for the Harapan Nusantara's interest in the Shares.
- (9) STCM is deemed to have an interest in the Shares by virtue of its direct 25% equity interest in BGSM. See Note (1) above for BGSM's interest in the Shares.
- (10) STCAT is deemed to have an interest in all of the Shares in which STCM has an interest, by virtue of its direct 100% equity interest in STCM. See Note (9) above for STCM's interest in the Shares.
- (11) Saudi Telecom is deemed to have an interest in all of the Shares in which STCAT has an interest, by virtue of its direct 100% equity interest in STCAT. See Note (10) above for STCAT's interest in the Shares.
- (12) PIF is deemed to have an interest in all of the Shares in which Saudi Telecom has an interest, by virtue of its direct 70% equity interest in Saudi Telecom. See Note (11) above for Saudi Telecom's interest in the Shares.
- (13) The EPF is deemed to have an interest in 11,047,000 Shares held through nominees.

## Other Information

# LIST OF PROPERTIES HELD BY MAXIS BERHAD

As At 31 December 2011

ITEM	POSTAL ADDRESS	APPROXIMATE AGE OF BUILDING	TENURE/ DATE OF ACQUISITION	REMAINING LEASE PERIOD (EXPIRY OF LEASE)	CURRENT USE	LAND AREA (SQ METRE)	BUILD-UP AREA (SQ METRE)	NET BOOK VALUE AS AT 31 DECEMBER 2011 (RM'000)
1	Plot 12155 (Lot 13) Jalan Delima 1/1 Subang Hi - Tech Industrial Park 40000 Shah Alam Selangor	16 years	Freehold 9 May 1994	-	Telecommunications operations centre and office	11,235	10,061	22,180
2	Lot 4059, Jalan Riang 20 Taman Gembira Industrial Estate 81100 Johor Bahru	19 years	Freehold 21 July 1994	-	Telecommunications operations centre and office	2,201	2,531	5,038
	Lot 4046, Jalan Riang 20 Taman Gembira Industrial Estate 81100 Johor Bahru		Freehold 21 July 1994		Telecommunications operations centre and office	2,041	1,546	
3	Lot 2537 & 2538, Lorong Jelawat 6 Kawasan Perusahaan Seberang Jaya 13700 Seberang Jaya Penang	15 years	Leasehold 5 January 1995	62 years (18 August 2073)	Telecommunications operations centre and office	3,661	2,259	6,593
4	PT 31093, Taman Perindustrian Tago Jalan KL - Sg Buluh Mukim Batu, Gombak	14 years	Freehold 2 July 1996	-	Central technical office	2,830	3,290	2,654
5	No 1, Taman Perindustrian Subang (Lion Industrial Park), Seksyen 22 40000 Shah Alam Selangor	17 years	Freehold 24 October 1995	-	Warehouse	17,721	1,886	8,479
6	Lot 943 & 1289 (No Lot Pemaju - 46) Rawang Integrated Industrial Park Selangor	14 years	Freehold 12 April 1997	-	Central technical office	10,611	1,535	3,367
7	8101, Taman Desa Jasmin Block 12B, Bandar Baru Nilai Labu Negeri Sembilan	14 years	Freehold 28 December 1996	-	Central technical office	2,378	1,736	1,355

ITEM	POSTAL ADDRESS	APPROXIMATE AGE OF BUILDING	TENURE/ DATE OF ACQUISITION	REMAINING LEASE PERIOD (EXPIRY OF LEASE)	CURRENT USE	LAND AREA (SQ METRE)	BUILD-UP AREA (SQ METRE)	NET BOOK VALUE AS AT 31 DECEMBER 2011 (RM'000)
8	Lot 25, Lorong Burung Keleto Inanam Ind. Estate, Inanam 88450 Kota Kinabalu Sabah	11 years	Leasehold 11 May 2000	85 years (31 December 2096)	Telecommunications operation centre and office	16,149	3,372	9,624
9	Lot 2323, Off Jalan Daya Pending Industrial Estate, Bintawa 93450 Kuching Sarawak	11 years	Leasehold 28 September 2000	31 years (17 February 2042)	Telecommunications operation centre and office	10,122	3,382	19,165
10	Lot 11301, Jalan Lebuhraya Kuala Lumpur - Seremban Batu 8, Mukim Petaling 57000 Kuala Lumpur	12 years	Sub-Lease 9 August 1999	14 years (28 July 2025)	Telecommunications operation centre and office	11,592	5,634	16,821
11	No 26, Jalan Perdagangan 10 Taman Universiti 81300 Skudai Johor	17 years	Freehold 2 March 1995	-	BTS	2,294	409	1,103



# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

At an Extraordinary General Meeting held on 31 May 2011, the Company obtained a mandate from its shareholders (Shareholders' Mandate) for recurrent related party transactions (RRPTs) of a revenue or trading nature.

Under the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, such Shareholders' Mandate is subject to the disclosure in the Annual Report of RRPTs conducted pursuant to the mandate during the financial year ended 31 December 2011 where the aggregate value of such RRPTs is equal to or more than RM1 million or 1% of the relevant percentage ratio for such transactions, whichever is the higher.

Set out below are all the RRPTs for which Shareholders' Mandate had been obtained together with a breakdown of the aggregate value of the RRPTs which had been conducted pursuant to the Shareholders' Mandate. To facilitate reference, mandated RRPTs which had not been conducted in 2011 or where aggregate values had been below the prescribed thresholds have also been included.

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
1	Maxis Mobile Services Sdn Bhd (MMSSB)	Airtime Management and Programming Sdn Bhd (AMP)	Provision of services and content to MMSSB to provide premium SMS/WAP/MMS content to Maxis subscribers	<b>Major Shareholders</b> Usaha Tegas Sdn Bhd (UTSB), Pacific States Investment Limited (PSIL), Excorp Holdings N.V. (Excorp), PanOcean Management Limited (PanOcean), Ananda Krishnan Tatparanandam (TAK), Tun Dr Haji Mohammed Hanif bin Omar (THO), Dato' Haji Badri bin Haji Masri (Dato' Badri) and Mohamad Shahrin bin Merican (MSM)	Please refer to Note 1	66	26	92
				<b>Director</b> Augustus Ralph Marshall (ARM)				
2	MMSSB	AMP	Provision of voice contents for voice portal services to MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM	Please refer to Note 1	Nil	Nil	Nil
				<b>Director</b> ARM				

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
3	MMSSB	Digital Five Sdn Bhd (DFSB)	Provision of external content provider aggregator services to MMSSB which enables premium SMS/WAP/MMS/CRT/3G content to Maxis subscribers by linking their content server to Maxis – SMSC, WAP gateway, MMSC and E-STK	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	Nil	NA	Nil
4	MMSSB	DFSB	Provision of services and content to MMSSB to promote services via SMS/WAP/MMS	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	1,072	Nil	1,072
5	MMSSB	DFSB	Provision of use of WAP-STK platform that allows subscribers to request/send services/ contents via SMS and/or acquisition of technology by MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	21	NA	21
6	MMSSB	DFSB	Provision of Electronic Bill Presentment and payment services (including enhancements) to MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	208	NA	208

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
7	Maxis Mobile Sdn Bhd (MMSB)	MEASAT Broadcast Network Systems Sdn Bhd (MBNS)	Rental payable on monthly basis to MMSB for usage of Maxis' contact centre located at Menara Sunway as MBNS' backup call centre	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	Nil	Nil	Nil
8	Maxis Broadband Sdn Bhd (MBSB)	MBNS	Provision of 1300 Inbound telephony solutions by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	1,811	3,046	4,857
9	MBSB	MBNS	Provision of managed communication services by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	9,452	12,431	21,883
10	MBSB	MBNS, DFSB and Astro Holdings Sdn Bhd (AHSB)'s affiliates	Provision of VSAT services by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	Nil	60	60
11	MBSB	MBNS and AHSB's affiliates	Provision of secured location and internet bandwidth by MBSB for MBNS' online business and solution needs	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	240	191	431

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
12	MMSSB	MBNS	Provision of services and content to MMSSB to provide premium SMS/WAP/MMS content to Maxis subscribers	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	Nil	Nil	Nil
13	MMSSB	MBNS	Sponsorship of golf tournament organised by MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	Nil	Nil	Nil
14	MMSSB	MBNS	Purchase of services by MMSSB - development of video streaming services across 2.5G and 3G Network including platform/hosting fee, video content fee and production fee	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	3,403	NA	3,403
15	MBSB	MBNS, DFSB, AMP and AHSB's affiliates	Provision of leased circuits/DIA/Metro-E by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	2,629	2,917	5,546

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
16	MMSSB	Astro Entertainment Sdn Bhd (AESB)	Provision of services and content to MMSSB to provide premium SMS/WAP/ MMS content to Maxis subscribers	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	278	587	865
17	MBSB	Kristal-Astro Sdn Bhd (KASB)	Provision of VSAT services and IPLC solution by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	48	69	117
18	MMSSB	Maestro Talent and Management Sdn Bhd (Maestro)	Provision of services and content to MMSSB to provide premium SMS/WAP/ MMS content to Maxis subscribers	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	2	NA	2
19	MBSB	MBNS, AHSB and/or its affiliates	Provision of bandwidth solutions by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	760	782	1,542
20	MMSSB	MBNS	Sponsorship of events organised/ aired by MBNS	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	9,243	NA	9,243

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
21	MMSSB	MBNS	Provision of mobile and online content and related services by MBNS	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	3,961	NA	3,961
22	MMSSB	MBNS	Provision of external content provider aggregator services to MBNS to enable direct transmission of premium content	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	417	417
23	MBSB	MBNS, AHSB and/or its affiliates	Provision of Maxis IP Contact Centre Services by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	Nil	Nil
24	MMSSB	MBNS	Provision of services and content to MMSSB to provide mobile TV content to Maxis subscribers	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	349	349
25	MMSSB	DFSB	Provision of services and content to MMSSB to provide premium SMS/WAP/MMS content to Maxis subscribers	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	5,888	5,888

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
26	MMSSB	DFSB	Provision of services to MMSSB to (i) exclusively aggregate, publish and resell ad space across Maxis' Internet and IPTV properties and (ii) non-exclusively aggregate, publish, and resell ad space across Maxis' Mobile' properties	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	9,399	9,399
27	MMSSB	AESB	Personality Endorsement Arrangement provided by AESB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	82	82
28	MBSB	MBNS	Provision of IPTV services by MBNS	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Director</b> ARM	Please refer to Note 1	NA	Nil	Nil
<b>Aggregate Value of Transactions with AHSB Group and its affiliates</b>						<b>33,194</b>	<b>36,244</b>	<b>69,438</b>
29	MMSB	Tanjong City Centre Property Management Sdn Bhd (TCCPM)	Rental of signage space at both sides of the facade of Menara Maxis by MMSB and Maxis' naming rights to the building payable on monthly basis	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari bin Mohd Fuad Stephens (Asgari), ARM and Chan Chee Beng (CCB)	Please refer to Note 2	325	455	780

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30	MMSB	TCCPM	Rental and service charge payable on monthly basis by MMSB for approximately 16,000 sq ft at Levels 24 and 25, Menara Maxis	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	560	783	1,343
31	MMSB	TCCPM	Rental and service charge payable on monthly basis by MMSB for approximately 190,000 sq ft at Levels 8 and 10 to 23, Menara Maxis	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	16,583	16,144	32,727
32	MMSB	TCCPM	Rental and service charge payable on monthly basis by MMSB for approximately 8,000 sq ft at Ground Floor, Menara Maxis	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	906	1,057	1,963
33	MMSSB	TGV Cinema Sdn Bhd (TGV)	Provision of e-money service by MMSSB that allows Maxis customers to make payment for TGV cinema tickets via mobile phones	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	Nil	Nil
34	MMSSB	TGV	Provision of mobile payment solutions to MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	Nil	Nil



## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
35	MMSSB	TGV	3-dimensional (3D) equipment sponsorship by MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	NA	Nil
36	MMSSB	TGV	Purchase of movie tickets by MMSSB – subsidised for high value Maxis One Club customers	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	181	585	766
37	MMSSB	Pan Malaysian Pools Sdn Bhd (PMP)	Provision of e-money service by MMSSB that allows Maxis customers to make payment for PMP's services (i.e. top-up of PMP credits) via mobile phones	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	Nil	Nil
38	MBSB	PMP and/or its affiliates	Provision of leased circuits by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	48	48
39	Maxis and/or its affiliates	PMP and/or its affiliates	Provision of mobile wireless solutions by Maxis and/or its affiliates	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	Nil	Nil
40	MBSB	PMP and/or its affiliates	Provision of secured location and internet bandwidth by MBSB for PMP and/or its affiliates' online business and solution needs	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	Nil	Nil	Nil

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
41	MBSB	Tanjong and/or its affiliates	Provision of leased line services/DIA/ Metro-E/MPLS by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	1	Nil	1
42	MMSSB	TGV	Provision of a mobile cinema ticketing service by MMSSB that allows Maxis customers to book TGV cinema tickets via smart phone applications and mobile internet	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	NA	Nil	Nil
43	MMSB	TCCPM	Rental and service charge payable on monthly basis by MMSB for additional space at Menara Maxis (Levels 3 and 4) and also small space at the basement for storage purposes	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	NA	Nil	Nil
44	MMSSB and its affiliates	TGV	Marketing joint- promotion campaign between MMSSB and its affiliates and TGV	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> Asgari, ARM and CCB	Please refer to Note 2	NA	Nil	Nil
<b>Aggregate Value of Transaction with Tanjong Group and its affiliates</b>						<b>18,556</b>	<b>19,072</b>	<b>37,628</b>
45	MBSB	MEASAT Satellite Systems Sdn Bhd (MSS)	Rental of assets – Transponder lease rentals payable on quarterly basis by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	6,446	9,930	16,376

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
46	MBSB	MSS	Rental of assets – Lease rentals of NSS Ku Band earth station facility payable on monthly basis by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	235	180	415
47	MBSB	MSS	Rental of premises – Rental payable on monthly basis by MBSB for BTS site	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	12	16	28
48	MBSB	MSS	Rental of assets – Lease rentals of MSS' teleport facility payable on quarterly basis by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	394	560	954
49	MBSB	MSS	Participation in IP Transit Project between MBSB and MSS where MBSB provides internet bandwidth pipe to MSS for MSS' customers	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	383	561	944
50	MBSB	MSS	Provision of bandwidth solutions by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	Nil	14	14
51	MBSB	MSS	Rental of assets – Transponder (Global Beam) lease rentals for satellite services payable on quarterly basis by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	Nil	NA	Nil

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
52	MBSB	MSS	Provision of leased line services/DIA/Metro-E or any related IP solutions by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	13	33	46
53	MBSB	MEASAT Global Berhad (MGB) and/or its affiliates	Provision of leased circuits by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	Nil	Nil	Nil
54	MBSB	MEASAT Networks Limited (MNL) and/or MGB's affiliates	Rental of assets – Transponder (IPstar) lease rentals payable on quarterly basis by MBSB	<b>Major Shareholders</b> TAK and THO  <b>Directors</b> ARM and CCB	Please refer to Note 3	NA	2,566	2,566
<b>Aggregate Value of Transactions with MGB Group and its affiliates</b>						<b>7,483</b>	<b>13,860</b>	<b>21,343</b>
55	MMSB and/or its affiliates	UT Hospitality Services Sdn Bhd (UTHSB)	Provision of food and beverage services at Level 24 to MMSB and/or its affiliates and rental of space at Level 24 and auditorium at Level 25, Menara Maxis for internal and external briefings and promotions by MMSB and/or its affiliates	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	29	55	84

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
56	MBSB	UTSB, UTSB Management Sdn Bhd (UTSBM), UT Projects Sdn Bhd (UTP), UT Energy Services Sdn Bhd (UTESSB) and/or its affiliates	Provision of business voice services by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	Nil	610	610
57	MMSB and/or its affiliates	UTHSB	Provision of facilities and amenities at Levels 24 and 25, Menara Maxis to MMSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	Nil	Nil	Nil
58	MBSB	UTSB and/or its affiliates	Provision of equipment and business voice value-added services by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	387	Nil	387
59	MMSB	UTSBM and/or its affiliates	Engagement of UTSBM and/or its affiliates to provide corporate management services	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	11,042	15,458	26,500
60	MBSB	UTSBM	Provision of leased circuits/DIA and Metro-E by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	113	157	270

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61	MMSSB	SRG Asia Pacific Sdn Bhd (SRGAP)	Purchase of services – the provision of call handling and other tele-marketing services to MMSSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	10,149	13,150	23,299
62	MBSB	SRGAP	Provision of leased line services/DIA and Metro-E by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	99	315	414
63	Maxis and/or its affiliates	SRGAP	Provision of mobility services – SMS/ Enterprise SMS by Maxis and/or its affiliates	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	Nil	Nil	Nil
64	MBSB	SRGAP	Provision of 1300 toll-free and call centre project by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	94	42	136
65	MBSB	SRGAP	Provision of Maxis IP Contact Centre Services by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	Nil	948	948

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
66	Maxis and/or its affiliates	Bumi Armada Berhad (BAB)	Provision by Maxis and/or its affiliates of: - VSAT services - Internet and email infrastructure - 8Mbps Metro-E	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean and TAK  <b>Director</b> CCB	Please refer to Note 5	Nil  Nil Nil	Nil  Nil Nil	Nil  Nil Nil
67	MBSB	BAB and/or its affiliates	Provision of leased line services/DIA/ Metro-E by MBSB	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean and TAK  <b>Director</b> CCB	Please refer to Note 5	Nil	58	58
68	Maxis International Sdn Bhd (MISB)	Mobitel (Private) Limited (Mobitel)	<ul style="list-style-type: none"> <li>Interconnect revenue to MISB</li> <li>Interconnect expenses paid by MISB</li> </ul>	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean and TAK  <b>Directors</b> CCB and Sundip Das (SD)	Please refer to Note 6	41  436	23  64	64  500
69	MMSSB	Mobitel	<ul style="list-style-type: none"> <li>Roaming partner revenue to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean and TAK  <b>Directors</b> CCB and SD	Please refer to Note 6	51  158	Nil  32	51  190
70	MISB	Sri Lanka Telecom PLC (SLT)	<ul style="list-style-type: none"> <li>Interconnect revenue to MISB</li> <li>Interconnect expenses paid by MISB</li> </ul>	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean and TAK  <b>Directors</b> CCB and SD	Please refer to Note 6	377  101	42  29	419  130
71	MMSB, MMSSB, MBSB and/or MISB	SRGAP	Supply of third party contract staff by SRGAP	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean and TAK and MSM  <b>Directors</b> ARM and CCB	Please refer to Note 4	NA	Nil	Nil

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<b>Aggregate Value of Transactions with UTSB Group and its affiliates</b>						<b>23,077</b>	<b>30,983</b>	<b>54,060</b>
72	MMSB	UMTS (Malaysia) Sdn Bhd (UMTS)	Provision of corporate support services by MMSB. Corporate support services include services such as support functions for accounting, regulatory, taxation, company secretarial and human resources matters, rental of office space, stationery and printing costs, repair and maintenance of office furniture & fittings, cleaning services for office buildings and rental of IT equipment	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Directors</b> Dr Fahad Hussain S. Mushayt (Dr Fahad), ARM, CCB, SD and Nasution bin Mohamed (NM)	Please refer to Note 7	705	960	1,665
73	MBSB	UMTS	Provision by MBSB as the mobile network operator to design, procure, build and operate a 3G network as per the service level agreement between MBSB and UMTS	<b>Major Shareholders</b> UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM  <b>Directors</b> Dr Fahad, ARM, CCB, SD and NM	Please refer to Note 7	11,248	18,789	30,037
<b>Aggregate Value of Transactions with UMTS, a 75% subsidiary of Maxis</b>						<b>11,953</b>	<b>19,749</b>	<b>31,702</b>



## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

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NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
74	MMSB	Maxis Communications Berhad (MCB)	Provision of corporate services by MMSB. Corporate support services include support functions for accounting, regulatory, taxation, company secretarial and human resource matters, rental of office space, stationery & printing costs, repair and maintenance of office furniture and fittings, cleaning services for office buildings and rental of IT equipment	<b>Major Shareholders</b> MCB, Binariang GSM Sdn Bhd (BGSM), Usaha Tegas Equity Sdn Bhd (UTES), UTSB, PSIL, Excorp, PanOcean, TAK, Harapan Nusantara Sdn Bhd (HNSB), THO, Dato' Badri, MSM, STC Malaysia Holding Ltd (STCM), STC Asia Telecom Holding Ltd (STCAT), STC and Public Investment Fund (PIF)  <b>Directors</b> Ghassan Hasbani (GH), Dr Zeyad Thamer H. AlEtaihi (Dr Zeyad), Dr Fahad, ARM, CCB and SD	Please refer to Note 8	1,250	1,750	3,000
75	MISB	Dishnet Wireless Limited (DWL) and/or Aircel Limited (Aircel) Group	<ul style="list-style-type: none"> <li>Interconnect revenue to MISB</li> <li>Interconnect expenses paid by MISB</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTSB, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Directors</b> Dr Fahad, CCB and SD	Please refer to Note 9	12,946  13,373	727  758	13,673  14,131

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
76	MMSSB	DWL	<ul style="list-style-type: none"> <li>Roaming partner revenue to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTBS, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Directors</b> Dr Fahad, CCB and SD	Please refer to Note 9	2	2	4
						8	12	20
77	MMSSB	Aircel and/or its affiliates	<ul style="list-style-type: none"> <li>Roaming partner revenue to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTBS, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Directors</b> Dr Fahad, CCB and SD	Please refer to Note 9	39	63	102
						91	129	220
78	MMSSB	Bridge Mobile Pte Ltd (Bridge Mobile)	<ul style="list-style-type: none"> <li>Regional bid coordination services to MMSSB whereby Bridge Mobile acts as a single point of contact and coordinator to provide competitive bid/business offerings to corporations within the region that requires telecommunications services</li> <li>Preferred roaming services to MMSSB</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTBS, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Director</b> SD	Please refer to Note 10	Nil	8	8
						247	580	827

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
79	MMSSB	Bridge Mobile	<ul style="list-style-type: none"> <li>Traffic steering services to MMSSB</li> <li>Membership fee</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTSB, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Director</b> SD	Please refer to Note 10	NA  NA	172  451	172  451
<b>Aggregate Value of Transaction with MCB Group and its affiliates</b>						<b>27,956</b>	<b>4,652</b>	<b>32,608</b>
80	MMSSB	Saudi Telecom Company (STC)	<ul style="list-style-type: none"> <li>Roaming Partner income to MMSSB</li> <li>Roaming Partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholder</b> STC  <b>Directors</b> GH, Dr Zeyad and Dr Fahad	Please refer to Note 11	1,249  488	3,677  745	4,926  1,233
81	MISB	STC and/or its affiliates	<ul style="list-style-type: none"> <li>Interconnect revenue to MISB</li> <li>Interconnect expenses paid by MISB</li> </ul>	<b>Major Shareholder</b> STC  <b>Directors</b> GH, Dr Zeyad and Dr Fahad	Please refer to Note 11	4,551  1,488	4,558  1,328	9,109  2,816
82	MMSSB	Cell C (Pty) Ltd (Cell C)	<ul style="list-style-type: none"> <li>Roaming partner income to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholder</b> STC  <b>Director</b> Dr Fahad	Please refer to Note 12	5  42	15  8	20  50
83	MMSSB	Kuwait Telecom Company (KTC)	<ul style="list-style-type: none"> <li>Roaming partner income to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholder</b> STC  <b>Directors</b> GH and Dr Zeyad	STC is a Major Shareholder by virtue of its deemed equity interest of 25% in BGSM which in turn wholly-owns MCB, holds 26% interest in KTC  Please refer to Note 8 and 11 for the interest in Maxis and STC of GH and Dr Zeyad respectively	7  10	16  20	23  30

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
84	MMSSB	AVEA İletişim Hizmetleri A.Ş. (AVEA)	<ul style="list-style-type: none"> <li>Roaming partner income to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholder</b> STC  <b>Directors</b> GH and Dr Fahad	Please refer to Note 13	13  158	47  258	60  416
85	MMSSB, MMSB and/or its affiliates	SEBIT Eğitim ve Bilgi Teknolojileri Anonim Şirketi (SEBIT)	<ul style="list-style-type: none"> <li>Licence fee payable to SEBIT for provision of online education service to MMSSB</li> <li>Revenue share entitlement payable to SEBIT</li> <li>Provision of database support by SEBIT</li> </ul>	<b>Major Shareholder</b> STC  <b>Directors</b> GH and Dr Fahad	Please refer to Note 18	NA  NA  NA	4,500  Nil  Nil	4,500  Nil  Nil
<b>Aggregate Value of Transactions with STC Group and its affiliates</b>						<b>8,011</b>	<b>15,172</b>	<b>23,183</b>

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
86	MMSSB	PT AXIS Telekom Indonesia [formerly known as PT Natrindo Telepon Seluler (AXIS)]	<ul style="list-style-type: none"> <li>Roaming partner income to MMSSB</li> <li>Roaming partner expenses paid by MMSSB</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTSB, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Directors</b> GH, Dr Zeyad, Dr Fahad and CCB	Please refer to Note 14	52  245	74  479	126  724
87	MISB	AXIS	<ul style="list-style-type: none"> <li>Interconnect expenses paid by MISB</li> </ul>	<b>Major Shareholders</b> MCB, BGSM, UTES, UTSB, PSIL, Excorp, PanOcean, TAK, HNSB, THO, Dato' Badri, MSM, STCM, STCAT, STC and PIF  <b>Directors</b> GH, Dr Zeyad, Dr Fahad and CCB	Please refer to Note 14	Nil	NA	Nil
<b>Aggregate Value of Transaction with AXIS, a company of which STC and MCB, both of them Major Shareholders, have 80.1% and 14.9% equity interests respectively</b>						<b>297</b>	<b>553</b>	<b>850</b>
88	MBSB	Malaysian Jet Services Sdn Bhd (MJS)	Provision of business voice services by MBSB	<b>Major Shareholder</b> TAK	Please refer to Note 15	Nil	5	5
<b>Aggregate Value of Transactions with a company directly or indirectly controlled by or associated with TAK in which he is deemed to have an interest, is deemed a Major Shareholder</b>						<b>Nil</b>	<b>5</b>	<b>5</b>
89	MBSB	Communications and Satellite Services Sdn Bhd (CSS)	Provision of leased circuits/DIA and Metro-E by MBSB	<b>Major Shareholders</b> TAK and MSM	Please refer to Note 16	Nil	Nil	Nil
90	MBSB	Malaysian Landed Property Sdn Bhd (MLP)	BTS rental and electricity charges payable on monthly basis by MBSB	<b>Major Shareholders</b> TAK, PanOcean and MSM	Please refer to Note 17	13	17	30
<b>Aggregate Value of Transactions with a company related to certain Major Shareholders</b>						<b>13</b>	<b>17</b>	<b>30</b>

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
91	MBSB	Strateg Data Centre Sdn Bhd. [formerly known as Kompakar CRC Sdn Bhd (SDCSB)]	BTS rental and electricity charges payable on quarterly basis by MBSB	<b>Director</b> Dato' Mokhzani bin Mahathir (Dato' Mokhzani)	Dato' Mokhzani, a Director, is also a major shareholder of SDCSB by having a deemed equity interest of 54.7% in Strateg Sdn Bhd which in turn holds 100% equity interest in SDCSB. He is also a shareholder of Maxis by virtue of his direct equity interest of over 750,000  Shares representing 0.01% of the share capital in Maxis held personally	15	21	36
92	MBSB	Flobright Advertising Sdn Bhd (FASB)	BTS rental and electricity charges payable on monthly basis by MBSB	<b>Director</b> Asgari	Asgari, a Director, is also a director of FASB. He is also a shareholder of Maxis by virtue of his direct equity interest over 750,000 Shares representing 0.01% of the share capital in Maxis held through a nominee and a major shareholder of FASB by virtue of his deemed equity interest of 50.0% in FASB	20	Nil	20

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED	VALUE INCURRED	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
						FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	
93	Maxis and/or its affiliates	Agensi Pekerjaan Talent2 International Sdn Bhd (Talent2)	Provision of headhunting, executive search and talent mapping services to Maxis and/or its affiliates	<b>Director</b> Asgari	Asgari, a Director, is also a director of Talent2. He is also a shareholder of Maxis by virtue of his direct equity interest over 750,000 Shares representing 0.01% of the share capital in Maxis held through a nominee and a major shareholder of Talent2 by virtue of his deemed equity interest of 30.0% in Talent2	Nil	Nil	Nil

NO	COMPANY IN THE MAXIS GROUP INVOLVED	TRANSACTION PARTIES	NATURE OF TRANSACTION	INTERESTED RELATED PARTIES	NATURE OF RELATIONSHIP	VALUE INCURRED FROM 1 JANUARY 2011 TO 30 MAY 2011 (RM'000)	VALUE INCURRED FROM 31 MAY 2011 TO 31 DECEMBER 2011 (RM'000)	AGGREGATE VALUE OF TRANSACTIONS DURING THE FINANCIAL YEAR (RM'000)
94	Maxis and/or its affiliates	Talent2	Provision of assessment centres for General Managers/Senior General Managers by Talent2	<b>Director</b> Asgari	Asgari, a Director, is also a director of Talent2. He is also a shareholder of Maxis by virtue of his direct equity interest over 750,000 Shares representing 0.01% of the share capital in Maxis held through a nominee and a major shareholder of Talent2 by virtue of his deemed equity interest of 30.0% in Talent2	NA	Nil	Nil
<b>Aggregate Value of Transaction with companies related to certain Directors</b>						<b>35</b>	<b>21</b>	<b>56</b>



## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

Information as at 31 December 2011

## Notes:

**(1) AHSB GROUP**

DFSB, MBNS, AMP, AESB and Maestro are wholly-owned subsidiaries of Astro Malaysia Holdings Sdn Bhd (AMH) whilst KASB is a 48.9% associated company of AMH. AMH is a wholly-owned subsidiary of Astro Networks (Malaysia) Sdn Bhd (ANM) which in turn is wholly-owned by AHSB.

UTSB, PSIL, Excorp and PanOcean who are Major Shareholders with each having a deemed equity interest over 5,250,000,000 Shares representing 70.0% of the issued and paid-up share capital in Maxis in which Binariang GSM Sdn Bhd (BGSM) has an interest, by virtue of their deemed equity interest in BGSM which in turn wholly-owns MCB, are also major shareholders of AHSB with each having a deemed equity interest over 479,619,973 ordinary shares of RM0.10 each (AHSB Shares) representing 34.01% of the issued and paid-up ordinary share capital in AMH in which AHSB has an interest, by virtue of their deemed interest in AHSB.

Excorp is 100% owned by PanOcean and it has a 100% direct controlling interest in PSIL, which in turn has a 99.999% direct controlling interest in UTSB. PanOcean is the trustee of a discretionary trust, the beneficiaries of which are members of the family of TAK and foundations, including those for charitable purposes.

TAK who is a Major Shareholder with a deemed equity interest over 5,250,000,000 Shares representing 70.0% of the issued and paid-up share capital in Maxis, is also a major shareholder of AHSB with a deemed equity interest over 819,082,908 AHSB Shares representing 58.08% of the issued and paid-up ordinary share capital in AHSB. In addition, TAK is also a director of PanOcean, Excorp, PSIL and UTSB. Although TAK and PanOcean are deemed to have interests in the Shares in which PSIL has an interest, they do not have any economic or beneficial interest over these Shares as such interest is held subject to the terms of the discretionary trust.

ARM who is a Director, is also a director of PanOcean, Excorp, PSIL and an executive director of UTSB. He does not have any equity interest in UTSB, in PanOcean, in Excorp or in PSIL. In addition, ARM is also a director and group chief executive officer of AHSB, a director and executive deputy chairman of AMH as well as a director of MBNS, AMP, AESB and other companies within the AHSB Group. ARM has a direct equity interest over 750,000 Shares representing 0.01% of the issued and paid-up share capital in Maxis. ARM does not have any equity interests in MMSSB, MBSB, MMSB nor in the AHSB Group.

THO, Dato' Badri and MSM are Major Shareholders with each having a deemed equity interest over 5,250,000,000 Shares representing 70.0% of the issued and paid-up share capital in Maxis in which BGSM has an interest, by virtue of their respective 25% direct equity interest in Harapan Nusantara Sdn Bhd (Harapan Nusantara). Harapan Nusantara's deemed interest in the voting shares in Maxis in which BGSM has an interest, arises by virtue of Harapan Nusantara being entitled to control the exercise of 100% of the votes attached to the voting shares in each of Mujur Anggun Sdn Bhd, Cabaran Mujur Sdn Bhd, Anak Samudra Sdn Bhd, Dumai Maju Sdn Bhd, Nusantara Makmur Sdn Bhd, Usaha Kenanga Sdn Bhd and Tegas Sari Sdn Bhd (collectively, Harapan Nusantara Subsidiaries).

The Harapan Nusantara Subsidiaries hold in aggregate 30% direct equity interest in BGSM and therefore, via such aggregate interest, Harapan Nusantara has a deemed interest over all the Shares held by MCB in Maxis. The Maxis Shares held via the Harapan Nusantara Subsidiaries are held under discretionary trusts for Bumiputera objects. As such, they do not have any economic interest in those Shares held by the Harapan Nusantara Subsidiaries as such interest is held subject to the terms of the discretionary trusts for Bumiputera objects. Further, as THO, Dato' Badri and MSM exercise or control the exercise of at least 15% of the votes attached to the voting shares in Maxis, they are deemed to have an interest in the shares of Maxis' subsidiaries.

THO, Dato' Badri and MSM are major shareholders of AHSB with each having a deemed equity interest over 177,446,535 AHSB Shares representing 12.58% of the issued and paid-up share capital in AHSB in which Harapan Terus Sdn Bhd (HTSB) has an interest, by virtue of their respective 25% direct equity interest in HTSB. HTSB is deemed to have an interest in the voting shares in AHSB in which Berkat Nusantara Sdn Bhd, Nusantara Cempaka Sdn Bhd, Nusantara Delima Sdn Bhd, Mujur Nusantara Sdn Bhd, Gerak Nusantara Sdn Bhd and Sanjung Nusantara Sdn Bhd (collectively, HTSB Subsidiaries) have an interest, by virtue of HTSB being entitled to control the exercise of 100% of the votes attached to the voting shares in the immediate holding companies in each of HTSB Subsidiaries viz Nusantara Barat Sdn Bhd, Nusantara Kembang Sdn Bhd, Prisma Mutiara Sdn Bhd, Nada Nusantara Sdn Bhd, Cermat Delima Sdn Bhd and Cermat Deras Sdn Bhd respectively.

The HTSB Subsidiaries hold in aggregate 12.58% direct equity interest in AHSB and therefore, via such aggregate interest, HTSB has a deemed interest over all the shares held by the HTSB Subsidiaries in AHSB. The AHSB Shares held via the HTSB Subsidiaries are held under discretionary trusts for Bumiputera objects. As such, they do not have any economic interest in those shares held by the HTSB Subsidiaries as such interest is held subject to the terms of such discretionary trusts. Further, as THO, Dato' Badri and MSM do not exercise or control the exercise of at least 15% of the votes attached to the voting shares in AHSB, they are not deemed to have an interest in the shares of ANM, AMH, DFSB, MBNS, AMP, AESB, Maestro and KASB.

Dato' Badri who is a director of AHSB, ANM and AMH, is also a director of MBNS, KASB and several other subsidiaries of AHSB.

MSM has a direct equity interest over 11,000 Shares representing 0.0001% of the issued and paid-up share capital in Maxis. Please refer to Note 4 for MSM's interests in the UTBS Group.

Dato' Mohamed Khadar bin Merican (Dato' Khadar), a director of AMH is a person connected to MSM.

## (2) TANJONG GROUP

\* Note: PMP ceased to be a subsidiary of Tanjong with effect from 9 August 2011.

TCCPM and TGV are wholly-owned subsidiaries of Tanjong whilst PMP was a wholly-owned subsidiary of Tanjong. Tanjong in turn is a wholly-owned subsidiary of Tanjong Capital Sdn Bhd (TCSB).

UTSB holds 71,000,000 ordinary shares of RM1.00 each in TCSB (TCSB Shares) representing 37.49% of the issued and paid-up share capital of TCSB and has an indirect equity interest over 53,688,000 TCSB Shares representing 28.35% of the issued and paid-up share capital of TCSB held via its wholly-owned subsidiary, Usaha Tegas Resources Sdn Bhd (UTRSB). PSIL, Excorp and PanOcean each has a deemed equity interest over 124,688,000 TCSB Shares representing 65.84% of the issued and paid-up share capital in TCSB through UTSB.

TAK has a deemed equity interest over 124,863,000 TCSB Shares representing 65.93% of the issued and paid-up share capital of TCSB through UTSB and Wangi Terang Sdn Bhd. Wangi Terang Sdn Bhd holds 175,000 TCSB shares representing 0.09% of the issued and paid-up share capital of TCSB.

Although TAK and PanOcean have deemed interest in the 124,688,000 TCSB Shares held through UTSB, they do not have any economic or beneficial interest over such shares, as such interest is held subject to the terms of a discretionary trust.

TCCPM and TGV are person connected to UTSB, UTRSB, PSIL, Excorp, PanOcean and TAK by virtue of their interest in TCSB as set out above. Please refer to Note 1 above for interests of UTSB, PSIL, Excorp, PanOcean and TAK in Maxis.

CCB who is a Director, is also an executive director of UTSB and a director of TCSB, MMSSB, MBSB, MMSB and certain subsidiaries of Maxis and Tanjong. ARM is an executive director of Tanjong and a director of PMP and was previously a director of TCSB (resigned with effect from 8 April 2011). ARM and CCB do not have any equity interest in UTSB, UTRSB, TCSB, Tanjong, TCCPM, TGV and PMP. Please refer to Note 1 above for ARM's interests in Maxis. CCB has a direct equity interest over 750,000 Shares representing 0.01% of the share capital of Maxis.

Asgari who is a Director with a direct equity interest over 750,000 Shares representing 0.01% of the issued and paid-up share capital in Maxis, has a deemed equity interest over 6,406,000 TCSB shares representing 3.38% of the issued and paid-up share capital of TCSB.

MSM also has a deemed equity interest over 8,596,000 TCSB shares representing 4.54% of the issued and paid-up share capital of TCSB. Please refer to Note 1 above for details of MSM's interests in Maxis.

## (3) MGB GROUP

TAK is also a major shareholder of MGB with a deemed equity interest over 389,933,155 ordinary shares of RM0.78 each representing 100% of the issued and paid-up ordinary share capital in MGB held via MEASAT Global Network Systems Sdn Bhd (MGNS), a wholly-owned subsidiary of MAI Holdings Sdn Bhd in which he has a 99.999% direct equity interest. MSS and MNL are wholly-owned subsidiaries of MGB. Hence, TAK also has deemed equity interest over MSS and MNL. Please refer to Note 1 above for details of TAK's interests in Maxis.

THO is also a director of MSS. Please refer to Note 1 above for details of THO's interests in Maxis. THO does not have any equity interest in the shares of MGB or MSS or MNL.

ARM and CCB are directors of MGB whilst ARM is also a director of MNL and CCB is also a director of MSS. ARM and CCB do not have any equity interest in the shares of MGB, MSS or MNL. Please refer to Notes 1 and 2 above for ARM's and CCB's interests in Maxis respectively.

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

## (4) UTSB GROUP

UTHSB is a wholly-owned subsidiary of UTSBM. UTSBM, UTP, UTESSB and SRGAP are wholly-owned subsidiaries of UTSB.

Major Shareholders, UTSB, PSIL, Excorp, PanOcean and TAK are also major shareholders of UTSBM, UTHSB, UTP, UTESSB and SRGAP (collectively, UTSB Group). Please refer to Note 1 above for details of their interests in Maxis.

ARM and CCB are also executive directors of UTSB. CCB is also a director of UTSBM. ARM and CCB do not have any equity interest in the shares of UTSB or UTSB Group. Please refer to Notes 1 and 2 above for ARM's and CCB's interests in Maxis respectively.

MSM is also a director of certain subsidiaries of UTSB and an employee of the UTSB Group. MSM does not have any equity interest in the shares of the UTSB Group. Please refer to Note 1 above for details of MSM's interests in Maxis.

## (5) BAB GROUP

BAB is an associate company of UTSB. UTSB has a 42.41% deemed equity interest in BAB.

Major Shareholders, UTSB, PSIL, Excorp, PanOcean and TAK are also major shareholders of BAB and its subsidiaries with each having a deemed equity interest of 42.41% in BAB. Please refer to Note 1 above for their respective interests in Maxis.

CCB is also a director of BAB and certain subsidiaries of BAB. CCB has a direct equity interest over 750,000 ordinary share of 0.20 each representing 0.03% of the share capital in BAB. Please refer to Notes 2 and 4 for CCB's interests in Maxis and UTSB.

## (6) SLT AND MOBILTEL

Mobitel is a wholly-owned subsidiary of SLT. UTSB has a 44.98% deemed equity interest in SLT and a 100% deemed equity interest in Mobitel.

Major Shareholders, UTSB, PSIL, Excorp, PanOcean and TAK each has a deemed equity interest of 44.98% in SLT and a 100% deemed equity interest in Mobitel. Please refer to Note 1 above for interests in Maxis of UTSB, PSIL, Excorp, PanOcean and TAK.

CCB and SD who are Directors, are also directors of MMSSB, MISB and certain subsidiaries of Maxis, as well as of SLT and Mobitel but do not have any equity interests in the shares of SLT or Mobitel. SD has a direct equity interest over 750,000 Shares representing 0.01% of the issued and paid-up share capital in Maxis. Please refer to Notes 2 and 4 for CCB's interests in Maxis and UTSB.

## (7) UMTS

UMTS is a wholly-owned subsidiary of Advanced Wireless Technologies Sdn Bhd (AWT) which in turn is a 75% subsidiary of Maxis. The remaining 25% equity interest in AWT is held by MBNS Multimedia Technologies Sdn Bhd (MMT), which in turn is wholly-owned by AMH.

Major Shareholders, UTSB, PSIL, Excorp, PanOcean and TAK each have a deemed equity interest of 100% in UMTS whilst THO, Dato' Badri and MSM each have a deemed equity interest of 75% in UMTS. Please refer to Note 1 above for their respective interests in Maxis and AMH.

Dr Fahad, CCB and SD who are Directors are also directors of MBSB, MMSB and several other subsidiaries of Maxis. Dr Fahad and SD are also directors of AWT and UMTS. Dr Fahad does not have any equity interest in the shares in Maxis. Please refer to Notes 1 and 4 for ARM's interests in Maxis, the AHSB Group and UTSB, Notes 2 and 4 for CCB's interests in Maxis and UTSB and Note 6 for SD's interest in Maxis respectively.

NM who is a director of AWT and UMTS, is also a director of MBSB, MMSB and several subsidiaries of Maxis. NM does not have any equity interest in the shares of Maxis, MBSB, MMSB, AWT or in UMTS.

**(8) MCB**

MCB is the holding company of our Company.

All Substantial Shareholders as set out in pages 246 to 247 of this Annual Report (except for EPF) are also major shareholders of MCB. Please refer to the notes 1 to 12 as set out in pages 246 to 247 of this Annual Report for the interests of the interested Major Shareholders.

Directors, GH, Dr Zeyad, Dr Fahad, ARM, CCB and SD are also directors of MCB. GH, Dr Zeyad and Dr Fahad do not have any equity interests in the shares of Maxis. GH, Dr Zeyad, Dr Fahad, ARM, CCB and SD do not have any equity interest in the shares of MCB. Please refer to Notes 1, 2, 4 and 6 above for interests in Maxis of ARM, CCB and SD respectively.

**(9) AIRCEL GROUP**

MCB holds 74% effective equity interest in Aircel Limited and DWL.

All Substantial Shareholders as set out in pages 246 to 247 of this Annual Report (except for EPF) are also major shareholders of Aircel Group. Please refer to the notes 1 to 12 as set out in pages 246 to 247 of this Annual Report for the interests of the interested Major Shareholders.

Directors, GH, Dr Zeyad, Dr Fahad, ARM, CCB and SD are also directors of MCB. Dr Fahad, CCB and SD are also directors of Aircel Limited and DWL. GH, Dr Zeyad, Dr Fahad, ARM, CCB and SD do not have any equity interest in the shares of MCB, Aircel Limited or DWL. Please refer to Notes 1, 2 and 6 above for interests in Maxis of ARM, CCB and SD respectively and Note 8 above for interests in Maxis of GH, Dr Zeyad and Dr Fahad respectively.

**(10) BRIDGE MOBILE**

MCB holds a 10% direct equity interest in Bridge Mobile.

All Substantial Shareholders as set out in pages 246 to 247 of this Annual Report (except for EPF) are also major shareholders of Bridge Mobile. Please refer to the notes 1 to 12 as set out in pages 246 to 247 of this Annual Report for the interests of the interested Major Shareholders.

SD is also a director of Bridge Mobile and he does not have any equity interest in the shares of Bridge Mobile. Please refer to Notes 6 and 8 above for SD's interests in Maxis and MCB respectively.

**(11) STC**

STC is a Major Shareholder by virtue of its deemed equity interest of 25% in BGSM which in turn wholly-owns MCB.

Directors, GH, Dr Zeyad and Dr Fahad are also employees of STC. GH is the chief executive officer of the international operations group of STC. Dr Zeyad is the group chief technology officer of STC. Dr Fahad is also a director of MMSSB, MISB and several other subsidiaries of Maxis and the vice president - corporate strategy and head of strategic investments unit of STC. Dr Zeyad has a direct equity interest over 6,666 shares in STC representing 0.0000033% of the issued and paid-up capital of STC but GH and Dr Fahad do not have any equity interests in the shares of STC. Please refer to Note 8 above for interests in Maxis of GH, Dr Zeyad and Dr Fahad respectively.

**(12) CELL C**

STC is a Major Shareholder by virtue of its deemed equity interest of 25% in BGSM which in turn wholly-owns MCB.

STC through STC Turkey Holding Ltd (STC Turkey) holds 35% interest in Oger Telecom Limited (Oger). Oger holds 75% interest in 3C Telecommunications (Proprietary) Limited (3C), which in turn holds 100% interest in Cell C.

Dr Fahad is a director of STC Turkey. Eng Saud and Dr Fahad does not have any equity interest in the shares of STC Turkey, Oger, 3C or in Cell C. Please refer to Notes 8 and 11 above for Dr Fahad's interests in Maxis and STC.

**(13) AVEA**

STC is a Major Shareholder by virtue of its deemed equity interest of 25% in BGSM which in turn wholly-owns MCB.

## Other Information

# DISCLOSURE OF RECURRENT RELATED PARTY TRANSACTIONS

Continued

STC through STC Turkey holds 35% interest in Oger, which in turn holds 99% interest in Oger Telekomunikasyon A.S. (OTAS). OTAS holds 55% interest in Turk Telekomunikasyon A.S. (Turk Telekom), which in turn holds 81% interest in AVEA.

GH is a director of OTAS and Turk Telekom while Dr Fahad is a director of STC Turkey. GH and Dr Fahad do not have any equity interest in the shares of STC Turkey, OTAS, Turk Telekom or in AVEA. Please refer to Notes 8 and 11 above for the interests in Maxis and STC of GH and Dr Fahad respectively.

**(14) AXIS**

STC has a 80.1% equity interest in AXIS while MCB has a 14.9% equity interest in AXIS.

All Substantial Shareholders as set out in pages 246 to 247 of this Annual Report (except for EPF) are also major shareholders of AXIS. Please refer to the notes 1 to 12 as set out in pages 246 to 247 of this Annual Report for the interest of the interested Major Shareholders.

Directors, GH, Dr Zeyad, Dr Fahad and CCB are also Commissioners of AXIS. Dr Fahad and CCB are also directors of MMSSB and MISB. GH, Dr Zeyad, Dr Fahad and CCB do not have any equity interest in MMSSB, MISB or AXIS. Please refer to Notes 2 and 8 above for interests in Maxis of CCB, GH, Dr Zeyad and Dr Fahad, respectively and Note 11 above for interests in STC of GH, Dr Zeyad and Dr Fahad.

**(15) MJS**

Maya Krishnan Tatparanandam (TMK), a major shareholder of MJS, is a Person Connected to TAK. TMK is not a director of MJS. Please refer to Note 1 above for details of TAK's interests in Maxis.

**(16) CSS**

Major Shareholder, TAK is also a major shareholder of CSS with a deemed equity interest of 100% in CSS and MSM is also a director of CSS. Please refer to Note 1 above for their respective interests in Maxis.

**(17) MLP**

Major Shareholders, TAK and PanOcean are also major shareholders of MLP with each having a deemed equity interest of 100% in MLP. Please refer to Note 1 above for their respective interests in Maxis.

MSM is a director of MLP and does not have any equity interest in the shares of MLP. Please refer to Note 1 above for details of MSM's interests in Maxis.

**(18) SEBIT**

STC is a Major Shareholder by virtue of its deemed equity interest of 25% in BGSM which in turn wholly-owns MCB.

STC through STC Turkey holds 35% shares in Oger, which in turn holds 99% interest in OTAS. OTAS holds 55% shares in Turk Telekom, which in turn owns 100% of SEBIT.

GH is a director of OTAS and Turk Telekom while Dr Fahad is a director of STC Turkey. GH and Dr Fahad do not have any equity interest in the shares of STC Turkey, OTAS, Turk Telekom or in SEBIT. Please refer to Notes 8 and 11 above for the interests in Maxis and STC of GH and Dr Fahad respectively.

## Other Information

# ADDITIONAL DISCLOSURES

## TRANSACTIONS THROUGH MEDIA AGENCIES

Some of the media airtimes, publications and programme sponsorship arrangements (Media Arrangements) of the Maxis group are concluded on normal commercial terms with independent media-buying agencies whose role is to secure advertising or promotional packages for their clients. These Media Arrangements may involve companies in the Astro group which are licensed to operate satellite Direct-to-Home television and FM radio services, and undertake a number of other multimedia services in Malaysia. The transactions between the media-buying agencies and the Astro group are based on terms consistent with prevailing rates within the media industry. For the financial year ended 2011 the value of such transactions, which are not related party transactions entered into by the Maxis Group and the Astro group and excluded from the related party transactions disclosed elsewhere in this Annual Report, amounted to RM6,529,000.

## STATUS OF UTILISATION OF CORPORATE PROPOSALS

On 24 February 2012, the Company made its first issuance under the Sukuk Programme of RM2.45 billion nominal value with a tenure of 10 years from the date of issue ("First Issuance"). From the proceeds from the First Issuance, RM1.45 billion was used for refinancing of the outstanding loans which were fully repaid on the same date, and RM1.00 billion is to be used for capital expenditure and/or working capital and/or general funding requirements and/or general corporate purposes.

## IMPOSITION OF SANCTIONS/PENALTIES

There were no public sanctions and/or penalties imposed on the Company or its subsidiaries, Directors or Management by the relevant regulatory bodies during the financial year ended 31 December 2011.

## EMPLOYEE SHARE OPTION SCHEME (ESOS)

Please refer to the Directors' Report (pages 101 and 102) and Note 28(b) (pages 166 and 167) of the Audited Financial Statements of this Annual Report. The ESOS implemented on 17 September 2009 is the Company's only employee share option scheme currently in existence during the financial year ended 31 December 2011.

## Other Information

# MATERIAL CONTRACTS

NO.	CONTRACT	DATE	PARTIES	GENERAL NATURE	CONSIDERATION PASSING TO OR FROM THE COMPANY OR ANY OTHER CORPORATION IN THE GROUP	MODE OF SATISFACTION OF CONSIDERATION	RELATIONSHIP BETWEEN DIRECTOR OR MAJOR SHAREHOLDER AND CONTRACTING PARTY (IF DIRECTOR OR MAJOR SHAREHOLDER IS NOT CONTRACTING PARTY)
1	Licence Agreement	20 October 2009	The Company  Maxis Communications Berhad (MCB)	Grant by MCB to the Company and its subsidiaries of a perpetual, royalty-free licence to use in Malaysia, trademarks and service marks that are registered in the name of MCB	The consideration of each party for the agreement is the exchange of promises and a cash payment of RM10 payable by the Company	Fulfilment of promises and cash of RM10	MCB is a Major Shareholder of the Company. The Company is a 70% subsidiary of MCB  Please see Note 1 below for further details of the relationship
2	Transponder Lease for MEASAT-3 supplemented by supplemental letters nos 1 - 5	17 October 2007  Supplemental Letter No 1: 20 May 2009  Supplemental Letter No 2: 9 June 2009  Supplemental Letter No 3: 17 February 2010  Supplemental Letter No 4: 17 June 2010  Supplemental Letter No 5: 20 April 2011	Maxis Broadband Sdn Bhd (MB)  MEASAT Satellite Systems Sdn Bhd (MSS)	Leasing of transponders for MEASAT-3 by MB for use of bandwidth capacity	Rental fee payable by MB to MSS	Cash	MB is a wholly-owned subsidiary of the Company  Please see Note 2 below for further details on the relationship between MB and MSS
3	Teleport Services Agreement (Lease rentals of MEASAT earth station facility)	17 October 2007	MB  MSS	Lease rentals of MSS teleport and earth station facility by MB	Service fee payable by MB to MSS	Cash	Please see Note 2 below for further details on the relationship between MB and MSS

NO.	CONTRACT	DATE	PARTIES	GENERAL NATURE	CONSIDERATION PASSING TO OR FROM THE COMPANY OR ANY OTHER CORPORATION IN THE GROUP	MODE OF SATISFACTION OF CONSIDERATION	RELATIONSHIP BETWEEN DIRECTOR OR MAJOR SHAREHOLDER AND CONTRACTING PARTY (IF DIRECTOR OR MAJOR SHAREHOLDER IS NOT CONTRACTING PARTY)
4	Transponder Lease Agreement for NSS Ku Band supplemented by supplemental letter no 1	14 June 2007  Supplemental Letter No 1: 17 May 2010	MB  MSS	Lease of transponder for NSS Ku Band from MSS by MB	Rental fee payable by MB to MSS	Cash	Please see Note 2 below for further details on the relationship between MB and MSS
5	(a) Agreement for 3G Service Level for design, build and operation of 3G MBSB Network and Migration of 3G Wholesale Services Provision  (b) Supplemental Agreement to Agreement for 3G Service Level for design, build and operation of 3G MBSB Network and Migration of 3G Wholesale Services Provision dated 11 April 2008  (c) Supplemental Agreement to Agreement for 3G Service Level for design, build and operation of 3G MBSB Network and Migration of 3G Wholesale Services Provision dated 11 April 2008	11 April 2008        12 February 2009        28 October 2011	MB  UMTS (Malaysia) Sdn Bhd (UMTS)	The agreements in 5(a), (b) and (c) provide for arrangements relating to the migration by UMTS of provision of 3G wholesale services to MB for MB to provide 3G wholesale services to licensees under the Communications and Multimedia Act 1998 who are authorised to provide 3G mobile services to end-users	Undertakings and agreements in the agreements	Fulfilment of undertakings and agreements in the agreements	Please see Note 3 below for further details on the relationship between MB and UMTS



## Other Information

# MATERIAL CONTRACTS

Continued

NO.	CONTRACT	DATE	PARTIES	GENERAL NATURE	CONSIDERATION PASSING TO OR FROM THE COMPANY OR ANY OTHER CORPORATION IN THE GROUP	MODE OF SATISFACTION OF CONSIDERATION	RELATIONSHIP BETWEEN DIRECTOR OR MAJOR SHAREHOLDER AND CONTRACTING PARTY (IF DIRECTOR OR MAJOR SHAREHOLDER IS NOT CONTRACTING PARTY)
6	Services Agreement	14 February 2011	Maxis Mobile Services Sdn Bhd (MMS)  SRG Asia Pacific Sdn Bhd (SRG)	Procurement of customer call-handling and telemarketing services by MMS from SRG	Consideration passing from MMS to SRG is RM113.8 million	Cash	MMS is a wholly-owned subsidiary of the Company  Please see Note 4 below for further details on the relationship between MMS and SRG
7*	Extension Agreement	15 December 2010	Maxis Mobile Sdn Bhd (MM)  Advanced Wireless Technologies Sdn Bhd (AWT)	Agreement for the extension of the term of a shareholder's loan amounting to RM104,923,583.64 owing by AWT to MM, for a further period of five years from 24 November 2010  The loan was originally granted pursuant to a letter dated 30 September 2003 which was supplemented by an agreement dated 24 November 2005 between MCB and AWT (collectively, SLA). The rights, duties, obligations and liabilities of MCB under the SLA was novated to MM via a Deed of Novation dated 28 September 2009 between MM, MCB and AWT	Undertakings and agreements in the agreements	Fulfilment of undertakings and agreements in the agreements	MM and AWT are subsidiaries of the Company  Please see Notes 1 and 3 below for further details on the relationship between MM and AWT

NO.	CONTRACT	DATE	PARTIES	GENERAL NATURE	CONSIDERATION PASSING TO OR FROM THE COMPANY OR ANY OTHER CORPORATION IN THE GROUP	MODE OF SATISFACTION OF CONSIDERATION	RELATIONSHIP BETWEEN DIRECTOR OR MAJOR SHAREHOLDER AND CONTRACTING PARTY (IF DIRECTOR OR MAJOR SHAREHOLDER IS NOT CONTRACTING PARTY)
8*	Extension Agreement	15 December 2010	MBNS Multimedia Technologies Sdn Bhd (MMT)  AWT	Agreement for the extension of the term of a shareholder's loan amounting to RM33,059,601.83 owing by AWT to MMT, for a further period of five years from 9 December 2010  The loan was originally granted pursuant to an agreement dated 24 November 2005 between MMT and AWT	Undertakings and agreements in the agreements	Fulfilment of undertakings and agreements in the agreements	Please see Note 3 below for further details on the relationship between AWT and MMT
9	Managed Bandwidth Services Agreement	1 July 2011	MB  MEASAT Broadband (International) Ltd (formerly known as South Asia Data and Information Services Ltd) (MBIL)	Lease of bandwidth capacity on IPSTAR-1 satellite by MBIL	Rental fee payable by MB to MBIL	Cash	MBIL is a subsidiary of MGB  Please see Note 2 below for further details on the relationship between MB and MBIL
10	IPTV Services Agreement	19 January 2012	MB  Media Innovations Pty Ltd (Media Innovations)  Digital Five Sdn Bhd (D5)	Provision of IPTV platform and customer premises equipment development services and IPTV related services including operational, consultancy and project (hardware and software) services	Fees payable by MB to Media Innovations and D5	Cash	Please see Note 3 below for further details on the relationship between MB, Media Innovations and D5.

## Other Information

# MATERIAL CONTRACTS

Continued

NO.	CONTRACT	DATE	PARTIES	GENERAL NATURE	CONSIDERATION PASSING TO OR FROM THE COMPANY OR ANY OTHER CORPORATION IN THE GROUP	MODE OF SATISFACTION OF CONSIDERATION	RELATIONSHIP BETWEEN DIRECTOR OR MAJOR SHAREHOLDER AND CONTRACTING PARTY (IF DIRECTOR OR MAJOR SHAREHOLDER IS NOT CONTRACTING PARTY)
11	(a) Publishing and Advertising Services Agreement	4 March 2011	MMS D5	The agreements in 11(a) and (b) provide for the appointment of D5 by MMS as its (i) exclusive content aggregator, publishing and advertising agency services provider across Maxis' Internet properties (other than mobile properties and IPTV services); (ii) exclusive advertising agency services provider for IPTV services; and (iii) non-exclusive content aggregator, publishing and advertising agency services provider across Maxis' mobile properties	Fees payable by MMS to D5	Cash	Please see Note 3 below for further details between MMS and D5
	(b) Supplemental Agreement to Publishing and Advertising Services Agreement dated 4 March 2011	4 March 2011					

\* Additional information relating to agreements nos. 7 and 8.

NO.	CONTRACT	NAMES OF LENDER AND BORROWER	RELATIONSHIP BETWEEN BORROWER AND DIRECTOR OR MAJOR SHAREHOLDER (IF DIRECTOR OR MAJOR SHAREHOLDER IS NOT THE BORROWER)	PURPOSE OF THE LOAN	AMOUNT OF THE LOAN	INTEREST RATE	TERMS AS TO PAYMENT OF INTEREST AND REPAYMENT OF PRINCIPAL	SECURITY PROVIDED
1	Extension agreement between MM and AWT	Lender: MM Borrower: AWT	Please refer to Notes 1 and 3 below for further details on the relationship between MM and AWT	To provide capital support for AWT, the holding company of UMTS	RM104,923,583.64	1% per annum above the base lending rate of Malayan Banking Berhad	The loan together with interest accrued shall be repaid on 24 November 2015	Nil
2	Extension agreement between MMT and AWT	Lender: MMT Borrower: AWT	Please refer to Note 3 below for further details on the relationship between MMT and AWT	To provide capital support for AWT, the holding company of UMTS	RM33,059,601.83	1% per annum above the base lending rate of Malayan Banking Berhad	The loan together with interest accrued shall be repaid on 9 December 2015	Nil

**Notes:**

- 1 Binariang GSM Sdn Bhd, Usaha Tegas Equity Sdn Bhd, Usaha Tegas Sdn Bhd (UTSB), Pacific States Investment Limited (PSIL), Excorp Holdings N.V. (Excorp), PanOcean Management Limited (PanOcean), Ananda Krishnan Tatparanandam (TAK), Harapan Nusantara Sdn Bhd, Tun Dr Haji Mohammed Hanif bin Omar (THO), Dato' Haji Badri bin Haji Masri (Dato' Badri), Mohamad Shahrin bin Merican (MSM), STC Malaysia Holding Ltd, STC Asia Telecom Holding Ltd, STC and Public Investment Fund, who are Major Shareholders of the Company are also major shareholders of MCB. The Company is a 70% subsidiary of MCB

TAK is also a director of PanOcean, Excorp, PSIL and UTSB. ARM and CCB are also executive directors of UTSB whilst ARM is also a director of PanOcean.

Ghassan Hasbani (GH), Dr Zeyad Thamer AlEtaibi (ZT), Dr Fahad Hussain S. Mushayt (FH), Augustus Ralph Marshall (ARM), Chan Chee Beng (CCB), Sandip Das (SD) are Directors of MCB and the Company. FH, CCB and SD are also Directors of MMS, MB and MM. ZT, FH and GH are also employees of STC. ZT is the Vice President of Network Sector of STC, FH is the head of Strategic Investments Unit of STC and GH is also the chief executive officer (International) of STC. In addition, ARM, CCB and SD are the shareholders of Maxis.

- 2 MSS and MBIL are the wholly-owned subsidiaries of MGB. TAK who is a Major Shareholder of the Company is also a major shareholder of MGB with a deemed equity interest over 100% of the issued and paid-up ordinary share capital in MGB.

THO who is a Major Shareholder of the Company is also a director of MSS.

ARM and CCB are also directors of MGB whilst CCB is also a director of MSS. Please refer to Note 1 above for the relationships and interests of ARM and CCB in the Company.

- 3 UMTS is a wholly-owned subsidiary of AWT which in turn is a 75% owned subsidiary of the Company. The remaining 25% equity interest in AWT is held by MBNS Multimedia Technologies Sdn Bhd (MMT), which in turn is wholly-owned by Astro Malaysia Holdings Sdn Bhd (AMH). AMH is a wholly-owned subsidiary of Astro (Network) Malaysia Sdn Bhd which is in turn wholly-owned by Astro Holdings Sdn Bhd (AHSB).

D5 is an indirect wholly-owned subsidiary of AMH whilst Media Innovations is wholly-owned by Media Innovations Pte Ltd (MIPL) which in turn is 44.95% held by All Asia Digital Networks Pte Ltd (AADN). AADN is an indirect wholly-owned subsidiary of AHSB.

UTSB, PSIL, Excorp, PanOcean, TAK, THO, Dato' Badri and MSM who are Major Shareholders of the Company are also major shareholders of AMH.

ARM is also a director of AHS, ANM, AMH, Media Innovations and MIPL. Please see Note 1 above for the relationships and interests of ARM, Dato' and Badri in the Company, MCB, AWT and UMTS.

Dato' Badri is also a director of AHSB, ANM and AMH.

Dato' Mohamed Khadar bin Merican, a director of AMH is a person connected to MSM, who is a major shareholder of the Company.

- 4 SRGAP is a wholly-owned subsidiary of UTSB.

UTSB, PSIL, Excorp, PanOcean and TAK are also major shareholders of SRGAP. Please refer to Note 1 above for details of their relationship and interests in the Company.

ARM and CCB are also executive directors of UTSB. Please refer to Note 1 for ARM's and CCB's relationship and interests in the Company respectively.

MSM is also a director of certain subsidiaries of UTSB. Please refer to Notes 1 and 3 above for details of MSM's relationship and interests in the Company

# GLOSSARY

## 2G

Second generation or 2G digital wireless communications system which uses circuit switching technology. GSM is one of the most widely used 2G mobile systems.

## 3G

Third generation or 3G digital wireless communications system which uses both circuit and packet switching technology and offers higher speed data transmission rates than those available under 2G. W-CDMA and CDMA2000 are two of the leading 3G technologies.

## ADSL

Asymmetric Digital Subscriber Line; a digital subscriber line of copper loop enhanced technologies, which is asymmetric, providing faster transmission rates downstream than upstream. It is suited to fast internet access where requests for web pages and email generally require less bandwidth than the receipt of multimedia and web pages.

## ARPU

Average Revenue Per User. This is the average of the monthly revenue per subscription in a period, each calculated by dividing (i) the monthly revenue (net of rebates) less roaming partner revenue and non-recurring fees by (ii) the monthly average number of revenue generating subscriptions.

## Bandwidth

The information-carrying capacity of a communications channel expressed in the form of rate of data transfer (bits per second or multiples of it).

## Base Station

A transceiver station located within a cell used for communication between mobile devices within the cell and a Base Station Controller (BSC) or Mobile Switching Center (MSC).

## Basic Earnings Per Share

Profit attributable to equity holders of the Company divided by 7,500 million shares.

## Broadband

Transmission capacity having a bandwidth greater than 256kbps, capable of high-speed data transmission.

## BTS

Base Transceiver Station; radio equipment contained in a base station that is used for transmitting and receiving signals to and from a mobile device within a single cell.

## Capex

Capital expenditure

## CDMA

Code Division Multiple Access; a digital wireless transmission technology based on continuous digital transmission using coding sequences to mix and separate voice and data signals. CDMA allows more than one user to simultaneously occupy a single radio frequency band with reduced interference.

## Cloud Computing

The delivery of computing as a service rather than a product, whereby shared resources, software and information are provided to computers and other devices as a metered service over a network (typically the internet).

## Data Centre

Services which include server racks or space in a controlled environment, regulated power supply, dedicated and shared network connections, state-of-the-art security, fire detection and suppression among others.

## EBITDA

Profit before finance income, finance cost, taxation, depreciation, amortisation and allowance for write-down of identified network assets.

## ETP

Economic Transformation Programme; launched by the government of Malaysia, the programme acts as the catalyst of growth in two ways: focusing resources on 12 National Key Economic Areas (NIKEAs) and improving competitiveness through six Strategic Reform Initiatives.

## Fibre Optic

A means of providing high-speed data transmission using light to send signals through glass fibres.

## Free Cash Flow

Cash flows from operations less capital expenditure, handset subsidies, interest payments and finance lease repayments.

## Gbps

1 billion bits per second

## Gearing Ratio

Calculated as interest-bearing borrowings, loan from a related party, payables under deferred payment scheme and loan from immediate holding company and derivative financial liabilities/assets on a net basis less cash and cash equivalents divided by total equity.

## GPRS

General Packet Radio Service; an enhancement of the GSM system that supports packet switching and higher speed data transmission rates than 2G.

## GSM

Global System for Mobile communications; one of the most widely used standards for mobile communications; initially developed to standardise the use of mobile technology in Europe.

## HSDPA

High-Speed Downlink Packet Access; an extension to 3G that provides downlink data speeds in excess of standard 3G.

## HSPA/HSPA+

High-Speed Packet Access; an extension to 3G that provides downlink and uplink data speeds in excess of standard 3G.

**ICT**

Information and Communication Technology; an umbrella term that includes any communication device or application, encompassing radio, television, mobile phones, computer and network hardware and software, satellite systems as well as various services and applications associated with them, such as video-conferencing and distance-learning.

**IFRS**

International Financial Reporting Standards

**IM**

Instant Messaging

**Interest Cover Ratio**

Calculated as profit from operations divided by finance costs.

**International Gateway**

An international gateway exchange; a telephone switch that forms the gateway between a national telephone network and one or more other international gateway exchanges, thus providing cross-border connectivity.

**Internet**

The interconnection of servers worldwide that provides communications and application services to an international base of business, consumers, education, research, government and other organisations.

**IP**

Internet Protocol; a standard that keeps track of network addresses for different nodes, routes outgoing messages, and recognises incoming messages.

**IPTV**

Internet Protocol Television

**Kbps**

One thousand bits per second

**KPKK**

Ministry of Information Communication and Culture

**LAN**

Local Area Network; a short-distance data communications network usually within a building.

**LTE**

Long Term Evolution or 4G LTE; a standard for wireless communication of high-speed data for mobile phones and data terminals with increased capacity and speed compared to 3G technology.

**Managed Services**

Outsourcing of business operations and infrastructures to a managed services provider through agreed Service Level Agreement. Managed services allow enterprises to reduce their capital and resource investment. Such outsourced services are usually IT support, helpdesk/call centre, voice (fixed voice lines, PABX), wide area networks (WAN) and local area networks (LAN).

**MASB**

Malaysian Accounting Standards Board

**Maxis Group or the Group**

Maxis Berhad and its subsidiaries

**Maxis or the Company**

Maxis Berhad (Company No. 867573-A)

**Maxis Home Services**

The first multiple-play service in Malaysia, available to customers in fibre-connected areas nationwide. Services include access to voice, high-speed internet, value-added services and content. These services are made available over multiple access and across multiple screens.

**Mbps**

One million bits per second

**MCB**

Maxis Communications Berhad (Company No. 158400-V)

**MEPs**

Maxis Exclusive Partners

**Metro-E**

Metro-Ethernet which provides point-to-point connection between offices.

**MFRS**

Malaysian Financial Reporting Standards

**MMLR**

Main Market Listing Requirements

**MMS**

Multimedia Messaging Service

**MOE**

Ministry of Education Malaysia

**MOU**

Minutes Of Use; the average total (incoming and outgoing) minutes of use per subscription being the average of the total minutes per subscription calculated by dividing the monthly total minutes by the monthly average number of active subscriptions.

**MVNO**

Mobile Virtual Network Operator

**myLaunchpad**

Maxis' content destination portal, offering locally relevant content and services.

**M2M**

Machine-to-Machine

**Net Assets per Share**

Calculated as equity attributable to equity holders of the Company divided by the number of issued and paid-up shares.

**Net Debt**

Calculated as total interest-bearing financial liabilities (including payables under deferred payment scheme, loan from a related party, borrowings and derivative financial liabilities/assets on a net basis) less cash and cash equivalents.

**Network**

A group of two or more computer systems or telecommunications elements linked together.

**NFC**

Near Field Communication

**PAT**

Profit after taxation

# GLOSSARY

Continued

**PBT**

Profit before taxation

**RAN**

Radio Access Networks; part of a mobile telecommunication system that provides radio access between a mobile device and a core network.

**Return on Average Equity**

Calculated as profit attributable to equity holders of the Company divided by the average of the opening and closing equity attributable to equity holders of the Company for the period.

**Return on Average Assets**

Calculated as the profit for the financial year (adjusted for finance costs, net of tax) divided by the average opening and closing total assets for the period.

**Return on Invested Capital**

Calculated as the profit for the financial year (adjusted for finance income/ costs, net of tax) divided by the average opening and closing invested capital for the period. Invested capital is defined as total equity, interest-bearing borrowings, loan from a related party, payables under deferred payment scheme and loan from immediate holding company and derivative financial liabilities/assets on a net basis less cash and cash equivalents.

**Revenue Generating Subscriptions (RGS)**

With effect from 1 January 2011, in parallel to the old definition, Maxis adopted a stricter definition of subscriptions for reporting purposes that is more reflective of the revenue-generating base. The definition of mobile subscriptions for Postpaid, Prepaid and Wireless Broadband are now as follows:

- Postpaid and Wireless Broadband: subscriptions on the register excluding subscriptions that have been barred for more than 50 days
- Prepaid: Subscriptions on the register excluding subscriptions that do not have any revenue contribution for more than 50 days.

**RM**

Ringgit Malaysia; the lawful currency of Malaysia.

**Roaming**

When mobile customers leave their own mobile carrier's home network and move on to another mobile operator's network.

**Server**

A shared computer on a LAN that provides services to other computers in the network.

**SIM**

Subscriber Identity Module; an electronic card which stores the subscriber identity information and authentication key which identifies the subscriber to a network.

**SKMM**

Malaysian Communications and Multimedia Commission

**Smartphone**

A mobile phone offering advanced capabilities, converging the telephone functionalities with features such as calendars, email, internet access and more.

**SMS**

Short Message Services; a service whereby mobile telephone users may send text messages.

**Total Borrowings**

Include interest-bearing borrowings, loan from a related party, payables under deferred payment scheme, loan from immediate holding company and derivative financial liabilities/assets on a net basis.

**USP**

Universal Service Provision; an initiative to promote the widespread availability and usage of network and/or applications services by encouraging the installation of network facilities and the provision of network and/or applications services in underserved areas.

**VoIP**

Voice over IP; the communication protocols, technologies, methodologies and transmission techniques involved in the delivery of voice communications and multimedia sessions over Internet Protocol (IP) networks, such as the internet.

**VSAT**

Very Small Aperture Terminal; a small earth station for transmission of data by satellite.

**WAP**

Wireless Application Protocol; an open, global protocol that is designed to send web pages to wireless devices and allow users to access information instantly.

**WAP-STK**

Wireless Application Protocol through Subscriber Identity Module (SIM) Toolkit; a platform that allows users to access WAP-based content as SMS through the use of SIM card menus.

**WiFi**

A local area network that uses high frequency radio signals to transmit and receive data over distances of a few hundred feet; uses ethernet protocol.

**Wireless LAN**

Local Area Networks that transmit and receive data over the air.

**WiMAX**

Worldwide Inter-operability for Microwave Access, which is a telecommunications technology aimed at providing wireless data over long distance, from point-to-point links to full mobile cellular type access.

**Wireless Broadband**

Broadband subscriptions for internet access on computers via wireless modems only. This does not include any internet access on mobile phone screens.

## Other Information

# MAXIS CENTRES

## CENTRAL REGION

**ALAMANDA**  
Lot G80/81, Ground Floor  
Alamanda Putrajaya Shopping Centre  
Jalan Alamanda Precint 1  
62000 Putrajaya

**CHERAS**  
No 69, Jalan Manis 4  
Taman Segar, Cheras  
56100 Kuala Lumpur

**E@CURVE**  
G-27, e@curve No 2A  
Jalan PJU 7/3  
Mutiar Damansara  
47810 Petaling Jaya

**KLANG**  
C7-1-0, Ground Floor  
BBT One  
Lebuh Batu Nilam 2  
Bandar Bukit Tinggi  
41200 Klang

**KUALA LUMPUR CITY CENTRE**  
Maxis Centre KLCC  
Ground Floor  
Menara Maxis  
50088 Kuala Lumpur

**LOW COST CARRIER TERMINAL**  
Lot LCPC 06  
Public Concourse LCCT  
64000 KLIA, Sepang

**PAVILION**  
Lot 1.31, Level 1  
Pavilion KL  
Jalan Bukit Bintang  
55100 Kuala Lumpur

**SELAYANG**  
Grd & 1st Flr, 69, Jalan 2/3A  
Pusat Bandar Utara  
Off Jalan KM12, Jalan Ipoh  
68100 Batu Caves

**SUNWAY PYRAMID**  
Lot F1.99, First Floor  
Sunway Pyramid Phase 2  
No 3 Jalan PJS 11/15  
Bandar Sunway  
46150 Petaling Jaya

**TAMAN TUN DR ISMAIL**  
No 43 - 44, Jalan 2/71  
Off Jalan Tun Mohd Fuad  
Taman Tun Dr Ismail  
60000 Kuala Lumpur

**THE GARDENS**  
Lot T-231, Third Floor  
The Gardens, Mid Valley  
Lingkaran Syed Putra  
59200 Kuala Lumpur

**KL SENTRAL**  
Unit 11, Tkt 1  
Stesen Sentral KL  
50470 Kuala Lumpur

## NORTHERN REGION

**ALOR SETAR**  
18D & E, Wisma Kurnia  
Lebuhraya Darulaman  
05100 Alor Star

**BAYAN BARU**  
Unit No 15-G-10  
Block A Bayan Point  
Medan Kampung Relau  
11900 Pulau Pinang

**IPOH**  
No 1, Persiaran Greentown 8  
Greentown Business Centre  
30450 Ipoh

**LANGKAWI**  
No 1, Persiaran Mutiara  
Kelana Emas  
07000 Langkawi

**PULAU PINANG**  
Unit S-1-B and Unit S-2-A  
The Northam  
No 55  
Jalan Sultan Ahmad Shah  
10050 Pulau Pinang

**PRAI**  
No 52, Jalan Todak 4  
Pusat Bandar, Seberang Jaya  
13700 Prai  
Pulau Pinang

**QUEENSBAY**  
LG-05, Lower Ground Floor  
Queensbay Mall  
100 Persiaran Bayan Indah  
11900 Bayan Lepas

**TAIPING**  
Lot 85, Jalan Taiping Utara  
Taman Taiping Utara  
34600 Kamunting

## EAST COAST

**KOTA BHARU**  
No 51 & 52  
Jalan Kebun Sultan  
15000 Kota Bharu

**KUANTAN**  
A15 & 17, Jalan Tun Ismail 1  
Kuantan Parade  
25000 Kuantan

**TERENGGANU**  
A1-A2, Jalan Batas Baru  
20300 Kuala Terengganu

## SOUTHERN REGION

**BP Mall**  
Lot G67, Batu Pahat Mall  
83000 Batu Pahat

**DANGA BAY**  
Block 6-G-1, Danga Walk  
Batu 41/2 Jalan Skudai  
80200 Johor

**MELAKA**  
Lot G-27, Mahkota Parade  
No 1 Jalan Merdeka  
75000 Melaka

**SEREMBAN**  
No 136, Jalan Tun Dr Ismail  
Seremban City Square  
70200 Seremban

**TAMAN MOLEK**  
Ground Floor  
Unit No 12 & 14  
Jalan Molek 1/9  
Taman Molek  
81100 Johor Bahru

## SABAH

**KOTA KINABALU**  
Lot 7, Block B  
Damai Plaza Phase 3  
88300 Kota Kinabalu

**WARISAN SQUARE**  
Lot 9, Block B  
Warisan Square  
88000 Kota Kinabalu

**SANDAKAN**  
Lot 165, Block 18  
Ground Floor  
Prima Square, Jalan Tinosa  
90000 Sandakan

## SARAWAK

**KUCHING**  
Lot 24-25  
(Ground, 1st, 2nd Floor)  
Al Idrus Commercial Centre  
Jalan Satok  
93400 Kuching

**MIRI**  
No 2377  
(Ground Floor, 1st, 2nd)  
and 2378 (Ground Floor)  
Jalan Boulevard 1  
Boulevard Commercial Centre  
98000 Miri



# MAXIS

## EXCLUSIVE PARTNERS

### CENTRAL REGION

ACTION TELE NET CENTER SDN BHD  
Lot No G-2, Ground Floor  
Hartamas Shopping Centre  
No 60, Jalan Sri Hartamas 1  
50480 Kuala Lumpur  
Tel: 03-62011377

ASHITA COMMUNICATION SDN BHD  
No 144, Persiaran Raja Muda Musa  
KS 04 Port Klang  
42000 Pelabuhan Klang  
Selangor  
Tel: 03-31655679

ASHITA COMMUNICATION SDN BHD  
G13b, Ground Floor  
Klang Parade, 2112 KM 2  
41050 Klang  
Selangor  
Tel: 03-33440139

ASHITA COMMUNICATION SDN BHD  
No 200, Jalan Sultan Abdul Samad  
42700 Banting  
Selangor  
Tel: 03-31815300

ASHITA COMMUNICATION SDN BHD  
No 26, Jalan Besar Kapar  
42200 Kapar  
Selangor  
Tel: 03-32500048

AUDIOLINK COMMUNICATIONS  
SDN BHD  
No 52A, Jalan 17/9  
Bandar Mahkota Cheras  
43200 Cheras  
Selangor  
Tel: 03-90751505

CELNET SDN BHD  
No 12, Jalan Yong Shook Lin  
46200 Petaling Jaya  
Selangor  
Tel: 03-79588900

CELLTEL (M) SDN BHD  
No 36G, Jalan Tanjung 8  
Taman Putra  
68000 Ampang  
Selangor  
Tel: 03-23000354

CELLTEL (M) SDN BHD  
Main Lobby, E-Mart Complex  
Jalan Pasar  
55100 Kuala Lumpur  
Tel: 03-21427218

CENTER POINT COMMUNICATION &  
ENTERPRISE  
No 2, Jalan SS 15/8  
(Inside Asia Cafe SS15)  
47500 Subang Jaya  
Selangor  
Tel: 03-56313228

CHAU LENG ENTERPRISE  
Lot 1621, Medan Sungai Besar  
45300 Sungai Besar  
Selangor  
Tel: 03-32241380

COMPU-COMM HOLDINGS SDN BHD  
No 9, Jalan Ambong Kiri 2  
Kemping Baru  
52100 Kuala Lumpur  
Tel: 03-62501900

COMPU-COMM HOLDINGS SDN BHD  
Pasaraya Besar Carrefour  
Kemping, Level 2, Lot 9  
No 2 Jalan Metro Perdana  
52100 Kuala Lumpur  
Tel: 03-62595028

COMPU-COMM HOLDINGS SDN BHD  
F2.42, Carrefour Shopping Center  
No 6, Jalan 8/27A  
Sekysen 5, Wangsa Maju  
53300 Kuala Lumpur  
Tel: 03-62595028

COMPU-COMM HOLDINGS SDN BHD  
F3.06, Level F3  
Carrefour Shopping Centre  
No 3, Jalan SS16/1  
47500 Subang Jaya  
Selangor  
Tel: 03-56330808

COMPU-COMM HOLDINGS SDN BHD  
F1.02, Klang Carrefour  
No 2, Jalan Harmoni 3 Ku/3  
Sg Pinang  
41200 Klang  
Selangor  
Tel: 03-33427210

COMPU-COMM HOLDINGS SDN BHD  
Lot 11, Ground Floor Tesco  
Medan Niaga  
45000 Kuala Selangor  
Selangor  
Tel: 03-32896462

COMPU-COMM HOLDINGS SDN BHD  
Digital Mall, Lot No G-03A  
Ground Floor, Digital Mall  
No 2, Jalan 14/20, Seksyen 14  
46100 Petaling Jaya  
Selangor  
Tel: 03-78735887

EICAS COMM (M) SDN BHD  
No 130, Jalan Cerdas  
Taman Connaught Cheras  
56000 Kuala Lumpur  
Tel: 03-91016911

ERICOM SDN BHD  
Unit LGF 2, Lower Ground Floor  
The Sphere, No 1  
Avenue 1 Bangsar South  
No 8, Jalan Kerinchi  
59200 Kuala Lumpur  
Tel: 03-77852355

ERICOM SDN BHD  
No C-19 Jalan 1/21  
(Old Town)  
46000 Petaling Jaya  
Selangor  
Tel: 03-77852355

EVERCALL SDN BHD  
No 3, Jalan 7A/62A  
Bandar Menjalara  
52200 Kuala Lumpur  
Tel: 03-62742012

EVERCALL SDN BHD  
LOT LI-23A, No 1 Jln Kiara  
Mont Kiara  
50480 Kuala Lumpur  
Tel: 03-62011891

EVERCALL SDN BHD  
Lot G-18E, Ground Floor  
The Store Shopping Complex  
47000 Sungai Buloh  
Selangor  
Tel: 03-61577868

EVERCALL SDN BHD  
No 21, Ground Floor  
Jalan Puteri 1/4 Bandar Puteri  
47100 Puchong  
Selangor  
Tel: 03-61563242

GENTEL COMMUNICATION SDN BHD  
L4-30, Level 4  
The Mines Shopping Fair  
43300 Seri Kembangan  
Selangor  
Tel: 012-2807777

GET-A-PHONE MARKETING SDN BHD  
Lot G18F & G18G  
Ground Floor, IOI Mall  
Batu 9 Jalan Puchong  
Bandar Puchong Jaya  
47100 Puchong  
Selangor  
Tel: 03-58822020

HOMESTEAD SHOP (M) SDN BHD  
Lot G22, Ground Floor  
Plaza Low Yat  
Jalan Bukit Bintang  
55100 Kuala Lumpur  
Tel: 03-78474512

INCOMM MARKETING SDN BHD  
G09, Aeon Jusco Bukit Tinggi  
Shopping Centre  
Bandar Bukit Tinggi 2  
41200 Klang  
Selangor  
Tel: 03-33240909

INCOMM MARKETING SDN BHD  
G19, Ground Floor  
Aeon Shopping Centre  
No 2 Jalan Equine  
Seri Kembangan  
43300 Seri Kembangan  
Selangor  
Tel: 03-89482219

INCOMM MARKETING SDN BHD  
F49, AEON Cheras Selatan Shopping Centre  
Lebuh Tun Hussein Onn  
43200 Cheras  
Selangor  
Tel: 03-3318815

KTS COMMUNICATION SDN BHD  
No 10, Jalan Kapar  
41400 Klang  
Selangor  
Tel: 03-33488041

KTS CELLULAR SDN BHD  
Lot 1F-12, Shah Alam City  
Centre Mall  
Jalan Perbandaran 14/9  
Seksyen 14  
40000 Shah Alam  
Selangor  
Tel: 03-55196988

NEFION COMMUNICATIONS CENTRE  
Lot 40, Ground Floor  
Pandan Kapitol  
Jalan Pandan Utama  
Pandan Indah  
55100 Kuala Lumpur  
Tel: 03-42968288

ORANGE MOBILE (M) SDN BHD  
No 8, Jalan 7/108C  
Taman Sungai Besi  
57100 Kuala Lumpur  
Tel: 03-79872337

ORANGE MOBILE (M) SDN BHD  
F18, Level 1  
Jusco Tmn Maluri  
Shopping Center  
Jalan Jejaka, Taman Maluri  
Cheras, 55100 Kuala Lumpur  
Tel: 03-79826722

ORANGE MOBILE (M) SDN BHD  
LOT 3-01, 3rd Floor  
VIVA Home  
No 85 Jalan Loke Yew  
57100 Kuala Lumpur  
Tel: 03-79828493

ONE TO ONE COMMUNICATIONS  
SDN BHD  
Lot GC 006, Ground Floor  
Bukit Bintang Plaza  
Jalan Bukit Bintang  
55100 Kuala Lumpur  
Tel: 03-79877121

ONE TO ONE COMMUNICATIONS  
SDN BHD  
Lot G8, Ground Floor  
Plaza OUG, Jalan Mega  
Tmn Overseas Union  
Off Jalan Klang Lama  
58200 Kuala Lumpur  
Tel: 03-79843211

## Other Information

# MAXIS

## EXCLUSIVE PARTNERS

Continued

ONE TO ONE COMMUNICATIONS  
SDN BHD  
No 61, Jalan SS2/75  
47300 Petaling Jaya  
Selangor  
Tel: 03-78735887

ONE TO ONE COMMUNICATIONS  
SDN BHD  
Lot G42, Ground Floor  
Selayang Mall, Jalan Su9  
Taman Selayang Utama  
68100 Batu Caves  
Selangor  
Tel: 03-79877121

ONE TO ONE COMMUNICATIONS  
SDN BHD  
L2-08, Second Floor  
Tropicana City Mall  
No 3, Jalan 20/27  
47400 Petaling Jaya  
Selangor  
Tel: 03-79877121

ORANGE MOBILE (M) SDN BHD  
No 90, Lorong Mamanda 1  
Ampang Point  
68000 Ampang  
Selangor  
Tel: 03-42511733

PHONE STAR MARKETING SDN BHD  
No 5, Jalan PJS 8/5  
Bandar Sunway  
46150 Petaling Jaya  
Selangor  
Tel: 03-56351878

PLANTRONICS COMMUNICATIONS  
30, Jalan Murni 25/61  
Taman Sri Muda  
40000 Shah Alam  
Selangor  
Tel: 03-51229966

POWER VANTAGE CELLULAR  
SDN BHD  
No 61, Ground & 1st Floor  
Jalan USJ 10/1A, Taipan  
Triangle, UEP Subang Jaya  
47620 Subang Jaya  
Selangor  
Tel: 03-56377133

P & D MOBILE CENTER SDN BHD  
LG 5, Lower Ground Floor  
Plaza Metro Kajang  
Jalan Tun Abdul Aziz  
43000 Kajang  
Selangor  
Tel: 03-87393799

SPEED POWER MOBILEWORLD  
SDN BHD  
No 15, Jalan Maxwell  
48000 Rawang  
Selangor  
Tel: 03-60926266

SPEED POWER MOBILEWORLD  
SDN BHD  
No 41, Jalan Meranti 1A  
Bandar Utama Batang Kali  
44300 Batang Kali  
Selangor  
Tel: 03-60571124

SPEED DIAL SDN BHD  
Lot LG220, Lower Ground Floor  
Promenade, One Utama  
Shopping Complex  
No 1 Lebuhr Bandar Utama  
Bandar Utama  
47800 Petaling Jaya  
Selangor  
Tel: 03-77255686

TAKACOM CELLULAR SDN BHD  
G18, Ground Floor  
Berjaya Times Square  
No 1 Jalan Imbi  
55100 Kuala Lumpur  
Tel: 03-21413007

TAKACOM CELLULAR SDN BHD  
Lot S-043B, 2nd Floor  
Mid Valley Mega Mall  
Lingkungan Syed Putra  
58000 Kuala Lumpur  
Tel: 03-22870255

TAKACOM CELLULAR SDN BHD  
F13, Giant Hypermarket  
Bandar Kinrara  
Jalan BK 5A/1, Bandar Kinrara  
47100 Puchong  
Selangor  
Tel: 03-80701266

TAKACOM CELLULAR SDN BHD  
Lot A30, Ground Floor  
Giant Hypermarket  
Shah Alam  
Lot 2, Persiaran Sukan  
Seksyen 13  
40100 Shah Alam  
Selangor  
Tel: 03-21444079

TAKACOM CELLULAR SDN BHD  
No A03, Ground Floor  
Giant Hypermarket  
Lot 10243, Jalan Batu Caves  
Bandar Selayang  
68100 Selayang  
Selangor  
Tel: 03-21444079

TAKACOM CELLULAR SDN BHD  
Lot F29, Giant Hypermarket  
Kota Damansara  
No 16, Jalan PJU5/1  
47810 Petaling Jaya  
Selangor  
Tel: 03-21444079

TAKACOM CELLULAR SDN BHD  
Lot F30, Giant Hypermarket  
Putra Heights  
Mukim Damansara  
Daerah Petaling  
46150 Petaling Jaya  
Selangor  
Tel: 03-21444079

THE HELLO STATION (M) SDN BHD  
Lot 2F-21B, 2nd Floor  
Bangsar Village II  
No 2, Jalan Telawi Satu  
Bangsar Baru  
59100 Kuala Lumpur  
Tel: 03-21411800

THE HELLO STATION (M) SDN BHD  
Lot F137, 1st Floor  
Bangsar Shopping Centre  
285, Jalan Maarof  
Bukit Bandaraya  
59000 Kuala Lumpur  
Tel: 03-21411800

UTAMA MOBILEWORLD (M) SDN BHD  
No 100, Jalan Dwitasik  
Dataran Dwitasik Bandar Sri Permaisuri  
56000 Kuala Lumpur  
Tel: 03-91731831

WEB CATERPILLAR SDN BHD  
No 50, Jalan 2/23A  
Danau Kota  
Off Jalan Genting Kelang  
53300 Kuala Lumpur  
Tel: 03-41438828

YES'S COMM ENTERPRISE SDN BHD  
Jusco Alpha Angle Shopping Centre  
F06A, 1st Floor  
Jalan R1 Seksyen 1  
Bandar Baru Wangsa Maju  
53300 Kuala Lumpur  
Tel: 03-41422006

YES'S COMM ENTERPRISE SDN BHD  
G 23 & 24, Ground Floor  
Maju Junction Shopping Mall  
No 1001, Jalan Sultan Ismail  
50250 Kuala Lumpur  
Tel: 03-23002006

YES'S COMM ENTERPRISE SDN BHD  
M11, Bangi Utama Shopping Complex  
No 1, Jalan Medan Bangi  
(Business Park, Bangi Golf Resort)  
Off Persiaran Kemajuan  
Seksyen 6  
43650 Bandar Baru Bangi  
Selangor  
Tel: 03-42922000

## NORTHERN REGION

ADVANCED SME SOLUTION PROVIDER  
No 218, Jalan Bercham  
31400, Ipoh  
Perak  
Tel: 05-5451296

ADVANCED SME SOLUTION PROVIDER  
19, G/F, Jalan Ipoh  
31100 Sungai Siput  
Perak  
Tel: 05-5988012

AIR TELECOMMUNICATION ENTERPRISE  
No 34, Jalan Murni 1  
Desa Murni Sungai Dua  
13800 Butterworth  
Pulau Pinang  
Tel: 04-3565895

AST MOBILE PHONE CELULLAR  
No 46, Jalan Besar  
Kuala Kurau  
34350 Kuala Kurau  
Perak  
Tel: 05-7278223

B S COMMUNICATION ENTERPRISE  
No 156, Jalan Siakap  
34300 Bagan Serai  
Perak  
Tel: 05-7217623

BK TELECOMMUNICATION  
G 4 & 5, Ground Floor  
Star Parade  
Jalan Teluk Wanjah  
05200 Alor Star  
Kedah  
Tel: 04-7330331

CABLEMASTER ENTERPRISE  
3A-G-32 & 33, Kompleks  
Bukit Jambul, Jalan Rumbia  
Sg Nibong Kecil  
11900 Bayan Lepas  
Pulau Pinang  
Tel: 04-6464068

CABLEMASTER ENTERPRISE  
77-G-48  
Penang Times Square  
Jalan Dato Keramat  
10150 Pulau Pinang  
Tel: 04-2288844

CABLECOM ENTERPRISE  
332G-1, Jalan Perak  
Georgetown  
11600 Pulau Pinang  
Tel: 04-2838333

CHAMP TRADING &  
COMMUNICATION SYSTEMS  
GF-38, Central Square  
No 23, Jalan Kampung Baru  
08000 Sungai Petani  
Kedah  
Tel: 04-4311111

CHAMP TRADING &  
COMMUNICATION SYSTEMS  
C66 & 67, Permatang Gedong  
Taman Sejati Indah  
08000 Sungai Petani  
Kedah  
Tel: 04-4315688

CHAMP TRADING & COMMUNICATION  
SYSTEMS SDN BHD  
Village Mall G-K-1  
Jalan Lagenda  
Lagenda Heights  
08000 Sungai Petani  
Kedah  
Tel: 04-4211008

D THREE MOBILE ENTERPRISE  
No 70B, Jalan Kuala Kangsar  
33000 Kuala Kangsar  
Perak  
Tel: 05-7772582

D THREE MOBILE ENTERPRISE  
No 184, Jalan Tun Saban  
33300 Gerik  
Perak  
Tel: 05-7772582

## Other Information

# MAXIS

## EXCLUSIVE PARTNERS

Continued

## DAILYQUICK COMMUNICATION

Lot Gol 1, Aras Bawah  
Tesco Alor Star  
Jalan Lebuhraya Bahiyah  
05150 Alor Star  
Kedah  
Tel: 04-7723461

## DAFCOM ENTERPRISE

Kompleks Changloon  
G-11, Tingkat Bawah  
06010 Changloon  
Kedah  
Tel: 04-9242744

## E-COMMUNICATION SDN BHD

No 396  
Jalan Besar Tun Sardon  
11000 Balik Pulau  
Pulau Pinang  
Tel: 04-8666800

## E-COMMUNICATION SDN BHD

288D-1-3, Fortune Court  
Jalan Thean Teik  
11500 Ayer Itam  
Pulau Pinang  
Tel: 04-8289000

## EXCLUSIVE TELECOMMUNICATION SDN BHD

Lot G43A, Kinta City  
Shopping Centre, Jalan Teh  
Lian Swee Off Jalan Sultan  
Azlan Shah  
31400 Ipoh  
Perak  
Tel: 05-5428000

## EXCLUSIVE TELECOMMUNICATION SDN BHD

G22, Tesco Kampar  
Jalan Perdana  
Taman Kampar Perdana  
31900 Kampar  
Perak  
Tel: 05-5428000

## E COM CENTRE

No 22, Jalan Mahsuri  
Taman Wira Bandar  
35800 Slim River  
Perak  
Tel: 05-4520017

## EASyrING TRADING SDN BHD

No 8, Jalan Selampit  
01000 Kangar  
Perlis  
Tel: 04-9776682

## EASyrING TRADING SDN BHD

No 11, Jalan Syed Hussien  
02600 Arau  
Perlis  
Tel: 04-9781818

## FIVE STAR MOBILE ENTERPRISE

G 29, Ground Floor  
Taiping Sentral  
Jalan Istana Larut  
34000 Taiping  
Perak  
Tel: 05-8053290

## FIVE STAR MOBILE ENTERPRISE

No 76C, Tingkat Bawah  
Jalan Tupai  
34000 Taiping  
Perak  
Tel: 05-8062290

## GENTING NORTH TELEKOMUNIKASI

Jerai Plaza, Lot 37  
No 1, Taman Jerai Maju  
08300 Gurun  
Kedah  
Tel: 04-4685001

## GOLDEN EAGLE TELECOMM ENTERPRISE

No 21, Jalan Raja  
35000 Tapah  
Perak  
Tel: 05-4010828

## KEDAI TELEKOMUNIKASI YU YEE

No 49, Sungai Batu  
34900 Pantai Remis  
Perak  
Tel: 05-677 3117

## KHAI SHAN ENTERPRISE

No 9, Lorong Mara  
Pokok Sena  
06400 Alor Star  
Kedah  
Tel: 04-7825654

## LBL MULTI TRADING

No 1, Jalan Keruing  
Kaw Perniagaan  
Simpang Ampat  
14100 Simpang Ampat  
Pulau Pinang  
Tel: 04-5681111

## LSY GOLD TELECOMMUNICATION SDN BHD

No 142, Ground Floor  
Jalan Simpang Kuala  
Bandar Baru Simpang Kuala  
05400 Alor Star  
Kedah  
Tel: 04-7771688

## MEGA-STAR ENTERPRISE

Megamall Pinang  
Lot 24, Ground Floor  
2828, Jalan Baru  
Bandar Perai Jaya  
13600 Seberang Perai Tengah  
Pulau Pinang  
Tel: 04-3900498

## MEGA-STAR ENTERPRISE

Lot S21, 2nd Floor  
Sunway Carnival Mall  
3068 Jalan Todak  
Seberang Jaya  
13700 Prai  
Pulau Pinang  
Tel: 04-3900498

## MEGA-STAR ENTERPRISE

No 111, Jalan Taiping  
34200 Parit Buntar  
Perak  
Tel: 04-3900498

METRO COMM MARKETING ENTERPRISE  
No 71, Jalan Sultan Abdul Jalil  
30300 Ipoh  
Perak  
Tel: 05-2433288

METRO COMM MARKETING ENTERPRISE  
No 35, Lebu Dewangsa  
31000 Batu Gajah  
Perak  
Tel: 05-3651688

MILLION TELE-COMMUNICATION  
SDN BHD  
No 80, Jalan Kampar  
30250 Ipoh  
Perak  
Tel: 05-2424333

MILLION TELE-COMMUNICATION  
SDN BHD  
No 28, Ground Floor  
Medan Siblin  
30300 Ipoh  
Perak  
Tel: 05-5261388

MINITEL ENTERPRISE  
G-06, Jitra Mall  
06000 Jitra  
Kedah  
Tel: 04-9163533

NETRA COMMUNICATION SDN BHD  
No 8, Jalan Teoh Moo Soo  
09000 Kulim  
Kedah  
Tel: 04-4901778

NORTHERN POINT CELLULAR &  
ACCESSORIES  
G33-34, Ground Floor  
Prangin Mall-Komtar  
Jalan Dr Lim Chwee Leong  
10100 Pulau Pinang  
Tel: 04-2632929

NORTHERN POINT CELLULAR &  
ACCESSORIES  
170-3-15, Persiaran Gurney  
3rd Floor Gurney Plaza  
10250 Pulau Pinang  
Tel: 04-2103232

NORTHERN POINT CELLULAR &  
ACCESSORIES  
G-25, Aeon Seberang Prai  
City Shopping Centre  
Bandar Perda  
14000 Bukit Mertajam  
Pulau Pinang  
Tel: 04-2103233

NORTHERN POINT CELLULAR &  
ACCESSORIES  
Lot 1-2-08, Tesco Penang  
No 1, Lebu Tengku Kudin  
Bandar Jelutong  
11700 Gelugor, Pulau Pinang  
Tel: 04-6595929

NSS AUTOMATION TRADING  
27G, Jalan Intan 2  
Bandar Baru Teluk Intan  
36000 Teluk Intan  
Perak  
Tel: 05-6236439

NSS AUTOMATION TRADING  
No 183, Taman Sitiawan  
Maju, Jalan Lumut  
32000 Sitiawan  
Perak  
Tel: 05-6914328

OPTIMUS ENTERPRISE  
No 1205, Jalan Datuk Haji  
Ahmad Badawi  
13200 Kepala Batas  
Pulau Pinang  
Tel: 04-5780111

PHONE GLOBAL ENTERPRISE  
No 136, Jalan Sukamari  
06700 Pendang  
Kedah  
Tel: 04-7712054

POLYCALL SDN BHD  
No 104, Jalan Pandak Mayah 5  
Pekan Pandak Mayah, Kuah  
07000 Langkawi  
Kedah  
Tel: 04-9663388

PUSAT KOMUNIKASI TM  
No 13, Jalan Bunga Raya  
35900 Tanjong Malim  
Perak  
Tel: 05-4583435

QQ KEDAI TELEKOMUNIKASI  
No 13, Jalan Panggung Wayang  
35500 Bidor  
Perak  
Tel: 05-4342233

RAYSON COMMUNICATION & TRADING  
6965, Jalan Ong Yi How  
12300 Butterworth  
Pulau Pinang  
Tel: 04-3329111

RAYSON COMMUNICATION & TRADING  
Lot K, Ground Floor  
Tesco Extra Sungai Dua  
11700 Gelugor  
Pulau Pinang  
Tel: 04-5393888

RAYSON COMMUNICATION & TRADING  
1F-39, Landmark Central  
Shopping Centre  
No 1, Jalan KLC 1  
09000 Kulim  
Kedah  
Tel: 04-5393888

STAPLE TRADING  
No 68, Jalan Besar  
31450 Menglembu  
Perak  
Tel: 05-2826268

## Other Information

# MAXIS

## EXCLUSIVE PARTNERS

Continued

SUNMERRY TOP CENTRE  
No 4, Jalan Padang Matsirat  
Padang Matsirat  
07000 Langkawi  
Kedah  
Tel: 04-9668608

SUN STAR COMMUNICATION SDN BHD  
No 23, Kedai Belakang KFC  
Jalan Pasar  
09100 Baling  
Kedah  
Tel: 04-4700199

SUPER ENTERPRISE  
2A-6, Ground Floor  
Jalan Gamelan Indah  
Tmn Gamelan Indah  
Sg Bakap  
14200 Sungai Jawi  
Pulau Pinang  
Tel: 04-5828800

TELE-WAY ENTERPRISE  
No 3742, Jalan Nuri  
Taman Sentosa  
14300 Nibong Tebal  
Pulau Pinang  
Tel: 04-5986666

WEELY ENTERPRISE  
No 1824-G2  
Jalan Perusahaan Highway  
Auto City North South  
13600 Prai  
Pulau Pinang  
Tel: 04-5013555

WEELY ENTERPRISE  
No 3086, Jalan Rozhan  
Pusat Perniagaan  
Taman Rozhan  
14000 Bukit Mertajam  
Pulau Pinang  
Tel: 04-5541555

WEELY ENTERPRISE  
No 1385, Ground Floor  
Jalan Padang Lallang  
Taman Mutiara  
14000 Bukit Mertajam  
Pulau Pinang  
Tel: 04-5381828

YTS ENTERPRISE  
Lot No F24, First Floor  
C/O Tesco Manjung  
Lot 16051 Mukim Setiawan  
32040 Seri Manjung  
Perak  
Tel: 05-6913212

### EAST COAST

ACETECH MARKETING  
No 48, Jalan Tun Razak  
27600 Raub  
Pahang  
Tel: 09-3552992

AZ PERMATA NETWORK  
No 1, Bangunan 36 Unit  
Nadi Kota  
26400 Bandar Pusat Jengka  
Pahang  
Tel: 09-4676845

CELLCORP SDN BHD  
Lot F/L 2A.7, Level T2A  
First World Hotel  
Genting Highlands Resort  
69000 Genting Highlands  
Pahang  
Tel: 03-64362118

DTECH TELECOMMUNICATION &  
ACCESSORY  
MPKT 2256-K  
Bangunan SEDC  
Depan Pasir Manir  
21200 Kuala Terengganu  
Terengganu  
Tel: 09-6154305

EXTRA CLEAR TELECOMMUNICATION  
No 71, Jalan Ah Peng  
28700 Bentong  
Pahang  
Tel: 09-2232854

FONPOINT ENTERPRISE  
PT 453, Jalan Tasek  
17500 Tanah Merah  
Kelantan  
Tel: 09-7900627

FONPOINT FONCARE ENTERPRISE  
SDN BHD  
No 2.23A, KB Mall  
Jalan Hamzah  
15050 Kota Bharu  
Kelantan  
Tel: 09-7477577

GM TEleshop & TRADING  
PT 8338, Taman Wangsa Mewangi  
Bandar Baru Gua Musang  
18300 Gua Musang  
Kelantan  
Tel: 09-9120080

IMPACT TEL ENTERPRISE  
No 68, Jalan Besar  
27200 Kuala Lipis  
Pahang  
Tel: 09-3121088

KG LOW TRADING  
No 2, Jalan Haji Kassim  
Mentakab  
28400 Mentakab  
Pahang  
Tel: 09-2778012

KG LOW TRADING  
B306, Jalan Berserah  
25300 Kuantan  
Pahang  
Tel: 09-5667900

KNJ TELECOMMUNICATIONS  
PT 232, Jalan Kamaruddin  
22000 Jerneh  
Terengganu  
Tel: 09-6975171

LAN PTR ENTERPRISE  
No 2, Depan Bank Islam  
Seksyen 1  
16800 Pasir Puteh  
Kelantan  
Tel: 09-7866668

LIFETIME NETWORK  
Lot 803 L, Simpang 3  
Pengkalan Chepa  
16100 Kota Bharu  
Kelantan  
Tel: 09-7745526

LIFETIME NETWORK  
PT1719, Jalan Raja Perempuan Zainab 2  
Bandar Baru Kubang Kerian  
16150 Kota Bharu  
Kelantan  
Tel: 09-7460202

L.P COM SALES & SERVICE  
201-A, Jalan Sultan Zainal Abidin  
20000 Kuala Terengganu  
Terengganu  
Tel: 09-6239339

MF TELE STATION  
Lot G.03, Ground Floor  
Berjaya Permai Megamall  
25000 Kuantan  
Pahang  
Tel: 09-5161771

RAH TELE SERVICE ENTERPRISE  
B18, Lorong 1M 5/2  
Bandar Indera Mahkota  
25200 Kuantan  
Pahang  
Tel: 09-5738489

SPEED COMMUNICATIONS CENTRE  
No 6, Jalan Tun Ismail  
25000 Kuantan  
Pahang  
Tel: 09-5138128

SPEED COMMUNICATIONS CENTRE  
Lot G39, Ground Floor  
Kuantan Parade  
Jalan Haji Abdul Rahman  
25000 Kuantan  
Pahang  
Tel: 09-5138128

SPEED COMMUNICATIONS CENTRE  
East Coast Mall  
Lot No L2-40, Jalan Putra Square 6  
Putra Square  
25200 Kuantan  
Pahang  
Tel: 09-5138128

SPEED COMMUNICATIONS CENTRE  
B8 (A), Lot 5197  
Jalan Tanah Putih  
Seksyen 124  
Mukim Kuantan  
25150 Kuantan  
Pahang  
Tel: 09-5138113

TAKACOM CELLULAR SDN BHD  
No 49, Jalan Ahmad Shah 1  
Lurah Temerloh  
28000 Temerloh  
Pahang  
Tel: 03-21444079

TCT SALES & SERVICES SDN BHD  
KCP 43  
Kemaman Centre Point  
Fasa 1 Jalan Limbong  
24000 Kemaman  
Terengganu  
Tel: 09-8582862

THE ONE MOBILE SDN BHD  
G-18 & G-19  
Giant Hypermarket  
21100 Kuala Terengganu  
Terengganu  
Tel: 09-2901818

WW TELE COMMUNICATION  
ENTERPRISE  
No 6, Jalan Besar  
Cameron Highlands  
39000 Tanah Rata  
Pahang  
Tel: 05-4915733

### SOUTHERN REGION

ASIATEL TECHNOLOGY SDN BHD  
No 1, Jalan Sialang, Tangkak  
84900 Tangkak  
Johor  
Tel: 06-9788877

B JAYA TELECOMMUNICATIONS  
SU 1441, Jalan Masjid Tanah Ria Utama  
Taman Masjid, Tanah Ria  
78300 Masjid Tanah  
Melaka  
Tel: 06-3845005

CINITRON TELE & ELECTRIC  
No 10, Jalan Dato Rauf  
86000 Kluang  
Johor  
Tel: 07-7768222

CINITRON TELE & ELECTRIC  
F14, 1st Floor Kluang Parade  
No 2, Jalan Sentol  
86000 Kluang  
Johor  
Tel: 07-7711919

CINITRON TELE & ELECTRIC  
No 166, Jalan Besar  
83700 Yong Peng  
Johor  
Tel: 07-4677611

COMPU-COMM HOLDINGS SDN BHD  
Lot No 7, Ground Floor  
Tesco Melaka  
No 1 Jalan Tun Abdul Razak  
Peringgiti  
75400 Melaka  
Tel: 012-2653243

COSMOS COMMUNICATIONS  
No 97-3, Jalan Rahmat  
83000 Batu Pahat  
Johor  
Tel: 07-4383000

DENWAKI TRADING  
No 60, Jalan Tengah  
Bukit Bakri  
84200 Muar  
Johor  
Tel: 06-9868687

FRIENDSHIP TELECOMMUNICATION  
SDN BHD  
No 40, Jalan Perwira 1  
Taman Ungku Tun Aminah  
Skudai  
81300 Johor Bahru  
Johor  
Tel: 07-5563633



## Other Information

# MAXIS

## EXCLUSIVE PARTNERS

Continued

GALAXY PHONE (M) SDN BHD  
A9, Giant Hypermarket Tampoi  
Lot 54, Jalan Skudai, Tampoi  
81200 Johor Bahru  
Johor  
Tel: 07-3326393

G-ONE COMMUNICATION SDN BHD  
No 7, Jalan Suria 3  
Bandar Baru Seri Alam  
81750 Masai  
Johor  
Tel: 07-2526733

INCOMM MARKETING SDN BHD  
S48, 2nd Floor  
Jusco Aeon Shopping Centre  
Taman Bukit Indah  
81200 Johor Bahru  
Johor  
Tel: 07-2328815

INCOMM MARKETING SDN BHD  
No 151, Jalan Sutera  
Taman Sentosa  
80150 Johor Bahru  
Johor  
Tel: 07-3338555

INCOMM MARKETING SDN BHD  
F47, Jusco Seremban 2  
Shopping Centre  
70300 Seremban  
Negeri Sembilan  
Tel: 06-6017601

LE VANTAGE CELLULAR COMM  
SDN BHD  
G43, Ground Floor  
Tesco Desa Tebrau  
H.S (D) 439286, Lot PTD  
140212 Mukim Tebrau  
81100 Johor Bahru  
Johor  
Tel: 07-3578728

LE VANTAGE CELLULAR COMM  
SDN BHD  
No 9, Jalan Permas 10/1  
Bandar Baru Permas Jaya  
81100 Johor Bahru  
Johor  
Tel: 07-3863086

LT PHONE CENTRE  
No 78, Jalan Omar, Muar  
84150 Parit Jawa  
Johor  
Tel: 06-9873115

MIX MOBILE TELECOMMUNICATIONS  
(M) SDN BHD  
No 10, Jalan Delima Raya 1  
Taman Delima Raya  
Bukit Baru  
75150 Melaka  
Tel: 06-2311311

MIX MOBILE TELECOMMUNICATIONS  
(M) SDN BHD  
No 1956, Jalan Besar  
Tampin Pos  
73000 Tampin  
Negeri Sembilan  
Tel: 06-4413282

M TEL MOBILE & SERVICES  
No 18, Jalan Dedap 20  
Taman Johor Jaya  
81100 Johor Bahru  
Johor  
Tel: 07-3513135

MU COMMUNICATIONS CENTRE  
SH47, Jalan Besar  
81500 Pekan Nenas  
Johor  
Tel: 07-6992131

NANG HONG COMM SDN BHD  
No 129, Jalan Dato' Bandar  
Tunggal, 70000 Seremban  
Negeri Sembilan  
Tel: 06-7676555

NANG HONG COMM SDN BHD  
PT 7458(G), Jalan BBN 1/1A  
Putra Point Phase 1  
71800 Nilai  
Negeri Sembilan  
Tel: 06-7991999

NET TWO COMMUNICATIONS  
No 10, Jalan Kasih 1  
Taman Kasih  
86200 Simpang Rengam  
Johor  
Tel: 07-7555522

ONE O ONE DIGITAL STATION  
No 62, Jalan Besar  
72100 Bahau  
Negeri Sembilan  
Tel: 06-4546068

ONE TWO CALL  
TELECOMMUNICATIONS  
Lot G15, Ground Floor  
Kompleks Melaka Mall  
Leboh Ayer Keroh  
75450 Air Keroh  
Melaka  
Tel: 06-2324333

PD TELE-ZONE  
No 37, Raja Aman Shah  
71000 Port Dickson  
Negeri Sembilan  
Tel: 06-6464696

SEGAMAT TIAN HUAT SDN BHD  
No 1, Jalan Batu Anam  
73400 Gemas  
Negeri Sembilan  
Tel: 07-9326326

SEGAMAT TIAN HUAT SDN BHD  
No 104, Jalan Genuang  
Susur Satu  
85000 Segamat  
Johor  
Tel: 07-9326326

SEGAMAT TIAN HUAT SDN BHD  
No 9, Jalan Syed Abdul Kadir  
Susur Satu  
85000 Segamat  
Johor  
Tel: 07-9319139

SHINING TELECOMMUNICATION  
SDN BHD  
Lot 1.23, Plaza Pelangi  
Jalan Kuning, Taman Pelangi  
80400 Johor Bahru  
Johor  
Tel: 07-3330900

SHINING TELECOMMUNICATION  
SDN BHD  
G63, Ground Floor, IOI Mall  
Bandar Putra, Lebuhraya  
Utama Bandar Putra  
81000 Kulai  
Johor  
Tel: 07-5985988

SHINING TELECOMMUNICATION  
SDN BHD  
Lot JK2-05, Level 2  
Johor Bahru City Square  
80000 Johor Bahru  
Johor  
Tel: 07-2265911

SHINING TELECOMMUNICATION  
SDN BHD  
L2-211/212, Sutera Mall  
Jalan Sutera Tanjung 8/4  
Taman Sutera Utama  
81300 Johor Bahru  
Johor  
Tel: 07-5581588

SHINING TELECOMMUNICATION  
SDN BHD  
Lot M41, Tesco Kulai  
No 52, Tmn Desamas  
Bt 221/2  
Jalan Kulai Air Hitam  
81000 Kulai  
Johor  
Tel: 07-6635455

STAR FIVE MOBILE PHONE  
No 9, Jalan Bistari 4/1  
Taman Yayasan  
85000 Segamat  
Johor  
Tel: 07-9443233

STEVEN TELE-WORLD CENTRE SDN BHD  
No 75-3, Jalan Arab  
84000 Muar  
Johor  
Tel: 06-9542282

STEVEN TELE-WORLD CENTRE SDN BHD  
FG-27, Ground Floor  
Dataran Pahlawan  
Melaka Megamall  
Jalan Merdeka, Bandar Hilir  
75000 Melaka  
Tel: 06-2815282

SUPERIOR MOBILE SDN BHD  
22A, Jalan Kundang 4  
Taman Bukit Pasir  
83000 Batu Pahat  
Johor  
Tel: 07-4347575

SUPERIOR MOBILE SDN BHD  
No 2, Jalan 4  
Taman Kristal 2  
86400 Parit Raja  
Johor  
Tel: 07-4542222

SUPERIOR MOBILE (PONTIAN) SDN BHD  
No 182, Jalan Bakek  
82000 Pontian  
Johor  
Tel: 07-6883388

SUPERIOR MOBILE SDN BHD  
Lot B16  
Giant Plentong Hypermarket  
Jalan Masai Lama  
81750 Masai  
Johor  
Tel: 07-3517575

T & T TELECOMMUNICATIONS  
No 1, Jalan Gambir 5  
Bandar Baru Bukit Gambir  
84800 Bukit Gambir  
Johor  
Tel: 06-9766012

UNI PACIFIC  
46-G, Jalan TKS 7  
Senawang Commercial Centre  
70450 Seremban  
Negeri Sembilan  
Tel: 06-6781279

UTAMA MOBILEWORLD (M) SDN BHD  
No 13, Jalan Niaga Utama  
81900 Kota Tinggi  
Johor  
Tel: 07-8838831

UTAMA MOBILEWORLD (M) SDN BHD  
No 19, Jalan Kebudayaan  
Taman Universiti, Skudai  
81300 Johor Bahru  
Johor  
Tel: 07-5201833

WEE SHIEN SDN BHD  
G8, Block Dahlia Jalan Zahir  
No 6, Taman Malim Jaya  
75300 Melaka  
Tel: 06-3358006

WEE SHIEN SDN BHD  
No 32, Jalan Merdeka  
Taman Melaka Raya  
75000 Melaka  
Tel: 06-2815006

WEE SHIEN SDN BHD  
GB-01, Jalan Lingkaran MITC  
Pasaraya Besar Mydin  
75450 Air Keroh  
Melaka  
Tel: 012-3458502

WH TOP ENTERPRISE  
No 31, Jalan Abu Bakar  
86800 Mersing  
Johor  
Tel: 07-7998826

YES TELESOP  
No 47, Jalan Intan 2/2  
Taman Intan  
86000 Kluang  
Johor  
Tel: 07-7722313

## Other Information

# MAXIS EXCLUSIVE PARTNERS

Continued

## SABAH

ATURFAX MARKETING & SERVICES  
No 2909, Ground Floor  
Jalan Perbandaran  
Karim Estate  
91000 Tawau  
Sabah  
Tel: 089-763000

CDJ TELECOMMUNICATION SERVICES  
Ground Floor, Block 3  
Lot 6, Bandar Indah  
Mile 5, P.O.Box 1294  
90714 Sandakan  
Sabah  
Tel: 089-273311

EVO MARKETING  
Lot G38(A), Ground Floor  
Kompleks Karamunsing  
88300 Kota Kinabalu  
Sabah  
Tel: 088-272012

LABUAN PHONE SHOP SDN BHD  
UO413, Ground Floor  
Jalan Bunga Dahlia  
Wilayah Persekutuan  
87000 Labuan  
Tel: 087-422866

MY MOBILE COMMUNICATION  
SDN BHD  
1 FA & 1 FB  
1st Floor Centre Point  
88000 Kota Kinabalu  
Sabah  
Tel: 088-447140

## SARAWAK

DES COMMUNICATION SDN BHD  
No 20, Ground Floor  
Tabuna Height Commercial Centre  
93350 Kuching  
Sarawak  
Tel: 082-573012

ERITEL TELECOMMUNICATIONS CO  
Ground Floor, Shop Lot 1555  
No 40, Jalan Keranji, Sibu  
96000 Sibu  
Sarawak  
Tel: 084-322446

ERITEL TELECOMMUNICATIONS  
(CENTRAL PARK) SDN BHD  
No 234, Lot 2596  
Central Park Commercial  
Centre, 3rd Mile  
93250 Kuching  
Sarawak  
Tel: 082-255522

METEOR TRADING CO  
G.10B, Ground Floor  
Kenyalang Theatre &  
Commercial Complex  
Kenyalang Park  
93300 Kuching  
Sarawak  
Tel: 082-331911

MOBILE 2000  
Lot 3743, Ground Floor  
Jalan Bintulu-Miri, Medan  
Jaya Commercial Centre  
97000 Bintulu  
Sarawak  
Tel: 086-314939

MY COMPUTER SHOP SALES & SERVICE  
Lot 581, Ground Floor  
Pelita Commercial Centre  
98000 Miri  
Sarawak  
Tel: 085-433012

RITA AGENCY SDN BHD  
L1-05, Dubs Comm/Office Complex  
Lot 376, Section 54  
93100 Kuching  
Sarawak  
Tel: 082-232506

TNT TELECOMMUNICATIONS  
Lot 586, Ground Floor  
Jalan Sekolah Off Yu Seng Rd  
98000 Miri  
Sarawak  
Tel: 085-438731

## Annual General Meeting

# NOTICE OF ANNUAL GENERAL MEETING

NOTICE IS HEREBY GIVEN THAT the Third Annual General Meeting of MAXIS BERHAD (the Company) will be held on Thursday, 31 May 2012 at 10.00 a.m. at the Grand Ballroom, 1st Floor, Sime Darby Convention Centre, 1A Jalan Bukit Kiara 1, 60000 Kuala Lumpur, Malaysia for the following purposes:

## AGENDA

- 1 To consider the Audited Financial Statements of the Company and of the Group for the financial year ended 31 December 2011 and the Reports of the Directors and Auditors thereon. **Please refer to Note A.**
- 2 To declare a final single-tier tax-exempt dividend of 8 sen per ordinary share for the financial year ended 31 December 2011. **Resolution 1**
- 3 To re-elect the following Directors who retire pursuant to Article 114(1) of the Company's Articles of Association and who being eligible, have offered themselves for re-election:  
(i) Ghassan Hasbani  
(ii) Dr Fahad Hussain S. Mushayt  
(iii) Sandip Das  
**Please refer to Note B.** **Resolution 2**  
**Resolution 3**  
**Resolution 4**
- 4 To re-appoint Messrs PricewaterhouseCoopers (PwC) as Auditors of the Company to hold office from the conclusion of this meeting until the conclusion of the next annual general meeting and to authorise the Directors to fix their remuneration. **Please refer to Note C.** **Resolution 5**

## NOTICE OF DIVIDEND PAYMENT

NOTICE IS HEREBY GIVEN THAT subject to the approval of shareholders at the Third Annual General Meeting to be held on 31 May 2012, a final single-tier tax-exempt dividend of 8 sen per ordinary share for the financial year ended 31 December 2011 will be paid on 22 June 2012 to Depositors registered in the Record of Depositors at the close of business on 8 June 2012.

A Depositor shall qualify for entitlement to the dividend only in respect of:

- (a) shares transferred to such Depositor's securities account before 4.00 p.m. on 8 June 2012 in respect of transfers; and
- (b) shares bought on Bursa Malaysia Securities Berhad on a cum entitlement basis according to the Rules of Bursa Malaysia Securities Berhad.

BY ORDER OF THE BOARD

**DIPAK KAUR**

**LS 5204**

Company Secretary

2 May 2012  
Kuala Lumpur

## Annual General Meeting

# NOTICE OF ANNUAL GENERAL MEETING

Continued

**Notes:**

- A. This Agenda item is meant for discussion only as under the provisions of Section 169(1) of the Companies Act, 1965 (Act) and the Company's Articles of Association, the audited accounts do not require the formal approval of shareholders and hence, the matter will not be put forward for voting.
- B. The Directors, Ghassan Hasbani, Dr Fahad Hussain S. Mushayt and Sandip Das are standing for re-election as Directors of the Company. The Board of Directors (the Board) has considered the assessment of the three Directors and collectively agree that they meet the criteria of character, experience, integrity, competence and time to effectively discharge their respective roles as Directors, as prescribed by Para 2.20A of the MMLR. The profiles of the Directors, Ghassan Hasbani, Dr Fahad Hussain S. Mushayt and Sandip Das, are set out on pages 26, 27 and 29 of this Annual Report.
- C. The Audit Committee and Board have considered the re-appointment of PwC as Auditors of the Company and collectively agree that PwC meets the criteria of the adequacy of experience and resources of the firm and the person assigned to the audit as prescribed by Para 15.21 of MMLR.

**Proxy**

1. A member of the Company entitled to attend and vote at this meeting is entitled to appoint one or more proxies to attend and vote for him/her provided that the number of proxies appointed shall not be more than two except in the circumstances set out in notes 2 and 3. A proxy may but need not be a member of the Company. There shall be no restriction as to the qualification of a proxy and the provision of section 149(1)(b) of the Act shall not apply to the Company.
2. Where a member of the Company is also a substantial shareholder (within the meaning of the Act) per the Record of Depositors, such member shall be entitled to appoint up to (but not more than) five proxies. For an exempt authorised nominee which holds ordinary shares in the Company for multiple beneficial owners in one securities account (omnibus account), there is no limit to the number of proxies which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
3. Where a member of the Company is an authorised nominee, it may appoint at least one proxy in respect of each securities account it holds to which ordinary shares in the Company are credited. Each appointment of proxy by an authorised nominee shall be by a separate instrument of proxy which shall specify the securities account number and the name of the beneficial owner for whom the authorised nominee is acting.
4. The instrument appointing a proxy shall:
  - (i) in the case of an individual, be signed by the appointor or by his/her attorney; and
  - (ii) in the case of a corporation, be either under its common seal or signed by its attorney or by an officer on behalf of the corporation.
5. Where a member appoints more than one proxy, the appointment shall be invalid unless he/she specifies the proportions of his/her holdings to be represented by each proxy.
6. The instrument appointing a proxy must be deposited at the office of our Company's Share Registrar, Symphony Share Registrars Sdn Bhd at Level 6, Symphony House, Block D13, Pusat Dagangan Dana 1, Jalan PJU 1A/46, 47301 Petaling Jaya, Selangor, Malaysia, not less than 48 hours before the time appointed for holding the meeting or adjourned meeting or in the case of a poll, not less than 24 hours before the time appointed for the taking of the poll; otherwise the instrument of proxy shall not be treated as valid and the person so named shall not be entitled to vote in respect thereof. Fax copies of the duly executed form of proxy are not acceptable.
7. A proxy may vote on a show of hands and on a poll. If the form of proxy is returned without an indication as to how the proxy shall vote on any particular matter, the proxy may exercise his discretion as to whether to vote on such matter and if so, how.
8. A proxy appointed to attend and vote at the meeting shall have the same rights as the member to speak at the meeting.
9. The lodging of a form of proxy does not preclude a member from attending and voting in person at the meeting should the member subsequently decide to do so.

**Members Entitled to Attend**

For purposes of determining a member who shall be entitled to attend the Third Annual General Meeting, the Company shall be requesting Bursa Malaysia Depository Sdn Bhd, in accordance with Article 81(b) of the Company's Articles of Association and Section 34(1) of the Securities Industry (Central Depositories) Act 1991, to issue a General Meeting Record of Depositors as at 25 May 2012. Only a depositor whose name appears on the General Meeting Record of Depositors as at 25 May 2012 shall be entitled to attend the said meeting or appoint a proxy(ies) to attend and/or vote on such depositor's behalf.

**Toll-Free Line and Email Address**

A toll-free line and an email account have been set up to attend to all queries from shareholders pertaining to the Form of Proxy and all other matters relating to the Third Annual General Meeting. The toll-free number is 1800 828 001 and the email address is [agm2012@maxis.com.my](mailto:agm2012@maxis.com.my). These will be valid from 2 May 2012 to 8 June 2012.

# NOTES

# NOTES

# FORM OF PROXY

\*I/\*We

\*NRIC (new and old)/\*Passport/\*Company No

(FULL NAME OF A MEMBER IN BLOCK LETTERS AS PER \*IDENTITY CARD/\*PASSPORT/\*CERTIFICATE OF INCORPORATION)

(COMPULSORY : NEW AND OLD)

of

(ADDRESS)

telephone no.

being a member of Maxis Berhad (“the Company”), hereby appoint

\*NRIC/\*Passport No

(FULL NAME OF A PROXY IN BLOCK LETTERS AS PER \*IDENTITY CARD/\*PASSPORT)

(COMPULSORY)

of

(ADDRESS)

and/or

\*NRIC/\*Passport No

(FULL NAME OF A PROXY IN BLOCK LETTERS AS PER \*IDENTITY CARD/\*PASSPORT)

(COMPULSORY)

of

(ADDRESS)

## Only in the case of a member who is a substantial shareholder/exempt authorised nominee

and/or

\*NRIC/\*Passport No

(FULL NAME OF A PROXY IN BLOCK LETTERS AS PER \*IDENTITY CARD/\*PASSPORT)

(COMPULSORY)

of

(ADDRESS)

and/or

\*NRIC/\*Passport No

(FULL NAME OF A PROXY IN BLOCK LETTERS AS PER \*IDENTITY CARD/\*PASSPORT)

(COMPULSORY)

of

(ADDRESS)

and/or

\*NRIC/\*Passport No

(FULL NAME OF A PROXY IN BLOCK LETTERS AS PER \*IDENTITY CARD/\*PASSPORT)

(COMPULSORY)

of

(ADDRESS)

or failing \*him/\*her, THE CHAIRMAN OF THE MEETING as \*my/\*our proxy/\*proxies to vote for \*me/\*us and on \*my/\*our behalf at the Third Annual General Meeting of the Company to be held on 31 May 2012 at 10.00 a.m. at the Grand Ballroom, 1st Floor, Sime Darby Convention Centre, 1A Jalan Bukit Kiara 1, 60000 Kuala Lumpur, Malaysia and at any adjournment thereof. \*I/\*We indicate with an “✓” or “✗” in the spaces below how \*I/\*we wish \*my/\*our vote to be cast:

## AGENDA

- 1
- To consider the Audited Financial Statements and the Reports of Directors and Auditors thereon

ORDINARY RESOLUTIONS		FOR	AGAINST
2	Declaration of final dividend	(Resolution 1)	
3(i)	Re-election of Ghassan Hasbani	(Resolution 2)	
3(ii)	Re-election of Dr Fahad Hussain S. Mushayt	(Resolution 3)	
3(iii)	Re-election of Sandip Das	(Resolution 4)	
4	Re-appointment of Auditors	(Resolution 5)	

Subject to the abovestated voting instructions, \*my/\*our proxy may vote or abstain from voting on any resolution as \*he/\*she/\*they may think fit.

If appointment of proxy is under hand

No. of shares held:

The proportions of \*my/\*our holding to be represented by \*my/\*our proxies are as follows:

Securities Account No.:

(CDS Account No.)

(Compulsory)

Signed by \*individual member/\*officer or attorney of member/\*authorised nominee of

Date :

First Proxy

No. of Shares:

(beneficial owner)

Percentage:

%

If appointment of proxy is under seal

Seal

The Common Seal of was hereto affixed in accordance with its Articles of Association in the presence of:

No. of shares held:

Percentage:

%

Second Proxy

No. of Shares:

Director

\*Director/\*Secretary

in its capacity as \*member/\*attorney of member/ \*authorised nominee of

Date :

Securities Account No.:

(CDS Account No.)

(Compulsory)

(beneficial owner)

## Only in the case of a member who is a substantial shareholder/exempt authorised nominee

The proportions of \*my/\*our holding to be represented by \*my/\*our proxies are as follows:

Third Proxy

No. of Shares:

Percentage:

%

Fourth Proxy

No. of Shares:

Percentage:

%

Fifth Proxy

No. of Shares:

Percentage:

%

## MEMBERS ENTITLED TO ATTEND

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\* delete if inappropriate

## Notes to Form of Proxy:

- A member of the Company entitled to attend and vote at this meeting is entitled to appoint one or more proxies to attend and vote for him/her provided that the number of proxies appointed shall not be more than two except in the circumstances set out in notes 2 and 3. A proxy may but need not be a member of the Company. There shall be no restriction as to the qualification of a proxy and the provision of section 149(1)(b) of the Companies Act, 1965 (“Act”) shall not apply to the Company.
- Where a member of the Company is also a substantial shareholder (within the meaning of the Act) per the Record of Depositors, such member shall be entitled to appoint up to (but not more than) five proxies. For an exempt authorised nominee which holds ordinary shares in the Company for multiple beneficial owners in one securities account (“omnibus account”), there is no limit to the number of proxies which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- Where a member of the Company is an authorised nominee, it may appoint at least one proxy in respect of each securities account it holds to which ordinary shares in the Company are credited. Each appointment of proxy by an authorised nominee shall be by a separate instrument of proxy which shall specify the securities account number and the name of the beneficial owner for whom the authorised nominee is acting.
- The instrument appointing a proxy shall :
  - in the case of an individual, be signed by the appointor or by his/her attorney; and
  - in the case of a corporation, be either under its common seal or signed by its attorney or by an officer on behalf of the corporation.
- Where a member appoints more than one proxy, the appointment shall be invalid unless he/she specifies the proportions of his/her holdings to be represented by each proxy.
- The instrument appointing a proxy must be deposited at the office of our Company's share registrar, Symphony Share Registrars Sdn Bhd at Level 6, Symphony House, Block D13, Pusat Dagangan Dana 1, Jalan PJU 1A/46, 47301 Petaling Jaya, Selangor, Malaysia, not less than 48 hours before the time appointed for holding the meeting or adjourned meeting or in the case of a poll, not less than 24 hours before the time appointed for the taking of the poll; otherwise the instrument of proxy shall not be treated as valid and the person so named shall not be entitled to vote in respect thereof. Fax copies of the duly executed form of proxy are not accepted.
- A proxy may vote on a show of hands and on a poll. If the form of proxy is returned without an indication as to how the proxy shall vote on any particular matter, the proxy may exercise his discretion as to whether to vote on such matter and if so, how.
- A proxy appointed to attend and vote at the meeting shall have the same rights as the member to speak at the meeting.
- The lodging of a form of proxy does not preclude a member from attending and voting in person at the meeting should the member subsequently decide to do so.



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**Maxis Berhad**  
**c/o Symphony Share Registrars Sdn Bhd** 378993-D  
Level 6, Symphony House  
Block D13, Pusat Dagangan Dana 1  
Jalan PJU 1A/46  
47301 Petaling Jaya, Selangor  
Malaysia

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# REQUEST FORM

Dear Shareholder,

We are pleased to inform you that the Bahasa Malaysia version of the Maxis Berhad Annual Report 2011 is available on request. If you wish to receive a copy, please complete this form and return it to us by 23 May 2012.

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Pemegang Saham Yang Dihormati,

Dengan sukacitanya, kami ingin memaklumkan bahawa Laporan Tahunan Maxis Berhad 2011 dalam Bahasa Malaysia akan dihantar atas permintaan Tuan/Puan. Jika Tuan/Puan ingin menerimanya, sila lengkapkan maklumat di bawah dan kembalikan kepada kami sebelum 23 Mei 2012.

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Please send me/us a copy of the Maxis Berhad Annual Report 2011 in Bahasa Malaysia.  
Sila hantar kepada saya/kami senaskah Laporan Tahunan Maxis Berhad 2011 dalam Bahasa Malaysia.

NAME/NAMA:

.....  
.....

ADDRESS/ALAMAT:

.....  
.....  
.....

SIGNATURE OF SHAREHOLDER/  
TANDATANGAN PEMEGANG SAHAM

.....

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**Maxis Berhad**  
**c/o Symphony Share Registrars Sdn Bhd** 378993-D  
Level 6, Symphony House  
Block D13, Pusat Dagangan Dana 1  
Jalan PJU 1A/46  
47301 Petaling Jaya, Selangor  
Malaysia

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**Maxis Berhad** (867573-A)  
Level 18, Menara Maxis  
Kuala Lumpur City Centre  
Off Jalan Ampang  
50088 Kuala Lumpur

[maxis.com.my](http://maxis.com.my)